

January 25, 2021

Watermain Replacement on Norgrove Crescent

Contract: 21ECS-LU-01SU
Start Date: February 25 2021
End Date: August 5 2021
**Timeline is subject to change.*

The City of Toronto will replace the watermain and the City-owned portion of substandard water services on Norgrove Crescent from Summitcrest Drive to Summitcrest Drive.

The water service is the underground pipe that brings water to your water meter and is owned by you and by the City. The part you own is from your house to the end of your property, the part the City owns is from the end of your property to the watermain.

This project is part of the Council-approved 2021 Capital Works Program to renew our aging infrastructure, improve water distribution and reduce the risk of watermain breaks.

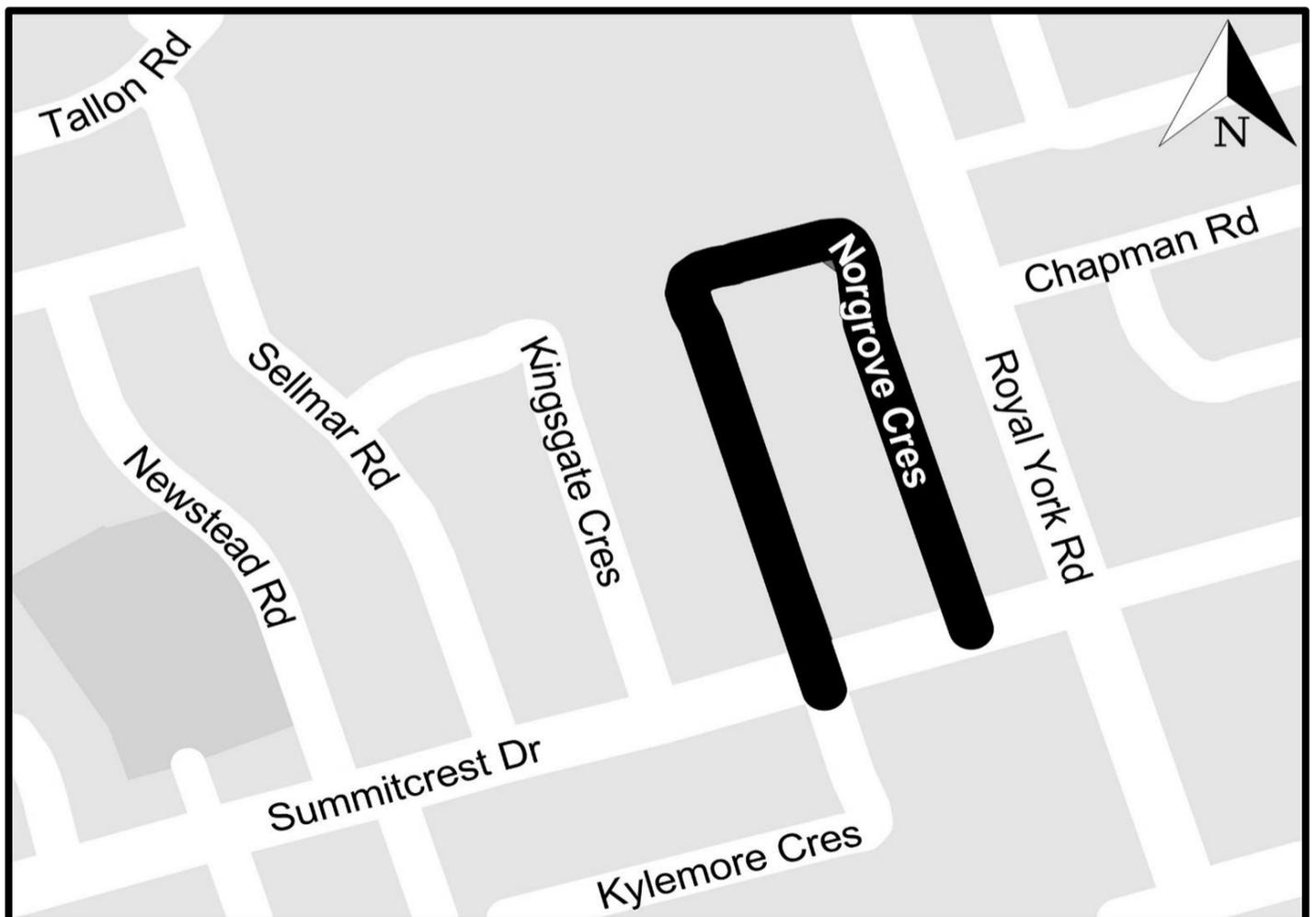
IMPORTANT INFORMATION ABOUT COVID-19 AND CONSTRUCTION WORK IN TORONTO

During construction, the contractor is responsible for the Health & Safety on site under the Ontario Occupational Health and Safety Act and is expected to implement COVID-19 mitigation practices. For more information on the City's response to COVID-19 please visit toronto.ca/covid-19.

IMPORTANT INFORMATION ABOUT LEAD WATER SERVICES

If you live on Norgrove Crescent in the area described above in a house that was built before the mid-1950s, your water service may be made of lead. Please read the attached fact sheet with important information about the risks of lead in drinking water, especially if someone in your house is pregnant, there are children under six years old, or there is an infant drinking formula made using tap water.

MAP OF WORK AREA



WORK DETAILS

The City's contractor will:

- excavate the road and dig a trench to access and install the new watermain
- replace any City-owned water service pipes that do not meet City standards from the watermain to the private property line
- restore all areas affected by construction
- and resurface the watermain trench

WHAT TO EXPECT DURING CONSTRUCTION

- You may experience dust, noise and other inconveniences. The City will make efforts to reduce the impacts. We appreciate your patience.
- Work in the boulevard in front of homes and commercial properties is expected. This work includes removing and replacing driveways, municipal sidewalks, and grassed boulevards, where necessary.
- Property owners should remove items located within City property limits (boulevard), such as landscaping and or decorative objects before the work starts. The City will not be responsible for damage to any privately owned items on City property.

	<p>Work Hours: Work will take place from 7 a.m. to 7 p.m., Monday to Friday, with work after hours and on weekends as required.</p>
	<p>Pre-Construction Inspection: OZA Inspections Ltd., under contract to Kore Infrastructure Group, will survey all properties within 30 metres of the construction area before construction starts. Participation in the survey is voluntary; however, participating is important in determining if the construction caused damage. The inspection will look at the interior and exterior of all properties to verify existing conditions. Affected properties will receive a separate notice to set up an appointment. All inspection staff will wear photo I.D. and carry photo equipment for this work.</p>
	<p>Physical Distancing</p> <p>There are times when contractors need to communicate with homeowners about what is happening on-site. This could be about driveway access, water shut offs, exterior pre-construction inspections, and site restoration work (landscaping, installing pavers etc.). Contractor's staff will be identifiable by their high-visibility clothing.</p> <p>Where possible, a phone number for a contact person on-site will be provided on notices, to answer questions about work near your property. At other times, the contractor may knock on your door, but will then step away the required distance to discuss the work that is taking place and what can be expected that day. Please practice physical distancing with workers so everyone can remain safe. If you have questions, call the contact provided on this notice.</p>
	<p>Important information for owners of sprinkler systems / heated driveways and private landscaping features. Property owners should remove items located within City property limits (boulevard) to avoid damage.</p> <p>This includes items such as landscaping (plants and pavers), decorative objects, sprinkler systems or heated driveways. If you have a sprinkler system or heated driveway, please contact the Field Ambassador listed below.</p>

	<p>Telephone and Internet Services: This work may affect phone and internet cables for individual properties that aren't buried deep below the sidewalk. The contractor will coordinate with utility companies to minimize disruption. Residents who find their service has been disrupted should contact the Field Ambassador <i>and</i> notify their phone or internet service provider.</p>
	<p>Water Service Disruptions: From time-to-time, the water supply to your property will be shut-off to complete construction; the contractor will provide notice at least 24-hours in advance. Throughout the work, it is recommended that you temporarily disconnect any water treatment systems (i.e. softeners or filters), water-cooled air conditioners or similar plumbing fixtures. Automatic lawn sprinkler systems may also be affected, therefore, you may need to water manually. In the event you did not receive advance notice, the City may have needed to use an emergency water shut off to complete work.</p>
	<p>Substandard Water Service Replacement: Please take the time to read the attached fact sheet carefully as it contains important information on lead in drinking water and how to prepare for replacement. If you want to replace the private portion-of the water service pipe, the City of Toronto recommends that you obtain several quotes before selecting a contractor. PLEASE NOTE: The City is not able to get involved in any contract to have work done on private property. Property owners are responsible for ensuring contractors do not interfere with the work being done on City property. Learn more at www.toronto.ca/leadpipes.</p>
	<p>Road and Sidewalk Access: In order to complete the work in a safe manner, there will be road and sidewalk restrictions within the work zone. Access for emergency vehicles will be maintained at all times.</p> <p>Driveway Access: The contractor will notify you of any temporary restrictions to your driveway access. If your property has two entrances, one entrance will be kept open at all times.</p>
	<p>Traffic Management: Efforts have been made to manage traffic in the area for the safety of workers, road users and residents. Road users should expect delays and increased traffic on nearby main and side streets.</p> <p>Traffic on Norgrove Crescent will be reduced to one lane.</p>
	<p>Snow Removal: Within the limits of the construction zone, the contractor is responsible for providing ice and snow removal to maintain safe sidewalks and roads. Residents are still responsible for winter maintenance of their driveways.</p>
	<p>Parking: Parking in the active work zone is not permitted as space is needed for construction equipment and materials. This project will affect on-street parking. If your parked vehicle affects construction work, it will be relocated with no charge to the owner. Please call 416-808-2222 for its location.</p>
	<p>Parking Violation Notice: In an effort to reduce ticketing due to construction, the City encourages communities with construction to be patient as neighbours may need to temporarily relocate vehicles. If enforcement is called, enforcement must issue a yellow parking violation notice (ticket). If you receive a yellow notice during this construction work, do the following within 15 days of the notice date:</p> <ol style="list-style-type: none"> 1) Contact the site inspector or person listed on the Construction Notice and give them the yellow notice number. 2) Dispute the parking violation notice online or in person following the process listed on the reverse side of the parking violation notice. <p>You may use this construction notice as part of the explanation of why the violation should be cancelled. Please note: violation notices cannot be cancelled if vehicles are parked in illegal parking spots (i.e. in front of a fire hydrant or in no parking zones).</p>

	<p>Accessible Accommodation: Residents who require accommodation (level entry, longer notice, etc.) must contact the Field Ambassador to arrange for access during the construction period.</p>
	<p>Garbage and Recycling: Please follow your normal routine. If required, the contractor will move bins to an appropriate location and return them. Please ensure that you label your bins with your address.</p>
	<p>Water Flushing: You will see water flushing or running in several areas along this project enabling the contractor to clean the new watermain. Before substandard water services are replaced to properties and the new watermain is put into service, the contractor ensures the new pipe meets Toronto Water's servicing and quality standards. Please DO NOT DRINK OR USE THE FLUSHING WATER, it is not potable.</p>
	<p>Restoration: The construction work area will be restored with sod and/or asphalt where required. Interlocking bricks, flagstone on a granular base, or other similar features that are removed from public and private property during construction will be replaced. Lawn seeding and/or laying of sod will be done as needed during ideal growing seasons only - in the spring (April to June) and fall (September to October).</p>

NEED MORE INFORMATION?

If you have questions about the upcoming work, please contact us.

Contract	21ECS-LU-01SU
Project Manager / Field Ambassador	Aaron Bell, 647-299-8601, TorontoPM6@rvanderson.com
TTY Hearing Impaired Service	416-338-0889 (7 Days a week, 8 a.m. to 5 p.m., closed holidays)
General inquiries	311
Website	toronto.ca/improvements/ward2.htm

Thank you for your patience. Building a great city takes time. Better infrastructure for all of us is worth the wait.