

Shelter, Support and Housing Administration Three Tier Response to COVID-19

20.09.14

Tier 1 Prevention

Responses include enhanced Infection Prevention and Control guidance, physical distancing in the shelter system, and focus on outreach and encampments

\$6.1 million to shelters, 24-hour respites and drop-ins for IPAC, PPE, wage increases and grants to increase programming to achieve physical distancing

40 new facilities opened

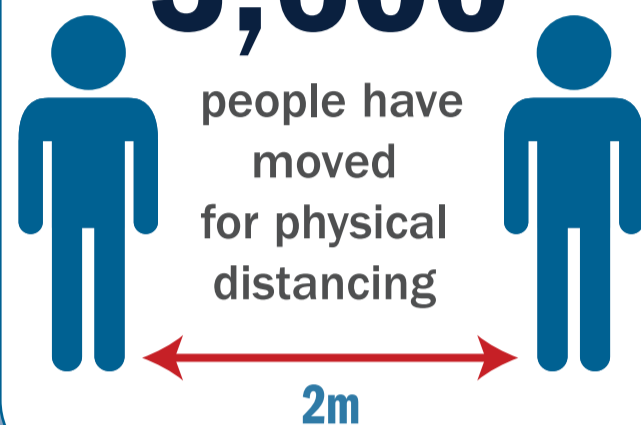


1,960 people moved into hotels



19 hotel locations are operational

3,600



800 people sleeping outdoors moved to interim housing units

Tier 2 Mitigation

Responses include screening and testing for COVID-19 and implementation of a dedicated isolation program

More than **630 clients** have been provided space for isolation with medical supports

670 clients transported for testing to date



Screening in place at all points of entry and active screening and monitoring of clients and staff using Ministry of Health guidelines



Tier 3 Recovery

Responses include recovery sites, rapid housing, leveraging investments for permanent housing, and ensuring housing stability

Increased rent bank by **\$2 million** to help 800 households

Recovery sites

434 clients who are COVID-19 positive provided isolation spaces to recover

2,000 people moved into permanent housing through rapid re-housing, housing allowances, and rent-geared-to-income



Built on a foundation of strong communication and partnership