

December 6, 2018

Basement Flooding Protection Program Sanitary & Storm Sewer Upgrades and Watermain Replacements on Queen's Drive and other local roads

Contract: 18ECS-LU-03FP

Expected Start Date: Early 2019

Expected End Date: Summer 2020

**Timeline is subject to change. Future notice to be provided.*

The City of Toronto is planning to modify and upgrade the storm and sanitary sewer system in your area in order to reduce surface and basement flooding. This work also involves replacing the watermain and City-owned portion of substandard water services and sanitary sewer laterals.

Work is planned for the following streets (see map on page 4):

- Portage Avenue;
- Robert Street;
- John Street;
- Wright Avenue;
- Patika Avenue; and
- Queens Drive.

Storm sewers are underground pipes designed to collect stormwater and melting snow and release it into a nearby creek or river. The sanitary sewer

The sanitary service lateral is the pipe connecting your home's sewage plumbing to the City's sewer, the water service is an underground pipe that brings water to your home; both of these pipes are owned by you and by the City. The part that you own is from your house to the end of your property. The City owns the section from the sewer and watermain to your property line.

This project is part of the Council-approved 2018 Basement Flooding Protection Program to improve the water distribution system; renew our aging infrastructure, and reduce the risk of sewer collapse or blockages that cause sewer backups and flooding.




IMPORTANT INFORMATION ABOUT LEAD WATER SERVICES

If you live on any of the streets depicted in the map (on page 4) in a house that was built before the mid-1950s, your water service may be made of lead. Please read the attached fact sheet with important information about the risks of lead water services, especially if someone in your house is pregnant, there are children under six years old, or there is an infant drinking formula made using tap water.

WHAT TO EXPECT BEFORE CONSTRUCTION

- Work crews will mark the locations of underground utilities, such as gas, water and cable so that the construction work does not interfere with these utilities.

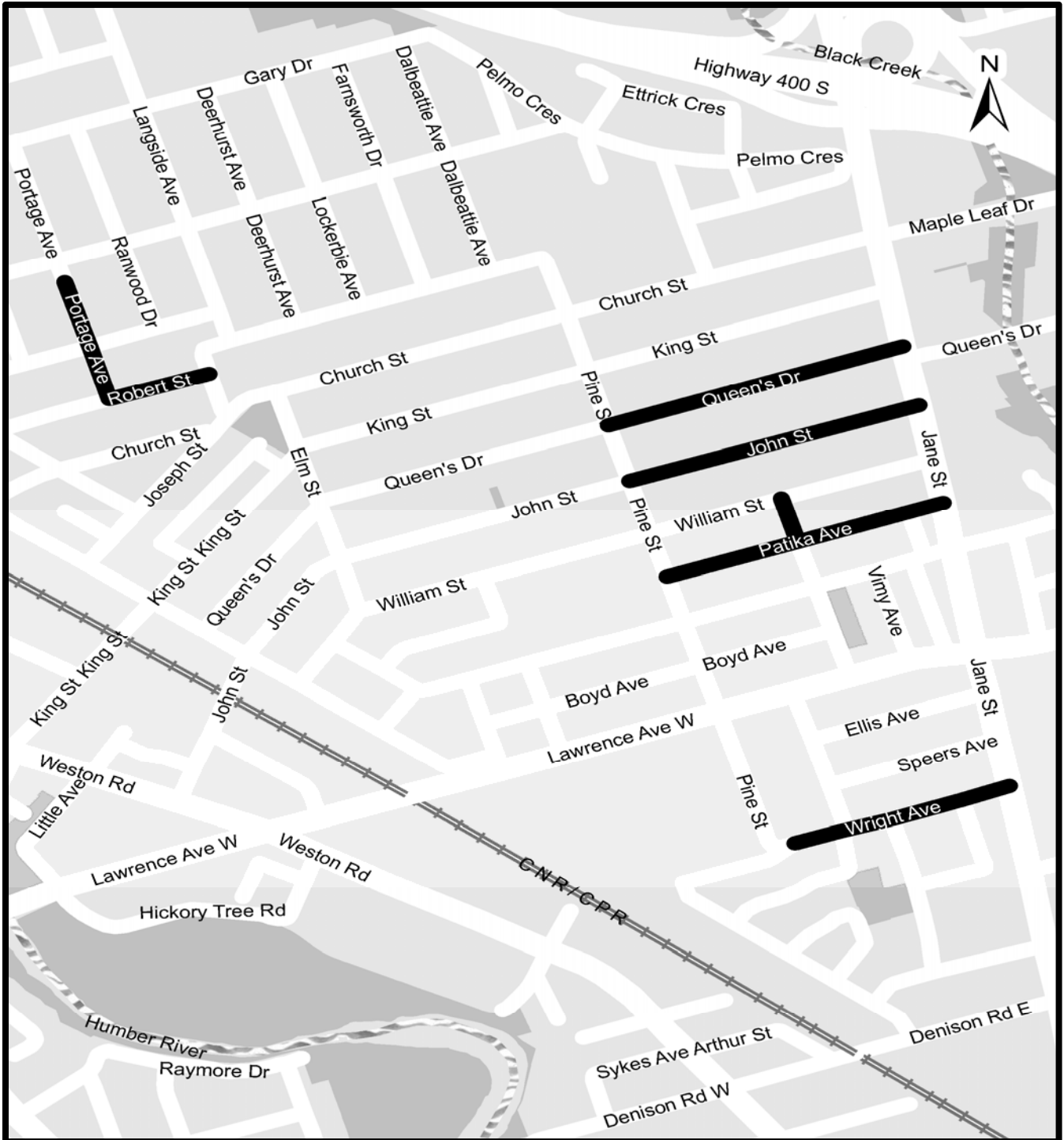
- Affected properties will receive a Construction Notice approximately two weeks before work begins with more information about the work.
- Work in the boulevard in front of homes and commercial properties is expected. This work includes removing and replacing driveways, municipal sidewalks and grassed boulevards, where necessary. The City will not be responsible for damage to any privately owned items on City property.
- Property owners should remove items located within City property limits (boulevard), such as landscaping and / or decorative objects. If you have a sprinkler system within the boulevard, please contact the Field Ambassador listed below.

	<p>Substandard Water Service Replacement: Please read the attached fact sheet as it contains important information about lead in drinking water and water service replacement. First, you need to find out if your water service is lead – a licensed plumber can help you with this. If it is lead, the City of Toronto encourages you to replace it. We recommend you obtain several quotes and you can contact the City's contractor for one of your quotes. Approximately two weeks prior to construction, you will receive a "Construction Notice" with the name and phone number of the City contractor. Learn more at www.toronto.ca/leadpipes</p>
	<p>Accessible Accommodation: Residents who require accommodation (level entry, longer notice, etc.) must contact the Project Manager / Field Ambassador to arrange for access during the construction period.</p>
	<p>Access to Your Home: The City-hired contractor may need access to your home to complete a pre-construction survey. Affected properties will receive a pre-construction survey request to schedule a time to complete the survey.</p>

MORE INFORMATION

If you have questions about the upcoming work, please contact us and quote Contract **18ECS-LU-03FP**

Field Ambassador	Shakha Vasdani, 416-338-5497, bfpp@toronto.ca
TTY Hearing Impaired Service	416-338-0889 (7 Days a week, 8 a.m. – 5 p.m., closed holidays)
General inquiries	311
Website	toronto.ca/improvements/ward5.htm

MAP OF WORK AREA

Thank you for your patience. Building a great city takes time. Better infrastructure for all of us is worth the wait.