

September 21, 2020

## Basement Flooding Protection Program Sanitary and Storm Sewer Upgrades on Allonsius Drive and other local roads

**Contract: 19ECS-LU-03FP**

**Start Date: Early October, 2020 End Date: October 2023**

*\*Timeline is subject to change.*

The City of Toronto is modifying and upgrading the storm and sanitary sewer system in your area in order to reduce surface basement flooding. This work also involves replacing the City-owned portion of substandard water services and sanitary sewer laterals.

The sanitary service lateral is the pipe connecting your home's sewage plumbing to the City's sewer. The water service is the underground pipe that brings water to your water meter and is owned by you and by the City. The part you own is from your house to the end of your property, the part the City owns is from the end of your property to the watermain.

Work will take place on streets listed below and as depicted on the map on page 4:

- Allonsius Drive
- Boreal Road
- Botley Road
- Burnhamthorpe Road
- Carsbrooke Road
- Crendon Drive
- Eda Court
- Elderfield Crescent
- Endwood Road
- Glos Road
- Hernshaw Crescent
- Indianola Drive
- Kris Court
- Monet Avenue
- Renforth Drive
- Saturn Road
- Toledo Road
- Tranquil Drive
- Tunbridge Crescent
- Windust Gate

This project is part of the Council-approved 2020 Basement Flooding Protection Program to improve the water distribution system; renew our aging infrastructure, and reduce the risk of sewer collapse or blockages that cause sewer backups and flooding. *Please note that construction on your street will take place sometime between 2020 and 2023, not for the entire duration of the Contract.*

### IMPORTANT INFORMATION ABOUT COVID-19 AND CONSTRUCTION WORK IN TORONTO

As restrictions on construction have been lifted by the Province of Ontario, City-led infrastructure will continue to proceed. During construction, the contractor is responsible for the Health & Safety on site under the Ontario Occupational Health and Safety Act and is expected to implement COVID-19 mitigation practices. For more information on the City's response to COVID-19 please visit [toronto.ca/covid-19](https://toronto.ca/covid-19).

### IMPORTANT INFORMATION ABOUT LEAD WATER SERVICES

If you live in the area shown on the map in a house that was built before the mid-1950s, your water service may be made of lead. Please read the attached fact sheet with important information about the risks of lead in drinking water, especially if someone in your house is pregnant, there are children under six years old, or there is an infant drinking formula made using tap water.

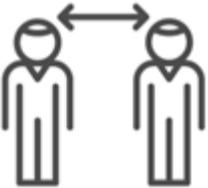
### WORK DETAILS

The City's contractor will:

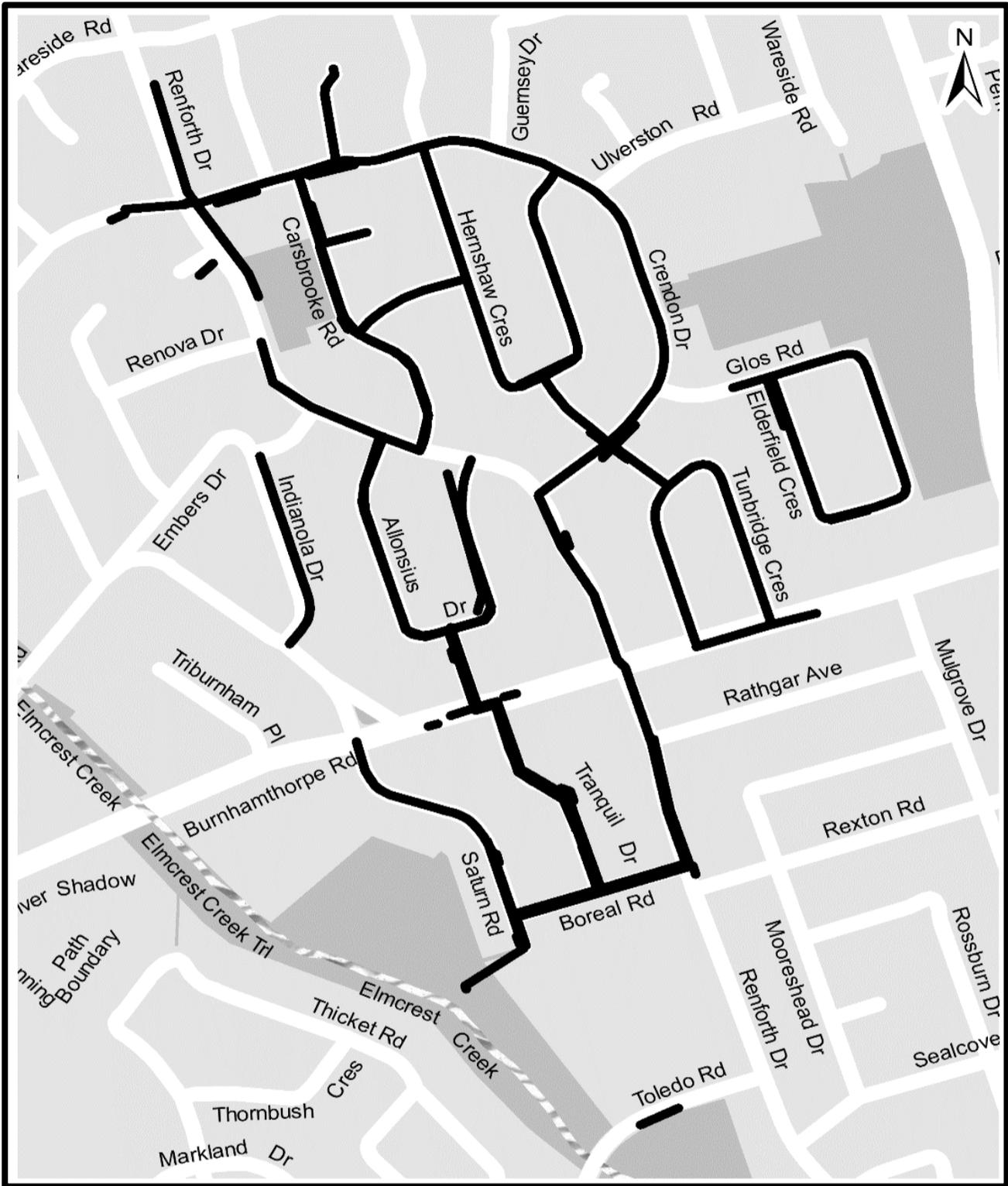
- Excavate the road and dig a trench to access and install the new storm and sanitary sewer;
- Replace any City-owned water / sanitary service pipes that do not meet City standards from the watermain or sanitary sewer to the private property line;
- Reconstruct and resurface the road; and,
- Restore all areas affected by construction.

## WHAT TO EXPECT DURING CONSTRUCTION

- You may experience dust, noise and other inconveniences. The City will make efforts to reduce the impacts. We appreciate your patience.
- The City will not be responsible for damage to any privately owned items on City property, so please ensure that you remove/arrange for removal of each item prior to construction.

	<p><b>Work Hours:</b> Work will take place from 7 a.m. to 7 p.m., Monday to Friday, with work after hours and on weekends as required.</p>
	<p><b>Physical Distancing:</b></p> <p>There are times when contractors need to communicate with homeowners about what is happening on-site. This could be about driveway access, water shut offs, exterior pre-construction inspections, and site restoration work (landscaping, installing pavers etc.). Contractor's staff will be identifiable by their high-visibility clothing.</p> <p>Where possible, a phone number for a contact person on-site will be provided on notices, to answer questions about work near your property. At other times, the contractor may knock on your door, but will then step away the required distance to discuss the work that is taking place and what can be expected that day. Please practice physical distancing with workers so everyone can remain safe. If you have questions, call the contact provided on this notice.</p>
	<p><b>Pre-Construction Inspection:</b> Oza Inspections Ltd., under contract to the City of Toronto, will survey all properties within 30 metres of the construction area before construction starts. Participation in the survey is voluntary; however, participating is important in determining if the construction caused damage. The inspection will look at the exterior of all properties to verify existing conditions. Affected properties will receive a separate notice to set up an appointment. All inspection staff will wear photo I.D. and carry photo equipment for this work.</p>
	<p><b>Important information for owners of sprinkler systems/heated driveways and private landscaping features.</b> Property owners should remove items located within City property limits (boulevard) to avoid damage.</p> <p>This includes items such as landscaping (plants and pavers), decorative objects, sprinkler systems or heated driveways. For details on removal of such items, please contact the <b>Field Ambassador</b> listed below.</p>
	<p><b>Telephone and Internet Services:</b> This work may affect phone and internet cables for individual properties that aren't buried deep below the sidewalk. The contractor will coordinate with utility companies to minimize disruption. Residents who find their service has been disrupted should contact the <b>Field Ambassador</b> <u>and</u> notify their phone or internet service provider.</p>
	<p><b>Water Service Disruptions:</b> From time-to-time, the water supply to your property will be shut-off to complete construction; the contractor will provide notice at least 24-hours in advance. Throughout the work, it is recommended that you temporarily disconnect any water treatment systems (i.e. softeners or filters), water-cooled air conditioners or similar plumbing fixtures. Automatic lawn sprinkler systems may also be affected, therefore, you may need to water manually. In the event you did not receive advance notice, the City may have needed to use an <b>emergency water shut off</b> to complete work.</p>
	<p><b>Substandard Water Service Replacement:</b> Please take the time to read the attached fact sheet carefully as it contains important information on lead in drinking water and how to prepare for replacement. If you want to replace the private portion of the water service pipe, the City of Toronto recommends that you obtain several quotes before selecting a contractor. <b>PLEASE NOTE:</b> The City is not able to get involved in any contract to have work done on private property. Property owners are responsible for ensuring contractors do not interfere with the work being done on City property. Learn more at <a href="http://www.toronto.ca/leadpipes">www.toronto.ca/leadpipes</a>.</p>

	<p><b>Road and Sidewalk Access:</b> In order to complete the work in a safe manner, there will be road and sidewalk restrictions within the work zone. Access for emergency vehicles will be maintained at all times.</p> <p><b>Driveway Access:</b> The contractor will notify you of any temporary restrictions to your driveway access. If your property has two entrances, one entrance will be kept open at all times.</p>
	<p><b>Traffic Management:</b> Efforts have been made to manage traffic in the area for the safety of workers, road users and residents. Road users should expect delays and increased traffic on nearby main and side streets.</p> <p><b>Traffic will be reduced to one lane from time to time in the areas where the contractor is working on that street. The contractor will have flag persons to ensure safe traffic movement on the street while construction is proceeding.</b></p>
	<p><b>Parking:</b> Parking in the active work zone is not permitted as space is needed for construction equipment and materials. This project will affect on-street parking. If your parked vehicle affects construction work, it will be relocated with no charge to the owner. Please call <b>416-808-2222</b> for its location.</p>
	<p><b>Parking Violation Notice:</b> In an effort to reduce ticketing due to construction, the City encourages communities with construction to be patient as neighbours may need to temporarily relocate vehicles. If enforcement is called, enforcement must issue a yellow parking violation notice (ticket). If you receive a yellow notice during this construction work, do the following within 15 days of the notice date:</p> <ol style="list-style-type: none"> <li>1) Contact the site inspector or person listed on the Construction Notice and give them the yellow notice number.</li> <li>2) Dispute the parking violation notice online or in person following the process listed on the reverse side of the parking violation notice.</li> </ol> <p><b>You may use this construction notice as part of the explanation of why the violation should be cancelled. Please note:</b> violation notices cannot be cancelled if vehicles are parked in illegal parking spots (i.e. in front of a fire hydrant or in no parking zones).</p>
	<p><b>Accessible Accommodation:</b> Residents who require accommodation (level entry, longer notice, etc.) must contact the <b>Field Ambassador</b> to arrange for access during the construction period.</p>
	<p><b>Garbage and Recycling:</b> Please follow your normal routine. If required, the contractor will move bins to an appropriate location and return them. <b>Please ensure that you label your bins with your address.</b></p>
	<p><b>Water Flushing:</b> You will see water flushing or running in several areas along this project enabling the contractor to clean the new watermain. Before substandard water services are replaced to properties and the new watermain is put into service, the contractor ensures the new pipe meets Toronto Water's servicing and quality standards. <b>Please DO NOT DRINK OR USE THE FLUSHING WATER, it is not potable.</b></p>
	<p><b>Restoration:</b> The construction work area will be restored with sod and/or asphalt where required to its initial condition. Interlocking bricks, flagstone on a granular base, or other similar features that are removed from public and private property during construction will be replaced. Lawn seeding and/or laying of sod will be done as needed during ideal growing seasons only - in the spring (April to June) and fall (September to October).</p>

**MAP OF WORK AREA**

**NEED MORE INFORMATION?**

If you have questions about the upcoming work, please contact us.

<b>Contract</b>	19ECS-LU-03FP
<b>Field Ambassador</b>	Shakha Vasdani, 416-338-5497, bfpp@toronto.ca
<b>TTY Hearing Impaired Service</b>	416-338-0889 (7 Days a week, 8 a.m. to 5 p.m., closed holidays)
<b>General inquiries</b>	311
<b>Website</b>	<a href="http://toronto.ca/improvements/ward2.htm">toronto.ca/improvements/ward2.htm</a>

Thank you for your patience. Building a great city takes time. Better infrastructure for all of us is worth the wait.