## **Division: 311 Toronto**

## **Division Summary**

## Annual Budget (Gross): \$18.76 Million No. of Employees: 180

## **Description:**

Through its 24/7 Contact Centre, 311 Toronto provides residents, businesses and visitors with access to City services, programs and information by phone, e-mail, fax or mail. The 311 website (toronto.ca/311) provides access to a wide range of online services, including service requests and tracking, as well as links to mobile apps in use for some service requests.

Business Expenses	
Type of Expenses	Amount (\$)
Business Travel - Out of Town	0
Business Travel - In Town	489
Conferences & Seminars	0
Training	39,405
Hospitality & Protocol	0
Business Meetings	1,793