

COVID-19 Response – Donation of Personal Protective Equipment (PPE)

1. What is the process for approving a donation of PPE?

The City needs to validate that any Personal Protective Equipment offered meets certain requirements. The City will ask you to provide:

- Product name and manufacturer
- Units available for donation
- Model number, if applicable
- Image of product
- Technical specifications, if available
- Expiry date, if applicable

2. Can I donate any kind of N95 respirator?

The City is interested in donations of NIOSH-approved N95 respirators or their equivalent. Donors are asked to supply technical specifications.

3. I hear that N95 respirators are in short supply. Will the City accept KN95 respirators?

The KN95 respirator has been identified as equivalent to NIOSH-approved N95 respirators by an approving body (U.S. Food and Drug Administration). Donors are asked to supply technical specifications. The City will need to be able to verify that they are certified: manufacturer name/symbol, model number, ratings/standard and date.

4. When I offer to donate PPE to the City, can that donation be directed to benefit a hospital?

The City does not supply hospitals. If you would like your donation to go to a hospital, you should contact the hospital(s).

5. Can I direct my donation to certain staff or a certain area of the City, such as a Long-Term Care Home?

Yes that is possible. Enter where you would like to direct your donation as part of the description of your offer. The City will work to direct the product accordingly, but a match may not always be possible as we prioritize to address the areas of greatest need.

6. I want to purchase PPE from abroad and donate it in Canada. Can the City help me with logistics of importing the PPE into Canada?

The City can provide some advice on this topic, but it will be up to the donor to determine how best to arrange the logistics. Importing most PPE requires a medical device establishment licence (MDEL) from Health Canada. View information about [MDEL](#) and the [regulatory requirements](#).

Other logistics, including transporting the PPE from abroad to Canada, would need to be arranged by the donor.

7. Can I donate funds to the City for purchase of PPE?

Funds donated to the City of Toronto's COVID-19 [response](#) will directly contribute to a variety of vital, community-focused services, both now and during recovery. To discuss a major gift, earmarked for PPE specifically, please call 416-392-1144 or email donate@toronto.ca.

8. I have an opened box of face masks at home. Can the City make use of them?

Thank you for your offer, but the City can only accept unopened boxes of PPE.

9. A group of neighbours have been making cloth face masks at home. Can the City make use of them in some way?

At this time, the City is not accepting homemade cloth face masks. However, you are encouraged to register your offer using the Donation of Goods and Services [form](#), should this change moving forward.

10. Where can I drop off my donation?

If your donation is approved, we will provide you with the location where it can be dropped off.