Shelter, Support and Housing Administration

Three Tier Response to COVID-19

**Tier 1 Prevention**

Responses include enhanced Infection Prevention and Control guidance, physical distancing in the shelter system, and focus on outreach and encampments

$6.1 million to shelters, 24-hour respites and drop-ins for IPAC, PPE, wage increases and grants to increase programming to achieve physical distancing

30 new facilities opened

1,960 people moved into hotels

3,600 people have moved for physical distancing

700 people sleeping outdoors moved to interim housing units

20 hotel locations are operational

**Tier 2 Mitigation**

Responses include screening and testing for COVID-19 and implementation of a dedicated isolation program

More than 575 clients have been provided space for isolation with medical supports

615 clients transported for testing to date

Screening in place at all points of entry and active screening and monitoring of clients and staff using Ministry of Health guidelines

**Tier 3 Recovery**

Responses include recovery sites, rapid housing, leveraging investments for permanent housing, and ensuring housing stability

Increased rent bank by $2 million to help 800 households

**Recovery sites**

419 clients who are COVID-19 positive provided isolation spaces to recover

1,309 people moved into permanent housing through rapid re-housing, housing allowances, and rent-geared-to-income

Built on a foundation of strong communication and partnership