Toronto 2018 BUDGET



Toronto Public Health

2018 OPERATING BUDGET OVERVIEW

Toronto Public Health (TPH) reduces health inequities and improves the health of the entire population by delivering services that meet community health needs, comply with Ontario Public Health Standards, and make wise use of human and financial resources.

2018 Budget Summary

The total cost to deliver these services to Toronto residents is \$251.292 million gross and \$63.185 million net as shown below:

	2017	2018	Change				
(in \$000's)	Budget	Preliminary Budget	\$	%			
Gross Expenditures	246,524.0	251,292.4	4,768.4	1.9%			
Revenues	185,697.1	188,107.1	2,410.0	1.3%			
Net Expenditures	60,826.9	63,185.3	2,358.4	3.9%			

For 2018, TPH identified \$1.242 million in opening budget pressures arising from the annualized impacts of new & enhanced priorities approved in 2017, salaries & benefits and inflationary increases applied to contracts. TPH was able to offset the opening pressures through expenditure reductions, service efficiencies and revenue increases. Funding to conclude the 6-year expansion for Nutrition Program, provide year-4 funding and 15% expansion for Toronto Urban Health Fund and to support other two new initiatives (Immunization of School Pupils Act and Adult Ontario Works Dental Services) results in a net increase of \$2.4 million.

OPERATING PROGRAM SUMMARY

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FAST FACTS

- Toronto Public Health is one of 36 public health units funded by the Ministry of Health and Long Term Care (MOHLTC).
- The average lifespan of Canadians has increased by more than 30 years since 1900s, from an average life span of 65 years in 1970, to over 85 years in 2010. 25 out of the 30 year gain in life expectancy are attributable to advances in public health.
- The Return on Investment (ROI) in Public Health services is considerably high, as an example, every \$1 invested in Mental Health & Addictions saves \$30 million in lost productivity and social costs and \$1 invested in immunizing children saves \$16 in health care costs.

TRENDS

- Since 2015, the amount of funding for 100% provincially funded programs has increased from \$49.0 million to \$51.5 million in 2017. The increase is due to the addition of new programs like Harm Reduction Program Enhancement, Smoke Free Ontario and Healthy Smiles Ontario.
- With the City's increased investment in the 100% municipally funded Student Nutrition Program, the municipal cost per person for Public Health has also gradually increased from \$21.90 in 2015 to \$23.10 in 2017 and is projected to further increase in future years.



Municipal Cost per Person for Public Health Services

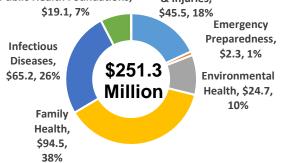
KEY SERVICE DELIVERABLES FOR 2018

Toronto Public Health offers a diverse range of public health programs and services to Torontonians as per its legislated mandate.

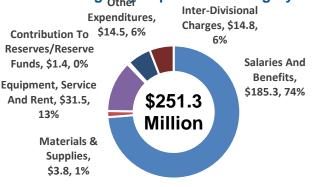
The 2018 Operating Budget will enable TPH to continue to:

- Collect, assess, monitor and report data for deaths in the homeless population.
- Conduct 100% of mandatory annual tobacco vendor Display and Promotion inspections, biannual Youth Access inspections, and annual secondary school inspections (SFOA)
- Inspect 3,800 critical and semi-critical personal services settings (PSS) and 1,000 licensed child care facilities.
- Provide case management for 100% of all TB cases for the 6-24 months required for cure, to prevent further spread and development of drug resistance.
- Investigate and provide follow up for over 16,000 confirmed cases of Chlamydia, gonorrhea, syphilis and HIV.
- Inspect 16,227 food premises and receive and respond within 24 hours to reports of suspected and confirmed blood-borne illness or outbreaks, unsafe food handling practices, food recalls, adulteration, consumer complaints and foodrelated issues.
- Update TPH Emergency Plan, Risk Specific Plans and Supporting Documents.
- Deliver 65,000 educational sessions to improve families' knowledge in healthy pregnancy, positive parenting, healthy eating and breastfeeding to enable children and parents to attain and sustain optimal health and development.
- Assess 100% of immunization records for 5 to 17 year old children.
- Provide dental care to 19,322 children and youth, 5,884 adults and 11,650 seniors.

Where the money goes: 2018 Budget by Service Chronic Diseases Public Health Foundations, & Injuries, \$19.1, 7% \$45.5, 18%

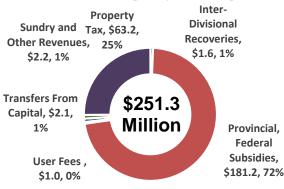


2018 Budget by Expenditure Category



Where the money comes from:

2018 Budget by Funding Source



OUR KEY ISSUES & PRIORITY ACTIONS

- Increased demand for health related education due to increased legislative requirements (including the new federal legislation for Cannabis in Canada, effective July 2018) is a challenge for Toronto Public Health.
 - Collaborate with schools and post-secondary institutions to enhance knowledge and awareness of Cannabis legislation and health impacts for youth and young adults.
 - Integrate the Child Friendly Policy Framework across City Divisions to proactively embed a 'child lens' into the development of new municipal healthy public policies going forward.
 - ✓ Develop new and strengthen existing partnerships with other city divisions to implement innovative cross-city initiatives to improve the determinants of health.
- The 2018 Operating Budget includes base funding of \$0.400 million for the implementation of the Toronto Overdose Plan.

2018 OPERATING BUDGET HIGHLIGHTS

- The 2018 Operating Budget for Toronto Public Health is \$251.292 million gross and \$63.185 million net representing an increase of \$2.358 million as compared to the 2017 Approved Operating Budget. Savings were identified through the following measures:
 - ✓ Base expenditure reductions (\$0.059 million).
 - ✓ Revenue changes (\$0.021 million).
 - ✓ Efficiency savings (\$0.124 million).
- Staff complement will increase by 13 positions from 1,855.9 to 1,868.9 positions in 2018.
- New and enhanced funding (\$4.273 million gross & \$2.379 million net) is included to conclude 6-year expansion for Student Nutrition Program, year 4 funding and further 15% expansion for Toronto Urban Health Fund, to ensure compliance with Immunization of Schools Pupils Act and for Adult Ontario Works Dental.
- The 2018 Operating Budget provides funding for:
 - ✓ Creation of healthy environments to reduce the risk of chronic diseases and injuries.
 - ✓ Emergency Preparedness and Family Health.
 - ✓ Prevention and control of communicable diseases.

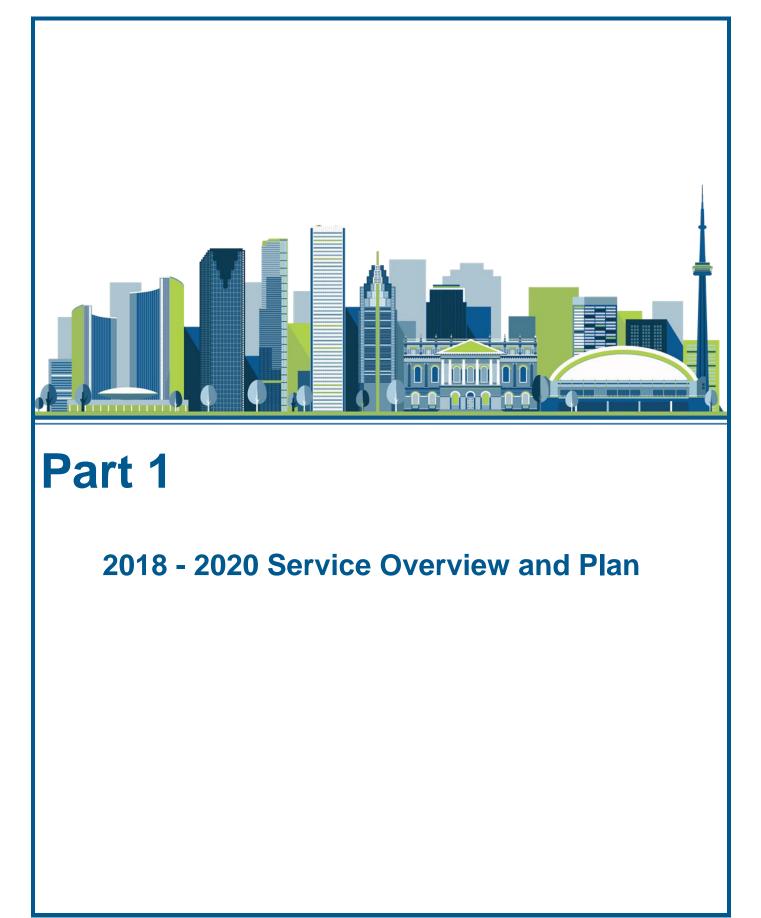
Council Approved Budget

City Council approved the following recommendations:

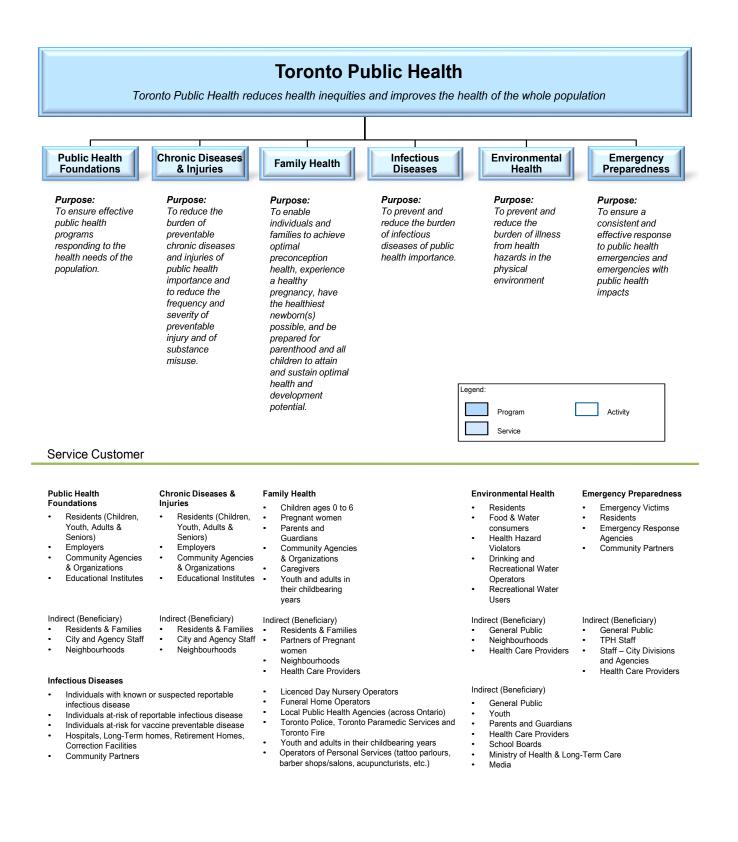
1. City Council approve the 2018 Operating Budget for Toronto Public Health of \$251.292 million gross, \$63.185 million net for the following services:

Service:	Gross <u>(\$000s)</u>	Net <u>(\$000s)</u>
Chronic Diseases & Injuries:	45,541.7	13,731.5
Emergency Preparedness:	2,331.0	570.3
Environmental Health:	24,674.6	5,563.0
Family Health:	94,506.6	21,339.8
Infectious Diseases:	65,167.9	14,124.9
Public Health Foundations:	19,070.6	7,855.7
Total Program Budget	251,292.4	63,185.3

 City Council approve the 2018 service levels for Toronto Public Health as outlined on pages 18-19, 22, 25, 30-31, 35-37 and 40 of this report, and associated staff complement of 1,868.9 positions, comprising 1,844.9 operating service delivery positions and 24.0 capital project delivery positions.



Program Map



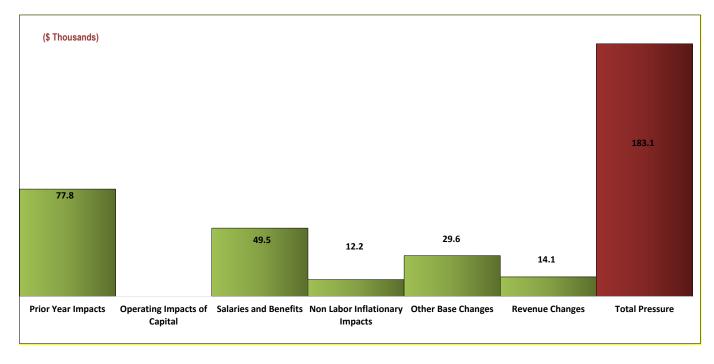
	20	17	2018	Operating B	udget			In	crement	al Change	
		Projected		New/	Total	2018 vs	. 2017	201	9	202	20
(In \$000s)	Budget	Actual	Base	Enhanced	Budget	Budget 0	Change	Pla	n	Pla	n
By Service	\$	\$	\$	\$	\$	\$	%	\$	%	\$	%
Chronic Diseases & Injuri	es										
Gross Expenditures	44,204.8	43,261.4	44,554.1	987.6	45,541.7	1,336.9	3.0%	788.2	1.7%	278.7	0.6%
Revenue	31,219.7	30,421.6	31,584.6	225.5	31,810.2	590.5	1.9%	523.5	1.6%	50.7	0.2%
Net Expenditures	12,985.1	12,839.9	12,969.4	762.1	13,731.5	746.4	5.7%	264.7	1.9%	227.9	1.6%
Emergency Preparednes	S										
Gross Expenditures	2,376.5	2,325.7	2,328.6	2.4	2,331.0	(45.5)	(1.9%)	21.3	0.9%	17.0	0.7%
Revenue	1,796.0	1,750.1	1,758.2	2.4	1,760.6	(35.4)	(2.0%)	17.1	1.0%	10.6	0.6%
Net Expenditures	580.5	575.7	570.3	0.0	570.3	(10.1)	(1.7%)	4.2	0.7%	6.4	1.1%
Environmental Health											
Gross Expenditures	24,342.8	23,823.3	24,454.7	220.0	24,674.6	331.8	1.4%	29.7	0.1%	559.2	2.3%
Revenue	18,780.3	18,300.2	18,891.6	220.0	19,111.6	331.3	1.8%	(52.2)	(0.3%)	524.1	2.7%
Net Expenditures	5,562.5	5,523.1	5,563.0	(0.0)	5,563.0	0.5	0.0%	81.9	1.5%	35.1	0.6%
Family Health											
Gross Expenditures	93,943.7	91,938.8	93,450.5	1,056.2	94,506.6	563.0	0.6%	1,134.7	1.2%	966.6	1.0%
Revenue	73,226.9	71,354.9	72,842.2	324.6	73,166.8	(60.1)	(0.1%)	669.7	0.9%	591.0	0.8%
Net Expenditures	20,716.7	20,584.0	20,608.3	731.5	21,339.8	623.1	3.0%	465.0	2.2%	375.6	1.7%
Infectious Diseases											
Gross Expenditures	64,211.0	62,840.6	64,307.7	860.1	65,167.9	956.9	1.5%	1,255.9	1.9%	34.8	0.1%
Revenue	50,334.4	49,047.6	50,346.0	697.0	51,043.0	708.6	1.4%	978.1	1.9%	(98.2)	(0.2%)
Net Expenditures	13,876.6	13,793.1	13,961.7	163.1	14,124.9	248.3	1.8%	277.8	2.0%	133.0	0.9%
Public Health Foundation	IS										
Gross Expenditures	17,445.3	17,045.8	17,923.9	1,146.7	19,070.6	1,625.3	9.3%	44.8	0.2%	340.8	1.8%
Revenue	10,339.8	10,048.4	10,790.4	424.5	11,214.9	875.1	8.5%	(156.1)	(1.4%)	149.9	1.4%
Net Expenditures	7,105.5	6,997.4	7,133.5	722.2	7,855.7	750.2	10.6%	200.9	2.6%	190.9	2.4%
Total											
Gross Expenditures	246,524.0	241,235.8	247,019.4	4,273.0	251,292.4	4,768.4	1.9%	3,274.6	1.3%	2,196.9	0.9%
Revenue	185,697.1	180,922.6	186,213.1	1,894.1	188,107.1	2,410.0	1.3%	1,980.2	1.1%	1,228.1	0.6%
Total Net Expenditures	60,826.9	60,313.2	60,806.3	2,379.0	63,185.3	2,358.4	3.9%	1,294.5	2.0%	968.8	1.5%
Approved Positions	1,855.9	1,773.0	1,854.9	14.0	1,868.9	13.0	0.7%	(6.0)	(0.3%)	(2.0)	(0.1%)

Table 12018 Operating Budget and Plan by Service

The Toronto Public Health's 2018 Operating Budget is \$251.292 million gross and \$63.185 million net, representing a 3.9% increase to the 2017 Approved Net Operating Budget and is below the reduction target of 0% as set out in the 2018 Operating Budget Directions approved by Council.

- Base pressures are mainly attributable to inflationary cost increases in salary and benefits and non-salary
 accounts such as Sexual Health Clinics and Toronto Urban Health Fund.
- To help mitigate the above pressures, the Program was able to achieve service efficiency savings through realignment of divisional resources, streamlining of business processes and service adjustments with minimal impact on service levels. In addition, the Program achieved additional savings resulting from a thorough review and adjustment of budgeted expenditures to actual experience.
- New and enhanced funding of \$4.273 million gross and \$2.379 million net is included for several service priorities as noted on page 12 to 14.
- The 2018 Operating Budget increases Toronto Public Health total staff complement by 13 positions from 1,855.9 to 1,868.9 positions.
- The 2019 and 2020 Plan increases are attributable to known salary and benefit increases and Student Nutrition Program cost of food increase.

The following graphs summarize the operating budget pressures for Toronto Public Health and the actions taken to offset/reduce these pressures to meet the budget reduction target.



Key Cost Drivers

Actions to Achieve Budget Reduction Target

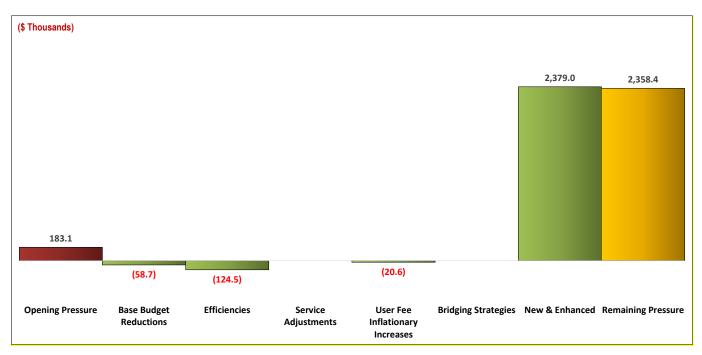


Table 2 Key Cost Drivers

			2018 Base Op	erating Budget				
	Chronic Disease & Injuries	Emergency Preparedness	Environmental Health	Family Health	Infectious Diseases	Public Health Foundations	Tota	al
(In \$000s)	\$	\$	\$	\$	\$	s	\$	Position
Gross Expenditure Changes				·	·			
Prior Year Impacts								
1 Reversal of One-Time Funding for Infant Hearing				(417.1)			(417.1)	
2 Reversal of One-Time Funding for the Needs-Based Health Assessment Program				· · ·		(75.0)	(75.0)	
3 Reversal of One-Time Funding for Infant Hearing Middle Ear Analyzer				(15.1)		(/	(15.1)	
Annualization of New Initiatives Approved in 2017				()			()	
5 Community Food Works Newcomer Settlement	13.2		2.2			6.6	22.0	
6 Infant Hearing Base Increase				166.5			166.5	
7 Supervised Injection Services				100.0		450.4	450.4	
B Healthy Apartment Neighbourhoods	509.2					430.4	509.2	
Immunization of Schools Pupils Act (ISPA)	000.2				185.7		185.7	
Health Hazard and Food Safety		4.5	69.6		15.7		89.7	
1 Overdose Response Prevention		4.5	03.0		89.6		89.6	
Efficiencies resulting from completion of Healthy Environments (HE) Mobile					09.0			
2 Inspection capital project.		(3.5)	(66.3)				(69.8)	
3 Efficiencies resulting from completion of CDC Wireless capital project					(27.9)		(27.9)	
Capital Project Delivery					(2110)		(21.0)	
4 Temporary Positions for Capital Project Delivery	15.8	(8.8)	89.2	229.8	(95.0)	(22.3)	208.7	6.9
Salaries and Benefits	15.0	(0.0)	09.2	223.0	(33.0)	(22.3)	200.7	0.8
	118.5	(20.9)	79.4	(94.8)	160.0	100.3	343.3	(3.0
5 COLA, Progression Pay, Step Increases and Benefits	118.5	(20.9)	79.4	(94.8)	160.8	100.3	343.3	(3.0
Economic Factors	_	<u> </u>						
Utilities	0.7	0.0	0.4	0.9	1.1	0.2	3.3	
6 Rental Increases for Leased Facilities	9.5	0.5	5.9	11.8	14.5	3.2	45.4	
Other Base Expenditure Changes								
7 Toronto Urban Health Food Inflation (1%)	17.5			8.7	8.7		34.9	
8 Sexual Health Clinics Service Contracts (1.25%)					30.0		30.0	
9 Dental Street Youth & Low Income Adults (1.25%)						1.0	1.0	
Contribution to Fleet Reserve for Vehicle Replacements	10.5	0.5	6.5	13.0	16.0	3.5	50.0	
1 Realignment of Budget between Cost Elements	(17.8)	7.5	42.5	(126.6)	(6.5)	100.8	(0.0)	
2 Adjustment to 100% Funded Programs	(78.8)	(0.1)	(24.6)	(89.1)	(209.7)	(12.2)	(414.5)	
3 Community Food Works Newcomer Settlement Award						22.3	22.3	
4 Allocation to Insurance Reserve Allocation								
5 Interdivisional Charges	6.7	0.5	(0.7)	2.6	10.2	1.4	20.6	
Food Handling Training Increase			14.2				14.2	
6 Ambassador Program - Offset	(15.0)			(10.0)			(25.0)	
Total Gross Expenditure Changes	590.0	(19.8)	218.2	(319.4)	193.3	580.1	1,242.4	3.9
Revenue Changes								
Prior Year Impacts								
1 Reversal of One-Time Revenue for Infant Hearing				(417.1)			(417.1)	
2 Reversal of One-Time Revenue for a Needs-Based Health Assessment Program				(417.1)		(75.0)	(75.0)	
3 Reversal of One-Time Revenue for Infant Hearing Middle Ear Analyzer				(15.1)		(10.0)	(15.1)	
Annualization of New Initiatives Approved in 2017				(10.1)			(10.1)	
5 Community Food Works Newcomer Settlement	13.2		2.2			6.6	22.0	
6 Infant Hearing Base Increase	10.2			166.5		0.0	166.5	
7 Supervised Injection Services						450.4	450.4	
B Healthy Apartment Neighbourhoods	509.2					100.1	509.2	
Immunization of Schools Pupils Act (ISPA)					139.3		139.3	
Health Hazard and Food Safety		3.4	52.2		11.8		67.3	
Overdose Response Prevention					67.2		67.2	
Efficiencies resulting from completion of Healthy Environments (HE) Mobile		(0.0)	(10 =)					
2 Inspection capital project.		(2.6)	(49.7)				(52.3)	
3 Efficiencies resulting from completion of CDC Wireless capital project					(20.9)		(20.9)	
Reversal of One-Time Reserve Funding for One-on-One Time Mentoring Program	(20.0)			(13.4)	((33.4)	
Annualization of Fleet Savings Allocation from Imp. of Alternative Service Delivery		·- ··	<u> </u>					
(ASD)	(0.3)	(0.0)	(0.2)	(0.4)	(0.5)	(0.1)	(1.4)	
Annualization of Insurance Reserve Allocation	5.0	0.2	3.1	6.2	7.7	1.7	23.9	
Capital Project Delivery	0.0	0.2	0.1	5.2				
4 Temporary Positions for Capital Project Delivery	15.8	(8.8)	89.2	229.8	(95.0)	(22.3)	208.7	
Salaries and Benefits		(010)	,,,,,		()	/		
5 COLA, Progression Pay, Step Increases and Benefits	91.7	(15.5)	57.3	(49.0)	128.8	80.5	293.8	
Economic Factors		,,	,	,,				
Provincial Revenue Allocation for Corporate Inflation	1.3	0.1	0.8	1.6	2.0	0.4	6.1	
6 Rental Increases for Leased Facilities - Provincial Share	7.1	0.3	4.4	8.8	10.9	2.4	34.0	
Revenue Change to Reflect Fair Hydro Plan	(0.8)	(0.0)		(1.0)	(1.2)	(0.3)	(3.7)	
Base Revenue Changes								
7 Toronto Urban Health Found Inflation	13.1			6.6	6.6		26.2	
B Sexual Health Clinics Service Contracts					22.5		22.5	
	7.9	0.4	4.9	9.8	12.0	2.6	37.5	
				(94.9)	(4.9)		0.0	
Contribution to Fleet Reserve for Vehicle Replacements	(13.3)	5.6						
Contribution to Fleet Reserve for Vehicle Replacements Realignment of Budget between Cost Elements	(13.3)			(89.7)	(209.7)	(12.2)	(414.5)	
Contribution to Fleet Reserve for Vehicle Replacements Realignment of Budget between Cost Elements Revenue Adjustment to 100% Funded Programs				(89.7)	(209.7)	(12.2) 22.3	(414.5) 22.3	
Contribution to Fleet Reserve for Vehicle Replacements Realignment of Budget between Cost Elements e Revene Adjustment to 100% Funded Programs Community Food Works Newcomer Settlement Award	(13.3)			(89.7)	(209.7)			
Contribution to Fleet Reserve for Vehicle Replacements Realignment of Budget between Cost Elements Revenue Adjustment to 100% Funded Programs Community Food Works Newcomer Settlement Award Provincial Cost Share for Contribution to Reserve	(13.3)			(89.7)	(209.7)			
Contribution to Fleet Reserve for Vehicle Replacements Realignment of Budget between Cost Elements Revenue Adjustment to 100% Funded Programs Community Food Works Newcomer Settlement Award Provincial Cost Share for Contribution to Reserve Interdivisional Recoveries	(13.3) (78.2)	(0.1)	(24.6)			22.3	22.3	
Contribution to Fleet Reserve for Vehicle Replacements Realignment of Budget between Cost Elements Revenue Adjustment to 100% Funded Programs Community Food Works Newcomer Settlement Award Provincial Cost Share for Contribution to Reserve Interdivisional Recoveries	(13.3) (78.2) 5.0	(0.1)	(24.6)	1.1		22.3	22.3 14.6	

Key cost drivers for Toronto Public Health are discussed below:

Gross Expenditure Changes

- Prior Year Impacts:
 - Annualization of costs from the initiatives approved in 2017 such as ISPA, Health Hazard, Food Safety and Overdose Response initiatives will result in a pressure of \$0.091 million.
 - Annualization of the efficiencies implemented part way in 2017 from completed capital projects will result in savings of \$0.024 million.
 - Reversal of one time funding from the Tax Stabilization Reserve Fund approved by Council for the Oneon-One Mentoring program creates a pressure of \$0.033 million.
- Salaries and Benefits
 - The inflationary salary and benefit increases for negotiated agreements will add a pressure of \$0.050 million.
- Economic Factors:
 - Inflationary increases applied to the contractual lease agreements will create a net pressure of 0.012 million.

Other Base Changes

Inflationary adjustments applied to several programming areas such as, Toronto Urban Health Foundation (1%), Sexual Health Clinic (1.25%) and Dental Youth and Low Income Program (1.25%) will result in a pressure of \$ 0.017 million.

Revenue Changes

> Provincial revenue allocation for inflationary adjustments will provide budget relief of \$0.006 million.

In order to achieve the budget reduction target, the 2018 service changes for Toronto Public Health's 2018 Operating Budget include base expenditure savings of \$0.059 million net, base revenue savings of \$0.021 million net, service efficiency savings of \$0.124 million net and service adjustments within the Program's baseline standards of \$0.006 million net, for a total of \$0.210 million net, as detailed below.

Table 3 Actions to Achieve Budget Reduction Target

2018 Service	Change Summary

						Service	Changes						Total S	ervice Ch	anges	Incremental Change			
	Chronic Disease & Injuries		Emergency Preparedness		Environmental Health		Family Health		Infect Disea		Public Found		\$	\$	#	2019	Plan	2020	Plan
Description (\$000s)	Gross	Net	Gross	Net	Gross	Net	Gross	Net	Gross	Net	Gross	Net	Gross	Net	Pos.	Net	Pos.	Net	Pos.
Base Changes:																			
Base Expenditure Changes																			
Line by Line Review	(32.4)	(8.1)	(10.5)	(2.6)	(85.7)	(21.4)	(17.3)	(7.6)	(71.7)	(17.9)	(3.8)	(1.0)	(221.4)	(58.6)					
Base Expenditure Change	(32.4)	(8.1)	(10.5)	(2.6)	(85.7)	(21.4)	(17.3)	(7.6)	(71.7)	(17.9)	(3.8)	(1.0)	(221.4)	(58.6)					
Base Revenue Changes																			
User Fee Inflationary Increases						(20.6)								(20.6)					
Base Revenue Change						(20.6)								(20.6)					
Sub-Total	(32.4)	(8.1)	(10.5)	(2.6)	(85.7)	(42.0)	(17.3)	(7.6)	(71.7)	(17.9)	(3.8)	(1.0)	(221.4)	(79.2)					
Service Efficiencies																			
Realignment of Program Resources	(25.9)	(6.5)	(1.6)	(0.4)	(20.7)	(5.2)	(16.8)	(4.2)	(20.7)	(5.2)	(9.8)	(2.4)	(95.5)	(23.8)	(0.9)				
Management Positions Realignment	(54.2)	(13.5)	(16.0)	(4.0)			(54.2)	(13.5)	(4.0)	(1.0)	(60.2)	(15.0)	(188.6)	(47.1)	(2.0)	(16.4)			
Transfer of Child Mentoring Program to Not for Profit Organizations	(128.3)	(32.1)					(85.5)	(21.4)					(213.8)	(53.4)	(2.0)				
Sub-Total	(208.4)	(52.1)	(17.6)	(4.4)	(20.7)	(5.2)	(156.5)	(39.1)	(24.7)	(6.2)	(69.9)	(17.4)	(497.9)	(124.4)	(4.9)	(16.4)			
Total Changes	(240.8)	(60.2)	(28.1)	(7.0)	(106.4)	(47.2)	(173.8)	(46.7)	(96.5)	(24.1)	(73.7)	(18.4)	(719.2)	(203.6)	(4.9)	(16.4)			

Toronto Public Health has been able to achieve the budget target by taking the following measures:

Base Expenditure Changes (Savings of \$0.221 million gross & \$0.059 million net)

Line by Line Review:

 Review of budgeted expenditures and realignment to the actual experience will result in savings of \$0.059 million net.

Base Revenue Changes (Savings of \$0.021 million net)

User Fee Inflationary Increases

Inflationary increases in user fees will provide savings of \$0.021 million.

Service Efficiencies (Savings of \$0.498 million gross & \$0.124 million net)

Realignment of Program Resources:

 Savings of \$0.024 million net will be realized by a reduction of one Health Promotion Specialist position replaced with a permanent Research Analyst 3 position and a deletion of temporary Research Analyst 2 position for Special Projects with no impact on service levels.

Management Positions Realignment:

 Reduction of 1 Manager position for the Peer Nutrition program and Exempt Data Analyst position will result in savings of \$0.047 million net. Current level of service will be maintained. Transfer of Child Mentoring Program to Not for Profit Organizations:

- Savings of \$0.214 million gross and \$0.053 million net will be realized from the discontinuation of Child Mentoring program and the deletion of 1 permanent Community Health Officer and 1 permanent Supervisor position.
 - This program was initiated in 1996 to provide trained mentors for children at risk enrolled in TDSB and TCDSB schools. On an average, 90 children are provided with trained mentors and in the 2015/2016 school year, 86 children in 33 schools were provided mentors.
 - These services are available from alternate agencies including Big Brothers/Big Sisters and United Way that now serve the same population in the City and provide lunch time mentoring, which was not the case when this program was initiated in 1996

		New and Enhanced												w and Er	hanced	Incremental Change			
	Disea	Chronic Diseases & Injuries		gency edness	Environmental Health		Family Health		Infectious Diseases				\$	\$	Position	2019	Plan	2020	Plan
Description (\$000s)	Gross	ross Net (Net	Gross	Net	Gross	Net	Gross	Net	Gross	Net	Gross	Net	#	Net	Pos.	Net	Pos.
Enhanced Services Priorities																			
Student Nutrition Program (SNP) - Expansion	146.1	146.1					146.1	146.1			150.5	150.5	442.8	442.8					
Student Nutrition Program (SNP) - Strengthen Current Pr	554.9						554.9	554.9			571.7	571.7	1,681.4	1,681.4					
Toronto Urban Health Fund Enhancement (Year 4)	75.0						37.5	9.4	37.5	9.4			150.0	37.5		37.5			
Toronto Urban Health Fund - 15% Budget Enhancement	169.5	42.4					84.8	21.2	84.8	21.2			339.1	84.8					
ISPA (Immunization of School Pupils Act)									530.3	132.6			530.3	132.6	9.0	65.5			
Provincial Adjustment to Various Programs	42.1		2.4		220.0		132.4		207.5		424.5		1,029.0		4.0		(2.0)		(2.0)
Total Enhanced Services	987.6	762.1	2.4		220.0		955.6	731.5	860.1	163.1	1,146.7	722.2	4,172.5	2,379.0	13.0	103.0	(2.0)		
New Service Priorities																			
Adult Ontario Works Dental							100.5						100.5		1.0				
Total New Service Priorities							100.5						100.5		1.0				
Total New / Enhanced Services	987.6	762.1	2.4		220.0		1,056.1	731.5	860.1	163.1	1,146.7	722.2	4,273.0	2,379.0	14.0	103.0	(2.0)		

Table 42018 New & Enhanced Service Priorities

Enhanced Service Priorities (\$4.173 million gross & \$2.379 million net)

Student Nutrition Program Expansion (\$0.443 million gross and net)

 This service enhancement will extend municipal core funding to 20 publically funded schools serving higher needs communities (reaching almost 7,000 additional students), bringing the total number of students reached with municipal funding to up to 205,000 children and youth in 2018.

Student Nutrition Strengthen Current Program (\$1.681 million gross and net)

This enhanced service request will be directed to currently-funded student nutrition programs, resulting in
programs having a greater ability to increase the purchase of nutritious food.

Toronto Urban Health Fund (TUHF) Enhancement - Year 4 (\$0.150 million gross and \$0.038 million net)

- In 2014, Toronto Public Health proposed a five year plan for TUHF enhancement requesting an increase of \$750,000 for the program through annual increments of \$150,000 per year over five years starting in 2015 to address HIV prevention, harm reduction and youth resiliency.
- The increments of \$150,000 were approved in 2015, 2016 and 2017. A fourth increment of \$150,000 in 2018 will continue to enhance the TUHF funding envelope, alleviate increasing funding pressures, and support TUHF in meeting its strategic objectives.
 - The enhancement will contribute to strengthening local community response in the youth and Indigenous sectors to address HIV incidence rates and illicit substance use rates.

Toronto Urban Health Fund (TUHF) - 15% Enhancement (\$0.339 million gross and \$0.085 million net)

- This enhancement of \$0.339 million gross and \$0.085 million net is 15% above the 5-year plan implemented in 2015 to increase funding by \$0.750 million with annual increments of \$0.150 million to address HIV prevention, harm reduction and youth resiliency. Based on most recently completed funding allocation process concluded in May 2017, TUHF could not fund 17 projects due to a funding shortfall of \$900,219.
- The enhancement will contribute to strengthening local community response to address HIV incidence rates and illicit substance use rates within the Black community. HIV rates among Black youth and women continue to represent a high proportion of cases in Toronto.

Immunization of School Pupils Act (ISPA) – (\$0.530 million gross & \$0.133 million net):

- Public health units are required to annually assess and maintain records of the immunization status of every pupil attending school under the Immunization of School Pupils Act (ISPA). They must be immunized against 9 diseases (meningococcal, varicella, pertussis, measles, mumps, rubella, diphtheria, tetanus and polio).
- TPH is currently not meeting the minimum provincial requirements under OPHA and ISPA. This enhancement
 will enable TPH to meet the Ministry's increased requirements under OPHA and ISPA that:
 - In 2013 added 3 new diseases comprising 9 additional vaccine doses and the addition of private schools for ISPA assessment; and
 - Implemented a new, more complex provincial data system, Panorama, to enter student vaccine information and assess compliance.
 - The funding of \$0.530 million gross and \$0.133 million net will allow for additional staffing resources of 5 Support Assistant B, 1 Supervisor Vaccine position and 3 Register Practical Nurses to work with students, respond to parent and health care provider inquiries to ensure compliance with the ISPA, and enter data into the provincial immunization system.

Provincial Adjustment to Various Programs (\$1.029 million gross and \$0 net)

- The 2018 Operating Budget includes enhanced service priority funding of \$1.029 million gross and \$0 net to reflect one-time provincial funding for the following Programs:
 - Accessibility for Ontarians with Disabilities Act (AODA) Compliance Support for \$0.086 million gross and \$0 net.
 - > Mental Health for Youth and Children for \$0.110 million gross, \$0 net and 2 temporary positions.
 - > Counselling for AIDS and Sexual Health Info Line for \$0.104 million gross and \$0 net.
 - > Healthy Menu Choices Act, 2015 Enforcement for \$0.180 million gross and \$0 net.
 - > Needle Exchange Program for \$0.053 million gross and \$0 net.
 - Smoke-Free Ontario Expanded Smoking Cessation Programming for Priority Populations for \$0.030 million gross and \$0 net.
 - Toronto Indigenous Health Strategy for 2 temporary positions and \$0.413 million gross and \$0 net in 2018 and \$0.088 million gross and \$0 net in 2019.
 - > Human Papillomavirus Vaccine Program for \$0.013 million gross and \$0 net.

- > New Purpose-Built Vaccine Refrigerators for \$0.030 million gross and \$0 net.
- > Public Health Inspector Practicum Program for \$0.010 million gross and \$0 net.

New Service Priorities (\$0.101 million gross & \$0 million net)

Adult Ontario Works Dental

- The 2018 Operating Budget includes new service priority funding of \$0.101 million gross and \$0 net to provide increased access to dental services to about 1200 Ontario Works recipients annually.
 - On May 15, 2016 Toronto Public Health (TPH) increased access to dental care for vulnerable and marginalized adults on Ontario Works to treat urgent and emergency conditions since many patients eligible for government funded dental programs often face challenges obtaining dental care from private dental service providers.
 - Through this initiative, a permanent Dental Hygienist position will be added to triage and prepare the clients prior to the dentist visit, thereby allowing more clients to be served and treated. The additional revenue generated through increased productivity will provide funding for the position on an ongoing basis with no impact on the base.
 - > This initiative is fully funded by the Province.

Approval of the 2018 Operating Budget for Toronto Public Health will result in a 2019 incremental net cost of \$1.295 million and a 2020 incremental net cost of \$0.969 million to maintain 2018 service levels, as discussed in the following section.

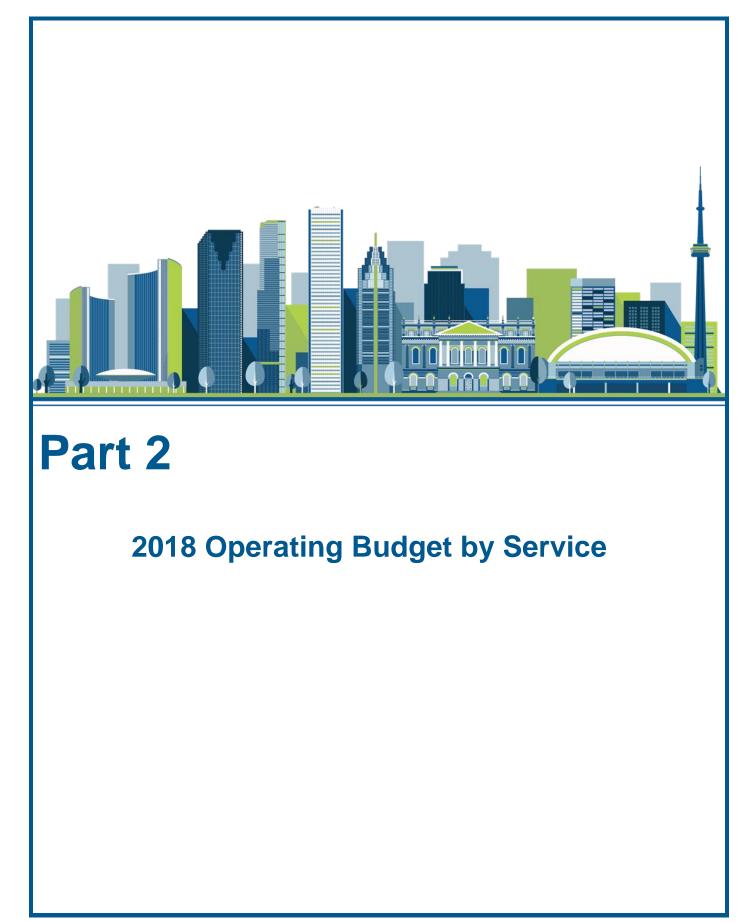
		2019 - Incre	emental Incre	ease		2020 - Incremental Increase						
	Gross		Net	%		Gross		Net	%			
Description (\$000s)	Expense	Revenue	Expense	Change	Position	Expense	Revenue	Expense	Change	Position		
Known Impacts:												
Prior Year Impact												
Reversal of One-Time Funding for a Needs-Based Health Assessment Program	(25.0)	(25.0)			(1.0)							
Reversal of Community Food Works Newcomer Settlement	(49.5)	(49.5)				(13.3)	(13.3)					
Reversal of Cooling Centres Pilot Project	(70.0)	(70.0)										
Reversal of Community Food Works Newcomer Settlement Award	(22.3)	(22.3)										
Annualized Impact of 2017 Efficiency Savings	(65.5)	(49.1)	(16.4)	0.0%								
Reversal of one-Time Provincial Funding for Various Programs	(941.5)	(941.5)			(2.0)	(87.5)	(87.5)			(2.0)		
Capital Project Delivery												
Delivery of Capital Positions	(13.7)	(13.7)			(5.0)	(282.0)	(282.0)					
Salaries and Benefits	3,607.2	2,756.8	850.5	1.4%		2,033.0	1,524.5	508.5	0.8%			
Other Base Changes (specify)				0.0%								
Lease Inflation	22.2	16.6	5.5	0.0%		22.3	16.7	5.6	0.0%			
IDC/IDR	(86.7)		(86.7)	-0.1%		2.8		2.8	0.0%			
SNP Increased Cost of Food	441.0		441.0	0.7%		454.2		454.2	0.7%			
Toronto Urban Health Fund Inflation	35.3	26.5	8.8	0.0%		35.6	26.7	8.9	0.0%			
Sexual Health Clinics Service Contracts	30.3	22.7	7.6	0.0%		30.7	23.0	7.7	0.0%			
Dental Street Youth & Low Income Adults Inflation	1.0		1.0	0.0%		1.0		1.0	0.0%			
Revenue (specify)				0.0%								
User Fees		19.8	(19.8)	0.0%			19.9	(19.9)	0.0%			
Sub-Total	2,862.7	1,671.2	1,191.5	2.0%	(8.0)	2,196.9	1,228.1	968.8	1.6%	(2.0)		
Anticipated Impacts: Other (specify)												
ISPA (Immunization of School Pupils Act)	261.9	196.4	65.5									
Toronto Urban Health Enhancement	150.0	112.5	37.5									
Sub-Total	411.9	308.9	103.0	0.2%						0.00		
Total Incremental Impact	3,274.6	1,980.1	1,294.5	2.1%	(8.0)	2,196.9	1,228.1	968.8	1.6%	(2.0)		

Table 52019 and 2020 Plan by Program

Future year incremental costs are primarily attributable to the following:

Known Impacts:

- Reversal of one-time funding for Needs-Based Health Assessment, Community Food Works Newcomer Settlement, Cooling Centres Pilot Project, annualized impact from efficiencies and one-time provincial funding for various programs realized in 2018 will result in a net relief of \$0.016 million in 2019.
- Progression pay, step increases, known COLA adjustments and associated benefit cost increases will require \$0.851 million in 2019 and \$0.509 million in 2020.
- Inflationary cost increases for the Student Nutrition Program and Toronto Urban Health Found Program total \$0.450 million and \$0.463 million in 2019 and 2020 respectively.
- User fee inflationary increases will result in additional revenues of \$0.020 million in 2019 and 2020.

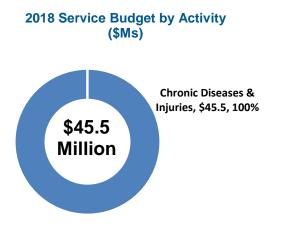


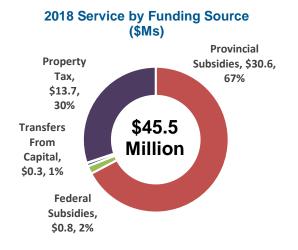
Chronic Diseases & Injuries



What We Do

- Provides services that create environments and support behaviours that reduce the risk of chronic disease and prevent injuries among children, youth, adults and seniors in community, school and workplace settings.
- Delivers health promotion and prevention services focusing on Cancer Prevention and Early Detection, Nutrition Promotion, Physical Activity Promotion, Tobacco Use Prevention and Cessation, and Injury/Substance Misuse Prevention.
- Emphasis is on building the capacity of community agencies, and vulnerable persons facing the greatest health disparities related to chronic diseases and injuries.





2018 Service Levels

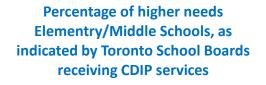
Chronic Diseases & Injuries

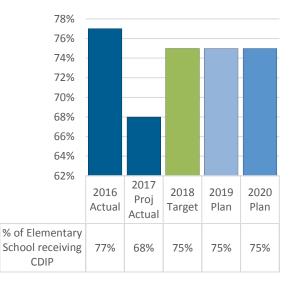
	Sub-Type	Status	2015	2016	2017	2018
Assessment and Surveillance		Approved	-Conduct systematic and routine assessment, surveillance, monitoring and reporting to inform program and policy development, service adjustment and performance measurement. -Complete Nutritious Food Basket measure and survey tool annually (Spring/Summer). Assessment on the cost and accessibility of nutritious food used to inform annual program planning and policy.	Service Level Reviewed and Discontinued	measure and survey tool annually	Complete Nutritious Food Basket measure and survey tool annually (Spring/Summer) to assess the cost and accessibility of nutritious food in Toronto.
		Actual				
		Approved	-Conduct systematic and routine assessment, surveillance, monitoring and reporting to inform program and policy development, service adjustment and performance measurement.	Service Level Reviewed and Discontinued	Service Levels (SLs) still being provided and tracked even though they will not be reported out for 2017. This information can be provided upon request.	Service Levels (SLs) still being provided and tracked even though they will not be reported out for 2018. This information can be provided upon request.
		Actual				
and Policy Development	Priority elementary schools outreach Youth peer	Approved	Reach 60% (-217,000) of children/youth in Toronto schools with CDIP initiatives. Reach 100 schools and 2000 peer leaders in elementary schools with Playground Activity Leaders in Schools (PALS) w/ 40% of participating schools in their second year or more of participation. -Provide CDI Services to youth such that 20% of identified youth-serving agencies receive a CDI consultation, 10% of which will receive an additional CDI service, and 50% of which will reach a prioritized youth population. Train 100 peer leaders in diabetes prevention, screening and education; reach 2,000 people at risk of developing type 2 diabetes through trained peer leaders; screen 900 people who	programs (SNP	Reach 75% (206) priority elementary schools identified by the school board or approximately 74,000 students with Chronic Disease and Injury Prevention services (e.g. nutrition, physical activity promotion, injury prevention, sun safety and tobacco use prevention).	Reach 75% (206) of higher needs elementary/middle schools as indicated by the Toronto school boards, or approximately 74,000 students with Chronic Disease and Injury Prevention services (e.g. nutrition, physical activity promotion, injury prevention, sun safety and tobacco use prevention). Train 1,500 Peer Leaders (between YHAN, IYE and YELL)
	leader training/ outreach		may be at risk of type 2 diabetes; work with 80 community agencies and workplaces on diabetes prevention activities. Provide at least 83 TPH services to workplaces participating in Health Options at Work. Engage 6160 adults in 146 walking promotion pedometer lending programs through libraries, workplaces, & community sites. Achieve greater than 75% completion rate for tobacco inspections for Display and Promotion. Provide one		Train 110 peer leaders from 33 agencies who support 1,600 youth to reach 30,000 youth in their	from 35 agencies; the peer leaders will directly reach 10,000 youth in their communities with CDIP messaging. Provide Diabetes Prevention education programs to 3,600
	Diabetes prevention	Astual	school nurse liaison for each of the ~800 schools in Toronto (ratio: 1:30, provincial average is 1:15).		communities with Chronic Disease and Injury Prevention messaging.	participants.
		Actual	• · · · · · · · · · · · · · · · · · · ·			
	Substance misuse prevention & mental health promotion outreach Public Health Nurse liaison services	Approved	-Collaborate with 300 partners (including schools, libraries, community agencies, funded agencies, worksites, networks/coalitions, government and NGO stakeholders) to develop and deliver SMP services and programs. -Deliver peer leader training to youth to enable them to effectively educate their peers in injury and substance misuse prevention. Provide training for approximately 700 peer leaders in schools, post-secondary institutions, community agencies and through community grant initiatives sponsored by the Toronto Urban Health Fund to reach 24,000 children and youth. -Reach 43,000 children and youth with substance misuse prevention programs and community led grant initiatives sponsored by the THUF -Reach an estimated 400,000 adults through a public awareness campaign to promote the Low-Risk Alcohol Drinking Guidelines	100% of approximately 815 Toronto Publically Funded Schools offered Public Health Nurse liaison services	Reach 25, 000 children, youth, and post-secondary students by to educate and promote substance misuse prevention and mental health promotion. 100% (815) of Toronto publicly funded schools received Public Health Nurse liaison services.	Reach 25,000 children, youth, and post-secondary students with Healthy Schools and Substance Misuse prevention services to promote substance misuse prevention and mental health promotion. Reach 100% (812) of Toronto publicly funded schools with Public Health Nurse liaison services.
		Actual				
Health Protection		Approved	Respond to all (100%) tobacco enforcement related complaints (enclosed public and workplace - hospitals/schools/youth access/display & promotion/bars& restaurants etc.) -Prioritize compliance/enforcement checks of tobacco vendors for youth access and display & promotion to those vendors located in areas which young people frequent (i.e. schools, community and recreation centres) -Maintain compliance checks of schools and high risk workplaces. Refer complaints about contraband to the Ministry of Revenue. -Provide written notice, offence notice or summons for all (100%) documented infractions depending/based on the frequency and severity of non-compliance.	Approximately 15,000 inspections done for tobacco enforcements (including compliance and complaints)	Service Levels (SLs) still being provided and tracked even though they will not be reported out for 2017. This information can be provided upon request.	Service Levels (SLs) still being provided and tracked even though they will not be reported out for 2018. This information can be provided upon request.
		Actual				
	Agency education for older adult fall prevention	Approved	-Provide injury prevention education (including wheel safety and concussion prevention) to 3500 elementary-aged children. -Provide education and training to 475 health care providers and caregiver on falls prevention from 85 agencies to build capacity in falls prevention for a potential reach of 135,000 older adults (aged 65+ years) (17% of agencies serving seniors in Toronto will send health care providers to be trained on Falls Prevention). -Educate 2,700 older adults through 75 falls prevention presentations / events.	Service Level Reviewed and Discontinued	Provide education and skill building training (Step Ahead) to 150 service providers from 30 agencies to build capacity in falls prevention for older adults.	Service Levels (SLs) still being provided and tracked eve though they will not be reported out for 2018. This information can be provided upon request.
		Actual				

Туре	Sub-Type	Status	2015	2016	2017	2018
Partnership Funding	Student Nutrition Program	Approved	skills/literacy training to 60% of municipally funded Student	Service Level Reviewed and Discontinued	Provide nutrition consultation and support to 55% of municipally funded Student Nutrition Programs in the 2016/17 school year. Support 565 school communities to provide 33,746,000 meals/year to 179,500 children and	Provide nutrition consultation and support to 55% of municipally funded Student Nutrition Programs in the 2018/2019 school year. Support 609 school communities to provide 39,370,960 meals/year to 209,420 children and youth, with municipal funding for student nutrition programs (Sept 2018 - June 2019 school year).
		Actual				
	Drug Prevention Community Investment Program	Approved		Service Level Reviewed and Discontinued	Service Levels (SLs) still being provided and tracked even though they will not be reported out for 2017. This information can be provided upon request.	Service Levels (SLs) still being provided and tracked even though they will not be reported out for 2018. This information can be provided upon request.
		Actual				
Assessment and Surveillance		Approved	monitoring and reporting to inform program and policy	Service Level Reviewed and Discontinued	Service Levels (SLs) still being provided and tracked even though they will not be reported out for 2017. This information can be provided upon request.	Service Levels (SLs) still being provided and tracked even though they will not be reported out for 2018. This information can be provided upon request.
	1	Actual				

Except for the annual volume changes (bolded in the chart above), the 2018 Service Levels are consistent with the approved 2017 Service Levels for Chronic Disease & Injuries.

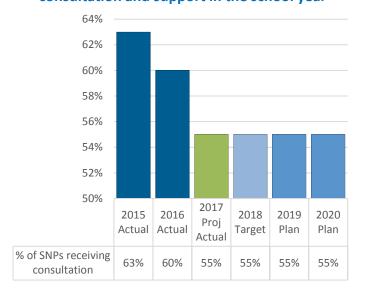
Service Performance Measures





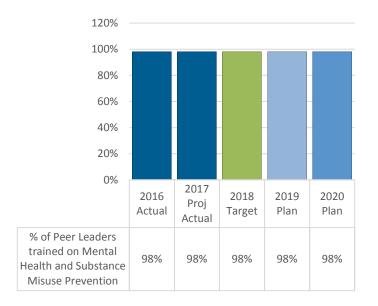
- Given the number of schools in Toronto and limited resources, TPH strives to reach 75% of priority elementary/middle schools identified by school boards.
- Chronic Disease & Injury Prevention (CDIP) is striving to increase the number of services within each school reached. More CDIP services in schools supports increased awareness of and adoption of healthy behaviours
- TPH is projecting to reach 68% of the priority schools in 2017 due to higher than normal vacancy levels.
- As the staffing levels are expected to normalize, the 2018-2020 target is set at 75%.

% of Municipally funded Student Nutrition Programs (SNPs) receiving nutrition consultation and support in the school year



- In 2017/18, TPH will strive to provide at least 55% of municipally funded SNPs with consultation and support from a TPH Registered Dietitian, to support sites in meeting nutrition quality requirements.
- Continued rate of 55% assumes available staff time proportionate to the increase in number of programs.

% of Peer Leaders trained on Mental Health and Substance Misuse Prevention



- This chart shows the percentage of peer leaders trained on mental health and substance misuse prevention that report an intent to apply the information attained to engage in school-wide promotion of mental health and substance misuse prevention.
- TPH works in partnership with Toronto School Boards to support and deliver peer leadership initiatives in schools for mental health promotion and substance misuse prevention.
- 2017 projected actuals and future year targets are set at 98% of peer leaders to be trained on mental health and substance misuse prevention.

	2017			2018	Operating B	Budget					In	crement	al Change	
	Approved Budget	Base Budget	Service Changes	Base	Base Budget vs. 2017 Budget	% Change	New/ Enhanced	Budget	2018 Budget Budg		2019 I	Plan	2020 F	Plan
(\$000s)	\$	\$	\$	\$	\$	%	\$	\$	\$	%	\$	%	\$	%
GROSS EXP.														
Chronic Diseases & Injuries	44,204.8	44,762.4	(208.4)	44,554.1	349.3	0.8%	987.6	45,541.7	1,336.9	3.0%	788.2	1.7%	278.7	0.6%
Total Gross Exp.	44,204.8	44,762.4	(208.4)	44,554.1	349.3	0.8%	987.6	45,541.7	1,336.9	3.0%	788.2	1.7%	278.7	0.6%
REVENUE														
Chronic Diseases & Injuries	31,219.7	31,740.9	(156.3)	31,584.6	364.9	1.2%	225.5	31,810.2	590.5	1.9%	523.5	1.6%	50.7	0.2%
Total Revenues	31,219.7	31,740.9	(156.3)	31,584.6	364.9	1.2%	225.5	31,810.2	590.5	1.9%	523.5	1.6%	50.7	0.2%
NET EXP.														
Chronic Diseases & Injuries	12,985.1	13,021.5	(52.1)	12,969.4	(15.7)	(0.1%)	762.1	13,731.5	746.4	5.7%	264.7	1.9%	227.9	1.6%
Total Net Exp.	12,985.1	13,021.5	(52.1)	12,969.4	(15.7)	(0.1%)	762.1	13,731.5	746.4	5.7%	264.7	1.9%	227.9	1.6%
Approved Positions	312.2	309.3	(1.9)	307.4	(4.8)	(1.5%)		307.4	(4.8)	(1.5%)	0.3	0.1%	(1.4)	(0.5%)

Table 62018 Service Budget by Activity

The *Chronic Disease & Injuries* service creates environments and supports behaviours that reduces the risk of chronic disease and prevents injuries among children, youth, adults and seniors in community, school and workplace settings. This service delivers:

- Health promotion and prevention services focusing on Cancer Prevention and Early Detection, Nutrition Promotion, Physical Activity Promotion, Tobacco Use Prevention and Cessation, and Injury/Substance Misuse Prevention.
- Emphasis is on building the capacity of community agencies, and vulnerable persons facing the greatest health disparities related to chronic diseases and injuries.

The Chronic Disease and Injuries service's 2018 Operating Budget of \$45.542 million gross and \$13.732 million net is \$0.746 million or 5.7% over the 2017 Approved Net Budget.

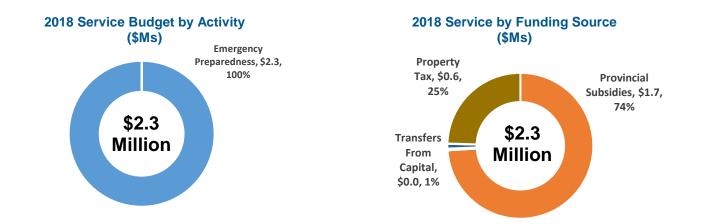
- In addition to the base budget pressures common to all services, this service is experiencing the impact of the reversal of one-time funding from the Tax Stabilization Reserve added in 2017 to fund the costs for the One-on-One Time Mentoring Program, adding a pressure of \$0.020 million in 2018.
- In order to offset these pressures, the 2018 Operating Budget includes base reductions of \$0.008 million to align the budget with actual experience, efficiency savings from various initiatives totalling \$0.052 million.
- The 2018 Operating Budget includes new funding of \$0.988 million gross and \$0.762 million net to fund the following:
 - > The 100% City-funded Student Nutrition Program of \$0.701 million gross and net.
 - > The cost-shared Toronto Urban Health Fund program of \$0.246 million gross and \$0.061 million net.
 - One-time provincial funding for Smoke-Free Ontario Expanded Smoking Cessation Programming for Priority Populations of \$0.024 million gross and \$0 net and for Accessibility for Ontarians with Disabilities Act (AODA) Compliance Support of \$0.018 million gross and \$0 net

Emergency Preparedness

Emergency Preparedness

What We Do

- Aim to develop a culture of preparedness and ensure Toronto Public Heath is prepared for a public health emergency.
- Develop and maintain emergency response plans which include arrangements and processes to respond to and recover from a variety of public health emergencies such as an influenza pandemic or large scale infectious disease outbreak.
- Conduct exercises and training courses on emergency preparedness, response and recovery including the Incident Management System (IMS).



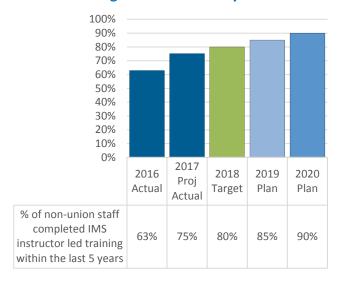
2018 Service Levels Emergency Preparedness

Туре	Sub-Type	Status	2015	2016	2017	2018
Assessment and Surveillance				Service Level Reviewed and Discontinued	Service Levels (SLs) still being provided and tracked even though they will not be reported out for 2017. This information can be provided upon request.	Service Levels (SLs) still being provided and tracked even though they will not be reported out for 2018. This information can be provided upon request.
		Actual				
Protection	Business Continuity Plans Public health emergency response		Maintain Business Continuity Plans and TPH Emergency Plan (ERP). Maintain and test 24/7 protocols for TPH staff. Maintain up to date emergency preparedness information on TPH's public website. Maintain current training level at 90% of all TPH staff that have been pre- assigned to different Incident Management System and business continuity roles. Maintain and exercise the TPH Emergency Plan and its components. Maintain the City of Toronto's Emergency Plan Psychosocial Support Operational Support Function.	Tested with respiratory masks	services to Torontonians. Maintain the availability of Toronto Public Health staff to respond to public health emergencies on a 24/7 basis.	Maintain and test 100% of Toronto Public Health Business Continuity Plans to ensure continuity of public health services to Torontonians. Maintain the availability of Toronto Public Health staff to respond to public health emergencies on a 24/7 basis.
		Actual				

Overall, the 2018 Service Levels are consistent with the approved 2017 Service Levels for Emergency Preparedness.

Service Performance Measures

% of Non-union staff completed Incident Management System (IMS) instructor led training within the last 5 years



- The City of Toronto adopted the Incident Management System to organize and coordinate responses to emergencies across City Divisions.
- TPH assigns all non-union staff to a response function and provides one-day function-specific training for all.
- The training target of 100% could not be achieved in 2016 and 2017 due to staff turnover and scheduling conflicts.
- TPH is anticipating a gradual increase in future years reaching 90% in 2020.

Table 6
2018 Service Budget by Activity

	2017			2018	Operating E	Budget					In	crement	al Change	
	Approved	Base	Service	_	Base Budget vs. 2017		New/		2018 Budget					
(*****	Budget	Budget	Changes	Base	Budget		Enhanced	Budget	Budg		2019		2020 F	
(\$000s)	\$	\$	\$	\$	\$	%	*	\$	\$	%	*	%	\$	%
GROSS EXP.														
Emergency Preparedness	2,376.5	2,346.2	(17.6)	2,328.6	(47.9)	(2.0%)	2.4	2,331.0	(45.5)	(1.9%)	21.3	0.9%	17.0	0.7%
Total Gross Exp.	2,376.5	2,346.2	(17.6)	2,328.6	(47.9)	(2.0%)	2.4	2,331.0	(45.5)	(1.9%)	21.3	0.9%	17.0	0.7%
REVENUE														
Emergency Preparedness	1,796.0	1,771.4	(13.2)	1,758.2	(37.8)	(2.1%)	2.4	1,760.6	(35.4)	(2.0%)	17.1	1.0%	10.6	0.6%
Total Revenues	1,796.0	1,771.4	(13.2)	1,758.2	(37.8)	(2.1%)	2.4	1,760.6	(35.4)	(2.0%)	17.1	1.0%	10.6	0.6%
NET EXP.														
Emergency Preparedness	580.5	574.7	(4.4)	570.3	(10.1)	(1.7%)	0.0	570.3	(10.1)	(1.7%)	4.2	0.7%	6.4	1.1%
Total Net Exp.	580.5	574.7	(4.4)	570.3	(10.1)	(1.7%)	0.0	570.3	(10.1)	(1.7%)	4.2	0.7%	6.4	1.1%
Approved Positions	19.9	24.1	(0.2)	23.9	4.0	20.3%		23.9	4.0	20.3%	(0.3)	(1.2%)	(0.0)	(0.2%)

The *Emergency Preparedness* service aims to ensure TPH is prepared for a public health emergency as the successful resolution of an emergency depends on the readiness of an organization at the beginning of the crisis. This service develops and maintains emergency response plans and conducts exercises and training courses on emergency preparedness.

The Emergency Preparedness service's 2018 Operating Budget of \$2.331 million gross and \$0.570 million net is \$0.010 million or 1.7% under the 2017 Approved Net Budget.

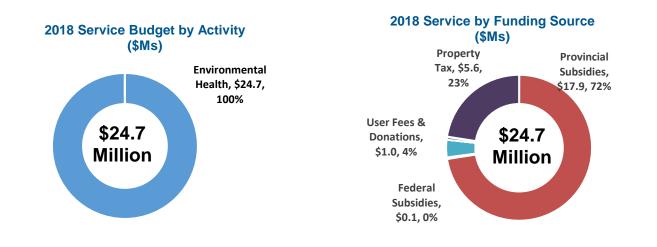
- Base budget pressures arising mainly from the annualized impact of cost-shared Health Hazard and Food Safety programs were mitigated by salaries and benefits adjustments and service efficiencies resulting from the realignment of staff.
- The 2018 Operating Budget includes new one-time provincial funding of \$0.002 million for Accessibility for Ontarians with Disabilities Act (AODA) Compliance Support and New Purpose-Built Vaccine Refrigerators.

Environmental Health





- Promotes safety of food and beverages in restaurants and processing plants including inspection of over 18,000 food premises in the City of Toronto to ensure compliance with provincial food safety standards.
- Provide education, training and certification on safe food preparation, handling and processing for food premise operators and food safety education for the general public.
- Monitor drinking water and recreational water quality (beaches, spas, pools) to ensure compliance with provincial standards, and notify stakeholders in the event of adverse water conditions.



2018 Service Levels

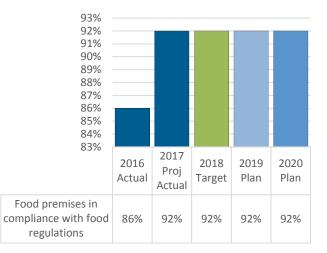
Environmental Health

Туре	Sub-Type	Status	2015	2016	2017	2018
Assessment and	Public swimming	Approved	 conduct systematic and routine assessment, surveillance, monitoring and reporting of Toronto's drinking water system and drinking water 	Service Level Reviewed and	Conduct systematic and routine assessment, surveillance,	Conduct systematic and routine assessment, surveillance, monitoring and reporting of 1734 (100%) public recreational
Surveillance	pools and spas		illnesses and their associated risk factors to respond and provide	Discontinued	monitoring and reporting of 1734	water facilities at frequencies prescribed by the Ontario Public
	assessment/		appropriate direction as required		(100%) public recreational water	Health Standards and maintain an up-to-date public website or
	surveillance		 monitor 11 (100%) public beaches and any reported water illnesses of public health importance, their associated risk factors, and emerging 		facilities at frequencies prescribed by the Ontario Public Health	public swimming pool and spa inspection results.
			trends to respond and provide appropriate direction		Standards and maintain an up-to-	
			- conduct systematic and routine assessment, surveillance, monitoring		date public website on public	
			and reporting of 1678 (100%) public recreational water facilities and take appropriate action		swimming pool and spa inspection results.	
			- conduct systematic and routine analysis of surveillance data to inform			
			program and policy development and service adjustment(s)			
		Actual				
lealth		Approved	-maintain up-to-date public website on Toronto's beach water conditions	Service Level	Service Levels (SLs) still being	Service Levels (SLs) still being provided and tracked even thou
Promotion			and disclose public swimming pool and spa inspection results	Reviewed and	provided and tracked even though	they will not be reported out for 2018. This information can be
and Policy			-provide information packages to pool and spa operators -respond to information requests on lead corrosion in Toronto's drinking	Discontinued	they will not be reported out for 2017. This information can be	provided upon request.
Development			water system, and private drinking-water systems		provided upon request.	
			······ ·······························		······	
		Actual				
Disease		Approved	-receive, assess and respond to all (100%) reported adverse drinking	Approximately	Service Levels (SLs) still being	Service Levels (SLs) still being provided and tracked even thou
Prevention /			water events (>350/year)	1000 Pools	provided and tracked even though	they will not be reported out for 2018. This information can be
Health Protection			 monitor, sample, assess, analyze and report on 11 (100%) public beaches daily (June to September) 	inspected annually	they will not be reported out for 2017. This information can be	provided upon request.
lotection			-inspect 202 (100%) indoor Class A Pools and outdoor Class A pools 2	anniciany	provided upon request.	
			times/year or at least once every three months while in operation and			
			take appropriate enforcement action(s)			
			-inspect 861 (100%) indoor Class B pools and outdoor Class B pools 2 times/year or at least once every three months while in operation			
			-inspect 61 (100%) public indoor and outdoor wading pools, splash pads			
			and non-regulated facilities 2 times/year and at least once every 3			
			months while in operation - maintain 24/7 availability to receive and respond appropriately to safe	l I		
		1	water issues including adverse drinking water events, water-borne	1		
			illness(es)/outbreak(s), weather events, power outage and recreational			
			water	ļ		
		Actual		0		
Assessment and		Approved	-conduct epidemiological analysis of surveillance data, including monitoring of trends over time, emerging trends, and priority populations	Service Level Reviewed and	Service Levels (SLs) still being provided and tracked even though	Service Levels (SLs) still being provided and tracked even thou they will not be reported out for 2018. This information can be
Surveillance			-conduct surveillance of community environmental health status	Discontinued	they will not be reported out for	provided upon request.
					2017. This information can be	
					provided upon request.	
		Actual				
		Approved	-conduct epidemiological analysis of surveillance data, including	Service Level	Service Levels (SLs) still being	Service Levels (SLs) still being provided and tracked even thou
			monitoring of trends over time, emerging trends, and priority populations		provided and tracked even though	they will not be reported out for 2018. This information can be
			-conduct surveillance of community environmental health status	Discontinued	they will not be reported out for	provided upon request.
		Actual			2017. This information can be	
Health	Home food	Approved	-offer food safety training and certification to 9,000 food handlers working	Service Level	Conduct outreach at 10	Conduct outreach at 10 community markets serving vulnerable
Promotion	safety		in licensed food premises	Reviewed and	community markets serving	clients with home food safety resources.
and Policy	outreach		 - conduct major Home Food Safety Health Promotion campaign aimed at 2.6 million Toronto residents 	Discontinued	vulnerable clients with home food	
Development		A 1		ļ	safety resources.	
Disease	-	Actual	21 UDD4 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 -	0		
Prevention /	Food premises inspection	Approved	 report in accordance with HPPA and regulations and respond to reports of suspected food-borne illness within 24 hours 	Reviewed and	Inspect all high risk food premises (3778) at least 2 times per year.	Inspect all high risk food premises (4767) at least 2 times per vear.
Health			- inspect 100% (approx. 17,617) food premises	Discontinued	(,
Protection			- conduct 16,626 (100%) inspections of 5,542 High Risk premises (each		Inspect all moderate risk food	Inspect all moderate risk food premises (8628) at least once pe
			inspected once every four months)	1	premises (7923) at least once per	year.
			- conduct 15 800 (95%) food premise risk assessments			
			- conduct 15,800 (95%) food premise risk assessments		year.	Complete 3000 re-inspections or achieve a compliance rate of
			- conduct 15,800 (95%) food premise risk assessments		Complete 3000 re-inspections or	Complete 3000 re-inspections or achieve a compliance rate of 90% or higher.
			- conduct 15,800 (95%) food premise risk assessments		Complete 3000 re-inspections or achieve a compliance rate of 90%	
		Actual	- conduct 15,800 (95%) food premise risk assessments		Complete 3000 re-inspections or	
Health		Actual	conduct 15,800 (95%) food premise risk assessments -provide information to increase public awareness of health hazard risk	Service Level	Complete 3000 re-inspections or achieve a compliance rate of 90%	
Promotion		Actual Approved	-provide information to increase public awareness of health hazard risk factors including indoor (legionella) and outdoor (smog) air quality,	Reviewed and	Complete 3000 re-inspections or achieve a compliance rate of 90% or higher. Service Levels (SLs) still being provided and tracked even though	90% or higher. Service Levels (SLs) still being provided and tracked even thou they will not be reported out for 2018. This information can be
Promotion and Policy			-provide information to increase public awareness of health hazard risk factors including indoor (legionella) and outdoor (smog) air quality, extreme weather (flooding), climate change (hot weather), radiation		Complete 3000 re-inspections or achieve a compliance rate of 90% or higher. Service Levels (SLs) still being provided and tracked even though they will not be reported out for	90% or higher. Service Levels (SLs) still being provided and tracked even tho.
Promotion and Policy			-provide information to increase public awareness of health hazard risk factors including indoor (legionella) and outdoor (smog) air quality, extreme weather (flooding), climate change (hot weather), radiation exposure (radon, tanning beds)	Reviewed and	Complete 3000 re-inspections or achieve a compliance rate of 90% or higher. Service Levels (SLs) still being provided and tracked even though they will not be reported out for 2017. This information can be	90% or higher. Service Levels (SLs) still being provided and tracked even thou they will not be reported out for 2018. This information can be
Promotion and Policy			-provide information to increase public awareness of health hazard risk factors including indoor (legionella) and outdoor (smog) air quality, extreme weather (flooding), climate change (hot weather), radiation	Reviewed and	Complete 3000 re-inspections or achieve a compliance rate of 90% or higher. Service Levels (SLs) still being provided and tracked even though they will not be reported out for	90% or higher. Service Levels (SLs) still being provided and tracked even thou they will not be reported out for 2018. This information can be
Promotion and Policy			-provide information to increase public awareness of health hazard risk factors including indoor (legionella) and outdoor (smog) air quality, extreme weather (flooding), climate change (hot weather), radiation exposure (radon, tanning beds) - provide hot weather protection packages to 720 (100% of high risk) landlords of rooming/boarding houses/retriement homes/nursing homes -inspect and assess facilities where there is an elevated risk of illness	Reviewed and	Complete 3000 re-inspections or achieve a compliance rate of 90% or higher. Service Levels (SLs) still being provided and tracked even though they will not be reported out for 2017. This information can be	90% or higher. Service Levels (SLs) still being provided and tracked even thou they will not be reported out for 2018. This information can be
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Promotion and Policy Development	Health hazard	Approved	-provide information to increase public awareness of health hazard risk factors including indoor (legionella) and outdoor (smog) air quality, extreme weather (flooding), climate change (hot weather), radiation exposure (radon, tanning beds) - provide hot weather protection packages to 720 (100% of high risk) landlords of rooming/boarding houses/retirement homes/nursing homes -inspect and assess facilities where there is an elevated risk of illness associated with exposures that are known or suspected to be associated with health including 288 high risk rooming/boarding houses during an extended Extreme Heat event and monitor1636 industrial/commercial sites for identified hazardous priority chemicals and their use and release	Reviewed and Discontinued	Complete 3000 re-inspections or achieve a compliance rate of 90% or higher. Service Levels (SLs) still being provided and tracked even though they will not be reported out for 2017. This information can be provided upon request. Maintain 24/7 availability to	90% or higher. Service Levels (SLs) still being provided and tracked even thou they will not be reported out for 2018. This information can be provided upon request. Maintain 24/7 availability to receive, respond and manage alleg
Promotion and Policy Development Disease Prevention /	Health hazard response	Approved	-provide information to increase public awareness of health hazard risk factors including indoor (legionella) and outdoor (smog) air quality, extreme weather (flooding), climate change (hot weather), radiation exposure (radon, tanning beds) provide hot weather protection packages to 720 (100% of high risk) landlords of rooming/boarding houses/retirement homes/nursing homes -inspect and assess facilities where there is an elevated risk of illness associated with exposures that are known or suspected to be associated with health including 289 high risk rooming/boarding houses during an extended Extreme Heat event and monitor(156) industrial/commercial sites for identified hazardous priority chemicals and their use and release - maintain 24/7 availability to receive, respond and manage alleged health hazards reports within 24 hours or by the next business day	Reviewed and Discontinued Approximately 350,500	Complete 3000 re-inspections or achieve a compliance rate of 90% or higher. Service Levels (SLs) still being provided and tracked even though they will not be reported out for 2017. This information can be provided upon request.	90% or higher. Service Levels (SLS) still being provided and tracked even tho they will not be reported out for 2018. This information can be provided upon request. Maintain 24/7 availability to receive, respond and manage alle health hazards reports within 24 hours or by the next business
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Promotion and Policy Development Disease Prevention / Health		Approved	-provide information to increase public awareness of health hazard risk factors including indoor (legionella) and outdoor (smog) air quality, extreme weather (flooding), climate change (hot weather), radiation exposure (radon, tanning beds) provide hot weather protection packages to 720 (100% of high risk) landlords of rooming/boarding houses/retirement homes/nursing homes -inspect and assess facilities where there is an elevated risk of illness associated with exposures that are known or suspected to be associated with health including 289 high risk rooming/boarding houses during an extended Extreme Heat event and monitor(156) industrial/commercial sites for identified hazardous priority chemicals and their use and release - maintain 24/7 availability to receive, respond and manage alleged health hazards reports within 24 hours or by the next business day	Reviewed and Discontinued Approximately 350,500	Complete 3000 re-inspections or achieve a compliance rate of 90% or higher. Service Levels (SLs) still being provided and tracked even though they will not be reported out for 2017. This information can be provided upon request. Maintain 24/7 availability to receive, respond and manage alleged health hazards reports	90% or higher. Service Levels (SLS) still being provided and tracked even tho they will not be reported out for 2018. This information can be provided upon request. Maintain 24/7 availability to receive, respond and manage alle health hazards reports within 24 hours or by the next business
Health Promotion and Policy Development Disease Prevention / Health Protection		Approved	-provide information to increase public awareness of health hazard risk factors including indoor (legionella) and outdoor (smog) air quality, extreme weather (flooding), climate change (hot weather), radiation exposure (radon, tanning beds) - provide hot weather protection packages to 720 (100% of high risk) landlords of rooming/boarding houses/retirement homes/nursing homes -inspect and assess facilities where there is an elevated risk of illness associated with exposures that are known or suspected to be associated with health including 288 high risk rooming/boarding houses during an extended Extreme Heat event and monitor(156 industrial/commercial sites for identified hazardous priority chemicals and their use and release - maintain 24/7 availability to receive, respond and manage alleged health hazards reports within 24 hours or by the next business day including 11 heat critical events, >1300 bed bug and extreme cleanouts, >2750 mould/indoor air quality concerns,>210 FOI requests regarding historical land use and environmental contamination, manage of 6 long term environmental issues and conduc 6 disease cluster investigations	Reviewed and Discontinued Approximately 350,500 mosquitoes catch basis treated with	Complete 3000 re-inspections or achieve a compliance rate of 90% or higher. Service Levels (SLs) still being provided and tracked even though they will not be reported out for 2017. This information can be provided upon request. Maintain 24/7 availability to receive, respond and manage alleged health hazards reports within 24 hours or by the next	90% or higher. Service Levels (SLs) still being provided and tracked even tho they will not be reported out for 2018. This information can be provided upon request. Maintain 24/7 availability to receive, respond and manage alle health hazards reports within 24 hours or by the next business day.
Promotion and Policy Development Disease Prevention / Health	response	Approved	 -provide information to increase public awareness of health hazard risk factors including indoor (legionella) and outdoor (smog) air quality, extreme weather (flooding), climate change (hot weather), radiation exposure (radon, tanning beds) -provide hot weather protection packages to 720 (100% of high risk) landlords of rooming/boarding houses/retirement homes/nursing homes -inspect and assess facilities where there is an elevated risk of illness associated with explosures that are known or suspected to be associated with health hicklding 289 high risk rooming/boarding houses during an extended Extreme Heat event and monitor 1636 industrial/commercial sites for identified hazardous priority chemicals and their use and release - maintain 24/7 availability to receive, respond and manage alleged health hazards reports within 24 hours or by the next business day including 11 heat critical events, >1300 bed bug and extreme cleanouts, > 270 mould/indoor air quality concerns, >210 FOI requests regarding term environmental issues and conduct 6 disease cluster investigations - implement a local vector-borne management strategy including weekly 	Reviewed and Discontinued Approximately 350,500 mosquitoes catch basis treated with	Complete 3000 re-inspections or achieve a compliance rate of 90% or higher. Service Levels (SLs) still being provided and tracked even though they will not be reported out for 2017. This information can be provided upon request. Maintain 24/7 availability to receive, respond and manage alleged health hazards reports within 24 hours or by the next	90% or higher. Service Levels (SLs) still being provided and tracked even tho they will not be reported out for 2018. This information can be provided upon request. Maintain 24/7 availability to receive, respond and manage alle health hazards reports within 24 hours or by the next business day. Implement a local vector-borne management strategy includin
Promotion and Policy Development Disease Prevention / Health	response West Nile	Approved	-provide information to increase public awareness of health hazard risk factors including indoor (legionella) and outdoor (smog) air quality, extreme weather (flooding), climate change (hot weather), radiation exposure (radon, tanning beds) - provide hot weather protection packages to 720 (100% of high risk) landlords of rooming/boarding houses/retirement homes/nursing homes -inspect and assess facilities where there is an elevated risk of illness associated with exposures that are known or suspected to be associated with health including 289 high risk rooming/boarding houses during an extended Extreme Heat event and monitor f165 industrial/commercial sites for identified hazardous priority chemicals and their use and release 	Reviewed and Discontinued Approximately 350,500 mosquitoes catch basis treated with	Complete 3000 re-inspections or achieve a compliance rate of 90% or higher. Service Levels (SLs) still being provided and tracked even though they will not be reported out for 2017. This information can be provided upon request. Maintain 24/7 availability to receive, respond and manage alleged health hazards reports uithin 24 hours or by the next business day.	90% or higher. Service Levels (SLs) still being provided and tracked even tho they will not be reported out for 2018. This information can be provided upon request. Maintain 24/7 availability to receive, respond and manage alle health hazards reports within 24 hours or by the next busines: day. Implement a local vector-borne management strategy includin weekly monitoring, testing and reporting of 43 mosquito traps
Promotion and Policy Development Disease Prevention / Health	response	Approved	 -provide information to increase public awareness of health hazard risk factors including indoor (legionella) and outdoor (smog) air quality, extreme weather (flooding), climate change (hot weather), radiation exposure (radon, tanning beds) -provide hot weather protection packages to 720 (100% of high risk) landlords of rooming/boarding houses/retirement homes/nursing homes -inspect and assess facilities where there is an elevated risk of illness associated with explosures that are known or suspected to be associated with health hicklding 289 high risk rooming/boarding houses during an extended Extreme Heat event and monitor 1636 industrial/commercial sites for identified hazardous priority chemicals and their use and release - maintain 24/7 availability to receive, respond and manage alleged health hazards reports within 24 hours or by the next business day including 11 heat critical events, >1300 bed bug and extreme cleanouts, > 270 mould/indoor air quality concerns, >210 FOI requests regarding term environmental issues and conduct 6 disease cluster investigations - implement a local vector-borne management strategy including weekly 	Reviewed and Discontinued Approximately 350,500 mosquitoes catch basis treated with	Complete 3000 re-inspections or achieve a compliance rate of 90% or higher. Service Levels (SLs) still being provided and tracked even though they will not be reported out for 2017. This information can be provided upon request. Maintain 24/7 availability to receive, respond and manage alleged health hazards reports within 24 hours or by the next business day. Implement a local vector-borne	90% or higher. Service Levels (SLs) still being provided and tracked even tho they will not be reported out for 2018. This information can be provided upon request. Maintain 24/7 availability to receive, respond and manage alle health hazards reports within 24 hours or by the next busines: day. Implement a local vector-borne management strategy includin weekly monitoring, testing and reporting of 43 mosquito traps
Promotion and Policy Development	response West Nile	Approved	 provide information to increase public awareness of health hazard risk factors including indoor (legionella) and outdoor (smog) air quality, extreme weather (flooding), climate change (hot weather), radiation exposure (radon, tanning beds) provide hot weather protection packages to 720 (100% of high risk) landlords of rooming/boarding houses/retirement homes/nursing homes -inspect and assess facilities where there is an elevated risk of illness associated with explosures that are known or suspected to be associated with health including 289 high risk rooming/boarding houses/rule and roming houses during an extended Extreme Heat event and monitor 1536 industrial/commercial sites for identified hazardous priority chemicals and their use and release maintain 24/7 availability to receive, respond and manage alleged health hazards reports within 24 hours or by the next business day including 11 heat critical events, >1300 bed bug and extereme cleanouts, >2750 molu/ind/oro ari quality concerns,>210 FOI requests regarding historical land use and environmental contamination, manage of 6 long term environmental sisues and conduct 6 disease cluster investigations - implement a local vector-borne management strategy including weekly monitoring, testing and reporting of 43 mosquito traps in the City (June 2-September 23) for mosquito speciation and WNV virus infection, larvaciding 120,000 catch basins and 29 open bodied surface waters, investigating and taking appropriate action on >100 stagnant water 	Reviewed and Discontinued Approximately 350,500 mosquitoes catch basis treated with	Complete 3000 re-inspections or achieve a compliance rate of 90% or higher. Service Levels (SLs) still being provided and tracked even though they will not be reported out for 2017. This information can be provided upon request. Maintain 24/7 availability to receive, respond and manage alleged health hazards reports within 24 hours or by the next business day. Implement a local vector-borne management strategy including and	90% or higher. Service Levels (SLs) still being provided and tracked even tho they will not be reported out for 2018. This information can be provided upon request. Maintain 24/7 availability to receive, respond and manage alle health hazards reports within 24 hours or by the next busines: day. Implement a local vector-borne management strategy includin weekly monitoring, testing and reporting of 43 mosquito traps
Promotion and Policy Development Disease Prevention / Health	response West Nile	Approved	-provide information to increase public awareness of health hazard risk factors including indoor (legionella) and outdoor (smog) air quality, extreme weather (flooding), climate change (hot weather), radiation exposure (radon, tanning beds) - provide hot weather protection packages to 720 (100% of high risk) Iandlords of rooming/boarding houses/retirement homes/nursing homes- inspect and assess facilities where there is an elevated risk of illness associated with exposures that are known or suspected to be associated with health including 289 high risk rooming/boarding houses during an extended Extreme Heat event and monitor (156 industrial/commercial sites for identified hazardous priority chemicals and their use and release	Reviewed and Discontinued Approximately 350,500 mosquitoes catch basis treated with	Complete 3000 re-inspections or achieve a compliance rate of 90% or higher. Service Levels (SLs) still being provided and tracked even though they will not be reported out for 2017. This information can be provided upon request. Maintain 24/7 availability to receive, respond and manage alleged health hazards reports within 24 hours or by the next business day. Implement a local vector-borne management strategy including weekly monitoring, testing and reporting of 43 mosquito traps in	90% or higher. Service Levels (SLs) still being provided and tracked even tho they will not be reported out for 2018. This information can be provided upon request. Maintain 24/7 availability to receive, respond and manage alle health hazards reports within 24 hours or by the next busines day. Implement a local vector-borne management strategy includir weekly monitoring, testing and reporting of 43 mosquito traps the City (June to September) for mosquito speciation and We
Promotion and Policy Development Disease Prevention / Health	response West Nile prevention	Approved	 -provide information to increase public awareness of health hazard risk factors including indoor (legionella) and outdoor (smog) air quality, extreme weather (flooding), climate change (hot weather), radiation exposure (radon, rationing back) provide hot weather protection packages to 720 (100% of high risk) landlords of rooming/boarding houses/retirement homes/nursing homes-inspect and assess facilities where there is an elevated risk of illness associated with explosures that are known or suspected to be associated with health including 289 high risk rooming/boarding houses/retirement homes/nursing an extended Extreme Heat event and monitor(1563 industrial/commercial sites for identified hazardous priority chemicals and their use and release - maintain 24/7 availability to receive, respond and manage alleged health hazards reports within 24 hours or by the next business day including 11 heat critical events, >1300 bed bug and extreme cleanouts, >2750 mould/indoor air quality concerns,>210 FOI requests regarding historical land use and environmental contamination, manage of 6 long term environmental issues and canduat f disease cluster investigations - implement a local vector-borne management strategy including weekly monitoring, testing and reporting of 43 mosquito traps in the City (June 2-September 23) for mosquito speciation and WNV virus infection, larvaciding 120,000 catch basins and 29 open bodied surface waters, investigating and taking appropriate action on >100 stangant water complaints, conduct tick dragging activities for active Lyme disease 	Reviewed and Discontinued Approximately 350,500 mosquitoes catch basis treated with	Complete 3000 ra-inspections or achieve a compliance rate of 90% or higher. Service Levels (SLS) still being provided and tracked even though they will not be reported out for 2017. This information can be provided upon request.	90% or higher. Service Levels (SLs) still being provided and tracked even tho they will not be reported out for 2018. This information can be provided upon request. Maintain 24/7 availability to receive, respond and manage alle health hazards reports within 24 hours or by the next business day. Implement a local vector-borne management strategy includin weekly monitoring, testing and reporting of 43 mosquito traps the City (June to September) for mosquito speciation and We Nile Virus infection, larvaciding catch basins across the City an open bodied surface waters as required.
Promotion and Policy Development	response West Nile prevention Bed bug	Approved	 -provide information to increase public awareness of health hazard risk factors including indoor (legionella) and outdoor (smog) air quality, extreme weather (flooding), climate change (hot weather), radiation exposure (radon, tanning beds) -provide hot weather protection packages to 720 (100% of high risk) landlords of rooming/boarding houses/retirement homes/nursing homes -inspect and assess facilities where there is an elevated risk of illness associated with explosures that are known or suspected to be associated with health including 289 high risk rooming/boarding houses during an extended Extreme Heat event and monitor1636 industrial/commercial sites for identified hazardous priority chemicals and their use and release - maintain 24/7 availability to receive, respond and manage alleged health hazards reports within 24 hours or by the next business day including 11 heat critical events, >1300 bed bug and externe cleanouts, > 2750 mould/indoor air quality concerns, >210 FOI requests regarding term environmental issues and conduct 6 disease cluster investigations - implement a local vector-bome management strategy including weekly monitoring, testing and reporting of 43 mosquito traps in the City (June 2-September 23) for mosquito speciation and WNV virus infection, larvaciding 120,000 catch basins and 29 open bodied surface waters, investigating and taking appropriate action on >100 stagnant water complaints, conduct tick dragging activities for active Lyme disease cases 	Reviewed and Discontinued Approximately 350,500 mosquitoes catch basis treated with	Complete 3000 re-inspections or achieve a compliance rate of 90% or higher. Service Levels (SLs) still being provided and tracked even though they will not be reported out for 2017. This information can be provided upon request. Maintain 24/7 availability to receive, respond and manage alleged health hazards reports within 24 hours or by the next business day. Implement a local vector-borne management strategy including weekly monitoring, testing and reporting of 43 mosquito traps in	90% or higher. Service Levels (SLs) still being provided and tracked even that they will not be reported out for 2018. This information can be provided upon request. Maintain 24/7 availability to receive, respond and manage allel health hazards reports within 24 hours or by the next business day. Implement a local vector-borne management strategy includin weekly monitoring, testing and reporting of 43 mosquito traps the City (June to September) for mosquito speciation and Wes Nile Virus infection, larvaciding catch basins across the City ar open bodied surface waters as required. Respond to 100% of reported complaints/requests for bed bug
Promotion and Policy Development	response West Nile prevention	Approved	 -provide information to increase public awareness of health hazard risk factors including indoor (legionella) and outdoor (smog) air quality, extreme weather (flooding), climate change (hot weather), radiation exposure (radon, tanning beds) -provide hot weather protection packages to 720 (100% of high risk) landlords of rooming/boarding houses/retirement homes/nursing homes-inspect and assess facilities where there is an elevated risk of illness associated with explosures that are known or suspected to be associated with health holdung 289 high risk rooming/boarding houses during an extended Extreme Heat event and monitor 1636 industrial/commercial sites for identified hazardous priority chemicals and their use and release - maintain 24/7 availability to receive, respond and manage alleged health hazard sreports within 24 hours or by the next business day including 11 heat critical events, >1300 bed bug and extreme cleanouts, > 2750 mould/indoor air quality concerns, >210 FOI requests regarding term environmental issues and conduct 6 disease cluster investigations - implement a local vector-borne management strategy including weekly monitoring, testing and reporting of 43 mosquito traps in the City (June 2-September 23) for mosquito speciation on >100 stargant water, investigating and taking appropriate action on >100 stargant water, investigating and taking appropriate action on >100 stargant water, investigating and taking appropriate action on >100 stargant water, investigating including upstore stargets and taking appropriate action on >100 stargant water. 	Reviewed and Discontinued Approximately 350,500 mosquitoes catch basis treated with	Complete 3000 re-inspections or achieve a compliance rate of 90% or higher. Service Levels (SLs) still being provided and tracked even though they will not be reported out for 2017. This information can be provided upon request. Maintain 24/7 availability to receive, respond and manage alleged health hazards reports within 24 hours or by the next business day. Implement a local vector-borne management strategy including weekly monitoring, testing and reporting of 43 mosquito traps in the City (June to September) for mosquito speciation and West Nile Virus infection, larvaciding catch basins across the City and	90% or higher.
Promotion and Policy Development	response West Nile prevention Bed bug	Approved	-provide information to increase public awareness of health hazard risk factors including indoor (legionella) and outdoor (smog) air quality, extreme weather (flooding), climate change (hot weather), radiation exposure (radon, tanning beds) – provide hot weather protection packages to 720 (100% of high risk) landlords of rooming/boarding houses/retirement homes/nursing homes -inspect and assess facilities where there is an elevated risk of illness associated with explosures that are known or suspected to be associated with health including 289 high risk rooming/boarding houses/retirement homes/inursing an extended Extreme Heat event and monitor (156 industrial/commercial sites for identified hazardous priority chemicals and their use and release - 2750 molul/indoor air quality concerns, >210 FOI requests regarding historical land use and environmental contamination , manage of 6 long time monitorn(156 disease oluter investigations - implement a local vector-borne management strategy including weekly nonitoring, 150 action, passing and 29 open bodied surfaceion, larvatiding 10,000 acth basins and 29 open bodied surfaceion, larvatiding 10,000 acth basins and 29 open bodied surfaceion, larvatiding 10,000 acth basins and 29 open bodied surface waters, investigating and taking appropriate action or >100 stangant water complaints, conduct tick dragging activities for active Lyme disease classes - maintain systems to support timely and comprehensive communication	Reviewed and Discontinued Approximately 350,500 mosquitoes catch basis treated with	Complete 3000 re-inspections or achieve a compliance rate of 90% or higher. Service Levels (SL3) still being provided and tracked even though they will not be reported out for 2017. This information can be provided upon request. Maintain 24/7 availability to receive, respond and manage alleged health hazards reports within 24 hours or by the next business day. Implement a local vector-borne management strategy including weekly monitoring, testing and reporting of 43 mosquito traps in the City (June to September) for mosquito speciation and West Nile Virus intection, larvaciding	90% or higher. Service Levels (SLs) still being provided and tracked even that they will not be reported out for 2018. This information can be provided upon request. Maintain 24/7 availability to receive, respond and manage alleg health hazards reports within 24 hours or by the next business day. Implement a local vector-borne management strategy includin weekly monitoring, testing and reporting of 43 mosquito traps the City (June to September) for mosquito speciation and Wes Nile Virus infection, larvading catch basins across the City ar open bodied surface waters as required. Respond to 100% of reported complaints/requests for bed bug and provide co-ordination/financial support for unit preparation

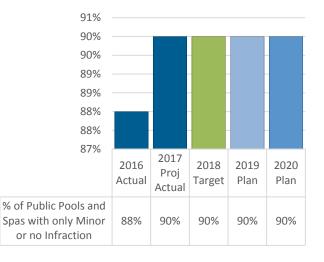
Except for the annual volume changes (bolded in the chart above), the 2018 Service Levels are consistent with the approved 2017 Service Levels for Environmental Health.

Service Performance Measures

% of High Risk Food Premises in Compliance with Food Premises Regulations

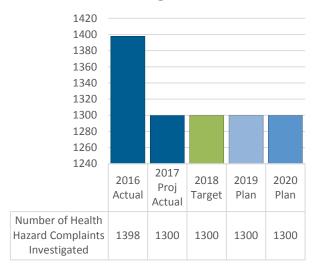


% of Public Pools and Spas with only Minor or no Infraction



- The goal of the Food Safety program is to reduce the incidence of food-borne illness by activities including preventing the sale or distribution of food unfit for human consumption.
- Food establishments are required to be in compliance with the food premises regulations and other related legislation.
- TPH has been able to exceed the industry standard of 90% compliance and the trend is expected to continue in the future years.

- Waterborne illnesses can be spread through unsatisfactory recreational water facilities.
- There are some infractions that require immediate closure of these facilities and the others must be corrected within a given time frame.
- The goal is to ensure that no less than 85% of the public pools/spas inspections have no infractions or minor infractions only as per Provincial Accountability Agreement.
- TPH is anticipating that 90% of public pools and spas will experience minor or no fraction in 2018 and future years.



Number of Health Hazard Complaints Investigated

- All the complaints received are investigated but response time is dependent on the available resources. Priority is given to complaints relating to a potential health hazard.
- Numbers reflect Health Hazard complaints only (does not include Rabies prevention or Bed Bug complaints).
- The number of hazard complaints is expected to remain stable at the 2017 levels.

	2017			2018	Operating I	Budget					In	crementa	al Change	
	Approved Budget	Base Budget	Service Changes	Base	Base Budget vs. 2017 Budget	% Change	New/ Enhanced	Budget	2018 Budge Budg	t vs. 2017 jet	2019 F	Plan	2020 P	Plan
(\$000s)	\$	\$	\$	\$	\$	%	\$	\$	\$	%	\$	%	\$	%
GROSS EXP.														
Environmental Health	24,342.8	24,475.4	(20.7)	24,454.7	111.9	0.5%	220.0	24,674.6	331.8	1.4%	29.7	0.1%	559.2	2.3%
Total Gross Exp.	24,342.8	24,475.4	(20.7)	24,454.7	111.9	0.5%	220.0	24,674.6	331.8	1.4%	29.7	0.1%	559.2	2.2%
REVENUE														
Environmental Health	18,780.3	18,907.2	(15.5)	18,891.6	111.4	0.6%	220.0	19,111.6	331.3	1.8%	(52.2)	(0.3%)	524.1	2.7%
Total Revenues	18,780.3	18,907.2	(15.5)	18,891.6	111.4	0.6%	220.0	19,111.6	331.3	1.8%	(52.2)	(0.3%)	524.1	2.7%
NET EXP.														
Environmental Health	5,562.5	5,568.2	(5.2)	5,563.0	0.5	0.0%	(0.0)	5,563.0	0.5	0.0%	81.9	1.5%	35.1	0.6%
Total Net Exp.	5,562.5	5,568.2	(5.2)	5,563.0	0.5	0.0%	(0.0)	5,563.0	0.5	0.0%	81.9	1.5%	35.1	0.6%
Approved Positions	197.5	196.1	(0.1)	196.0	(1.5)	(0.8%)		196.0	(1.5)	(0.8%)	(0.5)	(0.3%)	4.1	2.1%

Table 62018 Service Budget by Activity

The *Environmental Health* service promotes safety of food and beverages through inspection of over 18,000 food premises to ensure compliance with provincial Food Safety Standards and monitors drinking water and recreational water quality to ensure compliance with provincial standards. Other services include:

Education, training and certification on safe food preparation, handling and processing for food premise
operators as well food safety education for the general public as well as responses to extreme weather, West
Nile virus, rabies and Lyme disease, supporting vulnerable residents through the Bed Bug Control Initiative and
assessing concerns related to impacts of pollution or contamination on a particular site.

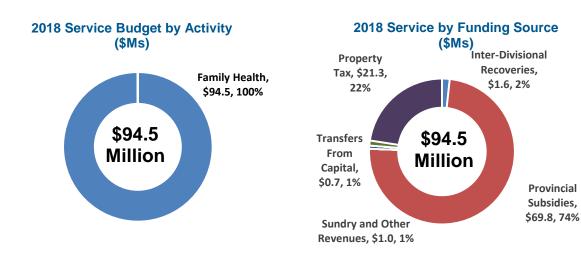
The Environmental Health service's 2018 Operating Budget of \$24.675 million gross and \$5.563 million net is in line with the 2017 Approved Net Budget.

- In addition to the base budget pressures common to all services, this service is experiencing the annualized impact of the cost-shared Health Hazard and Food Safety Program of \$0.017 million, Food Handling Training increase of \$0.014 million and costs transferred between services resulting from realignment totalling \$0.011 million.
- In order to offset these pressures, the 2018 Operating Budget includes annualized savings from efficiencies realized from the completion of the HE Mobile Inspection capital project in 2017 in addition to the other service efficiencies resulting from staff realignments.
- The 2018 Operating Budget includes new one-time provincial funding of \$0.220 million for Accessibility for Ontarians with Disabilities Act (AODA) Compliance Support (\$0.011 million), New Purpose-Built Vaccine Refrigerators (\$0.020 million), Healthy Menu Choices Act (HMCA) (\$0.180 million), and Public Health Inspector Practicum Program (\$0.009 million).



What We Do

- Promote and support healthy behaviours and environments for people in their childbearing years, pregnant women, their partners and their youth by providing education and outreach on reproductive health.
- Focus on enhancing birth outcomes, promoting readiness to parent, supporting positive and effective parenting especially in high-risk families, and enhancing the cognitive, communicative and development of all children.
- Support proper oral health by providing screening, preventive and basic dental treatment through specific dental and oral health programs.



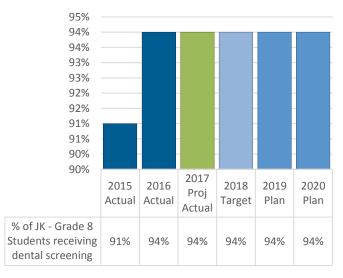
2018 Service Levels Family Health

Туре	Sub-Type	Status	2015	2016	2017	2018
Assessment and Surveillance		Approved	conduct systematic routine assessment, surveillance, monitoring and reporting to inform program and policy development, access and analysis of Early Development Index (EDI) data -collaborate with Public Health Ontario to identify and collect of child health indicators	Service Level Reviewed and Discontinued	Service Levels (SLs) still being provided and tracked even though they will not be reported out for 2017. This information can be provided upon request.	Service Levels (SLs) still being provided and tracked even though they will not be reported out for 2018. This information can be provided upon request.
		Actual Approved	-maintain ongoing systematic and routine assessment, surveillance, monitoring and reporting to inform program and policy development, coordination with provincial BORN data base to access Toronto data	Service Level Reviewed and Discontinued	Service Levels (SLs) still being provided and tracked even though they will not be reported out for 2017. This information can be provided upon request.	Service Levels (SLs) still being provided and trackee even though they will not be reported out for 2018. This information can be provided upon request.
		Actual				
Health Promotion and Policy Development	Child health educational sessions Child health individual interventions	Approved	-promote and support of breastfeeding initiation and duration through hospital liaison with 12 (100%) birth hospitals -provide individual counselling to 25,000 women through telephone counselling, home visits and clinics -develop mid point infant feeding data plan for BFI -provide culturally-appropriate nutrition education to 1,000 families through Peer Nutrition Program and group parenting education to 2,750 parents. -continue to develop physician outreach strategy to advance early identification screening and referral	Approximately 22,000 Breastfeeding Interactions/Interv entions provided to women (includes, visits, telephone counselling, partnership breastfeeding clinics, TPH clinics and	Deliver 5085 educational sessions delivered to improve families' knowledge in growth and development, positive parenting, healthy eating, and breastfeeding to enable children and parents to attain and sustain optimal health and development. Deliver 105,635 of individual interventions delivered to families to improve child development outcomes and increase parenting capacity to sustain and optimize child health and development (including home visits).	Deliver 4,800 educational sessions to improve families' knowledge in growth and development, positive parenting, healthy eating, and breastfeeding to enable children and parents to attain and sustain optimal health and development. Deliver 137,000 individual interventions to families to improve child development outcomes and increase parenting capacity to sustain and optimize child health and development (including home visits).
	Reproductive health educational sessions Reproductive	Actual Approved	-deliver online prenatal program to 2,000 women -provide group nutrition education to 2,200 prenatal women at 37 Canada Prenatal Nutrition Program sites -provide individual nutrition counselling to 750 at risk prenatal women	Approximately 1900 high-risk prenatal women provided with assessment, counselling, education and referral (700	Deliver 50,201 educational sessions delivered to improve individuals and families knowledge to achieve healthy pregnancy, have the healthiest newborns possible and be prepared for parenthood.	Deliver 61,000 educational sessions delivered to improve individuals and families knowledge to achieve healthy pregnancy, have the healthiest newborns possible and be prepared for parenthood. Deliver 7,000 individual interventions delivered to
	health individual interventions	Actual		HBHC, 150	Deliver 8,495 individual interventions delivered to families to sustain and optimize healthy pregnancy, support having the healthiest newborns possible and be prepared for	families to sustain and optimize healthy pregnancy, support having the healthiest newborns possible and be prepared for parenthood.
Disease	Child health	Approved	-implement provincial changes to Healthy Babies Healthy	80% of	62,372 screens completed (including hearing,	Complete 66,000 screens (including hearing,
Prevention	screening		-work with 12 (100%) birthing hospitals to increase received screening rate to 80% of all newborns -provide 40,795 home visits to high risk families	approximately	developmental, communications, nutrition, postpartum depression and parenting screens) to identify children at risk for adverse/or decreased child development outcomes.	developmental, communications, nutrition, postpartum depression and parenting screens) to identify children at risk for adverse/or decreased child development outcomes
Health		Actual Approved	-Reviewed and assessed 100% of monthly reports generated	Service Level	Service Levels (SLs) still being provided and	Service Levels (SLs) still being provided and tracked
Protection		Approved	by Toronto Water on the concentration of fluoride.	Reviewed and Discontinued	tracked even though they will not be reported out for 2017. This information can be provided upon request.	even though they will not be reported out for 2018. This information can be provided upon request.
		Actual				
Dental Treatment for Children and Youth - Healthy Smiles		Approved	-Based on current staffing levels, project 10,300 enrolment in HSO, 16,000 claims from private dentists and 1500 claims for City dental clinic (3 percent increase	Service Level Reviewed and Discontinued	Service Levels (SLs) still being provided and tracked even though they will not be reported out for 2017. This information can be provided upon request.	Service Levels (SLs) still being provided and tracked even though they will not be reported out for 2018. This information can be provided upon request.
		Actual				
Dental Treatment for Eligible Clients	Senior, children & youth dental treatment Emergency dental	Approved	-Based on current staffing levels, project 3% increase in dental services; 15,000 seniors and caregivers in long-term care homes and treatment to 7800. Treated 19,000 children and youth; and 400 perinatal clients.	Approximately 33,000 clients receiving dental treatment in all TPH clinics (including children, seniors and adults)	Provide dental treatment to 8,500 seniors (65+) and 15,000 children and youth (18 years of age and younger). Provide emergency dental services to 2,300 adults (18-64 years of age) eligible for social assistance to improve their oral and general health and thus enhance their job readiness.	Provide dental treatment to 11,650 seniors (65+) and 19,322 children and youth (17 years of age and younger). Provide emergency dental services to 5,884 adults (18-64 years of age) eligible for social assistance to improve their oral and general health and thus enhance their job readiness.
	treatment Mobile Dental Clinic				Improve the oral health of 1,150 street-involved clients who will receive dental care on the Mobile Dental Clinic. Homelessness is a major barrier to dental care.	Improve the oral health of 1,100 street-involved clients who will receive dental care on the Mobile Dental Clinic. Homelessness is a major barrier to dental care.
T		Actual	and the second	0		
Toronto Preschool Speech and Language System		Approved	-coordinate delivery of speech and language intervention services to 8,000 pre-school children -offer parent orientation session to 100% of the parents -accept 4,500 new referrals and service through 340 community service delivery sites -screen 38,000 (95%) newborns born in Toronto hospitals for	Service Level Reviewed and Discontinued	Service Levels (SLs) still being provided and tracked even though they will not be reported out for 2017. This information can be provided upon request.	Service Levels (SLs) still being provided and tracked even though they will not be reported out for 2018. This information can be provided upon request.
		Actual	hearing loss -provide counselling, referral and support to100-155 families who have an infant or child with a diagnosed hearing or vision loss			

Туре	Sub-Type	Status	2015	2016	2017	2018
Partnership Funding	Investing in Families	Approved	-partner with Toronto Employment and Social Services and Parks, Forestry and Recreation to deliver Investing in Families program to 500 families who receive social assistance -deliver 20 Let's Talk support groups			Service Levels (SLs) still being provided and tracked even though they will not be reported out for 2018. This information can be provided upon request.
		Actual				
Prevention	Reproductive health screening	Approved		Service Level Reviewed and Discontinued	1664 screens completed to identify individuals and families at risk for adverse birth outcomes in pregnancy.	Complete 1,400 screens to identify individuals and families at risk for adverse birth outcomes in pregnancy.
		Actual				
	Surveillance indicators	Approved		Approximately 48 surveillance indicators monitored and posted on web	indicators that monitor the health of Toronto's population. Conduct systematic and routine analysis of surveillance information, including monitoring of trends over time, emerging trends, and priority populations. Conduct surveillance of community emergency planning & preparedness.	Assess, update and report data for 50 surveillance indicators that monitor the health of Toronto's population. Conduct systematic and routine analysis of surveillance information, including monitoring of trends over time, emerging trends, and priority populations. Conduct surveillance of community emergency planning & preparedness.
	1	Actual				

Except for the annual volume changes (bolded in the chart above), the 2018 Service Levels are consistent with the approved 2017 Service Levels for Family Health.

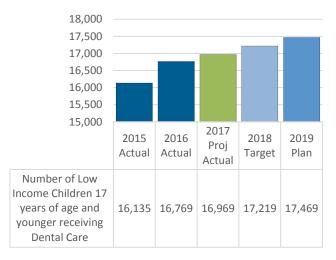
Service Performance Measures



% of JK - Grade 8 students enrolled in Public Schools receiving Dental Screening

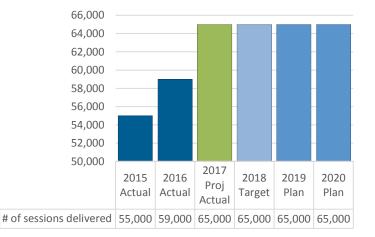
 The number of children screened by dental staff in elementary schools is expected to remain stable at the 2017 levels, which is expected as the number of schools is not anticipated to increase.

Number of Low Income Children 17 years of age and younger receiving Dental Care



- The chart shows the number of children 17 years or younger from low income families receiving dental care in TPH operated dental clinics.
- Poor oral health affects general health, selfesteem, social interaction, academic performance and quality of life.
- Children 17 years of age and younger from low income families report improved oral health after receiving dental treatment in TPH dental clinics.
- The number of children receiving dental care continues to increase at about 1.5% annually and TPH is projecting to provide dental care to 17,219 children in 2018 and 17,469 in 2019.

Number of Educational Sessions Delivered to Improve Families' Knowledge in Healthy Pregnancy



- The chart shows the number of educational sessions delivered to improve families' knowledge in healthy pregnancy, growth and development, positive parenting, healthy eating and breastfeeding to enable and sustain optimal health and development.
- The sessions delivered are: online prenatal education, group prenatal nutrition, parenting sessions and education sessions to support preschool speech and language.
- Number of educational sessions delivered increased from 55,000 in 2015 to 65,000 in 2017 and is expected to remain stable at that level in future years.

	2017			2018	Operating I	Budget					In	crement	al Change	
	Approved Budget	Base Budget	Service Changes	Base	Base Budget vs. 2017 Budget	% Change	New/ Enhanced	Budget	2018 Budge Budg		2019 F	Plan	2020 F	Plan
(\$000s)	\$	\$	\$	\$	\$	%	\$	\$	\$	%	\$	%	\$	%
GROSS EXP.														
Family Health	93,943.7	93,607.0	(156.5)	93,450.5	(493.2)	(0.5%)	1,056.2	94,506.6	563.0	0.6%	1,134.7	1.2%	966.6	1.0%
Total Gross Exp.	93,943.7	93,607.0	(156.5)	93,450.5	(493.2)	(0.5%)	1,056.2	94,506.6	563.0	0.6%	1,134.7	1.2%	966.6	1.0%
REVENUE														
Family Health	73,226.9	72,959.6	(117.4)	72,842.2	(384.8)	(0.5%)	324.6	73,166.8	(60.1)	(0.1%)	669.7	0.9%	591.0	0.8%
Total Revenues	73,226.9	72,959.6	(117.4)	72,842.2	(384.8)	(0.5%)	324.6	73,166.8	(60.1)	(0.1%)	669.7	0.9%	591.0	0.8%
NET EXP.														
Family Health	20,716.7	20,647.4	(39.1)	20,608.3	(108.4)	(0.5%)	731.5	21,339.8	623.1	3.0%	465.0	2.2%	375.6	1.7%
Total Net Exp.	20,716.7	20,647.4	(39.1)	20,608.3	(108.4)	(0.5%)	731.5	21,339.8	623.1	3.0%	465.0	2.2%	375.6	1.7%
Approved Positions	711.2	695.9	(1.5)	694.3	(16.9)	(2.4%)	3.0	697.3	(13.9)	(1.9%)	(3.4)	(0.5%)	0.6	0.1%

Table 62018 Service Budget by Activity

The *Family Health* service promotes and supports healthy behaviours and environments for people in their childbearing years, pregnant women, their partners and infants and children. The Service also supports proper oral health. This service primarily:

- Provides education, counselling and population health promotion related to reproductive and child health matters from public health professionals; and
- Provides screening of school aged children, preventive dental services, basic dental treatment for low income children and seniors, administration of Children in Need of Treatment (CINOT) and Ontario Works, and dental services for seniors in collective living centers.

The Family Health service's 2018 Operating Budget of \$94.507 million gross and \$21.340 million net is \$0.623 million or 3.0% over the 2017 Approved Net Budget.

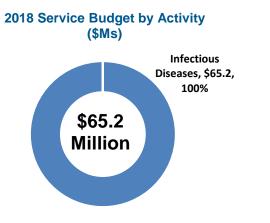
- In addition to the base budget pressures common to all services, this service is experiencing the impact of the reversal of one-time funding from the Tax Stabilization Reserve added in 2017 to help fund the costs for One-on-One Time Mentoring Program, adding a pressure of \$0.013 million in 2018.
- In order to offset these pressures, the 2018 Operating Budget includes base reductions to align the budget with actual experience of \$0.032 million and efficiency savings from various initiatives totalling \$0.049 million.
- The 2018 Operating Budget includes new funding of \$1.056 million gross and \$0.732 million net for the following programs:
 - > The 100% City-funded Student Nutrition Program of \$0.701 million gross and net.
 - > The cost-shared Toronto Urban Health Fund program of \$0.122 million gross and \$0.031 million net.
 - Adult Ontario Works Dental program of \$0.101 million gross and \$0 net to increase access to about 1200 Ontario Works adult clients a year and 1 staff complement to triage and prepare the clients prior to the dentist visit. This program is fully funded by the Province.
 - One-time provincial funding for Youth Mental Health of \$0.110 million gross and \$0 net and Accessibility for Ontarians with Disabilities Act (AODA) Compliance Act of \$0.022 million gross and \$0 net.

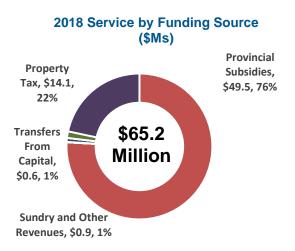
Infectious Diseases

Infectious Diseases

What We Do

 Provide services that reduce the occurrence and transmission of infectious diseases through public education, surveillance, case and contact management, immunization and outbreak response.





2018 Service Levels Infectious Disease

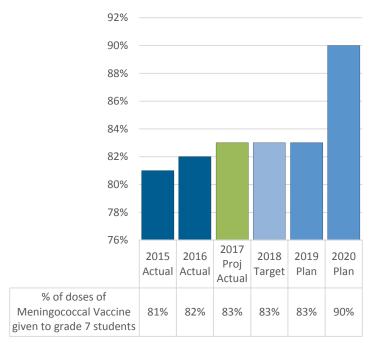
	Sub-Type	Status	2015	2016	2017	2018
and	Suspect/ confirmed	Approved	-Receive, assess and review 76,000 (100%) notifications of infectious diseases received annually	Approximately 77,000	Investigate and manage 100% (41,000) of reported	Investigate and manage 100% (41,000) of reported suspect/confirmed cases and contacts of infectious diseases.
Surveillance	Infectious diseases		-Report Infectious disease surveillance information to the Ministry of Health and Long-Term Care daily using the Integrated Public Health	notifications of infectious	suspect/confirmed cases and contacts of infectious diseases.	
	investigation/ management		Information System (iPHIS) within designated timelines.	diseases received,		
	managomon			assessed and		Work with 87 (100%) long-term care homes and 150 (100%)
	Surveillance			reviewed annually	Work with 87 (100%) long-term	retirement homes to develop their infectious disease surveillance systems.
	system development				care homes and 150 (100%) retirement homes to develop their	
	development	Actual			infoctious disease suproillance	
		Approved	- conduct systematic and routine assessment, surveillance, monitoring	Approximately	Service Levels (SLs) still being	Service Levels (SLs) still being provided and tracked even though
			and reporting to inform program and policy development, service adjustment(s)	2,500 animal bite reports	provided and tracked even though they will not be reported out for	they will not be reported out for 2018. This information can be provided upon request.
			 Liaise with Canadian Food Inspection Agency, neighbouring health units, Ministry of Municipal and Agricultural Affairs and Ministry of 	responded to	2017. This information can be provided upon request.	
			Natural Resources to keep informed about potential rabies threats			
			- Report surveillance information and rabies post exposure prophylaxis administration to the MOHLTC within designated timelines			
		Actual				
		Approved	-Conduct systematic and routine assessment, surveillance, monitoring			
			and reporting to inform program and policy development, service adjustment and performance measurement.			
			-Report infectious disease surveillance information to the Ministry of			
			Health and Long-Term Care daily using the Integrated Public Health Information System (iPHIS) within designated timelines.			
		Actual				
	Tuberculosis	Approved	-Conduct systematic and routine assessment, surveillance, monitoring	100% (~280)	Track and follow up on 100% of	Track and follow up on 100% of identified clusters involving
	identification		and reporting to inform program and policy development, service adjustment and performance measurement.	of new TB cases	identified clusters involving Toronto residents to identify local	Toronto residents to identify local transmission of TB and to identify secondary cases.
			-Report infectious disease surveillance information to the Ministry of Health and Long-Term Care daily using the Integrated Public Health	provided	transmission of TB and to identify	
			Information System (iPHIS) within designated timelines.	comprehensiv e case	secondary cases.	
				management services		
		Actual				
	Immunization		-Conduct systematic and routine assessment, surveillance, monitoring,	100%	Assess 100% of immunization	Assess 100% of immunization records for 5 and 17 year old
	record assessment		and reporting to inform program and policy development, service adjustment and performance measurement.	(48,000) of public grade	records for 7 and 17 year old children.	children.
			-Assess immunization records of all high school students as per the	7/8 students		
			amended changes to the ISPA. -Review immunization records all students born in 2010 to ensure they	offered Hepatitis B,		
			are up to date with the varicella vaccine.	meningococc al and HPV		
				immunization		
Health	Infection	Actual Approved	-Host an annual education event for all 87 (100%) Long-Term Care	Approximately	Provide infection prevention and	Provide infection prevention and control liaison services (outbreak
Promotion and Policy	prevention & control		Homes. Provide education sessions and offer consultation resources on infection prevention and control to all community partners upon request.	77,000 notifications of	control liaison services (outbreak management/ consultation,	management/ consultation, requests for presentations and contact for questions) to 20 (100%) hospital sites, 16 (100%)
	liaison		-Sit on infection prevention and control committees of 20 (100%)	infectious	requests for presentations and	complex continuing care / rehab sites and 87 (100%) long-term
	services		hospital sites , 17 (100%) complex continuing care / rehab sites and 87 (100%) Long-Term Care Homes.	diseases received,	contact for questions) to 20 (100%) hospital sites, 16 (100%)	care Homes, 150 (100%) retirement homes, 1000 (100%) licensed child care centers, 2 (100%) correctional facilities, 4
			-Provide infection prevention and control liaison services (outbreak	assessed and	complex continuing care / rehab	(100%) major school boards and 65 (100%) shelters.
			management/consultation, requests for presentations and contact for questions) to 20 (100%) hospital sites, 17 (100%) complex continuing	reviewed annually	sites and 87 (100%) long-term care Homes, 150 (100%)	
			care / rehab sites and 87 (100%) Long-Term Care Homes, 1,065 (100%) licensed child care centers, 4 (100%) correctional facilities, 4 (100%)		retirement homes, 1000 (100%) licensed child care centers, 2	
			school boards and 65 (100%) shelters.		(100%) correctional facilities, 4	
			-Work with 87 (100%) Long-Term Care Homes and 150 (100%) retirement homes to develop their infectious disease surveillance		(100%) major school boards and 65 (100%) shelters.	
			systems.			
		Actual				
		Approved	- develop and distribute rabies resource materials for seniors and youths to supplement national and provincial communication strategies	Approximately 2,500 animal bite		Service Levels (SLs) still being provided and tracked even though they will not be reported out for 2018. This information can be
				reports responded to	they will not be reported out for 2017. This information can be	provided upon request.
		Actual				
	Harm reduction &	Approved	 Partner with approximately 42 community agencies to deliver harm reduction education and training to drug users and community agencies, 	Approximately 55,000 client		Partner with 45 community agencies to deliver harm reduction education and training to drug users and community agencies,
	education		including Toronto Police and EMS. Approximately 300 training sessions	visits to TPH	education and training to drug	including Toronto Police and EMS; 300 training sessions will be
			offered annually. -Reach 40,000 community clients reached through sexual health	sexual health clinics	users and community agencies, including Toronto Police and	offered.
	AIDS/Sexual Health Hotline		promotion activities; -Assist 25,600 Ontario callers through the AIDS and Sexual Health	annually		Assist 33,000 Ontario callers through the AIDS and Sexual Health Info Line.
	nearn notine		InfoLine.;			
			 Provide 360 high risk opiate users with Naloxone, resulting in 25 administrations. 		Assist 33,000 Ontario callers through the AIDS and Sexual	
			-Distribute 3,900,000 male condoms and 37,600 female condoms.		Health Info Line.	
		Actual	Distribute 900,000 units of lubricant			
		Actual				

Туре	Sub-Type	Status 2015		2016	2017	2018		
Disease		Approved	-Maintain 24/7 availability. Respond to approximately 34,000 cases	Approximately 77,000	Service Levels (SLs) still being provided and	Service Levels (SLs) still being provided and tracked		
Prevention		Approved	(100%) of reportable, communicable diseases. -Implement targeted communication with health care providers in the community to alert them to urgent or emerging public health issues, including distribution of information on the behalf of the Ministry of Health and Long-Term Care upon request. Information distributed to approximately 2,900 health care providers and institutions. -Approximately 100 physicians. Approximately 30 Early Aberrant reporting System (EARS) alerts followed up by TPH epidemiology team, with approximately 8-10 EARS alerts requiring follow up by communicable disease programs. -Inspect 3,000 (100%) critical and semi-critical personal services	notifications of infectious diseases received, assessed and reviewed annually	tracked even though they not be reported out for 2017. This information can be provided upon request.	even though they not be reported out for 2018. This information can be provided upon request.		
		Actual	settings. Respond to all infection prevention and control complaints in settings where services are provided by regulated health professionals. -Investigate and manage approximately 300 disease outbreaks annually. -Complete policy and procedures for all 76 (100%) reportable diseases and reviewed every 5 years at a minimum and more frequently when required					
	Tuberculosis Education	Approved	Provide TB education presentations and develop educational resources for populations at risk for developing TB, health care professionals and community agencies including for approximately: 500 newcomers; 300 health care professionals; and 500 persons at their school/university/college or workplace.; Hold a minimum d'30 education sessions for agencies offering services to homeless/under housed persons. -Provide PHN liaison services at each of 4 (100%)/TB Clinics and 3 (100%) Correctional Facilities located in Toronto in order to work collaboratively to prevent and control TB.	Approximately 280 new TB new cases provided comprehensive case management services	Provide TB education sessions and develop educational resources for populations at risk for developing TB including: 600 newcomers. Provide TB education to 300 Heath Care providers focusing on reporting requirements, TB screening, optimal treatment of active TB clients and latent TB infection clients. Provide TB educational sessions to 200 people who are homeless/under housed and 400 homeless Service Providers.	Provide TB education sessions and develop educational resources for populations at risk for developing TB including: 600 newcomers. Provide TB information for 300 Heath Care providers focusing on reporting requirements, TB screening, optimal treatment of active TB clients and latent TB infection clients. Provide TB education through multiple strategies to 200 people who are homeless/under housed and 400 homeless Service Providers.		
		Actual Approved	Conduct periodic campaigns to promote immunization, including targeted campaigns to school aged children who receive vaccines through TPH as related to the changes in the ISPA "Support public information and increase knowledge through periodic media releases and response to media inquiries. Provide education and information to 2000 Health Care Providers that store publicly funded vaccine (incl. pharmacies) regarding Vaccine Storage and Handling practices Send immunization promotional materials reflecting the changes to the immunization schedule to Day Nursery operators and to the parents of children enrolled in Day Nurseries	Approximately 80,000 vaccinations provided for Hepatitis B, Meningococcal and HPV to grades 788	Service Levels (SLS) still being provided and tracked even though they will not be reported out for 2017. This information can be provided upon request.	Service Levels (SLs) still being provided and tracked even though they will not be reported out for 2018. This information can be provided upon request.		
		Actual						
Health Protection	Personal service settings inspections	Approved	Inspect over 90% of 3,000 critical and semi-critical personal services settings.; -Conduct one annual infection prevention and control inspection in all 1,065 licensed child care facilities.; -Maintain TPH PSS inspection disclosure website.	Service Level Reviewed and Discontinued	Inspect 3,600 critical and semi-critical personal services settings.	Inspect 3,800 critical and semi-critical personal services settings.		
	Vaccine storage inspection	Actual Approved Actual	-Inspect 2000 Health Care Providers offices annually to assess for cold-chain compliance; and investigate approximately 200 cold- chain failures annually. -Respond to 100% reported adverse events	Approximately 80,000 vaccinations provided for Hepatitis B, Meningococcal and HPV to grades 7&8	Inspect 2000 fridges in health care premises (including physicians' offices, pharmacies, hospitals, community health centres, long term care facilities etc.) to ensure that all publicly- funded vaccines are properly refrigerated, safe	Inspect 2,100 fridges in health care premises (including physicians' offices, pharmacies, hospitals, community health centres, long term care facilities etc.) to ensure that all publicly-funded vaccines are property refrigerated, safe and effective.		
Disease Prevention / Health Protection	Animal bite response	Approved	 maintain 24/7 availability to receive and respond to 100% (avg 2300/year) animal bites to humans, submit 100% (avg 50/year) specimens, and deliver 100% (avg. >350/year) post exposure prophylaxis communicate with partners re: reporting obligations for suspected rabies exposures and where to obtain further information maintain rabies contingency plan 	Approximately 2,500 animal bite reports responded to	Respond to 100% (2,500) of animal bite reports.	Respond to 100% (2,500) of animal bite reports.		
	Sexual Health Clinics	Actual Approved Actual	Accommodate 55,000 client visits to sexual health clinics annually; wait times for new clients for clinic services 2-3 weeks . -Track and investigate over 13,000 confirmed cases of Chlamydia, gonorrhea, syphilis and HIV. -Provide Provincially funded medication for treatment for reportable STI treatment to all (100%-requesting community physicians. -Send 150 anonymous e-cards from inSPOT website and host 700 site visitors	Approximately 55,000 client visits to TPH sexual health clinics annually	Serve 60,000 clients at sexual health clinics.	Serve 60,000 clients at sexual health clinics.		
	Tuberculosis treatment & follow up	Actual	Investigate 100% of suspect TB cases and provide comprehensive TB case management for 100% of active TB cases (approximately 280 new cases annually) until treatment completion (approximately 6 months to 2 years). Greater than 95% of active TB cases will annually complete appropriate and adequate treatment according to the Canadian TB Standards. A minimum of 85% of eligible clients will be placed on directly observed therapy (DOT).; -Provide follow-up of approximately 2,000 persons/year identified as contacts of active TB cases. -Assess and follow-up approximately 1,200 newcomers (annually) to Toronto who are placed on TB Medical Surveillance by Citizenship and Immigration Canada. -Provide free TB medications to 100% of clients with latent TB infection who are referred for TB preventative treatment by their community health care provider (approximately 1200 clients per year).	new cases provided comprehensive case management services	Greater than 95% of Active TB cases will complete adequate treatment according to the Canadian TB Standards. Provide follow-up for 1500 Torontonians identified as contacts of infectious TB cases to identify secondary cases early and identify individuals who have been infected with TB in order to offer preventative medications. Assess and follow up on 1,200 newcomers to Toronto who are placed on TB Medical Surveillance by Citizenship and Immigration Canada.	Greater than 95% of Active TB cases will complete adequate treatment according to the Canadian TB Standards. Provide follow-up for 1500 Torontonians identified as contacts of infectious TB cases to identify secondary cases early and identify individuals who have been infected with TB in order to offer preventative medications. Assess and follow up on 1.200 newcomers to Toronto who are placed on TB Medical Surveillance by Citizenship and Immigration Canada.		

Туре	Sub-Type	Status	2015	2016	2017	2018
Funding	Toronto Urban Health Fund	Approved	-With 1.9 million dollars, fund 48 community organizations (AIDS and substance abuse programs) and assist 32 agencies with evaluation skills.	Approximately 55,000 client visits to TPH sexual health clinics annually	Fund 30 community organizations to prevent transmission of HIV and assist 30 agencies with evaluation skills.	Fund 49 community organizations to prevent transmission of HIV and assist 30 agencies with evaluation skills.
		Actual				
Health Promotion and Policy Development		Approved	-Conduct periodic campaigns to promote immunization, including targeted campaigns to school aged children who receive vaccines through TPH as related to the changes in the ISPA -Support public information and increase knowledge through periodic media releases and response to media inquiries. -Provide education and information to 2000 Health Care Providers that store publicly funded vaccine (incl. pharmacies) regarding Vaccine Storage and Handling practices -Send immunization schedule to Day Nursery operators and to the parents of children enrolled in Day	provided for Hepatitis B, Meningococcal and HPV to	Service Levels (SLs) still being provided and tracked even though they will not be reported out for 2017. This information can be provided upon request.	Service Levels (SLs) still being provided and tracked even though they will not be reported out for 2018. This information can be provided upon request.
		Actual				
Prevention	Immunization clinics Immunization information centre	Approved	-Provide approximately 80,000 vaccinations for Hepatitis B, Meningococcal, and HPV to grade 78.8; -Provide approximately 10,000 vaccination for the seasonal flu program -Organize and deliver 1,500 immunization clinics (flu, school immunizations, homeless shelters, and school-aged children who are under vaccinated) annually. -Outbreak contingency plan in place. Utilize outbreak response policy and procedure to guide deployment of staff. Developing additional guiding documents on mass immunization clinic response.	Approximately 80,000 vaccinations provided for Hepatitis B, Meningococcal and HPV to grades 7&8	Organize and deliver 1,000 immunization clinics (flu, school immunization, homeless shelters, and school-aged children who are under vaccinated). Answer 50,000 phone calls at the Immunization Information Centre.	Organize and deliver 1,000 immunization clinics (flu, school immunization, homeless shelters, and school- aged children who are under vaccinated). Answer 90,000 phone calls at the Immunization Information Centre.
		Actual				

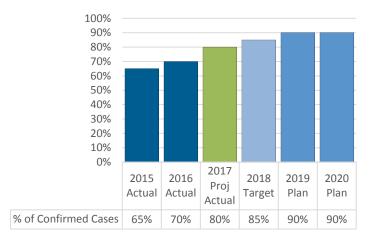
Except for the annual volume changes (bolded in the chart above), the 2018 Service Levels are consistent with the approved 2017 Service Levels for Infectious Diseases.

Service Performance Measures



% of Doses of Meningococcal Vaccine given to grade 7 Students at TPH School Clinics

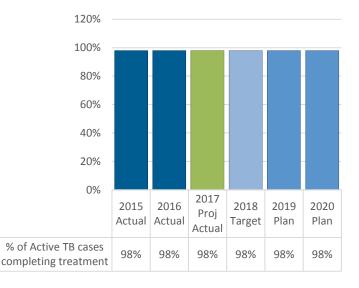
- TPH provides meningococcal vaccine to grade 7 students every year.
- The vaccine, Menactra®, is only available through public health units and protects against meningococcal disease, a rare but serious and potentially fatal disease.
- Each student needs one dose to be fully protected.
- The percentage of meningococcal vaccine given to grade 7 students at TPH school clinics is expected to remain at the 2017 projected levels for 2018 and 2019.
- With improved tracking of the immunization status of every pupil attending school as a result of Immunization of School Pupils Act (ISPA) the percentage of students reached will increase to 90% in 2020.



% of Confirmed Gonorrhea Cases who received Recommended Treatment

- The chart shows percentage of confirmed gonorrhea cases who received treatment, to reduce the spread of drug resistance.
- TPH works with the treating physician to ensure that cases of gonorrhea receive the appropriate treatment to prevent further cases of antibiotic resistant gonorrhea.
- TPH is anticipating an annual increase of 5% of confirmed gonorrhea cases who receive treatment reaching 90% in 2019. 2020 level is expected to remain stable at 2019 level.

% of Active TB cases Completing Adequate Treatment according to the Canadian TB Standards



- TPH strives to ensure that 100% of active TB cases complete adequate treatment.
- TPH is anticipating a target of 98% after taking into consideration small number of cases wherein TB Specialists decide to shorten the TB treatment and monitor the client due to other health conditions.

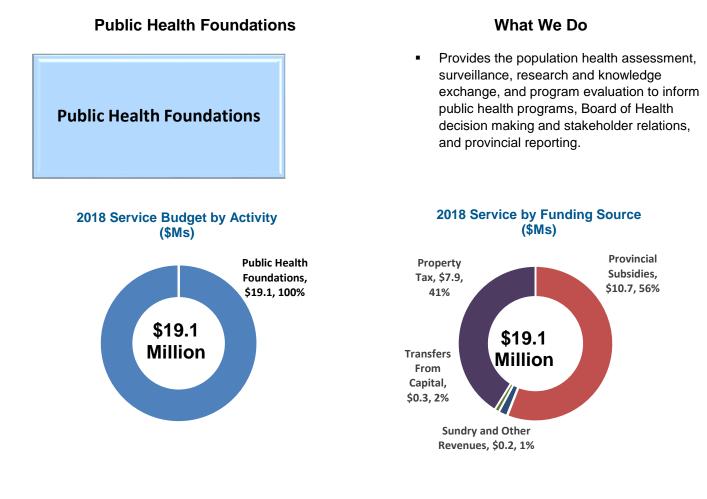
	2017			2018	Operating I	Budget					In	crement	al Change	
	Approved Budget	Base Budget	Service Changes	Base	Base Budget vs. 2017 Budget	% Change	New/ Enhanced	Budget	2018 Budge Budg		2019 F	Plan	2020 P	Plan
(\$000s)	\$	\$	\$	\$	\$	%	\$	\$	\$	%	\$	%	\$	%
GROSS EXP.														
Infectious Diseases	64,211.0	64,332.5	(24.7)	64,307.7	96.8	0.2%	860.1	65,167.9	956.9	1.5%	1,255.9	1.9%	34.8	0.1%
Total Gross Exp.	64,211.0	64,332.5	(24.7)	64,307.7	96.8	0.2%	860.1	65,167.9	956.9	1.5%	1,255.9	1.9%	34.8	0.1%
REVENUE Infectious Diseases	50,334.4	50,364.6	(18.6)	50,346.0	11.7	0.0%	697.0	51,043.0	708.6	1.4%	978.1	1.9%	(98.2)	(0.2%)
Total Revenues	50,334.4	50,364.6	(18.6)	50,346.0	11.7	0.0%	697.0	51,043.0	708.6	1.4%	978.1	1.9%	(98.2)	(0.2%)
NET EXP.				·										
Infectious Diseases	13,876.6	13,967.9	(6.2)	13,961.7	85.1	0.6%	163.1	14,124.9	248.3	1.8%	277.8	2.0%	133.0	0.9%
Total Net Exp.	13,876.6	13,967.9	(6.2)	13,961.7	85.1	0.6%	163.1	14,124.9	248.3	1.8%	277.8	2.0%	133.0	0.9%
Approved Positions	516.4	514.5	(0.3)	514.2	(2.2)	(0.4%)	9.0	523.2	6.8	1.3%	(3.5)	(0.7%)	(4.1)	(0.8%)

Table 62018 Service Budget by Activity

The *Infectious Diseases* service prevents and controls the spread of communicable disease in the City of Toronto. The program conducts disease surveillance, provides immunizations, health education and counselling, clinical services, inspection services and responds to reports of communicable diseases and outbreaks in the community and institutions.

The Infectious Diseases service's 2018 Operating Budget of \$65.168 million gross and \$14.125 million net is \$0.248 million or 1.8% over the 2017 Approved Net Budget.

- In addition to the base budget pressures common to all services, this service is experiencing contractual inflationary increases for the Sexual Health Clinics and Toronto Urban Health Fund services. The increased contribution to fleet reserve for the vehicles replacement as well as the annualized impacts from the cost-shared programs added in 2017 (Immunization of Schools Pupils Act, Health Hazard, Food Safety and Overdose Response Prevention) will create a further pressure of \$0.077 million.
- In order to offset these pressures, the 2018 Operating Budget includes efficiency savings from various initiatives totalling \$0.025 million.
- The 2018 Operating Budget includes new funding of \$0.860 million gross and \$0.163 million net for the following programs:
 - > The cost-shared Toronto Urban Health Fund program of \$0.122 million gross and \$0.031 million net.
 - > The cost-shared ISPA (Immunization of School Pupils Act) of \$0.530 million gross and \$0.133 million net.
 - One-time provincial funding of \$0.208 million gross and \$0 net to the following programs:
 - Counselling for AIDS and Sexual Health Info Line (\$0.104 million)
 - Needle Exchange Program (\$0.053 million)
 - o Human Papillomavirus Vaccine Program (0.013 million)
 - Accessibility for Ontarians with Disabilities Act (AODA) Compliance Support (\$0.028 million)
 - New Purpose-Built Vaccine Refrigerators (0.009 million)



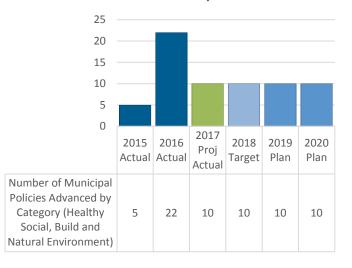
2018 Service Levels Public Health Foundations

Туре	Sub-Type	Status	2015	2016	2017	2018
Population Health Assessment	Surveillance indicators	Approved		Approximately 48 surveillance indicators monitored and posted on web	surveillance indicators that monitor the health of Toronto's population. Conduct systematic and routine analysis of surveillance information, including monitoring of trends over time, emerging trends, and priority populations. Conduct surveillance of community emergency	Assess, update and report data for 50 surveillance indicators that monitor the health of Toronto's population. Conduct systematic and routine analysis of surveillance information, including monitoring of trends over time, emerging trends, and priority populations. Conduct surveillance of community emergency planning & preparedness.
		Actual				

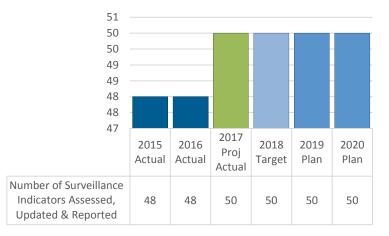
Overall, the 2018 Service Levels are consistent with the approved 2017 Service Levels for Public Health Foundations.

Service Performance Measure

Number of Municipal Policies Advanced by Category (Healthy Social, Build and Natural Environment)



Number of Surveillance Indicators Assessed, Updated & Reported



- TPH will undertake research and engage, collaborate, and consult with City divisions and other stakeholders to advance municipal policy to ensure that they support healthy social and natural environments.
- For 2016, there were a large number of policy issues reported to the Board of Health, including a number of unanticipated ones.
- TPH is anticipating a target of 10 policies to be advanced in 2018 and future years based on the past experience.

- Indicator data are generally analyzed by time, geography and subpopulations to identify trends and inequities.
- Indicators are updated and monitored regularly by epidemiology staff who facilitate knowledge translation and integration into service design and policy development.
- TPH is anticipating that 50 surveillance indicators will be assessed, updated and reported.

	2017			2018	Operating I	Budget					In	crementa	al Change	
	Approved Budget	Base Budget	Service Changes	Base	Base Budget vs. 2017 Budget		New/ Enhanced	Budget	2018 Budge Budg		2019 F	Plan	2020 P	lan
(\$000s)	\$	\$	\$	\$	\$	%	\$	\$	\$	%	\$	%	\$	%
GROSS EXP.														
Public Health Found	17,445.3	17,993.8	(69.9)	17,923.9	478.5	2.7%	1,146.7	19,070.6	1,625.3	9.3%	44.8	0.2%	340.8	1.8%
Total Gross Exp.	17,445.3	17,993.8	(69.9)	17,923.9	478.5	2.7%	1,146.7	19,070.6	1,625.3	9.3%	44.8	0.2%	340.8	1.8%
REVENUE														
Public Health Found	10,339.8	10,842.8	(52.5)	10,790.4	450.6	4.4%	424.5	11,214.9	875.1	8.5%	(156.1)	(1.4%)	149.9	1.4%
Total Revenues	10,339.8	10,842.8	(52.5)	10,790.4	450.6	4.4%	424.5	11,214.9	875.1	8.5%	(156.1)	(1.4%)	149.9	1.3%
NET EXP.														
Public Health Found	7,105.5	7,151.0	(17.5)	7,133.5	28.0	0.4%	722.2	7,855.7	750.2	10.6%	200.9	2.6%	190.9	2.4%
Total Net Exp.	7,105.5	7,151.0	(17.5)	7,133.5	28.0	0.4%	722.2	7,855.7	750.2	10.6%	200.9	2.6%	190.9	2.3%
Approved Positions	98.7	119.8	(0.8)	119.0	20.4	20.6%	2.0	121.0	22.4	22.7%	(0.7)	(0.6%)	(1.1)	(0.9%)

Table 62018 Service Budget by Activity

The *Public Health Foundations* service provides population health assessment, surveillance, research and knowledge exchange, and program evaluation activities to inform public health programs, Board of Health decision making and stakeholder relationships, and provincial reporting.

The Public Health Foundations service's 2018 Operating Budget of \$19.071 million gross and \$7.856 million net is \$0.750 million or 10.6% over the 2017 Approved Net Budget.

- In addition to the base budget pressures common to all services, this service is impacted by the costs transferred between services resulting from budget realignment to reflect actual costs of services provided.
- In order to offset these pressures, the 2018 Operating Budget includes efficiency savings from various initiatives totaling \$0.018 million.
- The 2018 Operating Budget includes new funding of \$1.147 million gross and \$0.722 million net for the following programs:
 - > The 100% City-funded Student Nutrition Program of \$0.722 million gross and net.
 - One-time provincial funding of \$0.410 million gross and \$0 net for Toronto Indigenous Health Strategy and \$0.006 million gross and \$0 net for Smoke-Free Ontario Expanded Smoking Cessation Programming for Priority Populations.



Issues Impacting the 2018 Budget

Toronto Public Health 2018 Operating Budget Request

- City Council at its meeting on May 24, 2017 considered the report EX25.18: "2018 Budget Process Budget Directions and Schedule" and requested all Agencies to submit their respective Board-approved 2018
 Operating Budget and 2018 – 2027 Capital Budget and Plan requests no later than October 1, 2017.
- In the same meeting, City Council directed all City Programs and Agencies to provide their 2018 Net Operating Budget equal to the 2017 Approved Net Operating Budget.
- The Board of Health (BOH) Budget Committee at its meeting of September 20, 2017 recommended TPH's 2018 Operating Budget Request of \$251.263 million gross and \$63.831 million net, which is \$3.004 million or 4.9% above the 2017 Approved Net Budget to the Budget Committee for its consideration during the Budget process. http://app.toronto.ca/tmmis/viewAgendaltemHistory.do?item=2017.HU13.1
 - The BOH Recommended Base Budget of \$247.394 million gross and \$60.758 million net excluding new and enhanced priorities results in a 0% increase from 2017 Approved Operating Budget.
 - The BOH recommended budget includes funding for 7 new and enhanced priorities totaling \$3.869 million gross and \$3.004 million net.
- The 2018 Operating Budget for TPH is \$251.292 million gross and \$63.185 million net or 3.9% over the 2017 Budget. It is lower than the BOH Recommended Operating Budget of \$251.263 million gross and \$63.831 million net by \$0.645 million net, highlighted in the table below.
 - The 2018 Base Operating Budget is \$247.739 million gross and \$60.990 million net, which is lower by \$0.027 million than the BOH Recommended Base Operating Budget of \$248.138 million gross and \$61.016 million net due to an adjustment made to salaries and benefits projections following a detailed review of budgeted expenditures and absorption of costs related to the Ambassador Program.
 - Further, the 2018 BOH Recommended Operating Budget included 7 new and enhanced service priorities of \$3.869 million gross and \$3.004 million net. The 2018 Operating Budget includes 6 new service priorities and additional one-time provincial adjustments to various programs totaling \$4.273 million gross and \$2.379 million net.

2018 Operating Budget

	BOH	Recommend	ed	2018	Operating Bu	dget	Budget ver	sus BOH Recon	nmended	
Description (\$000s)	Position	Gross	Net	Position	Gross	Net	Position	Gross	Net	
Description (\$0005)	#	\$	\$	#	\$	\$	#	\$	\$	Comments
2017 Approved Budget	1,837.96	245,071.4	60,796.9	1,838.08	245,071.35	60,796.89	0.1	(0.0)	(0.0)	
	2,037.50	213,07211	00,750.5	1,050.00	210,072.00	00,750.05	0.1	(0.0)	(0.0)	Additional in-year adjustments, mainly
In Year Adjustments	17.78	1,695.7	30.0	17.78	1,424.90	30.00	-	(270.8)	0.0	reduction of funding for Healthy Apartment
2017 Adjusted Approved Budget	1,855.74	246,767.0	60,826.9	1,855.9	246,496.3	60,826.9	0.1	(270.7)	(0.0)	
Base Changes:	1,055.71	210,70710	00,020.5	1,055.5	210,150.5	00,020.5	0.1	(2/0//)	(0.0)	1
Base Expenditure Changes										
Impact of Capital Changes	9.9	639.7	-	6.9	208.7	-	(3.1)	(431.0)	-	Reduction in capital positions as a result of capital projects review. No net impact.
Salary and Benefit Changes	(3.0)	469.9	69.8	(3.0)	343.3	49.5	-	(126.6)	(20.3)	Adjustment to salaries and benefits projections.
Economic Factors (Utilities, Rent and Inflationary Increases for		114.6	29.4		114.6	29.4		_		
Sexual Health Clinics, Dental Street Youth & Low Income Adults		114.0	23.4		114.0	23.4	-	-		
Interdivisional Charges and Recoveries		20.6	6.1		20.6	6.1	-	-	-	
Annualization, Changes to 100% Funded Programs		112.0	90.5		566.1	90.3	-	454.1	(0.2)	Reversal of Cooling Centres annualized impact, Food Works Newcomer Settlement Award, Healthy Apartment Neighbourhoods and reduction to 100% provincially funded Programs.
Offset for Ambassador Program Funding Reduction					(25.0)	(6.3)	-	(25.0)	(6.3)	Absorption of costs related to the Ambassador Program - as per City Council
Base Revenue Changes							-	-	-	
User Fees		14.2	(6.4)		14.2	(6.4)	-	(0.0)	0.0	
Base Savings	6.9	1,371.0	189.4	- 3.9	1,242.5	162.6	- (3.1)	(128.5)	(26.8)	-
Sub-Total										
2018 Recommended Base Budget	1,862.6	248,138.0	61,016.3	1,859.7	247,738.7	60,989.5	(2.9)	(399.3)	(26.8)	
Service Changes:		+	0.3%	-						
Service Efficiencies										
		(221.4)	(50.7)		(221.4)	(50.7)	-		-	-
Line by Line Review		(221.4)	(58.7)		(221.4)	(58.7)			-	-
Realignment of Program Resources	(0.9)	(95.5)	(23.9)	(0.9)	(95.5)	(23.9)	-	-	-	-
Management Positions Realignment	(3.0)	(307.1)	(76.8)	(2.0)	(188.6)	(47.2)	1.0	118.5	29.7	-
Reduction of Child Mentoring Program	(1.0)	(95.3)	(23.8)	(2.0)	(213.8)	(53.4)	(1.0)	(118.5)	(29.6)	
	(4.9)	(719.3)	(183.2)	(4.9)	(719.3)	(183.2)	-	0.0	0.0	1
Minor Service Change		. ,	. ,		. ,	,				1
Ambassador Program Funding Reduction	-	(25.0)	(6.3)				-	25.0	6.3	No reduction as per City Council
		(25.0)	(6.3)	-	-	-	-	25.0	6.3	-
Sub-Total Service Changes	(4.9)	(744.3)	(189.5)	(4.9)	(719.3)	(183.2)	-	25.0	6.3	-
2018 Budget to be Considered	1,857.7	247,393.7	60,826.8	1,854.8	247,019.4	60,806.3	(2.9)	(374.3)	(20.5)	
Change over 2017 Budget			0.0%			0.0%				-
New/Enhanced:										
Immunization of School Pupils Act (ISPA)	9.0	530.3	132.6	9.0	530.3	132.6				
Toronto Urban Health Fund - Year 4		150.0	37.5		150.0	37.5				
Toronto Urban Health Fund 15% Budget Enhancement		339.1	84.8		339.1	84.8				
Student Nutrition Program (SNP) - Strengthen Current Program		1,681.4 442.8	1,681.4 442.8		1,681.4 442.8	1,681.4 442.8				
SNP Program - Expansion SNP Program - Expansion to Independent Schools		442.8 624.8	442.8 624.8		442.8	442.8	-	(624.8)	(624.8)	
Adult Ontario Works Dental	1.0	624.8 100.5	- 024.0	1.0	100.5	-	-	(024.0)	(024.0)	
Provincial Adjustment to Various Programs	1.0	100.5		4.0	1,029.0		4.0	1,029.0	-	
Sub-Total New/Enhanced	10.0	3,868.9	3,003.9	14.0	4,273.1	2,379.1	4.0	404.2	(624.8)	
2018 Operating Budget to be Considered	1,867.7	251,262.6	63,830.7	1,868.8	251,292.5	63,185.4	1.1	29.9	(645.3)	
Change over 2017 Budget			4.9%			3.9%				1

Student Nutrition Program Overview

- As part of the 2015 Budget, the original 5-year (2012-2017) plan to gradually increase municipal investment to Student Nutrition Program was reset and extended by one year to conclude in 2018.
- On September 26, 2016, BOH Budget Committee considered the report titled "Student Nutrition Program: 2017 Budget Request and Program Update" which provided an update of the municipal enhancements to SNP during the first three years of the revised 6-Year Plan (2012-2018) and the proposed increases in 2016-2018 to achieve the municipal investment target of 20% by 2018. Link: <u>http://www.toronto.ca/legdocs/mmis/2016/hu/bgrd/backgroundfile-96162.pdf</u>
- On September 20, 2017, the Board of Health referred the report HU13.1, "Toronto Public Health 2018 Operating Budget Request" to the 2018 Budget process and in so doing recommended:
 - An increase of \$2.124 million gross and net reflecting the final year of funding for the expansion and stabilization of the Student Nutrition Program in Toronto.

- > The Board did not recommend any inflationary increases to the cost of food for 2018.
- Currently, the City's investment in Student Nutrition Program is \$12.236 million or 17% of the total Program cost in 2017 as demonstrated in Table 1 below.
 - An addition of \$2.124 million in 2018 increases the City's contribution to \$14.360 million or 20% as envisioned in the 6-year expansion plan that will conclude in 2018.
 - Student nutrition programs also raise funds from third party contributions, including parental contributions, local fundraising, and corporate donations.

Table 1

Summary of 2018 Increased Municipal Investment in Student Nutrition Program

Description	2012	2017*	2018 Projected Target	Change 2018 vs 2017
Municipal funding	\$3,819,580	\$12,235,979	\$14,360,141	\$2,124,162
Number of students reached	135,880	197,785	205,000	7,215
Number of sites	435	600	620	20
Number of programs	649	802	822	20
Municipal contribution rate	9%	17%	20%	3%
Municipal contribution per morning meal per school day per elementary student	\$0.09	\$0.21	\$0.24	\$0.03
Overall Program Budgets of Local SNPs		\$67,977,663	\$71,800,705	\$3,823,042

*preliminary numbers and may be adjusted after the late applications and appeals process ends Dec 31, 2017.

- The 2018 SNP increase of \$2.124 million will fund the following:
 - An increase of \$1.681 million to be allocated to existing student nutrition programs to increase the City's investment rate from 17% in 2017 to 20% in 2018 of total program costs or \$0.24 per elementary student per morning meal each school day, providing a stronger funding base for existing programs.
 - An expansion component for 2018 of \$0.443 million which will extend municipal funding for 20 more student nutrition programs in publicly funded schools which currently do not receive municipal funding, reaching approximately 7,000 additional students.
 - The 2018 enhanced funding concludes the 6-year expansion of the Student Nutrition Program as endorsed by the BOH in "Student Nutrition Program: 2016 Operating Budget Request and Municipal Funding Plan to 2018" report adopted on October 26, 2015 to increase City's investment to 20%.
- The 2018 Operating Budget for Toronto Public Health does not include a funding increase for inflationary cost of food. Adjustments are based on the annual Nutritious Food Basket survey, which indicates minimal change for 2018.

Student Nutrition Program (SNP) Governance

The City recognizes the importance of a renewed governance model for the Student Nutrition Toronto, the collaborative partnership which oversees government funded student nutrition programs operating in Toronto.

 On October 26, 2015, the Board of Health considered a report HL7.1 "Student Nutrition Program Update" that described the process undertaken by the partnership to review its governance with recommendations aimed at strategic direction, building capacity to support future program growth and improved fundraising, while building upon the existing strengths of the program.

http://app.toronto.ca/tmmis/viewAgendaltemHistory.do?item=2015.HL7.1

 On May 3-5, 2016, City Council directed the City Manager to collaborate with the Medical Officer of Health to develop a new governance model. The City Manager provided an update on the City's progress to Toronto City Council on July 12-15, 2016 (CC20.3, "*Report from the City Manager on Student Nutrition Program: Governance Update*").

http://app.toronto.ca/tmmis/viewAgendaltemHistory.do?item=2016.CC20.3

 On December 5, 2016 and May 17, 2016, the Board of Health received progress updates highlighted in the key points below:

http://www.toronto.ca/legdocs/mmis/2016/hl/bgrd/backgroundfile-98771.pdf

http://app.toronto.ca/tmmis/viewAgendaltemHistory.do?item=2017.HL19.7

- Student Nutrition Toronto has renewed its governance model and has established the Student Nutrition Toronto Strategic Council to provide strategic vision and recommendations. Since this is a new governance structure, the role, membership and functions of the Council will be re-assessed in 2019 at which time member organizations will review the effectiveness of the model and their continued participation.
 - The Strategic Council is comprised of: the Chairs of the Board of Directors of the Toronto Foundation for Student Success (TFSS), the Angel Foundation for Learning (AFL), FoodShare Toronto; the Directors of Education from the Toronto District School Board, Toronto Catholic District School Board, and the Conseil scolaire Viamonde; Senior Advisor from the Toronto Foundation; the Medical Officer of Health and the City of Toronto Deputy City Manager (or designate) for Cluster "A".

Cooling Centers

- During the 2017 budget process, City Council requested the Medical Officer of Health, in consultation with the Executive Director, Social Development, Finance and Administration, the Director, Office of Emergency Management and the General Manager, Employment and Social Services, to conduct a review of the summer cooling centers in time for the 2018 Budget process.
 - In 2017, Council approved \$0.070 million gross and \$0.018 million net to be funded from Tax Stabilization Reserve for the summer cooling centres for a total of \$0 net.
 - Funding of \$0.018 million from Tax Stabilization Reserve will continue in 2018 for the operation of summer cooling centres.
 - The review of the summer cooling centres is currently underway, although there have been challenges due to the relatively cooler summer temperatures to date. A report back to the Board of Health is planned for Q1 - 2018.

Organizational Review

 During the 2017 budget process, City Council requested the Medical Officer of Health to conduct a review of the operating budget and staffing in preparation for the 2018 Operating Budget process to identify opportunities for additional savings and to assess organization design for appropriate management span of control in Toronto Pubic Health.

- TPH is finalizing the scope of work for the organization review including management span of control. The time line for completion of the review will be six months from the vendor selection. The RFP was issued in October 2017 and is pending award.
- The 2018 Operating Budget for TPH includes service efficiencies of \$0.071 million net and reduction of 2.9 positions arising from staff realignment:
 - Savings of \$0.024 million net is realized by a reduction of one Health Promotion Specialist position replaced with a permanent Research Analyst 3 position and a deletion of Temporary Research Analyst 2 position for Special Projects with no impact on service levels.
 - Reduction of 1 Manager position for the Peer Nutrition program and Exempt Data Analyst position results in savings of \$0.047 million net



Appendices

2017 Service Performance

Key Service Accomplishments

In 2017, Toronto Public Health accomplished the following:

- ✓ Worked with Environment and Energy Division and other partners on TransformTO, a low-carbon pathway to achieve the City's greenhouse gas reduction target for 2050 and collaborated to identify actions to reduce exposures to Traffic- Related Air Pollution among more vulnerable populations.
- ✓ Successfully defended the Hookah by-law in collaboration with Municipal Licensing and Standards.
- Established an interim Supervised Injection Service site, received a Health Canada Exemption and provincial funding for 3 permanent sites.
- ✓ Developed the Toronto Overdose Action Plan: Prevention and Response, a comprehensive overdose prevention and response strategy.
- Ensured the new "Apartment Buildings" bylaw now requires landlords of apartment buildings to post in the lobby the location of nearby, air-conditioned public spaces where residents can cool down during summer extreme heat.
- ✓ Supported 563 school communities to provide 34,588,616 meals during the 2016/2017 school year to 183,982 children and youth, with municipal funding for student nutrition programs.
- Plan to:
 - Respond to approximately 41,000 cases and contacts of reportable/communicable diseases and to 350 outbreaks of communicable diseases.
 - Reach 25,338 children, youth, and post-secondary students with Healthy Schools and Substance Misuse Prevention services to promote substance misuse prevention and mental health promotion.
 - Complete 68,000 screens (including hearing, developmental, communications, nutrition, prenatal, postpartum depression and parenting screens) to identify individuals at risk for adverse birth outcomes and/or to identify children at risk for adverse/or decreased child development outcomes

2018 Operating Budget by Expenditure Category

	2015	2016	2017	2017 Projected	2018	2018 Char 2017 Apj	-	Pla	n
Category of Expense	Actual	Actual	Budget	Actual *	Budget	Budg	-	20119	2020
(\$000's)	\$	\$	\$	\$	\$	\$	%	\$	\$
Salaries And Benefits	179,796.5	176,352.5	183,627.9	178,644.8	185,313.2	1,685.3	0.9%	188,738.6	190,414.
Materials & Supplies	3,637.2	3,793.2	4,244.8	4,230.7	3,761.9	(482.9)	(11.4%)	3,668.9	3,668.9
Equipment	1,009.1	1,018.9	1,136.1	864.5	1,250.8	114.8	10.1%	1,201.9	1,201.9
Service And Rent	40,737.7	27,358.5	29,069.1	28,651.6	30,285.9	1,216.8	4.2%	29,922.8	29,986.
Contribution To Reserves/Reserve Funds	1,487.5	1,289.4	1,319.4	1,360.9	1,369.4	50.0	3.8%	1,369.4	1,369.4
Other Expenditures	8,551.8	10,345.8	12,415.3	13,731.5	14,539.4	2,124.1	17.1%	14,980.4	15,434.
Inter-Divisional Charges	16,969.6	15,517.9	14,711.4	15,112.6	14,771.7	60.3	0.4%	14,685.0	14,687.
Fotal Gross Expenditures	252,189.4	235,676.4	246,524.0	241,235.8	251,292.4	4,768.4	1.9%	254,567.1	256,764.
Inter-Divisional Recoveries	10,480.0	2,185.1	1,631.9	1,667.3	1,631.9			1,631.9	1,631.
Provincial Subsidies	178,376.7	170,350.9	178,626.3	173,330.7	180,226.3	1,600.0	0.9%	182,220.5	183,685.
Federal Subsidies	367.1	84.4	412.7	384.8	923.9	511.2	123.8%	925.5	926.
User Fees & Donations	1,106.4	1,142.2	990.9	1,020.5	1,010.5	19.6	2.0%	1,033.6	1,056.
Transfers From Capital	3,104.8	2,371.8	1,847.4	1,672.6	2,083.0	235.6	12.8%	2,104.0	1,839.
Contribution From Reserves/Reserve Funds	168.5	109.0	50.9	50.9	17.5	(33.4)	(65.6%)		
Sundry and Other Revenues	1,685.3	2,740.4	2,137.0	2,795.8	2,214.0	77.0	3.6%	2,171.9	2,176.
Total Revenues	195,295.0	178,989.3	185,697.1	180,922.6	188,107.1	2,410.0	1.3%	190,087.3	191,315.
Total Net Expenditures	56,894.4	56,687.1	60,826.9	60,313.2	63,185.3	2,358.4	3.9%	64,479.8	65,448.0
Approved Positions	1,769.4	1,714.0	1,855.9	1,773.0	1,868.8	13.0	0.7%	1,860.9	1,858.9

Program Summary by Expenditure Category

* Based on the 9-month Operating Variance Report

The 2017 projected favourable net variance of \$0.514 million is mainly attributable to under-spending in salaries and benefits due to retirements, short term leaves and unfilled positions.

For additional information regarding the 2017 Q3 operating variances and year-end projections, please refer to the attached link for the report entitled "Operating Variance Report for the Nine-Month Period Ended September 30, 2017" considered by City Council at its meeting on November 27, 2017.

http://app.toronto.ca/tmmis/viewAgendaltemHistory.do?item=2017.BU37.2

Impact of 2017 Operating Variance on the 2018 Operating Budget

The under expenditures in salaries and benefits will have no impact on the 2018 Operating Budget as vacant
positions are expected to be filled by the end of 2017.

2018 Organization Chart



2018 Total Complement

	Category	Senior Management	Management with Direct Reports	Management without Direct Reports/Exempt Professional & Clerical	Union	Total
	Permanent	11.0	179.8	53.0	1,577.1	1,820.9
Operating	Temporary		1.0	1.0	22.0	24.0
	Total Operating	11.0	180.8	54.0	1,599.1	1,844.9
	Permanent					
Capital	Temporary		2.0	4.0	18.0	24.0
	Total Capital		2.0	4.0	18.0	24.0
Grand Total		11.0	182.8	58.0	1,617.1	1,868.9

Summary of 2018 Service Changes



Form ID	Aronaiaa Chuatan		Adjustm	nents				
Category Equity Impact	Agencies - Cluster Program - Toronto Public Health	Gross Expenditure	Rovonuo		Approved Positions	2019 Plan Net Change	2020 Plan Net Change	
	cil Approved Base Budget Before Service Change:	247,517.3	186,586.5	60,930.8	1,859.71	1,207.9	968.8	
14566	Realignment of Program Resources							
51 No Impac	^t Description:							
	Savings of \$0.024 million net will be realized by deleting ² Specialist position to be replaced with a permanent Rese			st 2 position a	nd 1 permanen	t Health Promot	ion	
	Service Level Impact:							
	There is no service level as a result of this change.							
	Equity Statement:							
	There is no equity impact for this proposal.							
	Service: Chronic Diseases & Injuries							
	Preliminary Service Changes:	(25.9)	(19.4)	(6.5)	(0.18)	0.0	0.0	
	BC Recommended Changes:	0.0	0.0	0.0	0.00	0.0	0.0	
	EC Recommended Changes:	0.0	0.0	0.0	0.00	0.0	0.0	
	CC Recommended Changes:	0.0	0.0	0.0	0.00	0.0	0.0	
	Total Council Recommended:	(25.9)	(19.4)	(6.5)	(0.18)	0.0	0.0	
	Service: Emergency Preparedness							
	Preliminary Service Changes:	(1.6)	(1.2)	(0.4)	(0.01)	0.0	0.0	
	BC Recommended Changes:	0.0	0.0	0.0	0.00	0.0	0.0	
	EC Recommended Changes:	0.0	0.0	0.0	0.00	0.0	0.0	
	CC Recommended Changes:	0.0	0.0	0.0	0.00	0.0	0.0	
	Total Council Recommended:	(1.6)	(1.2)	(0.4)	(0.01)	0.0	0.0	



Form I) Agencies Cluster		Adjustm	ents			
Category Equity	Agencies - Cluster	Gross Expenditure	Revenue	Net	Approved Positions	2019 Plan Net Change	2020 Plan Net Change
	Preliminary Service Changes:	(20.7)	(15.5)	(5.2)	(0.11)	0.0	0.0
	BC Recommended Changes:	0.0	0.0	0.0	0.00	0.0	0.0
	EC Recommended Changes:	0.0	0.0	0.0	0.00	0.0	0.0
	CC Recommended Changes:	0.0	0.0	0.0	0.00	0.0	0.0
	Total Council Recommended:	(20.7)	(15.5)	(5.2)	(0.11)	0.0	0.0
	Service: Family Health						
	Preliminary Service Changes:	(16.8)	(12.6)	(4.2)	(0.22)	0.0	0.0
	BC Recommended Changes:	0.0	0.0	0.0	0.00	0.0	0.0
	EC Recommended Changes:	0.0	0.0	0.0	0.00	0.0	0.0
	CC Recommended Changes:	0.0	0.0	0.0	0.00	0.0	0.0
	Total Council Recommended:	(16.8)	(12.6)	(4.2)	(0.22)	0.0	0.0
	Service: Infectious Diseases						
	Preliminary Service Changes:	(20.7)	(15.6)	(5.2)	(0.28)	0.0	0.0
	BC Recommended Changes:	0.0	0.0	0.0	0.00	0.0	0.0
	EC Recommended Changes:	0.0	0.0	0.0	0.00	0.0	0.0
	CC Recommended Changes:	0.0	0.0	0.0	0.00	0.0	0.0
	Total Council Recommended:	(20.7)	(15.6)	(5.2)	(0.28)	0.0	0.0
	Service: Public Health Foundations						
	Preliminary Service Changes:	(9.8)	(7.3)	(2.4)	(0.06)	0.0	0.0
	BC Recommended Changes:	0.0	0.0	0.0	0.00	0.0	0.0
	EC Recommended Changes:	0.0	0.0	0.0	0.00	0.0	0.0
	CC Recommended Changes:	0.0	0.0	0.0	0.00	0.0	0.0
	Total Council Recommended:	(9.8)	(7.3)	(2.4)	(0.06)	0.0	0.0
	Total Preliminary Service Changes:	(95.5)	(71.7)	(23.9)	(0.86)	0.0	0.0
	Budget Committee Recommended:	0.0	0.0	0.0	0.00	0.0	0.0



Form ID		Ageneige Cluster		Adjusti				
Category	Equity Impact	Agencies - Cluster Program - Toronto Public Health	Gross Expenditure	Revenue	Net	Approved Positions	2019 Plan Net Change	2020 Plan Net Change
	•	Executive Committee Recommended:	0.0	0.0	0.0	0.00	0.0	0.0
		City Council Approved:	0.0	0.0	0.0	0.00	0.0	0.0
		Total Council Approved Service Changes:	(95.5)	(71.7)	(23.9)	(0.86)	0.0	0.0

14567 Management Positions Realignment

No Impact Description:

51

Savings of \$0.047 million net will be realized by deleting 1 permanent Manager position for the Peer Nutrition program and 1 permanent Data Analyst position. TPH will re-align the delivery of the Peer Nutrition program to other teams and will optimize the use of technology resulting in no impact on the current service levels. The Data Analyst position will be reassigned to the Epidemiologists.

Service Level Impact:

There is no service level impact as a result of this change.

Equity Statement:

There is no equity impact for this proposal.

Service: Chronic Diseases & Injuries

Preliminary Service Changes:	(54.2)	(40.6)	(13.5)	(0.50)	(4.7)	0.0
BC Recommended Changes:	0.0	0.0	0.0	0.00	0.0	0.0
EC Recommended Changes:	0.0	0.0	0.0	0.00	0.0	0.0
CC Recommended Changes:	0.0	0.0	0.0	0.00	0.0	0.0
Total Council Recommended:	(54.2)	(40.6)	(13.5)	(0.50)	(4.7)	0.0
Service: Emergency Preparedness						
Preliminary Service Changes:	(16.0)	(12.0)	(4.0)	(0.20)	(1.4)	0.0
BC Recommended Changes:	0.0	0.0	0.0	0.00	0.0	0.0
EC Recommended Changes:	0.0	0.0	0.0	0.00	0.0	0.0
CC Recommended Changes:	0.0	0.0	0.0	0.00	0.0	0.0
Total Council Recommended:	(16.0)	(12.0)	(4.0)	(0.20)	(1.4)	0.0

<u>DA Toronto</u>

2018 Operating Budget - Council Approved Service Changes Summary by Service (\$000's)

Form ID	Agonoico, Cluster		Adjustn	nents			
Category Equity Impact	Agencies - Cluster Program - Toronto Public Health	Gross Expenditure	Revenue	Net	Approved Positions	2019 Plan Net Change	2020 Plan Net Change
	Service: Family Health						
	Preliminary Service Changes:	(54.2)	(40.6)	(13.5)	(0.50)	(4.7)	0.0
	BC Recommended Changes:	0.0	0.0	0.0	0.00	0.0	0.0
	EC Recommended Changes:	0.0	0.0	0.0	0.00	0.0	0.0
	CC Recommended Changes:	0.0	0.0	0.0	0.00	0.0	0.0
	Total Council Recommended:	(54.2)	(40.6)	(13.5)	(0.50)	(4.7)	0.0
	Service: Infectious Diseases						
	Preliminary Service Changes:	(4.0)	(3.0)	(1.0)	(0.05)	(0.3)	0.0
	BC Recommended Changes:	0.0	0.0	0.0	0.00	0.0	0.0
	EC Recommended Changes:	0.0	0.0	0.0	0.00	0.0	0.0
	CC Recommended Changes:	0.0	0.0	0.0	0.00	0.0	0.0
	Total Council Recommended:	(4.0)	(3.0)	(1.0)	(0.05)	(0.3)	0.0
	Service: Public Health Foundations						
	Preliminary Service Changes:	(60.2)	(45.1)	(15.0)	(0.75)	(5.2)	0.0
	BC Recommended Changes:	0.0	0.0	0.0	0.00	0.0	0.0
	EC Recommended Changes:	0.0	0.0	0.0	0.00	0.0	0.0
	CC Recommended Changes:	0.0	0.0	0.0	0.00	0.0	0.0
	Total Council Recommended:	(60.2)	(45.1)	(15.0)	(0.75)	(5.2)	0.0
	Total Preliminary Service Changes:	(188.6)	(141.5)	(47.2)	(2.00)	(16.4)	0.0
	Budget Committee Recommended:	0.0	0.0	0.0	0.00	0.0	0.0
	Executive Committee Recommended:	0.0	0.0	0.0	0.00	0.0	0.0
	City Council Approved:	0.0	0.0	0.0	0.00	0.0	0.0
	Total Council Approved Service Changes:	(188.6)	(141.5)	(47.2)	(2.00)	(16.4)	0.0



Form ID	Agonoioo Chustor		Adjust	ments			
Category Equity Impact	Agencies - Cluster Program - Toronto Public Health	Gross Expenditure	Revenue	Net	Approved Positions	2019 Plan Net Change	2020 Plan Net Change

14568 Transfer of Child Mentoring Program to Not-for-Profit Organizations

51 No Impact **Description:**

Savings of \$0.053 million net will be realized from the discontinuation of Child Mentoring program and the deletion of 1 permanent Community Health Officer and 1 permanent Supervisor position. This program was initiated in 1996 to provide trained mentors for children at risk enrolled in TDSB and TCDSB schools. On an average, 90 children are provided with trained mentors and in the 2015/2016 school year, 86 children in 33 schools were provided mentors.

Service Level Impact:

These services are available from alternate agencies including Big Brothers/Big Sisters and United Way that now serve the same population in the City and provide lunch time mentoring, which was not the case when this program was initiated in 1996.

Equity Statement:

There is no equity impact for this proposal.

Service: Chronic Diseases & Injuries

Executive Committee Recommended:	0.0	0.0	0.0	0.00	0.0	0.0
Budget Committee Recommended:	0.0	0.0	0.0	0.00	0.0	0.0
Total Preliminary Service Changes:	(213.8)	(160.3)	(53.4)	(2.00)	0.0	0.0
Total Council Recommended:	(85.5)	(64.1)	(21.4)	(0.80)	0.0	0.0
CC Recommended Changes:	0.0	0.0	0.0	0.00	0.0	0.0
EC Recommended Changes:	0.0	0.0	0.0	0.00	0.0	0.0
BC Recommended Changes:	0.0	0.0	0.0	0.00	0.0	0.0
Preliminary Service Changes:	(85.5)	(64.1)	(21.4)	(0.80)	0.0	0.0
Service: Family Health						
Total Council Recommended:	(128.3)	(96.2)	(32.1)	(1.20)	0.0	0.0
CC Recommended Changes:	0.0	0.0	0.0	0.00	0.0	0.0
EC Recommended Changes:	0.0	0.0	0.0	0.00	0.0	0.0
BC Recommended Changes:	0.0	0.0	0.0	0.00	0.0	0.0
Preliminary Service Changes:	(128.3)	(96.2)	(32.1)	(1.20)	0.0	0.0



Fo	orm ID	America Chuster		Adjust	ments			
Category	Equity Impact	Agencies - Cluster Program - Toronto Public Health	Gross Expenditure	Revenue	Net	Approved Positions	2019 Plan Net Change	2020 Plan Net Change
		City Council Approved:	0.0	0.0	0.0	0.00	0.0	0.0
		Total Council Approved Service Changes:	(213.8)	(160.3)	(53.4)	(2.00)	0.0	0.0
Sum	nmary:							
Prel	liminary	/ Service Changes:	(497.9)	(373.5)	(124.5)	(4.86)	(16.4)	0.0
Bud	Iget Co	mmittee Recommended:	0.0	0.0	0.0	0.00	0.0	0.0
Exe	cutive (Committee Recommended:	0.0	0.0	0.0	0.00	0.0	0.0
City	Counc	il Approved:	0.0	0.0	0.0	0.00	0.0	0.0
Cou	ıncil Ap	proved Service Changes:	(497.9)	(373.5)	(124.5)	(4.86)	(16.4)	0.0
Tot	al Cou	ncil Approved Base Budget:	247,019.4	186,213.1	60,806.3	1,854.85	1,191.5	968.8

Summary of 2018 New / Enhanced Service Priorities



Agencies - ClusterAgencies - Cluster2019 Plan2020 PlanProgram - Toronto Public HealthGross ExpenditureRevenueNetApproved PositionsNet ChangeNet Change	Form ID	Agencies - Cluster	Adjust			
	Category Equity Impact	e e e e e e e e e e e e e e e e e e e	Revenue	Net		

14581 Student Nutrition Program (SNP) - Expansion

72 Positive **Description:**

The 2018 Operating Budget funding of \$0.443 million gross and net to include 6-year expansion of Student Nutrition program. This service enhancement will enable 20 publically funded schools serving higher need communities to reach almost 7,000 more children and youth. These schools currently receive funds from other sources, including the provincial government, their local community and corporate/private sectors toward the operation of their student nutrition programs. Extending municipal funding will bring them to an equal funding level as other student nutrition programs operating in Toronto

Service Level Impact:

Currently there is no municipal investment in the student nutrition programs included in municipal expansion (provincially fundded schools) in 2018. In the first 5 years of the municipal plan to expand the student nutrition program, municipal funding has been extended to 167 new programs, reaching over 48,000 additional children and youth. Future: With the current municipal funding plan to support program expansion with municipal funding, this service enhancement will provide core funding to 20 publically funded schools serving higher need communities, reaching almost 7,000 additional students, bringing the total number of students reached with municipal funding to almost 205,000 in 2018. Future budget requests will cover inflationary increases, increases in the number of participants and any future funding strategies.

Equity Statement:

This proposal will have a positive impact on persons with low-income and youth. The impacts include increased access to food by nutritionally vulnerable children and youth who will benefit from having a nutritious breakfast on a daily basis while at school, enabling them to more fully achieve the positive health, learning and behavioural outcomes that can result from this key nutrition strategy. Youth with low income is one category of persons with intersecting identities which may be impacted more significantly.

Service: Chronic Diseases & Injuries

0.0	0.0	0.0	0.00	0.0	0.0
146.1	0.0	146.1	0.00	0.0	0.0
0.0	0.0	0.0	0.00	0.0	0.0
0.0	0.0	0.0	0.00	0.0	0.0
146.1	0.0	146.1	0.00	0.0	0.0
	146.1 0.0 0.0	146.1 0.0 0.0 0.0 0.0 0.0	146.1 0.0 146.1 0.0 0.0 0.0 0.0 0.0 0.0	146.1 0.0 146.1 0.00 0.0 0.0 0.0 0.00 0.0 0.0 0.00 0.00	146.1 0.0 146.1 0.00 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0

Service: Family Health



Fo	rm ID	A second s		Adjustm	nents			
Category	Equity Impact	Agencies - Cluster Program - Toronto Public Health	Gross Expenditure	Revenue	Net	Approved Positions	2019 Plan Net Change	2020 Plan Net Change
		Preliminary:	0.0	0.0	0.0	0.00	0.0	0.0
		BC Recommended Changes:	146.1	0.0	146.1	0.00	0.0	0.0
		EC Recommended Changes:	0.0	0.0	0.0	0.00	0.0	0.0
		CC Recommended Changes:	0.0	0.0	0.0	0.00	0.0	0.0
		Total Council Approved:	146.1	0.0	146.1	0.00	0.0	0.0
		Service: Public Health Foundations						
		Preliminary:	0.0	0.0	0.0	0.00	0.0	0.0
		BC Recommended Changes:	150.5	0.0	150.5	0.00	0.0	0.0
		EC Recommended Changes:	0.0	0.0	0.0	0.00	0.0	0.0
		CC Recommended Changes:	0.0	0.0	0.0	0.00	0.0	0.0
		Total Council Approved:	150.5	0.0	150.5	0.00	0.0	0.0
		Total Preliminary New / Enhanced Services:	0.0	0.0	0.0	0.00	0.0	0.0
		Budget Committee Recommended:	442.8	0.0	442.8	0.00	0.0	0.0
		Executive Committee Recommended:	0.0	0.0	0.0	0.00	0.0	0.0
		City Council Approved:	0.0	0.0	0.0	0.00	0.0	0.0
		Total Council Approved New / Enhanced Services:	442.8	0.0	442.8	0.00	0.0	0.0

14582

Student Nutrition Program (SNP) - Strengthen Current Program

72 Positive **Description**:

The 2018 Operating Budget includes service enhancement of \$1.681 million gross and net directed to currently-funded student nutrition programs to a greater ability to increase the number of breakfasts served. Student nutrition programs contribute to positive health, learning and behavioural benefits for nutritionally at-risk children and youth. This service enhancement will complete the 6-year municipal funding plan for student nutrition programs.



Form ID	Agencies - Cluster		Adjust	tments			
Category Equity Impact	Program - Toronto Public Health	Gross Expenditure	Revenue	Net	Approved Positions	2019 Plan Net Change	2020 Plan Net Change

Service Level Impact:

Current: For 2017, an estimated 197,785 Toronto children and youth access 802 municipally funded student nutrition programs in 600 school communities, located in all City Wards. A late applications and appeals process (completed by December 31, 2017) will slightly alter these numbers. The 2017 municipal contribution toward the cost of nutritious food is \$12,235,979, representing 17% of each program's total operating costs. The 2017 municipal contribution rate fell below the projected target of 18% due to increases in student participation levels and programs operating more days each week. Recognizing that programs are financially supported through a partnership funding model, the City's 2017 contribution represents \$0.21 per elementary student per meal each school day, up from \$0.09 in 2012, \$0.12 in 2013, \$0.15 in 2014, \$0.16 in 2015 and \$0.18 in 2016. Future: An increase in the municipal contribution rate would provide a more stable platform for local student nutrition programs to deliver a sustainable program and to leverage additional funds from other sources. With this service enhancement, the City's contribution increases to \$0.24 per elementary student per meal each school day, representing 20% of each program's total operating costs in 2018. This service enhancement will provide more core funding to currently funded student nutrition programs, thereby enabling them to provide more breakfast meals to children and youth in higher-need schools. When children and youth are well-nourished during the school day, they show improvements in learning, concentration and overall health.

Equity Statement:

This proposal will have a positive impact on youth from families with low income. The impacts include increased access to food by nutritionally vulnerable children and youth who would benefit from having a nutritious breakfast on a daily basis while at school, enabling them to more fully achieve the positive health, learning and behavioural outcomes that can result from this key nutrition strategy. Youth with low income may be more significantly impacted.

Service: Chronic Diseases & Injuries

Preliminary:	0.0	0.0	0.0	0.00	0.0	0.0
BC Recommended Changes:	554.9	0.0	554.9	0.00	0.0	0.0
EC Recommended Changes:	0.0	0.0	0.0	0.00	0.0	0.0
CC Recommended Changes:	0.0	0.0	0.0	0.00	0.0	0.0
Total Council Approved:	554.9	0.0	554.9	0.00	0.0	0.0

Service: Family Health



Fo	rm ID	Anoncios Chuston		Adjustm	nents			
Category	Equity Impact	Agencies - Cluster Program - Toronto Public Health	Gross Expenditure	Revenue	Net	Approved Positions	2019 Plan Net Change	2020 Plan Net Change
		Preliminary:	0.0	0.0	0.0	0.00	0.0	0.0
		BC Recommended Changes:	554.9	0.0	554.9	0.00	0.0	0.0
		EC Recommended Changes:	0.0	0.0	0.0	0.00	0.0	0.0
		CC Recommended Changes:	0.0	0.0	0.0	0.00	0.0	0.0
		Total Council Approved:	554.9	0.0	554.9	0.00	0.0	0.0
		Service: Public Health Foundations						
		Preliminary:	0.0	0.0	0.0	0.00	0.0	0.0
		BC Recommended Changes:	571.7	0.0	571.7	0.00	0.0	0.0
		EC Recommended Changes:	0.0	0.0	0.0	0.00	0.0	0.0
		CC Recommended Changes:	0.0	0.0	0.0	0.00	0.0	0.0
		Total Council Approved:	571.7	0.0	571.7	0.00	0.0	0.0
		Total Preliminary New / Enhanced Services:	0.0	0.0	0.0	0.00	0.0	0.0
		Budget Committee Recommended:	1,681.4	0.0	1,681.4	0.00	0.0	0.0
		Executive Committee Recommended:	0.0	0.0	0.0	0.00	0.0	0.0
		City Council Approved:	0.0	0.0	0.0	0.00	0.0	0.0
		Total Council Approved New / Enhanced Services:	1,681.4	0.0	1,681.4	0.00	0.0	0.0

ISPA (Immunization of School Pupils Act)

Positive **Description**:

The 2018 Operating Budget includes the budget enhancement of \$0.530 million gross and \$0.133 million net will help TPH to meet the Ministry's increased requirements under OPHS (Ontario Public Health Standards) and ISPA (Immunization of Scholl Pupils Act). TPH must review and assess immunization records for all students against 9 diseases. This requires annual review of records for 350,000 students. Each year, about 125,000 students are not up-to-date with the ISPA and can be suspended from school. Additional staffing resources of 5 Support Assistant B, 1 Supervisor Vaccine positions and 3 Register Practical Nurses will work with these students, parents and health care providers, to ensure compliance with the ISPA and enter data into the provincial electronic immunization system.

14583

72



Form ID	Agencies - Cluster	Adju	stments			
Category Equity Impact	Program - Toronto Public Health	Gross Expenditure Revenue	Net	Approved Positions	2019 Plan Net Change	2020 Plan Net Change

Service Level Impact:

Currently, TPH annually reviews immunization records for five age cohorts (7, 8, 15, 16 and 17 year olds) of school children in publicly funded schools for the required diseases, working with families to bring these students up-to-date. To fully implement the ISPA the VPD (Vaccine Preventable Diseases) program will work with an additional 125,000 students in Toronto schools. Additionally, TPH provides Hepatitis B, HPV and Meningococcal (Menactra) vaccine to grade 7 students. TPH needs to provide Menactra vaccine to grade 8 and high school students who missed the opportunity in grade 7.

Equity Statement:

This proposal will have a positive impact on immigrants and refugees, youth, persons with low-income and persons with low literacy. The potential impacts include increased access to health services. The proposal will increase the number of children being protected against vaccine preventable diseases, protecting the health of individual children and reducing the likelihood of vaccine preventable disease outbreaks in Toronto schools. It also has the potential to impact parents and families, since, if a child is not protected and gets sick, others in the household may become ill and parents may need to make alternate care arrangements or take time away from work to care for their ill child and/or themselves. Given that disparities in immunization continue to exist among racialized groups and across different socioeconomic classes, assessing and providing opportunity for immunizations for all students will aid in reducing this inequity.

Service: Infectious Diseases

Total Council Approved New / Enhanced Services:	530.3	397.7	132.6	9.00	65.5	0.0
City Council Approved:	0.0	0.0	0.0	0.00	0.0	0.0
Executive Committee Recommended:	0.0	0.0	0.0	0.00	0.0	0.0
Budget Committee Recommended:	530.3	397.7	132.6	9.00	65.5	0.0
Total Preliminary New / Enhanced Services:	0.0	0.0	0.0	0.00	0.0	0.0
Total Council Approved:	530.3	397.7	132.6	9.00	65.5	0.0
CC Recommended Changes:	0.0	0.0	0.0	0.00	0.0	0.0
EC Recommended Changes:	0.0	0.0	0.0	0.00	0.0	0.0
BC Recommended Changes:	530.3	397.7	132.6	9.00	65.5	0.0
Preliminary:	0.0	0.0	0.0	0.00	0.0	0.0

Category:



Form ID	- Agencies - Cluster		Adjust	tments			
Category Equity Impact	Program - Toronto Public Health	Gross Expenditure	Revenue	Net	Approved Positions	2019 Plan Net Change	2020 Plan Net Change

14584 Toronto Urban Health Fund Enhancement (Year 4)

72 Positive Description:

In 2014, TUHF proposed a five year plan with a budget enhancement of \$750,000 for the program through annual increments of \$150,000 per year over five years starting in 2015 to address HIV prevention, harm reduction and youth resiliency. 2018 Operating Budget inludes an enhancement of \$0.150 million gross and \$0.038 million net to address annual funding shortfalls while enabling TUHF to build capacity in two of the most vulnerable populations, namely youth living in Neighbourhood Improvement Areas and urban Indigenous populations. The first, second and third increments of \$150,000 were approved in 2015 and 2016 and 2017. The fourth increment of \$150,000 will continue to enhance the 2018 TUHF funding envelope, alleviate increasing funding pressures, and support TUHF in meeting its strategic objectives.

Service Level Impact:

In 2017, TUHF funded 40 three-year projects and 6 one-year projects. With the budget enhancement TUHF can maintain year two funding for 40 three-year projects and fund 9 one-year projects.TUHF is aiming to specifically target youth agencies delivering services in a Neighbourhood Improvement Area. The initiative will enable TUHF to fund 3 projects specifically servicing a NIA. Projected targets are 17 projects that will train 173 Peer Leaders to reach 1,316 peers to deliver resiliency building activities to 6,225 children and youth.

Equity Statement:

This proposal will have a positive impact on urban Indigenous populations and youth residing in Neighbourhood Improvement Areas who primarily come from low-income, racialized families. It will increase access to health services and increase opportunities for the development of a positive sense of identity and belonging. It may also increase safety and security of the impacted people. Indigenous organizations will have the opportunity to address the negative impacts of colonization through empowerment and reconnecting urban Indigenous populations to culturally sensitive and relevant sexual health and harm reduction programming. The enhancement will also create opportunities for organizations in NIAs to address youth social marginalization, increase awareness of risk factors to HIV and illicit substance use, connect vulnerable youth to sexual health, drug education and resiliency building programming and services in order to instill the adoption of healthy behaviors early on in the life stage.

Service: Chronic E	iseases & Injuries
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Preliminary:	0.0	0.0	0.0	0.00	0.0	0.0
BC Recommended Changes:	75.0	56.3	18.8	0.00	18.8	0.0
EC Recommended Changes:	0.0	0.0	0.0	0.00	0.0	0.0
CC Recommended Changes:	0.0	0.0	0.0	0.00	0.0	0.0
Total Council Approved:	75.0	56.3	18.8	0.00	18.8	0.0
Service: Family Health						



Fo	rm ID	America Chuster		Adjustn	nents			
Category	Equity Impact	Agencies - Cluster Program - Toronto Public Health	Gross Expenditure	Revenue	Net	Approved Positions	2019 Plan Net Change	2020 Plan Net Change
	•	Preliminary:	0.0	0.0	0.0	0.00	0.0	0.0
		BC Recommended Changes:	37.5	28.1	9.4	0.00	9.4	0.0
		EC Recommended Changes:	0.0	0.0	0.0	0.00	0.0	0.0
		CC Recommended Changes:	0.0	0.0	0.0	0.00	0.0	0.0
		Total Council Approved:	37.5	28.1	9.4	0.00	9.4	0.0
		Service: Infectious Diseases						
		Preliminary:	0.0	0.0	0.0	0.00	0.0	0.0
		BC Recommended Changes:	37.5	28.1	9.4	0.00	9.4	0.0
		EC Recommended Changes:	0.0	0.0	0.0	0.00	0.0	0.0
		CC Recommended Changes:	0.0	0.0	0.0	0.00	0.0	0.0
		Total Council Approved:	37.5	28.1	9.4	0.00	9.4	0.0
		Total Preliminary New / Enhanced Services:	0.0	0.0	0.0	0.00	0.0	0.0
		Budget Committee Recommended:	150.0	112.5	37.5	0.00	37.5	0.0
		Executive Committee Recommended:	0.0	0.0	0.0	0.00	0.0	0.0
		City Council Approved:	0.0	0.0	0.0	0.00	0.0	0.0
		Total Council Approved New / Enhanced Services:	150.0	112.5	37.5	0.00	37.5	0.0

72

Toronto Urban Health Fund - 15% Budget Enhancement

Positive **Description**:

The 2017 Operating Budget includes enhancement of \$0.339 million gross and \$0.084 million net for TUHF (Toronto Urban Health Fund), which is 15% above the 5-year plan implemented in 2015 to increase funding by \$0.0750 million with annual increments of \$0.150 million, to address HIV infection and substance use mainly in the African, Caribbean Black communities in the City's west region. Based on most recently completed funding allocation process concluded in May 2017, TUHF could not fund 17 projects due to a funding shortfall of \$900,219.



Form ID	Form ID Agencies - Cluster			Adjustments				
Category Equity Impact	Program - Toronto Public Health	Gross Expenditure	Revenue	Net	Approved Positions	2019 Plan Net Change	2020 Plan Net Change	

Service Level Impact:

In 2017, TUHF funded 6 projects that are addressing the HIV prevention in the Black population. The increase in funding will enable TUHF to fund 8 more project in 2018. The enhancement will contribute to strengthening local community response to address HIV incidence rates and illicit substance use rates within the Black community which continue to represent a high proportion of cases in Toronto.

Equity Statement:

This proposal will have a positive impact on people from the following equity-seeking and vulnerable groups: recent immigrant/newcomer African, Caribbean and Black (ACB), persons with low- income, women and youth residing in the City's Neighbourhood Improvement Areas (NIAs). In short, it will increase access to health services and opportunities for community participation and civic engagement. ACB women and youth residing in the City's NIAs are currently experiencing higher rates of STI/HIV infection. The proposal will enable TUHF to fund more organizations that are delivering HIV prevention services in NIAs to increase women's and youth's access to sexual health education and prevention technologies. Recent immigrants and newcomers from the ACB communities will also increase their knowledge of sexual health services and social services that will lead to enhanced health-seeking and help-seeking behaviours. ACB women and youth currently experience greater discrimination and in turn are more likely to exhibit negative coping behaviours to stress. The proposal will enable TUHF to fund more organizations to create more opportunities to engage members from these communities in employment and volunteer opportunities. This will improve their socio-economic status, enhance civic engagement, build community capacity to address local health issues, reduce social isolation, and build community resilience amongst ACB women and youth.

Service: Chronic Diseases & Injuries

Preliminary:	0.0	0.0	0.0	0.00	0.0	0.0
BC Recommended Changes:	169.5	127.2	42.4	0.00	0.0	0.0
EC Recommended Changes:	0.0	0.0	0.0	0.00	0.0	0.0
CC Recommended Changes:	0.0	0.0	0.0	0.00	0.0	0.0
Total Council Approved:	169.5	127.2	42.4	0.00	0.0	0.0

Service: Family Health



For	m ID	America Objector		Adjustm	nents			
Category	Equity Impact	Agencies - Cluster Program - Toronto Public Health	Gross Expenditure	Revenue	Net	Approved Positions	2019 Plan Net Change	2020 Plan Net Change
		Preliminary:	0.0	0.0	0.0	0.00	0.0	0.0
		BC Recommended Changes:	84.8	63.6	21.2	0.00	0.0	0.0
		EC Recommended Changes:	0.0	0.0	0.0	0.00	0.0	0.0
		CC Recommended Changes:	0.0	0.0	0.0	0.00	0.0	0.0
		Total Council Approved:	84.8	63.6	21.2	0.00	0.0	0.0
		Service: Infectious Diseases						
		Preliminary:	0.0	0.0	0.0	0.00	0.0	0.0
		BC Recommended Changes:	84.8	63.6	21.2	0.00	0.0	0.0
		EC Recommended Changes:	0.0	0.0	0.0	0.00	0.0	0.0
		CC Recommended Changes:	0.0	0.0	0.0	0.00	0.0	0.0
		Total Council Approved:	84.8	63.6	21.2	0.00	0.0	0.0
		Total Preliminary New / Enhanced Services:	0.0	0.0	0.0	0.00	0.0	0.0
		Budget Committee Recommended:	339.1	254.3	84.8	0.00	0.0	0.0
		Executive Committee Recommended:	0.0	0.0	0.0	0.00	0.0	0.0
		City Council Approved:	0.0	0.0	0.0	0.00	0.0	0.0
		Total Council Approved New / Enhanced Services:	339.1	254.3	84.8	0.00	0.0	0.0

15415 One-Time Provincial Funding to Various Programs

NA Description:

The 2018 Operating Budget includes one-time provincial funding of \$1.029 million gross and \$0 net for 10 initiatives: a. Accessibility for Ontarians with Disabilities Act (AODA) Compliance Support for \$0.086 million gross / \$0 net; b. Mental Health for Youth and Children for \$0.110 million gross / \$0 net and 2 temporary positions; c. Counselling for AIDS and Sexual Health Info Line for \$0.104 million gross / \$0 net; d. Healthy Menu Choices Act, 2015 – Enforcement for \$0.180 million gross / \$0 net; e. Needle Exchange Program for \$0.053 million gross / \$0 net; f. Smoke-Free Ontario Expanded Smoking Cessation Programming for Priority Populations for \$0.030 million gross / \$0 net; g. Toronto Indigenous Health Strategy for 2 temporary positions and \$0.413 million gross / \$0 net in 2018 and \$0.088 million gross / \$0 net in 2019; h. Human Papillomavirus Vaccine Program for \$0.013 million gross / \$0 net; i. New Purpose-Built Vaccine Refrigerators for \$0.030 million gross / \$0 net; and j. Public Health Inspector Practicum Program for \$0.010 million gross / \$0 net.

Category:

72

74 - New Services



Form ID	America Chuster		Adjust	ments			
Category Equity	Agencies - Cluster	Gross Expenditure	Revenue	Net	Approved Positions	2019 Plan Net Change	2020 Plan Net Change
	Service Level Impact:		•	•			
	There is no service level impact.						
	Equity Statement:						
	There is no equity impact.						
	Service: Chronic Diseases & Injuries						
	Preliminary:	0.0	0.0	0.0	0.00	0.0	0.0
	BC Recommended Changes:	42.1	42.1	0.0	0.00	0.0	0.0
	EC Recommended Changes:	0.0	0.0	0.0	0.00	0.0	0.0
	CC Recommended Changes:	0.0	0.0	0.0	0.00	0.0	0.0
	Total Council Approved:	42.1	42.1	0.0	0.00	0.0	0.0
	Service: Emergency Preparedness						
	Preliminary:	0.0	0.0	0.0	0.00	0.0	0.0
	BC Recommended Changes:	2.4	2.4	0.0	0.00	(0.0)	0.0
	EC Recommended Changes:	0.0	0.0	0.0	0.00	0.0	0.0
	CC Recommended Changes:	0.0	0.0	0.0	0.00	0.0	0.0
	Total Council Approved:	2.4	2.4	0.0	0.00	(0.0)	0.0
	Service: Environmental Health						
	Preliminary:	0.0	0.0	0.0	0.00	0.0	0.0
	BC Recommended Changes:	220.0	220.0	(0.0)	0.00	0.0	0.0
	EC Recommended Changes:	0.0	0.0	0.0	0.00	0.0	0.0
	CC Recommended Changes:	0.0	0.0	0.0	0.00	0.0	0.0
	Total Council Approved:	220.0	220.0	(0.0)	0.00	0.0	0.0
	Service: Family Health						



Form ID	Augusta Objector		Adjustn	nents			
Category Equity Impact	Agencies - Cluster Program - Toronto Public Health	Gross Expenditure	Revenue	Net	Approved Positions	2019 Plan Net Change	2020 Plan Net Change
	Preliminary:	0.0	0.0	0.0	0.00	0.0	0.0
	BC Recommended Changes:	132.4	132.4	0.0	2.00	(0.0)	0.0
	EC Recommended Changes:	0.0	0.0	0.0	0.00	0.0	0.0
	CC Recommended Changes:	0.0	0.0	0.0	0.00	0.0	0.0
	Total Council Approved:	132.4	132.4	0.0	2.00	(0.0)	0.0
	Service: Infectious Diseases						
	Preliminary:	0.0	0.0	0.0	0.00	0.0	0.0
	BC Recommended Changes:	207.5	207.5	(0.0)	0.00	(0.0)	0.0
	EC Recommended Changes:	0.0	0.0	0.0	0.00	0.0	0.0
	CC Recommended Changes:	0.0	0.0	0.0	0.00	0.0	0.0
	Total Council Approved:	207.5	207.5	(0.0)	0.00	(0.0)	0.0
	Service: Public Health Foundations						
	Preliminary:	0.0	0.0	0.0	0.00	0.0	0.0
	BC Recommended Changes:	424.5	424.5	0.0	2.00	(0.0)	0.0
	EC Recommended Changes:	0.0	0.0	0.0	0.00	0.0	0.0
	CC Recommended Changes:	0.0	0.0	0.0	0.00	0.0	0.0
	Total Council Approved:	424.5	424.5	0.0	2.00	(0.0)	0.0
	Total Preliminary New / Enhanced Services:	0.0	0.0	0.0	0.00	0.0	0.0
	Budget Committee Recommended:	1,029.0	1,029.0	0.0	4.00	0.0	0.0
	Executive Committee Recommended:	0.0	0.0	0.0	0.00	0.0	0.0
	City Council Approved:	0.0	0.0	0.0	0.00	0.0	0.0
	Total Council Approved New / Enhanced Services:	1,029.0	1,029.0	0.0	4.00	0.0	0.0



Form ID	Agencies - Cluster		Adjust				
Category Equity Impact	Program - Toronto Public Health	Gross Expenditure	Revenue	Net	Approved Positions	2019 Plan Net Change	2020 Plan Net Change

15045 Adult Ontario Works Dental

74 Positive **Description:**

The 2018 Preliminary Operating Budget includes a new service priority for \$0.101 million gross and \$0 net to provide increased access to dental services to about 1200 Ontario Works recipients annually. Through this initiative, a permanent Dental Hygienist position will be added to triage and prepare the clients prior to the dentist visit, thereby allowing more clients to be served and treated. The additional revenue generated through increased productivity will provide funding for the position on an ongoing basis with no impact on the base.

Service Level Impact:

Since Toronto Public Health has increased access to dental care for vulnerable and marginalized adults on Ontario Works to treat urgent and emergency conditions in 2016, these clients have accessed dental care in the city's dental clinics. The addition of 1 Dental Hygienist will increase access to about 1200 Ontario Works adult clients a year.

Equity Statement:

This proposal will have a positive impact on persons with low-income in receipt of Ontario Works. Access to much needed health services, specifically dental care, will be increased. Additionally, this proposal may decrease stigma and discrimination, and increase the impacted residents' sense of self, self esteem and employability. Further, this proposal may increase access to other City services as it creates an opportunity for City staff to assist this population to navigate other health and City services.

Service: Family Health

Preliminary:	100.5	100.5	0.0	1.00	0.0	0.0
BC Recommended Changes:	0.0	0.0	0.0	0.00	0.0	0.0
EC Recommended Changes:	0.0	0.0	0.0	0.00	0.0	0.0
CC Recommended Changes:	0.0	0.0	0.0	0.00	0.0	0.0
Total Council Approved:	100.5	100.5	0.0	1.00	0.0	0.0
Total Preliminary New / Enhanced Services:	100.5	100.5	0.0	1.00	0.0	0.0
Budget Committee Recommended:	0.0	0.0	0.0	0.00	0.0	0.0
Executive Committee Recommended:	0.0	0.0	0.0	0.00	0.0	0.0
City Council Approved:	0.0	0.0	0.0	0.00	0.0	0.0
Total Council Approved New / Enhanced Services:	100.5	100.5	0.0	1.00	0.0	0.0



Form ID		America Chuster		Adjustn					
Category	Equity Impact	Agencies - Cluster Program - Toronto Public Health	Gross Expenditure	Rovonijo		Approved Positions	2019 Plan Net Change	2020 Plan Net Change	
Sum	nmary:								
Pre	Preliminary New / Enhanced Services:		100.5	100.5	0.0	1.00	0.0	0.0	
Bud	lget Com	mittee Recommended:	4,172.5	1,793.6	2,379.0	13.00	103.0	0.0	
Executive Committee Recommended:		0.0	0.0	0.0	0.00	0.0	0.0		
City Council Approved:		0.0	0.0	0.0	0.00	0.0	0.0		
Council Approved New/Enhanced Services:			4,273.0	1,894.1	2,379.0	14.00	103.0	0.0	

Inflows/Outflows to/from Reserves & Reserve Funds

Program Specific Reserve / Reserve Funds

	Reserve /	Projected	Withdrawals (-) / Contributions (+)			
Reserve / Reserve Fund Name	Reserve Fund	Balance as of Dec. 31, 2017 *	2018	2019	2020	
(In \$000s)	Number	\$	\$	\$	\$	
Projected Beginning Balance		238.7	238.7	344.0	449.3	
Vehicle Reserve - Public Health	XQ1101					
Proposed Withdrawls (-)						
Contributions (+)			105.3	105.3	105.3	
Total Reserve / Reserve Fund Draws / Contrib	238.7	344.0	449.3	554.6		
Balance at Year-End	238.7	344.0	449.3	554.6		

* Based on 9-month 2017 Reserve Fund Variance Report

	Reserve /	Projected	Withdrawals (-) / Contributions (+)			
Reserve / Reserve Fund Name	Reserve	Balance as of	2018	2019	2020	
(In \$000s)	Fund	\$	\$	\$	\$	
Projected Beginning Balance		8,552.9	8,552.9	9,319.5	10,086.1	
Vehicle Reserve - IT Sustainment	XQ1508					
Proposed Withdrawls (-)						
Contributions (+)			766.6	766.6	766.6	
Total Reserve / Reserve Fund Draws / Contrib	8,552.9	9,319.5	10,086.1	10,852.7		
Balance at Year-End		8,552.9	9,319.5	10,086.1	10,852.7	

* Based on 9-month 2017 Reserve Fund Variance Report

	Reserve /	Projected	Withdrawals (-) / Contributions (+)			
Reserve / Reserve Fund Name	Reserve	Balance as of	2018	2019	2020	
(In \$000s)	Fund	\$	\$	\$	\$	
Projected Beginning Balance		40,414.0	40,414.0	40,396.5	40,396.5	
Tax Rate Stabilization Reserve	XQ0703					
Proposed Withdrawls (-)			(17.5)			
Contributions (+)						
Total Reserve / Reserve Fund Draws / Contr	40,414.0	40,396.5	40,396.5	40,396.5		
Balance at Year-End	40,414.0	40,396.5	40,396.5	40,396.5		

* Based on 9-month 2017 Reserve Fund Variance Report

		Projected	Withdrawals (-) / Contributions (+)				
	Reserve /	Balance as of					
Reserve / Reserve Fund Name	Reserve	Dec. 31, 2017	2018	2019	2020		
(In \$000s)	Fund Number	\$	\$	\$	\$		
Projected Beginning Balance		25,981.0	25,981.0	26,478.5	26,976.0		
Insurance Reserve	XR1010						
Proposed Withdrawls (-)							
Contributions (+)			497.5	497.5	497.5		
Total Reserve / Reserve Fund Draws / Contributions		25,981.0	26,478.5	26,976.0	27,473.5		
Balance at Year-End	25,981.0	26,478.5	26,976.0	27,473.5			

Corporate Reserve / Reserve Funds

* Based on 9-month 2017 Reserve Fund Variance Report

Appendix 7a

User Fees Adjusted for Inflation and Other

				2017	2018		2019	2020	
					Inflationary				
				Approved	Adjusted	Other	Budget	Plan	Plan
Rate Description	Service	Fee Category	Fee Basis	Rate	Rate	Adjustment	Rate	Rate	Rate
Inspecting properties, conducting file		Full Cost							
search and issuing reports	Property sales inspections and reports	Recovery	Per Request	\$170.64	\$3.62		\$174.26	\$178.23	\$182.22
Inspecting premises, conducting file		Full Cost							
search and issuing a report	Business Licence	Recovery	Per Application	\$170.64	\$3.62		\$174.26	\$178.23	\$182.22
Processing a license application,									
includes inspection and providing		Full Cost							
report	Liquor License Applications	Recovery	Per Request	\$170.64	\$3.62		\$174.26	\$178.23	\$182.22
Inspecting a mobile cart for license		Full Cost							
purposes	Mobile Carts	Recovery	Per Request	\$170.64	\$3.62		\$174.26	\$178.23	\$182.22
Covers the cost of food handler		Full Cost							
training	Food Handler - Training	Recovery	Per Person	\$44.52	\$0.94		\$45.46	\$46.50	\$47.54
Covers the cost of examination									
testing and issuing of food handler		Full Cost							
certificate	Food Handler - Certification and Certificate	Recovery	Per Certification	\$52.60	\$1.12		\$53.72	\$54.94	\$56.17
	Food Handler - TPH Certification for those								
Covers the cost of issuing a TPH	who successfully completed an accredited	Full Cost							
certificate	program	Recovery	Per Request	\$20.00	\$0.42		\$20.42	\$20.89	\$21.36
To cover the cost of material to									
produce the Food Handler Safety		Full Cost							
Manual	Food Handler - Training Manual	Recovery	Per Request	\$25.00	\$0.53		\$25.53	\$26.11	\$26.69
Covers the cost of processing the		Full Cost							
wallet card with a photo	Food Handler - Wallet Identification Card	Recovery	Per Request	\$5.68	\$0.12		\$5.80	\$5.93	\$6.06
To cover the cost of reviewing and	Food Handler - Accreditation of a food	Full Cost							
accrediting programs	handler training and certification program	Recovery	Per Request	\$1,034.17	\$21.92		\$1,056.09	\$1,080.17	\$1,104.37
Cost for PHI to review documentation		Full Cost							
and clerk to prepare letter of approval.	Body Shipment Letter	Recovery	Per Request	\$28.43	\$0.60		\$29.03	\$29.69	\$30.36
Cost for PHI to review documentation		Full Cost							
	Disinterment Letter	Recovery	Per Request	\$28.43	\$0.60		\$29.03	\$29.69	\$30.36
Assessment Report/Remediation		Full Cost	Per Report/Plan						
Plan Review fee	Marijuana Grow Operations	Recovery	Review	\$579.38	\$12.28		\$591.66	\$605.15	\$618.71
Peer review of professional									
environmental remediation									
assessments of properties used for		Full Cost							
illegal growing of Marijuana.	Marijuana Grow Operations	Recovery	Per Request	\$289.68	\$6.14		\$295.82	\$302.56	\$309.34
		Full Cost							
Inspection and Enforcement Fee	Inspection and Enforcement Fee	Recovery	Per Property	\$579.38	\$12.28		\$591.66	\$605.15	\$618.71
		Full Cost							
Court/Tribunal Attendance Fee	Court / Tribunal Attendance Fee	Recovery	Per Property	\$579.38	\$12.28		\$591.66	\$605.15	\$618.71
Inspecting properties when owners									
apply for a lodging house licence in	New Lodging House Licence (former	Full Cost							
the former municipality of Etobicoke	Etobicoke)	Recovery	Per Application	\$449.35	\$9.53		\$458.88	\$469.34	\$479.85
Inspecting properties when owners of									
lodging houses seek a renewal of the									
Lodging House Licence in the former	Lodging House Licence Renewal (former	Full Cost							
municipality of Etobicoke	Etobicoke)	Recovery	Per Application	\$257.10	\$5.45		\$262.55	\$268.54	\$274.56
Covers the cost of administration and		Full Cost							
materials to reissue certificate	Food Handler - Replacement Certificate	Recovery	Per Request	\$20.00	\$0.42		\$20.42	\$20.89	\$21.36
To cover the cost of material to		L							
produce the Food Handler Safety		Full Cost							
manual plus S&H	Food Handler - Training Manual by Mail	Recovery	Per Request	\$35.00	\$0.74		\$35.74	\$36.55	\$37.37
Food safety review and certification		Full Cost							
program	Food Safety	Recovery	Per Request	\$816.45	\$17.31		\$833.76	\$852.77	\$871.87