For general COVID-19 inquiries:
Call the Toronto Public Health Hotline: 416-338-7600
(8:30 a.m. to 8 p.m., seven days a week)

Or visit our website:
For general information: toronto.ca/COVID19
For school information: toronto.ca/COVID19SchoolInfo

To report laboratory confirmed student/staff COVID-19 cases who reside in university/college dormitories, email the following details to:
TPHSshelters@toronto.ca

Please remember to include:

- Name of institution & address
- Name of institutional contact (including phone number & email)
- Name of Occupational Health & Safety contact, if different (including phone number & email)
- Residence involved, including number of students/staff residing there and layout
- Information on ill staff/student (including date of birth)
- Date symptoms started
- Last day at institution
- Name of ill staff/students
- Contact information for staff/students (including a working phone number & address)
- Onset date of symptoms
- Last day at institution
- Whether the infection is lab confirmed
- Who reported the case to the school
- Any other ill staff or student reports
To report laboratory confirmed student/staff COVID-19 cases outside of university/college dormitories:

Call the TPH Hotline at: 416-338-7600 (8:30 a.m. to 8 p.m., seven days a week)

Please remember to include:
- Name of institution & address
- Name of institutional contact
- Information on ill staff/student (including a working phone number, current address, and date of birth)
- Date symptoms started
- Last day at institution

To report all non-COVID-19 communicable diseases:

Call the Communicable Disease Notification Unit: 416-392-7411 (8:30 a.m. to 4:30 p.m., Monday to Friday)

Or complete the Reportable Disease Notification Form and fax it to 416-392-0047.