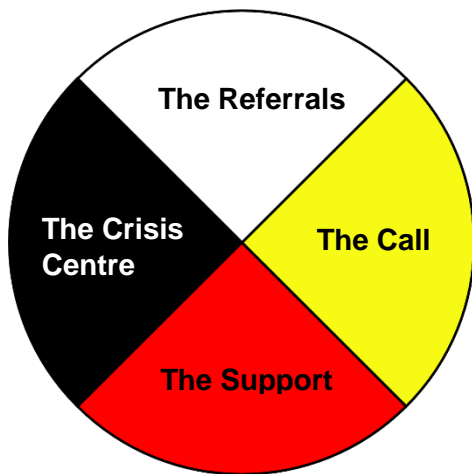


## APPENDIX B: SUMMARY OF ENGAGEMENT WITH INDIGENOUS COMMUNITIES



In the Fall of 2020, the City of Toronto hosted thirty-three community roundtables in partnership with seventeen [community organizations](#). As part of this process, the City partnered with three Indigenous-led organizations to host seven community conversations. Partners include 2-Sprited People of the First Nations, ENAGB Indigenous Youth Agency and Native Child and Family Services Toronto. A summary of roundtable conversations is outlined below. As per community input, the medicine wheel is being used to frame the feedback.

The Call	The Support
<ul style="list-style-type: none"> <li>Alternative number/phone line for those uncomfortable calling 911</li> <li>Calls should be received by trained Indigenous-identified call operators</li> <li>Line should be accessible 24/7 with consideration of alternative methods of contact (e.g. Facebook, drop-in access point)</li> <li>Response should be immediate, culturally appropriate and informed</li> </ul>	<ul style="list-style-type: none"> <li>Staff should be Indigenous</li> <li>Staffing should include youth</li> <li>Team should include an Elder with traditional medicines, and 2SLGBTQIA staff</li> <li>Teams should have a health care provider available, such as a nurse</li> <li>Teams should offer to contact family or a trusted community member of person's choice for support and assistance</li> <li>Teams should make all attempts to keep children with their families</li> </ul>
The Crisis Centre	The Referrals
<ul style="list-style-type: none"> <li>Clients should be taken to a designated "crisis centre" instead of jail or detox sites</li> <li>Access to traditional medicines and resources (e.g. food, water, blankets) should be provided</li> <li>Provide services outside conventional business hours (e.g. after 5:30pm and on weekends)</li> <li>Ensure consistent post-crisis care and access to harm reduction supports</li> <li>Confidentiality must be ensured</li> </ul>	<ul style="list-style-type: none"> <li>Facilitate access to ceremony (sweats, sacred fires, community medicine gardens)</li> <li>Provide age-appropriate case management and counselling</li> <li>Facilitate collaborative service delivery between organizations that places the client at centre of circle of care.</li> <li>Create an Auntie/Uncle program that supports youth</li> <li>Create a "grandmother program" to support families with children</li> </ul>