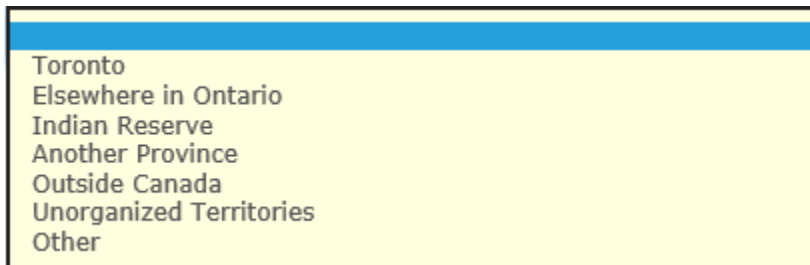# SMIS "Lived the Last 12 Months" Quick Reference: (Dec 2019)

Understanding where clients come from when entering our system is important to improving service coordination. In order to better capture accurate information about whether clients have experienced homelessness in other communities before accessing shelter in Toronto, we need to change the fields and drop-downs in SMIS.

Currently, in the SMIS Intake screen, the " Lived last 12 months* " field has the following 7 options in the drop-down:

Toronto
Elsewhere in Ontario
Indian Reserve
Another Province
Outside Canada
Unorganized Territories
Other

With this enhancement, inquiring as to a Client's living location within the last 12 months is separated into four questions:

The first question is "Have you lived only in Toronto in the last 12 months?"

If the answer is 'No', then the next question asked is "If 'No', where did you live right before coming to Toronto?" in the last 12 months.

Elsewhere in Ontario
Other Province/Territory
Outside Canada

The "Indian Reserve" and "Other" choices have been removed, and "Another Province" and "Unorganized Territories" have been merged into "Other Province/Territory".

When a user selects "Elsewhere in Ontario", a second drop-down below named "**Place in Ontario / Province/Territory**" will appear. Once the user enters a minimum of one character, all the places beginning with that letter(s), within Ontario, other than the City of Toronto, will appear.
Therefore, the more letters entered, the narrower the search criteria.

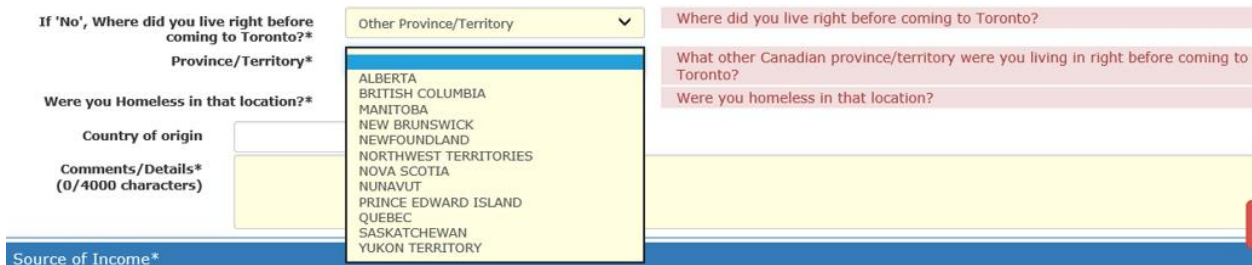| If 'No', Where did you live right before coming to Toronto?* | Elsewhere in Ontario ∨ | Where did you live right before coming to Toronto? |
| Place in Ontario* | | What other Ontario community were you living in right before coming to Toronto? |

For example, if a user enters 'ri', then all places in Ontario beginning with "ri" will appear in the search results dropdown list as shown:

ri   ✕

Richmond

Richmond Hill

Rideau Lakes

Ridgetown

The user can then select by clicking the correct place from the dropdown.

When a user selects "Other Province/Territory", then an alphabetical dropdown will occur showing all the Canadian Provinces and Territories, other than Ontario, as selection choices.

When a user selects "Outside Canada", there is no further dropdown as to a more detail location outside Canada.

Finally, if the answer to the first question "Have you lived only in Toronto in the last 12 months?" is 'No', then an additional question is asked, "Were you Homeless in that location?"