COVID-19: Use of Face Masks

Choose a high quality mask that fits well and is comfortable. Wearing a mask, in addition to physical distancing, getting vaccinated and other public health measures, can reduce the spread of COVID-19. Masks should always be worn in indoor public settings, and outdoors when physical distancing is difficult.

Masks are required in Public Places

The City of Toronto By-law 541-2020, as amended by By-law 664-2020, requires everyone to wear a mask or face covering in all indoor public settings, including common areas in multi-residential buildings. The provincial government also requires that masks be worn in indoor settings under the Reopening Ontario Act.

Workplace Requirements

The Reopening Ontario Act requires mask use in all workplaces, even those that are not open to the public. City of Toronto By-law 541-2020 requires operators create a mask policy. Cloth masks do not replace personal protective equipment (PPE) required in workplace settings.

Masks and Source Control

When we wear a high quality, well-fitted mask, we are protecting others from our respiratory droplets and aerosols. This is called source control and can reduce the spread of germs in the air and on surfaces. Good quality and fitted masks can also protect the wearer from infection.

Qualities of a Good Cloth Mask

- Masks should be made of at least three layers of tightly woven fabric (such as cotton or linen), or two layers with a filter layer for extra protection.
- Consider a medical mask or respirator for even better protection.
- You can add the filter layer into the pocket of a cloth mask. For masks without a pocket, cut/unstitch one end and tuck a filter in between the two layers.
- Your mask should fit your face, covering your nose, mouth and chin without gaping.
- Your mask should be comfortable, easy to breathe through, and not limit your vision.
- Your mask and ties/ear loops should fit securely to avoid adjusting during use.
- Choose a fabric that can support a high temperature wash (e.g. cotton).
- Choose a fabric that maintains the mask shape after washing and drying.
People at Greater Risk of COVID-19
A medical mask, respirator or properly fitted 3-layer cloth mask is recommended for anyone who:
- has tested positive for or has symptoms of COVID-19
- is caring for someone who has tested positive or has symptoms of COVID-19
- lives in an overcrowded setting with someone who has tested positive or has symptoms of COVID-19
- is at risk of more severe illness from COVID-19
- is at higher risk of exposure to COVID-19 because of their living or work situation

Note: PPE requirements in a workplace should be followed for workers.

Products Not Recommended
- A face shield is not an alternative to a mask as it does not protect others from your respiratory particles.
- A face shield may be worn with a mask as added protection for the wearer.
- Plastic masks do not protect others from your respiratory particles because they do not fit snug to the face.
- Masks with an exhaust valve can spread respiratory particles into the room. They do not protect others or limit the spread of COVID-19.
- Neck gaiters, scarves or bandanas are not well secured to the head or ears, making them more likely to move or slip out of place. They also do not cover the nose, mouth and chin securely without gaps.
- Persons wearing religious coverings should wear a face mask underneath.

Proper Use of a Face Mask
- Wash or sanitize your hands before putting on and after taking off your mask.
- Place the mask over your nose, mouth and chin without gaping.
- Change your mask if it becomes moist or dirty.
- Remove your mask by the ear loops without touching the front of the mask.
- Put your used mask in a plastic bag or directly in the laundry bin to be washed.
- Wash cloth masks after each use with other items using the hot wash cycle and dryer.

What to Avoid When Using Masks
- Do not share your mask with others.
- Do not re-use disposable masks.
- Avoid touching your face or mask when wearing it.
- Do not wear your mask under the nose or chin, on your forehead, or hang it from your ear.
- Do not put masks on children under the age of two.
- Do not put masks on people who have trouble breathing or who cannot remove the mask without assistance.

**People Unable to Wear Masks**

We need to be respectful of people who are unable to wear a mask because of their age or medical condition. For businesses and service providers, consider offering alternative services to people who are unable to wear a mask. Try virtual services, curb-side pickup or offer services during off-peak hours.

Visit the [Government of Canada](https://www.canada.ca) website for information about mask use.

**For more information**, visit us online at or call 416-338-7600.

**Get fully vaccinated** as soon as you can for the best protection against COVID-19.