

Recreation Worker Widget in Kronos - Release Notes 1.2 (Known Issues)

Last updated May 19th, 2023

Issue	Impact	Mitigation	Status
Recreation Workers attempting to access SS/ERA from outside North America are not able to receive the second factor authentication required to log in	Recreation Workers outside of North America cannot access Kronos to complete their requests	Recreation Workers are to contact their Supervisor or Scheduler and request accommodation through the City's Accommodation Policy .	Work in Progress
When access the system through SS/ERA the screen or font size may not allow users to navigate the menu primarily when using mobile devices	Recreation Workers may not always be able to action multiple transactions when in the Employee Widget	Recreation Workers use a desktop/laptop computer, or a tablet	Work in Progress
On the Add Request screen, when the number of possible Location exceeds 25 the Drop Down does not display all location options	Recreation Workers do not submit requests for locations that do not appear	A user can either add information in the other filters or use type ahead in the location filter to find all applicable locations	Resolved
Recreation Worker may see a message in the widget with a shift offer, but the offer has already been accepted/declined on their behalf by the Scheduler	Recreation Workers attempting to accept or decline shift offers after a Scheduler has assigned the shift to him/her will receive an error message.	Recreation Workers can confirm that a shift has been assigned by navigating to their Requests page and confirming that the applicable work request is in the Assigned status.	Work in Progress