

TORONTO People, Equity & Human Rights

City Manager's Office

The City Manager is the most senior official in the City's administrative structure and is accountable to City Council for the policies and programs delivered by members of the Toronto Public Service. The City Manager is assisted by three Deputy City Managers and the Chief Financial Officer/Treasurer. In addition, the City Manager's Office is comprised of four divisions: Executive Management, People, Equity & Human Rights, Strategic & Corporate Policy and Strategic Communications and two Offices: Chief Resilience Office and Chief Transformation Office.

The People, Equity & Human Rights Division is entrusted with the City's people services/human resources, equity and human rights functions. The Division develops, implements and monitors corporate policies and partners with clients in the areas of equity, inclusion, human rights, occupational health and safety, including workplace wellness, employee assistance, and return-to-work programs. The Division is also responsible for recruitment, job evaluation and pay equity; management of HR data and systems; organizational development, learning, and leadership development; and maintaining harmonious and collaborative employee and labour relations.

The PEHR division works with divisional partners to ensure that City services, programs and policies are responsive to the needs of Toronto's diverse communities and provides advice and services to promote respect for human rights across the organization. The division develops, leads and implements key corporate initiatives to foster equity, diversity and inclusion in the Toronto Public Service.

Executive Director's Office

Toronto City Hall
14th fl. W., 100 Queen St. W.
Toronto ON M5H 2N2

Executive Director
Omo Akintan392-8703
Administrative Assistant
Maha Nathani338-1086
OMP Co-ordinator
Helen Cipolletta.....392-9098

Employee & Labour Relations

Metro Hall
5th fl., 55 John St.
Toronto ON M5V 3C6

Facsimile.....392-5046

Director
Michael Wiseman392-5006
Administrative Assistant
Gina Parsan-Maharaj392-3631
Senior HR Consultants
Patrick Chan392-9595

• Affordable Housing • Auditor General's Office •
• Children's Services • Environment & Energy •
Equity, Diversity & Human Right Office •
Executive Management • Exhibition Place •
Facilities Management • Fleet Services • Human
Resources • Internal Audit • Legal Services •
Major Capital Infrastructure Co-ordination
Office • Office of the Chief Corporate Officer •
Office of the City Manager • Offices of the
DCM • Office of the Integrity Commissioner
• Office of the Lobbyist Registrar • Office of the
Ombudsman • Shelters, Support and Housing
Administration • Strategic and Corporate Policy •
Strategic Communications • Toronto Employment
and Social Services • Toronto Office of
Partnership • Toronto Public Health •
Transportation Services • Waterfront Secretariat

Manager	
Jayne Allan	392-0617
Senior HR Consultants	
Andrea Lyttle	397-9100
Marco De La Rosa	397-5256
Ryan Stammer	338-5495
HR Consultant	
Maria Cruz	338-3113
Program Assistants	
Teresa Sadoo	392-0139
Kristie Allan	397-4020

311 • Accounting Services • City Clerks • Corporate Finance • Corporate Security • Facilities • Financial Planning • Fleet Services • Finance and Administration • Information and Technology • Revenue Services • Municipal Licensing and Standards • Pension, Payroll and Employee Benefits • Purchasing and Materials Management • Real Estate Services • Solid Waste Management Services • Treasurer

Manager	
John Harris	338-8170
Senior HR Consultants	
Suman Seth	392-5023
HR Consultant	
Konrad Wojtowicz	392-9163
Jasminder Janda	338-5495
Program Assistant	
Shivani Seegulam	397-5506

Toronto Water • City Planning • Engineering and Construction Services • Policy, Planning, Finance and Administration • Toronto Building • Transportation • Waterfront Secretariat

Manager	
Tracey Wallace	392-7496
Senior HR Consultants	
Mathew Yaworski	392-4204
Helen Squires	392-4597
HR Consultants	
Jeffrey Brayley	397-9905
Program Assistants	
Yuri Aleshine	392-7876
HR Clerk	
Vincent Hinde	395-0413

Court Services • Toronto Paramedic Services • Long Term Care Homes & Services • Economic Development and Culture • Social Development, Finance and Administration • Toronto Public Health

Manager	
Dymphna Walko-Channan	397-7349

Senior HR Consultants	
Andy Graham	338-3114
Melissa Waltenbury	392-0847
Elizabeth Kamande Kinyanji	392-1019
HR Consultant	
Rhona Dunwell	392-2707
Program Assistants	
Reena Mendoza	392-4997

Community Centres (AOCCs) • Construction Trades • Exhibition Place • Office of Emergency Management • Parks, Forestry and Recreation • Toronto Fire Services • Toronto Zoo • Work Selection

Manager	
Michael Moran	392-5029
Senior HR Consultants	
Dafni Nistas	397-9206
Cristina Espina	392-8727
Joanna Nijmeh	392-5012

HR Consultant	
Ricky Brooks	338-2125
Fatima Mohammad	338-8168
Program Assistants	
Stevie Cyrus	392-4393
Siobhan Wynne	392-7498

Equity & Human Rights

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Toronto ON M5H 2N2

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Email: diversity@toronto.ca	
Accessibility Enquiry Line	338-2632
Email: Accessibility@toronto.ca	

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Vacant	
Administrative Assistant	
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Equity

Toronto City Hall
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Toronto ON M5H 2N2

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Deirdre Boyle	392-5583
Consultants	
Narina Nagra	392-6635
Nazish Sardar	397-0929
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Alika Curtis-Clarke	397-5251

Human Rights

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Toyin Omotoso	392-9327
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Digal Haio	On Leave
Michelle Johnston	392-4112
Complaints & Research Analyst	
Allison Cadwallader	392-8895

Indigenous Affairs Office

Toronto City Hall
4th fl. E., 100 Queen St. W
Toronto ON M5H 2N2

Manager, Indigenous Affairs Office	
Selina Young	392-8936
Consultant, Indigenous Affairs Office	
Donald Corbiere	338-3074
Jeff D'Hondt	392-2895
Intern, Indigenous Affairs Office	
Aliza Tan	392-4548

HR Systems & Management Services

Toronto City Hall
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Toronto ON M5H 2N2

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General392-1524

Director	
Mary Kutarna	392-8808
Administrative Assistant	
Iliana Lamce	392-3588

Human Resources Management Services

Manager	
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Senior HR Consultants	
Janet Kwok	392-5234
Michael Philip	397-0095
HR Consultant	
Judy Chan	392-4809
Program Assistant	
Anashe Grant	392-9071

Human Resources Information Systems

Metro Hall
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Toronto ON M5V 3C6

Facsimile..... 416-696-4198

Manager	
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Program Assistant	
Effie Fernandes.....	392-9616

Systems Design & Development

E-HR Management Consultants	
Glenn Russell	392-5357
Argeo Picco	338-1281
Senior HR Consultant	
Balu Kiri	392-1168
HR Consultants	
Qian Huang.....	338-2330
Manuel Valino	397-9993

Training and HR Systems Support Team

Senior HR Consultant	
Elishia Marler	397-5653
HR Consultants	
Lorenzo Conte	392-3633
Andrew Tang	338-8174
Nicole Thomas.....	392-5014

E-Time Project

HR Consultant
Karen Rose392-5403

Organization & Complement Management Team

E-HR Management Consultant
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Senior HR Consultant
Sandra Cristovao392-4820
HR Consultant
Edith Eudjuran395-6299
HR Associates
Heather Hunt392-3850
Eric Nelson392-8586
Ivana Paulova392-4396
Natalia Nowak395-6759

HR Complement Reporting & Analysis Team

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Senior HR Consultant
Lauren Teh392-5033
HR Consultants
Virginie Chan392-4673
Maricris Pagtakhan392-3932

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Shannon Duffy416-908-5719
Alexia Pinelis 647-210-6379

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Marc DeCock392-6258

SAP Employee Central Project

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Senior HR Consultants
Maral Pugliese392-6193
Barinder Kaur395-6759
Himali Ashar 647-883-0708
HR Consultant
Ivy Luguaya 416-908-2592

Fair Wage Office

Toronto City Hall
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Toronto ON M5H 2N2

General Enquiry392-7300
Facsimile392-0801

Manager
Ali Sheikh338-5594
Assistant Fair Wage Officer
Peter Masucci338-5592
Senior HR Consultant
Neena Sethi392-3939
Support Assistant C
Mackenna Senkiw338-5587

Occupational Health & Safety

Metro Hall
5th floor, 55 John St.
Toronto ON M5V 3C6

Facsimile392-5203

Director
Alison Anderson392-5028
Administrative Assistant
Gita Sookrit338-1284

Employee Assistance Program (EAP)

St. Lawrence Hall
2nd fl., 157 King St. E.
Toronto ON M5C 1G9

General Enquiry392-6633
Facsimile 416-696-3675

Manager
Milena MacLean392-1531
EAP Counsellors
Lynda Ceresne392-1015
Jacey Chae397-5026
Catherine Coyle392-5048
Leslie Fischook392-6304
Michele Glatt392-6636
Chris Rodrigues392-6896

Program Assistant
Deborah Wolff-Forcelledo392-6891
HR Clerk
Jolanta Pietraszek392-7472

Employee Health & Rehabilitation

Toronto City Hall
Bsmt. East Tower, 100 Queen St. W.
Toronto ON M5H 2N2

Health Consultation392-7330
Facsimile..... 416-696-4164

Manager
Milena MacLean.....392-1531
Senior HR Consultants
Angela Scenna338-5969
Christine Bolland.....392-6244
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Patricia Geoffrey392-7332
Kim Lenover.....392-6649
Sharon McGuigan-Baki.....338-5973
Denise Kaye392-7477
Debra Lue392-7124
Amanda Otley392-3906
Nicole Ramos392-6634
Ann Reid338-5988
HR Associate
Rose Aleman.....392-7331
Program Assistant
Lola Atilola.....392-6639

Occupational Health, Safety and Workers' Compensation

Metro Hall
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Facsimile.....392-5504

Manager
Cindy O'Brien.....392-5021
Program Assistants
Rosalee Dawkins392-5497
Evelyn Lao392-3919
Workers' Compensation
Senior HR Consultant
Georgia Katsiapis392-5013

Hygiene

Senior HR Consultant
Rosemary Mandatori392-5181
HR Consultant
Mary Ann Gow392-4756

Ergonomics

Senior HR Consultants
Rebecca Estoesta392-3914
Christine Hardy392-5049
HR Consultants
Sue Bracken.....392-5402
Tamiko Matsumoto-Pfeiffer392-5945
Joshua Fick392-0663

Occupational Health & Safety/Disability Management

Mayor's Office & Council • Auditor General's Office • City Clerk's Office • Legal Services • City Manager's Office • Accounting Services, Corporate Finance • Court Services • Economic Development & Culture • Executive Management • Facilities Management • Finance & Administration • Financial Planning • Fire Services • Fleet Services • Human Resources • Information & Technology • Internal Audit • Pension, Payroll & Employee Benefits • Purchasing & Materials Management • Real Estate Services • Revenue Services • Special Projects • Strategic & Corporate Policy • Strategic Communications • Toronto Environment Office • Toronto Paramedic Services

Toronto City Hall
5th fl. W., 100 Queen St. W.
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Facsimile - City Hall392-1524
- North York Civic Centre, 1st fl. ...395-6985
- 4330 Dufferin Street 2nd Floor397-0165

Manager
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Susan Firman, 4330 Dufferin St.....392-7993
Debbie Hogan-Leonard, 4330 Dufferin ...392-2050
HR Consultants
Joe Aquilino, 4330 Dufferin St.....392-9176
Ruth Aucott, 4330 Dufferin St338-9307
Vicki Cvetanovic397-4028
Rose Tran.....392-3853
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Dave Jamieson, NYCC.....397-7758
Program Assistants
Alberta Ampomah 4330 Dufferin St397-7113

Minh Hoang 4330 Dufferin St.....392-2210
 Nina Suri MH 19th Fl.....392-1234

311 Toronto • Affordable Housing Office • Children's Services • Employment & Social Services • Long Term Care Homes and Services Parks, •Forestry & Recreation • Social Development, Finance & Administration • Shelter, Support & Housing Administration • Toronto Public Health,

Metro Hall
 19th fl., 55 John St.
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 - Etobicoke Civic Centre 416-696-4154

Manager
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 Cathy Newell, ECC.....338-8172

HR Consultants
 Anna Maria Belvedere 338-8171
 Diana Cerelli ECC.....397-4867
 Priyesh Mistry392-4928
 Sharmila Munessar392-1024
 Shameena Rafoof, ECC.....338-8183

Program Assistants
 Akola Lawrence, ECC397-4662
 Poonam Rajbhandari ECC338-8185

City Planning • Engineering and Construction Services • Major Capital Infrastructure Coordination Office • Municipal Licensing & Standards • Office of the Deputy City Manager • Office of Emergency Management • Policy, Planning, Finance & Administration • Solid Waste Management Services • Toronto Building • Toronto Water • Transportation Services

Metro Hall
 4th fl., 55 John St.
 Toronto, ON M5V 3C6

Facsimile - 4th fl., Metro Hall392-5203
 - Scarborough Civic Centre.....396-5039
 - Finch Yard.....395-0442
 - Ellesmere Yard396-5011

Manager
 Dan Gingras392-3756

Senior HR Consultants
 Ana Duta, SCC.....392-4330
 Ali Golbabai392-9831
 Sandy Perry, SCC.....396-5520

HR Consultants
 Elpida Eritsos, SCC.....396-5204
 Jo-Ann Kennedy.....397-5356
 Jaya Khemchandra.....392-9159
 Sharen Lee, Ellesmere Yard.....392-8713
 Alan Mercury, Ellesmere Yard.....396-3202
 Sarah Nardoizzi, SCC.....338-0451
 Kat Nourafrouz, Ellesmere Yard.....397-9202
 Lola Reid, SCC396-7383
 Karen Scriver, SCC396-2811

Program Assistants
 Aashee Aziz, SCC397-0956
 Nimra Nawaz.....392-7507
 Joe Pandey.....338-1498

Organization Development , Learning & Workforce Planning

Toronto City Hall
 5th fl. W., 100 Queen St. W.
 Toronto ON M5H 2N2

Facsimile.....392-1524

Director
 John Schaffter392-3907

Administrative Assistant
 Angela Pelone.....392-4686

Metro Hall
 5th fl., 55 John St.
 Toronto ON M5V 3C6

Strategic Workforce Planning & Reporting

Manager
 Lawrence Keen.....338-8127

Program Assistant
 Joshua Botticelli397-9764

Workforce Planning Team

Senior HR Consultants
 Jo-Anne Barnard.....392-9597
 Lorraine Marchione338-8169
 Maria Stifani.....392-9600

Workforce Reporting Team

Senior HR Consultant	
Genevieve Zletni.....	392-4769
HR Consultants	
Jane Siller	392-5001
Diana Czuchraj	338-1283
Bernice Graham.....	397-9916
Stephen Jones	392-5518
HR Associate	
Angelo Vitulli	392-1106

Organization Development

Manager	
Sandra Hughes.....	397-5213
Program Assistant	
Andrea Cargman.....	392-0530
Senior HR Consultants	
Sula De Stefano	397-4048
Hussain Haider Ali	392-3851
Catherine Franey	392-4147
HR Consultant	
Ruby Khaja.....	397-5481

Corporate Learning and Leadership Development

Training & Development General Enquiry...392-9091

Manager	
Michelle Poirier.....	397-9802
Program Assistant	
Atulya Aravinthan	392-5756
HR Consultant	
Mary Rose De Luca.....	397-4941
Jill Whelan.....	397-4861
HR Associates	
Chiranjib Das.....	392-5257
Robin Thompson	392-0137

TPS and Leadership Development Programs

eHR Management Consultant	
Lorraine Nazareth	392-1229
Senior HR Consultants	
Claudia Monostori.....	392-2375
Ky Cotrone	392-6295
Anu Sharma.....	392-9090

Program Strategy and Solutions

Senior HR Consultant	
Frank Yamson.....	392-5646
Ravena Ramphal.....	392-6806
eHR Management Consultant	
Leena Binning	397-5437

HR Consultant	
Tejal Dhillon (TFS, 4330 Dufferin St)	338-9590

Divisional Rollout, ELI

Senior System Integrator	
Roger Signarowski	392-5464
HR Consultant	
Baljinder Badwal	392-9045

Toronto Public Service Learning Centre – TPS Courses

Metro Hall
3rd fl., 55 John St.
Toronto ON M5V 3C6

TPS Learning Centre	392-7369
Course Application Facsimile.....	392-0135

Program Assistant	
Pritpal Bains	392-1163
HR Clerk	
Emily Leath.....	392-8006

Strategic Recruitment, Compensation & Employment Services

Toronto City Hall
5th fl. W., 100 Queen St. W.
Toronto ON M5H 2N2

Facsimile.....	392-1524
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Director	
Barbara Shulman	392-7987
Administrative Assistant	
Mila Batula.....	392-9064

311 Toronto • City Manager's Office • City Clerk's Office • Deputy City Manager – Corporate Services • Legal Services • Accounting Services • Chief Financial Officer • Corporate Finance • Executive Management • Facilities Management • Finance & Administration • Environment & Energy • Financial Planning • Fleet Services • Information & Technology • Internal Audit • Office of Equity, Diversity and Human Rights • Pension, Payroll & Employee Benefits • Real Estate Services • Revenue Services • Strategic & Corporate Policy • Strategic Communications • Treasurer

Metro Hall
9th fl., 55 John St.
Toronto ON M5V 3C6

Facsimile - Metro Hall, 9th fl.392-9926

Manager

Janice David392-8382

Senior HR Consultants

Rhonda Britton338-3093

Karen Campbell, MH 2nd fl.392-7329

Corinna Forbes392-5094

HR Consultants

Lisa Carmosino.....392-4676

Nidah Hussain, MH 2nd fl397-4052

Katerina Kourakos.....392-9092

Reka Marton, MH 2nd fl.....397-4866

Cindy O'Reilly.....397-4023

Safiya Patel.....392-6407

Ayoola Scott.....397-9149

Iiona Umanets, MH 2nd fl338-1326

Jennifer Winders MH 2nd fl.392-0393

Program Assistants

Rachel Grant.....392-3966

Fiona Leuanglith.....392-1760

Manpreet Sandal, MH 2nd fl395-1296

I & T Recruitment Project

Metro Hall, 15th fl.

HR Consultants

Liz Nichol.....338-2039

Ana Maria Arceo338-3115

Program Assistant

Dayna Lepofsky338-2029

Auditor General's Office • Human Resources • Integrity Commissioner • Lobbyist Registrar • Ombudsman • Purchasing & Materials Management • Talent Hiring Solutions • Corporate Recruitment Services & Programs • Diversity & Next Generation Talent Initiatives

Metro Hall
9th fl., 55 John St.
Toronto ON M5V 3C6

Facsimile.....392-9926

Manager

Anthi Bittner397-9814

Senior HR Consultants

Khrystyna Mamay392-6437

Brad Salavich392-5020

HR Consultants

Kerri Forfar.....395-6375

Alicja Idzior.....397-4027

Summun Jafri392-9336

Marisha Mitchell397-4094

Vanessa Richards338-7597

Program Assistants

Sharon Cai338-3429

Alessandra Fernandes392-4741

Mina Liggio, NYCC.....392-9289

Staffing Infrastructure Support Team

Metro Hall, 19th floor

Senior HR Consultants

Sue Chan392-4738

Helen Sotiropoulos392-1443

Program Assistant

Anoo Hariharam338-1018

Affordable Housing Office • Children's Services • Deputy City Manager's Office – Community & Social Services • Employment & Social Services • Toronto Office of Partnerships • Toronto Public Health • Shelter, Support & Housing Administration

East York Civic Centre
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Toronto ON M4C 5R1

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- 277 Victoria St.392-1230

- Metro Hall, 4th fl.....696-3772

- Metro Hall, 9th fl.....392-9926

Acting Manager

Gladys Richards397-4859

Senior HR Consultants

Paul Chiappetta, 277 Victoria St.392-7195

Louisa Merdzan, MH 9th fl.....397-0886

Sabeha Shivji397-4060

HR Consultants

Sana Abidi397-4862

Jay Buttery, 277 Victoria St.392-7994

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Program Assistants

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Sharron Luna, MH 9th fl.....397-4176
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 Rosemin Pirbhai, 277 Victoria St.....392-6822
 Catherine Santos.....397-4857

Parks, Forestry & Recreation • Deputy City Manager's Office – Infrastructure & Development Services • Major Capital Infrastructure Coordination Office • Policy, Planning, Finance & Administration • Solid Waste Management Services • Toronto Environment Office • Toronto Water • Transportation Services

Metro Hall
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 Toronto ON M5V 3C6

Facsimile -

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 Etobicoke Civic Centre.....338-8133
 ECC Xmedius 416-696-3764

Manager

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Senior HR Consultants

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 Donna Cobran.....397-4860

HR Consultants

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 Kerry Ann Benjamin, ECC.....392-9582
 Marcelle Couture ECC395-1014
 Heba Enain, ECC392-0448
 Heather Ferris, ECC397-0769
 Dilini Jayasinghe, ECC392-0569
 Adrienne Kerson.....392-0550
 Chrys Louis392-5580
 Sheril Malcolm338-8165
 Natalie Reddick338-2946
 Anita Reynolds, ECC397-0789
 Monika Sikorski, ECC392-1797
 Sean Strathopoulos392-9195
 Andrea Thorbourne, ECC.....338-8163

HR Associates

Madison Jacinto, ECC392-0872
 Gwendoline Williams, ECC338-8167

Program Assistants

Zaina Berri.....338-2078
 Sonam Chopra, ECC392-0782
 Stephanie Correia, ECC..... 397-4144
 Irish Faye Cruz, ECC338-7133
 George Dian, ECC.....392-1119
 Jennifer Dorsett, ECC.....392-9301
 Melissa Lowes392-9374
 Lakshana Sathiyathan, ECC338-2316
 Britany Snider.....392-6717

Edith Ting.....392-0872
 Delia White.....392-3123

Association of Community Centres • City Planning • Court Services • Economic Development & Culture • Fire Services • Long-Term Care Homes & Services • Municipal Licensing & Standards • Social Development, Finance & Administration • Engineering & Construction Services • Toronto Building • Toronto Paramedic Services

Metro Hall
 4th fl. 55 John St.
 Toronto ON M5V 3C6

Facsimile -

- North York Civic Centre395-6985

Manager

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 Jessie Menna, NYCC.....395-6979

HR Consultants

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 Sofia Bolta, NYCC.....338-7785
 Michelle D'Souza, NYCC395-6959
 Maria Gallippi395-6964
 Sanaz Hemati.....392-9172
 Stephanie Lam, NYCC392-2373
 Ray Lin, NYCC392-5597
 Sana Mirza, NYCC.....392-3126
 Heidi Niu, NYCC395-6961
 Baljinder Rahul.....397-4022
 Anna Sourtzis395-6958
 Vanessa Violin395-6956

HR Associate

Krystyna Costello, NYCC392-0136
 Julia Cranfield, NYCC392-1809
 Ashley Keaney395-6980

Program Assistants

Selina Altieri,392-3713
 Keenda Cadogan, NYCC.....392-2247
 Arvie Dhuga, NYCC338-8649
 Emilie Fronte, NYCC338-3694
 Renee Kellman392-5035
 Sherry Liu, NYCC.....338-3389

Compensation

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 Toronto ON M5V 3C6

Manager

Alexandra England392-5017

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Maya Darghawth392-9624

Susan Lynn397-5219

Ann Marcon-Loder392-5035

Holly Moshiri392-5009

HR Consultants

Aylar Demian.....392-3635

Nadia Litman392-9588

Navneet Samra392-5027

HR Associate

Natasha Fernandes.....397-0823

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Michelle Lee397-9146

Monica Walewski392-5038