# **Voluntary Tenant Contact List**

To protect your health and safety, the City of Toronto has asked landlords to maintain a list of tenants who would like to let us know that they may need help during an emergency or temporary shut down of important services such as hydro (electricity), heat or water.

Providing this information is completely voluntary. The purpose of the list is to help us better understand that you may need help during these events.

Below are a few examples of things you may wish to share:

* You have a disability and would be unable to exit the building if the elevator was down because the power was out.
* You take prescription medication that requires refrigeration during an electrical shut down.
* You use medical equipment or something similar that needs power to operate.
* You are very sensitive to cold temperatures and may need help if the heat is not working.

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| **Tenant Contact Information** |
| First Name | Last Name |
| Suite/Unit Number | Home Telephone Number | Mobile Number |
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| **Additional Assistance Information** |
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Providing this information is completely voluntary. Collected information will be used to assist the tenants in a serious incident involving a disruption of vital services. The information will only be shared with City staff if requested in order to respond to an emergency situation.