



SMIS Release Notes

Version 3.4.11 Hotfix Patch
December 2019

The following is the SMIS enhancement (December 2019) release, version 3.4.11 Hotfix Patch.

There are a total of 6 enhancement items in this release which will be apparent to various groups of SMIS end users. All changes are detailed in the following pages.

Please note that this document will also be available online at:

<https://www.toronto.ca/community-people/community-partners/emergency-shelter-operators/shelter-management-information-system/>



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Version 3.4.11 Hotfix Patch

December 2019

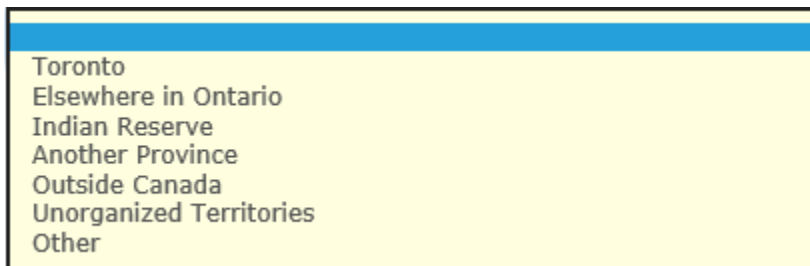
Enhancement:

- [1. SMIS: Changes to Lived The Last 12 Months](#)
- [2. SMIS: Add export option to some client screens](#)
- [3. SMIS: Add Excel Exports to Forms/Reports](#)
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- [5. Program \(Selection\) for SMIS Attachments](#)
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1. SMIS: Changes to Live the Last 12 Months Field

Understanding where clients come from when entering our system is important to improving service coordination. In order to better capture accurate information about whether clients have experienced homelessness in other communities before accessing shelter in Toronto, we need to change the fields and drop-downs in SMIS.

Currently, in the SMIS Intake screen, the " Lived last 12 months* " field has the following 7 options in the drop-down:



With this enhancement, inquiring as to a Client's living location within the last 12 months is separated into four questions:

The first question is "Have you lived only in Toronto in the last 12 months?"

If the answer is 'No', then the next question asked is "If 'No', where did you live right before coming to Toronto?" in the last 12 months.



The "Indian Reserve" and "Other" choices have been removed, and "Another Province" and "Unorganized Territories" have been merged into "Other Province/Territory".

When a user selects "Elsewhere in Ontario", a second drop-down below named "**Place in Ontario / Province/Territory**" will appear. Once the user enters a minimum of one character, all the places beginning with that letter(s), within Ontario, other than the City of Toronto, will appear.

Therefore, the more letters entered, the narrower the search criteria.

If 'No', Where did you live right before coming to Toronto?*

Elsewhere in Ontario ▼

Where did you live right before coming to Toronto?

Place in Ontario*

What other Ontario community were you living in right before coming to Toronto?

For example, if a user enters 'ri', then all places in Ontario beginning with "ri" will appear in the search results dropdown list as shown:

ri x

- Richmond
- Richmond Hill
- Rideau Lakes
- Ridgetown

The user can then select by clicking the correct place from the dropdown.

When a user selects "Other Province/Territory", then an alphabetical dropdown will occur showing all the Canadian Provinces and Territories, other than Ontario, as selection choices.

If 'No', Where did you live right before coming to Toronto?*

Other Province/Territory ▼

Where did you live right before coming to Toronto?

Province/Territory*

- ALBERTA
- BRITISH COLUMBIA
- MANITOBA
- NEW BRUNSWICK
- NEWFOUNDLAND
- NORTHWEST TERRITORIES
- NOVA SCOTIA
- NUNAVUT
- PRINCE EDWARD ISLAND
- QUEBEC
- SASKATCHEWAN
- YUKON TERRITORY

Were you Homeless in that location?*

What other Canadian province/territory were you living in right before coming to Toronto?

Country of origin

Were you homeless in that location?

Comments/Details* (0/4000 characters)

Source of Income*

When a user selects "Outside Canada", there is no further dropdown as to a more detail location outside Canada.

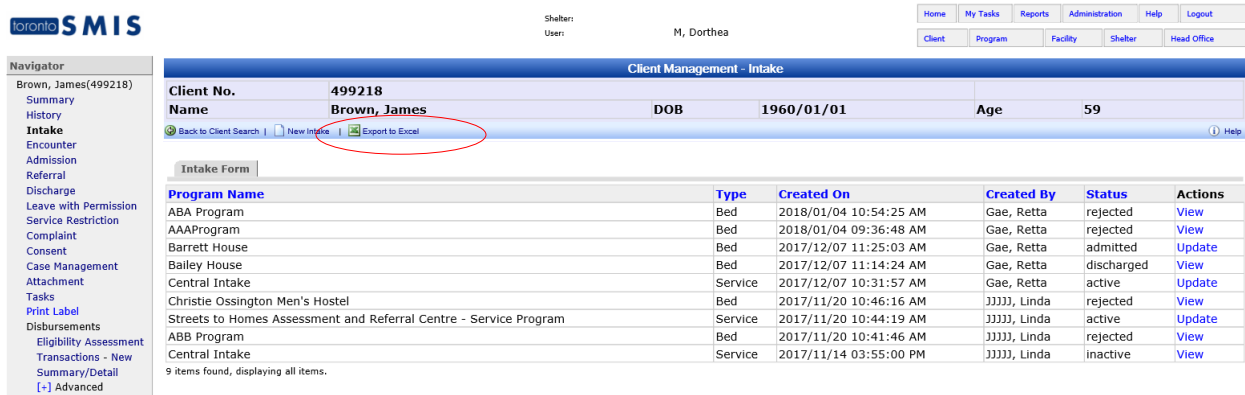
Finally, if the answer to the first question "Have you lived only in Toronto in the last 12 months?" is 'No', then an additional question is asked, "Were you Homeless in that location?"

2. SMIS: Add export option to some client screens

See 3. Below.

3. SMIS: Add Excel Exports to Forms/Reports

Export to Excel function via a new action button has been added to the [History](#), [Intake](#), [Admission](#), [Referral](#), [Discharge](#), [Service Restriction](#) and [Case Management](#) listing screens. See the example of an Intake listing screen below:



The screenshot shows the SMIS interface for Client Management - Intake. The client details for James Brown (Client No. 499218) are displayed, including DOB (1960/01/01) and Age (59). Below the client details is a table of intake forms. A red circle highlights the 'Export to Excel' button located below the client details.

Program Name	Type	Created On	Created By	Status	Actions
ABA Program	Bed	2018/01/04 10:54:25 AM	Gae, Retta	rejected	View
AAAPProgram	Bed	2018/01/04 09:36:48 AM	Gae, Retta	rejected	View
Barrett House	Bed	2017/12/07 11:25:03 AM	Gae, Retta	admitted	Update
Bailey House	Bed	2017/12/07 11:14:24 AM	Gae, Retta	discharged	View
Central Intake	Service	2017/12/07 10:31:57 AM	Gae, Retta	active	Update
Christie Ossington Men's Hostel	Bed	2017/11/20 10:46:16 AM	JJJJJ, Linda	rejected	View
Streets to Homes Assessment and Referral Centre - Service Program	Service	2017/11/20 10:44:19 AM	JJJJJ, Linda	active	Update
ABB Program	Bed	2017/11/20 10:41:46 AM	JJJJJ, Linda	rejected	View
Central Intake	Service	2017/11/14 03:55:00 PM	JJJJJ, Linda	inactive	View

9 items found, displaying all items.

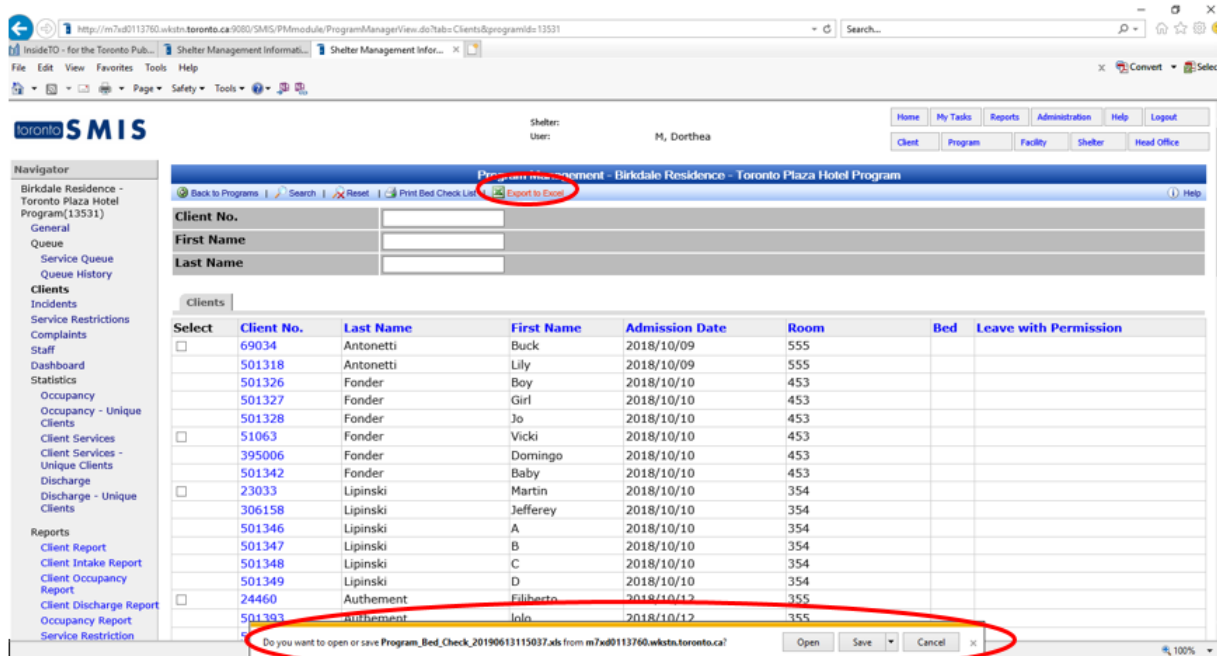
Sample of a SMIS Client Discharge listing export Excel below:

	A	B	C	D	E	F	G	H
1	Name	DOB	Client No.	Admission Date	Discharge Date	Discharge Reason	Discharge	Relationship
2	Adekunle, Hanan	04/27/2017	566315	05/10/2019 18:47	11/20/2019 11:16	Automatic discharge - Clie	Automatic discharge	
3	Adekunle, Toyin	08/08/1987	566312	05/10/2019 18:47	11/20/2019 11:16	Automatic discharge - Clie	Automatic discharge	
4	Adekunle, Zahra	10/13/2014	566314	05/10/2019 18:47	11/20/2019 11:16	Automatic discharge - Clie	Automatic discharge	
5	Adesina, Adedapo	10/08/1974	570791	08/03/2019 20:40	11/20/2019 11:22	Automatic discharge - Clie	Automatic discharge	
6	Adesina, Arinola	03/25/1973	570790	08/03/2019 20:40	11/20/2019 11:22	Automatic discharge - Clie	Automatic discharge	
7	Adesina, Babafemi	02/12/2007	570794	08/03/2019 20:40	11/20/2019 11:22	Automatic discharge - Clie	Automatic discharge	
8	Adesina, Oluwashubomi	11/27/2005	570793	08/03/2019 20:40	11/20/2019 11:22	Automatic discharge - Clie	Automatic discharge	
9	Adesina, Toluwani	01/04/2002	570792	08/03/2019 20:40	11/20/2019 11:22	Automatic discharge - Clie	Automatic discharge	
10	Agbooro, Ikimot Opemipo Oladunni	06/12/2007	565337	05/05/2019 9:35	11/20/2019 10:47	Automatic discharge - Clie	Automatic discharge	
11	Agbooro, Mariam Oyinkansola	04/23/2003	565336	05/05/2019 9:35	11/20/2019 10:47	Automatic discharge - Clie	Automatic discharge	
12	Agbooro, Oyindamola Rasheedat	03/22/1979	565333	05/05/2019 9:35	11/20/2019 10:47	Automatic discharge - Clie	Automatic discharge	
13	Agbooro, Rahmat Tiwatope	11/28/2012	565338	05/05/2019 9:35	11/20/2019 10:47	Automatic discharge - Clie	Automatic discharge	
14	Agbooro, Wasiu Opeyemi	08/09/1970	565334	05/05/2019 9:35	11/20/2019 10:47	Automatic discharge - Clie	Automatic discharge	
15	Agbooro, Zainab Fadeke	11/11/2000	565335	05/05/2019 9:35	11/20/2019 10:47	Automatic discharge - Clie	Automatic discharge	
16	Akindele, Bisi	05/17/1968	566313	05/10/2019 18:47	11/20/2019 11:16	Automatic discharge - Clie	Automatic discharge	
17	Alshekh, Rabab	10/12/1977	573069	08/02/2019 18:11	11/20/2019 11:26	Automatic discharge - Clie	Automatic discharge	
18	De Pombo Roman, Catalina	05/06/1980	564089	04/09/2019 16:07	11/20/2019 11:19	Automatic discharge - Clie	Automatic discharge	
19	Elfaki, Mashail	06/04/1987	567067	05/28/2019 7:37	11/20/2019 10:42	Automatic discharge - Clie	Automatic discharge	
20	Fashina, Baarat	01/12/2005	558270	02/10/2019 17:57	11/20/2019 10:59	Automatic discharge - Clie	Automatic discharge	
21	Fashina, Baqiat	01/27/2002	558269	02/10/2019 17:57	11/20/2019 10:59	Automatic discharge - Clie	Automatic discharge	
22	Fashina, Kafilat	07/30/1976	558295	02/10/2019 17:57	11/20/2019 10:59	Automatic discharge - Clie	Automatic discharge	
23	Hagana, Tarig	05/24/1984	567068	05/28/2019 7:37	11/20/2019 10:41	Automatic discharge - Clie	Automatic discharge	
24	Hassan, Basil	11/29/2011	573073	08/02/2019 18:11	11/20/2019 11:26	Automatic discharge - Clie	Automatic discharge	
25	Hassan, Faris	08/31/2019	575998	09/04/2019 11:18	11/20/2019 11:26	Automatic discharge - Clie	Automatic discharge	
26	Hassan, Sujood	05/09/2008	573071	08/02/2019 18:11	11/20/2019 11:26	Automatic discharge - Clie	Automatic discharge	
27	Hassan, Wawadh	04/13/2009	573072	08/02/2019 18:11	11/20/2019 11:26	Automatic discharge - Clie	Automatic discharge	
28	Jahar, Rahma Hussain	02/02/1983	562819	04/02/2019 20:50	11/20/2019 10:44	Automatic discharge - Clie	Automatic discharge	
29	Kooulo, Nancy	11/09/1976	548424	09/08/2019 13:49	11/20/2019 11:06	Automatic discharge - Clie	Automatic discharge	

4. Add Excel Export to SMIS Program Client List Screen

An Export to Excel function via an Action button has been added to the Program Client list screen as per below:

Previously just the PDF print function/Action button was available.



The screenshot shows the SMIS web application interface. The breadcrumb trail is "Program Management - Birkdale Residence - Toronto Plaza Hotel Program". The "Export to Excel" button is circled in red. Below the table, a dialog box is open with the text: "Do you want to open or save Program_Bed_Check_20190613115037.xls from m7x0113760.wkstn.toronto.ca?".

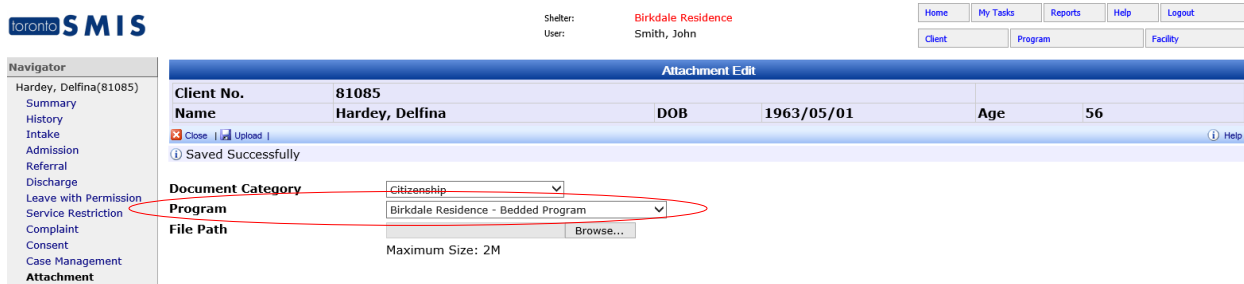
Select	Client No.	Last Name	First Name	Admission Date	Room	Bed	Leave with Permission
<input type="checkbox"/>	69034	Antonetti	Buck	2018/10/09	555		
<input type="checkbox"/>	501318	Antonetti	Lily	2018/10/09	555		
<input type="checkbox"/>	501326	Fonder	Boy	2018/10/10	453		
<input type="checkbox"/>	501327	Fonder	Girl	2018/10/10	453		
<input type="checkbox"/>	501328	Fonder	Jo	2018/10/10	453		
<input type="checkbox"/>	51063	Fonder	Vicki	2018/10/10	453		
<input type="checkbox"/>	395006	Fonder	Domingo	2018/10/10	453		
<input type="checkbox"/>	501342	Fonder	Baby	2018/10/10	453		
<input type="checkbox"/>	23033	Lipinski	Martin	2018/10/10	354		
<input type="checkbox"/>	306158	Lipinski	Jefferey	2018/10/10	354		
<input type="checkbox"/>	501346	Lipinski	A	2018/10/10	354		
<input type="checkbox"/>	501347	Lipinski	B	2018/10/10	354		
<input type="checkbox"/>	501348	Lipinski	C	2018/10/10	354		
<input type="checkbox"/>	501349	Lipinski	D	2018/10/10	354		
<input type="checkbox"/>	24460	Authement	Eliberto	2018/10/12	355		
<input type="checkbox"/>	501393	Authement	Jolo	2018/10/12	355		

The resulting Excel export is shown below:

CLIENT_NO	LAST_NAME	FIRST_NAME	ASSIGNED_ROOM	ASSIGNED_BED	OCCUPIED_ROOM	OCCUPIED_BED	PRESENT	LEAVE_WITH_PERMISSION
Bed Check for Program : Barrett House								
printed on 2019-11-25 02:29 PM								
printed by M. Dorthea								
FLOOR: 4								
ROOM: RM10								
503278	MototoS	Man	RM10	BD1	---	---	-	-
333757	BohnerT	Weldon	RM10	BD4	---	---	-	-
FLOOR: 6								
ROOM: RM005								
500077	dddd	ddd	RM005	Bed005	---	---	-	-
ROOM: Room5								
164395	Ahlin	Hong	Room5	Bed New1	---	---	-	-
500432	JoJoneson	JoJones	Room5	Bed New4	---	---	-	-
280279	Alanis	Brant	Room5	Bed New5	---	---	-	-
501840	Sin	Kills	Room5	Bed New6	---	---	-	-
74446	Bora	Saul	Room5	Bed New7	---	---	-	-
500072	Mia	Ted	Room5	Bed5	---	---	-	-
FLOOR: All								
ROOM: House								
501092	tom	tom	House	1	---	---	-	-
499218	Brown	James	House	2	---	---	-	-
502956	Egglast	Egg	House	3	---	---	-	-
361340	Bassham	Hunter	House	5	---	---	-	-

5. Program (Selection) for SMIS Attachments

Program selection/dropdown has been added to the Attachment function in SMIS. See sample screen below:

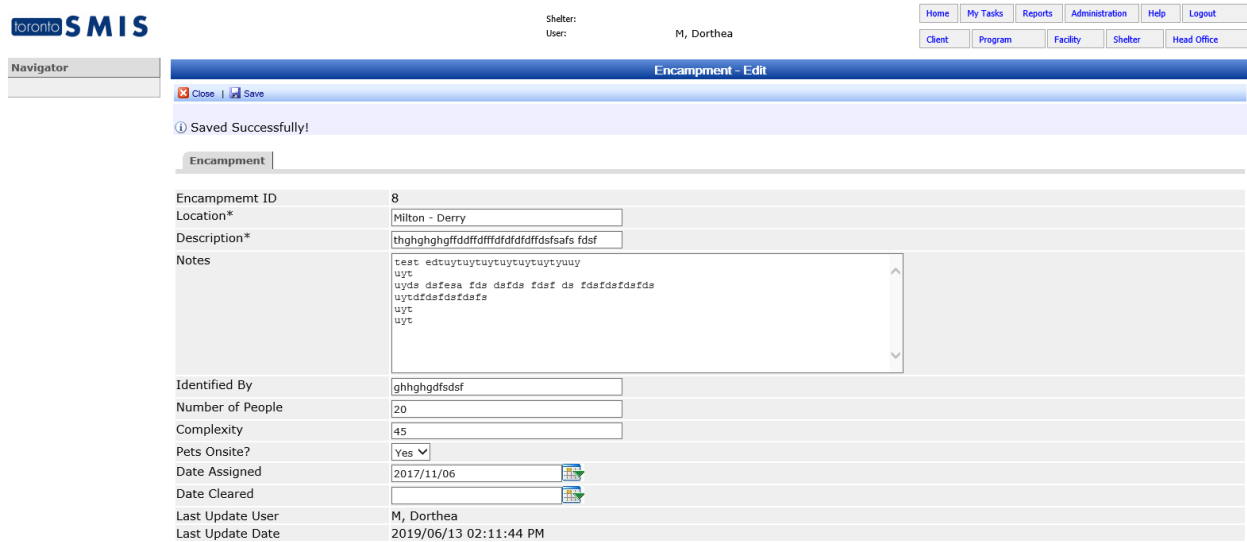


The screenshot shows the SMIS interface with the following elements:

- Header:** Toronto SMIS logo, Shelter: Birkdale Residence, User: Smith, John. Navigation buttons: Home, My Tasks, Reports, Help, Logout, Client, Program, Facility.
- Navigator:** A sidebar menu with options: Hardey, Delfina(81085), Summary, History, Intake, Admission, Referral, Discharge, Leave with Permission, Service Restriction, Complaint, Consent, Case Management, and Attachment (highlighted).
- Attachment Edit Form:**
 - Client No.:** 81085
 - Name:** Hardey, Delfina
 - DOB:** 1963/05/01
 - Age:** 56
 - Document Category:** Citizenship (dropdown menu)
 - Program:** Birkdale Residence - Bedded Program (dropdown menu, circled in red)
 - File Path:** (text input field) Browse... (button)
 - Maximum Size:** 2M

6. SMIS: Make Encampment Location Editable

Encampment fields, other than the ID, are now editable with the correct access controls.



toronto **SMIS** Shelter: M, Dorthea User: M, Dorthea

Home My Tasks Reports Administration Help Logout
Client Program Facility Shelter Head Office

Encampment - Edit

Close Save

Saved Successfully!

Encampment

Encampment ID	8
Location*	Milton - Derry
Description*	thghghghgfdfffdfffdfffdffdsfsafs fsdf
Notes	teet edtuytuytuytuytuytuyuy uyt uyda defesa fda dsfds fdat ds dsdfdsfds uytdfsdfsdfs uyt uyt
Identified By	ghghgdfsdf
Number of People	20
Complexity	45
Pets Onsite?	Yes
Date Assigned	2017/11/06
Date Cleared	
Last Update User	M, Dorthea
Last Update Date	2019/06/13 02:11:44 PM