

# SUPPORTING TORONTO'S COMMUNITIES

## COMMUNITY COORDINATION PLAN

With the arrival of COVID-19, the community sector entered a new level of crisis management to meet the needs of Toronto's most vulnerable community members. Community organizations instantly changed to online social service delivery or used physical distancing measures. Daily coordination, information and resources are vital for agencies to help clients in real time. To make this happen, the City of Toronto and United Way created the Community Coordination Plan.

### CCP COORDINATES RESPONSES TO URGENT LOCAL ISSUES

CCP works with local community organizations to identify urgent issues and coordinate with one another to implement solutions quickly. CCP ensures there is communication between local community organizations and City of Toronto and/or United Way.



TECHNOLOGY



MENTAL HEALTH



INCOME SUPPORT



PHYSICAL DISTANCING



FOOD SECURITY



PERSONAL PROTECTIVE EQUIPMENT



AGENCY FUNDING



DOMESTIC VIOLENCE

### IN THE FIRST SIX WEEKS ( STARTING MARCH 23 )

210

Sessions held to coordinate and share information at tables comprised of local community organizations

340

Local community organizations engaged in service delivery coordination

66

Local community organizations approved for total of \$942K in funding through United Way Greater Toronto rapid response emergency fund

125

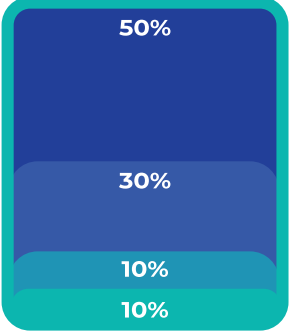
Councillors' inquiries supported

111

Local community organizations supported through donations totaling more than \$260K in goods and services

### DONATIONS

MATCHED



**50% FOOD**  
(Hampers, Hot Meals, Pastries, Chocolate)  
**30% GOODS**  
(Hygiene Kits, Water Bottles, Activity Kits For Children)  
**10% LABOUR & SERVICES**  
(Uber Vouchers)  
**10% OTHER**  
(Harm Reduction Kits, Technology, PPE, Financial Donations)

\*Total Value more than \$260,000

NEEDED

**STILL NEEDED**  
Food, Transportation, Volunteers, Hygiene Products, Diapers, Incontinence Products, Laptops, Wi-Fi Access

### THE COORDINATING TABLE

City of Toronto

United Way Greater Toronto

Findhelp 211 Central

Toronto Central Local Health Integration Network

Social Planning Toronto

Toronto Nonprofit Network

"The CCP has given us peace of mind that there is a strong coordinated effort to address residents' concerns."

~City Councillors' Office

"CCP provides agencies with a consistent point of access to relevant information, resources and peer exchange in a fast and responsive manner."

~Community Agency

"The cluster brings together different kinds of agencies (multi-service, food, seniors, employment). Having a cross-sector network is a critical step towards meeting the needs of vulnerable people and fast."

~Cluster Coordinator