

TORONTO Technology Services

Corporate Services

The Technology Services Division acts as a city-wide co-ordination point for driving business improvements by assisting city divisions in re-designing business operations, translating business needs into innovative technology solutions and implementing those solutions.

Office of the Chief Technology Officer

Metro Hall
15th fl., 55 John St.
Toronto ON M5V 3C6

Facsimile 397-9198

Chief Technology Officer

Lawrence Eta 392-8421

Administrative Assistant

Chantelle Naredo 392-5031

Program Manager

Harleen Sharma (Acting) 397-9026

Senior Communications Coordinator

(Strategic Communications)

Andrea Martinelli (Acting) 338-5768

Management Consultant

Mala Gautam 688-4665

Digital City/Connect Communities

Manager

Alice Xu (Acting) 392-2085

Management Consultants

Aracelys Sunico (Acting) 338-5313

Alex Lougheed 647-461-0095

Hamish Goodwin 392-8765

Rhonda Tsingos 338-5691

Senior Policy Analyst (Policy)

Elizabeth Bakhtiyari 993-5807

Research Analyst

Gina Lagakos 392-0408

Digital Government & Modernization

3rd fl., 18 Dyas Rd.
Toronto ON M3B 1V5

General Enquiry 392-2506

Facsimile 392-3984

Director

Marco Palermo 392-4308

Senior Geospatial Consultant

Sara Greenwood 397-7672

Digital Technology Services

Supervisor

David Kirolos 660-4585

Enterprise Integration Services

Manager

Johan Macedo 392-0470

Supervisors

Rafi Ahmed 894-6432

Todd Cashman 392-1382

Geospatial Client Services

Supervisor

Gina Porcarelli 397-7550

Geospatial Technology & Systems

Manager

Joy Wang 392-4525

Senior Geospatial Consultants

Travis Burrridge 392-9128

Steve Dale 392-8339

Benjamin Lam 397-7564

Scott Webb 392-2999

Geospatial Data Integration & Access

Supervisor, Land Base Maintenance
James Elliott 392-0406
Supervisor, Open Data Analytics
Denis Carr..... 395-6758

Finance & Enterprise Technology Contract Management

Manager
May Siu (Acting)..... 392-0667
Senior Budget & Operations Analysts
Julie Attard 338-3507
Supervisor, Contract Administration & Approvals
Beth Rogalewicz (Acting) 397-9989
Supervisor, Accounting, Procurement & Fin. Reporting
Linda Tran 338-2120
Project Coordinator
Tim Lam (Acting) 397-9823

Strategy & Program Management

Metro Hall
15th fl., 55 John St.
Toronto ON M5V 3C6

Director
Hemali Wijesundara (Acting)..... 392-8164

Client Relationship Management

Enterprise Client Relationship Management
Client Relationship Management Specialists
Michelle Dickson. 392-3202
Lenny Di Marco 392-6103
Community and Social Services
Client Relationship Management Specialists
David Kim 397-9888
Janice Honore 392-9032
Rukmini Madduluri 397-0557
Infrastructure and Development Services
Client Relationship Management Specialist
Stratis Gogosis..... 392-6373

Corporate Services and CFO/Treasurer
Client Relationship Manager
Rino Pasqua 392-8668
Client Relationship Management Specialists
Karl Barmania 392-8807
Debbie Chan 392-7822

Technology Training & Education

Manager
Rhonda Britton (Acting)..... 397-9811
Supervisors
Felix Di Brina 392-5324
Wendy Liczner (Acting)..... 338-2671

Architecture & Portfolio Delivery

Metro Hall
15th fl., 55 John St.
Toronto ON M5V 3C6

Deputy Chief Technology Officer
Conrad Flowers (Acting) 397-1393
Administrative Assistant
Harry Kim (Acting) 395-6855

Enterprise Architecture

Head Architect
Viktor Ilchuk 392-1354
Manager, Enterprise Tech Architecture
Tuan La..... 397-4040
Solution Architect / Senior Systems Integrator
Alexandru Stan 338-7175
Daniela Deaconu 392-3810
Mark Lebar 338-3835
Richard Cao 338-2967
Senior Policy Analyst
Marco Narduzzo 392-7990

Business Transformation

Manager
Fiona Tompkinson..... 338-3896
Senior Business Transformation Consultants
Elwy El-Gazzard 338-1151
Ethan Pillai 712-1651
Hinda Hassan..... 990-0483
Katerina Granton 392-1180
Semir Abdulrahman..... 392-7628

Program Planning & Delivery 1

Project Manager

Adam Mock 392-0993

Program Planning & Delivery 2

Project Director

Allan Foster 397-9762

Project Manager

Dunia Galic 338-5653

Olaken Adejola (Acting) 392-4460

Preethi Ajith 392-1198

Business Transformation Consultant

Karan Bhamidipati 338-1404

Soraya Gomez 338-3288

Program Planning & Delivery 3

Project Director

Manal Ishak (Acting)..... 392-1539

Project Coordinator

Barbara Beaumont 392-1114

Project Manager

Hilary Kerr 688-7763

Monica Dalton 647-473-1825

Philip Scott 397-5203

Business Transformation Consultant

Sasa Lomovic 397-7362

Stela Schiavo 397-7362

Program Planning & Delivery 7

Project Director

Roopy Chhina..... 392-3195

Project Coordinator

Gianluca Martellacci (Acting) 397-9824

Project Manager

S Shine Viswambharan 392-0866

Stephen Lew 338-2115

Business Transformation Consultant

Maureen Winston 647-458-0865

Michael Blair 397-7320

Senior Systems Integrator Technology Services

Faisal Ahmed..... 394-6084

Program Planning & Delivery 8

Project Manager

Gerardo Torres 338-5126

Junior Campbell (Acting)..... 338-3098

Nadine Storr 338-5950

Narissa Sawh 397-5680

Tammy Vander Ploeg..... 392-5134

Zulfiqar Khan 392-1527

Project Coordinator

Tatjana Radiskovic 392-7952

Management Consultant

Anna Tubina 397-9668

Business Transformation Consultant

Akash Samadhar 392-2157

Khristina Zhang 392-5316

Program Planning & Delivery 9

Project Director

Angela Chung..... 397-9228

Project Manager

Axel Romberg 395-6715

Management Consultants

Christina Harding 338-1193

Vera Ryan..... 397-7212

Business Transformation Consultant

Anar Merali 397-7379

Strategy & Portfolio Management

Manager

Tamara Doerksen (Acting) 338-1776

Management Consultants

David Pantano 392-0460

Karis Flowers 397-9645

Winnie Luong..... 392-0408

Senior Systems Integrator

Ken Lai 397-7709

Project Manager

David Neil 338-5110

Project Coordinator

Nannini Balakrishnan 338-0091

Quality Assurance & Change Management

Manager

Noelly Tamez 392-0994

Quality Assurance Lead

William Hong 338-5124

Enterprise Application Solutions & Technology Infrastructure Services

Metro Hall

15th fl., 55 John St.

Toronto ON M5V 3C6

Deputy Chief Technology Officer
 Renee Laforet 397-0500
 Administrative Assistant
 Harry Kim (Acting) 395-6855
 Project Director
 Kenrick Sproul 647-298-3959

EAS Management Services

Manager
 Chad Szymanski 338-3099

Enterprise Solutions Services

Director
 Deanna Hotoyan (Acting)..... 392-2659

Business Applications Services 3

Manager
 Lucy Ammendolia-Gizzo 392-8114
 Supervisors
 Ernest Ho 392-0475
 Edwin Ngan 395-6874
 Thomas Rowley 338-1949

Business Intelligence Services

Manager
 Ellie Babadi 395-6757
 Supervisor, Data Management
 Gustavo Akira Asato 995-5256

Enterprise Applications Services

Manager
 Tharshan Sundaramoorthy 397-9696
 Supervisor
 Marson Mao 971-4989

Enterprise Business Services

Manager
 Faheem Najam 392-0843
 Supervisor
 Michael Ben 395-6737

SAP Solution Planning & Delivery

Manager
 Priya Prabhu 392-9644
 Supervisor
 Sean Morrow 338-2680

SAP Technical & Support Services

Manager
 Rob Bezaire 392-9591

Business Solutions Services

Director
 Deanna Hotoyan (Acting)..... 392-2659
 Management Consultant
 Julie Marshall 392-5134

Business Applications Services 1

Manager
 Tina Scott 338-2210
 Supervisors
 Abere Channie 338-5526
 Victor Ng (Acting) 397-7751
 Arkady Vichodez 392-7910
 Bing Xu 392-5367

Business Applications Services 2

Manager
 Monika Matel-Sousa (Acting) 395-7267
 Supervisors
 Annie Fei 338-5509
 Nicole Li 397-7750
 Christine Li (Acting) 397-0686

Business Applications Services 4

Manager
 Deanna Hotoyan 392-2659
 Supervisors
 Ainsley Roberts (Acting) 392-8133
 Mark De Angelis (Acting) 338-5699
 Matthew Vienneau 392-4026
 Shaija Ibrahim 647-883-5456
 Steven Sun 397-1439

Operation Support Services

Director
 Cielo Medel 392-0369

Client Computing

3rd fl., 18 Dyas Road
Toronto, ON M3B 1V5

Manager

Maria Loulidakis..... 392-1149

Senior Technical Support Specialists

Markham Einarson (Acting)..... 397-9918

Doug Britten (Acting) 397-9918

Bill Howes..... 392-4667

Dave Nesbitt..... 338-2300

Enterprise Desktop Management**Supervisor**

Troy Daniel..... 338-2381

District Supervisors**North District**

Don Ham 395-7475

West District

William Spano..... 392-0251

Central District

Rory O'Farrell..... 338-9530

East District

Marc Jeannotte 338-6622

East York Civic Centre

Keith Wilkinson 396-5337

City Hall

Robert Zurzolo (Acting)..... 392-3460

Metro Hall

Richard Santos 392-2508

Corporate Security

Jerry Jaffe 392-7054

Workgroup Print Management**Supervisor**

William Spano..... 392-0251

Wireless Infrastructure Services**Supervisor**

Barb Collins..... 338-2233

Data Centre Operations & Network Services**Manager**

Michael Dors 392-4707

Network**Senior Technical Support Specialists**

Salim Goderya (Infrastructure)..... 397-5136

Gohar Khera (Architecture)..... 397-5285

Sunil Rego (Operations)..... 397-5304

Supervisor, Data Centre Operations

George Vasilopoulos 392-7079

Field & Datacentre Management Services**Senior Technical Support Specialist**

Mark LaFleche 397-9998

Telecommunications**Supervisor**

Carlo D'Erasmus 397-0944

Voice**Senior Technical Support Specialists**

Li Ma (Operations)..... 397-1645

Tom Liang (Infrastructure)..... 392-0489

Project Manager

Warren Quan 338-1236

Technology Service Management & Service Desk**Manager**

Andy Parnham..... 392-7320

Change Management**IT Change Management Consultant**

Gregory Dennie 338-2246

Configuration Management**Senior Technical Support Specialist**

Mike Mendes..... 397-1994

Enterprise Systems Management**Supervisor**

Karim Nazerali 392-4801

Senior Technical Support Specialist

Greg Landry 392-2517

Incident & Problem Management**Senior Technical Support Specialist**

Rizwan Kadri..... 338-3340

Service Desk**Supervisors**

Lalit Sharma 338-2153

Syed Hassan 338-2236

Saiyed Rizvi 338-2450

Service Level Management**Management Consultants (ITSM)**

John Kamakaris 906-4378
Rick Bordin 647-268-9899

Technology Asset Management**Senior Technical Support Specialist**

Line Marks 338-2805

Infrastructure Services Delivery**Director**

Stephen So 392-8494

Infrastructure Management Services**Manager**

Andy Kwong 395-6883

Management Consultant

Neha Zutshi 392-5860

Consulting & Architecture Service**Senior Technical Support Specialists**

Peter Ho 392-4419
Jennifer de Barros 338-2170
Jason Yuet 338-2118
Victor Chan 392-4725
Jason Bunston (Acting) 392-2364

Planning & Coordination**Senior Technical Support Specialist**

Sam Ho (Acting) 338-1277

Project Coordinator IT

Jenniviv Gonzalez 338-4813

Coordinator Operational Support IT

Victor Yan 392-1381

Cloud & Internet Services**Manager**

Andrew Chan (Acting) 392-8755

Senior Technical Support Specialist

Brent Lanteigne 450-8443

Corporate Application Technical leader

Henry Liu 392-7345
Richard Fernandez 392-7344

Enterprise Directory Services Group**Senior Technical Support Specialists**

Brian Hu 397-9856
Aung San Lin 392-2693

Enterprise Messaging Group**Senior Technical Support Specialist**

Karen Migliarini 395-6808

Systems Administrator Clerks

Jessie Lam 397-7717

Enterprise Technical Support Specialists

Mihaela Olteanu 392-2689
Rameshwar Lochan 392-5956
Shaun Mohamed 392-5957
Jing Ming 338-2435

Internet Services Group**Senior Technical Support Specialists**

Michael Chai 397-9087
Angela Yu 397-0556
Rob McKay 397-7744

Enterprise Technical Support Specialists

Dimitry Faigenboym 392-2699
Hongyu Chen 338-3632
Kevin Riley 338-1276
Vishal Sabharwal 397-7761
Ousmane Ndiaye 338-3378

Infrastructure & Platform Services**Manager**

Gary Mak (Acting) 392-2518

File Services**Senior Technical Support Specialist**

Adel Gorgis 397-9920

Supervisor

Valery Markin 397-7389

Unix Support**Senior Technical Support Specialists**

Mani Kanex 338-2308
Indu Thakur 392-7395
Raymond Lu 392-7396

Virtualization**Senior Technical Support Specialist**

Dave Taunt 397-9923

Microsoft Services**Senior Technical Support Specialists**

Gary Mak..... 392-2518
Radhi Siva 392-2685

Storage Management**Senior Technical Support Specialist**

Mariusz Piechocki 392-4803

Life Cycle Management – Servers and Storage**Senior Technical Support Specialist**

Mulaffer (Shah) Shanawaz 338-8766

Enterprise Database Group**Senior Technical Support Specialist**

Chander Hasija 338-1265

Senior systems Integrator Sup Services

YanJun Li..... 392-5219

Web Infrastructure**Senior Technical Support Specialist**

Bruno Pistillo..... 338-2231