

June 3, 2021

Important Notice for Businesses and Residents on Queen Street West Between Bay Street and Duncan Street (Work Phases 1 through 3)

The upcoming construction work on Queen Street West, between Bay Street and Fennings Street, is expected to begin on **in late June, 2021**. This notice provides important information on what to expect ahead of and during construction.



Construction work will be carried out in phases (see page 4). Work crews will begin just west of Bay Street and move west. Please note that during construction, the section of Queen Street West where the City's contractor is working **will be fully closed to all road users**. Sidewalks will remain open, which will allow for access to businesses and residencies.

We understand this project will have an impact on residents and businesses in the area, especially during the COVID-19 pandemic. We sympathize and appreciate your patience with the impacts of this essential construction. Please call 911 if you are in an emergency, immediate danger or medical distress. For other needs, call 211 to be connected to mental health and other social services.

**We will provide regular email updates throughout construction.
We encourage you to register for these updates at:
toronto.ca/queenwestconstruction**


BEFORE CONSTRUCTION

Within the next couple of weeks you will receive a Construction Notice with additional information and anticipated start/end dates for each of the work phases.

	<p>Pre-Construction Condition Survey: Approximately two weeks before construction begins, the City's contractor will knock on your door to discuss a voluntary inspection of the interior (basement) and exterior of your building. Although participation is voluntary, survey results may be useful to confirm claims for potential damage caused by City construction. If you agree, the contractor will schedule a time to complete the pre-construction survey. Be assured that the survey will be undertaken safely and in accordance with COVID-19 safety protocols. In the event the contractor cannot reach anyone, a letter with information regarding the pre-construction survey will be left in your mailbox. If you are a tenant, please provide this information to your landlord.</p>
	<p>Items on Sidewalks: During construction, the following items can remain on the sidewalk fronting your business: <i>A-frame signs (sandwich boards), seating, and private flower pots / planters.</i> The City/TTC will <u>not</u> remove: <i>benches, planters, waste bins, publication boards, bike rings / corrals and transit shelters.</i></p>

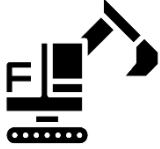




Please share this notice with the property owner or tenants and post in a common area



	<p>CafeTO: The City has started to install signage and barriers to accommodate successful CafeTO applicants along the curb lanes on Queen Street West. Once restrictions are lifted regarding outdoor dining, successful applicants are encouraged to use their patio space. Approximately <u>one week</u> before construction starts on your section of Queen Street West, the contractor (or City inspector) will provide you with the following information:</p> <ul style="list-style-type: none"> • The start date of work on your section of Queen Street West. <i>A note with this information will be posted on your door / window if you cannot be reached.</i> • The date when the contractor will remove the curb lane closure materials. • A date by which you should remove any privately owned patio materials such as built fencing, tables, chairs, umbrellas etc. <p>Once construction work is completed, the contractor will re-install curb lane closure materials and you can immediately resume operating your patio.</p>
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DURING CONSTRUCTION

Here's what you can expect when construction is taking place. **Access for emergency vehicles will be maintained at all times.**

	<p>Excavation Activity and Dust: Excavation and heavy breaking will occur at various times throughout the day. <i>All concrete breaking activities will occur between 7:00 a.m. and 11:00 p.m.</i> Concrete breaking work is the most disruptive and will typically last the first 2-3 days for each phase of the construction. There will be vibration monitoring on-site to ensure work is undertaken within allowable limits, however, we recommend you secure any valuable items. The contractor will work to reduce dust caused by construction.</p>
	<p>Water Flushing: Watermain replacement work is being carried out between Bay Street and University Avenue. As a result, you may see water flushing or running to clean the new watermain. Before substandard water services are replaced and the new watermain is put into service, the new pipe must meet Toronto Water's servicing and quality standards. Please DO NOT DRINK OR USE THE FLUSHING WATER.</p>
	<p>Laneway and Driveway Access: When the road is closed, driveways and laneways will not be accessible via Queen Street West. If applicable to you, please review the map on page 4 and alert your staff, customers and delivery companies of the suggested alternate routes during construction.</p>
	<p>Sidewalk Access: Sidewalks will remain open at all times. In the event of disruption, signage will be installed. People cycling should dismount when entering the construction area.</p>
	<p>Deliveries and Curbside Pick-up: When the road is closed, deliveries and/or curbside pick-up cannot be accommodated on Queen Street West. The City will install signage designating delivery / pick-up areas at intersecting streets, immediately north and/or south of Queen Street West. Please review the map on page 4 for the closest location to your business / home.</p>



	<p>Parking: Street parking will not be available on Queen Street West between York Street and Duncan Street during the road closure, but will be reinstated once the contractor moves to the next work phase. Pay and display (metred) parking will be available west of the active construction zone. Please direct customers and visitors to the Green P at 110 Queen Street West (Nathan Phillips Square).</p>
	<p>Bike Parking: The City will not remove existing bike rings and racks from the sidewalks along Queen Street West. Please inform your customers and visitors that these facilities will continue to be available during construction.</p>
	<p>TTC Service: Buses are currently operating on Queen Street West in place of streetcars. 501/301 Queen buses will be diverted around the road closure/active work zone in the section. Details related to the diversion will be posted at transit stops in advance of the closure for the section. Please inform your customers and visitors of other available nearby routes during this project, i.e. 504/304 King route and 505 Dundas route. Visit ttc.ca for information on routes.</p>
	<p>Garbage & Recycling: The City's contractor will be responsible for ensuring your garbage, recycling and green bins are picked up for collection every Monday throughout construction. The contractor will roll the bins to the nearest corner from your property and will bring them back once emptied to the front of your property on Tuesday morning. Please follow these steps during construction work:</p> <ul style="list-style-type: none"> • Label all bins with your address • Place your bins in front of your property, by the construction fencing by 4:30 p.m. on Mondays (follow the same waste / recycling day schedule) <p>If your bins are not picked up by the City's contractor, or if you missed placing them in front of your property, please contact 311 and mention the ongoing City construction.</p>

MORE INFORMATION:

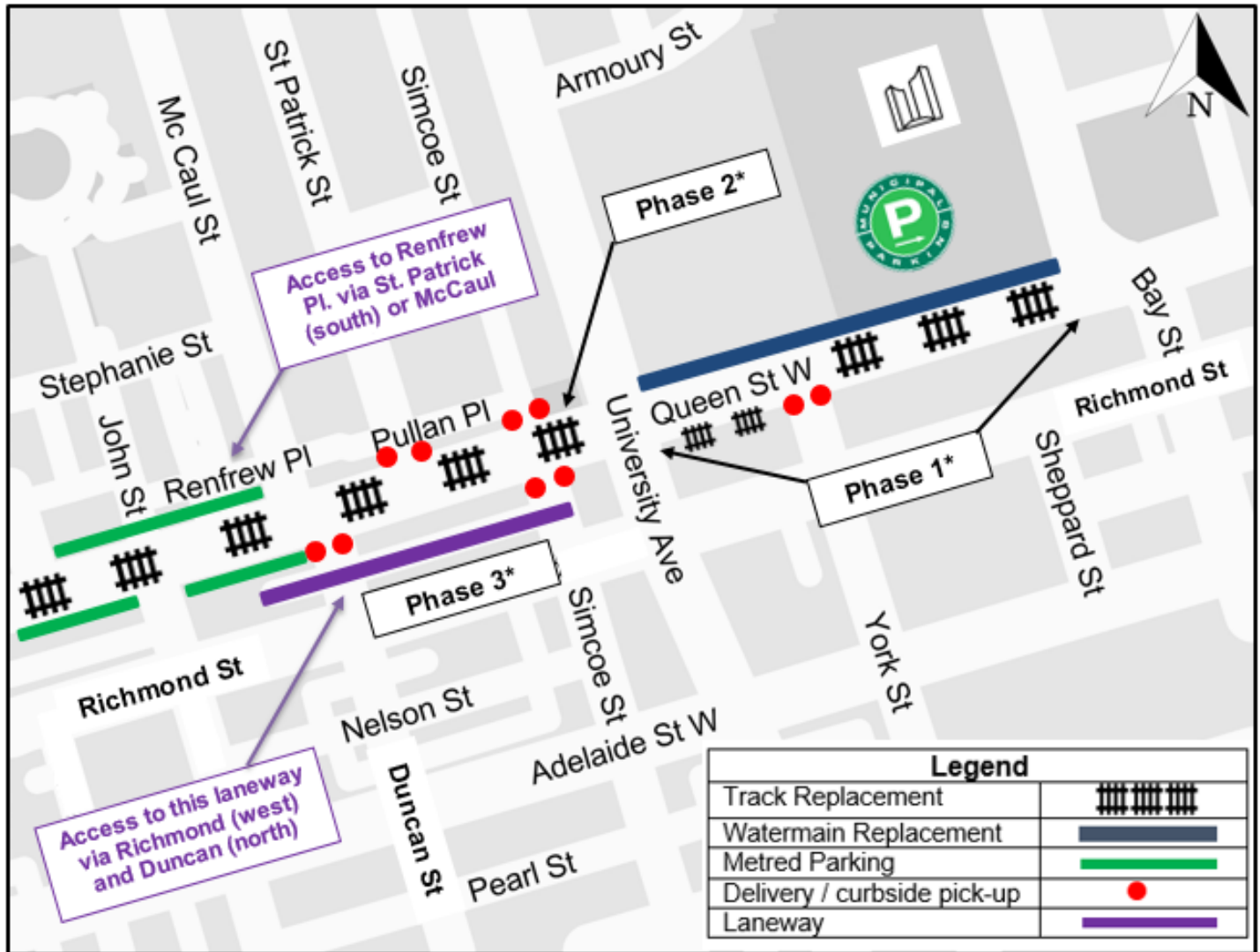
If you have questions about the upcoming work, please contact us.

Public Consultation Unit	Michael Vieira, 416-392-3074, queenwestconstruction@toronto.ca
TTC Community Liaison	Paul Tran, 647-461-5133, paul.tran@ttc.ca
CaféTO	cafeto@toronto.ca
City Councillor for Spadina-Fort York	Joe Cressy, 416-392-4044, councillor_cressy@toronto.ca
TTY Hearing Impaired Service	416-338-0889 (Daily 8 a.m. to 5 p.m., closed holidays)
General inquiries	311 (24 hours, 7 days / week)
Website	toronto.ca/queenwestconstruction

Sign up to receive construction updates: toronto.ca/queenwestconstruction



MAP OF WORK PHASES



*Work Phases, Location and Timing

Phase	Location	Timing <i>Subject to change</i>
Phase 1	West of Bay Street to University Avenue	June to July 2021
Phase 2	University Avenue to Simcoe Street	July 2021
Phase 3	Simcoe Street to Duncan Street	July to August 2021

For more information on Phases 4 through 8, go to toronto.ca/queenwestconstruction

Thank you for your patience. Building a great city takes time. Better infrastructure for all of us is worth the wait.