

Single Family Opting In/Out of Solid Waste Management Collection

Property Information			
Street Number	Street Name	Suite/Unit Number	Postal Code
Account Number			

Applicant Information	
<input type="checkbox"/> Private Individual	<input type="checkbox"/> Corporation <small>For Corporation representative insert business contact information</small>
Property Owner Name (First, Last or Corporation Name – Must match Utility Bill)	
Telephone Number	Email
Applicant Signature	
Date (yyyy-mm-dd)	

Mailing Address (if different from above)					
Street Number	Street Name	Suite/Unit Number	City/Town	Province	Postal Code

Request Information (check the applicable box)
<input type="checkbox"/> OPT OUT of City of Toronto Solid Waste Management Services Collection ___ Demolition/Construction ___ Services No Longer Required – Reason: _____ Requested Effective Date (yyyy-mm-dd) _____
<input type="checkbox"/> OPT IN to City of Toronto Solid Waste Management Services Collection Reason for Opting In _____ Requested Effective Date (yyyy-mm-dd) _____

Completed form must be returned via ONE of the following methods:	
Mail	Solid Waste Management Services Division Customer Service and Waste Diversion Implementation 86 Ingram Drive, Ingram Yard, Toronto, ON M6M 2L6
Fax	Attn: Opting In/Out of City Collection (416) 392-0396
Email	Attn: Opting In/Out of City Collection swmsupport@toronto.ca

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For Staff Use Only	
Form Received Date (yyyy-mm-dd)	Approved (Y/N)
Approved Date (yyyy-mm-dd)	Effective Date (yyyy-mm-dd)
Comments	

For Customers Cancelling (Opt –Out)

- City waste collection is an all-or-nothing service. The decision to opt out of City waste collection means that your property is no longer eligible for City collection of any materials.
- Under the Solid Waste Management Fee structure, residential properties receiving City collection service are charged a fee and receive an annual tax rebate. The prorated rebate will reflect the discontinuation date of collection services. Billing adjustments will be reflected on the next utility bill from the City. Locations that do not receive City collection are not eligible for the rebate.
- For Residential customers opting out of collection, all bins assigned to the property will need to be picked up and returned to the City of Toronto in order for billing to end. **Please ensure bins are visible and accessible for Solid Waste Management staff to collect them.**

For Customers Reinstating (Opt –In)

- Eligible services include garbage, recyclables, organics, yard waste, electronic waste, household hazardous waste and oversized items.
- Under the Solid Waste Management Fee structure, residential properties receiving City collection services are charged a fee and receive an annual tax rebate.
- For Single Family customers opting in to collection, you may order bins by calling 3-1-1 or visiting online at www.toronto.ca/311 to order the appropriate sized bins that best suit your needs.

* **Please allow 3 business days to process the application and up to 2 weeks for changes to the collection service to take effect.**

Solid Waste Management Services collects personal information on this form under the legal authority of the City of Toronto Act, S.O. 2006, Chapter 11, Schedule A, s.136(c) and the City of Toronto Municipal Code, Chapter 841, Par. 841-3 and Chapter 844, Par. 844-3. The information is used to administer the application process and to provide or discontinue the service delivery. Questions about this collection can be directed to 3-1-1 (within Toronto city limits) or 416-392-2489 (outside the city limits).