

Toronto Public Health

Temporary Change in Contact Tracing

Due to the high number of COVID-19 cases in Toronto, Toronto Public Health is temporarily changing how we do contact tracing. We will be focusing our efforts on the highest risk situations. This means people who have COVID-19 and whose infection poses the most risk to others. For the time being, Toronto Public Health will not be contacting the contacts of people who have been diagnosed with COVID-19.

Toronto Public Health will continue to contact people who have been diagnosed with COVID-19 to:

- Confirm their positive COVID-19 lab test results.
- Assess their symptoms, and determine when they started.
- Confirm their ability to safely self-isolate or refer them to the Toronto Voluntary Isolation Centre.
- Provide instructions on how they can notify their high-risk contacts.

Toronto Public Health will also continue to investigate and respond to outbreaks in hospitals, long-term care homes, retirement homes, shelters, schools, and child care settings, as usual.

When the number of COVID-19 cases in Toronto returns to a manageable level, Toronto Public Health will resume its regular contact tracing process.

October 8, 2020