

January 7, 2021

Watermain Replacement on Norgrove Crescent

Contract: 21ECS-LU-01SU

Start Date: January 2021

End Date: May 2021

**Timeline is subject to change.*

The City of Toronto plans to replace the watermain and the City-owned portion of substandard water services on Norgrove Crescent from Summitcrest Drive to Summitcrest Drive.

The water service is the underground pipe that brings water to your water meter and is owned by you and by the City. The part you own is from your house to the end of your property, the part the City owns is from the end of your property to the watermain.

This project is part of the Council-approved 2021 Capital Works Program to renew our aging infrastructure, improve water distribution and reduce the risk of watermain breaks.

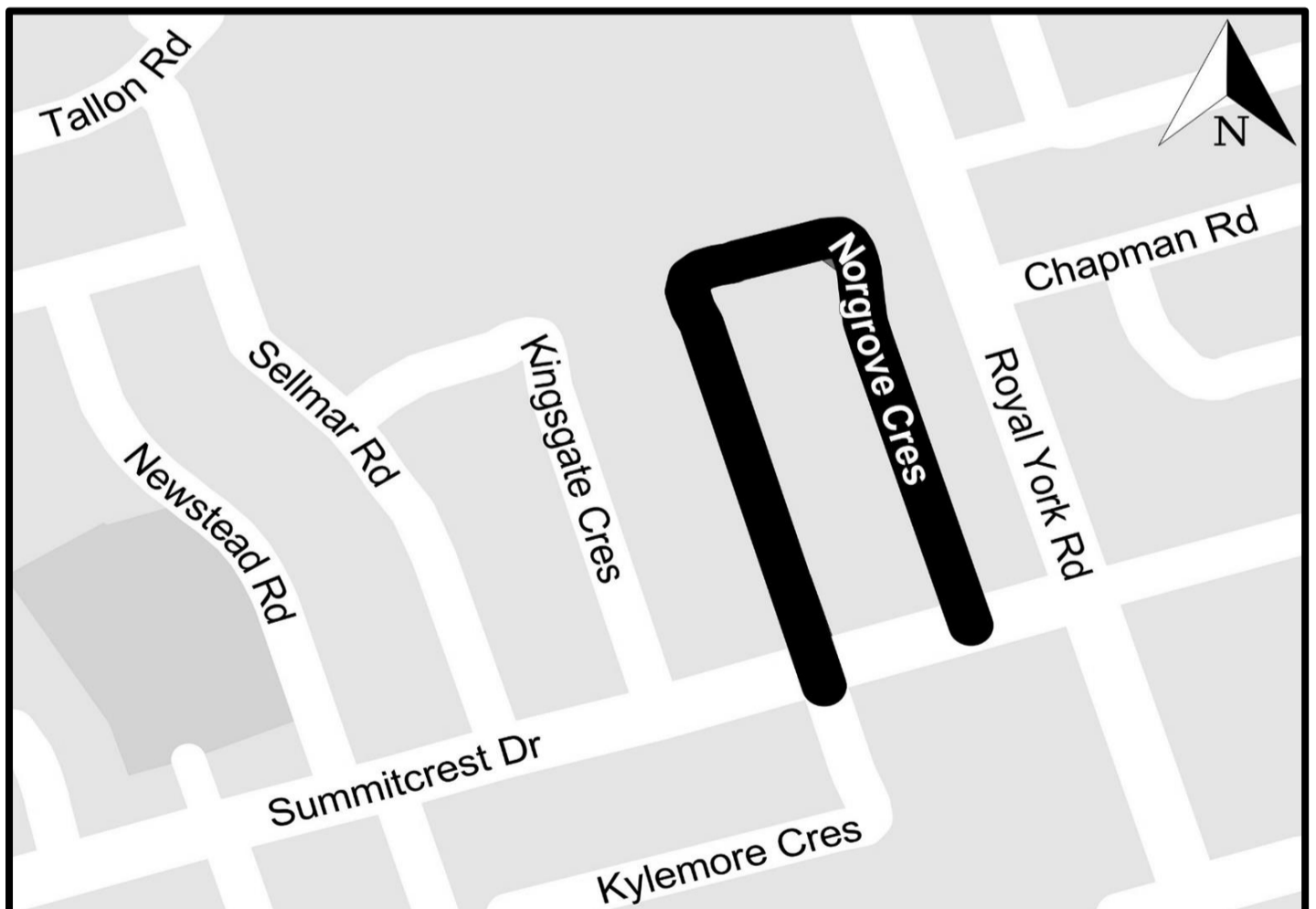
IMPORTANT INFORMATION ABOUT COVID-19 AND CONSTRUCTION WORK IN TORONTO

During construction, the contractor is responsible for the Health & Safety on site under the Ontario Occupational Health and Safety Act and is expected to implement COVID-19 mitigation practices. For more information on the City's response to COVID-19 please visit toronto.ca/covid-19.

IMPORTANT INFORMATION ABOUT LEAD WATER SERVICES



If you live on Norgrove Crescent in the area described above in a house that was built before the mid-1950s, your water service may be made of lead. Please read the attached fact sheet with important information about the risks of lead in drinking water, especially if someone in your house is pregnant, there are children under six years old, or there is an infant drinking formula made using tap water.

MAP OF WORK AREA



WHAT TO EXPECT BEFORE CONSTRUCTION

- Work crews will mark the locations of underground utilities, such as gas, water and cable so that the construction work does not interfere with these utilities.
- Affected properties will receive a Construction Notice approximately two weeks before work begins with more information about the work.
- Work in the boulevard in front of homes and commercial properties is expected. This work includes removing and replacing driveways, municipal sidewalks and grassed boulevards, where necessary.
- Property owners should remove items located within City property limits (boulevard), such as landscaping and or decorative objects before work starts. If you have a sprinkler system within the boulevard, please contact the Field Ambassador listed below.

	<p>Accessible Accommodation: Residents who require accommodation (level entry, longer notice, etc.) must contact the Field Ambassador to arrange for access during the construction period.</p>
	<p>Access to Your Home: The City-hired contractor may need access to the interior and exterior of your home to complete a pre-construction survey. Affected properties will receive a pre-construction survey request to schedule a time to complete the survey.</p>
	<p>Important information for owners of sprinkler systems / heated driveways and private landscaping features. Property owners should remove items located within City property limits (boulevard) to avoid damage.</p> <p>This includes items such as landscaping (plants and pavers), decorative objects, sprinkler systems or heated driveways. If you have a sprinkler system or heated driveway, please contact the Field Ambassador listed below.</p>
	<p>Standard Water Service Replacement: Please take the time to read the attached fact sheet carefully as it contains important information on lead in drinking water and how to prepare for replacement. First, you need to find out if your water service is lead – a licensed plumber can help you with this. If it is lead, the City of Toronto encourages you to replace it. We recommend you obtain several quotes. PLEASE NOTE: The City is not able to get involved in any contract to have work done on private property. Property owners are responsible for ensuring contractors do not interfere with the work being done on City property. Learn more at www.toronto.ca/leadpipes</p>

NEED MORE INFORMATION?

If you have questions about the upcoming work, please contact us.

Contract	21ECS-LU-01SU
Project Manager / Field Ambassador	Aaron Bell, 647-299-8601 TorontoPM6@rvanderson.com
TTY Hearing Impaired Service	416-338-0889 (7 Days a week, 8 a.m. to 5 p.m., closed holidays)
General inquiries	311
Website	toronto.ca/improvements/ward2.htm

Thank you for your patience. Building a great city takes time. Better infrastructure for all of us is worth the wait.