KEY SPACE RELATED STANDARDS

The 24-Hour Respite Site Standards contains requirements that relate directly to the physical building.

This quick reference lists key requirements that relate most directly to a client’s use and experience at a site and is not an exhaustive list. Readers are directed to review the 24-Hour Respite Site Standards in its entirety.

7.3.1 (e) RESTING AREA AND SPACES

Standard
As much as possible, resting spaces will be arranged in a manner that
(i) Reduces the transmission of communicable diseases
(ii) Reduces the potential for conflict between clients
(iii) Facilitates clear walking paths and sightlines for emergency evacuations
(iv) Does not block air vents, windows, doors, plumbing or access panels
(v) Does not expose a client to existing or potential dangers (e.g., under a shelf stocked with heavy items, etc.)
(vi) Allows for the efficient use of space and provides flexibility to expand and contract capacity (e.g., by zone, by numbered resting spaces or areas).

7.3.1 (h) RESTING AREA AND SPACES

Standard
When required by SSHA, Providers will provide a minimum of 3.5 m² (37.7 ft²) of personal space per client in resting areas to decrease the transmission of communicable diseases and conflict between clients.

7.3.1 (i) RESTING AREA AND SPACES

Standard
When required by SSHA, Providers will maintain a lateral separation of at least 0.75 m. (2.5 ft.) between resting spaces.
(i) Lateral separation exceptions may be made for couples that request it.

7.3.1 (j) RESTING AREA AND SPACES

Standard
Where Providers are unable to comply with requirements of section 7.3.1 (h) or 7.3.1 (i), SSHA will require alternative forms of compliance to mitigate the potential transmission of communicable diseases and conflict between clients including but not limited to prescribing: the layout and/or arrangement of resting areas and resting spaces, use of engineering controls, increased frequency of rounds or checks, increased staffing levels, etc.

7.3.2 (a)(i) WASHROOMS

Standard
To assist clients with their hygiene needs, Providers will provide a minimum of one (1) washroom that is barrier-free and designated gender neutral in each 24-Hour Respite Site.
### 7.3.2 (a)(ii) WASHROOMS

**Standard**
To assist clients with their hygiene needs, Providers will provide a minimum of one (1) shower that is barrier-free and designated gender neutral in each 24-Hour Respite Site.

### 7.3.2 (a)(iii) WASHROOMS

**Standard**
To assist clients with their hygiene needs, Providers will provide a minimum of one (1) toilet for every 15 clients up to the first 100 clients and one (1) toilet for every 30 clients thereafter. Urinals may replace up to half the number of required toilets in men's washrooms.

### 7.3.2 (a)(iv) WASHROOMS

**Standard**
To assist clients with their hygiene needs, Providers will provide a minimum of one (1) washbasin for every 15 clients. Up to four (4) foam alcohol-based hand sanitizer stations (containing at least 70% alcohol) in washrooms may be used as an equivalent to meet this requirement. These stations may not make up more than a third of the required number of washbasins.

### 7.3.2 (a)(v) WASHROOMS

**Standard**
To assist clients with their hygiene needs, Providers will provide a minimum of one (1) soap dispenser within 0.6 m. (2 ft.) of each washbasin.

### 7.3.2 (a)(vi) WASHROOMS

**Standard**
To assist clients with their hygiene needs, Providers will provide a minimum of one (1) shower for every 20 clients. Where sufficient number of showers are not available directly onsite, providers will arrange for alternative options (approved by SSHA) for clients to access the required number of showers.

### 9.3 (h) FACILITIES MANAGEMENT

**Standard**
Providers will maintain a minimum heated temperature of 21°C (i.e., the temperature should not drop below 21°C) and a maximum cooling temperature of 26°C (i.e., the temperature should not exceed 26°C) for indoor spaces. Any substantial failure to maintain these temperatures must be reported to SSHA's Duty Officer immediately.