



September 17, 2019

Sent via Email (No Original to Follow): Councillor_Carroll@toronto.ca

Shelley Carroll
Councillor, Ward 17
Toronto City Hall
100 Queen St. W., Suite A3
Toronto, ON M5H 2N2

Dear Councillor Carroll:

Re: Sponsored Travel provided by Rooftops Canada for Your Trip to South Africa, August 10-16, 2019

Thank you for providing me with a Travel Declaration Form for the above-noted trip. I confirm that the travel related benefits you have disclosed are in compliance with section (f) of Article IV (Gifts and Benefits) of the *Code of Conduct for Members of Council* as travel was sponsored by Rooftops Canada and you attended in your official capacity as City Councillor.

I form this view based on my review of:

1. the Travel Declaration Form dated September 11, 2019;
2. an email invitation from Lizette Zuniga, Technical Advisor;
3. a formal invitation from Barry Pinsky, Executive Director;
4. the Learning Exchange itinerary;
5. flight itinerary;
6. hotel confirmations;
7. per diem payment voucher;
8. cheque for trip funds and reimbursement cheque;
9. breakdown of trip funds;
10. Uber receipt;
11. credit card statement illustrating Canadian costs for hotels; and,
12. a search of the lobbyist registry confirming that the travel sponsor, Rooftops Canada, is not a registered lobbyist or a client of a registered lobbyist.

This letter, the Travel Declaration Form, and attached supporting material will be posted on the Integrity Commissioner's website, toronto.ca/integrity, in accordance with the *Code of Conduct for Members of Council*.

If you have any questions about the disclosure of gifts and benefits, please do not hesitate to contact this Office.

Yours truly,



Valerie Jepson
Integrity Commissioner

Enclosures (11): Travel Declaration Form (2 pages)
 Email Invitation (2 pages)
 Formal Invitation (3 pages)
 Trip Itinerary (8 pages)
 Flight Itinerary (5 pages)
 Hotel Confirmations (11 pages)
 Payment Voucher (1 page)
 Cheques from Sponsor (2 pages)
 Uber Receipt (3 pages)
 Credit Card Statement (1 page)
 Breakdown of Costs (2 pages)

c.c.: Lesley Ruscica, Manager, Council & Support Services
 Kelly McCarthy, Deputy City Clerk, Strategic Integration and Excellence

This form is used in the declaration of travel costs provided by a third party for Council Members in the performance of their duties if the value exceeds \$300, or if total value received from any one source during a calendar year exceeds \$300.

INFORMATION TO BE COMPLETED BY COUNCIL MEMBER

Council Member:	Shelley Carroll
Purpose of Trip:	Canadian - e-Thekwini City Executives Travel Exchange
Travel Destination:	Durban, South Africa
Travel Dates:	August 10 - 16, 2019
Additional Information:	
Travel Expenses Covered by Third Party (please complete all that apply)	
Sponsor of Travel:	Name: Rooftops Canada Type of Sponsor (check all that apply): <input type="checkbox"/> Government <input checked="" type="checkbox"/> Other organization <input type="checkbox"/> Conference Organizer
Registration Fees:	\$0
Travel:	\$4329.90 CAD
Accommodation:	\$138.93 CAD + 150.64 CAD + 9135 ZAR (CAD \$ figure from credit card)
Ground Transportation:	\$349 ZAR
Per Diem/Sundry Expenses:	\$2400 ZAR (approximately \$240.00 CAD total for conference days only)
TOTAL:	\$4619.47 CAD 11,884 ZAR
Expenses Paid from Council Business Travel Budget	\$400.00 CAD
Expenses Paid from Constituency Services & Office Budget or the annual operating budget for the Office of the Mayor	\$
Expenses paid from other City of Toronto sources	\$ Source:

Please attach all pertinent information to this form including invitation letter from event organizer, copies of receipts, etc.)

Signed by Council Member

Date: September 11/2019

The personal information on this form is collected under the authority of the City of Toronto Act, 2006, ss. 157 and 159, and By-Laws 1076-2006, 154-2007 and 861-2008. The information is used to ensure compliance with the Code of Conduct for Members of Council and will be made public. The information will be provided to the Office of the City Clerk to report the donation as a Gift and Benefit. Questions about this collection can be directed to the Integrity Commissioner, 375 University Avenue, Suite 202, Toronto ON M5G 2J5, at 416-392-3826, or at integrity@toronto.ca.

Important Information

This form will be publicly disclosed in accordance with Article IV of the Code of Conduct for Members of Council.

The Code of Conduct for Members of Council, Part IV, Gifts and Benefits, states that no Member shall accept a fee, advance, gift or personal benefit that is connected directly or indirectly with the performance of his or her duties of office, unless permitted by the exceptions listed. The following is listed as an exception:

- (f) food, lodging, transportation and entertainment provided by provincial, regional and local governments or political subdivisions of them, by the Federal government or by a foreign government within a foreign country, or by a conference, seminar or event organizer where the Member is either speaking or attending in an official capacity;

This form will serve as a disclosure statement required by the Code.

Upon receiving the Travel Declaration from the Council Member, the Integrity Commissioner shall review the form to determine whether the gift is permissible. In the event that the Integrity Commissioner makes that preliminary determination, he or she shall call upon the Member for clarification. Should the Integrity Commissioner determine that the gift was not permitted, he or she may direct the Member to reimburse the sponsor for the value.

Questions can be addressed to:

Integrity Commissioner
416-392-3826
integrity@toronto.ca

Completed and signed form should be submitted to:

The Office of the Integrity Commissioner
375 University Avenue, Suite 202
Toronto, Ontario M5G 2J5

Authority & Guidelines

Part IV of the Code of Conduct for Members of Council. Available at www.toronto.ca/integrity.

Shelley Carroll

From: Lizette Zuniga [REDACTED]
Sent: March 29, 2019 4:14 AM
To: Shelley Carroll
Cc: Ani Dergalstania
Subject: Invitation to South Africa

Hello Shelley,

You may remember me. We worked together throughout the initial redevelopment stages of Allenbury (with FRAM) and Leslie Nymark (with Tridel). As TCHC Director of Development I was also working at the time through the Regent Park Phases 1 & 2 and, the initial start-up phases for Alexandra Park, and Lawrence Heights Revitalizations.

You may know about Rooftops Canada. I am the Rooftops' Senior Technical Advisor working on the ground with large South African Cities. Rooftops Canada is starting the fourth year of a unique urban project with metropolitan municipalities in South Africa. The project is developing municipal local capacity to use City-owned land and social housing to promote spatial integration and urban regeneration in the three largest cities: Cape Town, Johannesburg and eThekweni (the Metro surrounding Durban). You can find more information at: <http://rooftops.ca/english/takeAction/>. South African metros and social housing institutions (SHIs) are starting to develop City-owned land on a similar path to Toronto.

Rooftops Canada is arranging up a five-day high-level Learning Exchange visit to eThekweni by four current and/or former Canadian municipal managers/executives to share ideas, municipal urban management experiences and develop strategies to implement mixed development and social housing precincts. The key issue for eThekweni is to find a concerted way forward to address Durban's inner city decay and leverage urban regeneration. The target group for this learning exchange are eThekweni municipal executives, senior staff, politicians and other stakeholders.

We think that your practical leadership experience in dealing with the complex urban regeneration stakeholder relationships – mixed development/social housing redevelopment through private/public development business partnerships would make an excellent contribution to this Learning Exchange visit. In addition to Toronto we are also approaching people in Vancouver and Montreal that are covering development deals, planning and housing issues. The visit is planned for either 12-16 August or 19-23 August as working days. The priority themes of the visit include:

1. Social Housing Institutions (SHIs), private sector and community partnerships that promote the achievement of the City's urban socio-economic development agenda and leveraging these partnerships to obtain financial cross-subsidization necessary for mixed use developments with sustainable affordable housing. Strategies to engage with communities and developers. SHIs are social housing companies that provide medium to high density non-profit rental housing for low to moderate income households.
2. Strategies to redress the inner-city's declining contribution to the municipal tax-based revenue roll, to incentivize re-investment, development and redevelopment using affordable housing as a foundational pillar.
3. Business models and strategies to resolve the land transaction/property market equation on freehold sales or long-term leases of municipal land, thinking through mechanisms to preserve long term municipal control over socio-economic objectives particularly, the performance and preservation of affordable housing.
4. Appropriate municipal organizational arrangements that support and facilitate transversal/inter-department collaboration with policy/programme alignment for delivery that achieves transformational impact. How executive administrators can engage political leadership to secure support for initiatives that drive change.

5. Municipal financial arrangement mechanisms to, capital and operational incentives, preferential concessions, accelerated development approvals to facilitate successful implementation of precinct based residentially led mixed- market development that catalyse urban regeneration.

The plan is to have the Canadian visitors review these issues with local players, through the practical lens of one or two Durban inner city mixed-market development precincts with contested development visions and implementation leadership. The approach would be to assist the city of eThekweni executive team to reach consensus and collaboration while drilling-down on challenges and opportunities, exchange on strategies – urban regeneration with mixed-market concepts, social housing, how to achieve the city's urban objectives in return for offering land, capital and operational incentives. The Canadian team would then comment to the various players what they think could help eThekweni achieve its objectives based on what they have seen and their experience in Canada. This will include feedback as they move through the various topics, workshops and site visits, and a multi-stakeholder workshop at the end.

Rooftops Canada will cover all of the direct costs for travel, per diem, accommodation, local transport, but we are looking for people to volunteer their time. The total travel time would be 9 or 10 days depending on flights.

I think your leadership as a City Councillor along with the broad scale of action the City is achieving not only in Allenbury but also through Regent Park, Alexandra Park and Lawrence Heights revitalizations would be an invaluable knowledge component for the Canadian team and highly appreciated by eThekweni City execs.

Would you please let me know if this is of interest and a possibility for you in terms of your summer plans. We can then continue the conversation by skype or phone.

Thanks,
Lizette

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Lizette Zuniga
Technical Advisor- Equal Spaces Programme
Rooftops Canada / Abri International
Working from: NASHO -
National Association of Social Housing Organizations
7th floor, 51 Main St. Marshalltown,
Johannesburg, South Africa

[REDACTED]
[REDACTED]
[REDACTED]

Shelley Carroll

From: Barry Pinsky [REDACTED]
Sent: April 4, 2019 3:24 AM
To: Shelley Carroll
Cc: Ani Dergalstanian; [REDACTED]
Subject: South Africa Learning Exchange
Attachments: V1 Draft Canadian city executives learning programme.docx; Invite Clr Carroll to Cdn Mun Execs SA Exchange BP.pdf

Hello Councillor Carroll,

Thanks so much for your interest in participating in our planned learning exchange in August with eThekwin (Durban) Municipality in South Africa. Attached is the formal invitation that you requested from Rooftops Canada.

I will be back in Toronto on 12 April, and look forward to meeting you before the exchange visit takes place.

Best regards,
Barry Pinsky

*Barry Pinsky, Executive Director, Rooftops Canada/Abri International
720 Spadina Avenue, Suite 313, Toronto, ON, Canada M5S 2T9*

[REDACTED]
[REDACTED]
[REDACTED] Web site: www.rooftops.ca



Rooftops Canada
Abri International

Rooftops Canada/Abri International
720 Spadina Avenue, Suite 313
Toronto, ON, Canada M5S 2T9

Web: www.rooftops.ca

04 April 2019

Councillor Shelley Carroll
Toronto City Hall
100 Queen Street West, Suite A3
Toronto, ON M5H 2N2

Dear Councillor Carroll,

Thank you very much for your interest in participating in the municipal exchange visit we are planning to eThekweni (Durban), South Africa. Please consider this our formal invitation.

As you know from Lizette Zuniga, our senior Technical Advisor based in Johannesburg, Rooftops Canada is starting the fourth year of a unique urban project with metropolitan municipalities in South Africa. The 2016-2020 *Equal Spaces: Social Housing to End Spatial Apartheid Project* is developing local municipal capacity to use social housing to promote spatial integration and urban regeneration in the three largest cities: Cape Town, Johannesburg and eThekweni (the Metro including Durban). You can find more information at: <http://rooftops.ca/english/takeAction/>.

South African metros and social housing institutions are starting to develop municipal land using similar strategies to those of the City of Toronto and TCHC. Rooftops Canada is arranging a five-day high-level visit to eThekweni by four current and former Canadian municipal managers and executives to share municipal urban management experiences, and help develop strategies to implement mixed development and social housing precincts. These should address inner city decay and promote urban regeneration. We anticipate that the Canadian team will come from both Toronto and Vancouver. The target group are eThekweni municipal executives, staff, politicians and other stakeholders. Your financial background and extensive experience as a Councillor and past Chair of the Budget Committee is ideally suited to round out the Canadian team for this exchange.

The priority themes of the exchange visit include:

1. Social housing institution (SHI), private sector and community partnerships that promote the achievement of the City's urban socio-economic development agenda and leveraging these partnerships to obtain financial cross-subsidization necessary for mixed use developments with sustainable affordable housing. This will include strategies to engage with communities and developers. (Similar to Canada, SHIs are typically non-profit companies that provide medium to high density rental housing for low to moderate income households.)
2. Strategies to redress the inner city's declining contribution to the municipal tax-based revenue roll, and to incentivize re-investment, development and redevelopment using affordable housing as a foundational pillar.

3. Business models and strategies to resolve the land transaction/property market equation on freehold sales or long-term leases of municipal land while thinking through mechanisms to preserve long term municipal control over socio-economic objectives, particularly the long-term provision of well-managed affordable housing.
4. Appropriate municipal organizational arrangements that support and facilitate transversal/inter-departmental collaboration with policy/program alignment for delivery that achieves transformational impact. How executive administrators can engage political leadership to secure support for initiatives that drive change.
5. Municipal financial mechanisms, capital and operational incentives, preferential concessions, accelerated development approvals and other means to facilitate successful implementation of precinct based residentially led mixed- market development that catalyses urban regeneration.

The plan is to have the Canadian visitors review these issues with local players, through the practical lens of one or two mixed-market development sites with contested development visions and uncoordinated implementation leadership. The approach would be to drill down on challenges and opportunities, and exchange ideas on strategies. The Canadian team will feedback to the various players what they think could help eThekweni achieve its objectives based on what they have seen and their experience in Canada. This will include feedback as they engage with their South African colleagues in working sessions, site visits, and a multi-stakeholder workshop at the end of the visit. This will help eThekweni municipal executives reach consensus and enhance ongoing collaboration.

A very preliminary program for the week is attached. We will keep working on this with eThekweni and the Canadian team. We will also be planning one or more briefing meetings with the Canadian team before their departure to South Africa.

The visit dates including travel to and from Canada will be either 13-20 August or 17-25 August. We anticipate finalizing the dates by 10 April. The total time should be nine or ten days depending on flight arrangements. Rooftops Canada will cover all of the direct costs for travel, per diem, accommodation, local transport, but we are looking for people to volunteer their time.

We look forward to working with you on this very exciting initiative. I am sure you will enjoy the time with both our South African colleagues and the other members of the Canadian team. If you have any questions, please contact me or Lizette.

Best Regards,



Barry Pinsky
Executive Director

Canadian Partners: Co-operative Housing Federation of Canada/La Fédération de l'habitation coopérative du Canada ☐
Canadian Housing and Renewal Association/L'Association canadienne d'habitation et de rénovation urbaine ☐ Ontario Non-Profit Housing Association ☐ New Brunswick Non-Profit Housing Association/L'Association de logement sans but lucratif du Nouveau-Brunswick ☐ La Confédération québécoise des coopératives d'habitation ☐
British Columbia Non-Profit Housing Association

Canadian - eThekweni City Executives Learning Exchange – August 10-16 2019

Consolidating City Approach to Residentially - Led Urban Regeneration Delivering Integrated Precinct Neighbourhoods with Affordable Housing

Contacts: Lizette Zuniga, Equal Spaces Programme – Senior Technical Advisor, Rooftops Canada, Gcinekile Luthuli –Project Executive: Office of DCM Human Settlements, Engineering Services & Transport (HSET), [REDACTED]

Friday August 9, 2019

05:15 PM	Flight: Toronto to Amsterdam	Pearson Intl Airport, Terminal 3 Duration: 7 hours and 10 minutes	KLM Royal Dutch Airlines, Flight KL692 Economy Class – Seat 11C Booking reference: S9VLQK
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Saturday August 10, 2019

06:25 AM	Arrive in Amsterdam	Schipol Airport, Netherlands	
10:35 AM	Flight: Amsterdam to Johannesburg	Duration: 10 hours and 45 minutes	KLM Royal Dutch Airlines, Flight KL591 Economy Class – Seat 12C Booking reference: S9VLQK
09:20 PM	Arrive in Johannesburg Depart for Protea O.R. Tambo Airport Hotel	O.R. Tambo International Airport, Terminal B Protea O.R. Tambo Airport Corner of York and Gladiator Streets Rhodesfield, Kempton Park Johannesburg 1619 South Africa	Confirmation number: 74220985 Phone number: +27 11 977 2600

Sunday August 11, 2019

Depart from Protea O.R. Tambo Airport Hotel to O.R. Tambo International Airport

11:15 AM	Flight: Johannesburg to Durban	O.R. Tambo International Airport, Terminal B Duration: 1 hour and 10 minutes	South African Airways, Flight SA2053 Economy Class Booking reference: S9VLQK
12:25 PM	Arrive in Durban Depart for Belaire Suites Hotel	King Shaka International Airport Belaire Suites Hotel 151 Snell Parade, North Beach, Marine Parade, Durban, 4056, South Africa - Phone: +27 31 332 4485	Booking number: BB1906134626285
4:00 PM	Introductory eThekweni Tour	Meet group in hotel lobby	Quick City Orientation Tour: Drive by Promenade, tourist sites, Moses Mabhid stadium and Umngeni

Monday August 12 2019 - DAY 1: SETTING THE CONTEXT

LOCATION: Moses Mabhid Stadium

Time	Sub-Theme	Activities	Participative Audience	
			Cluster Deputy City Managers (DCM's), Others	Units Heads- Deputy Heads- Senior Manage
08:30 – 08:45	Arrival, Tea and Coffee			
08:45 – 09:00	1. Welcome and Facilitated Start	<p>Facilitator: Mr Fezile Njokweni, Mile DCM – HSET: Beryl Mphakathi</p> <ul style="list-style-type: none"> • Introductions and Review of Planned Program • Introduction of Canadian Team 	<ol style="list-style-type: none"> 1. Treasury/Finance 2. Human Settlements, Engineering & Transport (HSET), Economic Development & Planning (EDP) 3. Trading Services 4. SHRA 5. NASHO 6. 	<ol style="list-style-type: none"> 1. Real Estate 2. Revenue M. 3. Social Hous 4. Urban Rene 5. Strategic Transport Planning, Development 6. Planning. Investment 7. promotions
09:00– 09:20	2. Setting the Context: eThekwin	<p>Eric Apelgren, Head International Governance Relations</p> <p>2.1. eThekwini: history, urbanization, economic drivers,</p> <p>2.2. Metro level plans</p> <p>George Mohlakoana - Head: Catalytic Projects</p> <p>3.1. Inner city: densification, key issues and strategies,</p> <p>3.2. What is planned, accomplished to date</p> <p>3.3. Challenges, opportunities as they relate to housing delivery and urban regeneration</p> <p>3.4. Role of affordable housing, "crime and grime", homelessness, (bad buildings), etc</p>		
09:20-09:45	3. Durban Inner City Regeneration - Redress			
09:45-10:30	4. Social Housing in S.A. and the Precinct Approach to Urban Regeneration	<p>4.1. What is Social Housing in S.A., SHRA's roles: grants, regulation, capacity building and direct partnership (working relationship/agreement) with eThekwini. Challenges (eg state of delivery sector) and opportunities in eThekwini and collaboration in the Inner City</p> <p>Malcolm McCarthy – General Manager: NASHO</p> <p>4.2. Intro to Social Housing as a National Investment Program. Social Housing Institutions (SHIs) and the sector, the Precinct Approach to delivery; Challenges and opportunities for</p>		

		Precinct Delivery in the Inner City; What's needed?	
10:30-10:45	Tea and Coffee		
10:45 – 11:30	5. Affordable Housing in action	Panel Discussion: Smangele Moloi – Deputy Head: Formal Housing; Simmy Naicker – KZN Human Settlements - Gap Housing/Rental Housing; Nonto Shiluvane – General Manager (KZN Human Settlements - Rental Housing/Social Housing/CRU	
11:30 – 12:00	6. Round table discussion – Facilitator: Fezile Njokweni, Mlle		
12:00-12:45		LUNCH	
12:45 – 13:15	7. Drive by Umngeni & Warwick		BUS RIDE - MOVE TO ITRUMP OFFICES Facilitator - Fezile Njokweni
13:15 – 13:45	8. Umngeni Precinct	Zama Nene – Manager: Social Housing EThekweni Mixed-Market Urban Regeneration Vision through a precinct approach – Umngeni, New Integrated Neighbourhood Development on vacant prime land at the north end of the Inner City. What has been done to date, what is needed, densification, development / financing concept, land release pipeline, and next precincts development	<ol style="list-style-type: none"> 1. Finance, 2. HSET, 3. EDP, 4. Trading Services 5. SHRA 6. NASHO
13:45 – 14:15	9. Warwick Precinct	Dr. Soobs Moonsammy – Urban Renewal, Catalytic Projects Warwick Ave. Triangle (WAT) existing challenging neighbourhood undergoing a Short-Term Action Plan with an organizational precinct work approach to show regeneration change can happen	<ol style="list-style-type: none"> 1. Real Estate 2. Revenue 3. Manager 4. Social Hous 5. Urban Rene 6. Strategic 7. Transport 8. Planning, 9. Developmei 10. Planning. 11. Investment 12. promotions
14:15 – 15:30	10. Round table discussion – Facilitator: Fezile Njokweni		

Tuesday August 13 - Day 2: MAKING THE DEAL

8:30-9:00		Registration -- Tea & Coffee Networking			
9:00 -- 9:15		Brief summary of Day 1 conclusions, logistics and program matters		1. Treasury 2. HSET, 3. EDP, 4. Trading Services 5. SHRA 6. NASHO	1. Real Estate 2. Finance 3. Revenue 4. Social Hous 5. Urban Rene 6. Developme 7. Planning. 8. Investment 9. Promotions 10. Electricity 11. Water & 12. Sanitation 13. Urban 14. manage 15. services
9:15 -- 9:45		11. Social Housing Financing	Lizette Zuniga – Senior Advisor, Equal Spaces - Rooftops Canada 11.1 Social Housing Financial Equation and densification financial shortfall for affordable housing tower building form (high rise). 11.2 Need for additional municipal supports to achieve higher densities and accomplish the City's urban socio-economic agenda		
09:45 -- 10:15		12. Municipal Incentives and Implementation Strategies	Dr. Ajiv Maharaj – Economic Development Unit <u>Different or alternative views and why.</u> 12.1 Redressing the Inner-City's declining contribution to the municipal tax-base, 12.2 Incentivizing re-investment, development and redevelopment 12.3 Menu of Municipal Incentives: Capital and Operational – Implementation preferential concessions, accelerated development approvals, etc.		
10:15 -- 11:00		Round table discussion			
11:00-11:15		Tea and Coffee, Networking			
11:15 -- 11:45		13. Land: Municipal support for Inner City Precinct Regeneration Approach		Panel Discussion: City, Private sector, SHI – Facilitator: ? Eric from CoJ 13.1 Reservation and allocation of municipal or other public land, financial mechanisms 13.2 Strategies on the land transaction/property market equation on freehold sales, long-term leases of municipal land, land trusts etc to preserve long term socio-economic housing objectives	
11:45 -- 12:30					
12:30 -- 13:00		14. Questions/Comments			

13:00-13:45	LUNCH				1. Real Estate 2. Revenue 3. Management 4. Social Housing 5. Development Planning. Investment Promotions
13:45 – 14:30	15. Municipal, private and social housing delivery partnerships	Panel Discussion Legal: Kamlesh Rajoo SHI: Ishmael Katib, First Metro Supply Chain Mgt (SCM): Zandile Sithole/Musa Ndaba Human Settlements: Zama Nene 15.1 Building "smart partnerships" between City and social housing/private sector delivery agents (RFPs, contractual arrangements, etc.) 15.2 Developing coordination for a delivery partnership with SHRA	1. Finance, 2. HSET, 3. EDP 4. SHRA 5. NASHO		
14:30 – 15:00	16. Questions, Comments				
Wednesday August 14 - Day 3: DRILLING DOWN AND ALIGNING IMPLEMENTATION					
8:30 – 10:00 Pick up Canadians at Belaire Hotel	17. Driving Tour: "Drilling down" on Victoria Park and Drive-In Precincts.	17.1 Victoria Park and Drive-Inn sites tours. Conversations while driving: highlight challenges and opportunities, contested development visions and implementation leadership 17.2 Exchange on strategies to reach consensus/collaboration on implementation issues on prime sites.	1. HSET 2. EDP	Senior manager working on the specific urban regeneration precincts intend to lead the land offer	
10:00 – 10:15	Tea, Coffee, Networking				1. Real Estate 2. Revenue 3. Management 4. Social Housing 5. Strategic Transport Planning 6. Urban Renewal 7. Investment Promotion 8. Electricity. Water & sanitation
10:15-10:30	Brief summary of Day 2 conclusions, logistics and programme matters		1. HSET 2. EDP 3. Finance 4. Trading Services		
10:30 – 11:30	18. Presentation on Land Offer for Victoria Park and Drive-In Sites	Smangele Moloi – DP 18.1 What is the City's Vision? 18.2 Implementation: Who will do what, when? 18.3 Alternative views for leading Precinct land offers			
11:30 – 12:15	19. Round Table Discussion				

LUNCH					
12:15 – 13:00			Manoj Rampersad/Thami Manyathi How to merge and deal with dividing lines between public transportation multimodal planning as a municipal investment, in relation to land/spatial zoning categories, including transport corridors, that are not responding to the investors market.	1. HSET 2. EDP 3. Finance 4. Trading Services	1. Social Housing 2. Strategic Transport Planning. 3. Real Estate 4. Revenue 5. Management 6. Development 7. Planning 8. Investment promotions. 9. Electricity. 10. Water & sanitation.
13:00 – 13:45	20. Strategies to merge and deal with dividing lines between land use spatial planning and public transportation as a municipal investment		Presentation(s) from SA and Canada to introduce the issues 21.1 Issues and strategies in eThekweni: eKhaya example 21.2 Canadian examples: community partnerships and development, including focus on gender equality and socio-economic issues particularly those facing women and children		
13:45 – 14:30	21. Strategies for precinct planning and multi-stakeholder engagement				
14:30 – 14:45	Tea, Coffee, Networking				
14:45 – 15:30	Round Table		City Facilitator to summarize issues and opens round table discussions Canadian execs, participating DCMs and Senior Managers.		
17:30 – 19:30	Evening social event – Organised by Human Settlements Unit – Location tbd				
Thursday August 15 - Day 4: TRANSVERSAL MANAGEMENT COLLABORATION					
08:30 – 09:00	Registration – Tea & Coffee, Networking				
09:00 – 09:15	Brief summary of Day 3 Conclusions, logistics and programme matters		Beryl Mphakati, HSET DCM and Adrian Peters to Facilitate leading DCMs EThekweni: Practical Vision and Aligned Delivery	City Manager, DCM collective	Senior manager collective
9:15 – 11:00	22. City executives: breaking the silos and securing implementation alignment for delivery initiatives that drive change.		1. Management Collaboration among City Executives and Political Governance 2. Structure of municipal government in eThekweni – Council, Executive Management and Departments – challenges and opportunities		

11:00-11:15	Tea and Coffee, Networking	3. Workshop/Round table discussion between Canadians execs and, participating DCMs and Senior managers	
11:15 – 12:15	23. Executive Committee developing and maintaining governance/political will to support the Municipality's urban development vision	<p>Presentation(s) from Canada to introduce the issues of a Transversal Collaborative approach to precinct-based delivery of integrated mixed-development neighbourhoods using City-owned lands and the Social Housing national investment program as a catalytic leverage to accelerate Inner City change</p> <p>Canadian examples – Institutional Tools to break down administrative silos and achieve collaborative transversal action teams that respond to the City's socio – economic agenda and successfully regenerate the Inner City</p>	<p>City Manager, DCMs and Chairpersons of: Human Settlements and Infrastructure, and Economic Development and Planning Committees DCMs (days 1-3)</p> <p>Deputy and Uni Heads (days 1-;</p>
12:15 – 13:00	24. Round Table Discussion		
13:00 – 13:45	LUNCH		
Canadian execs working period to prepare for Day 5			
Friday August 16 - Day 5: RECOMMENDATIONS AND WAY FORWARD			
09:15 – 11:15	25. (Canadian Team) Workshop exchange session. Canadian execs share their impressions and diagnosis. Provide feedback, identified missing links and strategic vision,		All participants of previous sessions held during the week (Days 1-4)
11:15 – 11:30	Tea, Coffee, Networking		
12:30 – 13:15	26. (Canadian Team) • Present Recommendations and a Practical "to do list" • Round Table Discussion		
13:15 – 14:00	LUNCH		
14:00 – 15:00	27. (Name, Title) 28. Way forward- Programme for EThekwin's Internal Continued Engagement, - Beryl Mphakathi 29. Ongoing links to Canadian municipalities		
	Depart for Fairmont Zimbabwe Estate Hotel	Fairmont Zimbabwe Estate 4422 Ballito, South Africa	Reservation number: 75762€
Saturday August 17 to Sunday August 18 – Free time			

Monday, August 19

Depart hotel for King Shaka International Airport

03:00 PM	Flight: Durban to Johannesburg	Duration: 1 hour and 5 minutes	Air France, Flight AF6665 Economy Class Booking reference: S9VLQK
04:05 PM	Arrive in Johannesburg	O.R. Tambo International Airport	
06:50 PM	Flight: Johannesburg to Paris	Duration: 10 hours and 45 minutes	Air France, Flight AF995 Economy class – Seat 25H Booking reference: S9VLQK

Tuesday, August 20

05:35 AM	Arrive in Paris	Charles de Gaulle, Aerogare 2 Terminal E	
	Check in to YotelAir Paris Charles de Gaulle	YotelAir Paris Charles de Gaulle Aerogare 2, Aeroport CDG	Reservation number: 212937
01:50 PM	Flight: Paris to Toronto	Duration: 8 hours and 20 minutes	Air France, Flight AF356 Economy class – seat 11B Booking reference: S9VLQK
04:10 PM	Arrive in Toronto		

NEW WAVE TRAVEL

A DIVISION OF VISION TRAVEL SOLUTIONS

New Wave Travel
1075 Bay Street,
Toronto, ON M5S 2B1
416-928-3113 1-800-463-1512
TICO Registration 50023509
416-928-3113 / TICO Registration 50023509
www.newwavetravel.net
GST Reg : 723782728 RT 0001

Invoice/Itinerary

Invoice: 0868024
Issued: 24 May 2019

Agency Ref.: USEJZO
Sales Person: Debbie Gray

Customer Number: XXXXXXXXXX
Customer Ref.: AGENT-DEB

ROOFTOPS CANADA FOUNDATION
SUITE 313 - 720 SPADINA AVE
TORONTO ON M5S 2T9

Passenger(s): CARROLL/SHELLEY MS

Disclaimer: It is your responsibility to carefully review this itinerary immediately upon receipt and notify us if there are any discrepancies.

Notes: PASSPORT MUST BE VALID FOR
AT LEAST 30 DAYS AFTER THE INTENDED DATE
OF DEPARTURE AND HAVE AT LEAST TWO
FULL BLANK PAGES FOR ENTRY STAMPS OR
YOU WILL BE DENIED ENTRY INTO THE COUNTRY.

Possible Airport Screening Delays:

Recent changes from the U.S. Department of Homeland Security will require additional screening measures for customers on international flights bound for the U.S. These screening measures pertain to any itinerary where a passport is required to enter the U.S. Customers entering the U.S. from an international airport are encouraged to arrive to the airport at least three (3) hours prior to departure to allow for this security measure.
<https://www.dhs.gov/aviation-security>

AIR - Friday, August 9 2019

Add To Calendar

KLM Royal Dutch Airlines Flight KL692 Economy Class - Seat 11C Confirmed

Depart	Toronto, Ontario Pearson International Airport, 3 05:15 PM Friday, August 9 2019	Arrive	Amsterdam, Netherlands Schiphol Airport 06:25 AM Saturday, August 10 2019
Duration:	7 hour(s) and 10 minute(s) Non-stop		
Status:	Confirmed - KLM Royal Dutch Airlines Booking Reference: S9VLQK		
Meal:	Meal		
Equipment:	Boeing 777-200/ 200ER		
Online Check In:	Available 24 hours prior - click here		
Canada Consulate Registration:	Keep connected to Canada in case of an emergency abroad by Registering using the following Link: click here		
Remarks:	PLEASE CHECK IN WITH KLM ROYAL DUTCH AIRLINES		

AIR - Saturday, August 10 2019

Add To Calendar

KLM Royal Dutch Airlines Flight KL591 Economy Class - Seat 12C Confirmed

Depart	Amsterdam, Netherlands Schiphol Airport 10:35 AM Saturday, August 10 2019	Arrive	Johannesburg, South Africa O.R. Tambo Int'l, TERMINAL B 09:20 PM Saturday, August 10 2019
Duration:	10 hour(s) and 45 minute(s) Non-stop		
Status:	Confirmed - KLM Royal Dutch Airlines Booking Reference: S9VLQK		
Meal:	Meal		
Equipment:	Boeing 777-300ER		
Online Check In:	Available 24 hours prior - click here		
Canada Consulate Registration:	Keep connected to Canada in case of an emergency abroad by Registering using the following Link: click here		
Remarks:	PLEASE CHECK IN WITH KLM ROYAL DUTCH AIRLINES		

AIR - Sunday, August 11 2019		Add To Calendar	
South African Airways Flight SA543 Economy Class - Seat 17D Confirmed			
Depart	Johannesburg, South Africa O.R. Tambo Int'l. B 09:35 AM Sunday, August 11 2019	Arrive	Durban, South Africa King Shaka International Airport 10:40 AM Sunday, August 11 2019
Duration:	1 hour(s) and 5 minute(s) Non-stop		
Status:	Confirmed - South African Airways Booking Reference: S9VLQK		
Meal:	Snack or Brunch		
Equipment:	Airbus Industrie A320		
Canada Consulate Registration:	Keep connected to Canada in case of an emergency abroad by Registering using the following Link: click here		
Baggage Allowance:	1 Piece(s)		
Remarks:	PLEASE CHECK IN WITH SOUTH AFRICAN AIRWAYS		

AIR - Monday, August 19 2019		Add To Calendar	
Air France Flight AF6665 Economy Class			
Depart	Durban, South Africa King Shaka International Airport 03:00 PM Monday, August 19 2019	Arrive	Johannesburg, South Africa O.R. Tambo Int'l 04:05 PM Monday, August 19 2019
Duration:	1 hour(s) and 5 minute(s) Non-stop		
Status:	Confirmed - Air France Booking Reference: S9VLQK		
Equipment:	Boeing 737-800 Passenger		
Operated By:	Comair		
Online Check In:	Available 30 hours prior - click here		
Canada Consulate Registration:	Keep connected to Canada in case of an emergency abroad by Registering using the following Link: click here		
Remarks:	UNABLE TO PRE-SELECT SEAT PLEASE CHECK IN WITH COMAIR BRANDED AS KULULA FOR COMAIR LTD		

AIR - Monday, August 19 2019		Add To Calendar	
Air France Flight AF995 Premium Economy Class - Seat 25H Confirmed			
Depart	Johannesburg, South Africa O.R. Tambo Int'l, B	Arrive	Paris, France Charles De Gaulle, AEROGARE 2 TERMINAL E
	06:50 PM Monday, August 19 2019		05:35 AM Tuesday, August 20 2019
Duration:	10 hour(s) and 45 minute(s) Non-stop		
Status:	Confirmed - Air France Booking Reference: S9VLQK		
Meal:	Breakfast, Meal		
Equipment:	Boeing 777-300ER		
Online Check In:	Available 30 hours prior - click here		
Canada Consulate Registration:	Keep connected to Canada in case of an emergency abroad by Registering using the following Link: click here		
Remarks:	PLEASE CHECK IN WITH AIR FRANCE		

AIR - Tuesday, August 20 2019		Add To Calendar	
Air France Flight AF356 Premium Economy Class - Seat 11B Confirmed			
Depart	Paris, France Charles De Gaulle, AEROGARE 2 E 01:50 PM Tuesday, August 20 2019	Arrive	Toronto, Ontario Pearson International Airport, TERMINAL 3 04:10 PM Tuesday, August 20 2019
Duration:	8 hour(s) and 20 minute(s) Non-stop		
Status:	Confirmed - Air France Booking Reference: S9VLQK		
Meal:	Meal, Snack or Brunch		
Equipment:	Boeing 777-200/ 200ER		
Online Check In:	Available 30 hours prior - click here		
Canada Consulate Registration:	Keep connected to Canada in case of an emergency abroad by Registering using the following Link: click here		
Remarks:	PLEASE CHECK IN WITH AIR FRANCE		

Invoice Details						
Transaction	Document / Booking Number	Base Fare	Other Tax	GST/HST	QST	Total
KLM Royal Dutch Airlines CARROLL SHELLEY MS	3697775371	2904.00	778.92	3.25	0.00	3686.17
						Billed to: [REDACTED]
South African Airways CARROLL SHELLEY MS	3697775373	85.00	108.35	0.00	0.00	193.35
						Billed to: [REDACTED]
KLM Royal Dutch Airlines CARROLL SHELLEY MS	1850197068	149.66	0.00	0.00	0.00	149.66
						Billed to: [REDACTED]
KLM Royal Dutch Airlines CARROLL SHELLEY MS	1850197069	239.46	0.00	0.00	0.00	239.46
						Billed to: [REDACTED]
South African Airways CARROLL SHELLEY MS	1850197070	4.14	0.62	0.00	0.00	4.76
						Billed to: [REDACTED]
Service Fee CARROLL SHELLEY MS	0021881561	50.00	0.00	6.50	0.00	56.50
						Billed to: [REDACTED]
Totals:		3432.26	887.89	9.75	0.00	4329.90
Total Credit Card Billing:						4329.90
Balance Due:						0.00

KLM / AIR FRANCE TICKET HAS A 350.00 CANCELLATION PENALTY
CHANGES COST 300.00 PLUS ANY FARE DIFFERENCE
CHANGES MUST BE MADE PRIOR TO TICKETED FLIGHT
NO SHOWS PERMIT NO CHANGE NOR REFUND
THE S.A.A.TICKET HAS A 50PCT CANCELLATION PENALTY
CHANGES COST ZAR200.00 PLUS ANY FARE DIFFERENCE
ALLOW AT LEAST 3 HOURS FOR AIRPORT CHECKIN
RE-CONFIRM FLIGHT TIMES IN CASE OF SCHEDULE CHANGES
REMEMBER TO BRING YOUR CANADIAN PASSPORT VALID UNTIL 2025
CHECK FOR ANY SHOTS YOU MAY NEED AT A TROPICAL
DISEASE CLINIC OR YOUR DOCTOR
MAKE SURE YOU HAVE OUT OF PROVINCE EMERGENCY MEDICAL
COVERAGE AND BRING YOUR POLICY INFORMATION WITH YOU.
TRIP CANCELLATION / INTERRUPTION INSURANCE DECLINED
BY ROOFTOPS CANADA
PLEASE CHECK IN 3 HOURS PRIOR TO DEPARTURE

NOTE - ENTRY TO ANOTHER COUNTRY MAY BE REFUSED EVEN IF THE
REQUIRED INFORMATION AND TRAVEL DOCUMENTS ARE COMPLETE.

--FOR REQUIRED VACCINATIONS AND TRAVEL HEALTH--

--INFORMATION VISIT WWW.PHAC-ASPC.GC.CA

LIQUIDS OVER 100ML NOT ALLOWED THROUGH SECURITY

RECOMMENDED CHECK-IN TIME IS AT LEAST 3 HOURS PRIOR
TO DEPARTURE. TIMES VARY BY AIRLINE AND DESTINATION
AFTER CHECK-IN YOU MUST BE AVAILABLE AT THE BOARDING
GATE AT LEAST 60 MINUTES PRIOR TO DEPARTURE OR YOU
MAY BE DENIED BOARDING.

THESE TIMES MAY VARY WITH AIRLINE AND AIRPORT.

PLEASE ENSURE THAT YOU HAVE GOVERNMENT-ISSUED
PHOTO I.D. GATE ASSIGNMENTS AND DEPARTURE/ARRIVAL
INFORMATION ARE SUBJECT TO CHANGE. PLEASE CHECK
MONITORS AT THE AIRPORT. PLEASE CHECK ALL FLIGHT
IT IS YOUR RESPONSIBILITY TO VERIFY

FLIGHT TIMES WITH THE AIRLINE PRIOR TO YOUR DEPARTURE.
SCHEDULE CHANGES OR FLIGHT CANCELLATIONS MAY OCCUR
AT ANY TIME WITHOUT NOTICE BY THE AIRLINE.

ENSURE ALL TRAVELLERS HAVE PROPER TRAVEL DOCUMENTS

CHECK THIS WEBSITE FOR AIRPORT SECURITY INFO

WWW.CATSA.GC.CA

--AIRPORT SECURITY REVISIONS--

THIS IS AN ELECTRONIC TICKET VALID ONLY ON ISSUING AIRLINE

PHOTO ID REQUIRED FOR CHECK IN.

BOARDING PASS REQUIRED PRIOR TO ENTERING SECURITY.

YOUR AIRLINE FILE NUMBER IS S9VLQK

....

FOR MORE INFORMATION ON CANADA'S CANNABIS ACT EFFECTIVE

17 OCTOBER 2018 AND HOW IT RELATES TO TRAVEL PLANS

TRAVEL.GC.CA/TRAVELLING/CANNABIS-AND-INTERNATIONAL-TRAVEL

U*342-DIRECT2U=VISIONTRAVEL.CA

SERVICE FEE CUSTOMER REFERENCE*FULLSERVICE

Shelley Carroll

From: Shelley Carroll [REDACTED]
Sent: June 4, 2019 12:25 PM
To: Ishrath Velshi
Subject: Fwd: Reservation Confirmation #74220985 for Protea Hotel O.R. Tambo Airport

Follow Up Flag: Follow up
Flag Status: Flagged

Sent from my iPad

Begin forwarded message:

From: Protea Hotels Reservations <reservations@res-marriott.com>
Date: June 4, 2019 at 12:21:49 PM EDT
To: [REDACTED]
Subject: Reservation Confirmation #74220985 for Protea Hotel O.R. Tambo Airport
Reply-To: "reservations@res-marriott.com" <reservations-HP2v50000016b234bf731a451266e9610bc08004@res-marriott.com>

ENHANCE YOUR STAY | SUMMARY OF CHARGES | CONTACT US

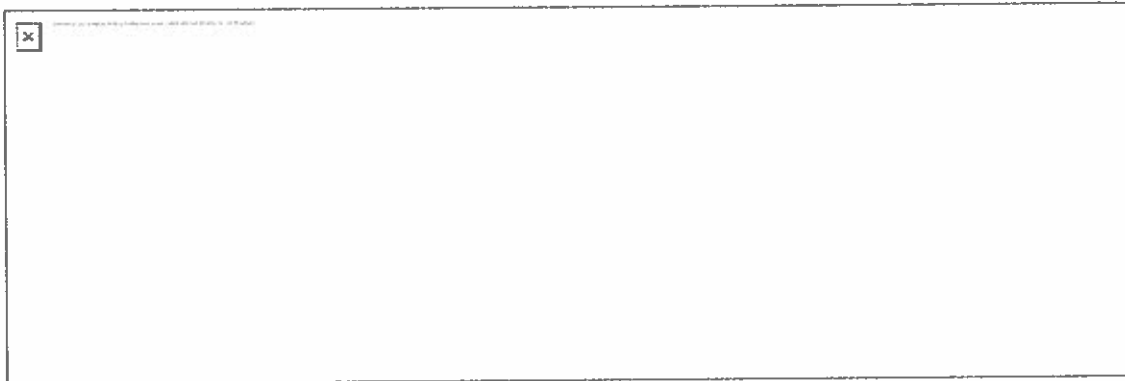


Thank you for booking directly with us, Mrs. Shelley Carroll.

Your African Adventure Awaits

Sat, Aug 10, 2019 – Sun, Aug 11, 2019
Confirmation Number: 74220985





Check-In: Saturday, August 10, 2019 02:00 PM

Check-Out: Sunday, August 11, 2019 11:00 AM

Number of rooms 1 Room

Guests per room 1 Adult

Guarantee Method Credit Card Guarantee, American Express

Total for Stay (all rooms) 1,486.22 ZAR

Room 1

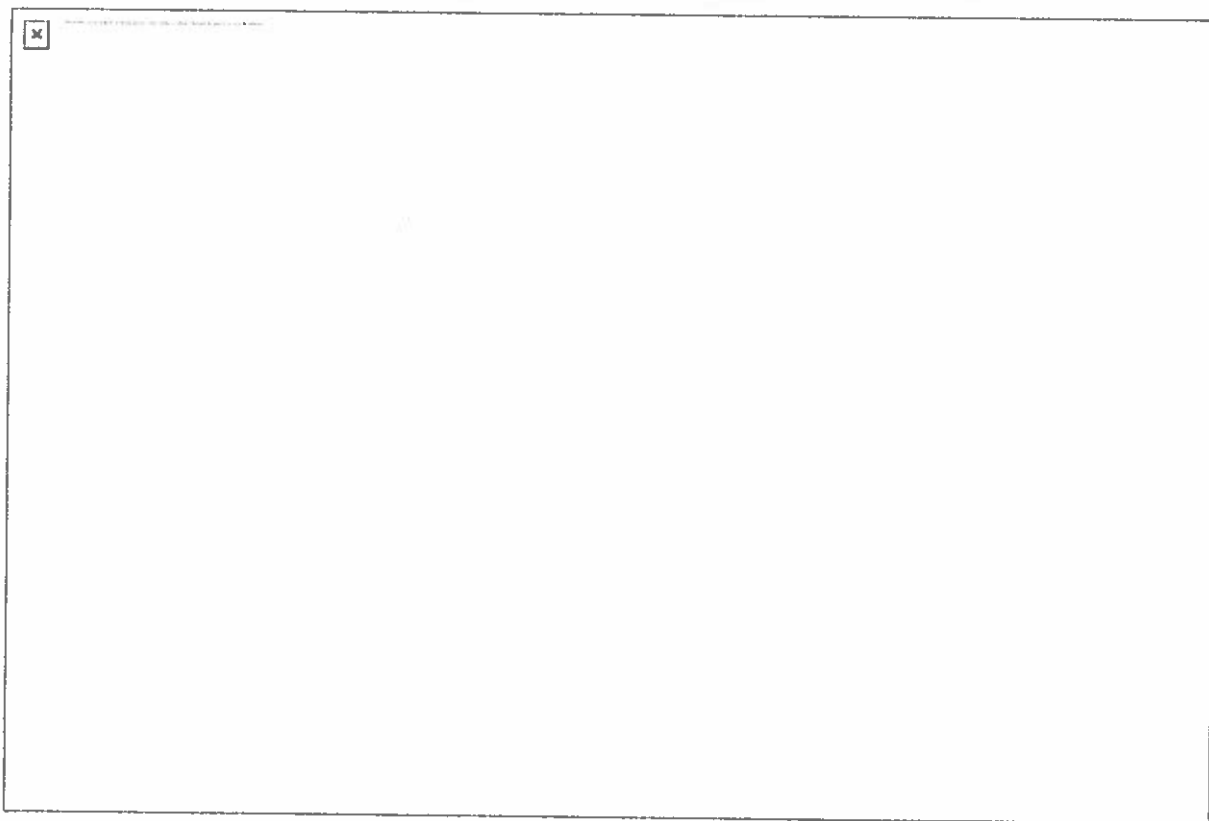
Room Type > Larger Guest room, 1 King

Guaranteed Requests:

None

ALL REQUESTS >

Modify or Cancel Reservation



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With nearly 100 hotels in 8 countries including S. Africa, Zambia, Nigeria, Namibia, Ghana, Tanzania and Uganda, Protea Hotels by Marriott® is one of the most recognized and trusted hospitality brands in Africa.



My Account

Shelley Carroll

Your Stay: 1 Night

[View Account](#)

Account

80
Points

Member
Status

Enjoy these Member benefits* during your stay.

[Learn More](#)

- Free Standard in-room Wi-Fi
- Mobile Check-In + Room Ready Alerts – find out the instant your room is ready

*Benefits vary by brand and hotel. Select benefits are subject to availability. Please see full [terms and conditions](#).

Summary Of Charges

Saturday, August 10, 2019 – Sunday, August 11, 2019

1 Night at 1,471.50 ZAR per night per room

Member Exclusive Offer, includes 10 percent off Best Available, based upon availability, 2000 Bonus Points per stay, see Rate details

Taxes & Fees (per night per room)

Estimated Government Taxes & Fees 14.72 ZAR

Totals

Total for Stay (all rooms) 1,486.22 ZAR

Other Charges

Complimentary on-site parking

Rate Details & Cancellation Policy

- **You may cancel your reservation for no charge until 06:00 PM hotel time on Saturday, August 10, 2019.**
Please note we will assess a fee if you must cancel after this deadline.
- Please note that we will assess a fee of 1,486.22 ZAR if you must cancel after this deadline.
- Please note that a change in the length or dates of your reservation may result in a rate change.

Rate Guarantee Limitation(s)

- Changes in taxes or fees implemented after booking will affect the total room price.

Additional Information

- Upon check-in an authorization request will be placed on your credit/debit card in an amount equal to the cost of the room, tax and incidental charges for the length of your stay (up to seven nights). If your stay exceeds seven nights, an additional authorization may be requested for the entire amount of your stay (room, tax and incidentals). Upon check-out, your payment card will be charged for the actual amount incurred during your stay.

Enjoy instant benefits because you booked directly with
us



Member Rates



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Mobile Check-In

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Phone Numbers

Call 1-800-595-4609 in the US and Canada

For everywhere else, call our Worldwide Telephone Numbers

FREQUENTLY ASKED QUESTIONS >



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We're sending you this confirmation notice electronically for your convenience. Marriott keeps an official record of all electronic reservations. We honor our official record only and will disregard any alterations to this confirmation that may have been made after we sent it to you.

Email Unsubscribe

You may opt out of promotional emails at any time [here](#). Each email also includes a link to unsubscribe. Please note: should you unsubscribe, you will continue to receive emails such as reservation confirmations, hotel stay receipts and changes to program terms and conditions.

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MARRIOTT PROPRIETARY INFORMATION

Subject: Online Booking For Bradley Lester (BB1906134626285) Checking In: 11 Aug 2019

From: reservations@belairesuites.co.za

Date: 2019-06-13, 7:20 a.m.

To: [REDACTED]

Reservation Confirmation

Dear Bradley Lester,

Confirming your stay at Belaire Suites Hotel for 6 nights, checking in on 11 Aug 2019.

Belaire Suites Hotel

Address 151 Snell Parade,
North Beach, KwaZulu-Natal, 4001, South Africa

[Show on Map](#)

Phone +27 31 332 4485

Location Instructions Nearby sports facilities include; Kings Park Rugby Stadium, Kingsmead Cricket Stadium, the iconic Moses Mabhida 2010 Fifa Soccer World Cup stadium, Kings Park Swimming Pool and a Virgin Active Gym, all within walking distance
You can visit Fun World, Mini Town, and the Ice Rink, 500m from our Suites
Durban is ideally situated for trips to Game Lodges, the Midlands Meander, uKhahlamba Drakensberg mountain resorts, Health Spas, and Ocean sports & activities

Reservation Details

Reference Number BB1906134626285

Check In Date 11 Aug 2019

Check Out Date 17 Aug 2019 (6 nights)

Booked by Bradley Lester - [REDACTED]
on 13 Jun 2019
720 Spadina Avenue, Suite 313, Toronto, Ontario, M5S 2T9, Canada
[REDACTED]

Guest Comments The times will vary for arrival and I will need additional days for two guests - [REDACTED] (in on 9 August) and [REDACTED] (in on 10 August)

13 Aug 2019	R1,390
14 Aug 2019	R1,575
15 Aug 2019	R1,675
16 Aug 2019	R1,920

Deluxe 2 Sleeper Room - Type 2 / Deluxe Room Sea View

Guest	Shelley Carroll
Occupancy	1 adult, 0 child
Rate Description	Accommodation, Bed and Breakfast
Extras	

Room Cost	R9,135 (including Tax)
	R1,121.84 (Tax included)

Cost Breakdown	Date	Rate
	11 Aug 2019	R1,185
	12 Aug 2019	R1,390
	13 Aug 2019	R1,390
	14 Aug 2019	R1,575
	15 Aug 2019	R1,675
	16 Aug 2019	R1,920

Deluxe 2 Sleeper Room - Type 2 / Deluxe Room Sea View

Guest	Lizette Zuniga
Occupancy	1 adult, 0 child
Rate Description	Accommodation, Bed and Breakfast
Extras	

Room Cost	R9,135 (including Tax)
	R1,121.84 (Tax included)

Cost Breakdown	Date	Rate
	11 Aug 2019	R1,185
	12 Aug 2019	R1,390
	13 Aug 2019	R1,390
	14 Aug 2019	R1,575
	15 Aug 2019	R1,675
	16 Aug 2019	R1,920

Payment Summary

Deluxe 2 Sleeper Room - Type 2 / Deluxe Room Sea View R9,135

Deluxe 2 Sleeper Room - Type 2 / Deluxe Room Sea View R9,135

Deluxe 2 Sleeper Room - Type 2 / Deluxe Room Sea View R9,135

Ishrath Velshi

From: Shelley Carroll [REDACTED] >
Sent: June 4, 2019 12:24 PM
To: Ishrath Velshi
Subject: Fwd: Your booking confirmation

Sent from my iPad

Begin forwarded message:

From: "YOTELAIR" <reply@yotelcontact.com>
Date: June 4, 2019 at 11:45:12 AM EDT
To: [REDACTED] >
Subject: Your booking confirmation
Reply-To: "YOTELAIR" <reply@yotelcontact.com>

[Here's everything you need for your stay](#)

[View online](#)



Reservation number

212937

MANAGE BOOKING >



All booked and ready to board Shelley!

ABOUT YOUR STAY

Here are the details for your upcoming stay at **YOTELAIR Paris Charles de Gaulle**.

Check-in
Tue 20 August 2019
06:30 AM



Check-out
Tue 20 August 2019
12:00 PM

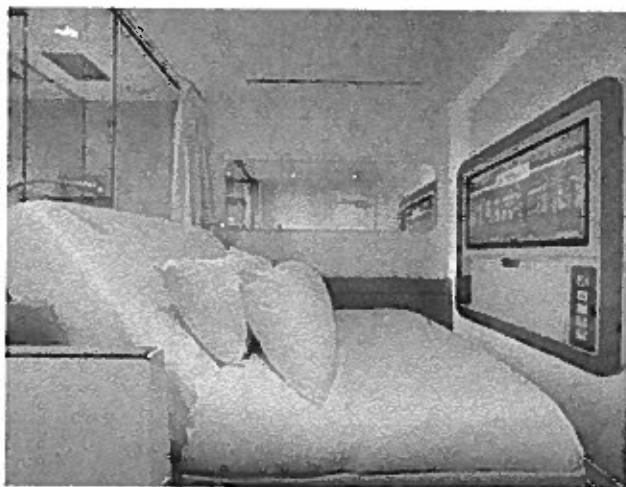
Summary

Name	Shelley Carroll
Rate	Flexible
Total	€97

Rate Information

Payment has been taken in full.
A refund is available on cancellation up to 24 hours before your arrival time.

YOUR CABIN



Premium

Sleeps 2 people



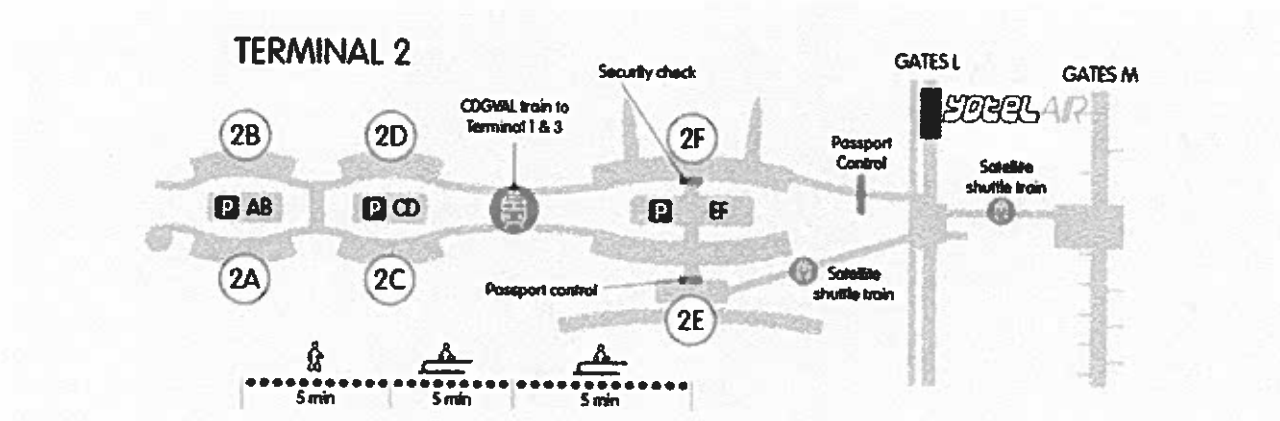
Super strength WiFi which is free to use in your cabin



Complimentary tea, coffee and hot chocolate from Mission Control

[VIEW DETAILS >](#)

HOW TO FIND US



Address: YOTELA/R Paris Charles de Gaulle
Aérogare 2, Aéroport Paris CDG
CP 30370, 95746
Roissy Charles de Gaulle Cedex, France

[DIRECTIONS >](#)

Airport Location: We're located airside, in the **Instant Paris** transit area of Terminal 2 E (gates K, L, M), 2 F, 2 A and 2 D (via shuttle bus). Access to the terminal is closed overnight from 10:30pm to 4:00am, make sure to allow enough time for accessing the area.

Please note: we are a transit hotel. **Only passengers with a departing, arriving or transiting international flight (outside of the European Union except the UK) through terminal 2E gates K, L or M will be able to access the area where the hotel is in.** If you land in Terminal 2E and have a connecting flight in another terminal, you may access us if you do not have luggage to claim, and do not pass through customs / border control. Only carry-on (hand-luggage) is permitted. If your final destination is Paris and have luggage to claim, you cannot access this hotel.

Customer services: UK: +44 207 100 1100
NL: +31 20 808 6975
FR: +33 17 061 7705
Email: customer@yotel.com
Website: www.yotel.com/paris-charles-de-gaulle

Lines are open
Monday to Friday
9am to 6pm GMT

Change of plan?

If you need to cancel your booking, call or email our customer service team. If you call outside of our opening hours, we'll be able to cancel and refund you as long as we receive your email or message 24 hours before your arrival time. Cancellations received less than 24 hours cannot be refunded. We'll send you an email to confirm.

See you soon Shelley!



Rooftops Canada
Abri International

Rooftops Canada
Abri International
720 Spadina Ave, Suite 313
Toronto, Ontario
Canada M5S 2T9
[Redacted]
Fax: +416/366 3876

PAYMENT VOUCHER

Shelley Carroll

Received from Rooftops Canada / Abri International:

The Amount of: ZAR 2,400.00 (Two Thousand Four Hundred Rand)

Re: Municipal Learning Exchange – 9 to 18 August 2019

The payment being:

- ZAR 2,400.00 for Per diem/Incidentals/Local transportation at ZAR 600/day for 4 days in South Africa per attached detail page
- No receipts required

Name: Shelley Carroll

Signature

Date: Sept 5/2019.

Cheque Image

Rootstock Canada Foundation Inc. 13-220 Spadina Ave. Toronto, Ontario M5S 2H8 Tel: (416) 345-3445		ALTERNA SAVINGS AND CREDIT UNION LIMITED 880 BAY STREET KINGSTON, ONTARIO K7M 1M6		008331	
		10 07 2019			
Four Hundred Twenty Dollars and Zero Cents		10/07/2019			
		420.00			
PAY TO THE ORDER OF Shelley Carroll		PER [REDACTED]			
		PER [REDACTED]			
		[REDACTED]			

[Show Back](#)
[Close Window](#)

Rooftops Canada Foundation Inc.
313-720 Spadina Ave
Toronto, Ontario M5S 2T9
Tel: (416) 366-1445

ALTERNA SAVINGS AND CREDIT UNION LIMITED
800 BAY STREET
TORONTO, ONTARIO M5S 3A9

008355

11 09 2019

DD MM YYYY



Nineteen Dollars and Ninety Eight Cents-----

*****19.98

PAY
TO THE
ORDER OF

Shelley Carroll

Rooftops Canada Foundation Inc.

PER

PER

Rooftops Canada Foundation Inc.

11-Sep-19

Payee: Shelley Carroll

\$19.98

8355

008355

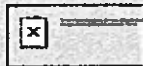
Date	Reference	Description	Amount	Discount	Paid
		Municipal Exchange, receipted travel expenses	319.98		
		Municipal Exchange, reimburse pre-paid per diems	(300.00)		

From: Shelley Carroll [REDACTED]
Sent: August 22, 2019 3:56 PM
To: Councillor Carroll
Subject: Fwd: Thanks for tipping! We've updated your Friday afternoon trip receipt

Follow Up Flag: Follow up
Flag Status: Flagged

Begin forwarded message:

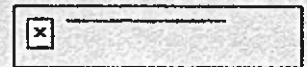
From: "Uber Receipts" <uber.south.africa@uber.com>
Date: August 16, 2019 at 8:27:10 AM EDT
To: [REDACTED]
Subject: Thanks for tipping! We've updated your Friday afternoon trip receipt



Total: R349.00
Fri, Aug 16, 2019

Thanks for tipping, Sherry

Here's your updated Friday
afternoon ride receipt.



Total	R349.00
-------	---------

Trip Fare	R278.00
-----------	---------

Subtotal	R278.00
----------	---------

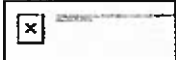
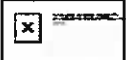

Booking Fee 	R11.00
Tolls, Surcharges, and Fees 	R10.00
Tip	R50.00

Amount Charged

  Switch	R299.00
  Switch	R50.00

[Visit the trip page](#) for more information, including invoices (where available)

You rode with 

		4.88  Rating
---	---	---

 is known for:
Excellent Service

Issued on behalf of Mlungisi trading

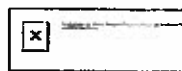
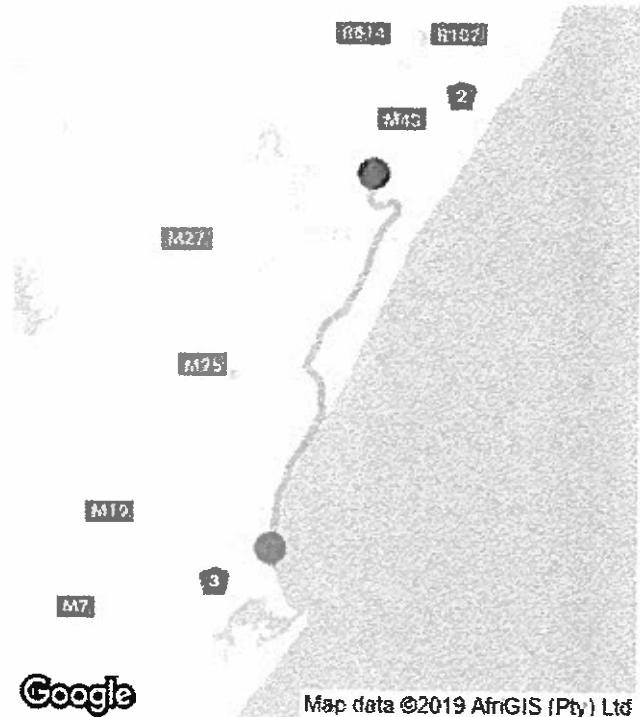
License Plate: 



01:59pm
151 Snell Parade, North
Beach, Durban, 4063, South
Africa



02:26pm
King Shaka International
Airport, Durban, 4405, South
Africa



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try Uber. Share code: XXXXXXXXXX

REPORT LOST ITEM >

CONTACT SUPPORT >

MY TRIPS >



FAQ

Forgot password

Uber S.V.
Mr. Treublaan 7
1097 DP Amsterdam



Statement of Account

Page 3 of 5

Prepared For
SHELLEY CARROLL

Account Number

Opening Date
May 18, 2019 - Jun 17, 2019

Closing Date

Your Transactions

Transaction Date	Posting Date	Details	Amount (\$)
Jun 4	Jun 5	YOTEL CDG PARIS EUROPEAN UNION EURO 97.00 @ 1.55299	150.64
Jun 5	Jun 6	PROTEA HOSPITALITY G U CAPE TOWN SOUTH AFRICAN RAND 1,483.37 @ 0.09366	138.93

Councillor Carroll received \$420 from RC/AI for 4 days of per diem for travel (\$200), 2 days of per diem in SA (\$120) and an advance for airport transfers (\$100 - receipts required)

Councillor Carroll received funds from the City to cover her travel days therefore she cannot accept the \$200 per diems for travel days. (Note - the Councillor did not accept any funds from the City related to her time in SA.)

I've attached 3 receipts from Councillor Carroll related to travel during the Municipal Learning Exchange.

Councillor Carroll's receipts total \$319.98 and with the return of the \$200 and accounting for the \$100 the difference is \$19.98.

We are preparing a cheque for this amount.

Per Diem Travel Days	200.00
Airport Transfer	100.00

Per Diem for Days in SA - \$	120.00	CAD Value
Per Diem for Days in SA - ZAR	2,400.00	240.00

Amount in Question	300.00	120.00	2,400.00	240.00
		420.00		

Expenses

JHB Hotel in Transit	138.93
Taxi in SA - airport transfer	30.41
Yotel in Transit - CDG	150.64

Total Expenses	319.98
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Balance owing to Councillor	19.98
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2019 Sept 11

Caroline Teigne

From: Ishrath Velshi
Sent: September 12, 2019 10:30 AM
To: Caroline Teigne
Cc: Integrity
Subject: RE: Sponsored Travel Cost Confirmation

Hi Caroline,

I would just clarify that the \$120 general per diem was a partial payment towards the per diem that the organization paid the participants attending the conference. The balance of the per diem was paid in local currency upon arrival at the conference. The calculations below are correct.

Thank you for all your help with making sure we file this correctly.

Ishrath

From: Caroline Teigne
Sent: September 12, 2019 10:22 AM
To: Ishrath Velshi <Ishrath.Velshi@toronto.ca>
Cc: Integrity <integrity@toronto.ca>
Subject: Sponsored Travel Cost Confirmation

Hi Ishrath,

Thank you for speaking with me just now. I would just like to confirm the details of our conversation outlining the breakdown of the cheque for \$420 that the Councillor received and the reimbursement that is still pending.

As I understand it, Councillor Carroll originally received a cheque for \$420.00 from the travel sponsor. This amount included \$200 of per diem for travel, \$120 general per diem and \$100 for airport transfers. The Councillor had to return the \$200 travel per diem as she was receiving funds from the City, and she only used \$30.41 of the \$100 for airport transfers, therefore, \$69.59 had to also be returned to the sponsor.

The Councillor spent \$138.93 and \$150.64 in hotels, however, which the sponsor is reimbursing.

Can you please confirm that the calculation in the table below is an accurate representation of the transactions?

Amount Provided to Councillor from Sponsor		\$420.00
Travel per diem (returned)	-	\$200.00
Airport transfer funds (returned)	-	\$69.59
Hotel Payment (reimbursed)	+	\$138.93
Hotel Payment (reimbursed)	+	\$150.64
Total Paid by Councillor	=	\$439.98
Amount already received by the Councillor	-	\$420.00
Outstanding amount owed to Councillor from sponsor	=	\$19.98

Thank you,

Caroline