

May 6, 2019

Basement Flooding Protection Program Sanitary and Storm Sewer Upgrades in the Glen Park Area

Contract: 18ECS-LU-05FP

Start Date: Late May 2019

End Date: November 2020

**Timeline is subject to change.*

The City of Toronto is modifying and upgrading the storm and sanitary sewer system in your area in order to reduce surface and basement flooding. This work also involves replacing the City-owned portion of substandard water services and sanitary sewer laterals. Work is planned on a number of streets (see maps on page 2).

Storm sewers are underground pipes designed to collect stormwater and melting snow and release it into a nearby creek or river. The sanitary sewer carries sewage from bathrooms, sinks, kitchens, and other plumbing components in homes to wastewater treatment plants.

The sanitary service lateral is the pipe connecting your home's sewage plumbing to the City's sewer, the water service is an underground pipe that brings water to your home; both of these pipes are owned by you and by the City. The part that you own is from your house to the end of your property. The City owns the section from the sewer and watermain to your property line.

This project is part of the Council-approved 2019 Basement Flooding Protection Program to improve the water distribution system; renew our aging infrastructure, and reduce the risk of sewer collapse or blockages that cause sewer backups and flooding.

IMPORTANT INFORMATION ABOUT LEAD WATER SERVICES

If you live on any of the streets and areas shown in the maps in a house that was built before the mid-1950s, your water service may be made of lead. Please read the attached fact sheet with important information about the risks of lead water services, especially if someone in your house is pregnant, there are children under six years old, or there is an infant drinking formula made using tap water.

WORK DETAILS

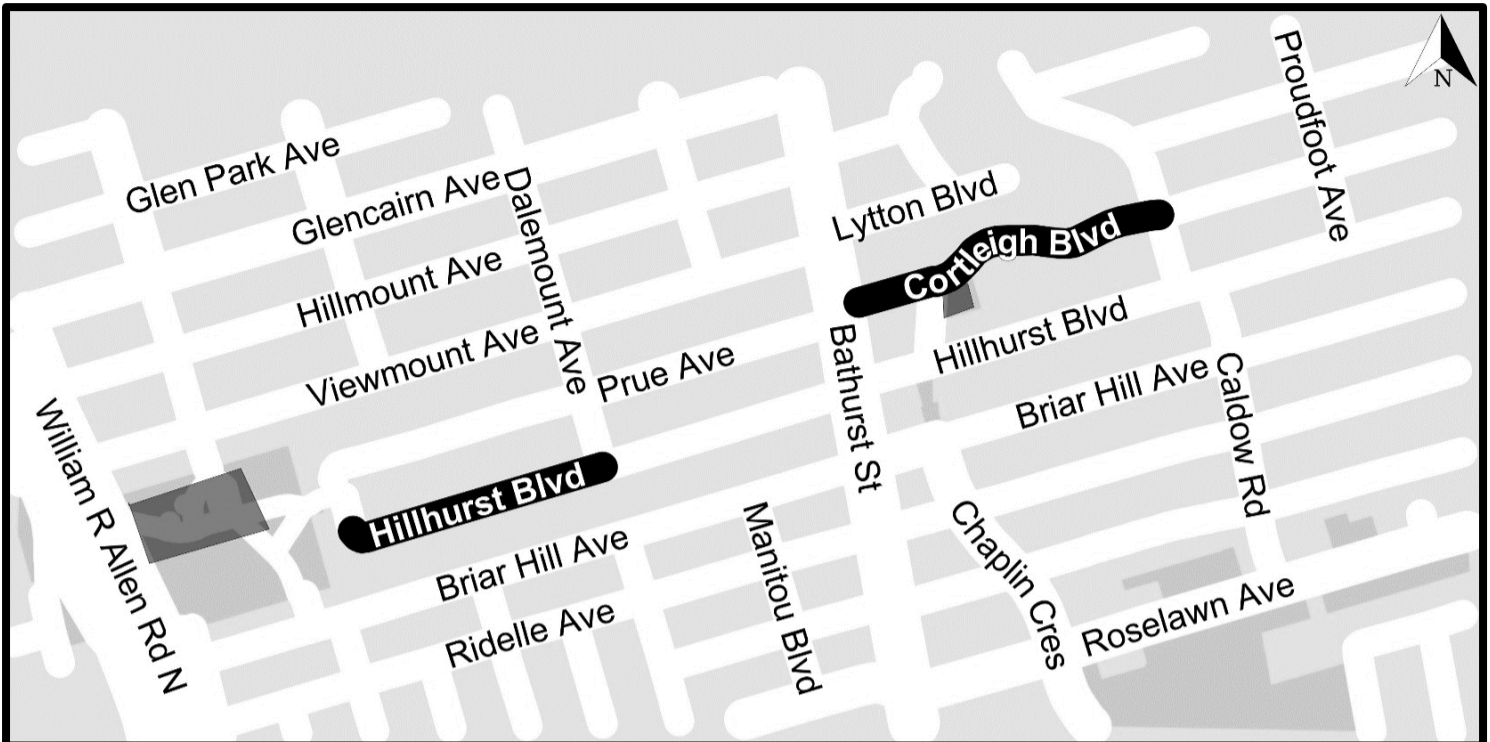
The City's contractor will:

- Excavate the road and dig a trench to access and install the new sewer;
- Replace any City-owned water service pipes that do not meet City standards from the sewer and/or watermain to the private property line; and
- Restore all work areas with asphalt, concrete or grass when the underground works are complete.

WHAT TO EXPECT DURING CONSTRUCTION

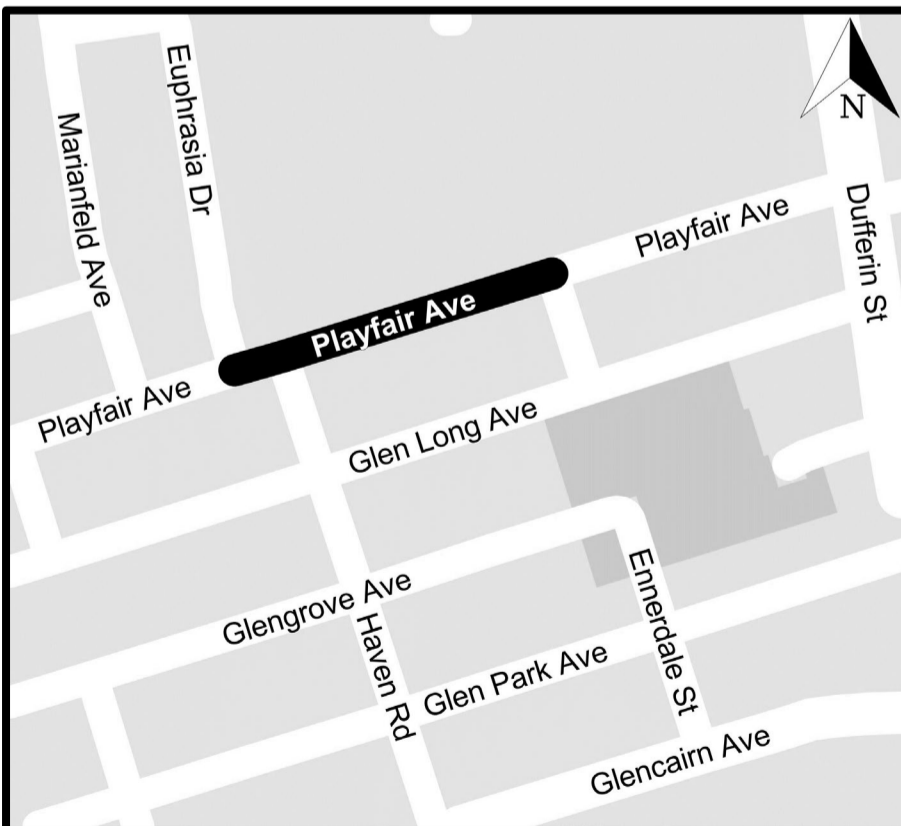
- You may experience dust, noise and other inconveniences. The City will make efforts to reduce the impacts. We appreciate your patience.
- Property owners should remove items located within City property limits (boulevard), such as landscaping and / or decorative objects. If you have a sprinkler system within the boulevard, please contact the Field Ambassador listed below.
- The City will not be responsible for damage to any privately owned items on City property.

MAP 1 WORK AREA














- Viewmount Park from Allen Road North to east of Allen Road North; and
- Hillhurst Boulevard from Dalemount Avenue to west of Dalemount Avenue
- Cortleigh Boulevard from east of Bathurst Street west of Alexandra Wood;
- Cortleigh Parkette
(Ruby Crescent from Cortleigh Boulevard to Hillhurst Boulevard);

MAP 2 WORK AREA



Playfair Avenue from Euphrasia Drive to Ennerdale Street

	<p>Work Hours: Work will take place from 7 a.m. to 7 p.m., Monday to Friday, with work after hours and on weekends as required.</p>
	<p>Pre-Construction Inspection: WHS (Wristen's Home Specialties Inc.) under contract to the City of Toronto, will survey all properties adjacent to the construction area before construction starts. Participation in the survey is voluntary; however, participating is important in determining if the construction caused damage. The inspection will look at both the interior and exterior of all properties to verify existing conditions. The company will deliver a separate notice requesting time to set up appointments. All inspection staff will be wearing photo identification and carrying photographic equipment during their work.</p>
	<p>Water Service Disruptions: From time-to-time, the water supply to your property will be shut-off to complete construction; the contractor will provide at least 24-hour advance notice. Throughout the work, it is recommended that you temporarily disconnect any water treatment systems (i.e. softeners or filters), water-cooled air conditioners or similar plumbing fixtures. Automatic lawn sprinkler systems may also be affected, therefore, you may need to water manually. In the event you did not receive advanced notice, an emergency water shut off may be necessary.</p>
	<p>Substandard Water Service Replacement: Please take the time to read the attached fact sheet carefully as it contains important information on lead in drinking water and how to prepare for replacement. If you want to replace your part of the water service pipe, contact the City's contractor for one of your quotes.</p> <p>Water Service Replacement Contractor: Company/Contractor: GFL Environmental Inc. Contact Person: Joe Hughes, Estimator/Project Manager Phone: 905-760-9799 Contract No.: 18ECS-LU-05FP</p> <p>PLEASE NOTE: (any contract entered into to replace water services is between the home owner and the contractor.)</p>
	<p>Sewer Service Disruptions: If the sanitary sewer service from your property requires a disruption to complete repairs the contractor will provide at least 24-hour advance notice. During sanitary sewer service disruptions, you will be advised to limit your water use.</p>
	<p>Road and Sidewalk Access: In order to complete the work in a safe manner, there will be road and sidewalk restrictions within the construction work zone. Access for emergency vehicles will be maintained at all times.</p> <p>Driveway Access: The contractor will notify you of any temporary restrictions to your driveway access. If your property has two entrances, one entrance will be kept open at all times.</p>
	<p>Traffic Management: Efforts have been made to manage traffic in the area for the safety of workers, road users and residents. Road users should expect delays and increased traffic on nearby main and side streets.</p> <p>One lane of traffic will be maintained in both directions at all times.</p>
	<p>Parking: Parking in the active work zone is not permitted due to space requirements for construction equipment and materials. If your parked vehicle affects the construction work, it will be re-located with no charge to the owner. If your vehicle is moved, please contact parking control for its location at 416-808-2222.</p>

	<p>In the event you receive a traffic ticket for on-street parking during this period of construction, you may choose to dispute your ticket following the process listed on the reverse side of the parking infraction notice. <i>You may use this notice as part of your defence for parking consideration during construction; however, the Field Ambassador does not have the authority to cancel any parking tickets.</i></p>
	<p>Garbage & Recycling: Please follow your normal routine. If required, the contractor will move bins to an appropriate location and return them. <i>Please ensure that you label your bins with your address.</i></p>
	<p>Restoration: The construction work area will be restored with sod and/or asphalt where required. Interlocking bricks, flagstone on a granular base, or other similar features that are removed from public and private property during construction will be replaced. Lawn seeding and/or laying of sod will be done as needed during ideal growing seasons only - in the spring (April to June) and fall (September to October).</p>
	<p>Tree Removal: Due to the nature of this project, the City will have to remove at least 4 trees from City parks. Trees removed in park areas will be replaced with a 1:1 ratio of naturalization planting including tree whips and shrubs and will be overseen by the City's Parks, Recreation & Forestry Division.</p>

NEED MORE INFORMATION?

If you have questions about the upcoming work, please contact us and quote Contract **18ECS-LU-05FP**

Field Ambassador	Shakha Vasdani, 416-338-5497, bfpp@toronto.ca
TTY Hearing Impaired Service	416-338-0889 (7 Days a week, 8 a.m. to 5 p.m., closed holidays)
General inquiries	311
Website	toronto.ca/improvements/ward8.htm

Thank you for your patience. Building a great city takes time. Better infrastructure for all of us is worth the wait.