Shelter, Support and Housing Administration
Three Tier Response to COVID-19

Tier 1 Prevention
Responses include enhanced Infection Prevention and Control guidance, physical distancing in the shelter system, and focus on outreach and encampments

$6.1 million to shelters, 24-hour respite and drop-ins for IPAC, PPE, wage increases and grants to increase programming to achieve physical distancing

40 new facilities opened
800 people sleeping outdoors moved to interim housing units
1,960 people moved into hotels
19 hotel locations are operational
3,600 people have moved for physical distancing

Built on a foundation of strong communication and partnership

Tier 2 Mitigation
Responses include screening and testing for COVID-19 and implementation of a dedicated isolation program

More than 630 clients have been provided space for isolation with medical supports
670 clients transported for testing to date

Screening in place at all points of entry and active screening and monitoring of clients and staff using Ministry of Health guidelines

Tier 3 Recovery
Responses include recovery sites, rapid housing, leveraging investments for permanent housing, and ensuring housing stability

Increased rent bank by $2 million to help 800 households

Recovery sites
434 clients who are COVID-19 positive provided isolation spaces to recover

2,000 people moved into permanent housing through rapid re-housing, housing allowances, and rent-g geared-to-income

40 new facilities opened
800 people sleeping outdoors moved to interim housing units
1,960 people moved into hotels
19 hotel locations are operational
3,600 people have moved for physical distancing

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