

Public Health Measures for Provincial Red – Control Level and Toronto Public Health – Specific Enhanced Measures

This document provides a summary of the key mandatory requirements applicable in Toronto as of November 14, 2020.

All businesses, places, facilities, or establishments should review each of the "Red (Control) Zone" provincial regulation ([Stage 2 Ontario Regulation 263/20](#)), as amended, issued under the [Reopening Ontario \(A Flexible Response to COVID-19\) Act, 2020](#), the [Medical Officer of Health's Order](#), effective November 14, 2020, and [letter of additional instructions and strong recommendations](#), in their entirety to ensure compliance.

Key mandatory requirements under the provincial Red (Control) Zone Regulation as it applies to Toronto and additional mandatory requirements under Toronto's Medical Officer of Health's Order, issued under section 22 of the <i>Health Protection and Promotion Act</i>, effective November 14, 2020.	Additional instructions and strong recommendations from Toronto's Medical Officer of Health
General Measures	
<ul style="list-style-type: none"> • The person responsible for a business or organization that is open shall: <ul style="list-style-type: none"> • Operate in accordance with all applicable laws, including the <i>Occupational Health and Safety Act</i> and regulations. • Comply with the advice, recommendations and instructions of public health officials, including physical distancing, cleaning and disinfecting. • Ensure that any person in the indoor area of the premises of the business or organization, or in a vehicle that is operating as part of the business or organization, wears a mask or face covering in a manner that covers their mouth, nose and chin during any period when they are in the indoor area, with limited exceptions. • Comply with the advice, recommendations and instructions issued by the Chief Medical Officer of Health Requirement for workplace screening. 	<p>INSTRUCTIONS: Employers and persons responsible for a businesses, places, facilities and establishments are instructed to implement the following measures:</p> <ul style="list-style-type: none"> • A regular review of heating, ventilation, and air conditioning (HVAC) systems to ensure they are functioning and in good working order. • Appropriate infection prevention and control measures in all areas accessible to the public, including washrooms, check-out counters, concession stands, and other high-touch surfaces. • Appropriate work from home procedures, and the implementation of work from home wherever possible.

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| <ul style="list-style-type: none">• Ensure workers wear personal protective equipment protecting the person's eyes, nose and mouth while providing services where patrons without masks/face coverings are within two meters of workers (if indoors and no impermeable barrier).• (For certain businesses, places, facilities and establishments): Develop and make available a Safety Plan, describing the measures and procedures implemented to reduce transmission risk.• Limit capacity to that the number of persons so that every member of the public maintains at least 2 metre distance from every other person, unless Schedule 2 allows persons to be closer together.• Ensure that washrooms, change rooms or similar amenities made available to the public are cleaned and disinfected to maintain a sanitary condition.• Ensure that equipment that is rented to, provided to or provided for the use of members of the public be cleaned and disinfected to maintain a sanitary condition (including computers, electronics and other machines or devices the public are permitted to operate). | <ul style="list-style-type: none">• The appointment of a compliance officer to ensure implementation of your safety plan, and all required and recommended occupational health and safety and infection prevention and control measures.• Policies prohibiting the consumption of food or drink by members of the public in non-food and drink establishments (where masks are required), including retail stores and malls. |
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STRONG RECOMMENDATIONS:

- Cancel or hold virtually as much as possible all in-person activities that are discretionary.
- Limit all social gatherings. Restrict close contacts to your household and essential support people (for example: personal support worker) that are required for the maintenance of physical and mental health. For individuals who live alone, close contact with one other household is permitted. If possible, this other household only should be exclusive to that individual living alone.
- Stop visits to private homes, unless for emergency reasons, one-on-one teaching (for example: tutoring), emergency repairs, renovations or construction.
- Limit activities outside the home to essential activities only (for example: work, school, groceries, fitness, and/or healthcare appointments). As much as possible, cancel or hold virtually all in-person discretionary events and activities, including weddings, funerals, and religious services, rites, or ceremonies.

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- If you must hold an in-person wedding, funeral, or religious service, rite or ceremony, limit indoor attendance to no more than 30% capacity for the room, and to a maximum of 50 people in the entire facility.

Restaurants, bars, and any other business, place, facility, or establishment at which food or drink is sold or served*

*See also other applicable provisions such as those regarding gatherings and meeting and event spaces

- Indoor consumption of food or drink (by patrons) is prohibited at any business, place, facility, or establishment.
- Outdoor dining, take out, drive-through, and delivery are permitted.
- Limit of 4 people seated together at a table.
- Require outdoor patrons to be seated, and have a minimum of 2 metre distance between tables or a plexiglass/impermeable barrier between tables.
- Outdoor dining areas covered by a roof, canopy, tent, awning or other element, at least two full sides of the entire outdoor dining area must be open and must not substantially blocked by any walls or other impermeable physical barriers.
- For outdoor dining areas with a retractable roof: the roof must be retracted and one full side must also be open to the outdoors and not substantially blocked by any walls or other impermeable physical barriers.
- No buffet-style service.
- Require contact information for all patrons other than for take-out orders and records to be maintained at least one month
- Dancing, singing and the live performance of brass or wind instruments are prohibited.
- No music exceeding decibel level for normal conversation
- Limit operating hours, establishments close between 10 p.m. and 5 a.m. except for takeout, drive-through or delivery and access to washrooms.
- Alcohol to be sold or served only between 9 a.m. to 9 p.m.
- Consumption of alcohol is not permitted between 10 p.m. and 9 a.m.
- Groups lined up outside must be at least 2 metres apart and must wear masks.

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- Nightclubs are closed, except for the purpose of serving food or beverages to patrons for outdoor dining, take out, drive-through, and delivery only.

Facilities for indoor sports and recreational fitness activities, including gymnasiums, health clubs, community centres, multi-purpose facilities, arenas, exercise studios, yoga and dance studios and other fitness facilities

Capacity Limits and Distancing:

- 10 persons indoors/25 persons outdoors*: total number of members of the public permitted to be in the entire facility in all classes, organized programs, and organized activities at any one time.

Note: The parent/guardian accompanying a minor participant is not included in this calculation, nor are any employees of the facility. The limit does not apply on a "per room" basis. The limit applies across an entire facility. If more than one class/organized activity or program is occurring at the same time, they must be held in separate rooms or separate outdoor areas (for example: one indoor class with 6 persons, a second indoor class in a separate room with 4 persons.)

- 10 persons indoors/10 persons outdoors*: total number of members of the public permitted in areas with weights or exercise machines (not participating in a class, organized program, or organized activity).

**Indoor capacity limits apply to any place that is fully or partially indoors. Outdoor limits apply if indoor access is only to use a washroom or access an outdoor area through an indoor route.*

- Three metre distance while in an indoor or outdoor area with weights or exercise machines. Two metres elsewhere. (Exemption for parasport athletes and attendants/guides.)

General (Indoors and Outdoors):

- Indoor recreational fitness and exercise classes are prohibited.
- Dance classes permitted if for teaching or training amateur or professional dance technique, pre-registration occurs, and there is compliance with conditions set out in Schedule 2, s. 13(1), of the Red Zone Regulation.

- If you attend an indoor gym, wear a mask/face covering that covers your chin, mouth, and nose while using weights and exercise machines.

<ul style="list-style-type: none"> • Dance competitions are not permitted. • Reservations are required to enter the facility. (One reservation per team for team sessions.) • Team sports must not be practiced or played except for training sessions for team members. Games or scrimmages are prohibited. • Activities likely to result in individuals coming within 2 metres of each other must not be practiced or played. • Locker rooms, change rooms, showers and clubhouses closed except for access to a washroom, equipment storage or to provide first aid. • Time limit of 90 minutes in the facility unless member of public engaged in a sport. • No spectators in the facility (exemption for one parent/guardian supervising minors they are responsible for). • Operator must have a Safety Plan posted and available on request • Must record the name and contact information of every member of the public who enters the indoor area of the facility and maintain records for at least one month. • Music must not exceed the decibel level for normal conversation • Instruction of any class, organized program, or organized activity that is not a sport must: <ul style="list-style-type: none"> i. be via microphone (if the instructor would otherwise have to raise their voice beyond normal conversation level); and ii. not encourage singing, shouting, or loud talking. • Mask/face covering required for any person in the indoor area of a facility unless engaged in an athletic or fitness activity (or other applicable exemption). • Equipment must be cleaned and disinfected between uses; activities that require the use of equipment/fixed structures that cannot be cleaned/disinfected must not be practiced or played. • Special rules for professional and Olympic and paralympic athletes (see the Red Zone Regulation). 	
Gatherings* *Includes social gatherings associated with weddings, funerals, religious services, rites, or ceremonies	
<ul style="list-style-type: none"> • Maximum 10 persons indoors • Maximum 25 persons outdoors • Indoor and outdoor event or gathering cannot be combined to increase maximum number of permissible attendees. 	

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<ul style="list-style-type: none"> NOTE: No person shall attend an organized public event and/or social gathering of more than these capacity limits. The obligation falls to all persons, not just organizers. 	
Ceremonies* *Applies only to the actual ceremony or service associated with a wedding, a funeral or a religious service, rite or ceremony. See above requirements for social gatherings associated with a wedding, a funeral or a religious service, rite or ceremony.	
<ul style="list-style-type: none"> Maximum 30% of the capacity of the particular room occupied (indoors). Maximum 100 persons if outdoors. All applicable general requirements such as distancing and face coverings apply. Indoor capacity limits apply to any place that is fully or partially indoors. Outdoor limits apply if indoor access is only to use a washroom or access an outdoor area through an indoor route. Indoor and outdoor events or gatherings cannot be combined to increase maximum number of permissible attendees. 	<ul style="list-style-type: none"> As much as possible, cancel or hold virtually weddings, funerals, and religious services, rites, or ceremonies. If you must hold an in-person wedding, funeral, or religious service, rite or ceremony, limit indoor attendance to no more than 30% of capacity for the room and to a maximum of 50 people in the entire facility.
Meeting and event spaces, and other businesses, places, facilities or establishments, including special event venues, banquet halls, hotel conference rooms, and convention centres which rent or otherwise make available any meeting and/or event space	
<ul style="list-style-type: none"> All meetings and/or event spaces and other businesses, places, facilities or establishments are closed for the purposes of any meeting or event. This includes restaurants used for special event or gathering purposes. Exemption for: <ul style="list-style-type: none"> Meetings (not events) for staff members of that business, place, facility, or establishment. Government or court system administration or operations, or for supporting the delivery of such services. 	<ul style="list-style-type: none"> Cancel or hold virtually as much as possible all in-person activities that are discretionary.
Casinos, Bingo Halls and other Gaming Businesses, Places, Facilities, or Establishments	
Casinos, bingo halls and other gaming businesses, places, facilities, or establishments are closed.	

Hookah/Shisha	
<ul style="list-style-type: none"> Any business, place, facility, or establishment in which hookah or shisha is served or consumed is closed. Exemption for private residence or dwelling. 	
Retail Sales and Rentals and Shopping Malls	
<ul style="list-style-type: none"> Shopping malls and places of business that engage in the retail sale or rental of items to the public, may open. Patrons may not line up or congregate outside of the establishment or outside of the shopping mall unless at least 2 metres away from other groups or persons and wearing a mask or face covering. No music exceeding decibel level for normal conversation/ No Indoor dining in shopping malls and tables and seating in food courts closed. Shopping mall must prepare a safety plan. Fitting rooms limited only to non-adjacent stalls. Washrooms, change rooms cleaned and disinfected to maintain sanitary condition. Equipment provided or rented to the public or provided for use of the public cleaned and disinfected to maintain sanitary condition (for example point of sale terminals). Maintain capacity limits to allow for 2 metre distancing. 	<p>All employers and persons responsible for a retail sale or rental business or shopping mall are instructed to implement policies prohibiting the consumption of food or drink by members of the public in non-food and drink establishments (where masks are required), including retail stores and malls.</p>
Personal Care Services (including hair salons, barbershops, manicure/pedicure salons, aesthetician services, piercing services, tanning salons, spas, tattoo services)	
<ul style="list-style-type: none"> Services requiring the removal of face coverings prohibited Persons providing personal care services must wear appropriate personal protective equipment. Locker rooms, change rooms, showers closed except for access to equipment storage, a washroom, or area used to provide first aid. Steam rooms, whirlpools, oxygen bars, baths, hot tubs, floating pools, sensory deprivation pods closed (some exceptions). Safety plan required. Washrooms cleaned and disinfected to maintain sanitary condition Equipment provided for use of the public cleaned and disinfected to maintain sanitary condition. 	

Concert Venues, Theatres, Cinemas

- Closed except for:
 - Drive-in cinemas.
 - Drive-in or drive-through concerts, artistic events, theatrical performance and other performances (subject to conditions outlined in the regulation).
 - Rehearsal or performing a recorded or broadcasted event:
 - no spectators permitted
 - performers must maintain 2 metre distance unless necessary for the purpose of the performance or rehearsal, or where necessary for public safety.
 - Singers and players of brass or wind instruments must be separated from other performers by plexiglass or other impermeable barrier.
 - Contact information required of every performer and any other person who performs work for the venue or who enters the indoor area of the facility and records to be maintained at least one month.

Strip Clubs

- Strip clubs are closed.