

July 3, 2019

## Water Service Disruptions on Cluny Drive, Crescent Road and adjacent streets

**Contract: 18ECS-TI-06LR**  
**Original Start Date: November 12, 2018**  
**NEW End Date: August 17, 2019**  
*\*Timeline is subject to change.*

Late last year, the City started Watermain replacement on Cluny Drive and Crescent Road. The City's contractor will soon begin replacing City-owned substandard water services.

### WORK DETAILS

To date, the following work has been completed:

- New watermain installed

In the coming weeks the City's contractor will:

- Dig test pits to identify substandard water services
- Replace any City-owned water service pipes that do not meet City standards from the Watermain to the private property line
- Restore the affected area



The contractor will replace the City-owned substandard water services. When this work happens, approximately one-block sections of the Watermain will be shut off for each day (from 9 a.m. to 4 p.m.) to allow the crew to disconnect the existing water services and install the new ones. Properties affected by Watermain shuts will be notified 48 hours in advance.



If your property has a substandard City-owned water service, you will be contacted to coordinate the replacement work. If you are unsure whether your City-owned water service is substandard, please contact the Project Manager listed below to confirm if it needs to be replaced. The City will provide temporary water filters when a substandard water service is replaced.

In case of an unexpected Watermain break the water will be shut off to allow for emergency repair work. In this instance, affected residents will be informed when the water will be restored.

### IMPORTANT INFORMATION ABOUT LEAD WATER SERVICES

If you live on Cluny Drive or Crescent Road in a house that was built before the mid-1950s, your water service may be made of lead. Please read the attached fact sheet with important information about the risks of lead in drinking water, especially if someone in your house is pregnant, there are children under six years old, or there is an infant drinking formula made using tap water.

### NEED MORE INFORMATION?

If you have questions about the upcoming work, please contact us and quote **18ECS-TI-06LR**.

<b>Project Manager</b>	Zahid Hossain, 416-397-7949, <a href="mailto:MDZahid.Hossain@toronto.ca">MDZahid.Hossain@toronto.ca</a>
<b>TTY Hearing Impaired Service</b>	416-338-0889 (7 Days a week, 8 a.m. to 5 p.m., closed holidays)
<b>General inquiries</b>	311
<b>Website</b>	<a href="http://toronto.ca/improvements/ward11.htm">toronto.ca/improvements/ward11.htm</a>

Thank you for your patience. Building a great city takes time. Better infrastructure for all of us is worth the wait.