

Welcome to the Toronto Children's Services Town Hall

**September 16, 2020
10:00 am to 11:30 am**

Land Acknowledgement

We acknowledge the land we are meeting on is the traditional territory of many nations including the Mississaugas of the Credit, the Anishnabeg, the Chippewa, the Haudenosaunee and the Wendat peoples and is now home to many diverse First Nations, Inuit and Métis. We also acknowledge that Toronto is covered by Treaty 13 with the Mississaugas of the Credit, and in Scarborough, east of Woodbine, the Williams Treaties signed with multiple Mississaugas and Chippewa bands.

Agenda

- Housekeeping on Webex Events
- General Manager's update
- Funding update
- Fee Subsidy update
- Wrap-up



Caroline Wai
Consultant, TCS

Questions

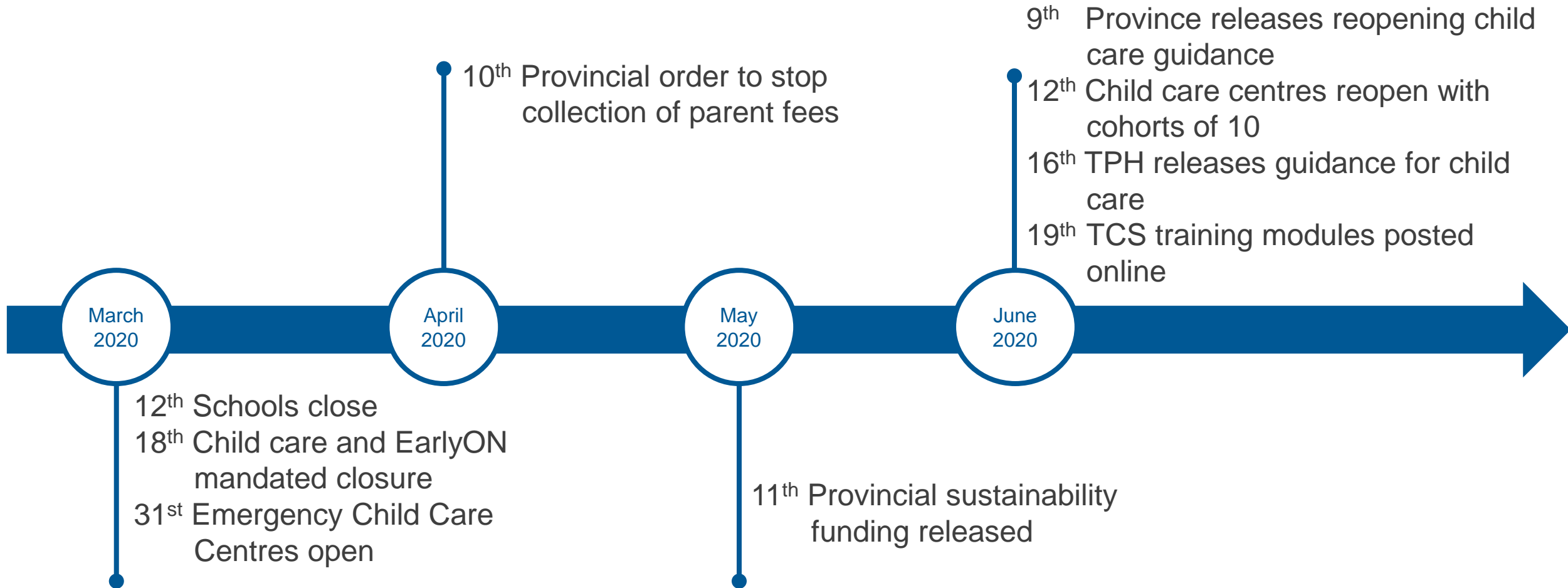
- Survey
- Town hall updates
- Webex Q&A
- Follow-up
- [Toronto.ca/earlylearningpartners](https://toronto.ca/earlylearningpartners)

Toronto Children's Services General Manager Update

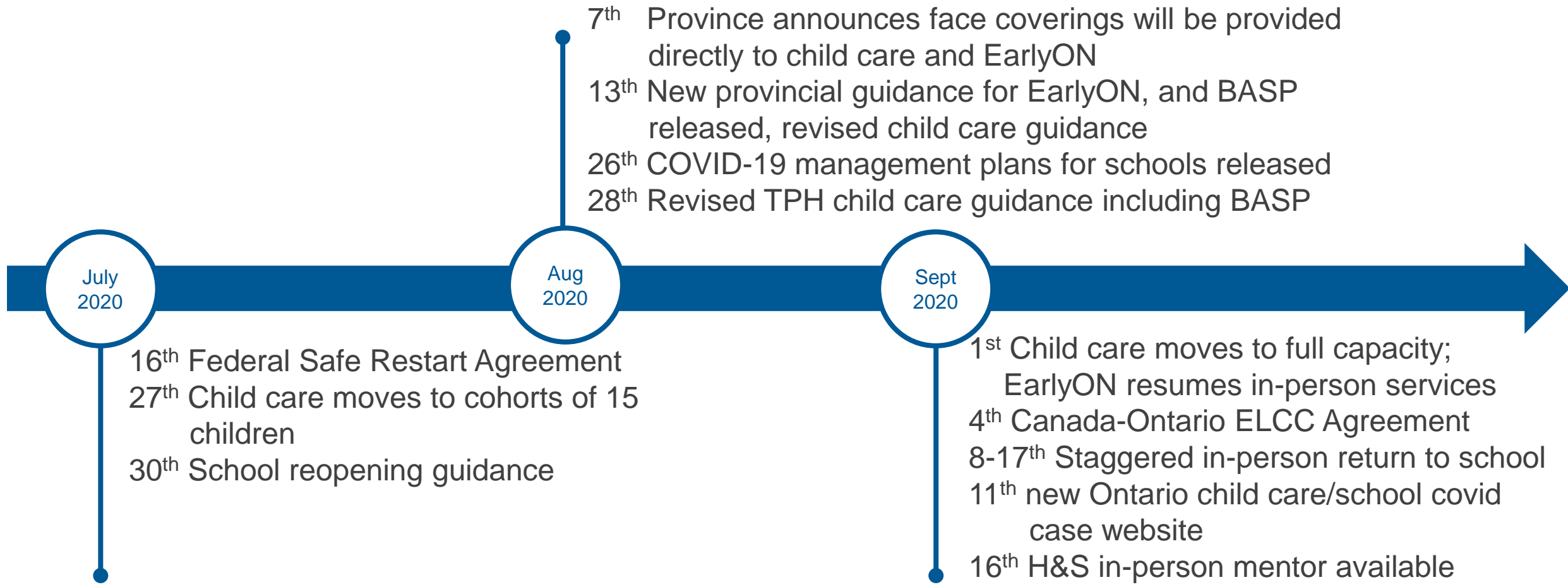
Shanley McNamee



COVID-19 Timeline

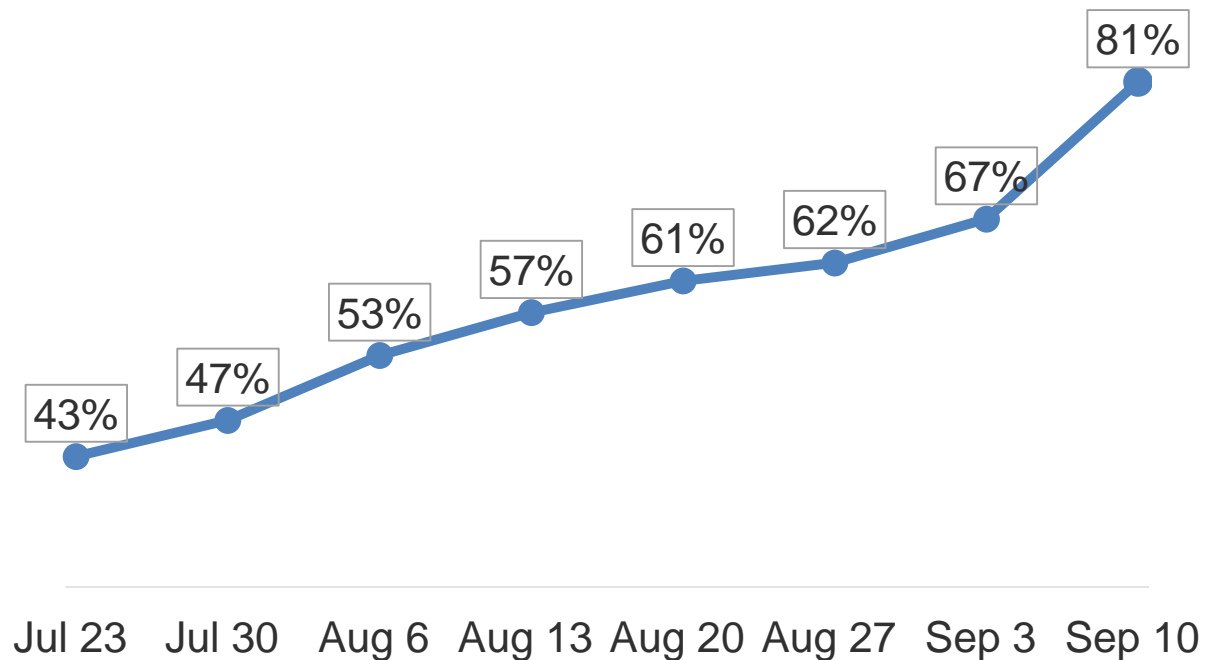


COVID-19 Timeline



Recovery and reopening to date

Percentage of centres that have reopened

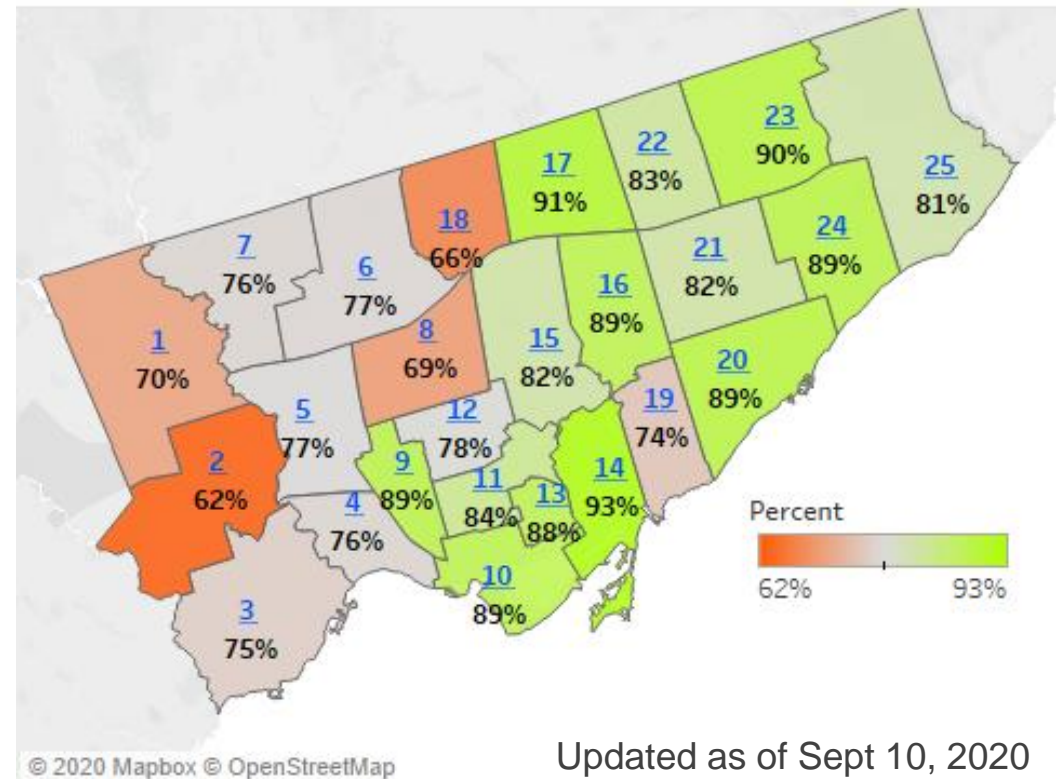


- Over several weeks, the child care and early years sector has gradually reopened its doors
- By end of July, only about 43% of centres had reopened
- As of September 10, 81% of child care centres reopened
- To date, of the 20 home child care agencies that operate in Toronto, 17 are operating.

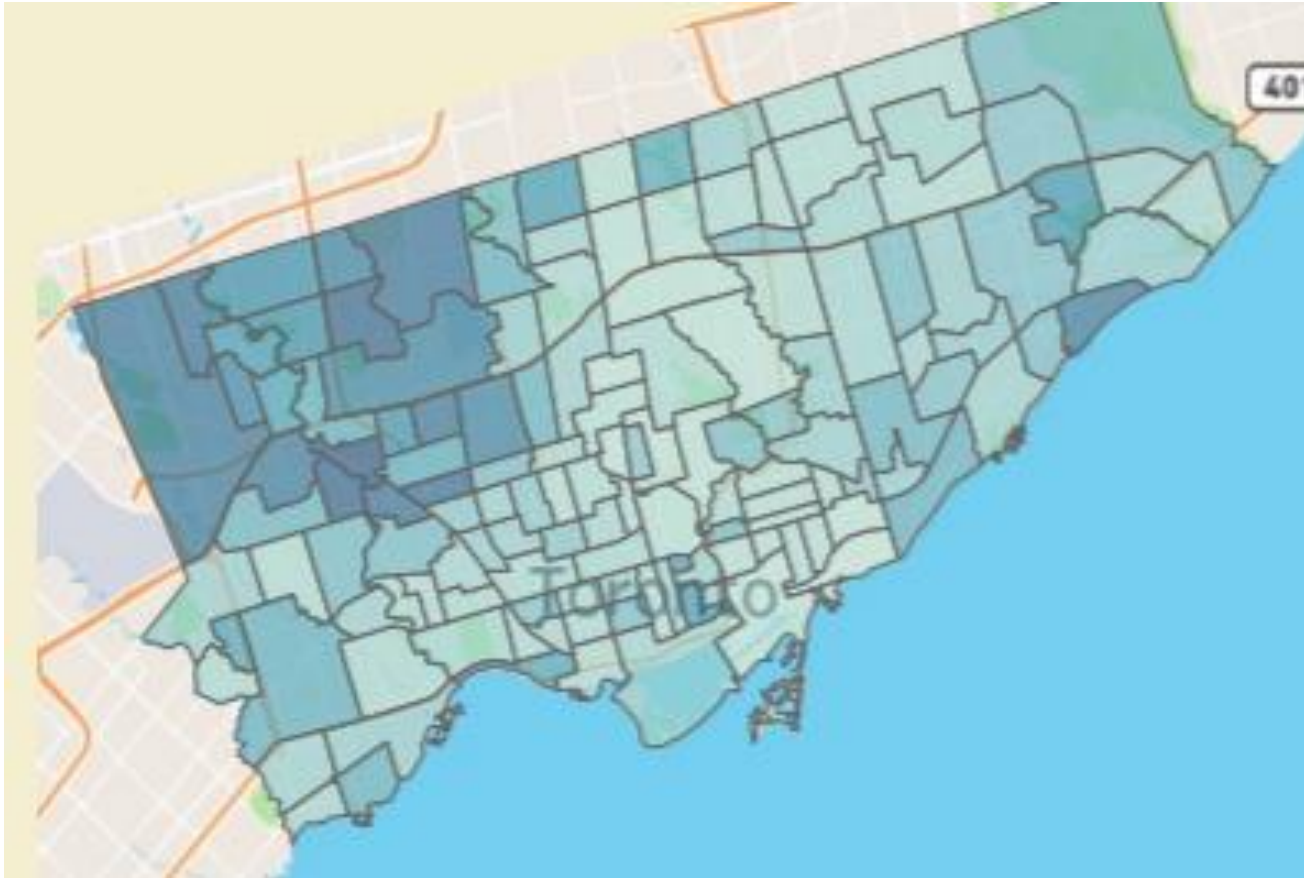
Child care centre reopening by ward

- Child care centre reopening is happening at various paces across the City's wards
- Wards in Central Toronto and in Scarborough have most centres open
- A lower percentage of centres in the west have opened.

A) Percent of ward's centres that have reopened



TPH COVID-19 neighbourhood data



- Similarity to TPH COVID-19 neighbourhood data
- Inequities experienced by geography
- Monitor for impact on child care
- Recovery principles and focus on equity

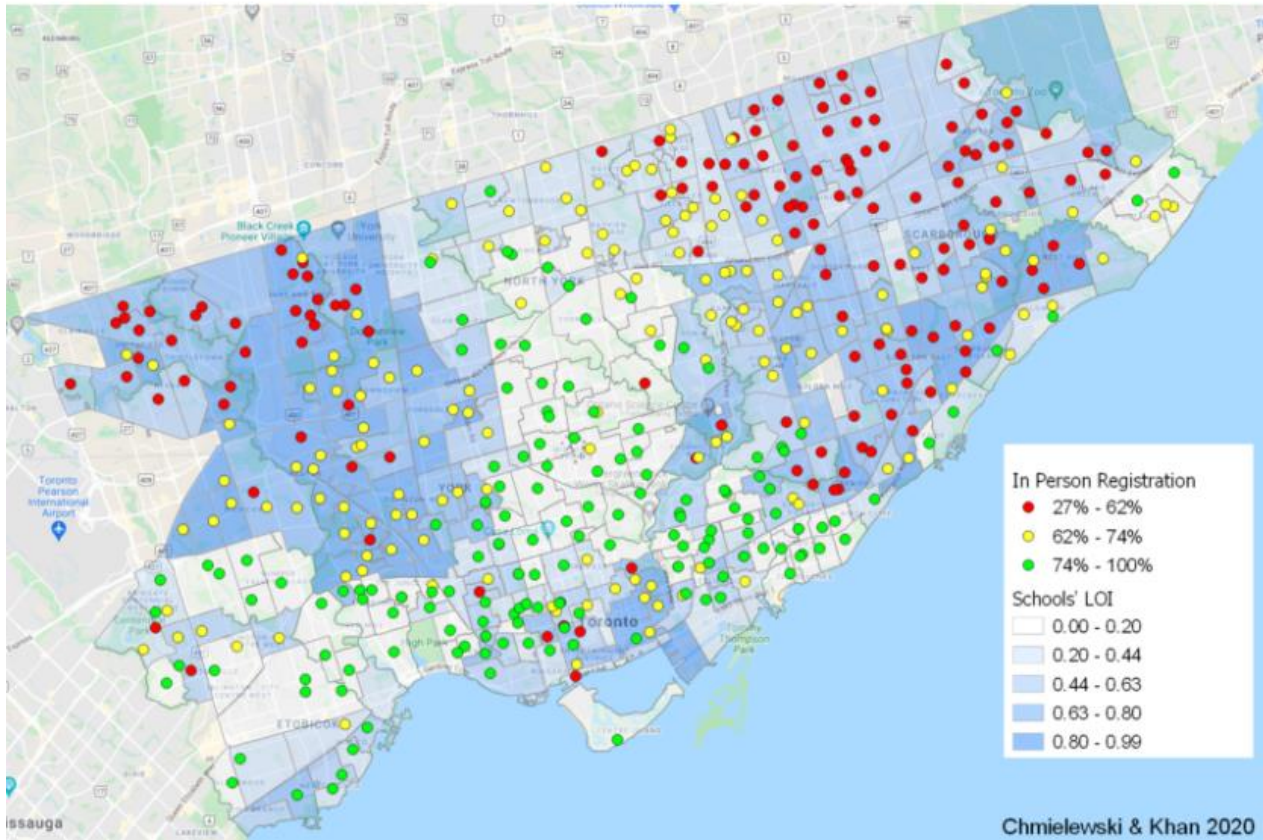
Child care capacity

Child care centre capacity:

- Of the 60,700 spaces in child care centres with a service agreement, approximately 37% have been filled as of September 10
- So while child care and early years services have reopened, it will take time for the sector to fully recover to a place of stability

TDSB in-person learning map

Percent Opting for In Person School by LOI, TDSB Elementary Schools



- Red areas are schools with lower in person enrolment
- Inequities experienced by geography
- Monitor for impact on child care

Health and Safety

- Online health and safety training modules to support the reopening of child care and early years sector
 - Videos have been viewed over 89,000 times
 - 628 centres have completed the mandatory training
 - Hosted 90 Community of Practice sessions
 - Total 2,332 participants from centres and home child care
 - In-person mentoring supports are being offered
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2nd Wave Planning

- Planning and policy based on lessons learned
 - Improve funding simplicity and flexibility
 - Engage the sector and collaborate with provincial, TPH and school board partners
 - Target supports for the most vulnerable and marginalized families
 - Advocate for fair compensation for the workforce delivering essential services
 - Ensure the delivery and coordination of services for families
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Themes from survey questions

- Funding and viability
- Fee subsidy
- Health and safety practices
- Consistency in guidance
- Second wave

Funding update

Faye Jose
Director
Toronto Children's Services



Financial viability during closure



- Unprecedented closure of child care centres across province
- Priority to maintain the financial viability of child care sector
- Continued to issue cash flow payments with fee subsidy advances and General Operating Funding following emergency

COVID-19 Funding Periods

Mandated closure

- March 16 to June 11
- All child care centres closed
- No revenue from fees

Funding: Provincial sustainability



Extended closure

- June 12 to date of reopening
- Remain closed, gradual preparing for reopening

Funding: Provincial sustainability and Federal Restart (as of Sept. 1)

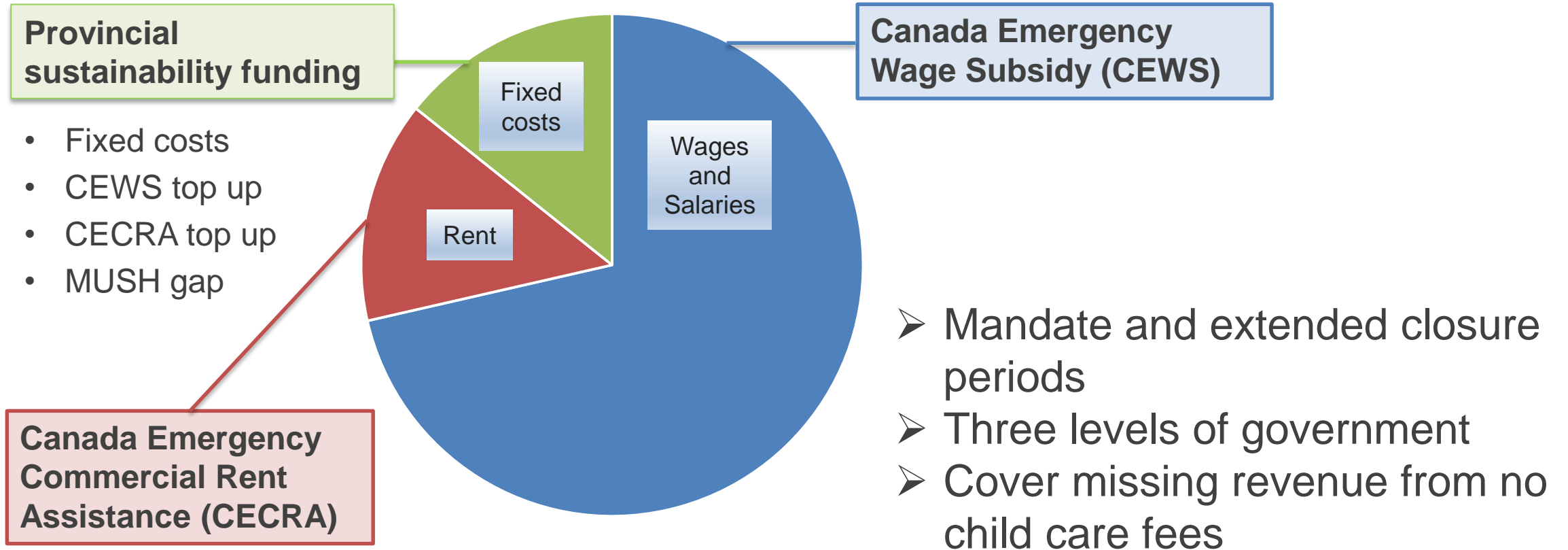


Reopened COVID-19 revenue gap

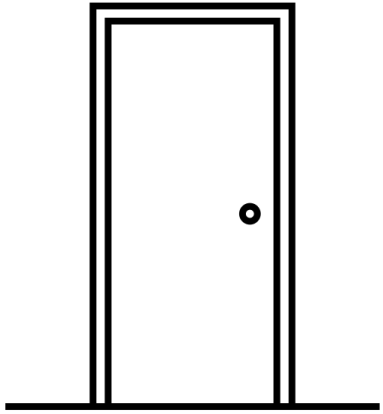
- June 12, or date of reopening, to October 3
- Reduce capacity, or transition back to full capacity effective Sept. 1
- Reduced revenue from fees
- Increased costs

Funding: Provincial sustainability and Federal Restart (as of Sept. 1)

Funding during closure



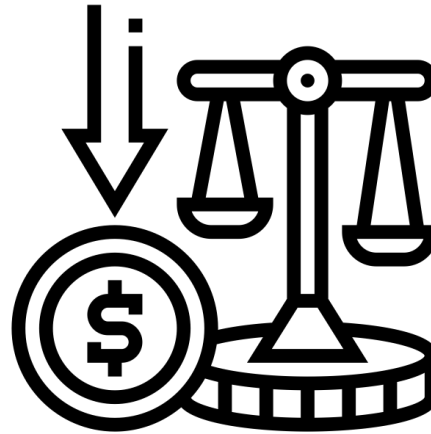
Closure payment process



Mandated and extended closure of child care centres



Cash flow payments made to child care

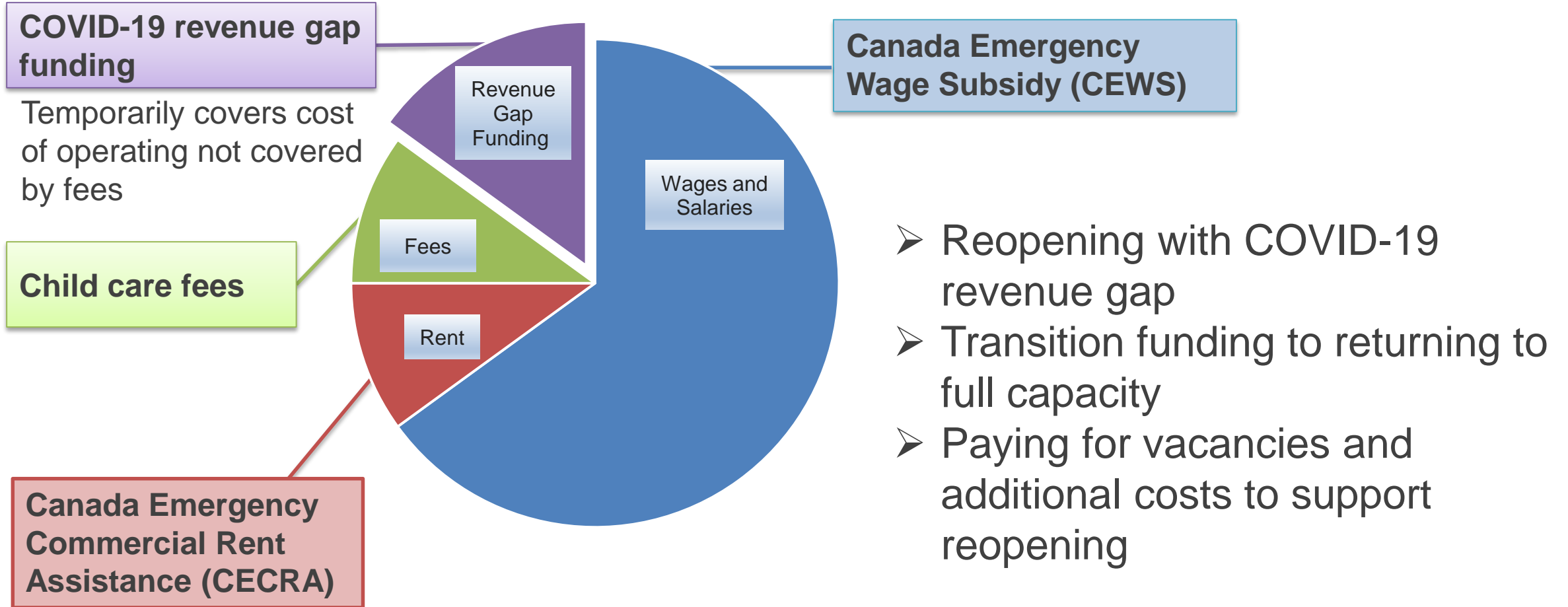


Eligible expenses based on approved 2020 budget



Payment and reconciliation

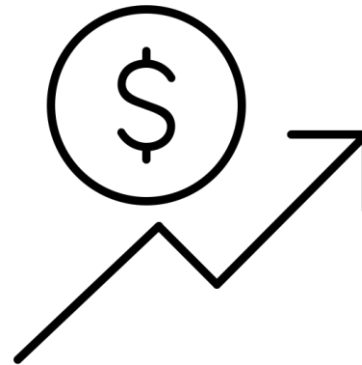
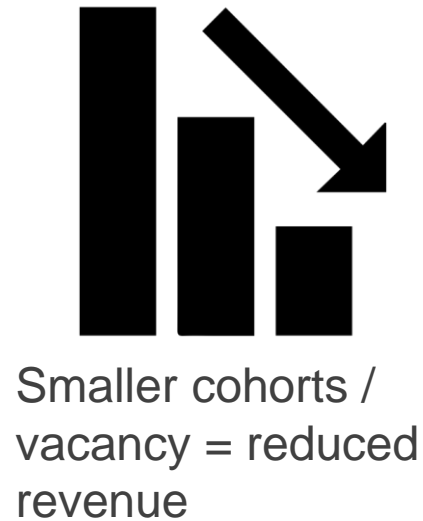
Funding/revenue for reopening



Reopening payment process



Reopen child care centre



Increased costs for
staffing and PPE



COVID-19 Average Daily
Operating Costs
- Daily Fee Revenue
(including fee subsidy)

**COVID-19 Daily
Revenue Gap Payment**

Q4 Payments

- **General Operating Funding (GOF)**
 - full Q4 to all operators with submitted Attestations
 - is reconciled as part of cash flow
 - **Legacy General Operating Grant (LGOG)**
 - annual balance payment to all operators with submitted Attestations
 - is reconciled against Q1, Q2 payments and the reopen date of the centre
 - **Provincial Wage Enhancement (PWE)**
 - bi-monthly at 100% to all operators with submitted Attestations
 - to be reconciled by operator in February 2021 against CEWS status and any closed / ineligible days
 - **Home Child Care Enhancement Grant (HCCEG)**
 - continues at 100% for Sep-Dec to all HCC Agencies with active providers
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October 3 onwards

- Safe Restart Funding
- Health & Safety and Provincial Wage Enhancement grants
- Future payments and business cycle
- Finalize reconciliation

Budget overview sessions:

- Tuesday Oct 8, 2020 at 2:00pm
- Wednesday Oct 14, 2020 at 6:00pm

Funding Qs and As

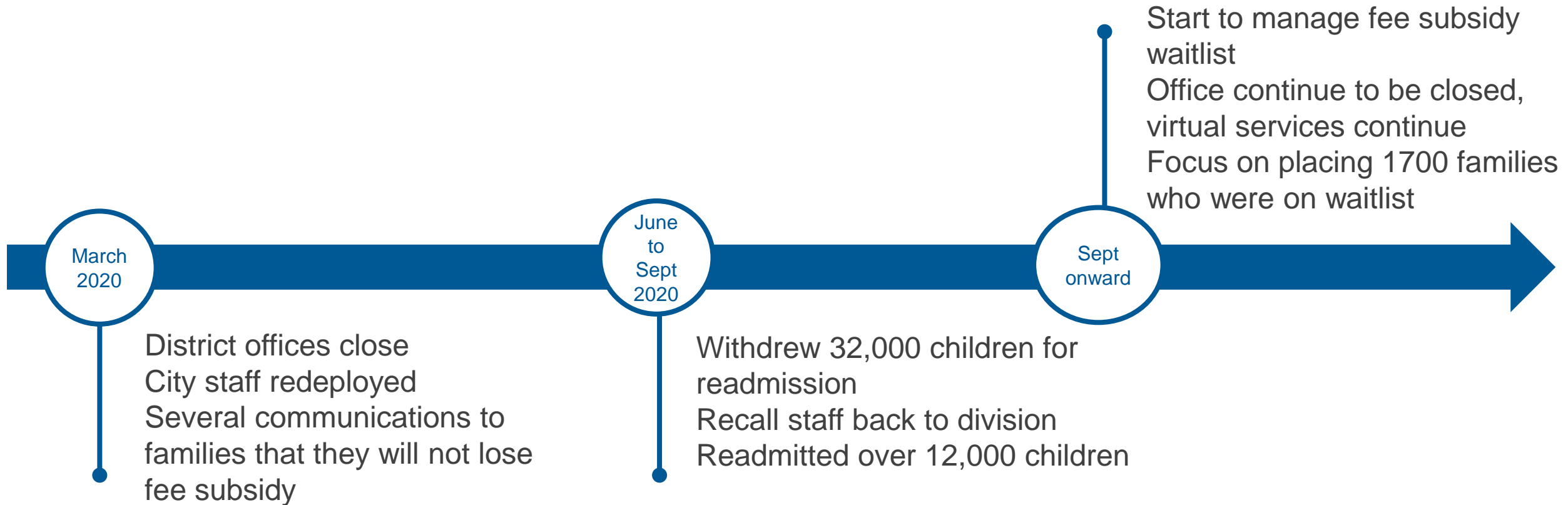
- When can we expect to receive payments?
- Will vacancies be paid past October 2?
- Will you fund us if we are closed due to outbreak?
- What will happen with funding in the event of a mandated 2nd wave closure?
- What happens when CEWS ends?
- When will we receive 2021 budget information?

Fee subsidy update

Lynn Connolly
Director
Toronto Children's Services



Fee subsidy COVID-19 timeline



Fee subsidy moving forward

- Effective October 5, you will contact your former case worker
- When readmitting children identified as a COVID priority C, operators are to complete problem logs
 - Type of problem log – Placement Missing
 - Key details (child ID, start date, and age group) required for problem logs
- Until further notice, problem logs may take up to 10 days to resolve. You may go ahead and admit children with C priority

My Child Care Account

- Service remains remote for clients
- Improved online features of My Child Care Account
 - Operators get notice of withdrawal and admissions on MCCA (no more letters)
 - Requirement to check operator portal daily
 - More information on MCCA, including instructional videos, can be found at toronto.ca/mychildcareaccount



Fee subsidy Qs and As

- When will TCS offices be open again?
- What will happen if a family decides to delay their return to child care?
- How do we know what the client fee is before being readmitted?

Where to find information/resources

- City of Toronto:
 - www.toronto.ca/covid-19
- Toronto Children's Services:
 - www.toronto.ca/earlylearningpartners
 - Health and safety training, community of practice and on-site mentor visits
- School board guidance documents

French Operator Meeting

Suivi de l'assemblée pour partenaires francophones

Pour prendre part à la session de suivi pour partenaires francophones, veuillez quitter cette assemblée et rejoindre la session de suivi à 11h30.

Les détails pour rejoindre la session de suivi vous ont été envoyés par votre conseillère par courrier électronique.

Merci

Wrap Up

- Child care and early years services are essential
- Continue investments and collaboration from Federal, Provincial and Municipal governments
- Apply an equity lens to policy decisions
- Support a thriving workforce is critical to ensure a stable system

A strong, viable early years system requires collaboration between the Province, Toronto Children's Services and service providers