

Attention Health Care Providers:

Re: Additional Influenza HD-TIV will be available in early December

This year's influenza vaccine supply delays are due to manufacturing issues. As a result, the Ontario Government Pharmaceutical and Medical Supply Service (OGPMSS) is temporarily out of high-dose trivalent inactivated vaccine (HD-TIV).

If you have not received your ordered HD-TIV, in your latest shipment, it means that your order has been cancelled because there is no HD-TIV in stock. Standard dose quadrivalent vaccine (QIV) supply is available and can be ordered instead. OGPMSS will not auto-substitute QIV vaccine for the HD-TIV orders.

As soon as HD-TIV becomes available, we will notify you. You can then submit HD-TIV orders. **It is anticipated that OGPMSS will accept orders for HD-TIV again in late November/early December.** Orders will be fulfilled and delivered in accordance with the delivery zones and schedules.

When available, HD-TIV is the preferred vaccine for clients ages 65+, without contraindications as it provides better protection against influenza A (H3N2), compared to standard dose QIV. **However, QIV should be given if HD-TIV is not available. Vaccination should not be delayed for seniors since influenza season usually begins in late November/early December.**

We sincerely apologize for the delays this season. Visit Toronto Public Health [Influenza Information for Health Professionals](#) for more information.

OGPMSS contacts

- To order influenza vaccines, please use the [UIIP Vaccine Order Form](#). For questions about your vaccine orders, call 416-327-0837 or email OGPMSS.moh@ontario.ca
- To sign up for electronic updates, visit: www.toronto.ca/health/professionals