

COVID-19 Enforcement Data

This data provides information based on enforcement activities for the following bylaws and orders related to COVID-19. This document will be updated weekly, every Tuesday by 3 p.m.

Please note, data will be reconciled at the end of each month which may result in adjustments to the previously reported weekly figures.

Achieving compliance with public health-related orders and regulations has been a priority for the City of Toronto as it continues to respond to the COVID-19 pandemic. Enforcing bylaws is a necessarily complex process that requires investigation, gathering facts and applying legal processes. On a case-by-case basis, the enforcement team works to achieve compliance through education first and enforcement action second. The City recognizes that the public have been asked to significantly adjust their behaviours as requirements and orders have changed throughout the COVID-19 response. This approach provides the public with the opportunity to understand what is being asked first and to comply second.

EMCPA and Reopening Ontario (A Flexible Response to COVID-19) Act				
Provincial orders on business operations				
The Reopening Ontario Act came into effect on July 24, previous enforcement action under the Emergency Management & Civil Protection Act				
Timeframe	Complaints	Education	Notices	Charges
November 12 to 18, 2020	248	3	12	-
November 5 to 11, 2020	142	2	5	-
November 1 to 4, 2020	104	3	15	-
October 2020	996	21	40	12
September 2020	864	4	28	1
August 2020	674	151	23	2
July 2020	1,041	167	91	5
June 2020	899	101	32	27
May 2020	1,441	289	56	39
April 2020	2,315	61	160	103
March 17 to March 31, 2020	42	-	1	-
Total	8,766	802	463	189

The Reopening Ontario Act – Provincial orders on business operations is enforced in the City of Toronto by the City of Toronto Municipal Licensing & Standards, Toronto Public Health and Toronto Police Service. Please note that the complaint data in this table only includes complaints received by the City's Municipal Licensing & Standards and Toronto Public Health, not Toronto Police Services. Toronto Police Services enforcement action data is included in the table.

City's Licensing bylaw amendments for food and drink establishments

Temporary provisions under the Toronto Municipal Code, Chapter 545, Licensing including By-law 665-2020 amending Toronto Municipal Code

Timeframe	Complaints	Education	Notices	Charges
November 12 to 18, 2020	109	-	28	8
November 5 to 11, 2020	94	-	23	5
November 1 to 4, 2020	57	-	10	4
October 2020	530	-	104	13
September 2020	472	-	77	10
August 2020	285	-	46	-
July 2020	481	-	49	7
June 2020	346	-	34	18
May 2020	519	-	49	22
April 2020	614	-	29	14
March 17 to March 31, 2020	273	-	11	-
Total	3,780	-	460	101

The City's Licensing bylaw amendments for food and drink establishments is enforced by City of Toronto Municipal Licensing & Standards, Toronto Public Health and Toronto Police Service. This data only includes Toronto Public Health data and routine inspections are not included in complaints however notices and charges could be reflected in this table as a result of a routine inspection.

Reopening Ontario (A Flexible Response to COVID-19) Act

Provincial orders on size of gatherings

Timeframe	Complaints	Education	Notices	Charges
November 12 to 18, 2020	94	-	5	2
November 5 to 11, 2020	35	-	6	-
November 1 to 4, 2020	19	-	1	1
October 2020	304	3	59	6
September 25 to 30, 2020	69	-	10	14
Total	521	3	81	23

The Reopening Ontario Act – Provincial orders on size of gatherings is enforced in the City of Toronto by City of Toronto Municipal Licensing & Standards and Toronto Police Service. Please note that the complaint data in this table only includes complaints received by the City's Municipal Licensing & Standards not Toronto Police Services. Toronto Police Services enforcement action data is included in the table. Municipal Licensing & Standards and Toronto Police Service began coordinated enforcement as of September 25, 2020. Complaints and enforcement action taken for gatherings in City parks are not included here and are captured in the table above.

**EMCPA and Reopening Ontario (A Flexible Response to COVID-19) Act
Large Gatherings in Parks**

The Reopening Ontario Act came into effect on July 24, previous enforcement action under the
Emergency Management & Civil Protection Act

Timeframe	Complaints	Education	Notices	Charges
November 12 to 18, 2020	17	-	-	-
November 5 to 11, 2020	22	1	-	13
November 1 to 4, 2020	5	-	-	-
October 2020	81	108	-	-
September 2020	129	117	-	-
August 2020	75	140	-	-
July 2020	375	901	11	-
June 2020	610	1,180	-	2
May 2020	648	653	22	22
April 2020	920	62	1	81
Total	2,882	3,162	34	118

The City's Physical Distancing bylaw amendments for parks and public squares is enforced by City of Toronto Municipal Licensing & Standards and Toronto Police Service. Please note that the complaint data in this table only includes complaints received by the City's Municipal Licensing & Standards not Toronto Police Services. Toronto Police Services enforcement action data is included in the table.

Physical Distancing bylaw amendments for parks and public squares

Temporary amendments to Municipal Code Chapter 608, Parks, and Chapter 636, Public Squares
required by the Mayor's two emergency orders were implemented by City of Toronto By-law 322-2020
and By-law 323-2020

Timeframe	Complaints	Education	Notices	Charges
November 12 to 18, 2020	4	-	-	-
November 5 to 11, 2020	8	-	-	-
November 1 to 4, 2020	1	-	-	-
October 2020	27	135	1	-
September 2020	69	595	8	4
August 2020	40	465	2	3
July 2020	128	824	15	5
June 2020	293	1,875	-	4
May 2020	703	2,604	2	17
April 2020	1,510	927	-	91
Total	2,783	7,425	28	124

The City's Physical Distancing bylaw amendments for parks and public squares is enforced by City of Toronto Municipal Licensing & Standards and Toronto Police Service. Please note that the complaint data in this table only includes complaints received by the City's Municipal Licensing & Standards not Toronto Police Services. Toronto Police Services enforcement action data is included in the table.

EMCPA - Use of Amenities and Chapter 608 - Parks				
Timeframe	Complaints	Education	Notices	Charges
November 12 to 18, 2020	84	7	-	-
November 5 to 11, 2020	137	31	-	-
November 1 to 4, 2020	55	-	-	-
October 2020	474	218	12	3
September 2020	854	1,980	10	69
August 2020	1,228	5,679	81	54
July 2020	1,884	8,004	10	150
June 2020	2,090	6,461	14	178
May 2020	2,110	4,056	23	148
April 2020	7,877	13,465	323	415
Total	16,793	39,901	473	1,017

The City's Emergency Order No. 2 - Use of Amenities and Chapter 608 - Parks bylaw amendments for parks and public squares is enforced by City of Toronto Municipal Licensing & Standards and Toronto Police Service. Please note that the complaint data in this table only includes complaints received by the City's Municipal Licensing & Standards not Toronto Police Services. Toronto Police Services enforcement action data is included in the table. As of October 1, 2020 Municipal Licensing & Standards educations and notices are no longer being recorded.

CaféTO covering					
Temporary By-law 452-2020					
Timeframe	Inspections	Education	Notices	Sites to Achieve Compliance	Complaints
November 12 to 18, 2020	553	-	6	39	44
November 5 to 11, 2020	287	-	1	16	27
November 1 to 4, 2020	348	-	1	22	12
October 2020	2,572	1	25	69	199
September 2020	2,438	8	4	71	194
August 2020	2,156	63	7	41	209
July 16 to 31, 2020	719	154	7	61	123
Total	9,073	226	51	319	808

The City's Transportation Services division enforces the Temporary By-law 452-2020.