



Peer Support Funding Info Session

May 15, 2019



Agenda

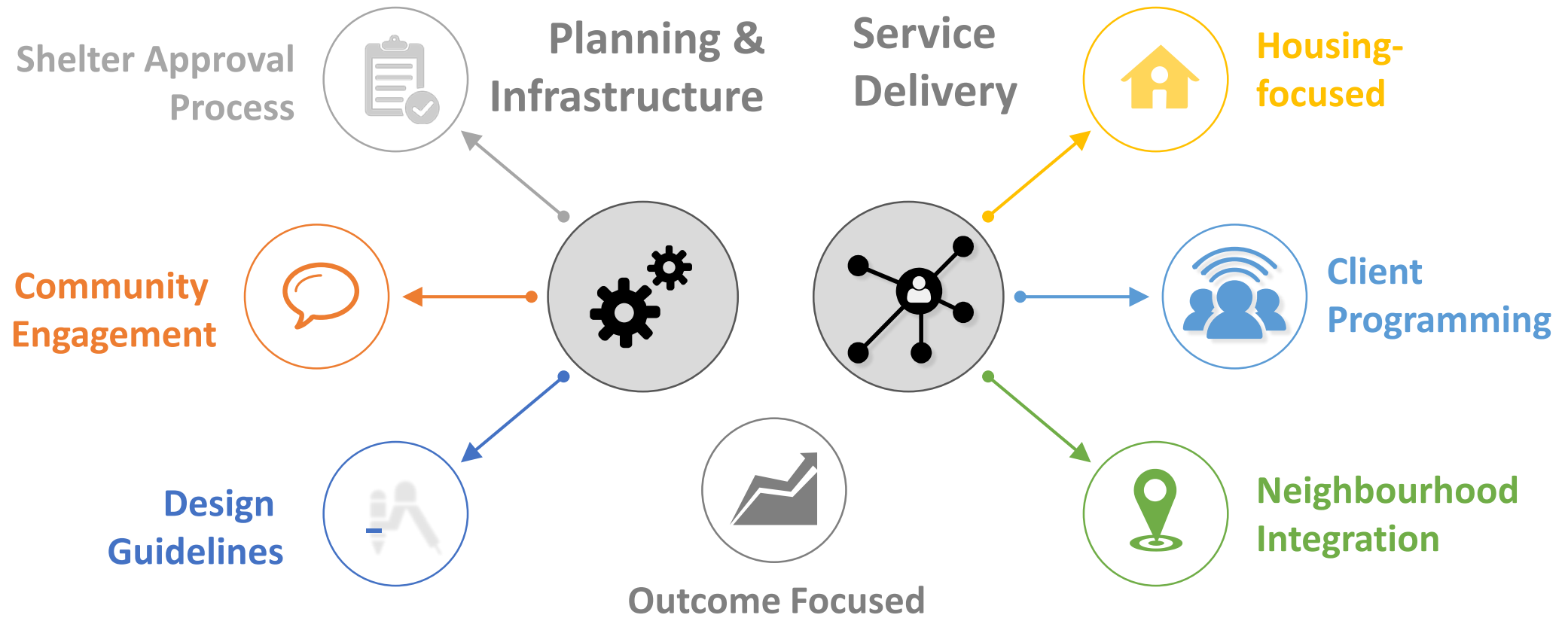
- Presentation
- Q&A

Peer Support is part of the New Shelter Service Model(NSSM) Pilot

NSSM aims to:

- Document current Housing First service models in shelters
- Learn from and build on what's already working
- Facilitate more consistent service delivery across shelter programs

New Shelter Service Model



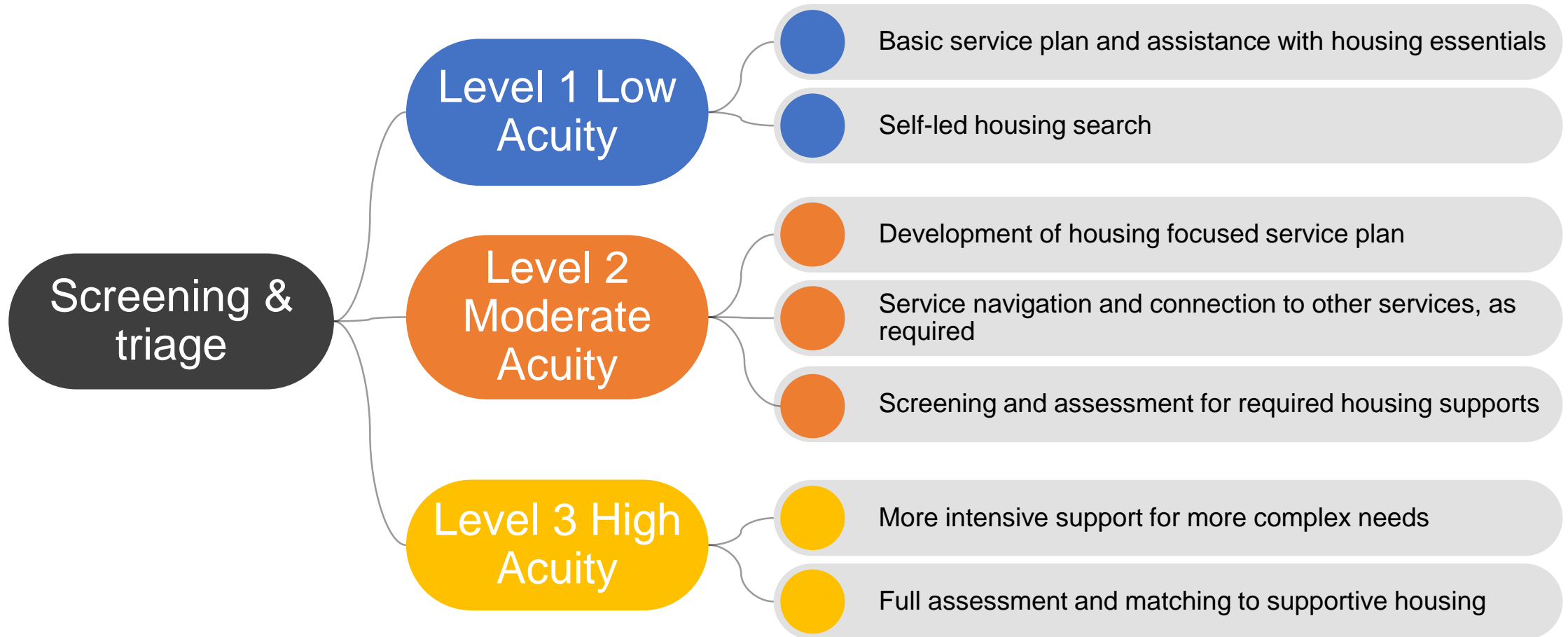


Staffing model

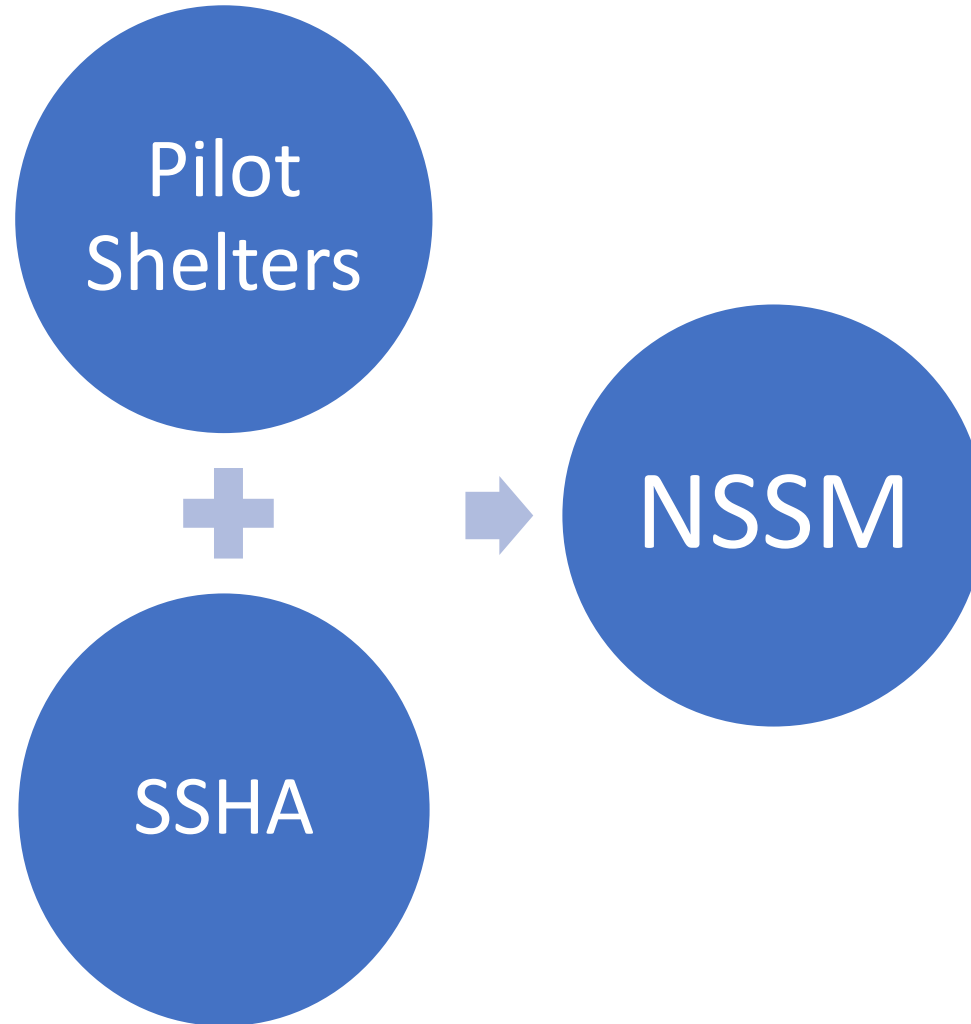
- In addition to front-line staff, each site will have:
 - ✓ Supervisor/team lead
 - System navigator & service resolution role
 - Caseload management and oversight
 - ✓ Housing workers/ case managers 1:20 client ratio
 - Conduct assessments
 - Individualized service planning & housing search
 - ✓ Community outreach and partnerships lead



Screening and Assessment



Collaborative Approach





Purpose

- Effective peer to peer support services for current clients who are in the pilot sites
- Provide meaningful work opportunities for people with lived experience
- Contribute to better outcomes for SSHA clients to achieve greater housing stability



Eligibility

- 3 years delivering/coordinating peer support or training to vulnerable individuals
- Experience delivering programs to vulnerable individuals

Expectations

Looking for a proponent that can coordinate/provide:

- Recruitment, Assessment, Training and Assignment
- Supporting Peers from start to finish
- Develop the Capacity of the Shelter Operators
- Participate in the evaluation of the NSSM



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- Provide support outside of regular business hours
- Communication and Support at least 5 Shelter operators
 - New sites are being added to the pilot
 - highlight the capacity of the peer program you are designing
- Wage for peers and process for compensation
 - Reflective of the realities of peers

2018/19 Pilot Sites



**731 Runnymede
Rd**

3306 Kingston Rd



747 Warden Ave



**29 Leslie
Street**

2671 Islington



**702 Kennedy
Rd**

545 Lakeshore



**348
Davenport**

Funding Amount

- \$590,000.00 available annually
 - Pro-rated for the first year
 - Possibility of extension beyond March 2021

Customized Peer Supports

Peer Support Functions will vary by site and may include:

- Harm reduction
- Connections to community-based opportunities
- Post-housing community integration, orientation and stabilization

Evaluation

EVALUATION CRITERIA	Points Available
<p>Organization Background and Experience</p> <ul style="list-style-type: none"> Proposal demonstrates proponents history and experience delivering services to vulnerable individuals with complex needs who have a history of long term homelessness, including at least three (3) years of providing peer support services 	30
<p>Peer Support Program Delivery Model</p> <ul style="list-style-type: none"> Proposal demonstrate a Housing First and Harm reduction approach Proposal clearly describes an overview of the project and how the proposed model will work to meet the purpose of the Request for Proposal Proposal clearly demonstrates how proponent will work with shelters to develop their capacity to work with peer support workers Proposal clearly demonstrates how the program will be structured to be responsive to the complex needs of the peers and shelters that will be participating in the Program Proposal clearly demonstrates an understanding of peers and how they will be recruited, assessed, trained, assigned and supported to carry out their roles Proposal clearly demonstrates proponents commitment to inclusive and accessible programming and services 	40
<p>Work Plan</p> <ul style="list-style-type: none"> Work plan is clearly presented, identifying appropriate project objectives, activities, outputs and outcomes 	15
<p>Proposed Budget and Staffing</p> <ul style="list-style-type: none"> Budget reflects reasonable project operating and administrative costs Staffing compliment is reflective of the parameters of the program Budget reflects peer compensation rates that allow for peer supports to be provided to a minimum of 5 shelter operators Demonstrates efforts to secure best value for money Other sources of funding and/or in kind supports are identified 	15
TOTAL	100

Key Dates

- Electronic Submission: ssharrfp@toronto.ca
- Paper Submission-June 13 by 4:00pm
- FAQ or Addendum release- May 17 and May 22
- <https://www.toronto.ca/community-people/community-partners/emergency-shelter-operators/peer-support-for-the-new-shelter-service-model/>
- Deadline: May 30 at 1:00pm



