

How to Ask Questions



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To ask your question over the phone:

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Access code: 133 890 3943

Press *3 to raise and lower your hand

ONLINE / TELEPHONE INFORMATION SESSION FATIMA HOUSE PROGRAM

Thursday, October 29, 2020

6:30pm to 8:30pm



Meeting Recording



Please be advised that this meeting is being recorded and your opinions, statements and voice will become part of a public record.

Participants are asked not to share any personal information about themselves and other people, such as name, address and contact information within the meeting. If you wish to discuss a private matter, please contact us at clc.1059college@gmail.com or (437) 522-9510.

Land Acknowledgement



We acknowledge the land we are on is the traditional territory of many nations including the Mississaugas of the Credit, the Anishnabeg, the Chippewa, the Haudenosaunee and the Wendat peoples and is now home to many diverse First Nations, Inuit and Métis peoples.

We also acknowledge that Toronto is covered by Treaty 13 signed with the Mississaugas of the Credit and the Williams Treaty signed with multiple Mississaugas and Chippewa bands.

Presenters

Jane Farrow, Dept of Words & Deeds, Facilitator

Ana Bailão, Deputy Mayor and City Councillor for Davenport

Brad Boucher, Manager, Shelter, Support and Housing Administration

Keith Hambly, CEO, Fred Victor



PURPOSE & AGENDA FOR TODAY'S DISCUSSION



Purpose

- Provide an **overview** of the **Fatima House Program** and **services and supports** currently planned for the site.
- Respond to **questions, concerns and offers of support** from the community.
- Begin the successful **integration** of the shelter into the community.

Agenda

1. Welcome Remarks	35 Mins
2. Presentation on Fatima House	
3. Q&A and Feedback	80 Mins
4. Closing and Wrap Up	5 Mins

Welcome Remarks

Presented by Ana Bailão

Deputy Mayor and City Councillor for Davenport



Online Meeting Code of Conduct



- Try to familiarize yourself with the platform and your phone or computer, knowing how to mute and unmute yourself and how to type questions into the Q and A box helps make the meeting smoother.
- Be direct and frame questions to specific speakers.
- Be brief and limit yourself to one question or comment two minutes in length.
- Be a good listener and share the space with your neighbours. There will be other opportunities to engage and offer feedback and insight.
- Be respectful. The City of Toronto is an inclusive public organization. Racist or other forms of discriminatory, prejudicial, or hateful comments and questions will not be tolerated.

Webex + Accessibility



- **If you require an accessibility-related accommodation, adaptive technologies on your phone often work best.**
- Panelists will describe content on the slides during the presentation.
- The City has become aware of some accessibility limitations with Webex and has escalated these issues to Cisco, the platform developer.
- The City is committed to addressing these accessibility concerns and are currently collaborating with Cisco to mitigate them.
- The City will provide updates as they become available.

Question & Answer Period



- After the presentation participants can ask questions and make comments in TWO ways. Participants can:
 1. Type questions into the Q & A box on the lower right of the screen (computer only)
 2. Verbally ask questions on audio (computer and phone) by raising their hands
- We will review how to raise hands and ask questions after the presentation.

City of Toronto Shelter Services Overview

Brad Boucher

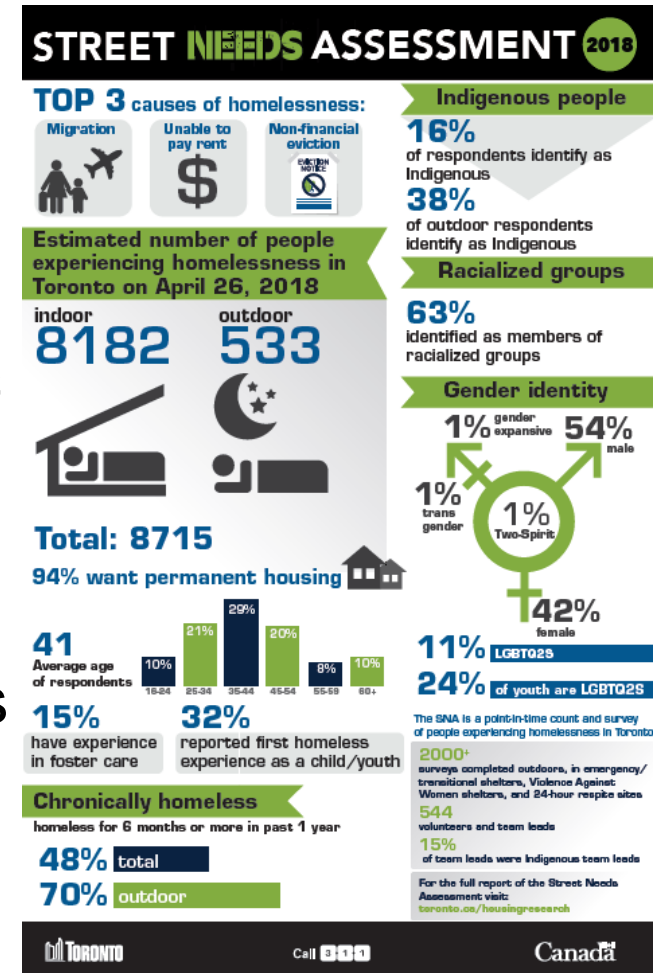
*Manager, Operations and Support Services
Shelter, Support and Housing Administration*



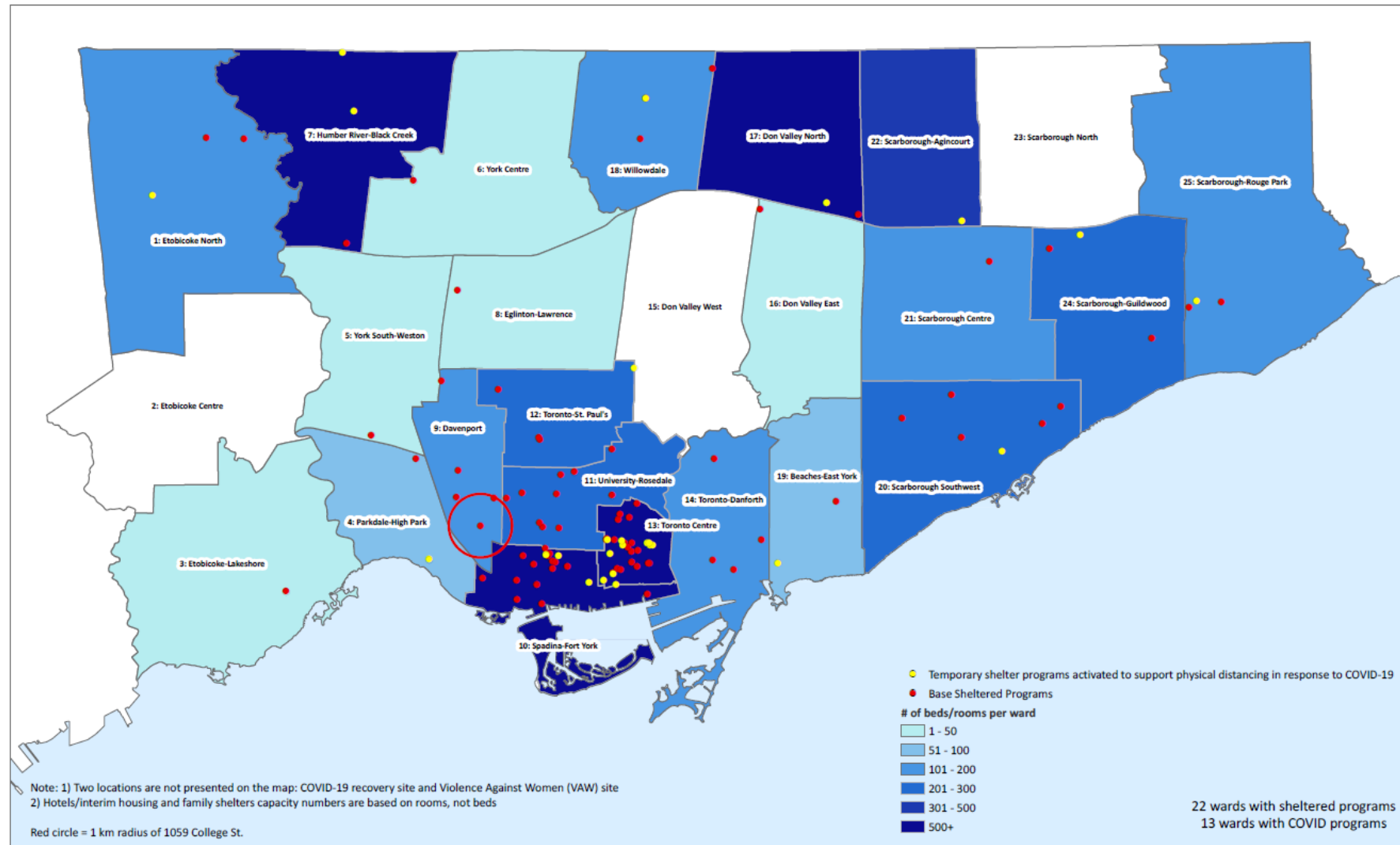
Context of Homelessness in Toronto



- Each night there are an estimated 8,715 people in Toronto who are homeless – 533 sleeping outdoors (2018 Street Needs Assessment).
- Use of the City-funded shelter system is on the rise with more demand and people staying in shelters longer (roughly 48% of total considered chronically homeless (i.e.) homeless for 6 months or more in past 1 year).
- Compounded by opioid crisis with the highest recorded deaths in the month of July and pressures on the shelter system exacerbated due to COVID-19.



Shelter System by Ward



Criteria for Selecting a Shelter Location



The City's goal is to ensure shelters are located in neighbourhoods all across Toronto.

For relocation sites, such as this one, Fred Victor searched for a building that:



- Meets City by-laws (locations that allow shelters as an as-of-right use)
- Supports Toronto's Housing Charter – Opportunity for All (2017)
- Is accessible and will provide adequate space
- Is in close proximity to community services (such as libraries, public parks, pharmacies, and health care services) and public transit



Fatima House - 1059 College Street

Keith Hambly

CEO

Fred Victor



Fred Victor



- Fred Victor is committed to ending homelessness in Toronto. We support over 2,000 people every.
- Our Mission is to improve the health, income and housing stability of people experiencing poverty and homelessness.
- Established in 1894, we have extensive experience providing and managing affordable housing, transitional housing, and emergency shelters – as well as support services for people experiencing homelessness.



Fatima House



- Fatima House is a shelter providing housing and support services to women experiencing homelessness in Toronto.
- Fatima House will open in December 2020 and will be operated by Fred Victor.
- Fred Victor will provide housing support, meals, counselling, and medical services in a pet-friendly environment.
- Residents will come from the existing Women's Hostel program operated by Fred Victor at 86 Lombard Street.



Our Residents



- In Toronto, a growing number of women are homeless, using shelters, and precariously housed.
- Fatima House will provide basic needs such as shelter, healthy meals, clothing, laundry facilities and hygiene supplies – as well as counselling, physical and mental health support and connection to permanent housing.
- In a year we can help 50+ women move on to permanent, affordable housing.



Our Residents



- Family and financial pressures left Huong homeless. She showed up at Fred Victor's Women's Hostel with several bags containing all of her belongings.
- Especially vulnerable due to health issues, Huong had no access to income supports of any kind.
- Staff found Huong permanent home in a shared house and helped to connect her to a doctor. She is now an active member of her community.
- There are many women Like Huong who just need a hand up.



Rights and Responsibilities



- Shelter residents are equal citizens of the city and have the same rights, freedoms and responsibilities as other residents of the city.
- They have the right to a safe place to shelter and a welcoming program.
- There are conduct expectations and rules for all residents that must be followed when staying in shelter programs.
- Regular meetings are held to remind residents of rules, policies and guidelines.



Site Operations



- Fred Victor staff will work with residents to develop housing plans with the goal of securing permanent, affordable housing
- Staff also provide follow up support to housed clients who are at risk of losing their housing
- Crisis counselling and one-on-one support is also offered

Case Management



- Social and recreational programming (yoga, bingo, meditation, embroidery, etc.)
- Access to laundry, food, clothing, personal hygiene supplies, harm reduction kits including Naloxone
- Ongoing workshops and cultural celebrations
- Referrals to ID clinics, settlement and employment programs, and dental care

Services and Programming



- Mental health & addictions counselling provided onsite
- Mental Health Nursing services, CAMH and Fred Victor staff ensure clients are connected to health care services
- All staff are trained in First Aid, CPR, and Naloxone administration

Health Partnerships



Committee of Adjustment



The new building requires a minor variance from the zoning by-law to allow for a higher floor space index (FSI). FSI measures the size of the building relative to the size of the lot. Until this variance is granted, we cannot use the third floor.

When the shelter opens, we will use the basement, first and second floors. If the application for a minor variance is approved, then the existing third floor can be used for office and client space.

The site is already zoned to permit a shelter. The application does not consider whether or not the site can be used as a shelter, as this is already permitted under the zoning by-law.

Fatima House Video



Check out the video below (scroll part way down the web page) to learn more about Fatima House and to see the interior space:

<https://www.fredvictor.org/what-we-do/housing/shelters/>



Community Engagement

Jane Farrow, Leah Birnbaum

Dept of Words & Deeds

Independent Community Engagement Facilitators



Community Engagement



- Objective: To support the successful integration of Fatima House into the neighbourhood.
- Public Information Sessions and Virtual Open House
- Fatima House Community Bulletins
- Community Liaison Committee (CLC)
 - Advisory group made up of reps from community organizations (Resident Associations, BIAs etc.).
 - Meets regularly with Fred Victor and City representatives.
 - Brings issues forward, shares information, collectively addresses community concerns, and channels offers of support.
- More information on community engagement will be available on project website



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Feedback and Questions

Email: clc.1059college@gmail.com

Websites: www.toronto.ca/ShelterExpansionSites
www.fredvictor.org/what-we-do/housing/shelters/

Leave a voicemail: (437) 522-9510

Drop us an email if you're interested in being part of the Community Liaison Committee

Survey Link



An optional survey about this online session will ‘pop up’ at the end of this session aimed at helping us improve these online sessions.



External Site

The host or presenter would like Webex Meetings to open a website on your computer. Cisco is not responsible for the content or availability of external sites. We recommend that you make sure this website content is from a trusted source. If you view this page or go to this site, you will be subject to the privacy policy and terms and conditions of the destination site.

Destination site:

your URL here

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