COVID-19 CLASS ORDER FOR SELF-ISOLATION

What is the COVID-19 Class Order for Self-Isolation?
The "class order" requires people to stay home and self-isolate during the time they are most likely to infect others with COVID-19. The goal of the class order is to reduce the spread of COVID-19, and protect the health of everyone in Toronto.

Can Toronto Public Health issue a class order, and how long will it be in effect?
The provincial Health Protection and Promotion Act allows the Medical Officer of Health to issue a "class order." The order was first issued on April 1, 2020, and most recently updated on January 10, 2022. The order is in effect until the Medical Officer of Health declares it is no longer needed.

How does self-isolation work?
Self-isolation means staying at home or in an isolation facility. Do not go outside or have visitors. Avoid close contact with others. It also means keeping as much distance as possible from other people living at home. Use a separate bathroom and bedroom, if possible. When sharing rooms, open windows for good airflow. Shop online or have someone pick up supplies. Please call Toronto Public Health at 416-338-7600 for advice if groceries, prescriptions or other services are needed. See how to self-isolate.

People who do not have housing which allows them to isolate away from others, who are experiencing homelessness, or who feel unsafe at home can be provided temporary shelter. Please call Toronto Public Health at 416-338-7600 to discuss.

Can people attend medical appointments while they self-isolate?
People can still go for essential medical appointments when they are in self-isolation. Contact Toronto Public Health at 416-338-7600 for instructions before going to a medical clinic or hospital.

Vaccination appointments should be postponed until after self-isolation is completed.

What happens if people do not self-isolate?
People who do not follow the rules of the class order can be charged and fined up to $5,000 per day if convicted. Police may be called to assist.

Why do people have to provide contact names and other information to Toronto Public Health?
How is their privacy protected?
When asked by Toronto Public Health, people who are covered by the class order must provide Toronto Public Health with the names and contact information (telephone numbers, addresses, email addresses) for anyone they were in close contact with during dates and times specified by Toronto Public Health. This information may be used for contact tracing.

Toronto Public Health understands that people will have concerns about their privacy. All information collected by Toronto Public Health is protected by Ontario’s privacy legislation for health information, the *Personal Health Information Protection Act, 2004*.

**Can people legally challenge the class order?**
The people the class order applies to can challenge it by appealing to the [Health Services Appeal and Review Board](https://www.toronto.ca/services/health-services-review-and-appeals/).  

**More Information**
For a health assessment, call a doctor's office or Telehealth Ontario at 1-866-797-0000. For more information about the class order, call Toronto Public Health at 416-338-7600.