

Corporate Real Estate Management

Corporate Services

The Corporate Real Estate Management (CREM) division is responsible for the operational day-to-day stewardship and planning of the City's real estate assets. The division's mandate is to provide efficient real estate service delivery city-wide, manage City assets through their lifecycles and implement strategies to use City real estate more effectively to deliver on City of Toronto objectives.

Metro Hall
2nd fl., 55 John Street
Toronto ON M5V 3C6

Executive Director
Patrick Matozzo.....392-9158
Administrative Assistant
Lisa Balenzano397-7229

CREM Program Office

Metro Hall
2nd fl., 55 John Street
Toronto ON M5V 3C6

Manager, Strategic Policy and Planning
Dominic Popowich.....397-0976
Business Management Consultant
Nina Arbabzadeh.....392-4017
Program Manager
Neena Sethi.....338-2745
Project Coordinators
Kelly Rahardja.....397-5559
Sarah Carino338-0239

ModernTO, Workplace Modernization

Director, Transformation, Workplace Strategies,
ModernTO
Silvia Fraser.....338-0236
Manager, Capital Construction
Joseph Salvagio392-9563
Senior Project Manager
Robert Patterson 437-223-8256
Senior Change Management Consultant
Kristina Djokic 437-881-5989

Business Management

Metro Hall
2nd fl., 55 John Street
Toronto ON M5V 3C6

Director, Business Management
Marco Cuoco.....397-7338
Administrative Assistant
Bhumi Bhatt338-1316
Business Management Consultant
Stephanie Plow.....392-4135

Financial Planning and Business Analysis

Metro Hall
2nd fl., 55 John Street
Toronto ON M5V 3C6
Manager, Financial Planning and Business
Analysis
Jeff Downs392-3581
Support Assistants
Chandra Shanmugarasam.....338-1996
Senior Budget Analyst
Jameel Sumar392-8935
Christopher Hui.....392-0026
Linh Chu397-5268
Budget & Financial Analyst
Sen Vivek.....392-4135
Budget Analyst
Bosco Wong397-5221
Jane Mu392-0027
Peter Park397-5159
Accounting Assistants
Wilmot Yeung.....338-3315
Supervisor, Energy Management
Joel Arthurs392-5177

Energy Management Analyst	
Catherine Phillips	392-1892
Research Analyst	
Maria Ferreira.....	338-5096

Business Process Solutions

Metro Hall
2nd fl., 55 John Street
Toronto ON M5V 3C6

Manager, Business Process Solutions	
Ashley Farias (Acting)	397-5635
Senior Business & Systems Analyst (SAP PM/RE)	
John Noxel.....	338-5094
Edward Lee.....	392-1537
Marc Lee.....	397-5634
Richard Hooper	392-2968
Samuel Ernst.....	338-3597
Senior Systems Integrator IT	
Antero Haapoja.....	392-6884
Senior SAP BI Lead	
Majid Syed	338-3392
Business Analyst	
Zach Goldberg.....	338-7109
Senior Business & Systems Analyst	
Fuan Chen.....	392-7168
Senior Business & System Analyst Bs&R	
Guru Vokkaleri.....	338-3155

Finance & Administration

Metro Hall
2nd fl., 55 John Street
Toronto ON M5V 3C6

Manager, Finance & Administration	
Michelle McNamara.....	397-4152
Accounting Assistants	
Almarie Pinnock-Jones.....	392-7141
Juan Rodriguez.....	392-9672
Tatenda Takawira.....	392-1547
Support Assistants	
Sirad Mohamud	392-7164

Life Cycle Asset Management

Metro Hall
2nd fl., 55 John Street
Toronto ON M5V 3C6

Project Manager	
Louis Leung	392-6043
Maintenance Planner & Scheduler	
Mahin Nadarajah.....	338-3597

Facilities Strategic Sourcing

Metro Hall
2nd fl., 55 John Street
Toronto ON M5V 3C6

Manager, Facilities Sourcing	
Scott Helsel	338-1027
Coordinator, Facilities Sourcing	
Christopher Perez.....	397-7209
Supervisor, Contract Administration	
Amirali Kavousian	392-7172
Coordinator, Contract Administration	
Tamara Murphy.....	397-0585

Risk Management and Quality Assurance

Metro Hall
2nd fl., 55 John Street
Toronto ON M5V 3C6

Manager, Risk Management and Quality Assurance	
John Doolittle.....	392-7123
QA and Risk Assessors	
Heather Shon-Waldmann	338-3029
Kiran Varughese	392-0011
Nicola Shew	392-1117

Facilities Business Operations

Metro Hall
2nd fl., 55 John Street
Toronto ON M5V 3C6

Manager, Facilities Business Operations	
Mirza Ahmad	397-4198
Project Managers	
Josh Kendall.....	392-3698
Project Coordinator	
Tehreem Javed	338-2371
Coordinator, Facilities Sourcing	
Loredana Benjung	338-7768

Corporate Security

Metro Hall
3rd Floor, 55 John Street
Toronto, ON M5V 3C6

Corporate Security

Emergency392-6666
Non-Emergency397-0000

Union Station Control Centre

Emergency338-8000
Non-Emergency397-7225

Director

Dwaine Nichol.....397-7129
Administrative Assistant to Director
Miren Suarez392-6512
Supervisor, Emergency Planning
Michael Tippett397-4099

Corporate Security – Infrastructure Section

Manager

Andrew Robinson.....338-1324
Business Analyst
Jacqueline Swaby397-5526
Administrative Assistant
Miren Suarez392-6512

Supervisors, Corporate Security

Security Control Centre, Mobile, and
Emergency Services Portfolio
James Sinclair.....397-9980
South District: including Toronto City Hall, Old
City Hall, 75-81 Elizabeth Street
Andre Padar392-1013
Security Program Management Office
Nike Coker392-1192
Access Control & Systems
Femi Ajayi397-4224

Senior Security Coordinators

Toronto City Hall
Yanet Quinn392-7518
Security Program Management Office
Gary Mendonca338-3796

Nicola Neicke.....394-5771
Toronto Parking Authority
Fernand Grupe.....392-1547
Paramedic Services, and Fire Portfolio
Adam Webster.....392-4245

Corporate Security - Operational Section

Manager, Corporate Security, Operations
Steve Hart.....397-1141

Supervisors, Corporate Security

East District: North District, and MLS Portfolio
Stefan Gross397-4202
Employment & Social Services Portfolio
Jarry Hutchinson397-0818
West District; Toronto Public Health, City
Clerks, and Court Services Divisions; and
Community Groups Portfolios:
Paul Mantini.....397-0902
Parks, Forestry & Recreation Division
Bruce Fraser.....338-1325
Training and PF&R Marine Services Portfolio
Walter Chan392-5466

Senior Security Coordinator

Parks, Forestry & Recreation Division
Nancy Furtado.....338-3797

Corporate Security – Client Section

Manager, Corporate Security, Client Services
Michael Tippett397-4099
Manager, Corporate Security, Client Services
George Hanna338-2131

Supervisors, Corporate Security

Toronto Water
Wendy Bishop.....338-4902
Union Station
Zeljko Matovic392-6101
SSHA, Respite Sites, 129 Peter Street
Jason Smiley395-1189

Senior Security Coordinators,

SS<C/Transportation Services/SWM/Fleet
Services Divisions
Michael Duff338-3792
Training Services
Michael Rust392-7720

St. Lawrence Market Complex, and Children
Services Division
Gerard Go.....338-7661
Toronto Water Division
Ahsan Mirza338-7692

Facilities Management

Metro Hall
2nd fl., 55 John St.
Toronto, ON M5V 3C6

Facilities Service Request System

Emergency: 338-FRED (3733)

Non-Emergency Portal:

<http://338FRED.toronto.ca>

Civic Buildings

Director, Civic Buildings
Irene Gryniewski338-0443
Administrative Assistant to the Director
Victoria Bhigroog.....397-0177
Manager, City Hall & Old City Hall
Antoanela Culcearu392-4089
Supervisor, CH-Operations & Old City Hall
Stephen Reynolds392-1321
Supervisor, CH-Custodial
Alexandria Plastino392-1808
Manager, Union Station/St Lawrence Complex
Antonio Cardinale (Acting).....397-0605
Supervisor, Union Station
Anton Haugh397-0605
Nick Chimienti (Acting).....392-2327
Supervisor, St. Lawrence Market
John Weir392-8583

Customer Support Services

Supervisor, Customer Support Services (Events
& AV)
Kellie Mollins.....397-7215
Support Assistant
Neves Rodrigues.....397-9632
Scarborough Civic Centre (Albert Campbell
Square), East York Civic Centre/ Etobicoke
Civic Centre/ York Civic Centre
Katheeshan Ramachandran396-7766

City Hall, Old City Hall, Metro Hall (David
Pecaut Square)/Toronto Archives and Booking
Accounts
Kristen Kitcher.....397-7199

Downtown Facilities

Acting Manager, Facilities Management
Frank Foti.....392-2902
Supervisor, Metro Hall/255 Spadina Rd/277
Victoria
Mohsen Valaie (Acting).....397-0828
Supervisor, Metro Hall Custodial
Andrew Boszin.....397-4457

Civic Centres/ Multi-Tenanted Office Buildings

Manager, Facilities Management
Anita De Castro (Acting)396-7650
Supervisor, North/Central
Ricky Chak.....395-6905
Logistics Coordinator, North York Civic Centre
and Memorial Hall
Dylan Downey (A/R)338-1354
Supervisor, East
Marwan Sayyad (Acting)396-4145
Supervisor, West
Chris Kennedy.....394-5423

Client Buildings

Director, Client Buildings
Imrana Shamji338-5905
Administrative Assistant to the Director
Victoria Bhigroog397-0177

Manager, Client Team, Central

Lorin Karp.....338-5465
Supervisor
Silvester Paolo.....395-7807
Supervisors
Timothy Wilkinson395-7818
Aaron O'Brien338-1356
Jeff Porter397-9021

Manager, Client Team South

Joe Pereira (Acting).....891-3671
Supervisor
Murray McKinlay (Acting)392-0279
Supervisor
Tony DeFreitas.....397-7130

Supervisor
Brevitt Buckingham397-9016

Manager, Police Services

Dana Clausen.....338-0439
Supervisor, West Office
Daniel Di Biagio.....339-2937
Supervisor, East Office
Keith Castello.....338-1347
Supervisor, South Office
Amie Moro-Spagnolo.....392-6372
Supervisor, 40 College Operations
Dave McEachern.....808-8071

Manager, Fire/EMS/Critical Sites

Michael Robinson.....338-0446
Supervisor, West Office
Chris McDaid338-1097
Supervisor, East Office
Norm Grassl771-8721
Supervisor, South Office
Chris Trenton.....392-1824
Supervisor, 703 Don Mills/60 Tiffield/4330
Dufferin
Peter Yzenbrant.....397-5530

Facilities Support Representatives

Project Manager CCOO
Annemarie Wallwork392-7578
Facilities Support Representatives
Jessie Rosa.....392-0017
Stephanie Shiels392-1219
Isabelle Martins-Ayotte.....338-7253
Bahareh Miri.....395-7901
Shermaine Boreland339-1350
Ya Jing Chen338-1919
Sue Jeans338-5640
Stacey Montano.....392-2627
Michele Smith338-1343
Rick O'Leary397-7998
Vanessa Rodriques392-7577
Karen Roberts.....338-0438
Janet Moulson.....338-1364
Shanta Haripersaud.....338-1368
James Rosario.....397-0528

Project Management Office

Metro Hall
2nd Fl, 55 John St.
Toronto, ON M5V 3C6

Director, Project Management Office
Lisa Barroso338-0237
Project Director, Major Initiatives/Strategic
Projects
Frank Molinari392-1558
Administrative Assistant to the Director
Caitlyn Romeo338-1881
Program Manager
Tammy Zhang392-2641
Sr. Project Manager
Malake Abou-Hmaid (Acting)397-5558
Manager, Program Delivery
John Andonov397-0812
Manager, Strategic Projects
Lou Cottreau (Acting)338-2740
Project Managers
Dennis Chow392-6066
Ramesh Kumar.....338-1306
Eric Luzar.....397-4101
Herbert Ramirez.....392-7134
Christine Wallace392-1545
Janis Dombrovskis771-9472
Arnold Miaco397-5476
Ikwai Briaana394-6079
Atef Boulos338-1305
Karly Rodriguez.....396-7740
Manager, Administration & Support
Bianca DiFalco (Acting)397-4798
Construction Coordinators
Greg Oliver392-0267
Tahseen Imam (AODA).....338-1009
Arman Khabbazian.....397-0850
Richy Seto392-7133
Coordinator Contract Administration
Claire Park.....392-3251
Shokofeh Rasouli338-5784
Montaha Zaman397-5149
Waste Management Coordinator
Dolores Maher.....397-5153
Engineering Technologist/Technicians
Michael Javier.....397-5173
Maurice Stephens392-9131

Environmental Senior Project Manager	
Janice Green	392-5263
Environmental Project Manager	
Sara Reid	647-618-6721
Environmental Coordinators	
Anne Marie Hoekstra	338-1378
Inder Bhamra	396-7802
Manager, Program Delivery	
Ryan MacNeil.....	397-5149
Sr. Project Manager, Strategic Projects	
Oxana Robertson.....	338-5502
Project Managers	
Adedayo Adeboye	392-9344
Joe Bandl	392-8519
Dino D'Amico.....	392-1811
Tim Nguyen.....	392-6065
Lily Yip	338-2997
Priya Ganesalingam.....	387-4101
Ainee Shanta.....	392-1546
Nicholas Buhrow.....	647-678-9267

Facilities Planning and Space Design

Manager, Facilities Planning and Space Design	
Peter Tatsopoulos	397-1153
Management Consultant (Acting)	
Sandro Magnone.....	389-8764
Project Managers	
Abid Ali.....	397-9203
Juliet Morielli	388-2820
Veronica Lorenzo	392-7213
Shirley Lee	397-5557
Nihan Basak	392-0141
Bonita Lee	338-6611
Facilities Planning Specialists	
Maurizio Di Como.....	397-5163
Philip Thompson	392-0366
Victor Cabral	392-9556

Energy Initiatives

Manager, Energy Initiatives	
Howlan Mullally (Acting)	392-1454
Senior Project Manager	
Daniel Pelletier	392-3507
Project Managers	
Scott McKenzie (Acting).....	392-1455
Senior Engineer	
Daryl Martin	338-1337
Project Manager, Building Energy Control Systems	
Ayo Amanyangole	392-0015

Contract Coordinator	
Geoff Paterson.....	338-6905
Energy Consultant	
Helen Lui.....	338-3257
Research Analyst 3	
Heli Thakar	392-5569

Special Projects

St. Lawrence Market North Project

Manager, Strategic Construction Projects	
Pat Carrozi.....	392-8417
Project Manager	
Alexander Lackovic	392-1541
Construction Coordinator	
Donald Joseph.....	396-8256

Union Station Revitalization Project

Manager, Strategic Construction Projects	
Frank Crisostimo (Acting)	392-9164
Sr. Project Manager	
Joseph Por	392-7119
Project Managers	
Kevin Nuckchadee	338-1836
Research Analyst 3	
Vicky Bertucci (Acting).....	338-7148

Union Station Enhancement Project

Sr. Project Manager	
Matt Klowak (Acting).....	338-2347

Real Estate Services

Metro Hall
2nd fl., 55 John St.
Toronto ON M5V 3C6

General Enquiry.....	392-7137
Facsimile.....	392-1880

Director, Transaction Services	
Alison Folosea.....	338-2998
Director, Property Management Services	
Graham Leah.....	338-0234
Administrative Assistant	
Jennifer Domotor	392-1855

Transaction Services

Manager

Darán Somas (Acting)397-7671

Supervisor

Van Hua.....338-9572

Support Assistant

Veronica Deadman397-5292

Property Officers

Miles Argue397-7522

Owen Bartley.....338-1297

Avery Carr.....338-3250

Katrina Chaves392-7214

Patricia Chen392-1851

Joe Corigliano.....392-1167

Mark Gunaratnam.....392-2598

Mark Filice392-1830

Rafael Gutierrez338-2995

Allan Mak.....392-8159

Myron Menezes338-3586

Patricia Palmieri392-4829

Desiree Picchiello.....396-5622

Trixy Pugh.....392-8160

Mike Saffran.....392-7205

Joanna Swietlik.....338-0405

Glenn Zeta338-7612

Metrolinx RER

Irina Fofanova397-0806

Bruno Iozzo392-8151

Blendian Stefani397-7481

Leila Valenzuela.....392-7174

Rapid Transit Implementation (on secondment from Real Estate Services)

Project Manager

Vnette Prescott-Brown392-7138

Property Officer

Stephanie Pignataro338-1956

Property Management & Lease Administration

Manager

Alex Schuler392-6284

Supervisor

Anthony Waddell392-3883

Tatiana Kononova392-1243

Support Assistants

Carmela Chianelli.....338-1309

Kanthi Mendis392-9366

Research Analyst 3

Dariusz Motyka392-1166

Accounting Assistants

Fiona Ng.....397-7682

Rutvik Pandya338-5812

Amelia Vaz392-3803

Kathy Peng393-7665

Property Officers

Jack Harvey397-7704

George Komry.....392-1854

Mark MacSorley392-3891

Clinton Van Niekerk392-8949

Taxation Services

Supervisor

Simon Hewett.....395-6701

Analyst

Scarlett Smith.....338-5101

Appraisal Advisory Services

Manager

Peter Cheng (Acting).....338-5105

Supervisor

Changming Guo (Acting).....392-0106

Support Assistant

Tharjini Shanmugarajah338-5104

Property Officers

Wayne Blake392-1860

Tony Cheng.....392-7212

Mike Cranney.....392-7163

Guled Jama.....392-1858

Xiang (Jack) Lin.....392-1859

Charles Mok392-5840

David Press392-4706

Stuart Tufts.....392-0010

Program & Policy Management

Business Analyst

Stella Duong.....338-0804

Support Assistant

Pavlina Stockova.....392-8814

Project Managers

Robin Chen392-1852

Ishan Dasgupta392-7165

Joseph Sergnese392-1857

Facilities Planning Specialists

Anna Edwards338-3185

Property Officers

Elliott Baron.....338-3207

Union Station

Head, Property & Asset Management

Scott Barrett (Acting)338-2361

Support Assistant

Wayne Lee.....392-8355

Project Manager

Jun Kim392-7176

Research Analyst 3

Winnie Lam.....338-1913

St. Lawrence Market Complex

Manager

Daniel Picheca (Acting)392-7221

Supervisor, Marketing, Communication and
Special Events, St. Lawrence Market

Samantha Wiles.....392-7862

Support Assistants

Brittany Decker392-7030

Fire & Life Safety

The Fire House

35 Spadina Road

Toronto ON M5R 2S9

Director

Ryan Duggan.....338-7238

Manager Contracts & Program Support

Nic Worr.....397-5294

Senior Budget and Operations Analyst

Sandra Fontaine.....312-2147

Quality Assurance and Risk Management

Assessor - FLS

Louis Mainville303-4703

Philip Callon.....312-0158

Coordinator Vendor Management – FLS

Roshin Kuriakose317-6518

Nadia Azam.....305-4213

Facility Support Representative

Eva Pszczolkowski338-0441

Manager Training & Education

Michael Coombs.....338-3268

Manager Fire Operations

Stephane St-Onge392-2584

Supervisor Fire Operations

Ryan Kelleway392-6604

Maintenance Planner & Scheduler

Jamal Pouri396-5627