

ONLINE / TELEPHONE INFORMATION SESSION

705 PROGRESS AVENUE

Wednesday, September 9, 2020

7:00pm to 9:00pm



Acknowledgement



We acknowledge that the land on which the 705 Progress Avenue shelter will stand is the traditional territory of many nations including the Mississaugas of the Credit, the Anishnabeg, the Chippewa, the Haudenosaunee and the Wendat peoples and is now home to many diverse First Nations, Inuit and Métis peoples. We also acknowledge that Toronto is covered by Treaty 13 signed with the Mississaugas of the Credit, and the Williams Treaties signed with multiple Mississaugas and Chippewa bands.

We also acknowledge all Treaty peoples – including those who came here as settlers – as migrants either in this generation or in generations past - and those of us who came here involuntarily, particularly forcibly dislocated Africans, brought here as a result of the Trans-Atlantic Slave Trade and Slavery.

Welcome Remarks

Councillor Paul Ainslie

Ward 24 Scarborough-Guildwood



PURPOSE & AGENDA FOR TODAY'S DISCUSSION



Purpose

- Provide an **overview** of the construction status at **705 Progress Avenue** and **next steps** currently planned for the site.
- Provide an **overview** of the **705 Progress Avenue shelter** and **program supports** currently planned for the site.
- Respond to **questions and concerns** from the community.

Agenda Items

1. Welcome Remarks	45 Mins
2. Presentation on 705 Progress Avenue	
3. Q&A and Feedback	70 Mins
4. Closing and Wrap Up	5 Mins

Code of Conduct



- Participation in an online engagement event is not like participating in an in-person event. All participants have an even greater role to play to achieve a successful online engagement event.
- One voice at a time. Be direct and frame questions to specific speakers.
- Be brief and limit yourself to one question or comment at a time, there will be other opportunities to engage.
- Be a good listener and keep an open mind.
- Be respectful. The City of Toronto is an inclusive public organization. Racist or other forms of discriminatory, prejudicial, or hateful comments and questions will not be tolerated.

Webex + Accessibility



- **For individuals who require an accessibility-related accommodation to participate in the information session, using adaptive technologies may work best with the telephone.**
- Panelists will be describing content on the slides during the presentation
- The City has become aware of some accessibility limitations within the Webex platform and has escalated these issues to Cisco, the platform developer.
- The City is committed to swiftly addressing these accessibility concerns and are currently collaborating with Cisco to mitigate them.
- Future updates to Webex will enhance access for all online engagement participants.
- The City will provide updates as they become available.

Using the Webex Q&A Function



- Click the “...” button at the bottom of the video window and select “Q&A”.
- Type your question in the box to the lower right hand of your screen + click send.
- Only staff will be able to see your questions.
- Your question will be directed to relevant panelist(s) + answered during Q&A period (after presentation)

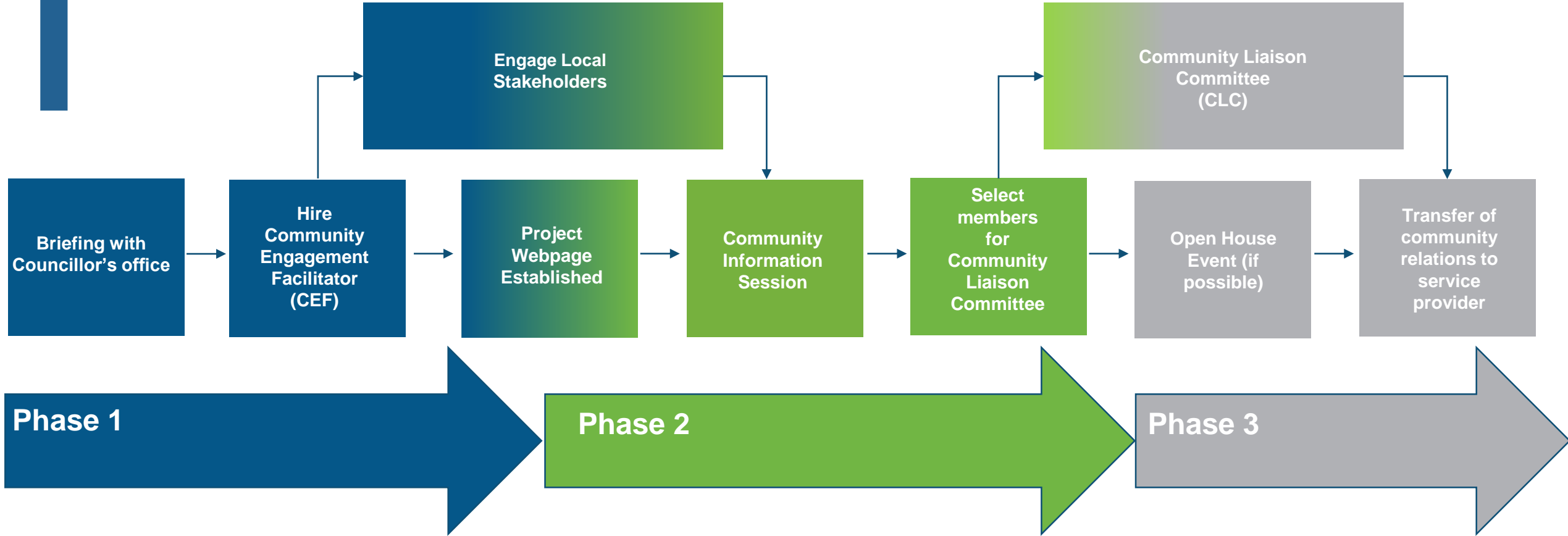
Community Engagement

Paul Dowling

Community Engagement Facilitator



Building a Welcoming Community



- After the City has selected a location for a new shelter, the community engagement process begins with the goal of supporting the integration of the service in the neighbourhood.

Project Overview

Loretta Ramadhin

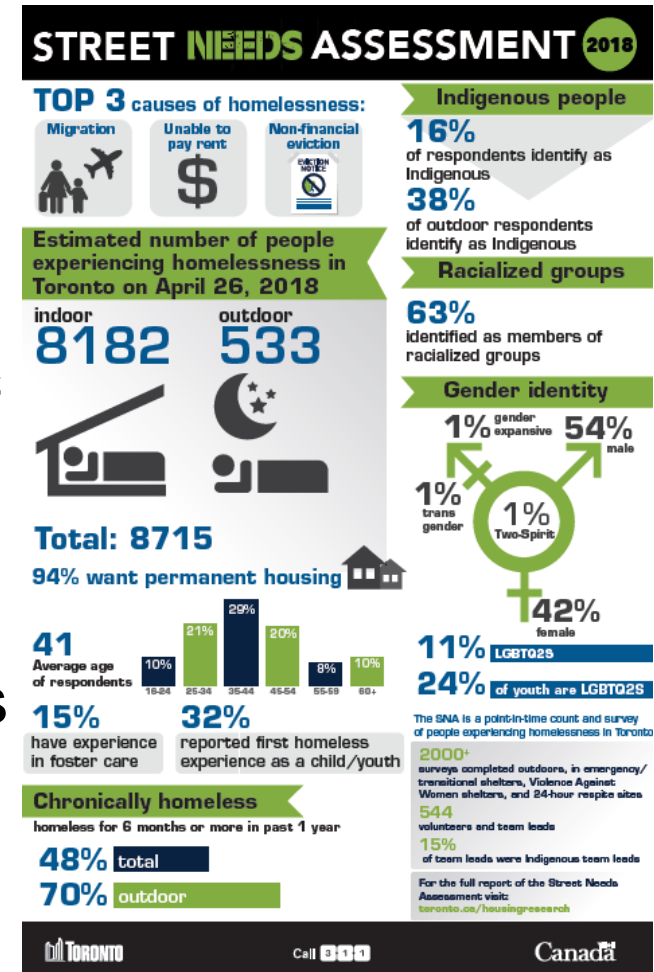
*Project Director, Infrastructure Planning and Development
Shelter, Support and Housing Administration*



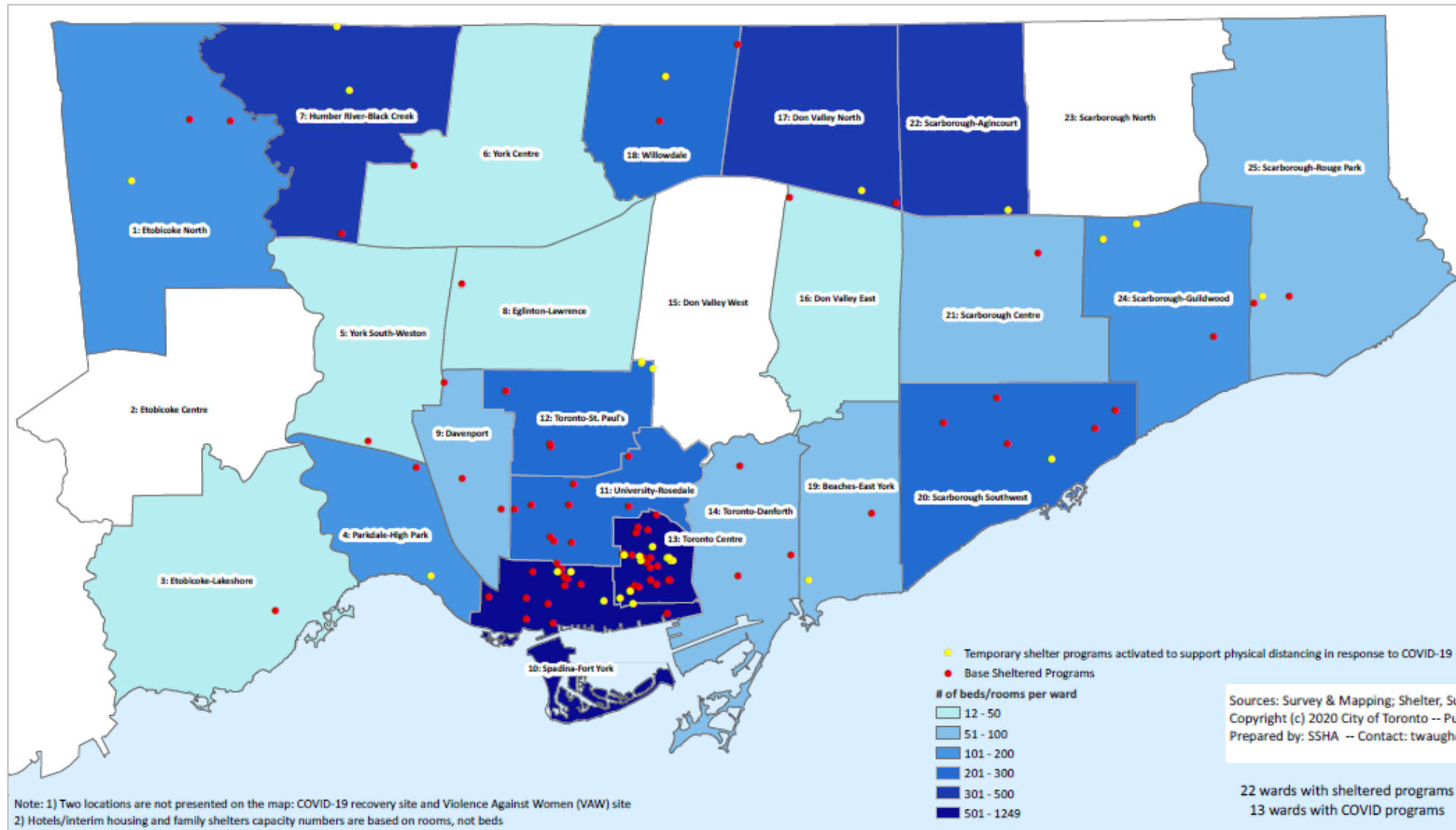
Context of Homelessness in Toronto



- Each night there are an estimated 8,715 people in Toronto who are homeless – 533 sleeping outdoors (2018 Street Needs Assessment).
- Use of the City-funded shelter system is on the rise with more demand and people staying in shelters longer (roughly 48% of total considered chronically homeless (i.e.) homeless for 6 months or more in past 1 year).
- Compounded by opioid crisis with the highest recorded deaths in the month of July and pressures on the shelter system exacerbated due to COVID-19.



Shelter System by Ward



Criteria for Selecting a Shelter Location



The City's goal is to open new shelters in neighbourhoods across Toronto so that people can stay within their communities.

When siting new **shelters**, staff:



- Site shelters in locations that meet City by-laws (in locations that allow shelters as an as-of-right use)
- Support Toronto's Housing Charter – Opportunity for All (2017)
- Work with Real Estate Services Division to find feasible buildings and locations that are accessible and will provide adequate space
- Seek out sites that are in close proximity to community services (such as libraries, public parks, pharmacies, and health care services) and public transit

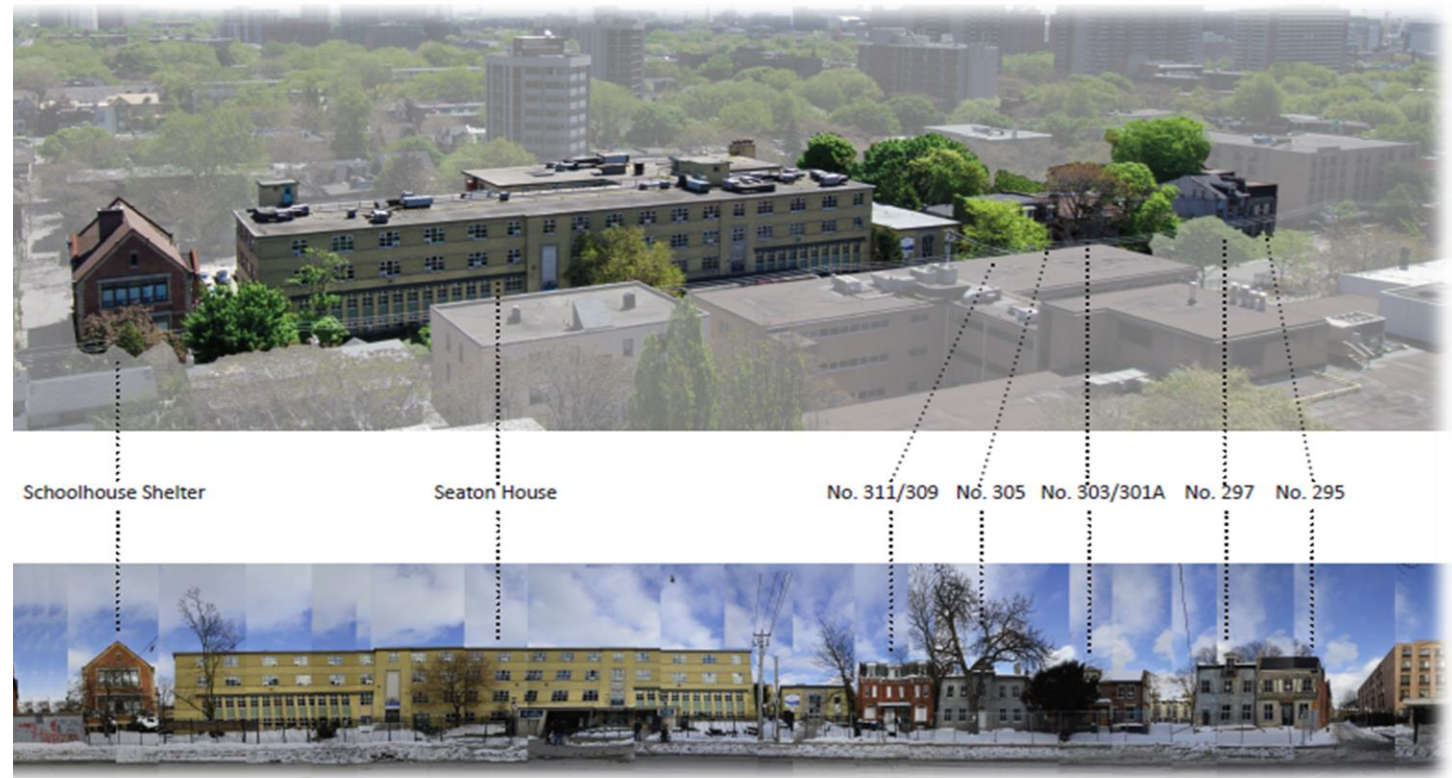


George Street Revitalization (GSR) Project Vision



The George Street Revitalization project works to:

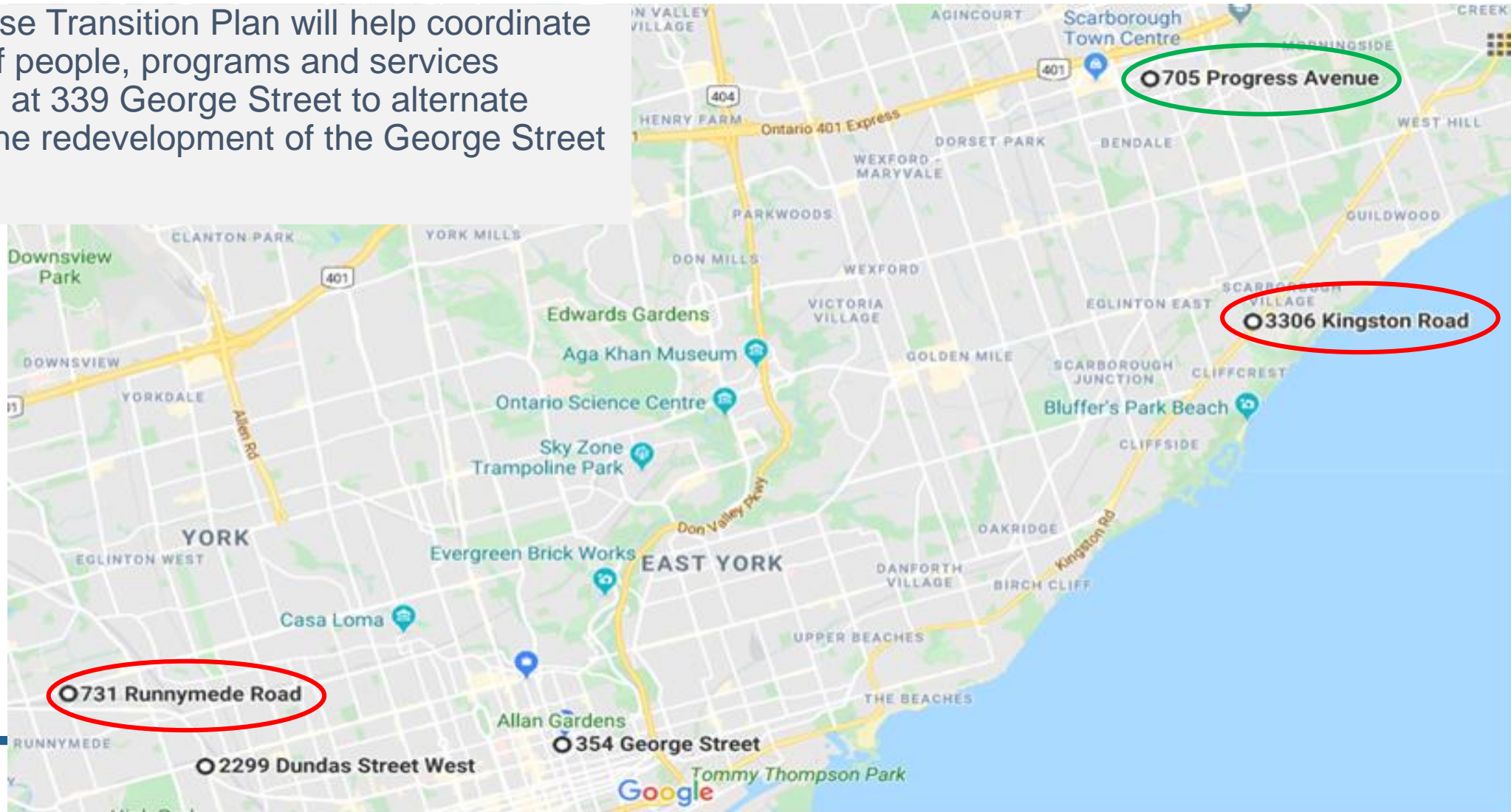
- 100 emergency shelter beds
- 130 bed transitional living program
- Long-term care home with 378 beds
- 21 units of affordable housing
- A community service hub
- Public art installations and
- An improved public realm and streetscape



Seaton House Transition Plan



The Seaton House Transition Plan will help coordinate the movement of people, programs and services currently located at 339 George Street to alternate locations while the redevelopment of the George Street site takes place.



Securing Sites: What is Changing?



A focus has been placed on the following for new GSR sites:

- **AODA** compliance
 - E.g., better signage, broader hallways, ramp/elevators
- Access for **people with pets**

Some **all-gender** sites

Smaller shelters

A maximum of **four** people per room

Construction Overview of 705 Progress Ave Shelter

*Jason Ho, Project Lead
G. Bruce Stratton Architects*

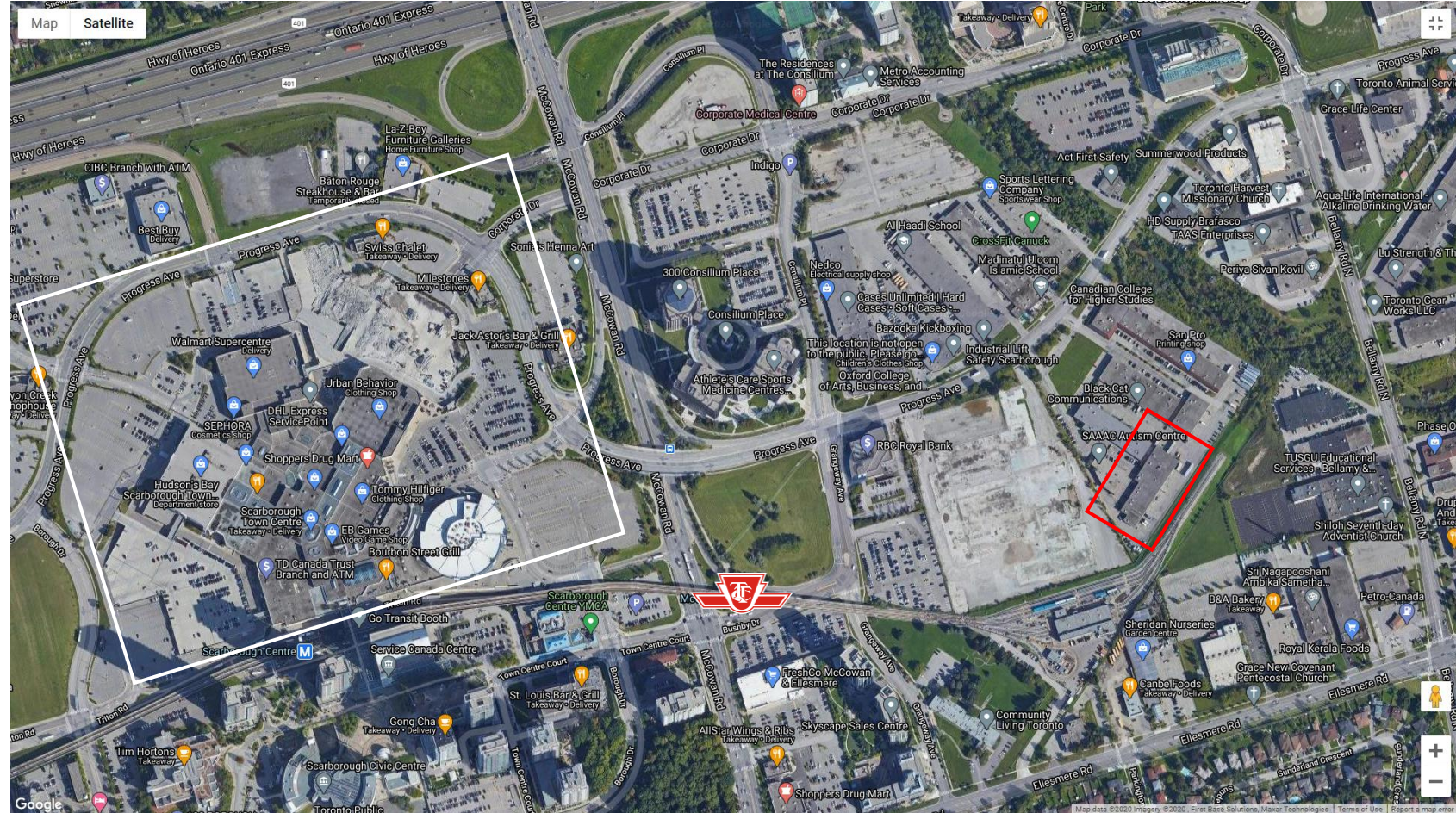


Building Overview



Site Context

- Location
- Main cross intersection
- Scarborough Town Centre (950m / 12-minute walk)
- McCowan LRT Station (650m / 8-minute walk)

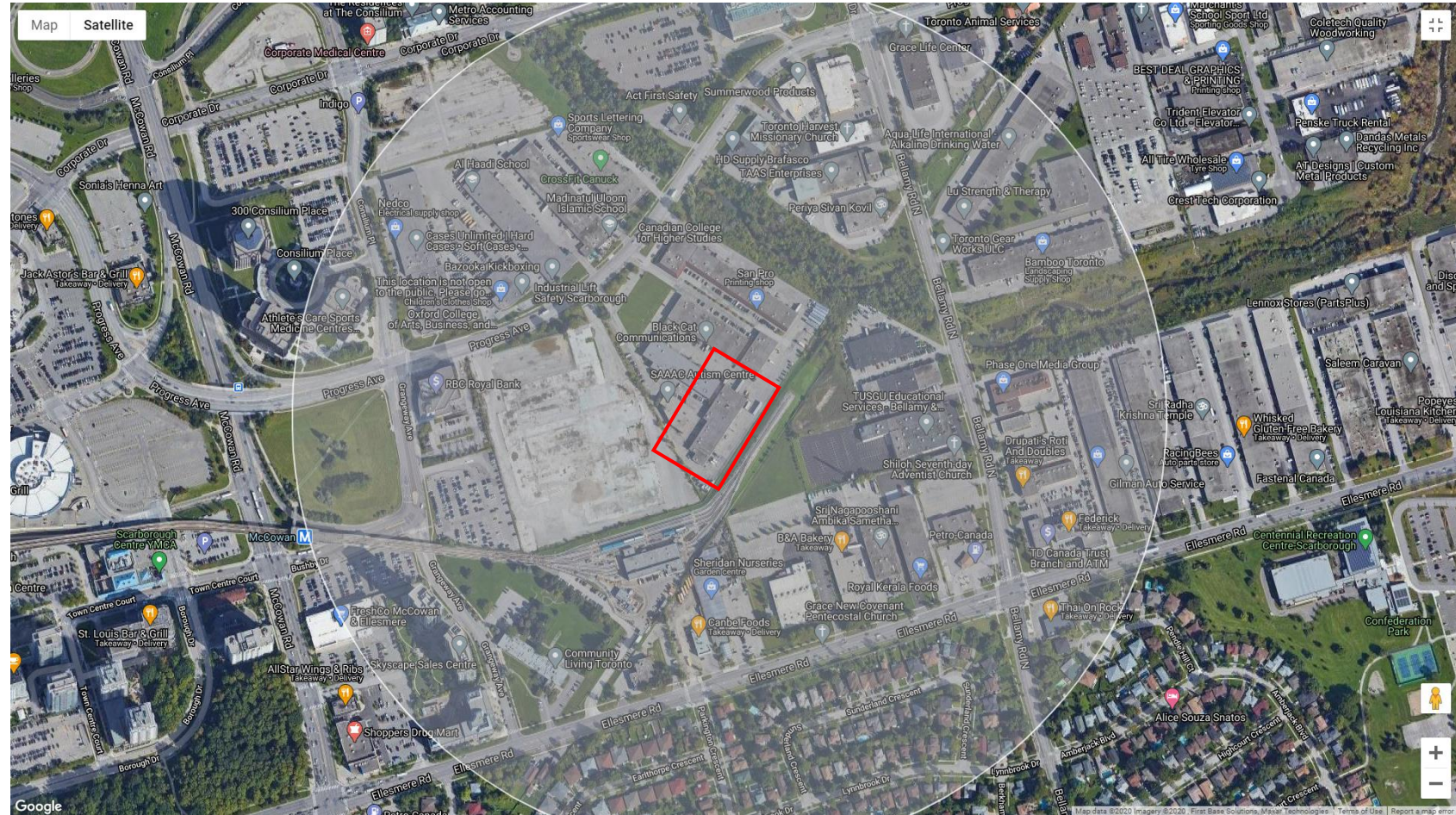


Building Overview



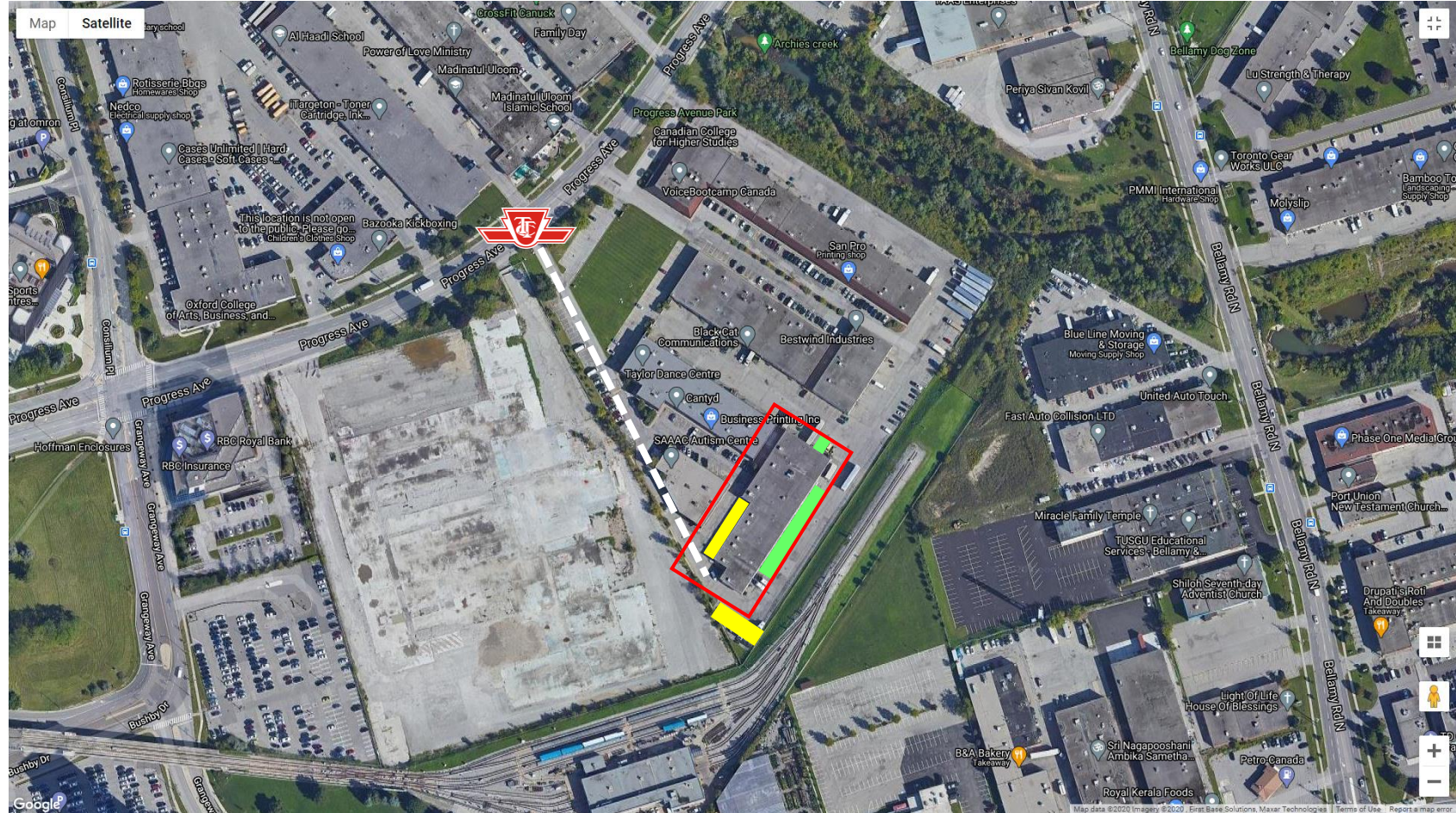
Neighbourhood

- 500m radius
- Commercial Buildings
- Small Businesses
- Residential Houses



A black silhouette of the Toronto skyline against a white background. The CN Tower is the most prominent feature in the center. Other buildings of varying heights are visible on either side of the tower.

- Access from Progress Ave.
- Proposed TTC Bus Stop
- Pedestrian Walkway
- Existing Warehouse Building
- Visitor and Staff Parking



Design Overview



Significant Exterior Features

- Additional parking spaces
- Aluminum composite metal panel cladding
- Bike racks
- Concrete sidewalks
- Exterior LED wall lighting
- Exterior client lounge, staff lounge and pet area
- Exterior garbage enclosure
- Fiberglass operable windows
- Insulated exterior walls
- Loading Dock
- New insulated roof with 6 commercial skylights
- Trees, shrubs and planted areas



Design Overview



Significant Interior Features

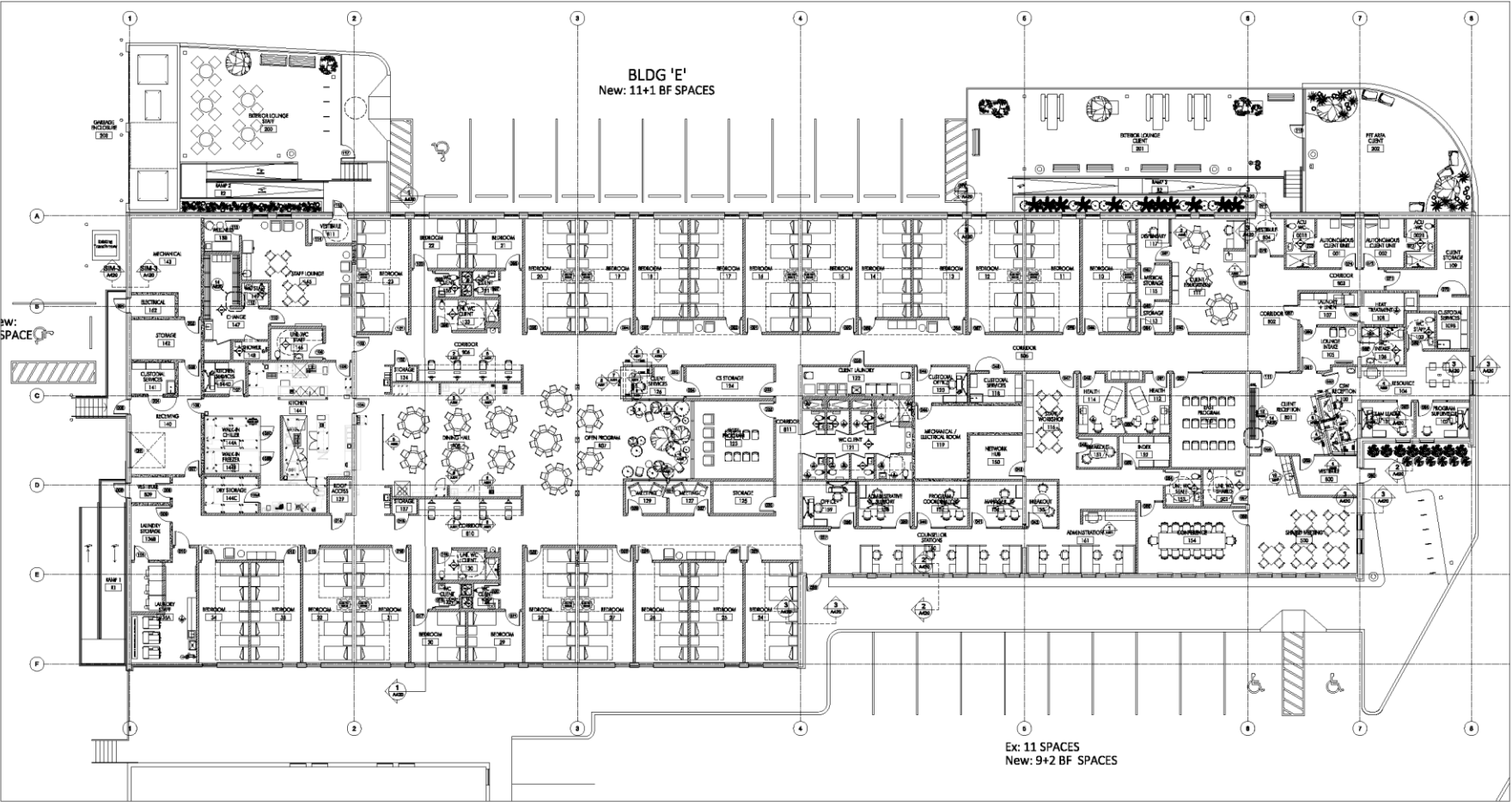
- 25 shared bedrooms, 2 autonomous bedrooms
- 94 maximum beds (full capacity)
- 63 maximum beds (2m social distancing)
- Barrier-free Washrooms and Shower Facilities
- Commercial Kitchen
- Communal Dining, Lounges and Meeting Spaces
- Computer Lab
- Heat Treatment Room (Bed Bugs)
- Laundry Rooms
- Main Reception Area
- Pet Wash Station
- Staff Work Area and Private Offices



Design Overview



Floor Plan

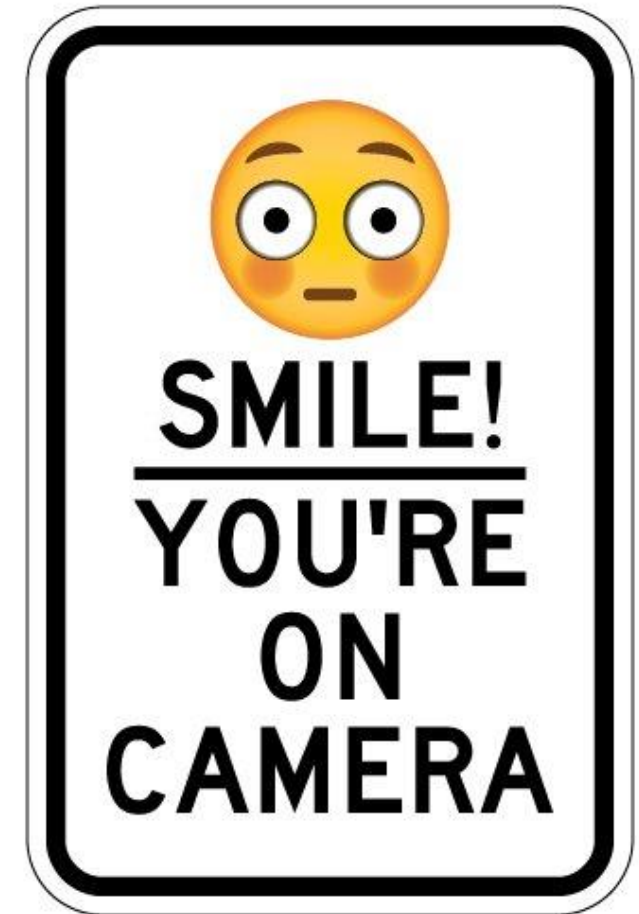


Design Overview



Community Safety

- 24/7 Internet Protocol (IP) Surveillance System with interior and exterior cameras
- Access Control System
- Duress Alarm System
- Intercom System with Video Substation
- 24/7 on-site SSHA staff patrol

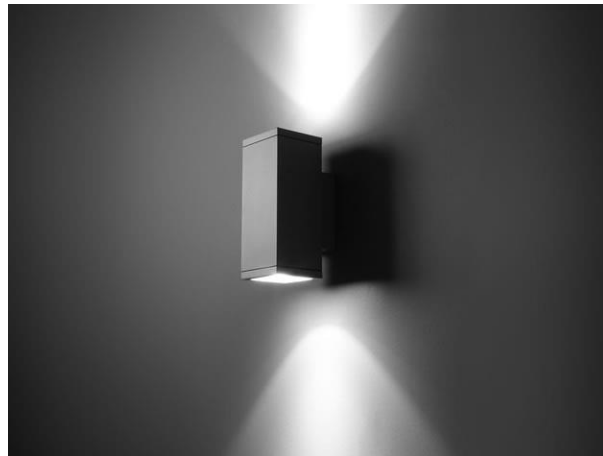


Design Overview



Lighting and Wayfinding

- LED light standards along exterior walkway
- LED wall sconces along perimeter of building exterior
- Vandal-resistant interior LED lighting
- Space planning of bedrooms, primary corridors and central programming / communal spaces



Construction Schedule



Construction Completion

- Q4 – 2020 (End of November)

Occupancy

- Q1 – 2021 (January)



Program Overview of 705 Progress Ave Shelter

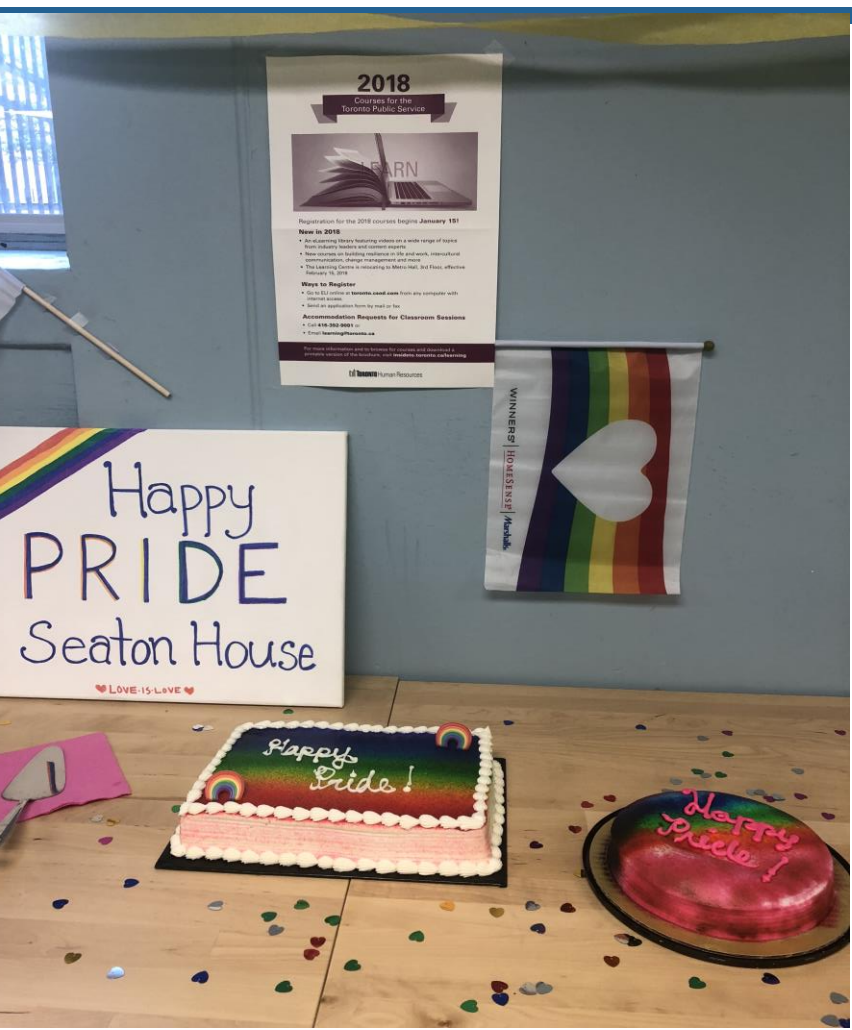
Monica Waldman

Manager, Seaton House

Shelter, Support and Housing Administration



Program Model



Program Model



705 Progress Operations



Housing and Case Management Supports



Staff will provide individualized case management and housing support

Staff support clients find and maintain suitable housing

Services and Programming



Harm reduction supplies and supports available onsite.

Capacity building daily activities and programming provided on site

Employment Support



CERT (resume, training, employment and life skill enhancement) available for prescheduled and drop-in assistance

Free annual Tax Clinic with industry professionals

Community Partnership



Toronto Employment Social Services & ODSP liaison support

Explore partnerships with community centres, Toronto Public Libraries, Animal Services, community agencies

Community Engagement



Establish a CLC for feedback and information.

Goal of community integration and participation in shelter initiatives to enhance our relationship

Ongoing support and accountability from the shelter and community

Health Partnerships



Inner City Health Associates onsite providing enhanced health care and psychiatric supports.

Community Health Centre and local service integration to foster community supports

Rights and Responsibilities



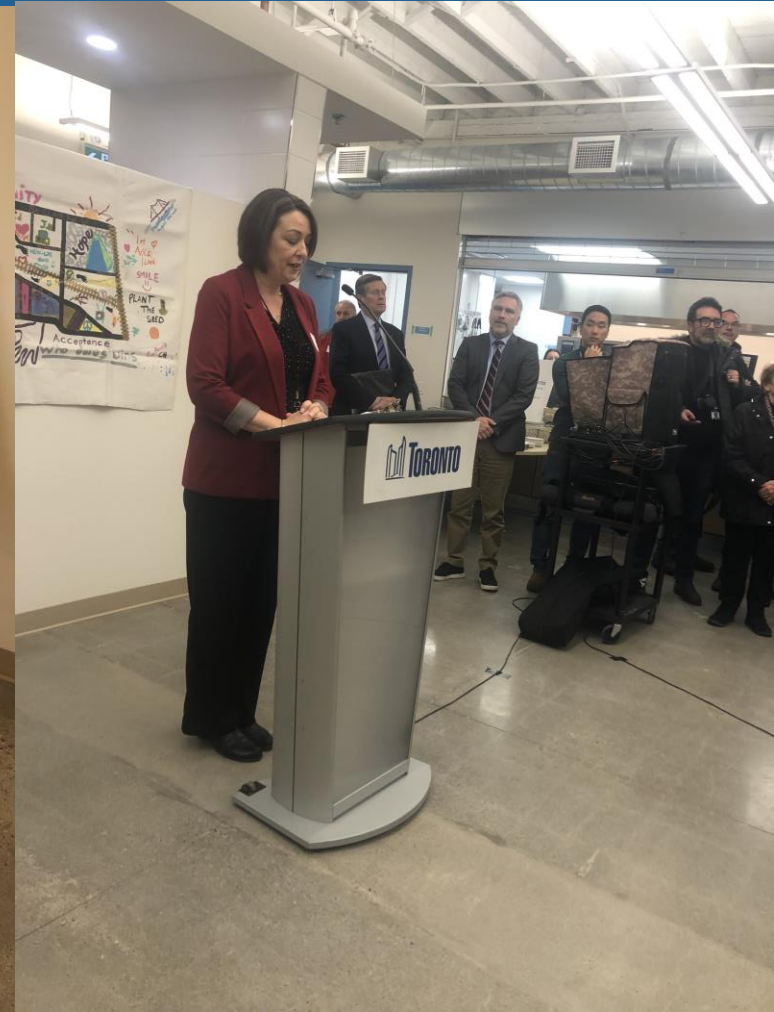
- Clients are equal citizens of the city and have the same rights, freedoms and responsibilities as other residents of the city.
- One of our goals is to truly embed the shelter into the community and foster a sense of belonging and integration.
- There are conduct expectations and rules for all clients that must be followed when staying in shelter programs. This includes a Good Neighbours Policy that we review with all shelter clients upon intake into the program.
- Regular client meetings are held to remind clients of rules, policies and guidelines.



Community Engagement



GSR Relocation Success: Junction Place Site



Questions & Comments

Paul Dowling

Community Engagement Facilitator



Questions and Comments



Process:

- Community members to raise hand on WebEx to ask question / share comment
- Community Engagement Facilitator (Paul Dowling) will identify participants to ask question and/or comment
- Community members will be given 2 minutes to ask a question or to comment

Questions and Comments



Using the Webex Q&A Function

- Click the “...” button at the bottom of the video window and select “Q&A”.
- Type your question in the box to the lower right hand of your screen + click send.

To verbally ask your question online:

- **Click on the Participants Panel button**
- **Use the Raise Your Hand Option** (an icon of a raised hand will be on screen next to your name)

To verbally ask your question on the phone:

- Press the star feature and then the number 3.

1. Once your hand icon is “raised” (selected), your name will be placed into a queue based on the order of who raised their hand first.
2. The Host will select and individually unmute participants with their hand raised icon by announcing their name or the digits of their telephone number.
3. When you are selected and unmuted, you will hear two beeps. This means you can ask the City staff and team your question.
4. Community members will be given 2 minutes to ask a question or to comment



Feedback and Questions

Send questions + sign up for ongoing updates: 705Progress@toronto.ca

Website: www.toronto.ca/progressshelter