Shelter, Support and Housing Administration
Three Tier Response to COVID-19

Tier 1 Prevention
Responses include enhanced Infection Prevention and Control guidance, physical distancing in the shelter system, and focus on outreach and encampments

$6.1 million to shelters, 24-hour respite and drop-ins for IPAC, PPE and wage increases

25 new facilities opened
1,160 people moved into hotels
13 temporary respite sites and expanded facilities opened for physical distancing

80 people sleeping outdoors moved to interim housing units
12 hotel locations are operational
2,420 people have moved for physical distancing

490 people moved to temporary respite programs to create more opportunity for physical distancing

Tier 2 Mitigation
Responses include screening and testing for COVID-19 and implementation of a dedicated isolation program

More than 150 clients have been provided space for isolation with medical supports
200 clients transported for testing to date

Screening in place at all points of entry and active screening and monitoring of clients and staff using Ministry of Health guidelines

Tier 3 Recovery Sites
Responses include recovery sites, rapid housing, leveraging investments for permanent housing, and ensuring housing stability

Increased rent bank by $2 million to help 800 households

Recovery sites
170 clients who are COVID-19 positive provided isolation spaces to recover

670 people moved into permanent housing through rapid re-housing, housing allowances, and rent-geared-to-income

Built on a foundation of strong communication and partnership