

**City of Toronto**  
**Divisional Business Expenses**  
**For the six months ended on June 30, 2018**

**Division: 311 Toronto**

**Division Summary**

**Annual Budget (Gross): \$18.72 Million**

**No. of Employees: 180**

**Description:**

Through its 24/7 Contact Centre, 311 Toronto provides residents, businesses and visitors with access to City services, programs and information by phone, e-mail, fax or mail. The 311 website (toronto.ca/311) provides access to a wide range of online services, including service requests and tracking, as well as links to mobile apps in use for some service requests.

**Business Expenses**

<b>Type of Expenses</b>	<b>Amount (\$)</b>
Business Travel - Out of Town	0
Business Travel - In Town	196
Conferences & Seminars	0
Training	3,860
Hospitality & Protocol	0
Business Meetings	1,198