

July 10, 2020

Watermain Cleaning and Structural Relining Construction Work in Your Area

Attention of the Occupant/Resident

The City of Toronto will be undertaking watermain cleaning and structural relining construction work in your neighbourhood beginning in the summer of 2020. Once underway, this work can take up to approximately eight months (this timeline is subject to change). For more information on the streets where the construction will be taking place, please see page 3 of this notice.

COVID-19 and Construction Work in Toronto

As restrictions on construction have been lifted by the Province of Ontario, City-led infrastructure construction will continue. This work is essential to ensure the City's infrastructure remain safe, in a state of good repair and able to meet Toronto's needs. During construction, the contractor is responsible for all aspects of health and safety on site, as specified under the Ontario Occupational Health and Safety Act, which includes implementing COVID-19 mitigation practices. For more information on the City's response to COVID-19, please visit toronto.ca/covid-19.

Physical Distancing: There are times when contractors may need to communicate with property owners about what is happening on-site. This could be about driveway access, water shut-offs, exterior or interior pre-construction inspections, or site restoration work. Contractor's staff are identifiable by their high-visibility clothing. If the contractor needs to speak with you, they will knock on your door and/or ring the doorbell then step away to keep the required two-meter distance. Please practice physical distancing with all workers on-site so everyone remains safe. If you have questions, please contact the Field Ambassador.

Important Construction Information

- **Residential properties:** A temporary water supply is installed by the City's contractor to provide your property with water while the watermain cleaning and relining work is underway. Prior to the installation of the water supply, the City's contractor will complete an external survey of your property. If your home/building has the necessary exterior plumbing infrastructure and the external water service valve at your property is in good working condition, they will connect your property to the temporary water supply from the outside. A water service interruption may be required. If this is the case, a water shut-off notice will be provided 24 hours in advance.

If the exterior plumbing infrastructure is not available, the City-hired contractor may need to enter your home/building to complete an internal pre-construction survey. The purpose of this survey is to gather information about your property's water supply to connect it to the temporary bypass that will be in place during construction. This internal pre-construction survey is **optional** and takes about 15 to 20 minutes to complete. The contractor will provide your property with a printed notice in advance of the internal pre-construction survey. Please note that your water service may be disrupted for about 10 to 20 minutes while this survey is being done. If you are unable to meet with the contractor to complete the survey, a hole of approximately one meter by one meter will need to be dug at the property line to install the temporary water supply. Please refer to page 2 of this notice regarding project restoration.

In addition, the contractors will adhere to the Province of Ontario guidelines to help stop the spread of COVID-19. For more information on these guidelines please visit:

ontario.ca/page/construction-site-health-and-safety-during-covid-19

- **Industrial, commercial, institutional and multi-residential properties:** There will be short-term water service disruptions for connection and disconnection of the temporary water supply. In all cases, the City's contractor will discuss this matter with the property manager and/or superintendent in advance while abiding by the above-noted guidelines to help stop the spread of COVID-19. The temporary water disruption will be coordinated at a time that best suits the needs of the property and a notice will be provided 24 hours in advance.

If you have questions about this work, please contact:

City of Toronto General Inquiries	311
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Field Ambassador	647-923-3430, TorontoWMRehab2@wsp.com (7 a.m. – 7 p.m., Monday – Friday, closed weekends)
TTY Hearing Impaired Service	416-338-0889 (7 Days a week, 8 a.m. – 5 p.m., closed holidays)

Water Service Replacement

The water service is the underground pipe that brings water to your water meter and is owned by you and by the City. The part owned by the City is from the municipal watermain to your property line. The part owned by you is from your property line to your water meter. As part of this construction work, the contractor will be replacing any City-owned water service pipes that do not meet City standards, including those made of lead.

Important Information About Lead Water Services

- If you live in a house/building that was built before the mid-1950s, your water service may be made of lead. Please read the attached fact sheet with important information about the risks of lead in drinking water, especially if someone in your house/building is pregnant, there are children under six years old, or there is an infant drinking formula made from tap water.
- Please note: Lead pipes were **not** used in apartment buildings or other multi-residential buildings with more than six units.

Replacing Your Substandard Water Service

If you would like to replace your part of the water service pipe, you are encouraged to obtain several quotes before selecting a contractor. PLEASE NOTE: The City is not able to get involved in any contract for work done on private property. Property owners are responsible for ensuring contractors do not interfere with the work being done on City property.

Work Details

In the first few weeks, the City’s contractor will move equipment on-site and prepare the work area before construction begins. Over the several months of construction, crews will:

- Excavate pits in the road to access the watermain;
- Install a temporary water supply system and attach your building to the supply;
- Clean and structurally re-line the existing watermain;
- Replace any City-owned water service pipes that do not meet City standards (from the watermain to the private property line); and
- Remove the temporary water supply and restore all work areas with asphalt, concrete or grass.
- You may experience dust, noise and other inconveniences. The City will make efforts to reduce the impacts. We appreciate your patience.

Work Hours

- Work will take place between 7 a.m. and 7 p.m., Monday to Friday, with work after hours and on weekends as required.
- Night work may be required as part of this project.

Actions You Need to Take

- Property owners should remove items located within City property limits (boulevard), such as landscaping and/or decorative objects.
- The City will not be responsible for damage to any privately-owned items on City property.
- Throughout the work, it is recommended that you temporarily disconnect any water treatment systems (i.e. softeners or filters), water-cooled air conditioners or similar plumbing fixtures. Automatic lawn sprinkler systems may also be affected; therefore, you may need to water manually.

Restoration

The construction work area will be restored with sod and/or asphalt where required. Interlocking bricks, flagstone on a granular base, or other similar features that are removed from public and private property during construction will be replaced. Lawn seeding and/or laying of sod will be done as needed during ideal growing seasons only – in the spring (April to June) and fall (September to October). Permanent restoration of the curb and sidewalk will take place within 18 to 24 months.

Road and Sidewalk Access

In order to complete the work in a safe manner, there will be road and sidewalk restrictions within the construction work zone. Access for emergency vehicles will be maintained at all times.

Driveway Access

The contractor will notify you of any temporary restrictions to your driveway access. If your property has two entrances, one entrance will be kept open at all times.

Traffic Management

Efforts have been made to manage traffic in the area for the safety of workers, road users and pedestrians. Road users should expect delays and increased traffic on nearby main and side streets.

Parking

- Parking in the active work zone is not permitted as space is needed for construction equipment and materials. If your parked vehicle affects the construction work, it will be re-located with no charge to the owner. If your vehicle is moved, please contact parking control for its location at 416-808-2222.
- If you receive a yellow parking violation notice (ticket) for on-street parking during this period of construction, you may:
 - Dispute the parking violation notice online or in person following the process listed on the reverse side of the parking violation notice.
 - **Use this construction notice as part of the explanation of why the violation should be cancelled. Please note:** violation notices cannot be cancelled if vehicles are parked in illegal parking spots (i.e. in front of a fire hydrant or in no parking zones).

Please note, the Project Manager/Field Ambassador does not have the authority to cancel any parking tickets.

Garbage & Recycling

- Please follow your normal routine. If required, the contractor will move bins to an appropriate location and return them.
- Please ensure that you label your bins with your address.

Locations of Watermain Cleaning and Structural Re-Lining for Contract 20TW-CTS-01CWD,

City of Toronto Contractor: Fer-Pal Infrastructure

- Dudley Avenue/Longmore Street/Wilfred Ave/ Hollywood Avenue (from Bayview Avenue to Kenneth Avenue)
- Doris Avenue/Greenfield Avenue (from Sheppard Avenue to Spring Garden Avenue)
- Clairtrell Road/Teagarden Court (from Sheppard Avenue East to Spring Garden Avenue)

These construction projects are part of the Council-approved Capital Works Program to renew aging infrastructure, improve water distribution and reduce the risk of watermain breaks.