

# **TORONTO** Corporate Real Estate Management

## Corporate Services

The Corporate Real Estate Management (CREM) division is responsible for the operational day-to-day stewardship and planning of the City's real estate assets. The division's mandate is to provide efficient real estate service delivery city-wide, manage City assets through their lifecycles and implement strategies to use City real estate more effectively to deliver on City of Toronto objectives.

Metro Hall  
2nd fl., 55 John Street  
Toronto ON M5V 3C6

Executive Director  
Patrick Matozzo ..... 392-9158  
Program Manager  
Dominic Popowich ..... 397-0976  
Administrative Assistant  
Lisa Balenzano ..... 397-7229

### Business Management

Metro Hall  
2nd fl., 55 John Street  
Toronto ON M5V 3C6

Director, Business Management  
Marco Cuoco (Acting) ..... 397-7338  
Administrative Assistants  
Bhumi Bhatt ..... 338-1316

### Financial Planning and Business Analysis

Metro Hall  
2nd fl., 55 John Street  
Toronto ON M5V 3C6

Manager, Financial Planning and Business Analysis  
Jeff Downs ..... 392-3581  
Support Assistants  
Chandra Shanmugarasam ..... 338-1996  
Senior Budget Analyst  
Jameel Sumar ..... 392-8935  
Stephanie Plow ..... 392-4135  
Christopher Hui ..... 392-0026  
Linh Chu ..... 397-5268

Budget & Financial Analyst  
Sen Vivek ..... 392-4135  
Aaron Wang ..... 392-6340  
Budget Analyst  
Bosco Wong ..... 397-5221  
Jane Mu ..... 392-0027  
Jennifer Kliment ..... 392-0693  
Accounting Assistants  
Wilmot Yeung ..... 338-3315  
Supervisor, Energy Management  
Joel Arthurs ..... 392-5177  
Energy Management Analyst  
Catherine Phillips ..... 392-1892  
Research Analyst  
Maria Ferreira ..... 338-5096

### Business Process Solutions

Metro Hall  
2nd fl., 55 John Street  
Toronto ON M5V 3C6

Manager, Business Process Solutions  
Ashley Farias (Acting) ..... 397-5635  
Senior Business & Systems Analyst (SAP PM/RE)  
John Noxel ..... 338-5094  
Edward Lee ..... 392-1537  
Marc Lee ..... 397-5634  
Richard Hooper ..... 392-2968  
Samuel Ernst ..... 338-3597  
Jennifer Dhara ..... 338-8279  
Senior Systems Integrator IT  
Antero Haapoja ..... 392-6884  
Senior SAP BI Lead  
Majid Syed ..... 338-3392  
Business Analyst  
Zach Goldberg ..... 338-7109  
System Development Specialist  
Lakshmi Akkineni ..... 392-5401

Senior Business & Systems Analyst	
Fuan Chen.....	392-7168
Senior Business & System Analyst Bs&R	
Guru Vokkaleri.....	338-3155
Senior Business & System Analyst Bs&R	
Ankita Sharma.....	338-1945

### Finance & Administration

Metro Hall  
2nd fl., 55 John Street  
Toronto ON M5V 3C6

Manager, Finance & Administration	
Michelle McNamara.....	397-4152
Supervisor, Finance and Administration	
Winel Harrison.....	397-5158
Accounting Assistants	
Almarie Pinnock-Jones.....	392-7141
Juan Rodriguez.....	392-9672
Victoria Holganza.....	338-6647

### Facilities Management Office

Metro Hall  
2nd fl., 55 John Street  
Toronto ON M5V 3C6

Manager, Life Cycle Assets Management	
Fabio Biancolin.....	397-5259
Coordinator, Life Safety & Occupational H&S	
Stephane St-Onge.....	392-2584
Project Coordinator	
Sulaiman Safdar.....	338-7285
Project Manager	
Josh Kendell.....	392-3698
Senior Business & Systems Analyst	
Nicholas Worr.....	397-5294
Quality Assurance & Risk Management	
Assessors	
Nicola (Nikki) Shew.....	392-1117
Kiran Varughese.....	392-0011
Heather Shon-Waldmann.....	392-0011
Maintenance Planner & Scheduler	
Mahin Nadarajah.....	338-3597
Manager, Facilities Sourcing	
Scott Helsel.....	338-1027
Coordinator, Facilities Sourcing	
Loredana Benjung.....	338-7768
Roshin Kuriakose.....	392-3884
Christopher Perez.....	397-7209

Supervisor, Contract Administration	
Amirali Kavousian.....	392-7172
Coordinator, Contract Administration	
Tamara Murphy.....	397-0585
Research Analyst 3	
Vanessa Lucchetta.....	338-2745

### Corporate Security

Metro Hall  
3rd Floor, 55 John Street  
Toronto, ON M5V 3C6

#### Corporate Security

Emergency.....	392-6666
Non-Emergency.....	397-0000

#### Union Station Control Centre

Emergency.....	338-8000
Non-Emergency.....	397-7225

Director	
Dwaine Nichol.....	397-7129
Administrative Assistant to Director	
Cadisha Miceli (Acting).....	392-1269

### Corporate Security Infrastructure

Manager	
Andrew Robinson.....	338-1324
Business Analyst	
Erin Li (Acting).....	397-5526
Administrative Assistant	
Miren Suarez.....	392-7202
Supervisors, Building Security	
Security Control Centre (Mobile/703 Don Mills/4330 Dufferin)	
James Sinclair (Acting).....	397-9980
Union Station	
Zeljko Matovic (Acting).....	392-6101
South District: Toronto City Hall, Old City Hall, 75-81 Elizabeth Street, 131 and 149 River Street	
Andre Padar.....	392-1013
Emergency Planning	
Michael Tippett (Acting).....	397-4099
Project Management Office	
Nike Coker (Acting).....	392-1192

Supervisor, Access Control & System Femi Ajayi (Acting) .....	397-4224
Senior Security Coordinators, Toronto City Hall, Old City Hall, 75-81 Elizabeth Street, 131 and 149 River Street Yusuf Kassam.....	392-7518
Project Management Office Gary Mendonca (Acting).....	338-3796
Toronto Parking Authority Fernand Grupe (Acting) .....	392-1547

### Corporate Security Operational Division

Manager, Corporate Security, Operations Steve Hart .....	397-1141
Supervisors, Buildings Security East District: East York Civic Centre, North York Civic Centre, Scarborough Civic Center, 1530 Markham Road, Public Health/Safe Injection Site, and MLS Stefan Gross .....	397-4202
Employment & Social Services Portfolio Jarry Hutchinson .....	397-0818
SSHA, Respite Sites, 129 Peter Street Jason Smiley .....	395-1189
Senior Security Coordinators, West District: Metro Hall, York Civic Centre, Etobicoke Civic Centre/2 Civic Centre Court. Clerks: 14 Dyas, 89 Northland, 2 Hobson Courts: 137 Edward Street, 40 Orchard View Boulevard Community Groups: 1652 Keele Street Archives 255 Spadina Avenue Paul Mantini .....	397-0902
Senior Security Coordinators, Fire Services, Toronto Paramedic Services Nancy Furtado .....	338-3797

### Corporate Security Operational Corporate

Manager, Corporate Security, Operations George Hanna.....	338-2131
Supervisors, Building Security Toronto PF&R (S&E) Portfolio Bruce Fraser .....	338-1325
PF&R (N&W) Portfolio Walter Chan.....	392-5466
Toronto Water Wendy Bishop (Acting).....	338-4902

Senior Security Coordinators, LTCH/Trans/SWM/Fleet/18 Dyas Rd/150 Disco Rd Michael Duff (Acting).....	338-3792
Training Area Michael Rust .....	392-7720
St. Lawrence Market Complex, Children Services Gerard Go (Acting) .....	338-7661

### Facilities Management

Metro Hall  
2nd Fl, 55 John St.  
Toronto, ON  
M5V 3C6

### Facilities Service Request System

Emergency: 338-FRED (3733)

Non-Emergency Portal:

<http://338FRED.toronto.ca>

### Civic Buildings

Director, Civic Buildings Irene Gryniowski .....	338-0443
Administrative Assistant to the Director Victoria Bhigroog .....	397-0177
Manager, City Hall Antoanela Culcearu.....	392-4089
Facilities Support Representatives Jessie Rosa .....	392-0017
Stephanie Shiels .....	392-1219
Isabelle Martine-Ayotte .....	338-7253
Supervisor, CH-Operations Stephen Reynolds.....	392-1321
Supervisor, CH-Custodial Aaron O'Brien .....	397-7131
Manager, Union Station/St Lawrence Complex John McCarthy .....	397-0601
Facilities Support Representatives Vicky Bertucci .....	338-7148
Noreen Mohammed .....	338-1319
Supervisor, Union Station Frank Foti.....	397-0609
Supervisor, Union Station Tony Cardinale.....	397-0605
Supervisor, St. Lawrence Complex Tony Garaffa (Acting).....	392-6852

## Customer Support Services

Audiovisual/Broadcast Office.....	392-7181
Facsimile.....	397-0825

Supervisor, Customer Support Services (Events & AV)	
Kellie Mollins.....	397-7215
Support Assistant	
Neves Rodrigues.....	397-9632
Scarborough Civic Centre (Albert Campbell Square), East York Civic Centre/ Etobicoke Civic Centre/ York Civic Centre	
Katheeshan Ramachandran .....	396-7766
City Hall, Old City Hall, Metro Hall (David Pecaut Square)/Toronto Archives and Booking Accounts	
Kristen Kitcher .....	397-7199

## Downtown Facilities

Manager, Facilities Management	
Charlie Pringle .....	392-2902
Supervisor, Metro Hall and 255 Spadina Rd.	
Anton Haugh .....	397-0828
Supervisor, Metro Hall Custodial	
Andrew Boszin.....	397-4457
Supervisor, Old City Hall and 277 Victoria St.	
John Weir .....	392-8583

## Civic Centres/ Multi-Tenanted Office Buildings

Manager, Facilities Management	
Michael White .....	397-0805
Supervisor, North/Central	
Ricky Chak (Acting) .....	395-6905
Logistics Coordinator, North York Civic Centre and Memorial Hall	
Ricky Chak.....	338-1354
Supervisor, East	
Anita DeCastro.....	396-7650
Supervisor, West	
Chris Kennedy.....	394-5423

## Client Buildings

Director, Client Buildings	
Imrana Shamji .....	338-5905
Administrative Assistant to the Director	
Victoria Bhigroog .....	397-0177
Manager, Client Team East and West	
Annemarie Wallwork (Interim).....	338-5465
Facilities Support Representatives	
Eva Pszczolkowski.....	338-1356
Karen Roberts .....	338-0438
Janet Moulson .....	338-1364
Shanta Haripersaud .....	338-1368
Supervisors, West	
Joe Centraco.....	338-1332
Silvester Paolo.....	395-7807
Brian Harvey (Acting).....	394-8568
Supervisors, East	
Gary Sampson.....	395-7818
Tony Sudar.....	338-0437
Gord Barton.....	338-0437
Manager, Client Team South	
Don Eastwood.....	397-7987
Facilities Support Representatives	
Ya Jing Chen.....	338-1919
Sue Jeans.....	338-5640
Stacey Montano.....	392-2627
Michele Smith.....	338-1343
Rick O'Leary .....	397-7998
Vanessa Rodrigues.....	392-7577
Supervisor	
Jeff Porter .....	397-9021
Supervisor	
Murray McKinlay (Acting).....	392-0279
Supervisor	
Tony DeFreitas.....	397-7130
Supervisor	
John Djokoto .....	397-7999
Supervisor	
Brevitt Buckingham .....	397-9016
Manager, Police Services	
Mike Peles (Acting) .....	338-2937
Facilities Support Representatives	
Zeinab Khan.....	338-2389
James Rosario .....	397-0528
Supervisor, West Office	
Peter Nykorchuk (Acting).....	338-1942
Supervisor, East Office	
Rob Lamb.....	392-6372

Supervisor, South Office	
Bruno Furlano.....	338-4770
Supervisor, 40 College Operations	
Chris Trenton.....	808-8071
Manager, Fire/EMS/Critical Sites	
Michael Robinson.....	338-0446
Facilities Support Representatives	
Lori Stefanik.....	338-1099
Bahareh Miri.....	395-7901
Shermaine Boreland.....	339-1350
Supervisor, West Office	
Chris McDaid.....	338-1097
Supervisor, East Office	
Norm Grassl.....	771-8721
Supervisor, South Office	
Dave McEachern.....	397-5093
Supervisor, EMS Custodial	
Marie Bescacin (Acting).....	338-3101
Supervisor, EMS	
Rick Dececco.....	397-5093
Supervisor, 703 Don Mills/60 Tiffield	
Peter Yzenbrant.....	397-5530

## Project Management Office

Director, Project Management Office	
Frank Molinari (Acting).....	392-1558
Administrative Assistant to the Director	
Natasha Freeman.....	338-1881
Program Manager	
Tammy Zhang.....	392-2641
Sr. Project Manager	
Malake Abou-Hmaid (Acting).....	397-5558
Project Manager	
Louis Leung.....	392-6043
Manager, Program Delivery	
John Andonov.....	397-0812
Sr. Project Manager, Strategic Projects	
Lou Cottreau (Acting).....	338-2740
Project Managers	
Dennis Chow.....	392-6066
Ramesh Kumar.....	338-1306
Eric Luzar.....	397-4101
Herbert Ramirez.....	392-7134
Christine Wallace.....	392-1545
Adrian Tataru.....	397-5476
Manager, Administration & Support	
Bianca DiFalco (Interim).....	397-4798

Construction Coordinators	
Diana Visic.....	392-7133
Naeem Memon.....	392-4265
Greg Oliver.....	392-0267
Tahseen Imam (AODA).....	338-1009
Arman Khabbazian.....	397-0850
Richy Seto.....	392-7133
Coordinator Contract Administration	
Claire Park.....	392-3251
Shokofeh Rasouli.....	338-5784
Montaha Zaman.....	397-5149
Waste Management Coordinator	
Dolores Maher.....	397-5153
Engineering Technologist/Technicians	
Michael Javier.....	397-5173
Maurice Stephens.....	392-9131
Environmental Senior Project Manager	
Janice Green.....	392-5263
Environmental Project Manager	
Sara Reid.....	647-618-6721
Environmental Coordinators	
Anne Marie Hoekstra.....	338-1378
Apurva Paulraj.....	392-9024
Manager, Program Delivery	
Ryan MacNeil.....	397-5149
Sr. Project Manager, Strategic Projects	
Oxana Robertson.....	338-5502
Project Managers	
Adedayo Adeboye.....	392-9344
Joe Bandl.....	392-8519
Ikwai Briaana.....	906-2638
Atef Boulos.....	906-2638
Dino D'Amico.....	392-1811
Ali Mustafa.....	647-881-3595
Tim Nguyen.....	392-6065
Lily Yip.....	338-2997
Priya Ganesalingam.....	387-4101

## Facilities Planning and Space Design

Manager, Facilities Planning and Space Design	
Peter Tatsopoulos.....	397-1153
Project Manager	
Abid Ali.....	397-9203
Joseph Salvagio.....	392-9563
Juliet Morielli.....	388-2820
Veronica Lorenzo.....	392-7213
Shirley Lee.....	397-5557
Nihan Basak (Acting).....	392-0141

**Facilities Planning Specialists**

Cherry San Juan.....	397-5150
Maurizio Di Como.....	397-5163
Philip Thompson.....	392-0366
Victor Cabral.....	392-9556

**Corporate Energy Initiatives****Manager, Corporate Energy Initiatives**

Howlan Mullally (Acting).....	392-1454
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**Project Managers**

Daniel Pelletier.....	392-3507
Elena Gruia.....	392-1869
Scott McKenzie (Acting).....	392-1455

**Senior Engineer**

Robert Storey.....	392-0583
Daryl Martin.....	338-1337

**Project Coordinators**

Shawn Halliday.....	392-6795
Ayo Amanyangole.....	392-0015

**Contract Coordinator**

Geoff Paterson.....	338-6905
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**Energy Consultant**

Helen Lui.....	338-3257
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**Research Analyst 3**

Heli Thakar.....	392-5569
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**Special Projects****St. Lawrence Market North Project****Manager, Strategic Construction Projects**

Pat Carrozzi.....	392-8417
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**Project Manager**

Alexander Lackovic.....	392-1541
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**Union Station Revitalization Project****Manager, Strategic Construction Projects**

Frank Crisostimo (Acting).....	392-9164
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**Sr. Project Manager**

Joseph Por.....	392-7119
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**Project Managers**

Lucy Amankwah.....	338-1892
Kevin Nuckchadee (Acting).....	338-1836

**Union Station Enhancement Project****Sr. Project Manager**

Matt Klowak (Acting).....	338-2347
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**Real Estate Services****Metro Hall**

2nd fl., 55 John St.  
Toronto ON M5V 3C6

General Enquiry.....	392-7137
Facsimile.....	392-1880

**Director**

Nick Simos (Acting).....	392-7223
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**Administrative Assistant**

Caitlyn Romeo.....	392-1855
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**Business Management Consultant**

Nina Arbabzadeh.....	392-4017
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**Support Assistants**

Carmela Chianelli.....	338-1309
Kanthi Mendis.....	392-9366
Pavlina Stockova.....	392-8814

**Transaction Services****Manager**

Daran Somas (Acting).....	397-7671
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**Supervisor**

Van Hua.....	338-9572
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**Support Assistant**

Veronica Deadman.....	397-5292
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**Property Officers**

Owen Bartley.....	338-1297
Avery Carr.....	338-3250
Patricia Chen.....	392-1851
Joe Corigliano.....	392-1167
Mark Gunaratnam.....	392-2598
Mark Filice.....	392-1830
Rafael Gutierrez.....	338-2995
Allan Mak.....	392-8159
Myron Menezes.....	338-3586
Patricia Palmieri.....	392-4829
Desiree Picchiello.....	338-2998
Trixy Pugh.....	392-8160
Mike Saffran.....	392-7205

**Metrolinx RER**

Irina Fofanova .....	397-0806
Bruno Iozzo .....	392-8151
Blendian Stefani .....	397-7481
Leila Valenzuela.....	392-7174

**Property Management & Lease Administration**

## Manager

Alex Schuler .....	392-6284
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## Supervisor

Anthony Waddell .....	392-3883
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## Analysts

Dariusz Motyka .....	392-1166
Robert Patterson .....	392-1851

## Accounting Assistants

Cecile Miraflor .....	397-9260
Rafael Gutierrez .....	397-7682
Rutvik Pandya .....	338-5812
Amelia Vaz.....	392-3803

## Property Officers

Jack Harvey .....	397-7704
George Komry .....	392-1854
Mark MacSorley.....	392-3891

**Appraisal Advisory & Taxation Services**

## Manager

Peter Cheng (Acting).....	338-5105
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## Supervisor

Changming Guo (Acting).....	392-0106
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## Support Assistant

Tharjini Shanmugarajah .....	338-5104
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## Property Officers

Wayne Blake .....	392-1860
Tony Cheng .....	392-7212
Mike Cranney .....	392-7163
Guled Jama .....	392-1858
Xiang (Jack) Lin.....	392-1859
Charles Mok .....	392-5840
David Press.....	392-4706
Stuart Tufts.....	392-0010

## Taxation Services

## Supervisor

Simon Hewett.....	395-6701
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## Analyst

Scarlett Smith .....	338-5101
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**Program & Policy Management**

## Manager

Melanie Hale-Carter (Acting) .....	392-1227
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## Project Managers

Kathie Capizzano .....	392-4825
Robin Chen .....	392-1852
Sarah Corey.....	397-4437
Ishan Dasgupta.....	392-7165
Patrick McCabe.....	338-7941
SoMei Quan .....	397-5812
Joseph Sergnese .....	392-1857
Jeff Shewchuk.....	338-3968

## Facilities Planning Specialists

Stella Duong.....	338-0804
Anna Edwards.....	338-3185
Esther Imm.....	338-3736

## Property Officers

Elliott Baron.....	338-3207
Mariya Gorlova.....	392-8161
Glenn Zeta.....	338-7612

**Civic Projects**

## Manager

Vacant .....	
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## Support Assistant

Wayne Lee .....	392-8355
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Acting Head, Property & Assets Management,  
Union Station

Scott Barrett .....	338-1083
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## Senior Project Manager

Jennifer Tharp .....	392-1931
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## Facilities Planning Specialist

Alexandra Weiss .....	392-3909
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**St. Lawrence Market Complex**

## Manager

Daniel Picheca (Acting).....	392-7221
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## Support Assistants

Julia Brunke .....	392-7030
Brittany Decker .....	392-7030

## Supervisor, St. Lawrence Market

Samantha Wiles.....	392-7862
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## Property Officer

Daniel DiBaggio .....	392-7130
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## Accounting Assistant

Jieun Ahn .....	392-6965
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## Program Officer

Amanda Diep.....392-7986

**Rapid Transit Implementation (on  
secondment from Real Estate Services)**

## Project Managers

Vnette Prescott-Brown .....392-7138

Corina James .....392-3855

## Property Officers

Victor Guyader .....338-1956