

October 15, 2020

## Basement Flooding Protection Program Infrastructure Improvements in Victoria Village

**Contract: 20ECS-LU-02FP**  
**Start Date: Mid-November 2020 End Date: Spring 2023**  
*\*Timeline is subject to change.*

The City of Toronto is modifying and upgrading the storm and sanitary sewer system in your area in order to reduce surface and basement flooding. This work also involves replacing the City-owned portion of substandard water services.

Work is planned on the following streets:

- |   |  |   |
|---|--|---|
| <ul style="list-style-type: none"> <li>• Anewen Drive</li> <li>• Carnforth Road</li> <li>• Cobham Crescent</li> <li>• Daleside Crescent</li> <li>• Gretna Avenue</li> <li>• Knighton Drive</li> </ul> | <ul style="list-style-type: none"> <li>• Murellen Crescent</li> <li>• Penryn Avenue</li> <li>• Pitcairn Crescent</li> <li>• Ruscica Drive</li> <li>• Salvi Court</li> <li>• Sulkara Court</li> </ul> | <ul style="list-style-type: none"> <li>• Sundial Crescent</li> <li>• Sweeney Drive</li> <li>• Teak Avenue</li> <li>• Woodthorpe Road</li> <li>• Wyndcliff Crescent</li> </ul> |
|---|--|---|

The sanitary service lateral is the pipe connecting your home's sewage plumbing to the City's sewer. The water service is the underground pipe that brings water to your water meter. Both the sanitary service lateral and water service are owned by you and by the City. The part that you own is from your house to the end of your property, and the part that the City owns is from the end of your property to the sanitary sewer and watermain.

This project is part of the Council-approved 2020 Basement Flooding Protection Program to improve the sewer system, renew our aging infrastructure, and reduce the risk of sewer collapse or blockages that could cause sewer backups and flooding.

### IMPORTANT INFORMATION ABOUT COVID-19 AND CONSTRUCTION WORK IN TORONTO



During construction, the contractor is responsible for the Health & Safety on site under the Ontario Occupational Health and Safety Act and is expected to implement COVID-19 mitigation practices. For more information on the City's response to COVID-19 please visit [toronto.ca/covid-19](https://toronto.ca/covid-19).

### IMPORTANT INFORMATION ABOUT LEAD WATER SERVICES

If you live on the streets listed above in a house that was built before the mid-1950s, your water service may be made of lead. Please read the attached fact sheet with important information about the risks of lead in drinking water, especially if someone in your house is pregnant, there are children under six years old, or there is an infant drinking formula made using tap water.

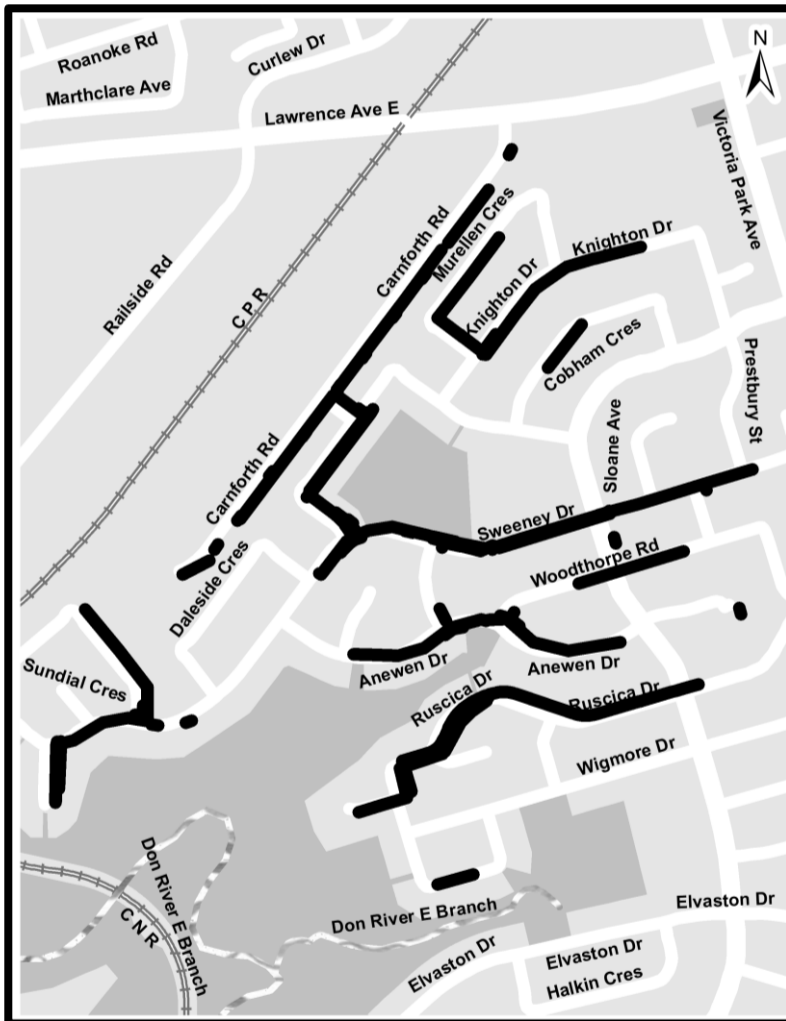
### WHAT TO EXPECT BEFORE CONSTRUCTION

- Work crews will mark the locations of underground utilities, such as gas, water and cable so that the construction work does not interfere with these utilities.
- Affected properties will receive a Construction Notice approximately two weeks before work begins with more information about the work.
- The City will not be responsible for damage to any privately owned items on City property, so please ensure that you remove/arrange for removal of any items prior to construction.

	<p><b>Accessible Accommodation:</b> Residents who require accommodation (level entry, longer notice, etc.) must contact the <b>Field Ambassador</b> to arrange for access during the construction period.</p>
	<p><b>Access to Your Home:</b> The City-hired contractor may need access to the interior and exterior of your home to complete a pre-construction survey. Affected properties will receive a pre-construction survey request to schedule a time to complete the survey.</p>

	<p><b>Important information for owners of sprinkler systems/heated driveways and private landscaping features.</b> Property owners should remove items located within City property limits (boulevard) to avoid damage.</p> <p>This includes items such as landscaping (plants and pavers), decorative objects, sprinkler systems or heated driveways. For details on removal of such items, please contact the <b>Field Ambassador</b> listed below.</p>
	<p><b>Substandard Water Service Replacement:</b> Please take the time to read the attached fact sheet carefully as it contains important information on lead in drinking water and how to prepare for replacement. <b>First, you need to find out if your water service is lead</b> – a licensed plumber can help you with this. If it is lead, the City of Toronto encourages you to replace it. We recommend you obtain several quotes. <b>PLEASE NOTE:</b> The City is not able to get involved in any contract to have work done on private property. Property owners are responsible for ensuring contractors do not interfere with the work being done on City property. Learn more at <a href="http://www.toronto.ca/leadpipes">www.toronto.ca/leadpipes</a></p>

## MAP OF WORK AREA



## NEED MORE INFORMATION?

If you have questions about the upcoming work, please contact us.

<b>Contract</b>	20ECS-LU-02FP
<b>Field Ambassador</b>	Janet Webster, 416-338-5497, <a href="mailto:bfpp@toronto.ca">bfpp@toronto.ca</a>
<b>TTY Hearing Impaired Service</b>	416-338-0889(7 Days a week, 8 a.m. to 5 p.m., closed holidays)
<b>General inquiries</b>	311
<b>Website</b>	<a href="http://toronto.ca/improvements/ward16.htm">toronto.ca/improvements/ward16.htm</a>

Thank you for your patience. Building a great city takes time. Better infrastructure for all of us is worth the wait.