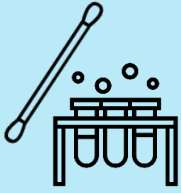


TORONTO REGION INTAKE LINE FOR COVID-19 TESTING and IPAC SUPPORT



All requests for testing or IPAC support will be sent to:

TRTestingIntake@tc.lhins.on.ca

(Monitored Mon-Fri 8:30am - 4:30pm)

Testing Requests



When to submit a testing request

- **Congregate setting site operators (i.e. LTCHs/RHs, congregate sites, and shelters)** – Partners may use the intake line to request additional testing supports when Toronto Public Health has made a recommendation for testing and barriers have been identified in accessing an existing CAC.
- **Toronto Public Health** – when recommending testing for shelters, congregate settings, and schools
- **Hospitals/CHCs** – on behalf of partnering shelters and congregate settings when the need for additional testing has been identified



What information should be included:

- Name of site
- Location
- Population type
- Number of individuals recommended for testing (include TPH recommendations when applicable)
- Reason for request



Next Steps

- Toronto Region will triage all requests and work with health system partners to mobilize testing supports as appropriate
- You will be contacted if further information is required and/or for planning purposes

Requests for Infection Prevention and Control (IPAC) Support



When to submit an IPAC support request

- **Congregate setting site operators** – when the need for IPAC supports has been identified



What information should be included:

- Name of site
- Location
- Reason for request



Next Steps

- Toronto Region will coordinate IPAC supports in partnership with health system partners
- You will be contacted if further information is required and/or for planning purposes