

APPENDIX D

PUBLIC CONSULTATION #2 SUMMARY REPORT

Passmore Avenue Environmental Assessment Study

**Public Consultation Summary
Public Consultation #2 (Online)**

November 2017

Prepared by Maogosha Pyjor, Public Consultation Unit, City of Toronto



Overview

The City has conducted a study to improve traffic operations and road conditions on Passmore Avenue between Markham Road and approximately 450 metres west of the intersection.

This study is following a Municipal Class Environmental Assessment (Class EA) Schedule 'C' process, which includes identifying the problem/opportunity, developing and evaluating a reasonable range of alternatives, recommending a preferred solution and providing opportunities for public input.

The second phase of public consultation was available Online from November 2 to November 17, 2017 to gather feedback about the design considerations for the proposed four lane roadway.

Alternative designs were identified and evaluated:

- Different traffic lane widths
- Sidewalks on both sides or only on the south side
- Positive and negative impacts (i.e. property, trees, utilities)

Based on the results to date the preliminary recommended design is the following:

- Urban cross-section four lane roadway with 3.3 metre through (inside) lanes and 3.5 metre curb lanes
- Sidewalk on south side only
- Additional lighting and trees

People were encouraged to first review information materials that were posted on the project webpage and then, submit an online feedback form. There were fifteen feedback forms submitted.

This report summarizes the public feedback received during this second public consultation phase.

Public Communications

- 1,300 flyers delivered by Canada Post in the area bounded by Steeles Avenue East to the north, Markham Road to the east, McNicoll Avenue to the south, and McCowan Road to the west (November 2, 2017)
- Notice of public event advertised in Scarborough Mirror North (November 2, 2017)
- Project Webpage: www.toronto.ca/passmore

Activities

Public input collected through the following consultation activities:

- Public On-line Event (November 2-17, 2017) – 15 feedback forms submitted
- 4 Emails (November 2-17, 2017)

Data from the feedback forms and email correspondence is provided in appendices.

Overall Feedback

Many of the people who submitted comments by feedback form or email, support the proposed designs for a 4-lane urban cross-section. Additional comments were received from people with concerns about project cost, safety and traffic diversion.

Comments in support of the proposed design

- Road conditions need to be addressed
 - Sample comment: "Having lived in the neighbourhood for 36 years it will be nice to see these long-overdue improvements"
 - Sample comment: "We are supportive of recommendation 4B: 3.5 curb lanes, 3.1 m through lanes and south side sidewalk"

Concerns about roadway widening and designs

- Widening seems unnecessary and waste of money
- Current single lane in each direction helps keep traffic under control and issue is with large trucks turning, interrupting traffic flow:
 - Sample comment: Having two lanes each way is an invitation to lane change swapping, speeding and turning vehicles causes weaving in and out for through traffic
- Traffic diversion from Passmore Avenue westbound to Middlefield Road filtering into residential neighbourhood
 - Sample comment: "Even now, a lot of westbound traffic from Passmore Avenue crosses Middlefield Road and to straight towards Ingleton Blvd. to Alton Tower Circle, McCowan Road of to McNicoll Avenue... "

Comments about pedestrian improvements

- Support for pedestrian improvements:
 - Sample comment: "A sidewalk is definitely needed for pedestrians walking along Passmore Ave. The large trucks travel very fast along Passmore Ave."
- Preference for sidewalk on both sides but support for one connecting sidewalk on south side:
 - Sample comment: "Sidewalk on both sides safer for pedestrians, considering cost, I understand why one side is preferred"
- Question about who will maintain sidewalk in the winter and not wanting businesses to be required to clear it

Comments about public consultation

- Sample comment: "After 25 years of working in this area, it was very informative to see what is actually going to be done"
- Presentation and explanations clear and appreciated

Appendices

Appendix 1 – Flyer

November 2, 2017

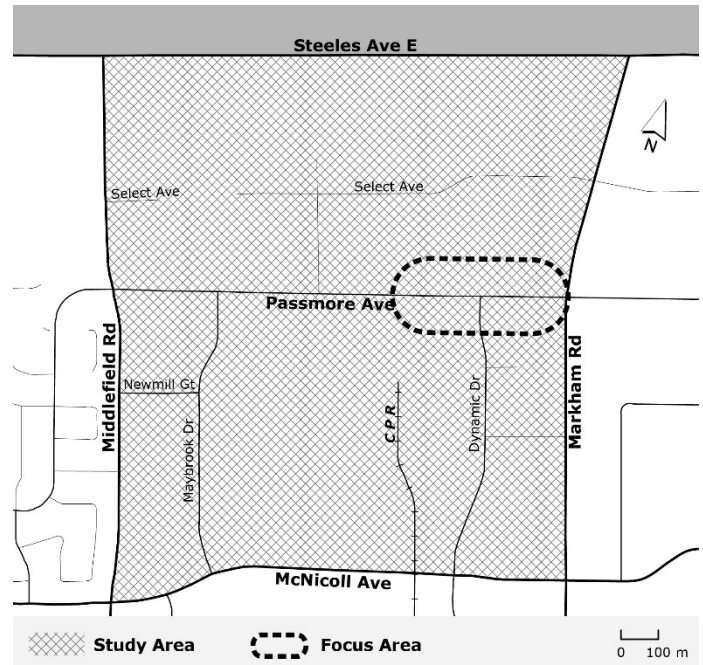
Passmore Avenue Environmental Assessment

Study Overview

The City has conducted a study to identify how to improve traffic operations and road conditions on Passmore Avenue between Markham Road and approximately 450 metres west of the intersection.

Thus far, the City is recommending:

- A widening of Passmore Avenue from two lanes to four lanes
- Urban cross-section which includes curbs, gutters, catch basins, and underground storm sewers
- New sidewalk on the south side of the street
- Additional street lighting and trees



Public Consultation Online NOW

This second phase of public consultation is online only. Visit our website to view drawings, learn more about the work completed to date, contact staff, and provide your feedback.

toronto.ca/passmore

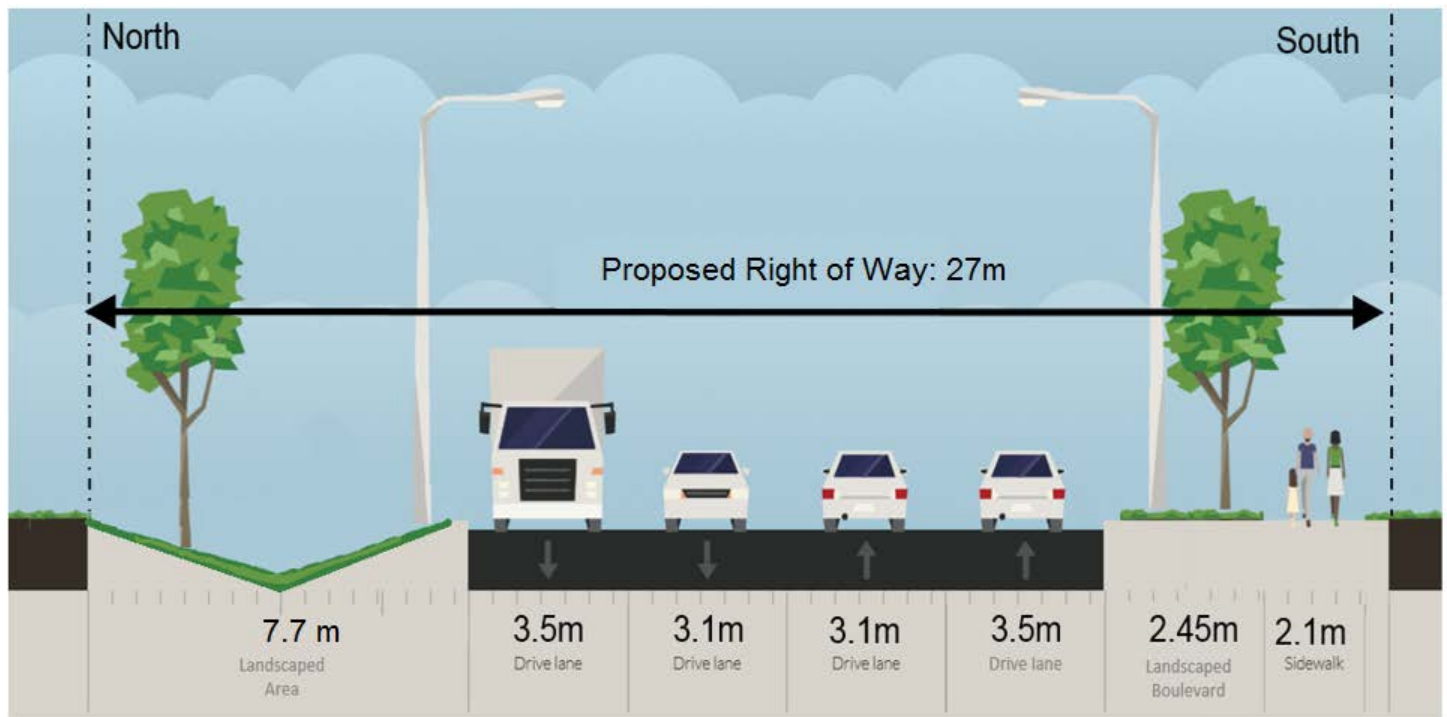
Email your comments **by November 17, 2017** to Maogosha.Pyjor@toronto.ca

We will also be working with businesses and property owners to review the recommended designs and minimize potential impacts wherever possible.

More project details on reverse....



Passmore Avenue Environmental Assessment



Preliminary Recommended Design: Four Lane Roadway and Public Realm Improvements

Design Considerations for Four Lane Roadway

Alternative designs were identified and evaluated:

- Different traffic lane widths
- Sidewalks on both sides or only on the south side
- Positive and negative impacts (i.e. property, trees, utilities)

Based on the results to date the preliminary recommended design is the following:

- Urban cross-section four lane roadway with 3.3 metre through (inside) lanes and 3.5 metre curb lanes
- Sidewalk on south side only
- Additional lighting and trees

Learn more and provide your input online before **November 17, 2017**:

toronto.ca/passmore

Following this public consultation phase, the Environmental Study Report will be finalized and made available, including online, for a 30-day review period.

Contact: Maogosha Pyjor, Sr. Public Consultation Coordinator
City of Toronto, Metro Hall, 19th Fl., 55 John St. Toronto, ON M5V 3C6
Tel: 416-338-2850 Email: Maogosha.Pyjor@toronto.ca

Information at will be collected in accordance with the Municipal Freedom of Information and Protection of Privacy Act. With the exception of personal information, all comments will become part of the public record.

Appendix 2 – Information Materials

Public consultation materials from the November 2017 Online consultation are available on the project webpage: toronto.ca/passmore

Appendix 3 – Feedback Form

Passmore Avenue Class Environmental Assessment

Online Public Consultation #2 – Feedback Form

LIVE: from Thursday, November 2 to Friday, November 17, 2017.

The City is proposing to widen Passmore Avenue from two lanes to four lanes between Markham Road and approximately 450 metres west of the intersection. This work will also include:

- urban cross-section which includes curbs, gutters, catch basins, and underground storm sewers
- new and consistent sidewalks on the south side of the street
- additional street lighting and trees

This work is intended to improve traffic operations, road conditions and connectivity for all road users.

This feedback form provides basic descriptions and drawings of the preliminary recommended road design, and asks for your opinion and comments. Full details about the road designs, including technical end-to-end plan drawings, can be reviewed at: toronto.ca/passmore

Basic information about how you travel and your relationship to this street will also be requested.

The full form should take about five minutes to complete, or you can choose to answer only questions that you are interested in.

Feedback forms may be submitted online or by mail up to November 17, 2017.

Public and stakeholders opinions, along with technical and policy considerations will be used to inform City staff recommendations.

If you have any questions about this form or require assistance in understanding the materials, please contact:

Maogosha Pyjor, Senior Public Consultation Coordinator

55 John St. Toronto ON M5V 3C6 Tel: 416-338-2850 Maogosha.Pyjor@toronto.ca

Privacy Statement - Notice of Collection

The personal information is collected under the City of Toronto Act, 2006, s. 136(c) and the Municipal Freedom of Information and Protection of Privacy Act. With the exception of personal information, all comments will become part of the public record. Questions about this collection can be directed to the Manager, Public Consultation Unit, Metro Hall, 55 John Street, 19th Floor, Toronto, Ontario, M5V 3C6 or by phone at 416-392-2990. For more on the City's commitment to protect the privacy of individuals, see our [Corporate Privacy and Security Statement](#)

About You

First we'd like to know if you use Passmore Avenue, between Middlefield Avenue and Markham Road, and for what reason and by what mode(s) of transportation you travel.

I currently use Passmore Avenue in the study area to travel to (check all that apply):

- ☐ Work ☐ Home ☐ School ☐ Shop ☐ Recreational activities ☐ Worship
☐ Other (specify): _____

My mode of travel is (check all that apply):

- ☐ Walk ☐ Cycle ☐ Transit ☐ Drive ☐ Other (specify): _____

☐ I do not currently use Passmore Avenue

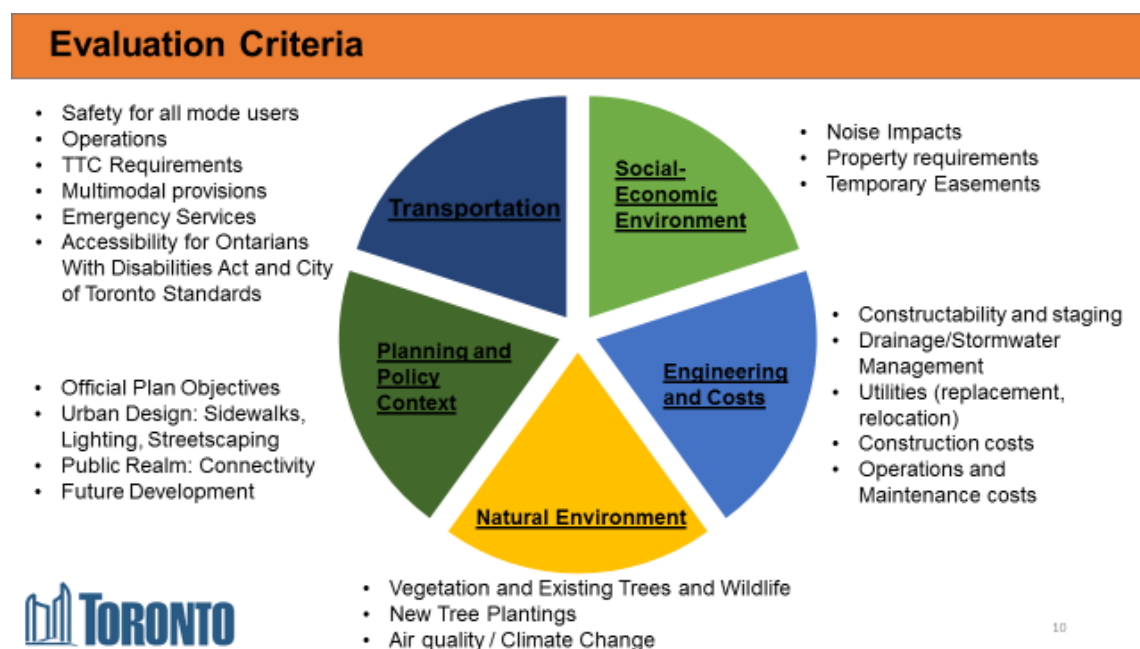
Study Purpose and Preferred Solution

The purpose of the study is to identify the preferred solution to address the deteriorated condition of the roadway on Passmore Avenue between Markham Road and approximately 450 m west of the intersection.

A number of solutions were reviewed and based on the evaluation of impacts and public feedback, the Preferred Solution is: ***Widen roadway to four lanes with sidewalks, curbs and gutters.***

Evaluation Criteria

Alternative designs must be evaluated against a broad range of evaluation criteria including:



Do you have any comments or concerns regarding the evaluation criteria?

Design Options for the Preferred Solution

TRAFFIC LANES

Three options have been considered for the 4 lane roadway. Each option considers different widths for the through and curb lanes:

- **4A** - 3.3m Through Lanes and 4.2m Curb Lanes
 - Matches westerly existing road design lane widths
- **4B** - 3.1m Through Lanes and 3.5m Curb Lanes **PREFERRED**
 - Provides narrower roadway and meets TTC desired curb lane widths
- **4C** - 3.3m Through Lanes and 3.3m Curb Lanes
 - Consistent roadway lane design

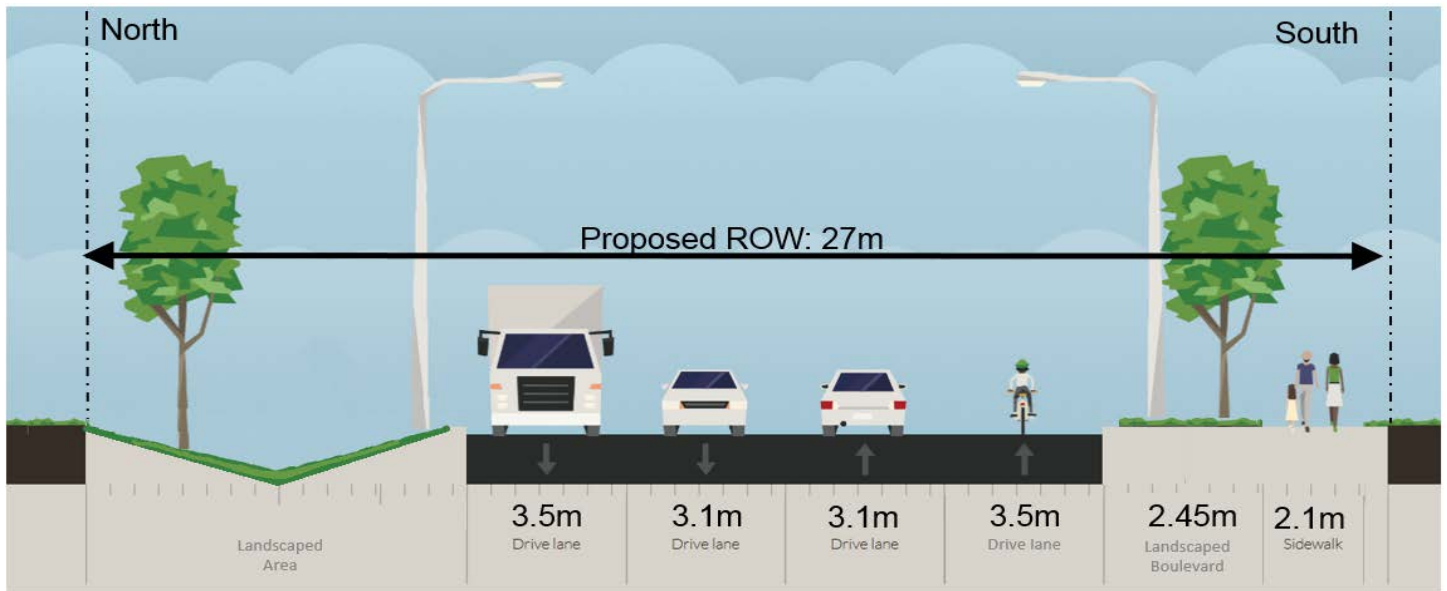
SIDEWALKS

Two options for the provision of sidewalks were considered:

- Sidewalks on both north and south side
- Sidewalk on the south side only **PREFERRED**

Do you have any comment or concerns regarding the design options considered?

Recommended Preferred Design:



Do you have any comments or concerns with the City's recommended Preferred Design: **3.5 metre Curb lanes, 3.1 metre Through lanes, south side sidewalk?**

Public Consultation

How did you learn about this online public consultation? Check all that apply.

- ☐ Scarborough Mirror East Newspaper Ad
- ☐ E-Mail List from Passmore EA Study
- ☐ E-Mail List from Councillor
- ☐ Other: _____

Did you find the information helpful or useful?

- ☐ Yes. Why? _____
- ☐ No. Why? _____
- ☐ Additional Comments: _____

OPTIONAL – Your Contact Details

Name: _____ Organization/Business: _____
Address: _____
Phone: _____ Email: _____

Thank you for taking the time to complete this feedback form.








You can learn more at: **toronto.ca/passmore**

Maogosha Pyjor, Senior Public Consultation Coordinator
55 John St. Toronto ON M5v 3C6
Tel: 416-338-2850
Maogosha.Pyjor@toronto.ca







Appendix 4 – Feedback Data

Passmore Public Consultation #2 – Online Feedback Form Responses

I currently use Passmore Avenue in the study area to travel to (check all that apply):

Response	Chart	Percentage	Count
Work		66.7%	10
Home		40.0%	6
School		0.0%	0
Shop		46.7%	7
Recreational Activities		20.0%	3
Worship		0.0%	0
Other (Specify)		6.7%	1
		Total Responses	15

My mode of travel is (check all that apply):

Response	Chart	Percentage	Count
Walk		40.0%	6
Cycle		0.0%	0
Transit		20.0%	3
Drive		93.3%	14
I do not currently use Passmore Avenue		0.0%	0
Other (specify)		0.0%	0
		Total Responses	15

Do you have any comments or concerns regarding the evaluation criteria?

#	Total Responses - 8
1.	A sidewalk is definitely needed for pedestrians walking along Passmore Ave. The large trucks travel very fast along Passmore Ave.
2.	NO
3.	Fully agree
4.	No.
5.	Long over due, thank you
6.	This road is worse for pedestrians and drivers. It has not been fixed long time. Development has to be done as quickly as possible

7.	Seems like overkill!
8.	We are supportive of recommendation 4B: 3.5m Curb lanes, 3.1m Through lanes, south sidewalk





Do you have any comment or concerns regarding the design options considered?

#	Total Responses - 9
1.	4B would work efficiently, I understand why it would be preferred. A sidewalk on both sides of the street would be safer for pedestrians, considering cost, I understand why a side walk on one side of the Passmore Ave. is preferred.
2.	No
3.	I prefer the 4A or 4B solution. The sidewalk on both north and south side would be great, but if the south side only on the south is fine to me.
4.	Fully agree
5.	No.
6.	These preferred changes are very welcome . Having lived in the neighbourhood for 36 years it will be nice to see these long-overdue improvements .
7.	no
8.	no
9.	I am indifferent with regards to the traffic lane options but I prefer the sidewalk on the south side only

Do you have any comments or concerns with the City's recommended Preferred Design: 3.5 metre Curb lanes, 3.1 metre Through lanes, south side sidewalk?

#	Total Responses - 7
1.	I don't believe more trees are a necessary addition. When not maintained, they will cause more problems. Not putting in trees would be a savings in cost.
2.	No
3.	Fully agree
4.	No.
5.	This plan is the most suitable way to go .
6.	no
7.	Who will maintain the sidewalk in winter? I am concerned about liability issues when the new sidewalk is installed so close to private buildings, especially at 501 Passmore. I do not want to pay extra for maintenance of this new sidewalk.



How did you learn about this online consultation? Check all that apply.

Response	Chart	Percentage	Count
Scarborough Mirror East Newspaper Ad		21.4%	3
E-Mail List from Passmore EA Study		42.9%	6
E-Mail List from Councillor		0.0%	0
Other:		28.6%	4
		57.1%	8
		Total Responses	14

How did you learn about this online consultation? Check all that apply.

#	Total Responses - 8
1.	Notice of Public Consultation in the mail
2.	Toronto Website
3.	Flyer from city of Toronto
4.	Notice of Public Consultation received by mail.
5.	Got a Notice Of Public Consultation
6.	I'm pretty sure you guys mailed me this .
7.	My friend send me the link
8.	Informational flyer delivered to mailbox

Did you find the information helpful or useful?

Response	Chart	Percentage	Count
Yes. Why?		100.0%	14
No. Why?		0.0%	0
Additional Comments:		21.4%	3
		Total Responses	14

Did you find the information helpful or useful? (Yes. Why?)

#	Total Responses - 14
1.	it was very informative to see what is actually going to be done on Passmore Ave. after 25 years of working in this area.
2.	It was good & detailed
3.	It gave me an idea what it would going to be after the expansion.
4.	
5.	Because I use Passmore Avenue frequently.

6.	I will know where improvements will be made
7.	Helpful to know what's in store for the future of my 'burb .
8.	Informative
9.	It is hard to walk without a side walk and one side of the road forms a large puddle.
10.	
11.	Lets us know what is happening.
12.	It was thorough.
13.	Detailed explanation about construction and reasons behind it
14.	The power point was quite clear

Did you find the information helpful or useful? (Additional Comments:)

#	Total Responses - 3
1.	On the North side of the street, there is an area that always gathers water when it rains, and it has been named " Lake Passmore". There is always a large amount of water you have to drive through. The city workers will come every year and attempt to fill in the hole, which has water in it, and to no avail the patch would never hold. This was a waste of time and money.
2.	On the "nov 1 Passmore Ave PIC FINAL.PDF" file, page 12. I believe the two pictures were incorrectly swapped.
3.	Follow up call with the City was informative.