

# COHB Client flow

Applicant accesses website and COHB Benefits Calculator



Calls 416-338-8888

Staff fills out COHB application with client. Make sure all the necessary documents are available before the call



Applicant confirms income, eligibility and consent to be **removed** from **Centralized Waiting List**, if approved

Staff sends completed application form to Ministry of Finance (MOF)



MOF follows up to confirm eligibility, COHB amount and consent **to be removed from the Centralized Waiting List**

Applicant receives their COHB

