WHAT WE DO

Toronto Public Library

Provide free and equitable access to services which meet the changing needs of Torontonians. Toronto Public Library preserves and promotes universal access to a broad range of human knowledge, experience, information and ideas in a welcoming and supportive environment.

Library Collections Access & Borrowing

Library In-Branch & Virtual Services

Library Partnerships, Outreach & Cust. Engagement

Program Service Activity Sub-Activity

WHO WE SERVE

Library Collections Access & Borrowing

• Public Library Users

Beneficiaries

- Authors
- Businesses
- Publishers
- Residents
- City Staff
- Visitors

Library In-Branch & Virtual Services

- Public Library Users
- Registered Library Participants
- Students
- Virtual Users

Beneficiaries

- Businesses
- Residents
- City Staff
- Visitors

Library Partnerships, **Outreach & Customer Engagement**

- Persons seeking Literacy Development
- Persons seeking Skills Development
- Public Library Users
- Registered Library Participants Beneficiaries
- Businesses
- Residents
- City Staff
- Visitors