



Important Notice OGPMSS Delivery Schedule for Toronto Health Care Providers

OGPMSS has implemented changes to the Toronto Health Care Provider Delivery Schedule. Please note the following two changes:

1. The date for when orders must be “submitted by” has changed. Please refer to the table below
2. If a Statutory Holiday falls within the weekly delivery cycle, clients will not receive their orders on the following business day. Instead, we ask that you forecast your business needs and order appropriately in advance, as clients will not receive any shipments during that weekly delivery cycle

Please note: This schedule is subject to change without notice due to order volumes, weather, shortened work weeks, seasonal fluctuations in business, etc. OGPMSS will make every effort to maintain this schedule and communicate any changes in a timely manner.

Delivery Zones and Schedules

Refer to the chart below for information on your delivery day based on your location.

ZONE #	SERVICE AREA	ORDERS MUST BE SUBMITTED BY 12:00 p.m.	SCHEDULED DELIVERY DAY (THE FOLLOWING WEEK)
1	ETOBICOKE	MONDAY	MONDAY
2	NORTH YORK	WEDNESDAY	WEDNESDAY
3	WEST TORONTO	THURSDAY	THURSDAY
4	EAST TORONTO	FRIDAY	FRIDAY
5	SCARBOROUGH	TUESDAY	TUESDAY

If you have any questions regarding your delivery, please contact OGPMSS Customer Service at (416) 327-0837 or email at OGPMSS.MOH@Ontario.ca.

Thank you,

The OGPMSS team