

**City of Toronto**  
**Divisional Business Expenses**  
**For the year ended on December 31, 2019**

**Division: Technology Services**

**Division Summary**

**Annual Budget (Gross): \$132.68 Million**

**No. of Employees: 854**

**Description:**

The Technology Services Division provides leadership in modernizing City services through the strategic investment, development and management of the City's technology systems. The Technology Services Division partners with all City divisions to deliver business technology solutions for City programs and services and manages the overall investment in technology, optimizing and ensuring alignment with business objectives.

Key enterprise solutions at the City include the City's website (toronto.ca) and key public-facing online services for residents, businesses and visitors of Toronto. Examples include: 311 Toronto, Well Being Toronto, Recreation programs, Parking Permits, Business and Development, Permits and Licensing, Transportation and Roads, to name a few. Internal to the City, the Technology Services Division also supports the City's corporate financial and human resources solutions as well as the City's technology infrastructure, including the network, 3 data centres and over 24,000 desktop & notebook computers, tablets, and 2,900 multi-function printers.

**Business Expenses**

<b>Type of Expenses</b>	<b>Amount (\$)</b>
Business Travel - Out of Town	3,291
Business Travel - In Town	71,341
Conferences & Seminars	52,780
Training	320,220
Hospitality & Protocol	-
Business Meetings	17,932
	<b>465,564</b>