

COVID-19 Enforcement Data

This data provides information based on enforcement activities for the following bylaws and orders related to COVID-19. This document will be updated weekly, every Tuesday by 3 p.m.

Please note, data will be reconciled at the end of each month which may result in adjustments to the previously reported weekly figures.

Achieving compliance with public health-related orders and regulations has been a priority for the City of Toronto as it continues to respond to the COVID-19 pandemic. Enforcing bylaws is a necessarily complex process that requires investigation, gathering facts and applying legal processes. On a case-by-case basis, the enforcement team works to achieve compliance through education first and enforcement action second. The City recognizes that the public have been asked to significantly adjust their behaviours as requirements and orders have changed throughout the COVID-19 response. This approach provides the public with the opportunity to understand what is being asked first and to comply second.

EMCPA and Reopening Ontario (A Flexible Response to COVID-19) Act				
Provincial orders on business operations				
The Reopening Ontario Act came into effect on July 24, previous enforcement action under the Emergency Management & Civil Protection Act				
Timeframe	Complaints	Education	Notices	Charges
March 1, 2022 to March 20, 2022	9	2	-	-
February 2022	206	6	7	1
January 2022	631	19	52	16
December 2021	1,287	17	77	
November 2021	365	8	5	5
October 2021	315	7	1	-
September 2021	330	14	6	5
August 2021	244	4	12	13
July 2021	326	8	10	5
June 2021	582	1	16	9
May 2021	912	12	30	17
April 2021	1,192	27	26	9
March 2021	822	18	42	7
February 2021	947	56	11	22
January 2021	1,563	82	26	48
December 2020	1,448	65	33	77
November 2020	1,296	26	42	37
October 2020	997	15	47	18
September 2020	857	5	24	1
August 2020	679	145	22	2
July 2020	1,002	162	90	2
June 2020	904	101	30	22
May 2020	1,383	291	56	29
April 2020	1,622	5	111	82
March 17 to March 31, 2020	556	55	30	-
Total	20,475	1,151	806	427

The Reopening Ontario Act – Provincial orders on business operations is enforced in the City of Toronto by the City of Toronto Municipal Licensing & Standards, Toronto Public Health and Toronto Police Service. Please note that the complaint data in this table only includes complaints received by the City's Municipal Licensing & Standards and Toronto Public Health, not Toronto Police Services. Toronto Police Services enforcement action data is included in the table.

EMCPA and Reopening Ontario (A Flexible Response to COVID-19) Act				
COVID-19 Bylaw Amendments for Food And Drink Establishments				
Provincial orders on restaurants/bars and food stores as well as temporary provisions under the Toronto Municipal Code, Chapter 545, Licensing including By-law 665-2020 amending Toronto Municipal Code.				
Timeframe	Complaints	Education	Notices	Charges
October 2021	286	-	82	3
September 2021	264	-	110	7
August 2021	270	-	151	9
July 2021	259	-	118	5
June 2021	321	-	150	8
May 2021	495	-	170	11
April 2021	554	-	175	4
March 2021	492	-	217	7
February 2021	361	-	197	2
January 2021	400	-	226	5
December 2020	328	-	109	7
November 2020	427	-	104	24
October 2020	530	-	104	13
September 2020	472	-	77	10
August 2020	285	-	46	-
July 2020	481	-	49	7
June 2020	346	-	34	18
May 2020	519	-	49	22
April 2020	614	-	29	14
March 17 to March 31, 2020	273	-	11	-
Total	7,977	-	2,208	176

The Reopening Ontario Act – Provincial orders on restaurants, bars and food stores are enforced in the City of Toronto by the Toronto Public Health and Toronto Police Services. Please note that the complaint data in this table only includes complaints received by Toronto Public Health, not Toronto Police Services. Toronto Police Services enforcement action data is not included in the table. The City's Licensing COVID-19 bylaw amendments for food and drink establishments is enforced by Toronto Public Health and Toronto Police Service. This data only includes Toronto Public Health data and the number of routine inspections are not included in complaints however notices and charges could be reflected in this table as a result of a routine inspection. As of October 26, 2021 Toronto Public Health will be reporting all ROA enforcement under Provincial orders on business operations.

Reopening Ontario (A Flexible Response to COVID-19) Act				
Provincial orders on size of gatherings				
Timeframe	Complaints	Education	Notices	Charges
June 2021	-	1	-	1
May 2021	-	37	-	613
April 2021	1,302	35	139	231
March 2021	714	11	80	60
February 2021	801	20	170	123
January 2021	972	21	80	179
December 2020	837	15	122	65
November 2020	403	5	16	59
October 2020	307	1	62	5
September 25 to 30, 2020	66	-	-	-
Total	5,402	146	669	1,336

The Reopening Ontario Act – Provincial orders on size of gatherings is enforced in the City of Toronto by Toronto Police Services. Municipal Licensing & Standards enforced larger gatherings from September 2020 to May 2021. Please note that the complaint data in this table only includes complaints received by the City's Municipal Licensing & Standards not Toronto Police Services. Toronto Police Services enforcement action data is included in the table. Municipal Licensing & Standards and Toronto Police Service began coordinated enforcement as of September 25, 2020. Complaints and enforcement action taken for gatherings in City parks are not included here and are captured in the table below.

**EMCPA and Reopening Ontario (A Flexible Response to COVID-19) Act
Large Gatherings in Parks**

The Reopening Ontario Act came into effect on July 24, previous enforcement action under the
Emergency Management & Civil Protection Act

Timeframe	Complaints	Education	Notices	Charges
October 2021	34	-	-	-
September 2021	28	-	-	-
August 2021	30	-	-	-
July 2021	73	-	-	1
June 2021	217	66	-	2
May 2021	552	58	-	-
April 2021	500	41	-	-
March 2021	202	59	-	-
February 2021	150	149	-	11
January 2021	167	52	-	38
December 2020	83	1	-	7
November 2020	73	8	-	2
October 2020	72	137	-	-
September 2020	136	117	-	-
August 2020	80	140	-	-
July 2020	352	901	11	-
June 2020	600	1,180	-	2
May 2020	721	653	23	22
April 2020	785	75	1	81
Total	4,855	3,637	35	166

The City's Physical Distancing bylaw amendments for parks and public squares is enforced by City of Toronto Municipal Licensing & Standards and Toronto Police Service. Please note that the complaint data in this table only includes complaints received by the City's Municipal Licensing & Standards not Toronto Police Services. Toronto Police Services enforcement action data is included in the table.

Physical Distancing bylaw amendments for parks and public squares

Temporary amendments to Municipal Code Chapter 608, Parks, and Chapter 636, Public Squares required by the Mayor's two emergency orders were implemented by City of Toronto By-law 322-2020 and By-law 323-2020

Timeframe	Complaints	Education	Notices	Charges
September 2021	1	-	-	-
August 2021	3	-	-	-
July 2021	2	4	-	-
June 2021	16	-	-	-
May 2021	43	21	-	-
April 2021	71	10	-	2
March 2021	33	7	-	-
February 2021	47	15	-	-
January 2021	93	12	-	-
December 2020	31	10	-	1
November 2020	23	4	-	-
October 2020	24	251	-	-
September 2020	70	595	8	4
August 2020	39	465	3	3
July 2020	121	824	15	5
June 2020	290	1,875	1	4
May 2020	709	2,604	2	15
April 2020	1,381	927	-	91
Total	2,997	7,624	29	125

The City's Physical Distancing bylaw amendments for parks and public squares is enforced by City of Toronto Municipal Licensing & Standards and Toronto Police Service. Please note that the complaint data in this table only includes complaints received by the City's Municipal Licensing & Standards not Toronto Police Services. Toronto Police Services enforcement action data is included in the table.

EMCPA - Use of Amenities and Chapter 608 - Parks				
Timeframe	Complaints	Education	Notices	Charges
March 2022	507	68	40	4
February 2022	636	93	3	-
January 2022	472	95	9	1
December 2021	385	75	4	2
November 2021	547	68	10	2
October 2021	670	98	12	2
September 2021	901	458	19	8
August 2021	945	831	11	23
July 2021	1,385	894	24	167
June 2021	1,044	723	15	23
May 2021	1,274	781	1	21
April 2021	806	173	2	10
March 2021	808	55	3	9
February 2021	636	131	2	5
January 2021	559	77	-	1
December 2020	317	-	1	-
November 2020	408	60	1	7
October 2020	461	409	16	5
September 2020	850	2,177	10	59
August 2020	1,227	5,679	75	49
July 2020	1,963	8,004	22	143
June 2020	2,124	6,461	43	172
May 2020	2,476	4,056	42	150
April 2020	7,537	13,465	34	410
Total	28,938	44,931	399	1,273

The City's Emergency Order No. 2 - Use of Amenities and Chapter 608 - Parks bylaw amendments for parks and public squares is enforced by City of Toronto Municipal Licensing & Standards and Toronto Police Service. Please note that the complaint data in this table only includes complaints received by the City's Municipal Licensing & Standards not Toronto Police Services. Toronto Police Services enforcement action data is included in the table. As of October 1, 2020 Municipal Licensing & Standards educations and notices are no longer being recorded.

CaféTO covering					
Temporary By-law 452-2020					
Timeframe	Inspections	Education	Notices	Sites to Achieve Compliance	Complaints
March 2022	268	-	-	-	1
February 2022	254	-	-	8	6
January 2022	338	-	2	3	13
December 2021	638	-	3	5	10
November 2021	1,214	-	1	22	21
October 2021	964	-	-	35	40
September 2021	1,069	-	-	56	53
August 2021	785	-	3	91	62
July 2021	917	-	14	383	578
June 2021	991	-	11	201	111
May 2021	813	-	-	51	25
April 2021	1,077	-	2	66	34
March 2021	1,308	-	16	65	23
February 2021	1,194	-	-	33	2
January 2021	1,147	-	2	43	22
December 2020	1,295	-	2	69	42
November 2020	2,042	-	12	107	133
October 2020	2,572	1	26	68	199
September 2020	2,438	8	4	71	194
August 2020	2,156	63	7	41	209
July 16 to 31, 2020	719	154	7	61	123
Total	24,199	226	112	1,479	1,901

The City's Transportation Services division enforces the Temporary By-law 452-2020.