

April 2, 2020

Watermain Cleaning and Structural Relining Construction Work in Your Area

Attention of the Occupant/Resident

The City of Toronto will be undertaking watermain cleaning and structural relining construction work in your neighbourhood beginning in the spring of 2020. Once underway, this work can take up to approximately eight months (this timeline is subject to change). For more information on the streets where the construction will be taking place, please see page 3 of this notice.

COVID-19 and Construction Work in Toronto

The Province of Ontario has enacted a declaration of emergency to help contain the spread of COVID-19 and protect the public. A list of essential workplaces in Ontario was announced on March 23. As indicated on the list, City-led infrastructure construction has been deemed essential and this project will proceed. This construction is essential to ensure the City's infrastructure remain safe, in a state of good repair and able to meet Toronto's needs. For more information on the City's response to COVID-19 please visit toronto.ca/covid-19.

Important Construction Information

- **Residential properties:** Contractors will not need access to your home, unless an unplanned circumstance arises, which is extremely rare. If this occurs, the contractors must adhere to the Province of Ontario guidelines to help stop the spread of COVID-19. For more information on these guidelines please visit: ontario.ca/page/construction-site-health-and-safety-during-covid-19. If your home does not have the necessary exterior plumbing infrastructure, your water may be disrupted for approximately 10 to 20 minutes, in order to connect your property to the temporary water supply. A water shut-off notification will be provided in advance by the contractor who is required to abide by the provincial guidelines.
- **Industrial, commercial, institutional and multi-residential properties:** There will be short-term water service disruptions for connection and disconnection of the temporary water supply. In all cases, the City's contractor will discuss this matter with the property manager and/or superintendent in advance abiding by the guidelines, noted above, to help stop the spread of COVID-19. The temporary water disruption will be coordinated at a time that best suits the needs of the property (for example, overnight in order to minimize impacts) and a notice will be provided 24 hours in advance.

If you have questions about this work, please contact:

City of Toronto General Inquiries	311
Field Ambassador	647-923-3430, TorontoWMRehab2@wsp.com (7 a.m. – 7 p.m., Monday – Friday, closed weekends)
TTY Hearing Impaired Service	416-338-0889 (7 Days a week, 8 a.m. – 5 p.m., closed holidays)

Water Service Replacement

The water service is the underground pipe that brings water to your water meter and is owned by you and by the City. The part owned by the City is from the municipal watermain to your property line. The part owned by you is from your property line to your water meter. As part of this construction work, the contractor will be replacing any City-owned water service pipes that do not meet City standards, including those made of lead.

Important Information About Lead Water Services

- If you live in a house/building that was built before the mid-1950s, your water service may be made of lead. Please read the attached fact sheet with important information about the risks of lead in drinking water, especially if someone in your house/building is pregnant, there are children under six years old, or there is an infant drinking formula made from tap water.
- Please note: Lead pipes were not used in apartment buildings or other multi-residential buildings with more than six units.

Replacing Your Substandard Water Service

If you would like to replace your part of the water service pipe, you are encouraged to obtain several quotes before selecting a contractor. PLEASE NOTE: The City is not able to get involved in any contract for work done on private property. Property owners are responsible for ensuring contractors do not interfere with the work being done on City property.

Work Details

In the first few weeks, the City's contractor will move equipment on-site and prepare the work area before construction begins. Over the several months of construction, crews will:

- Excavate pits in the road to access the watermain;
- Install a temporary water supply system and attach your building to the supply;
- Clean and structurally re-line the existing watermain;
- Replace any City-owned water service pipes that do not meet City standards (from the watermain to the private property line); and
- Remove the temporary water supply and restore all work areas with asphalt, concrete or grass.
- You may experience dust, noise and other inconveniences. The City will make efforts to reduce the impacts. We appreciate your patience.

Work Hours

- Work will take place between 7 a.m. to 7 p.m., Monday to Friday, with work after hours and on weekends as required.
- Night work may be required as part of this project.

Actions You Need to Take

- Property owners should remove items located within City property limits (boulevard), such as landscaping and/or decorative objects.
- The City will not be responsible for damage to any privately owned items on City property.
- Throughout the work, it is recommended that you temporarily disconnect any water treatment systems (i.e. softeners or filters), water-cooled air conditioners or similar plumbing fixtures. Automatic lawn sprinkler systems may also be affected, therefore, you may need to water manually.

Restoration

The construction work area will be restored with sod and/or asphalt where required. Interlocking bricks, flagstone on a granular base, or other similar features that are removed from public and private property during construction will be replaced. Lawn seeding and/or laying of sod will be done as needed during ideal growing seasons only – in the spring (April to June) and fall (September to October). Permanent restoration of the curb and sidewalk will take place within 18 to 24 months.

Road and Sidewalk Access

In order to complete the work in a safe manner, there will be road and sidewalk restrictions within the construction work zone. Access for emergency vehicles will be maintained at all times.

Driveway Access

The contractor will notify you of any temporary restrictions to your driveway access. If your property has two entrances, one entrance will be kept open at all times.

Traffic Management

Efforts have been made to manage traffic in the area for the safety of workers, road users and pedestrians. Road users should expect delays and increased traffic on nearby main and side streets.

Parking

- Parking in the active work zone is not permitted due to space requirements for construction equipment and materials. If your parked vehicle affects the construction work, it will be re-located with no charge to the owner. If your vehicle is moved, please contact parking control for its location at 416-808-2222.
- In the event you receive a traffic ticket for on-street parking during this period of construction, you may choose to dispute your ticket following the process listed on the reverse side of the parking infraction notice.

- You may use this notice as part of your defence for parking consideration during construction; however, the Project Manager/Field Ambassador does not have the authority to cancel any parking tickets.

Garbage & Recycling

- Please follow your normal routine. If required, the contractor will move bins to an appropriate location and return them.
- Please ensure that you label your bins with your address.

Locations of Watermain Cleaning and Structural Re-Lining**City of Toronto Contractor: Robert B. Somerville Co. Limited**

- Burnhamthorpe Road (from The West Mall to Etobicoke Civic Centre)
- Irondale Drive and Steeles Avenue West (from Klondike Drive to Rossidean Drive)
- Ourland Avenue
- The West Mall (from Holiday Drive to Burnhamthorpe Road)

These construction projects are part of the Council-approved Capital Works Program to renew aging infrastructure, improve water distribution and reduce the risk of watermain breaks.