

August 17, 2018

Basement Flooding Protection Program Sanitary and Storm Sewer Upgrades or Replacements on Glengarry Avenue, Sultana Avenue and other local roads

Contract: 18ECS-LU-09FP
Start Date: Late- August 2018
End Date: September 2020
**Timeline is subject to change.*

The City of Toronto is modifying and upgrading the storm and sanitary sewer system in your area in order to reduce surface and basement flooding. This work also involves replacing the City-owned portion of substandard water services and sanitary sewer laterals.

Underground work is planned for following streets (see map):

- Prince Charles Drive;
- Dunblaine Avenue;
- Barse Street;
- Glengarry Avenue;
- Sultana Avenue;
- Baycrest Avenue;
- Ameer Avenue; and
- Brooke Avenue

Storm sewers are underground pipes designed to collect stormwater and melting snow and release it into a nearby creek or river. The sanitary sewer carries sewage from bathrooms, sinks, kitchens, and other plumbing components in homes to wastewater treatment plants.

The sanitary service lateral is the pipe connecting your home's sewage plumbing to the City's sewer, the water service is an underground pipe that brings water to your home; both of these pipes are owned by you and by the City. The part that you own is from your house to the end of your property. The City owns the section from the sewer and watermain to your property line.

Work with existing road infrastructure is planned for the following streets (see map):

- Old Orchard Grove
- Ranee Avenue;
- Falkirk Street;
- Bedford Park Avenue;
- Woburn Avenue;
- Douglas Avenue;
- Haddington Avenue;
- Bannockburn Avenue;
- Cranbrooke Avenue;
- Saranac Boulevard;
- Bathurst Street; and
- Brucewood Crescent

Work on the streets listed above will need very little to no excavation and the disturbance to the community should be minimal.

This project is part of the Council-approved 2018 Basement Flooding Protection Program to improve the water distribution system; renew our aging infrastructure, and reduce the risk of sewer collapse or blockages that cause sewer backups and flooding.

IMPORTANT INFORMATION ABOUT LEAD WATER SERVICES IMPORTANT

If you live on any of the streets and areas listed above for underground work in a house that was built before the mid-1950s, your water service may be made of lead. Please read the attached fact sheet with important information about the risks of lead water services, especially if someone in your house is pregnant, there are children under six years old, or there is an infant drinking formula made using tap water.







WORK DETAILS






The City's contractor will move equipment on-site and prepare the work area before construction begins. Construction crews will then:

- Excavate the road and dig a trench to access and install the new sewer
- Replace any City-owned water service pipes that do not meet City standards from the sewer and water main to the private property line
- Restore all work areas with asphalt, concrete or grass when the underground works are complete

WHAT TO EXPECT DURING CONSTRUCTION

- You may experience dust, noise and other inconveniences. The City will make efforts to reduce the impacts. We appreciate your patience.
- Property owners should remove items located within City property limits (boulevard), such as landscaping and / or decorative objects. If you have a sprinkler system within the boulevard, please contact the Field Ambassador listed below.
- The City will not be responsible for damage to any privately owned items on City property.

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|  | <p>Work Hours: Work will take place from 7 a.m. to 7 p.m., Monday to Friday, with work after hours and on weekends as required.</p> |
|  | <p>Pre-Construction Inspection: OZA (Oza Inspections Ltd.), under contract to the City of Toronto, will survey all properties within 30 metres of the construction area before construction starts. Participation in the survey is voluntary; however, participating is important in determining if the construction caused damage. The inspection will look at both the interior and exterior of all properties to verify existing conditions. The company will deliver a separate notice requesting time to set up appointments. All inspection staff will be wearing photo identification and carrying photographic equipment during their work.</p> |
|  | <p>Water Service Disruptions: From time-to-time, the water supply to your property will be shut-off to complete construction; the contractor will provide at least 24-hour advance notice. Throughout the work, it is recommended that you temporarily disconnect any water treatment systems (i.e. softeners or filters), water-cooled air conditioners or similar plumbing fixtures. Automatic lawn sprinkler systems may also be affected, therefore, you may need to water manually. In the event you did not receive advanced notice, an emergency water shut off could have been necessary.</p> |
|  | <p>Substandard Water Service Replacement: Please take the time to read the attached fact sheet carefully as it contains important information on lead in drinking water and how to prepare for replacement.</p> |
|  | <p>Sewer Service Disruptions: If the sanitary sewer service from your property requires a disruption to complete repairs the contractor will provide at least 24-hour advance notice. During sanitary sewer service disruptions, you will be advised to limit your water use.</p> |
|  | <p>Road and Sidewalk Access: In order to complete the work in a safe manner, there will be road and sidewalk restrictions within the construction work zone. Access for emergency vehicles will be maintained at all times.</p> <p>Driveway Access: The contractor will notify you of any temporary restrictions to your driveway access. If your property has two entrances, one entrance will be kept open at all times.</p> |

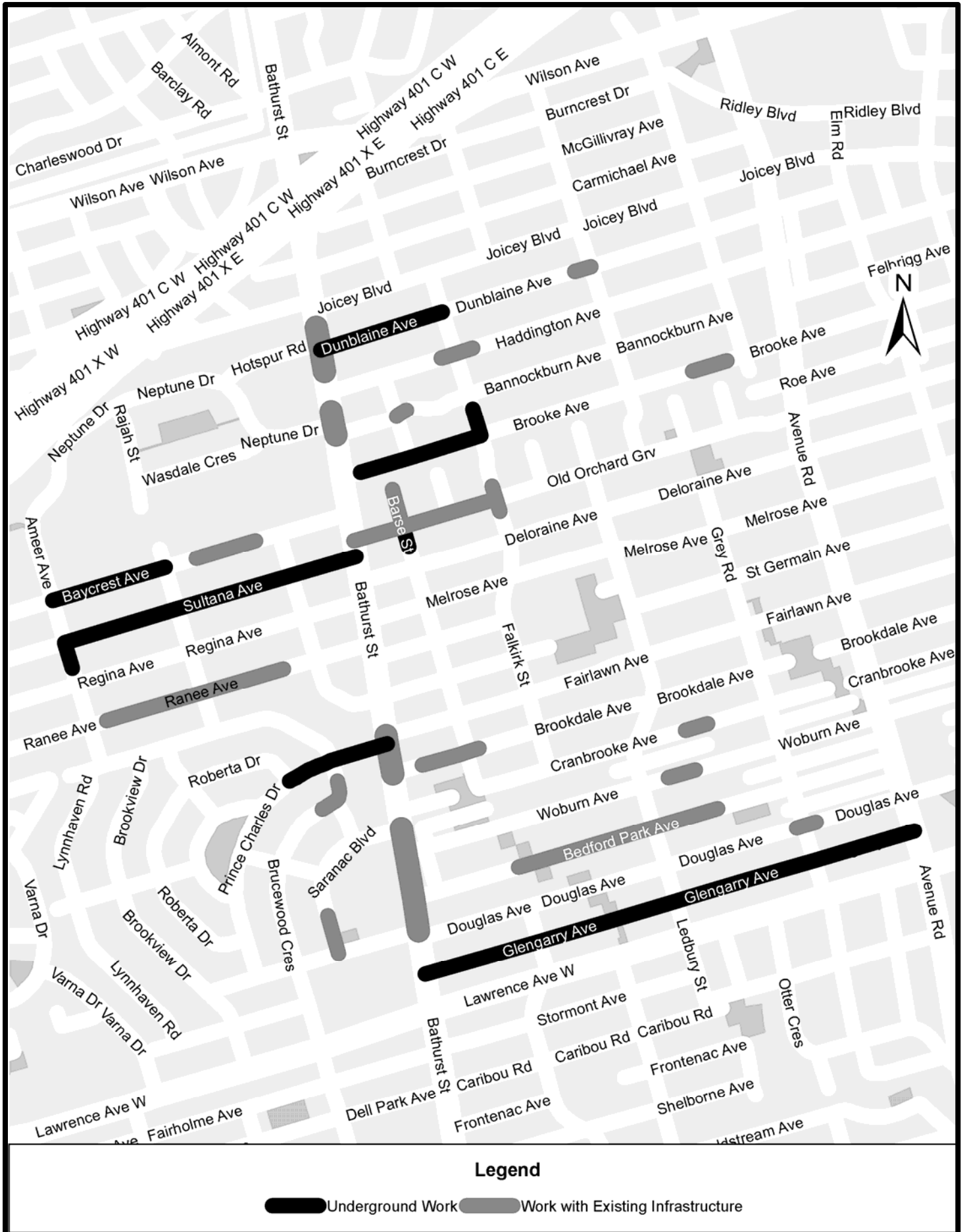
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|  | <p>Traffic Management: Efforts have been made to manage traffic in the area for the safety of workers, road users and residents. Road users should expect delays and increased traffic on nearby main and side streets.</p> <p>Traffic on Glengarry Avenue, Sultana Avenue, Baycrest Avenue, Dunblaine Avenue, Brooke Avenue and Price Charles Drive will experience lane reductions and/or temporary road closures.</p> |
|  | <p>Parking: Parking in the active work zone is not permitted due to space requirements for construction equipment and materials. If your parked vehicle affects the construction work, it will be re-located with no charge to the owner. If your vehicle is moved, please contact parking control for its location at 416-808-2222.</p> <p>In the event you receive a traffic ticket for on-street parking during this period of construction, you may choose to dispute your ticket following the process listed on the reverse side of the parking infraction notice. <i>You may use this notice as part of your defence for parking consideration during construction; however, the Project Manager does not have the authority to cancel any parking tickets.</i></p> |
|  | <p>Garbage & Recycling: Please follow your normal routine. If required, the contractor will move bins to an appropriate location and return them. <i>Please ensure that you label your bins with your address.</i></p> |
|  | <p>Restoration: The construction work area will be restored with sod and/or asphalt where required. Interlocking bricks, flagstone on a granular base, or other similar features that are removed from public and private property during construction will be replaced. Lawn seeding and/or laying of sod will be done as needed during ideal growing seasons only - in the spring (April to June) and fall (September to October). Permanent restoration work will take place after underground work is completed.</p> |
|  | <p>Tree Removal: due to the nature of this project, the City will have to remove 3 street trees from the City's boulevard. If this affects a tree near your property, you will receive a separate notice. For street trees removed, for the work, the City will plant a replacement tree of at least 60mm in diameter. Trees in the removal area will be replaced with a 3:1 ratio of naturalization planting including tree whips and shrubs and will be overseen by the City's Parks, Recreation & Forestry Division.</p> |

NEED MORE INFORMATION?

If you have questions about the upcoming work, please contact us and quote **Contract #18ECS-LU-08FP**

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| <p>Field Ambassador</p> | <p>Shakha Vasdani, 416-338-5497 email: Shakha.Vasdani@toronto.ca</p> |
| <p>TTY Hearing Impaired Service</p> | <p>416-338-0889 (7 Days a week, 8 a.m. – 5 p.m., closed holidays)</p> |
| <p>General inquiries</p> | <p>311</p> |
| <p>Website</p> | <p>toronto.ca/improvements/ward15.htm or toronto.ca/improvements/ward16.htm</p> |

MAP OF WORK AREAS



Thank you for your patience. Building a great city takes time. Better infrastructure for all of us is worth the wait.