Recommended Policy Revisions Incorporated with the In-Force Official Plan Showing Differences

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2.1 Building A More Liveable Urban Region

1. Toronto will work with neighbouring municipalities, the Province of Ontario and Metrolinx to address mutual challenges and to implement the Provincial framework for dealing with growth across the GTA which:
   a) focuses urban growth into a pattern of compact centres, mobility hubs, and corridors connected by an accessible regional transportation system, featuring fast, frequent, direct, inter-regional transit service with integrated services and fares;

2.2 Structuring Growth In The City: Integrating Land Use And Transportation

In keeping with the vision for a more liveable Greater Toronto Area, future growth within Toronto will be steered to areas which are well served by transit, the existing road network and which have a number of properties with redevelopment potential. Generally, the growth areas are locations where good transit capacity access can be provided along frequent bus and streetcar routes and at higher-order rapid transit stations. Areas that can best accommodate this growth are shown on Map 2: Downtown, including the Central Waterfront, the Centres, the Avenues and the Employment Areas. A vibrant mix of residential and employment growth is seen for the Downtown and the Centres. The mixed use Avenues will emphasize residential growth, while the Employment Areas will focus on job intensification.

On the other hand, the approach to managing change in Toronto’s neighbourhoods and green space system, emphasizes maintenance and enhancement of assets.

*Access is the ability for everyone, regardless of their status in society, to use or receive resources, goods and services in an equitable manner and fully participate in all aspects of society. Ensuring access requires the removal of barriers associated with literacy, language, culture, geography, education, socio-economic status as well as mental and physical ability. Providing an accessible transportation system contributes to the success of a healthy and socially inclusive community and economy.*

The growth areas are knitted together by the City’s transportation system network, the viability of which is crucial to supporting the growing travel needs of residents, and workers and visitors over the next 30 years. The transportation system consists of connected and integrated networks. The key elements of which the City’s transportation network are include:
The Plan protects the integrity of the City’s transportation system network and provides for its planned expansion through the designation of public rights-of-way and transit corridors as described in the maps and schedules and the policy on laneways. Furthermore, the Plan indicates sections of streets that are prime candidates for bus and streetcar priority measures.

Increasing Transportation Accessibility

The integration of transportation and land use planning is critical to achieving the overall aim of increasing transportation accessibility throughout the City. Transportation accessibility — a measure of the ease of reaching activity locations — has two components: mobility (transportation) and proximity (land use). Increasing mobility by providing modal choice, and/or increasing the speed, timeliness or directness of travel allows more trips to be made within a given time, whereas increasing proximity through greater mixing of uses and/or higher densities achieves the same effect by shortening trip lengths. The policies of this Plan reflect the importance of mutually supportive transportation and land use policies that combine the mechanisms of mobility and proximity to maximize transportation accessibility.

Other transportation infrastructure improvements will be needed to support the City’s growth, such as renovating Union Station to increase and upgrade its capacity for the users of this important transportation hub. A number of other changes related to alterations and additions to the street system and new and improved connections to local and regional transit services are detailed in Secondary Plans such as the North York Centre and the Scarborough Centre plans. The broad objective is to provide a wide range of sustainable transportation options that are seamlessly linked, safe, convenient, affordable and economically competitive. Within this context, the transportation infrastructure policies of the Plan are designed to address three prime areas of concern:

--- the need to maintain the existing transportation system in a state of good repair;
--- the need to make better use of the transportation capacity we already have, particularly by giving priority to streetcars and buses on City roads; and
--- the need to protect for the incremental expansion of the rapid transit system as demand justifies and funding becomes available.

Service Foundations For Growth
Other infrastructure is needed to provide clean water to everyone, to manage sewage and stormwater and treat it before it goes into the Lake. Water and wastewater services are important foundations for growth in the City, as well as for maintaining the quality of life in areas that will not see much growth. This may mean bigger pipes and treatment plants in some areas, but it is also important to use less water in our homes and businesses, to absorb rainwater where it falls and to use our streams and rivers more effectively to control flooding.

Consistent with the Metrolinx Regional Transportation Plan, this Plan supports a system of Mobility Hubs at key intersections in the regional higher-order rapid transit network that provides travelers with enhanced mobility choices and creates focal points for higher density development. Detailed master plans for Mobility Hubs will be developed in relation to the timing of higher-order rapid transit improvements and will respect the Metrolinx "Mobility Hub Guidelines" and conform to the policies of this Plan.

**Sidebars:**

*Higher-order transit* is transit that generally operates in partially or completely dedicated rights-of-way, outside of mixed traffic, and therefore can achieve levels of speed and reliability greater than mixed-traffic transit. *Higher-order transit* can include heavy rail (such as subways and inter-city rail), light rail, and buses in dedicated rights-of-way. Source: Growth Plan (2017)

*Space-efficient transportation modes* are ones which move a comparatively large number of people or quantity of goods relative to the space they require. Examples of space-efficient transportation modes for passengers include walking, cycling and transit. Examples of space-efficient transportation modes for goods include full truck loads.

**State of Good Repair**

The City of Toronto has a large, complex and diverse range of infrastructure assets on which it relies to deliver essential services to the community. It is important that these assets continue to meet acceptable levels of performance and support the delivery of services in a sustainable manner. The City's asset planning aligns with the Official Plan and its key principles are: holistic, systematic, sustainable, integrated, risk-based and continual improvement and innovation.

**Vision Zero** is the application of the safe systems approach to road safety. This approach recognizes that the human body is vulnerable to injury and that humans make mistakes. In July 2016, City Council approved the Vision Zero Road Safety Plan (RSP), an action plan focused on reducing traffic-related fatalities and serious injuries on Toronto's streets. The RSP follows a widely accepted, holistic approach to improving road safety which includes 5 E's:

- Engineering,
- Enforcement,
- Education,
Engagement,
Evaluation.

Policies
1. This Plan will create a better urban environment, a competitive local economy and a more socially cohesive and equitable city through the integration and coordination of transportation planning and land use planning by:
   a) attracting more people and jobs to targeted growth areas in the City that are supported by good and affordable transit services and other infrastructure;
   b) developing and expanding components of the City’s transit and other transportation infrastructure to support the growth objectives of this Plan; and
   c) increasing transportation accessibility throughout the City by taking advantage of the combined travel benefits afforded by improved mobility and increased proximity.

2. Growth will be directed to the Centres, Avenues, Employment Areas and the Downtown as shown on Map 2 in order to:
   a) use municipal land, infrastructure and services efficiently;
   b) concentrate jobs and people in areas well served by surface transit and higher-order rapid transit stations;
   c) create assessment growth and contribute to the City’s fiscal health;
   d) promote mixed use development to increase opportunities for living close to work and to encourage walking and cycling for local trips;
   e) offer opportunities for people of all means to be affordably housed;
   f) facilitate social interaction, public safety and cultural and economic activity;
   g) improve air quality, energy efficiency and reduce greenhouse gas emissions;
   h) improve surface and groundwater quality and restore the hydrological function and habitat of streams, rivers, and wetlands; and
   i) protect neighbourhoods, green spaces and natural heritage features and functions from the effects of nearby development.

3. The City’s transportation network will be maintained and developed to support the growth management objectives of this Plan by:
   a) protecting and developing the network of rights-of-way shown on Map 3 and Schedules 1 and 2 by:
      i) acquiring over time the additional property needed to achieve the designated width. The conveyance of land for widening may be required for nominal consideration from abutting property owners as a condition of subdivision, severance, minor variance, condominium or site plan approvals;
      ii) extending and altering the widths of pavement, sidewalk and other facilities as necessary within the designated rights-of-way; and
      iii) giving high priority to preventative and restorative maintenance and rehabilitation of the road (pavement and sidewalk) network.
h) acquiring lands beyond the right-of-way widths shown on Map 3 and Schedule 1 to accommodate necessary features such as embankments, grade separations, additional pavement or sidewalk widths at intersections, transit facilities or to provide for necessary improvements in safety, universal accessibility or visibility in certain locations. The conveyance of land for such widening may be required for nominal consideration from abutting property owners as a condition of subdivision, severance, minor variance, condominium or site plan approvals;

c) acquiring over time lands to ensure that public lanes serving residential lands or parks and open space will be at least 5 metres wide and public lanes serving commercial, mixed commercial-residential, institutional or industrial lands on at least one side will be at least 6 metres wide. The conveyance of land to widen the lane to the standard width may be required for a nominal consideration from abutting property owners as a condition of subdivision, severance, minor variance, condominium or site plan approvals;

d) assigning first priority for investment in transit to maintaining the existing system in a state of good repair to provide continued safe and comfortable service;

e) supporting the implementation of measures for the long-term protection of 400-series highways and those major roads that play a vital role in the City’s freight distribution system;

f) ensuring that streets are not closed to public use and stay within the public realm where they provide present and future access for vehicles, pedestrians and bicycles, space for utilities and services, building address, view corridors and sight lines;

g) ensuring that laneways are not closed to public use and stay within the public realm where they provide present and future access and servicing to adjacent development(s);

h) ensuring that new streets will be provided in consideration of surrounding land uses and will contribute to the development of a connected network which provides direct and clearly understood travel routes for all transportation modes and users throughout the City and acts as a fundamental organizing element of the City’s physical structure;

i) maintaining, and enhancing where appropriate, inter-regional transportation connections to adjacent municipalities;

j) implementing transit services in exclusive rights-of-way in the corridors identified on Map 4 as priorities are established, funding becomes available and the Environmental Assessment review processes are completed;

k) supporting the increased use of existing rail corridors within the City for enhanced local and inter-regional passenger service; and

l) increasing transit priority throughout the City by giving buses and streetcars priority at signalized intersections and by introducing other priority measures on selected bus and streetcar routes, including those identified on Map 5, such as:

i) reserved or dedicated lanes for buses and streetcars; and

ii) limiting or removing on-street parking during part or all of the day.
34. Require new development on lands adjacent to existing or planned transportation corridors and facilities to be compatible with, and supportive of, the long-term purposes of the corridors and facilities and be designed to avoid, mitigate or minimize negative impacts on and from the transportation corridors and facilities.

5. The City’s water, wastewater and stormwater management infrastructure will be maintained and developed to support the city-building objectives of this Plan by:
   a) providing adequate facilities to support new development and maintaining the infrastructure in a state of good repair;
   b) supporting, encouraging and implementing measures and activities which reduce water consumption, wastewater and stormwater flows and improve water quality; in accordance with best management practices developed by the City for this purpose; and
   c) acquiring land or easements, where appropriate and where funds allow, to:
      i) keep ravines and watercourses in a natural state; or
      ii) implement other stormwater management improvements.

Maintaining and Developing a Sustainable Transportation System

Other transportation infrastructure improvements to key elements of the transportation system will also be needed to support the City’s growth, such as renovating transit stations Union Station to increase and upgrade their its passenger handling capacity for the users of this important transportation hub and reconfiguring streets to move more people and goods within the existing space. A number of other changes related to alterations and additions to the street network system and new and improved connections to local and regional transit services are detailed in Secondary Plans such as the North York Centre and the Scarborough Centre plans. The broad objective is to provide a wide range of sustainable transportation options for goods and people of all ages, abilities and means that are safe, seamlessly connected linked, convenient, affordable and economically competitive to all parts of the city. Within this context, the transportation infrastructure policies of the Plan are designed to address three prime areas of concern:

- the need to maintain the existing transportation system in a state of good repair;
- the need to make better use of the transportation infrastructure capacity we already have, particularly by allocating the limited space within rights-of-way using a complete streets approach to prioritize sustainable and space-efficient transportation modes giving priority to streetcars and buses on City roads; and
- the need to protect for the incremental expansion of a comprehensive, long-term the rapid transit network, incorporating both higher-order and bus and streetcar services, phased to respond to anticipated growth in demand system as demand justifies and funding becomes available.

The network of public rights-of-way which accommodates the City’s streets and laneways is a vital component of the public realm, serving to connect people and places and to support
existing and future development and economic growth. These rights-of-way provide space for a variety of users, including pedestrians, cyclists, transit riders, motorists, goods movement and emergency services as well as providing the location of many different uses, including civic events, boulevard cafes, transit shelters and street furniture, street trees, snow and stormwater management, parking and utilities. There is a need to protect and develop the City’s network of streets and laneways and to ensure that the associated rights-of-way are not closed to public use.

The City will provide better and increased transit service in support of the overall objective of achieving a sustainable pattern of growth and development. Transit networks function best when the connections between services and to the active transportation network are convenient, safe and seamless. To this end, Toronto continues to develop a fully integrated system of transit services that combines the higher-order transit network with the network of bus and streetcar routes in a manner that delivers better transit service to all areas of the City, and connects with other transit services in the broader region. Improving connections between local and inter-regional services is key to developing a fully integrated transit system across the City.

New higher-order transit facilities represent major capital investments that have long-lasting effects on the pattern of transportation accessibility. Higher-order transit investments will maintain and enhance the existing transit network and be planned to serve people, strengthen places, and support prosperity.

Bus and streetcar routes provide transit services across most parts of the city as complements to, and extensions of, the higher-order transit network. The majority of transit trips in the city involve a ride on a bus or streetcar. Recognizing their importance, the network of bus and streetcar routes will be enhanced to improve service reliability and travel times by reducing interference from other road traffic through the implementation of transit priority measures, and by improving operational efficiency and rider convenience by such means as providing more frequent service and optimizing stop spacing.

Toronto's transit network is important to the success of the broader region, as recognized in the Metrolinx Regional Transportation Plan (RTP). The RTP supports the development of a Frequent Rapid Transit Network which incorporates many existing and planned services within Toronto.

Policies

43. The City’s transportation system network will be maintained and developed to support the growth management objectives of this Plan by:
   a) developing the key elements of the transportation system in a mutually supportive manner which prioritizes walking, cycling and transit over other passenger transportation modes;
bd) giving assigning first priority for investment in transportation transit to maintaining the existing system in a state of good repair to provide continued safe, reliable and attractive movement and to make more efficient use of the City's existing infrastructure and comfortable service;

c) considering the diverse travel needs of people of all ages, abilities and means in the planning and development of the transportation system;

d) maintaining, and, enhancing where appropriate, enhancing inter-regional transportation connections to adjacent municipalities;

e) improving connections between key elements of the transportation system to enhance the convenience of multi-modal trips; and

f) incorporating design features in transportation infrastructure, where feasible, that facilitate their modification or conversion to other uses in response to changes in environmental conditions, technology, development and travel behaviour.

5. The City's network of streets and laneways will be maintained and developed to support the growth management objectives of this Plan by:

a) protecting and developing the network of rights-of-way shown on Map 3 and Schedules 1 and 2 by:

i) acquiring over time the additional property needed to achieve the designated width. The conveyance of land for widening may be required for nominal consideration from abutting property owners as a condition of subdivision, severance, minor variance, condominium or site plan approvals;

ii) extending and altering the widths of pavement, sidewalk and other facilities as necessary within the designated rights-of-way; and

iii) giving high priority to preventative and restorative maintenance and rehabilitation of the road (pavement, and sidewalk and other facilities) network;

b) acquiring lands beyond the right-of-way widths shown on Map 3 and Schedule 1 to accommodate necessary features such as embankments, grade separations, additional pavement or sidewalk widths at intersections, transit and cycling facilities, transit priority measures or to provide for necessary improvements in safety, universal accessibility or visibility in certain locations. The conveyance of land for such widening may be required for nominal consideration from abutting property owners as a condition of subdivision, severance, minor variance, condominium or site plan approvals;

c) acquiring over time lands to ensure that public lanes serving residential lands or parks and open space will be at least 5 metres wide and public lanes serving commercial, mixed commercial-residential, institutional or industrial lands on at least one side will be at least 6 metres wide. The conveyance of land to widen the lane to the standard width may be required for a nominal consideration from abutting property owners as a condition of subdivision, severance, minor variance, condominium or site plan approvals;
de) supporting the implementation of measures for the long-term protection of 400-series highways and those major roads that play a vital role in the City's freight distribution system;

ef) ensuring that streets are not closed to public use and stay within the public realm where they provide present and future access for vehicles, pedestrians and bicycles, space for utilities and services, building address, view corridors and sight lines;

g) ensuring that laneways are not closed to public use and stay within the public realm where they provide present and future access and servicing to adjacent development(s); and

gh) ensuring that new streets will be provided in consideration of surrounding land uses and will contribute to the development of a connected network which provides direct and clearly understood travel routes for all transportation modes and users throughout the City and acts as a fundamental organizing element of the City's physical structure;

6. The City will work with its partners to develop and implement a comprehensive transit network plan to achieve the advantages of a resilient, fully integrated, comprehensive transportation system and deliver safe, accessible, seamlessly connected, convenient, frequent, reliable, fast, affordable and comfortable transit service to all parts of the city. The comprehensive transit network will comprise higher-order transit routes serving the principal corridors of demand integrated with a grid-network of high-quality bus and streetcar routes and be supported by seamless connections to the active transportation network.

7. The City will work with its partners to improve and expand the higher-order transit network by:

   a) protecting the corridors identified on Map 4 for possible future higher-order transit services in exclusive or semi-exclusive rights-of-way, with the exact locations and precise widths of these corridors, including station locations, being determined through a comprehensive planning process and the Environmental Assessment process;

   b) undertaking comprehensive planning processes for new higher-order transit services in the corridors identified on Map 4 to support their successful implementation and inform the establishment of project priorities considering value-for-money and broader city-building objectives of this Plan, including that transit should be built to serve people, strengthen places and support prosperity;

   c) implementing higher-order transit services in exclusive rights-of-way in the corridors identified on Map 4 as priorities are established, according to the established priorities as funding becomes available and the Environmental Assessment review and business case analysis processes are completed;

   d) implementing road-rail and rail-rail grade separations as funding becomes available and the Environmental Assessment process is completed;
e) improving existing connections between transit services, particularly between local and regional higher-order transit services, to ensure that connections are direct, seamless and user-friendly to improve connectivity for transit users; and

fk) supporting the increased use of existing rail corridors within the City for enhanced local and inter-regional transit passenger service; and.

8. The City will work with its partners to maintain and enhance bus and streetcar services to deliver safe, accessible, seamlessly connected, convenient, frequent, reliable, fast, affordable and comfortable transit service to all parts of the city through such measures as:

a) reducing delays and traffic interference on transit routes across the city, including those shown on Map 5, through the introduction of transit priority guidelines and transit priority measures such as:
   i) transit signal priority or other signal timing changes;
   ii) high-occupancy vehicles lanes;
   iii) partially or fully exclusive transit lanes;
   iv) restrictions for non-transit vehicles;
   v) consolidating, restricting or limiting driveways;
   vi) limiting or removing on-street parking during part or all of the day; and
   vii) transit queue-jump lanes where appropriate;

b) improving the passenger comfort and operational efficiency of transit stops by such measures as:
   i) optimizing stop spacing and placement;
   ii) reducing the need for on-vehicle payment;
   iii) providing step-free entry to transit vehicles;
   iv) providing sufficient weather-protected and, where appropriate, well-lit waiting space for anticipated passenger volumes; and
   v) providing sufficient stopping area for anticipated transit vehicle volumes; and

c) recognizing the potential for bus and streetcar services to build demand for future higher-order transit services along certain corridors and to support the growth objectives of this Plan.

Service Foundations For Growth

Other infrastructure is needed to provide clean water to everyone, to manage sewage and stormwater and treat it before it goes into the Lake. Water, and wastewater and stormwater management services are important foundations for growth in a healthy the City, as well as for maintaining the quality of life in areas that will not see much growth. Additional infrastructure is needed to provide clean, safe drinking water to everyone, and to manage and treat sewage and stormwater before it enters watercourses and the Lake. This may mean bigger pipes, stormwater facilities and treatment plants in some areas, but it is also important to use less water in our homes and businesses, to manage absorb rainwater where it falls and to use our streams and rivers more effectively to control-minimize flooding in built
up areas. Implementing green street designs and initiatives will also help manage stormwater and create healthier environments.

Policies

95. The City's water, wastewater and stormwater management infrastructure will be maintained and developed to support the city-building objectives of this Plan by:
   a) providing adequate facilities to support new development and maintaining the infrastructure in a state of good repair;
   b) supporting, encouraging and implementing measures and activities which reduce water consumption, groundwater discharge to municipal sewers, wastewater and stormwater flows and improve water quality, in accordance with best management practices developed by the City for this purpose; and
   c) acquiring land or easements, where appropriate and where funds allow, to:
      i) keep ravines and watercourses in a natural state; or
      ii) implement other stormwater management, sanitary and water distribution improvements.

2.2.2 Centres: Vital Mixed Use Communities

Scarborough Centre sits at the eastern end of the Scarborough RT line served by two stations with a third planned, and is the focal point of 13 surface TTC routes in the eastern part of Toronto. Improving the Centre's connectivity will be crucial to its success, particularly improving its regional gateway function, replacing the Scarborough RT with an extension of Line 2 improving service on, and extending, the RT route and extending the Sheppard subway east providing a high-speed connection between the Scarborough and North York Centres.

2.4 Bringing The City Together: A Progressive Agenda Of Transportation Change

This Plan integrates transportation and land use planning at both the local and regional scales. Within the City, the Plan addresses the differing transportation demands between areas targeted for growth and those other parts of the City where little physical change is foreseen.

The transportation policies, maps and schedules of the Plan make provision for the protection and development of the City's road, rapid transit and inter-regional rail networks. The Plan provides complementary policies to make more efficient use of this infrastructure and to increase opportunities for walking, cycling, and transit use and support the goal of reducing car dependency throughout the City.

Cycling is gaining popularity in the city as a travel mode with more people cycling for more of their trips. The long-term vision for the cycling network supports further growth of cycling and consists of dedicated priority cycling and multi-use corridors (which accommodate cycling and other modes of active transportation), overlaid with a minor grid of dedicated or
designated secondary corridors, which ensure that every part of the city is within no more than one kilometre of a designated cycling facility. Additional initiatives will be needed in some areas to overcome less inviting cycling environments and substantially increase cycling use. Particular attention will be given to enhancing cycling connections between the cycling network and nearby neighbourhood amenities including transit stations, and expanding the public bike share system, to facilitate the use of the bicycle for short trips and multi-modal trips.

In a mature city like Toronto, the emphasis has to be on using the available road space more efficiently to move people instead of vehicles and on looking at how the demand for vehicle travel can be reduced in the first place. Reducing car dependency means being creative and flexible about how we manage urban growth. We have to plan in "next generation" terms to make walking, cycling, and transit increasingly attractive alternatives to using the car and to move towards a more sustainable transportation system.

Automated Vehicles (AVs) and new technologies which enable shared mobility, among other emerging technologies, are likely to significantly change the way people and goods travel around the city. New technologies bring challenges as well as benefits. Currently emerging technologies are increasing the demand for curbside space. We must find ways to incorporate new technologies in our transportation system which capture their benefits, avoid their drawbacks and support the vision and goals of the City.

Sidebars

Moving Ahead: A Campaign for Next Generation Transportation
Our overall aim is to provide the widest range of sustainable transportation options that are accessible, seamlessly connected linked, safe, convenient, affordable and economically competitive by pursuing the following principles:

• promoting land use development and urban form that lead to fewer and shorter trips;
• improving access to public transit for all Torontonians of all ages, abilities and means (including those with disabilities) that is competitive with the cost and convenience of using a car for most personal travel;
• developing an advanced and comprehensive system of policies and practices for moving goods that boosts the economic competitiveness of the City and the Region;
• instituting planning, traffic engineering and street design practices that encourage walking and cycling;
• exploiting advances in technology to develop an integrated multi-modal transportation system that is efficient and sustainable;
• incorporating strong safeguards for the protection of the natural environment; and
• instituting equitable pricing and financing of transportation services.

Toronto at the Crossroads: Shaping Our Future, June 2000
The Toronto Walking Strategy (2009) aims to build a physical and cultural environment that supports and encourages walking, including vibrant streets, parks, public squares and neighbourhoods where people will choose to walk more often. By envisioning a city where high-quality walking environments are seamlessly integrated with public transit, cycling and other sustainable modes of travel, the Strategy sets out a plan that will produce tangible environmental, health and social benefits for residents and visitors to Toronto.

Travel Demand Management (TDM)

TDM measures are aimed at encouraging people to take fewer and shorter vehicle trips to reduce congestion, energy consumption and pollution. In the past, transportation planning has often focused on supply-side solutions by identifying where additional transportation capacity is needed to satisfy forecast travel demands. TDM, in contrast, puts the emphasis on changing travel behaviour to modify and reduce our demand for vehicular travel in cities. TDM is most effective when supported by complementary actions in the key areas of land use planning and public transit improvements. Typical TDM measures include:

- carpool/vanpool ride sharing, with emergency ride home;
- high-occupancy vehicle (HOV) lanes in existing rights-of-way for bus, taxis and cars with three or more occupants;
- bicycle and pedestrian programs;
- promotion of public transit, including employer transit fare incentives;
- parking supply and management strategies;
- use of “smart card” technology and other advances in the pricing and marketing of transportation services;
- establishment of Transportation Management Associations (TMA’s) in employment areas and car sharing organizations in residential areas;
- promotion of car sharing;
- programs to promote flexible working hours and telecommuting; and
- application of incident management system and Intelligent Transportation Systems (ITS) innovations.

Goods Movement

The efficient and safe movement of goods is vital to the economic health and competitiveness of Toronto and the larger region. The key elements of the goods movement system in the City are the major road and rail freight networks and the pattern of collection and distribution points they serve. The challenge is to develop and maximize the efficient use of this system by such means as:

- joint distribution centres and consolidated delivery services;
- rationalization of road/rail freight movements;
- selectively increasing road capacity for trucks, including priority truck lanes;
- increasing off-street loading, servicing and courier facilities;
- lower emission freight vehicles and increased local production and distribution;
- designated truck routes; and
• encouraging the freight industry to explore new technologies, such as cargo bikes, and practices.

Bicycle Policy Framework
In 2001, Council adopted the “Toronto Bike Plan - Shifting Gears”, a strategy to guide the development of policies, programs and infrastructure to create a bicycle-friendly environment that encourages the greater use of bicycles for everyday transportation and enjoyment across the city. The Bike Plan remains the foundation upon which more recent cycling initiatives have evolved.

The implementation of cycling infrastructure is guided by the Cycling Network Plan (2016; updated 2019) which identifies priorities for cycling routes in order to:

• Connect the gaps in the Cycling Network;
• Grow the Cycling Network into new parts of the city, and
• Renew the existing Cycling Network routes to improve their quality.

The Cycling Network Plan combines elements of the earlier Bike Plan’s cycling network proposal, the more recent “Toronto Bikeway Trails Implementation Plan” (2012), Secondary Plans and Transportation Master Plans to create an integrated network of on-street and off-street routes.

To further support cycling, the City is undertaking measures to increase the availability of bicycle parking facilities in terms of its amount, quality and convenience and expanding the Bike Share Toronto system.

Toronto’s Bike Plan
In July 2001, Council adopted, in principle, the recommendations of the Toronto Bike Plan – Shifting Gears. The Bike Plan is a 10-year strategy to guide the development of new policies, programs and infrastructure to create a bicycle friendly environment that encourages the future use of bicycles for everyday transportation and enjoyment. The two primary goals of the Bike Plan are to double the number of bike trips by 2011 and decrease the number of bicycle collisions and injuries. The Bike Plan recommends advancing cycling in the City across six broad fronts:

• adopting bicycle friendly street polices that give bicycles the same consideration as vehicles on the City’s street system;
• developing a 1,000 km bikeway network of off-road trails and on-road bike lanes and routes;
• implementing enhanced safety and education programs;
• more extensive promotion of cycling for both recreational and everyday transportation purposes;
• better links with transit services to encourage “bike and ride” trips; and
• ensuring the provision of adequate bicycle parking facilities.
To be effective in achieving the Bike Plan’s two primary goals, the six component points must be implemented together as part of a multi-faceted strategy.

Active and Sustainable School Travel (ASST) programs aim to increase the proportion of youth walking, biking, wheeling, and taking transit. It focuses on creating safer environments for school-aged travellers of all abilities, and fostering healthier and more sustainable transportation habits from an early age. Creating environments that support ASST requires actions, including:

- Developing programs, resources, and policies to promote active transportation and provide road safety education to all road users.
- Implementing safety enhancements and traffic calming measures to support walking and cycling.
- Establishing safer active school travel as a goal of City planning and infrastructure projects, and implementing improvements through these opportunities.
- Pursuing joint outcomes through the Toronto ASST Hub Committee, and between various City departments and external organizations, including school boards, police, and non-governmental organizations.

Policies

1. Given the health benefits of physical activity, active forms of transportation will be encouraged by integrating and giving full consideration to pedestrian and cycling infrastructure in the design of all streets, neighbourhoods, major destinations, transit facilities and mobility hubs throughout the City.

2. New developments may be required to conduct a Transportation Impact Study (TIS) in accordance with the City’s TIS Guidelines. The TIS will identify the demands and impacts of new development, and identify transportation improvements, a Travel Demand Management (TDM) strategy and/or other mitigating measures to accommodate travel generated by the development, and where relevant:
   a) weigh traffic needs against the broader objectives of this Plan;
   b) make provision for future transportation improvements identified in this Plan; and
   c) integrate development into the surrounding public access system of roads, walkways, bikeways and transit facilities.

3. The City will show leadership within the region in the implementation of TDM measures to reduce auto dependence and rush-hour congestion in the road and transit networks by:
   a) requiring a TDM strategy as part of a TIS for all applications for major commercial, employment or institutional developments to which the City’s TIS Guidelines apply;
   b) actively pursuing measures which will:
      i) increase the proportion of trips made by walking, cycling, and transit;
      ii) increase the average automobile occupancy rate;
iii) reduce the demand for vehicular travel; and
iv) shift travel times from peak to off-peak periods;

**c)** **supporting workplace and region-wide TDM efforts as well as TDM programs supported by school boards** supporting the workplace TDM efforts of Smart Commute Toronto and the region-wide Metrolinx Smart Commute program, as well as TDM programs supported by School Boards;

d) supporting the local implementation of TDM measures through the creation and operation of local Transportation Management Associations (TMAs) across the City;
e) promoting alternative work arrangements, such as compressed work weeks, flexible work hours and telecommuting;
f) working with Metrolinx to pursue a region-wide study of road pricing to reduce congestion and better manage traffic; and
g) recognizing the transportation implications of diverse travel patterns, such as those of caregivers, shift workers and other vulnerable groups.

4. In targeted growth areas, planning for new development will be undertaken in the context of reducing auto dependency and the transportation demands and impacts of such new development assessed in terms of the broader social and environmental objectives of the Plan’s reurbanization strategy.

5. Underground **higher-order Subway and underground light rapid** transit stations will be integrated into multi-storey developments wherever it is **technically feasible**, ensuring that all points of entry:
   a) are clearly marked, visible and accessible from the street; and
   b) maintain hours of use to match transit operations.

6. **Development in proximity to existing higher-order transit stations will be required to provide direct and convenient access to the station. Such connections will be encouraged to be weather protected.**

76. An adequate supply of off-street parking for bicycles and automobiles will be provided and maintained to meet the short-term parking demands of commercial, institutional and tourist activities while ensuring a minimal level of all-day automobile parking for commuters that reflects the availability of alternative travel modes.

87. For sites in areas well serviced by transit, such as locations around **higher-order rapid** transit stations and along major transit routes, consideration will be given to the establishment of:
   a) minimum density requirements as well as maximum density limits;
   b) minimum and maximum parking requirements;
   c) redevelopment of surface commuter parking lots on City owned land;
   d) limiting surface parking as a non-ancillary use; and
   e) rates for parking on-street and in City-owned parking facilities (excluding those associated with park-and-ride facilities at **higher-order rapid** transit stations)
structured to discourage long-term commuter parking and to achieve a higher turnover by short-term users.

98. Better use will be made of off-street parking by:
   a) encouraging the shared use of parking and developing parking standards for mixed use developments which reflect the potential for shared parking among uses that have different peaking characteristics; and
   b) expanding and upgrading laneways to improve access to the parking spaces along the laneways.

109. In support of the TDM and environmental policies of this Plan, the City may:
   a) support the conversion of required parking spaces to designated publicly accessible car-share spaces;
   b) encourage new developments to include publicly accessible bike share facilities;
   c) encourage parking providers to designate preferred parking spaces for the exclusive use of carpool and low-emissions vehicles;
   d) require new developments to include charging facilities for electric vehicles;
   e) encourage parking providers to install plug in stations for electric vehicles; and
   f) provide on-street, reserved parking spaces for car sharing vehicles in selected locations.

110. Implement curbside management strategies to improve traffic circulation and conditions for commercial vehicles including such measures as designated pick-up/drop-off areas for goods and service vehicles, accessible loading zones, courier delivery zones, temporary film trailer parking and motor coach parking zones.

124. Encourage the implementation of off-peak delivery programs.

132. The City will work with other orders of government, other municipalities, representatives from across the goods movement industry and the public to develop a comprehensive multi-modal strategy for the safe, efficient and environmentally sustainable movement of goods within the GTHA. This strategy will include:
   a) the documentation and sharing of best practices and participation in a freight data collection program for the GTHA;
   b) promotion of environmentally sustainable modes and technologies;
   c) identification of innovative approaches for urban freight movements;
   d) the establishment of a study of potential measures to encourage long distance freight trips not serving Toronto to bypass the City by using alternative corridors such as Highway 407 and those provided by the rail network;
   e) identification of infrastructure needs;
   f) guidelines for the preparation of local Freight Audits to assist in making informed decisions to enable the safe and efficient movement of freight;
g) policies for the improved management and more effective use of: 400-series highways; major roads that play a vital role in the City's freight distribution system; rail corridors; and, freight terminals; and

h) freight supportive integrated land use-transportation policies.

14. Guidelines, programs and infrastructure will be developed and implemented to create a safe, comfortable and bicycle-friendly environment that encourages people of all ages, abilities and means to bicycle for everyday transportation and recreation, supports goods movement by bicycle and supports the growth objectives of this Plan, including:

a) expanding the Cycling Network to bring every part of the city within one kilometre of a designated cycling facility by:
   i) developing formal bicycle routes in street rights-of-way through such means as marked bike lanes, contra-flow bike lanes, physically separated bike lanes, and multi-use trails within the boulevard, designed with a degree of separation appropriate to the street's speed, volume and network context;
   ii) developing the off-street system of multi-use trails;
   iii) developing a network of neighbourhood greenways and implementing a wayfinding strategy to guide people along quiet, local streets between higher-order infrastructure; and
   iv) filling gaps in the Cycling Network to extend continuous routes, increase connectivity and to provide more direct routes, including the acquisition of land for cycling infrastructure, such as bike lanes and trails, as opportunities arise through the development approval process;

b) enhancing the convenience and attractiveness of the Cycling Network by:
   i) connecting to workplaces and neighbourhood amenities, such as schools, colleges and universities, retail shopping areas, community centres and parks and open space;
   ii) connecting to cycling networks in adjacent municipalities to help create a regional cycling network;
   iii) connecting to transit stations and stops to facilitate multi-modal trips;
   iv) expanding public bicycle-sharing facilities and programs in those areas where there is a high demand for short trips, including at higher-order transit stations and transit stops;
   v) identifying priority bicycle corridors where the use of road space can be reallocated using a Complete Streets approach; and
   vi) reducing the barrier effects of major physical and topographical features, such as highways, rail corridors, ravines, valleys and waterways;

c) making cycling a safer travel mode by such means as:
   i) designing and maintaining high-quality cycling infrastructure to be safe, comfortable and, where appropriate, well-lit;
   ii) installing safe crossing measures for on- and off-street cycling routes, including, where appropriate, the introduction of signalized intersections; and
iii) developing road safety education and awareness programs for all road users; and

iv) providing convenient high-quality short-term and long-term bicycle parking facilities at key locations throughout the city by:

i) establishing requirements for short-term and long-term bicycle parking spaces in new developments, including higher-order transit stations;

ii) encouraging retrofitting of existing buildings and facilities, particularly workplaces, schools and higher-order transit stations, to incorporate additional long-term and short-term bicycle parking spaces;

iii) retrofitting City workplaces and facilities to provide secure bicycle parking;

iv) encouraging provided bike parking to be secure and weather protected; and

v) providing community bicycle parking hubs in areas of high bicycle parking demand.

13. Policies, programs and infrastructure will be introduced to create a safe, comfortable and bicycle friendly environment that encourages people of all ages to cycle for everyday transportation and enjoyment including:

a) an expanded bikeway network;

b) provision of bicycle parking facilities in new developments;

c) provision of adequate and secure bicycle parking at rapid transit stations; and

d) measures to improve the safety of cyclists through the design and operation of streets and through education and promotion programs.

154. An urban environment and infrastructure will be created that encourages and supports pedestrian movement throughout the City, for people of all ages, and abilities and means, by:

a) ensuring safe, universally accessible, direct, comfortable, attractive and convenient pedestrian conditions, including walking routes to workplaces, schools, recreation areas, transit and other important community destinations;

b) maximizing connections within the street network, as well as to other public or private pedestrian walkways, such as those found within parks, open spaces, between buildings, or above and below grade;

c) prioritizing the inclusion of sidewalks, dedicated crossings where warranted and adequate sidewalk width in the design of all streets;

d) reducing barriers by providing grade-separated crossings of controlled-access highways and rail lines where warranted;

e) focusing on improvements to connections and conditions in areas of high need, including areas with: physical barriers; difficult topography or substantial changes in grade; areas travelled frequently by vulnerable users, including people with disabilities, youth and seniors; and around mobility hubs, transit stations or other locations with significant pedestrian volume or activity; and

f) developing policies, plans and guidelines to implement pedestrian priorities and Complete Streets.
16. The City will work with the Province to improve safety and connectivity for pedestrians and cyclists travelling along, across or in the vicinity of 400-series highway infrastructure.

175. The transportation system will be developed to be accessible and inclusive of the needs of people of all ages, abilities and means with disabilities and seniors by:
   a) ensuring that new transit facilities and vehicles are accessible;
   b) modifying existing transit stations and facilities to become accessible over time;
   c) supplementing the conventional transit system with specialized services;
   d) introducing measures to ensure equitable access to vehicles-for-hire;
   e) requiring adequate crossing time for pedestrians at signalized crossings and single-stage pedestrian crossings where appropriate for the street context;
   f) requiring a minimum number of on- and off-street accessible parking spaces for the disabled; and
   g) taking accessibility into account from the planning and design stages onwards.

186. Inter-modal and inter-line connections will be promoted so that each mode and each carrier – whether for passengers or goods – is conveniently integrated with the rest of the urban transportation system.

19. New and emerging mobility-related technologies, practices and designs will be assessed to determine their impacts on urban travel conditions, the environment, public health and safety, the economy and the policies of this Official Plan. Regulations will be put in place, as necessary, to achieve the objectives of this Plan.

2017. New technologies, and practices and designs that improve urban travel conditions for the movement of people, goods and services and help mitigate the environmental impacts of transportation will be pursued and implemented where appropriate. Such technologies, and practices and designs include, but are not limited to:
   a) enhanced transportation network data management, collection, analysis and monitoring;
   b) incident and event response;
   c) construction coordination;
   d) curbside management;
   ed) traveler information systems; and
   fe) centralized adaptive signals.

2118. Large commercial and office buildings and hotels will make provision for vehicles-for-hire taxi stands on private property.

22. Development will be encouraged to make off-street provisions for pick-ups and drop-offs, loading and parking activity.
New transportation terminals will require facilities for inter-modal connections including those for:

a) **vehicles-for-hire** taxis;
b) buses; and
c) other public transit modes.

Existing transportation terminals will be retrofitted for inter-modal connections when redevelopment occurs.

### 3.1.X Public Realm – Higher-Order Transit

Higher-order transit contributes to the public life of the communities it serves, and helps promote a connected, inclusive and resilient city. The public facing elements, including station sites and related facilities and infrastructure, should be designed not only for efficient movement and to encourage transit use, but to integrate into the local community in a manner that provides a high-quality pedestrian experience, supports the envisioned context, facilitates the creation of complete communities and contributes to placemaking. In addition to the other Public Realm and Built Form policies of this Plan, transit infrastructure will be designed to achieve the following:

**Policies**

1. Transit station sites, facilities and related infrastructure will provide high-quality architecture, landscape architecture and urban design.

2. Transit station sites, facilities and related infrastructure will be located, designed and constructed to integrate into, enhance and extend the public realm, create civic destinations and facilitate the creation of complete communities by:
   a. Locating in visible and accessible locations that seamlessly connect to public streets;
   b. Balancing the movement efficiency of pedestrians, cyclists and transit users in a manner appropriate to the context;
   c. Providing safe, attractive and accessible routes and places of public entry, travel and use through the use of design elements such as, but not limited to:
      i. Setbacks and other open spaces to accommodate transit user and pedestrian volumes and provide pedestrian amenity;
      ii. tree planting, landscaping, pedestrian-scale lighting, street furnishings, decorative paving and other sustainable features or green infrastructure;
      iii. protection from the elements in waiting areas and entrances;
   d. Introducing public art installations in and around stations, where appropriate;
   e. Maximizing glazing on street, park and open space facing facades for accessibility, orientation and safety; and
f. Providing new or upgraded streets and safe pedestrian and cycling connections to promote access to the stations, where appropriate and feasible.

3. Publicly accessible elements of transit infrastructure, including, but not limited to pedestrian setbacks, forecourts, plazas, paths, vertical circulation, entrances, corridors, concourses and platforms, will be located, organized and designed to function effectively, fit into the existing and planned context, and provide a high-quality transit user experience by:
   a. Developing a simple and consistent approach to the design of transit station sites and infrastructure to enhance wayfinding;
   b. Providing distinct, direct, safe and convenient connections for transit users;
   c. Supporting convenient vertical and horizontal transit connections;
   d. Using durable, high-quality materials for public-facing infrastructure;
   e. Addressing accessibility through user-focused design; and
   f. Ensuring integration and connectivity with the surface transit, cycling and pedestrian networks.

4. The ancillary elements of transit infrastructure, including, but not limited to traction power substations, maintenance and storage facilities, emergency exit buildings, vents, transformers, walls and other functional elements, will be located, organized and designed to be contextually responsive to their surroundings and support and limit their impact on the public realm and adjacent properties by:
   a. Providing appropriate setbacks, landscaping, massing, design and screening;
   b. Being integrated into other facilities, where feasible; and
   c. Minimizing retaining walls and ensuring that any exposed retaining walls attain a high standard of design.

Chapter 6

5 Scarborough Centre Secondary Plan

1.14 The Scarborough Rapid Transit (SRT), surface transit services and facilities and the proposed Sheppard Subway extension play an important role in the development of the Centre. These assets will be replaced, enhanced and/or promoted to further the City building objectives of this Secondary Plan.

4.8 Employment

While it is important to strive for more office employment, this Secondary Plan recognizes that Scarborough Centre is at the core of a large and successful employment district that spans Highway 401 from Kennedy Road to Markham Road. It has the opportunity to provide services to this broader employment corridor. The Centre will continue to provide a supportive environment and contribute to the success of the employment areas east and west of the Centre. The Centre will continue to intensify as a service cluster, containing a wide variety of
employment opportunities including retail, hotel, entertainment, institutional, cultural, government, business and service uses.

Like residential growth, employment uses will be compact and transit supportive. Encouraging entertainment, cultural and recreational facilities will create an atmosphere more conducive to workers, visitors and residents in the Centre. Bringing the Sheppard Subway into the Centre and extending **Line 2 north into the Centre** the **Scarborough Rapid Transit line north to Sheppard Avenue** are also examples of commitments that will further link the Centre and enhance its attractiveness for workers, residents and visitors.

5.14 The transit system will be enhanced by initiatives including, but not limited to, **the replacement of the Scarborough Rapid Transit with an extension of Line 2 north into the Centre**, completion of the Sheppard Subway Extension to the Centre, **the extension of the Scarborough Rapid Transit**, revisions to the SRT stations to accept longer trains and/or **higher capacity vehicles**, the introduction of higher order surface transit service, and expanded inter-regional bus services.

5.15 The current capacity limitations of the SRT are recognized and based on further study and evaluation in conjunction with the Toronto Transit Commission (TTC), high priority will be given to increasing the capacity of the line through purchases of replacement and additional vehicles and station enhancements, or through upgrading or **replacement of the line with alternative technology an extension of Line 2 north into the Centre**.

5.18 The expansion of the SRT system, both in terms of increased capacity on the existing system and extension to the east and north, is encouraged.

On the maps associated with Site and Area Specific Policies 1, 3, 4, 5, 8 and 9, add note "Existing RT Line to be Removed".

Replace Maps 5-1 to 5-5.