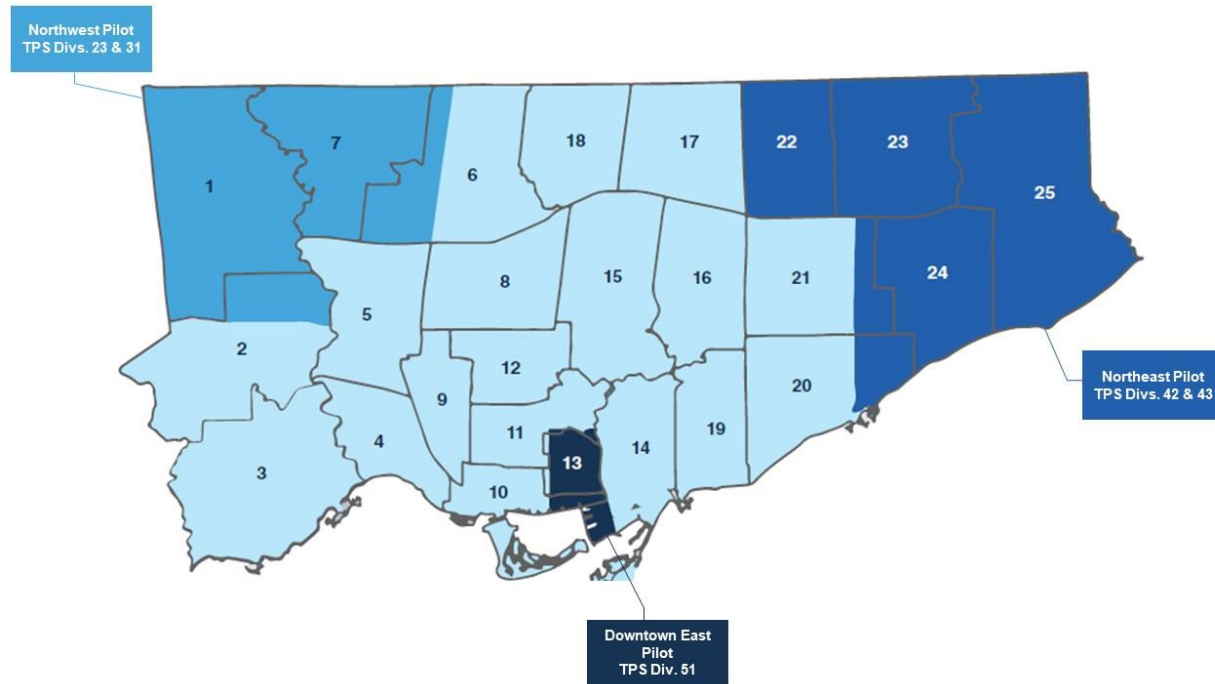


## APPENDIX D: COMMUNITY CRISIS SUPPORT SERVICE PILOT AREAS

### 1. Pilot Geographies

The image below shows the geographic catchment areas of the Community Crisis Support Service (CCSS) pilots.



**Image 1: Existing Community Crisis Support Service Pilot Geographies**

The following criteria were considered when defining pilot geography:

- Alignment with Toronto Police Service boundaries
- Areas with the highest volumes of the following police call categories: "persons in crisis" (inclusive of "attempted suicide"), "emotionally disturbed person", "elopee", "jumper", "overdose" and "threaten suicide"
- Areas with the highest:
  - Mental Health Act (MHA) apprehension rates resulting from "persons in crisis" calls
  - Highest volumes of calls attended by the Mobile Crisis Intervention Teams (MCIT)
  - Considerations of geographic equity such as the availability of mental health and supportive services; and,
  - Alignment with Neighbourhood Improvement Areas.

Note: Proponents are not required to adhere to the existing pilot boundaries outlined in Appendix D. Please refer to section Part 2, Section 2.6 for further information.

## 2. Pilot Area A Boundaries: Northwest Toronto

City of Toronto Wards	Etobicoke North (Ward 1), Etobicoke Centre (Ward 2), York Centre (Ward 6), Humber River-Black Creek (Ward 7)
Toronto Police Divisions*	23, 31
Neighbourhoods	West Humber-Clairville, Rexdale-Kipling, Mount-Olive-Silverstone-Jamestown, Thistletowne-Beaumont Heights, Elms-Old-Rexdale, Kingsview Village- The Westway, Willowbridge-Martingrove-Richview, Humber-Heights Westmount  Humber Summit, Humbermede, Pelmo Park-Humberlea, Downsview-Roding-CFB, Glenfield-Jane Heights, Black Creek, York University Heights
Boundaries	Division 23 <ul style="list-style-type: none"> <li>• West: Highway 427, Renforth Rd.</li> <li>• North: Steeles Ave. W, Etobicoke limit</li> <li>• East: Humber River</li> <li>• South: Eglinton Ave. W</li> </ul> Division 31: <ul style="list-style-type: none"> <li>• West: Humber River</li> <li>• North: Etobicoke limit, Steeles Ave. W</li> <li>• East: Canadian National Railway line</li> <li>• South: Highway 401</li> </ul>
Rationale	This area has the highest apprehensions under the Mental Health Act, which permits officers to apprehend individuals they believe are at risk of causing harm to themselves or others and accompany them to a hospital for assessment and/or treatment. In addition, there is no local community led crisis response program currently operating in Etobicoke.

## 3. Pilot Area B Boundaries: Northeast Toronto

City of Toronto Wards	Scarborough Southwest (Ward 20), Scarborough Centre (Ward 21), Scarborough-Agincourt (Ward 22), Scarborough North (Ward 23), Scarborough-Guildwood (Ward 24), Scarborough-Rouge Park (Ward 25)
Toronto Police Divisions*	42, 43
Boundaries	Division 43: <ul style="list-style-type: none"> <li>• West: Victoria Park Ave.</li> <li>• North: Steeles Ave. E.</li> <li>• East: Pickering Town Line, Scarborough limit, Little Rouge River, Rouge River</li> <li>• South: Highway 401</li> </ul> Division 42: <ul style="list-style-type: none"> <li>• West: Victoria Park Ave.</li> <li>• North: Steeles Ave. E</li> <li>• East: Pickering Town Line, Scarborough limit, Little Rouge River, Rouge River</li> <li>• South: Highway 401</li> </ul>
Rationale	This area has the second highest rates of mental health apprehensions, and the longest hospital wait times for police officers who accompany individuals experiencing a crisis.

#### 4. Pilot Area C Boundaries: Downtown East Toronto

City of Toronto Wards	Toronto Centre (Ward 13), Spadina Fort-York (Ward 10), Toronto-Danforth (Ward 14), University-Rosedale (Ward 11)
Toronto Police Divisions*	51
Neighbourhoods	North St. Jamestown, Church-Yonge Corridor, Cabbagetown-South St. Jamestown, Regent Park, Moss Park, Waterfront Communities- The Island, South Riverdale
Boundaries	<ul style="list-style-type: none"> <li>• West-Yonge St., Dundas Sq., Victoria St., Dundas St. E, Yonge St.</li> <li>• North-Bloor St. E, Prince Edward Viaduct</li> <li>• East-Don River, Lakeshore Blvd. E, Don Roadway</li> <li>• South-Toronto shoreline</li> </ul>
Rationale	This area has the highest calls for persons in crisis in the City.

\*Note: The Toronto Police Service modernization process underway may result in the realignment of certain Police Division Boundaries and consequently Pilot Areas may also be realigned.

#### 5. Toronto Police Service Call Volumes in Pilot Areas A, B, C (2020)

	Person In Crisis (PIC)** Calls Attended	Wellbeing Check Calls Attended	Unknown Trouble Calls Attended	Mobile Crisis Intervention Team (MCIT) Calls Attended
Div. 31	1,323	427	1,140	291
Div. 23	1,261	357	958	385
<b>Total</b>	<b>2,584</b>	<b>784</b>	<b>676</b>	<b>676</b>
Div. 42	1,249	439	862	288
Div. 43	1,890	648	1,541	493
<b>Total</b>	<b>3,139</b>	<b>1,087</b>	<b>2,403</b>	<b>781</b>
Div. 51	4,721	827	2,206	1,170
<b>Total</b>	<b>4,721</b>	<b>827</b>	<b>2,206</b>	<b>1,170</b>

\*\*Note: PIC call types include: "attempted suicide", "emotionally disturbed person", "elopee", "jumper", "overdose", and "threaten suicide".

## 6. Map of Toronto Police Services Boundaries

The image below shows Toronto Police Service divisional boundaries. Further information and detail about TPS boundary areas can be found at:

<http://www.torontopolice.on.ca/divisions/map.php>

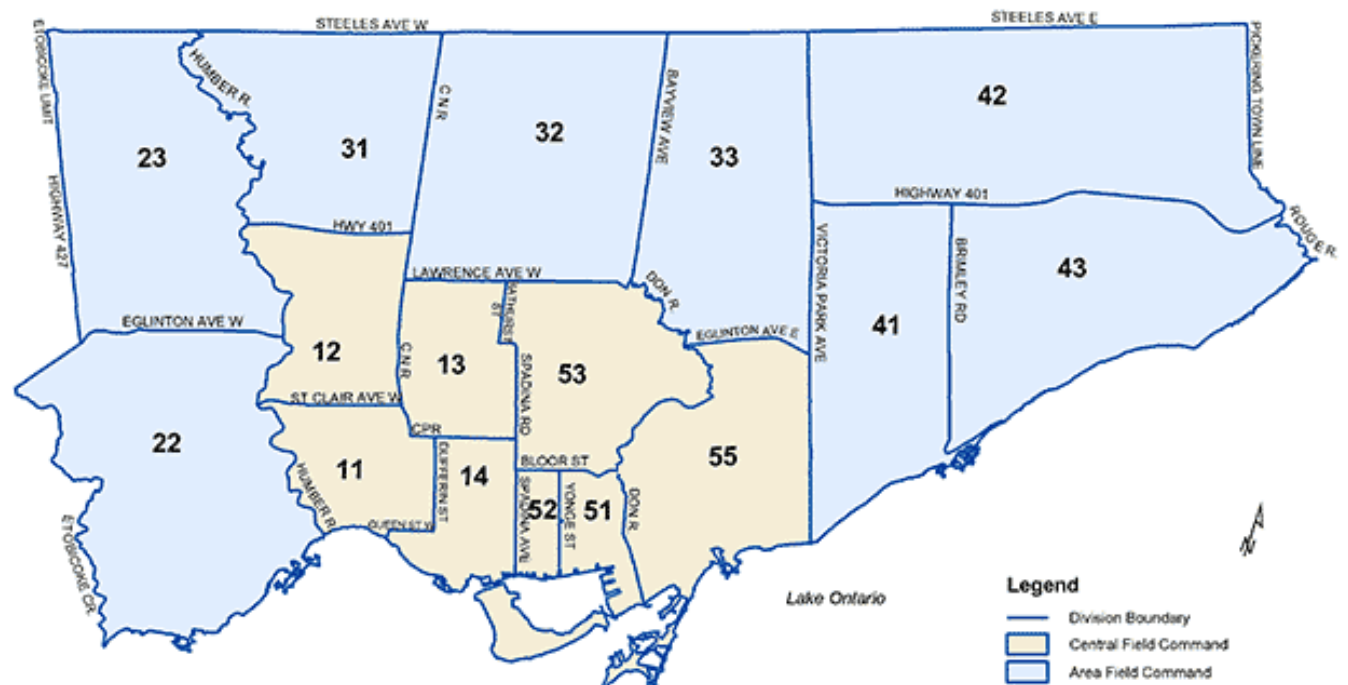


Image 2: Toronto Police Services Divisional Boundaries