

Accessibility

The City is committed to providing accessible programs and services for all its residents. If you require your bills in a different format, call 311 - Tax & Utility Inquiry Line or TTY at 416-392-0719, or visit toronto.ca/accessibility to learn more about the options and services available.

Voluntary Contribution

If you would like to make a voluntary contribution to the City of Toronto to support various City services, visit donations.toronto.ca to make an online donation.

Property Tax Information

Use the Property Tax Lookup at toronto.ca/propertytax to view your account details and update your mailing address online. Also, find information about property tax due dates, bill payment, tax programs and our collection process.

Contact Us

The City strives to provide customer service to all members of our community, and the City makes every effort to provide resources in as many languages as possible. 311 Toronto offers information in more than 180 languages and the City's website (toronto.ca) can be viewed in more than 50 languages.

Customer service representatives are available to answer questions about your tax bill:

Call: 311 - Tax & Utility Inquiry Line
Within city limits: 311
Outside city limits: 416-392-CITY(2489)

Fax*: 416-696-3605

TTY: 416-392-0719

Email*: propertytax@toronto.ca

Write: City of Toronto, Revenue Services
Correspondence Unit
5100 Yonge St.
Toronto, ON M2N 5V7

Visit: toronto.ca/propertytax

*For tips on sending a fax or email, visit toronto.ca/propertytaxesandutilities

2019 Final Property Tax Bill Information

Call 311 - Tax & Utility Inquiry Line

Monday to Friday, 8 a.m. to 6 p.m.

Call within city limits: 311

Call outside city limits: 416-392-CITY (2489)

Inquiry/Payment Counters extended hours:

8:30 a.m. to 6 p.m.

Thursday, June 27 to

Tuesday, July 2, 2019

Final 2019 Property Tax

Your final property tax bill is the second of two regular tax bills sent in 2019. The interim tax bill was mailed in January. The final 2019 property taxes are comprised of a municipal levy and an education levy. The municipal portion has been calculated by multiplying your property's 2019 phased-in assessment by the municipal tax rate, as approved by Toronto City Council. The education component is calculated by multiplying your property's 2019 phased-in assessment by the education tax rate, as set by the Government of Ontario.

Visit toronto.ca/propertytax for information on Council approved tax rates, fees charged for property tax services and to learn how your taxes are calculated.

Property Tax Relief Programs

The City offers the following relief programs:

Property Tax and Water Relief Programs

For low-income seniors and low-income persons living with a disability who own a residential property.

Cancellation, Reduction or Refund of Taxes

Tax Appeals are available to owners of properties that undergo changes during the year (i.e. change in property class, building demolished or undergoing repairs or renovations).

Charity Rebates

For registered charities occupying property space in a commercial or industrial building.

For detailed information about these tax relief programs, refer to Property Tax/Water Relief & Rebates at toronto.ca/propertytax or call 311 - Tax & Utility Inquiry Line. You must apply annually by the deadline and meet the eligibility criteria to participate in these programs.

Home Energy Loan Program (HELP)

The City offers low-interest loans to help homeowners install energy-efficient windows, furnaces, insulation and more. Learn more at toronto.ca/home-energy-loan.

Did You Know?

You can update the mailing address on your property tax and utility bills using the online Property Tax Lookup at toronto.ca/propertytax. It's secure, quick and convenient!

Business Reply Envelope

If you do not require a business reply envelope for your payments, call 311 to opt out of receiving an envelope with your tax and/or utility bill.

Your 2019 City Tax dollars at work

For a home with an assessed value of \$665,600 the total City taxes would be \$3,020 (excluding education taxes in the amount of \$1,072*). Here's how your City tax dollars will be spent:

\$703.31	Police Services & Board
\$521.29	TTC (including Wheel-Trans)
\$390.47	Debt Charges
\$325.12	Fire Services
\$222.11	Parks, Forestry & Recreation
\$166.35	Toronto Community Housing Corporation
\$154.04	Transportation Services
\$150.01	Shelter, Support & Housing Administration
\$128.23	Toronto Public Library
\$ 62.19	Toronto Employment & Social Services
\$ 59.28	Children's Services
\$ 58.59	Toronto Paramedic Services
\$ 48.34	Economic Development & Culture
\$ 30.67	Other

\$3,020.00 Total

*numbers rounded

Note: *The program costs identified above are based on average assessed values and are not per household costs. "Other" includes City Building Fund Levy, general government charges such as the fees charged by the Municipal Property Assessment Corporation (MPAC), other City functions including administration, financial management and accountability offices, and smaller City agencies and commissions, such as Exhibition Place.*

