

APPENDIX C
PUBLIC CONSULTATION #1 SUMMARY REPORT

Passmore Avenue Environmental Assessment Study

**Public Consultation Summary
Public Open House #1**

February 2017

Prepared by Maogosha Pyjor, Public Consultation Unit, City of Toronto



Overview

The City is studying options to improve traffic operations and road conditions on Passmore Avenue between approximately State Crown Boulevard and Markham Road.

This study is following a Municipal Class Environmental Assessment (Class EA) Schedule 'C' process, which includes identifying the problem/opportunity, developing and evaluating a reasonable range of alternatives, recommending a preferred solution and providing opportunities for public input.

On November 29, 2016 the City of Toronto hosted a public open house to introduce and gather feedback about the Alternatives being considered:

1. Do Nothing (representing baseline conditions for comparison)
2. Reconstruct roadway to existing rural conditions
3. Reconstruct roadway to 2-lane urban cross-section, with public realm and active transportation improvements
4. Widen roadway to 4-lane urban cross-section, with public realm and active transportation improvements

Based on the evaluation results, Alternative 4 (Widen roadway to 4-lane urban cross section) was presented as the Preliminary Preferred Solution.

* Public realm refers to any publicly owned streets, right of ways, parks. Improvements to the public realm can involve lighting, trees and street furniture like benches

* Active transportation refers to any form of human-powered transportation like walking, cycling, using a wheel chair or inline skating.

Overall, nine people attended the open house. People were encouraged to provide written comments during and after the meeting using the comment forms and via email.

This report summarizes the public feedback received leading up to, during and after the public open house.

Public Communications

- 4,954 flyers delivered by Canada Post in the area bounded by Steeles Avenue East to the north, Tapscott Road to the east, McNicoll Avenue to the south, and McCowan Road to the west (November 14, 2016)
- Notice of commencement & public open house advertised in Scarborough Mirror North (November 17, 2016)
- Project Webpage: www.toronto.ca/passmore

Activities

Public input collected through the following consultation activities:

- Public Drop-in Event (November 29, 2016) – 9 registered participants
- 5 Collected comments from members of the public with staff at open house
- 8 Feedback Forms
- 7 Emails and phone calls

The event flyer, feedback form, forms submitted and information materials are provided in appendices.

Overall Feedback

People who submitted comments by feedback form, phone or email, support improvements to Passmore Avenue and specifically and support Alternative 4 to widen the roadway to a 4-lane urban cross-section with public realm and active transportation improvements.

Comments in Support

- People want to see Passmore Avenue widened to 4 lanes
- Water and storm sewers need to better address road conditions after rain storms (i.e. ponding)
- Many people have been waiting for current road conditions like pavement to be addressed
- Sample comment regarding need for improvements: "this has been on the docket for 10 years"
- Improvements seen as good for area businesses
- Traffic on streets perceived to be increasing and related to both business activity and religious institutions on street

Comments about the Proposed Design

- When adding sidewalk beside 501 Passmore Avenue, given the building is underground level, consider adding railing in between the sidewalk and the building

Pedestrian and Cycling Considerations

- Support for both cycling and pedestrian improvements:
 - Sample comment: "Walking and cycling is very important for generations to come as these activities disappear day by day which is very important for health."
 - Consistent sidewalks are needed
 - Sample comment: "some areas including the front of our building don't even have proper curbs (we were told 8 years ago they were waiting for widening)"

Features of a Street and public realm

- Support for public realm improvements:
 - Requests for street lights
 - More trees

Site Specific Concerns/Considerations

- Ensure wide angle right turn lane southbound on Markham Road to westbound on Passmore Avenue to accommodate larger vehicles

Comments that are Out of Scope to this Proposal

- Existing conditions between State Crown Blvd. and Middlefield Road need to be improved too including the intersection of Passmore Avenue and Middlefield Road

Comments about Public Consultation

- Sample comment: "By talking to the City professionals, I have better understanding on the study and can directly express my concerns to the right people"
- Given long work hours of average private citizen and travel times, the process to be involved should be digital and forms need to be electronic not copies of a paper process

Appendices

Appendix 1 – Public Event Flyer

Call **3-1-1**

The City of Toronto holds public consultations as one way to engage residents in the life of their city. Toronto thrives on your great ideas and actions. We invite you to get involved.

Passmore Avenue

Environmental Assessment Notice of Commencement & Public Open House

Study Overview

The City of Toronto is studying options to improve traffic operations and road conditions on Passmore Avenue between approximately State Crown Boulevard (east of Middlefield Road) and Markham Road.

The study will consider

- Road network connectivity and consistency
- Road widening from two lanes to four lanes
- Road surface conditions
- Construction of new and consistent sidewalks
- Future growth of surrounding area
- Water and stormwater service requirements (e.g. storm sewers)

Public Consultation

Given the number of businesses located on Passmore Avenue, the open house will be held during the day to accommodate business hours and meeting attendance. Join us to learn more about this project, speak with staff, and provide your feedback.

Date: Tuesday, November 29, 2016

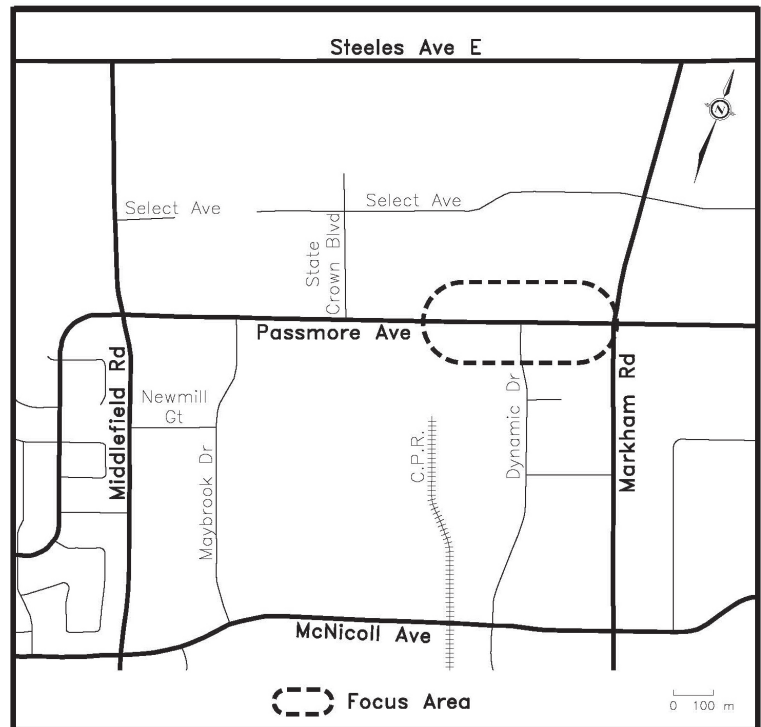
Drop-in any time between: 3:30 p.m. to 6 p.m.

Location: Canlan Ice Sports Scarborough, 159 Dynamic Dr.

The Process

This study will identify problems and opportunities, develop and evaluate alternative solutions and design concepts, assess impacts and measures to minimize impacts, and provide opportunities for public and stakeholder input, to identify a preliminary recommended preferred solution.

This study is being carried out under Schedule 'C' of the Municipal Class Environmental Assessment (EA), which is an approved planning process under the Environmental Assessment Act.



We would like to hear from you

Public consultation is an important part of this study. You are invited to learn more and to share your insights and opinions at any time. For more information and to receive study updates, please contact:

Maogosha Pyjor

Public Consultation Coordinator

City of Toronto, Metro Hall, 19th Fl., 55 John St.

Toronto, ON M5V 3C6

Tel: 416-338-2850 Fax: 416-392-2974 TTY: 416-397-0831

Email: mpyjor@toronto.ca Visit: toronto.ca/passmore

Issue Date: November 17, 2016

Appendix 2 – Feedback Form

Public Open House #1 – Tuesday, November 29, 2016

Please submit your comments today or by **December 13, 2016**. See the last page for details. Copies of the display materials are posted at www.toronto.ca/passmore. Your input will be reviewed by the project team and help inform plans moving forward. Thank you.

About You

The City is investigating options to improve traffic operations and road conditions on Passmore Avenue between approximately State Crown Boulevard (east of Middlefield Road) and Markham Road. First we'd like to know if you use Passmore Avenue, between Middlefield Avenue and Markham Road, and for what reason and by what mode(s) of transportation you travel.

I currently use Passmore Avenue in the study area to travel to (check all that apply):

- Work Home School Shop Recreational activities Worship
- Other (specify): _____

My mode of travel is (check all that apply):

- Walk Cycle Transit Drive Other (specify): _____

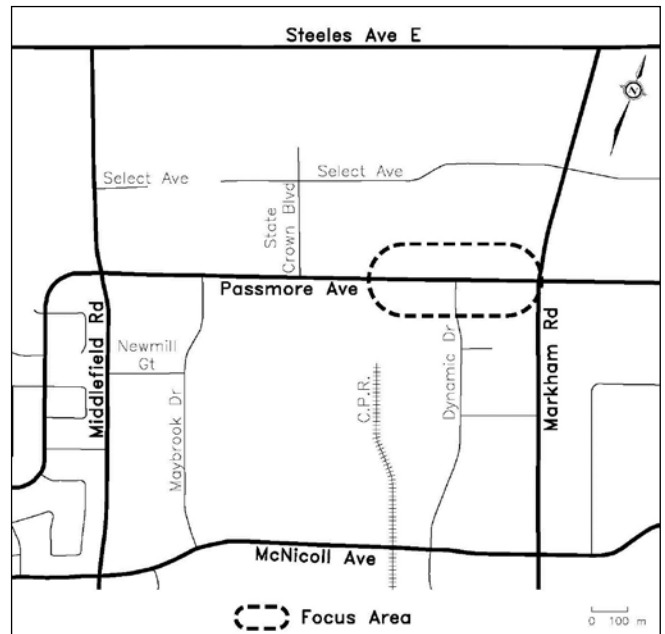
Alternative Solutions Being Studied

Currently, the project team is recommending Alternative 4: widen roadway to four lanes and include public realm and active transportation improvements.

Let us know what you think about the alternatives that are being considered.

1. The options that are being considered include:

- **Alternative 1: Do Nothing**
- **Alternative 2: Reconstruct roadway to existing conditions**
- **Alternative 3: Reconstruct roadway, include public realm and active transportation improvements**
- **Alternative 4: Widen roadway to four lanes, include public realm and active transportation improvement**



Do you have any comments or concerns regarding these options?

What else should have been considered?

Evaluation Criteria

Alternative solutions must be evaluated against a broad range of evaluation criteria including:

<p>Planning and Policy Context</p> <ul style="list-style-type: none"> • Address Official Plan objectives • Provide connectivity • Existing and future development • Urban Design <p>Natural Environment</p> <ul style="list-style-type: none"> • Vegetation and Existing Trees • Wildlife • New Tree Plantings • Air Quality • Climate Change <p>Social-Economic Environment</p> <ul style="list-style-type: none"> • Noise Impacts • Property requirements 	<p>Transportation</p> <ul style="list-style-type: none"> • Safety for all mode users • Operations • Accessibility for Ontarians With Disabilities Act (AODA) and City of Toronto Standards • Multimodal provisions • Provision for Emergency Services <p>Cultural and Built Heritage Environment</p> <ul style="list-style-type: none"> • Cultural heritage landscapes • Built heritage • Potential for archaeological impacts <p>Engineering and Costs</p> <ul style="list-style-type: none"> • Construction feasibility and staging • Drainage/Stormwater Management • Utilities (relocation/replacement) • Construction costs • Operations and Maintenance costs
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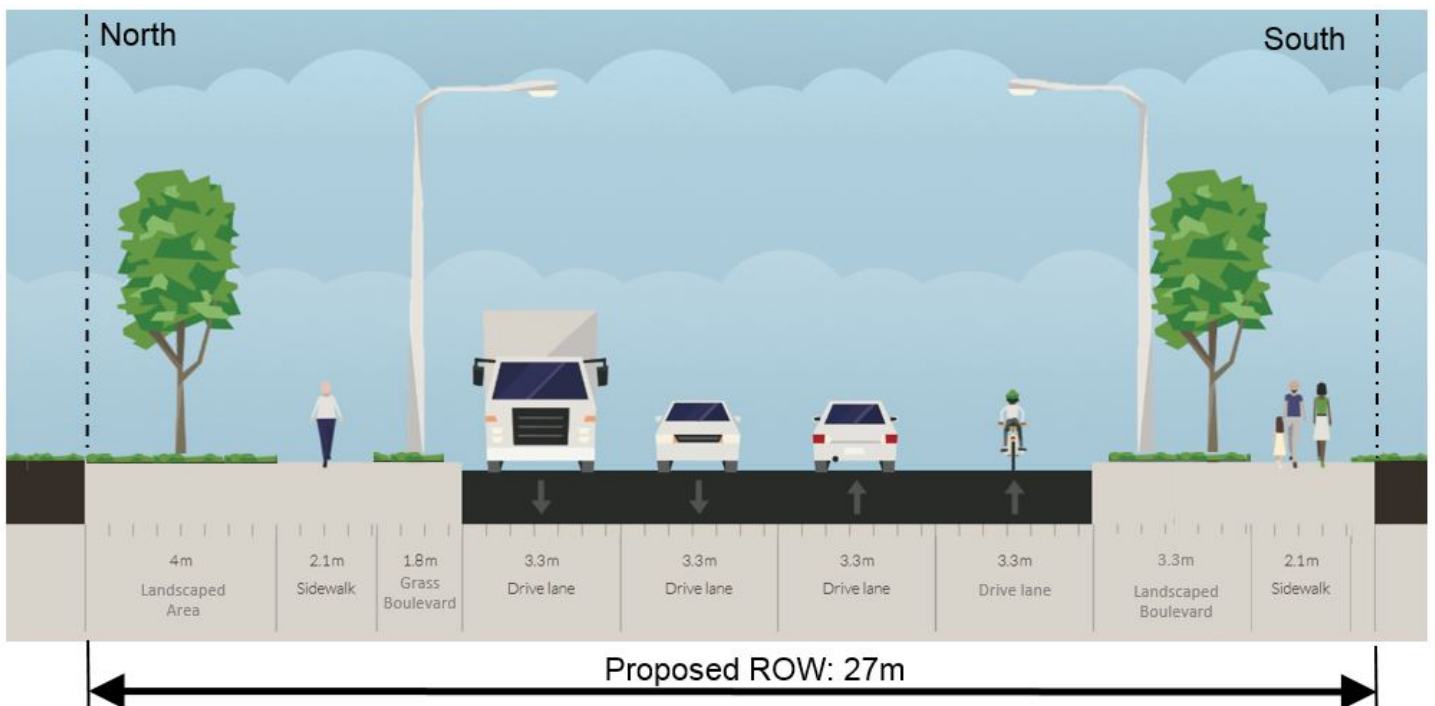
2. Do you have any comments or concerns regarding the evaluation criteria?

What else should have been considered?

Preliminary Preferred Alternative Solution

3. Do you agree with the City's preliminary recommendation: widen roadway to four lanes, include public realm and active transportation improvements.

- Yes
- No
- Not Sure



Do you have any comments or concerns regarding this recommendation?

4. Following confirmation of the preferred alternative solution, the project team will develop alternative designs for widening Passmore Avenue.

What are your thoughts about how to design the roadway and include public realm enhancements (sidewalks, boulevard landscaping, trees, and benches) and active transportation improvements (walking, cycling)?

5. Please provide additional suggestions and/or comments.

Public Consultation

6. How did you learn about today's public event? Check all that apply.

- Flyer in the Mail
- Scarborough Mirror East Newspaper Ad
- E-Mail List (e.g. Community, Councillor)
- Other: _____

7. Did you find today's meeting helpful or useful?

- Yes. Why? _____

- No. Why? _____

- Additional Comments: _____

See reverse page

OPTIONAL – Your Contact Details

Name: _____ Organization: _____

Address: _____

Phone: _____ Email: _____

Thank you for your input!

**Please submit your comment form at the sign in table
or send in your comments by December 13, 2016 using one of the following options:**

Postal: Public Consultation Unit
55 John Street, Metro Hall, 19th Floor
City of Toronto
Toronto, ON M5V 3C6

Contact: Maogosha Pyjor
416-338-2850
mpyjor@toronto.ca
TTY: 416-397-0831
Fax: 416-392-2974

(Postage paid envelopes available at the sign in table)

Information will be collected in accordance with the Municipal Freedom of Information and Protection of Privacy Act. With the exception of personal information, comments will become part of the public record. Personal information such as your name, e-mail and address are not included in the public record. Questions about this collection can be directed to Tracy Manolakakis, Manager, Public Consultation Unit, Metro Hall – 55 John Street, Toronto Ontario, M5V 3C6. or call 416-392-2990.

About you		Alternative Solutions		Evaluation Criteria	
I use Passmore to travel to:	My Mode of Travel:	Do you have any comments or concerns regarding these options	What else should have been considered?	Do you have any comments regarding criteria?	What else should have been considered?
Home	Drive				
Home Shop Recreation.	Walk, Drive	We absolutley prefer the option 4- Alternative 4, which will greatly improve the traffic operations and road conditions on Passmore Ave.	1. Existing conditions between State Crown Blvd. and Middlefield Road need to be improved too 2. The road surface on the intersection - Passmore Ave. and Middlefield Road, needs to be considered to redo too.	No	
Work	Walk, Drive	Alternative 4			
Work	Walk	Alternative 4			
Work	Drive	I agree with Alternative 4	1. When driving Markham Rd. southbound, turn right to Passmore, it would be nice to maintain a wide angle turn (refer to photo). 2. Improve water sewer during rain storm. 3. Add street lights	No	When adding sidewalk beside 501 Passmore. Since part of the building is underground level. It would be nice to add some railing in between the sidewalk and the building.
Work	Drive	Alternative 4: After Fedex office built in the area on the Passmore road this road becomes busy. Please take your decision earliest possible.	Businesses on this road would be increase and it could be good for economy too.		
Work	Drive	Alternative 4: No. 1. curb is in need of - well it needs to exist 2. People wait for bus isn't safe currently 3. Widening is necessary (4 lanes) because of all the development 4. Drains need to be upgraded or road repair because sometimes water sits	Trees.	As quickly as possible. Widen and install proper curbs. Has been on docket for 10 years already.	More trees
Work		No.	We have access only to Bell Internet Service. Rogers can be part of it.	Yes. Good proposal and planning.	

Preliminary Preferred Alternative Solution				Public Consultation	
Do you agree with the City's preliminary recommendation?	Do you have any comments or concerns?	What are your thoughts about how to design the roadway and include	Additional Suggestions?	How did you learn about today's public event?	Did you find today's meeting helpful/ useful?
Yes				Flyer	Yes: Understand the direction of City planning
Yes	The City's preliminary recommendation is good enough. Hope it can be completed ASAP.			Flyer	Yes: B/c the meeting provides sufficient information and excellent recommendation.
Yes				Other: Received mail from City	Yes
Yes				Flyer	Yes
Yes	No			Other: Mailing form City of Toronto	Yes: By talking to the city professionals, I have better understanding on the study and can directly express my concerns to the right people
Yes	As per day by day traffic increase on this road, it is very necessary to widen this road. There is Sikh [Religious Institution] and Mosque for Muslims on the road too, which also increase traffic.	Walking and cycling is very important for generations to come as these activities disappear day by day which is very important for health.		Flyer	Yes: It gives more idea on what you are thinking and to know expected time to get it done
Yes	No, its great.	N/A. Industrial/Retail Area	N/A	Flyer	No. Could not attend. Neighbour brought to me. This process should be electronic
Yes	No.			Flyer	Yes. Better understanding of the project.

Appendix 3 – Drop-in Event Materials

Display Panels from the November Drop-in Event is available on the project webpage: toronto.ca/passmore