City of Toronto SAP Ariba Supplier Training Guide



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Changes to Bidding on City Contracts

What is Changing?

In September 2019, the City of Toronto transitioned to SAP Ariba Sourcing. The tool is used for procuring goods, services and construction and allows suppliers to download solicitation documents free of charge through the SAP Ariba portal. Paper copies of solicitations are no longer be sold via the Tender Office.

As of September 2021, the City of Toronto is implementing the new Supplier Lifecycle Performance module. This tool is used to onboard, manage, and segment suppliers. It is integrated with the SAP Ariba Sourcing module, supporting a smooth transition for supplier registration and maintenance.

Why the change?

The move to electronic procurement reduces paper based and manual processes, like dropping off a paper submission or participating in a public opening.

The addition of the Supplier Lifecycle Performance (SLP) module helps reduce onboarding times and also supports long term supplier management.



Changes and Benefits for Suppliers

What does the change mean for Suppliers?

- A unique City of Toronto link is available for new suppliers to register if interested in doing business with the City.
- All suppliers will be able to keep profile information current and accurate through the intuitive, self-service application.
- Current and new suppliers will be asked to fill out a registration questionnaire to support the City in our efforts to collect a supplier code of conduct agreement.
- Once the registration questionnaire is approved, suppliers will continue to have access in order to bid on City
 procurement opportunities
- All notices will continue to be posted on the Toronto Bids Portal (TO Bids) with a link to the sourcing event (or tendering opportunity) that directs suppliers to Ariba Discovery
- All bids and proposals, except when identified otherwise, must be submitted electronically
- Questions about a specific solicitation should only be posted in SAP Ariba through the event messages in the sourcing event.
- Addenda to a specific solicitation will only be posted in SAP Ariba sourcing event.

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Learning about Bidding Opportunities

- If you gain access to a solicitation via the link on the City's TO Bids Portal and have not
 registered in SAP Ariba previously, you will be redirected to the <u>registration page</u> where
 you are expected to register.
- If you have registered on Ariba Discovery, you may receive electronic notifications when public Solicitations (Request for Proposals, Request for Quotations, Request for Tenders, etc.) are issued for those **commodities that are listed on your profile.**
- Although you can access Ariba Discovery through your supplier dashboard please register with the City using the <u>registration page link</u> as this will allow the City to communicate with you regarding updates to procurement programming.





How To Register



Step 1: How to Register with the City

Please <u>do not use</u> the general account creation process.

If you open an Ariba Network account from the SAP Ariba general webpage, your new account will not automatically create a trading relationship with the City of Toronto.

For new suppliers who have not done business with the City of Toronto previously: Register using <u>Supplier self-registration request form</u>



Step 2: Supplier Self-registration Request Form

- 2. After clicking on the registration link you will be taken to the selfregistration landing page. It is divided into three sections.
 - A. General Supplier Information
 - B. Primary Supplier Contact
 - C. Additional Information

\frown		
(\land)	General Supplier Information	
	Supplier Full Legal Name *	
	Supplier Main Address * ⑦	
		+ Street * ⑦
		Postal Code * ② City * ③
		Country * ③
	Primary Supplier Contact	
U		
	Contact First Name *	
	Contact Last Name *	
	Contact Email *	
	Contact Phone	
\bigcirc	Additional Information	
U	Additional monthation	
	Category *	Q
	Region *	Q
	As the City moves toward to Ariba Buying and Invoicing(B&I) are you interested in information regarding doing business through the Ariba Network? *	○ Yes ○ No



Step 3: Enter General Supplier Information

- 3. Complete the required General Supplier Information
 - Supplier Full Legal Name
 - Supplier Main Address
 - Street
 - Postal Code
 - City
 - Country
 - Region
 - Note: Supplier Full Legal Name and Address must be in uppercase letters

Supplier Full Logal Name *		
Supplier Full Legal Name	TEST SUPPLIER	
Supplier Main Address * 💿		
	+ Street * ⑦	
	55 JOHN ST	
	Postal Code *	City * ⑦
	M5V 3C6	TORONTO
	Country * ⑦	Region * ⑦
	Canada	Optorio (ON)



Step 4: Enter Primary Supplier Contact

- 4. Complete the required Primary Supplier Contact information:
 - Contact First Name
 - Contact Last Name
 - Contact Email
 - Contact Phone

Primary Supplier Contact	
Contact First Name *	
Contact Last Name *	
Contact Email *	
Contact Phone	



Step 5: Additional Information

- 5. Complete the required Additional Information:
 - Category (goods and/or services offered)
 - Region
 - Interest in receiving information regarding doing business through the Ariba Network

Note: You can select as many categories as you wish – simply click on the search button to browse and select categories

Additional Information	
Category	Q
Region	Q
As the City moves toward to Ariba Buying and Invoicing(B&I) are you interested in information regarding doing business through the Ariba Network? *	O Yes O No





Step 6: Submit and await approval

6. Once you have populated all required fields, click 'Submit' at the bottom of the page. You will receive an automated email from Ariba that the City has received your registration request

To Minyoo	Tue 11/09/2021 2:22 PM Ariba Administrator <no-reply@ansmtp.ariba.com> City of Toronto - TEST is reviewing your registration request Noh</no-reply@ansmtp.ariba.com>
Action Items	;
TEST SUPPL	IER 20211109 - Supplier Request Created
Thank you for and will revise time to appr	or expressing your interest in doing business with the City of Toronto - TEST. The City of Toronto - TEST has received your registration request iew it for approval. The response will be emailed to <u>minyoo.noh@toronto.ca</u> . Please take into consideration that there is a three-day processing rove registration.
If you have supplychain(any questions, please don't reply to this email, but instead contact the City of Toronto - TEST via telephone at 416-397-4141 or via e-mail at @toronto.ca.
Thank you,	
City of Toror	nto - TEST



Note: Email Notifications Upon completing a Supplier Request

- Once you have completed the supplier request form, the City conducts a brief review of the account to verify your profile information and check for duplicate profiles.
- The service response time to approve an account is 3 business days, please make allotment for this in your business dealings.
- Once your request is approved, you will receive an email notification from SAP Ariba indicating that you have been invited to register and become a supplier with the City of Toronto.
- The City may send a non-system email (i.e. not from SAP Ariba) within the service response time of 3 days to request verification or inform you of a duplicate account.
- Please monitor your inbox following submission of the supplier request form, and respond back to follow-up emails quickly in order to complete the registration process and be approved.



Step 7: Registration Invitation

7. Once your registration request is approved, you will receive an email inviting you to register. Click on the 'Click Here' hyperlink within the email.



Step 8: Sign up or Log In

8A. If you are new to Ariba, click Sign up to create an account

8B. If you have an existing account (not previously linked with City of Toronto), click Log In and sign in with your credentials. Skip to slide 23 of this presentation

SAP Ariba Proposals and Questionnaires -	
Welcome, Test Supplier	
Have a question? Click here to see a Quick Start guide.	
Sign up as a supplier with City of Toronto - TEST on SAP Ariba. City of Toronto - TEST uses SAP Ariba to manage procurement activities. Create an SAP Ariba supplier account and manage your response to procurement activities required by City of Toronto - TEST.	ign up 8A
Already have an account? Log in 8B	



Step 8A-1: Registration Landing Page

8A-1. After selecting the registration link you will be taken to the registration landing page. It is divided into three sections.

- A. Register
- B. User Account Information
- C. Tell us more about your business

· · · ·	Register		
\smile	Company information		
_ د			* Indicates a regulard field
,	Company Nama:*	Test Supplier	
	Country:*	Canada (CAN)	If your company has more than one office, enter the main office address. You can enter more addresses such as your shipping address, billing address or other addresses later in your company profile.
	Address:*	Line 1	
		Um 2	
		Line 3	
	City:*		
	Provinsi:*	(no value) 🗸	1
	Postal Code:*		
(в	User Account Informa	tion	
Ċ	/		 A declaring a reschief field
	Narra:*	First Name Last Name	SAP Arba Privacy Blatement
	Email.*	aroncad@toronio.ca	
		Use my email as my username	1
	Lisemanar 4		1 Must ha in annal formation of industry on the industry of the industry of the industry of the industry of the
			Name and it with the control of the
	Password:*	Enter Password	Must contain a minimum 8 characters including letters and numbers.
	Passaurit.*	Enter Password Repart Password	Huat contain a minimum 8 dharacters including latters and numbers.
	Pannecrt* Language:	Enter Password Repeat Password English	The language used when Ariba sends you configurable notifications. This is different than your web b
	Passort • Language: Email orders to *	Erter Password Repart Password Erglish V aroncad/Dirornia.ce	Value to the term in the neglect proceeding betters and numbers.
\frown	Passwortt + Language: Ernall orden kx +	Enter Passaord Repail Passaord English v aroncad@teronta.ca	Aust contain a minimum B dwaracters including latters and numbers. Must contain a minimum B dwaracters including latters and numbers. The language used when Ariba sends you configurable notifications. This is different than your web b Customers may send you orders through Ariba Network. To send orders to multiple contacts in your organization, create a distribution list and enter the email address here. You can change this anytime.
(c)	Passort* Larguage Enail orden to* Tell us more about you	Erter Password Repart Password Ergleh	You can be served in a minimum 8 characters including latters and numbers. Hust contain a minimum 8 characters including latters and numbers. Hust contain a minimum 8 characters including latters and numbers. The language used when Ariba sends you configurable notifications. This is different than your web b Customers may send you orders through Ariba Network. To send orders to multiple contacts in your organization, create a distribution list and enter the email address here. You can change this anytime.
C	Present * Largange Ernal orders icc * Tell us more about you Product and Sarvice Cab	Erter Passaord Repart Passaord Erglish v aroncad@connlo.ca r business gorlex: Enter Product and Sarvice Categories	Action of the state is an interlect proceeding betters and numbers. Action of the sender o
C	Present * Largange Ernal orders icc * Tell us more about you Product and Sarvice Cab Shipbo or Sarvice La	Erter Password Repart Password Erglish V aronad@teronic.ca r business gories:* Enter Product and Sarvice Categories ations:* Enter Ship-to or Sarvice Location	Action and interface proceeding balancements including balancements. Hust contains a minimum 8 characters including balancements. The language used when Ariba sends you configurable notifications. This is different than your web b Customers may send you orders through Ariba Network. To send orders to multiple contacts in your organization, create a distribution list and enter the email address here. You can change this anytime. Add -cr- Browse Add -cr- Browse
Ċ	Pressort * Largange Ernal orders ite * Tell us more about you Product and Sarvice Cat Shiple or Sarvice Lo	Erter Password Repart Password Ergleh v aronad@toront.ce r business gorles:* Erter Product and Service Categories atom: * Enter Ship-to or Service Location Fact I2: Optional	Action of the series including plantparameters including latters and numbers. Hust contains a minimum 8 characters including latters and numbers. The language used when Ariba sends you configurable notifications. This is different than your web b Customers may send you orders through Ariba Network. To send orders to multiple contacts in your organization, create a distribution list and enter the email address here. You can change this anytime. Add -or- Browne Ditor your Company Tex ID number.

Step 8A-2: Enter Company and User Account Information

- 8A-2. Complete the required Company information.
 - Company Name
 - Country
 - Address
 - City
 - Province
 - Postal Code

As you scroll down the landing page you will confirm your username and create a password.

NOTE: The unique username and password are required to access (sign-in) your SAP Ariba Network Supplier account, which includes SAP Ariba Discovery.

Register						
Company information	1					
						* Indicates a required field
Company Name:*	Test Supplier					
Country: *	Canada [CAN]				\checkmark	If your company has more than one office, enter the main office address. You can enter
Address: *	Line 1					more addresses such as your shipping address, billing address or other addresses later in your company profile.
	Line 2					
	Line 3					
City:*						
Province:*	(no value)	\checkmark				
Postal Code:*						
Jser account information						
						* Indicates a required field
Name:*	First Name	Last Name		SAP Ariba	Privac	y Statement
Email:*						
	Vse my email as m	iy username				
Username:*				Must central	email to	armat(e.g john@newco.com)
Password:*	Enter Password			Hust contai	in a min	innun o characters including recers and numbers. 😈
	Repeat Password					
Language:	English		v	The langua web b	ge used	d when Ariba sends you configurable notifications. This is different than your
Email orders to:*				Customers your organi	may se ization,	end you orders through Ariba Network. To send orders to multiple contacts in create a distribution list and enter the email address here. You can change this

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Step 8A-3: Tell us more about your business

- 8A-3. In the "Tell us more about your business" section you are asked to provide Product and Service information and Service locations
- A. Product and Service Categories Tell us more about your business
 - SAP Ariba Discovery postings are matched to the product and service categories selected.
 - Choose categories rather than the exact products or services by name to ensure you gain exposure to broader opportunities.
 - If your products or services can be classified in multiple ways, select all possible categories to ensure better matches.

Product and Service Categories:*	Enter Product and Service Categories		Add	-or- Browse
Ship-to or Service Locations:*	Enter Ship-to or Service Location] [Add	-or- Browse
Tax ID:	Optional		Enter your Co	mpany Tax ID number.
DUNS Number:	Optional		Enter the nine	e-digit number issued by Dun & Bradstreet. 🛈

Ariba will make your company profile, which includes the basic company information, available for new business opportunities to other companies. If you want to hide your company profile, you can do so anytime by editing the profile visibility settings on the Company Profile page after you have finished your registration.

By clicking the Register button, you expressly acknowledge and give consent to Ariba for your data entered into this system to be transferred outside the European Union, Russian Federation or other jurisdiction where you are located to Ariba and the computer systems on which the Ariba services are hosted (located in various data centers globally), in accordance with the Ariba Privacy Statement, the Terms of Use, and applicable law

You have the right to access and modify your personal data from within the application, by contacting the Ariba administrator within your organization or Ariba, Inc. This consent shall be in effect from the moment it has been granted and may be revoked by prior written notice to Ariba. If you are a Russian citizen residing within the Russian Federation, You also expressly confirm that any of your personal data entered or modified in the system has previously been captured by your organization in a separate data repository residing within the Russian federation.

I have read and agree to the Terms of Use

I have read and agree to the SAP Ariba Privacy Statement





Step 8A-3: Tell us more about your business (cont'd)

B. The Ship-to and service locations field lets Buyers view all geographic areas your company serves. Once the company information, user account information, and business information sections have been completed, review the Terms of Use and Privacy Statement. Then check the "I have read..." check boxes. To complete the registration process, click on the Register button.

Add -or- Browse
Add -or- Browse
Enter your Company Tax ID number.
Enter the nine-digit number issued by Dun & Bradstreet.

editing the profile visibility settings on the Company Profile page after you have finished your registration. By clicking the Register button, you expressly acknowledge and give consent to Ariba for your data entered into this system to be transferred outside the European Union, Russian Federation or other jurisdiction where you are located to Ariba and the computer systems on which the Ariba services are hosted (located in various data centers globally), in accordance with the Ariba Privacy Statement, the Terms of Use, and applicable law.

You have the right to access and modify your personal data from within the application, by contacting the Ariba administrator within your organization or Ariba, Inc. This consent shall be in effect from the moment it has been granted and may be revoked by prior written notice to Ariba. If you are a Russian citizen residing within the Russian Federation, You also expressly confirm that any of your personal data entered or modified in the system has previously been captured by your organization in a separate data repository residing within the Russian federation.

I have read and agree to the Terms of Use

I have read and agree to the SAP Ariba Privacy Statement



Cancel

Step 8A-5: Confirm Your Email Address

8A-5. Confirming your email address is the last step in creating an SAP Ariba account. SAP Ariba sends an email to the address provided.

riba Discovery		Company Settings 🔻	Ar
Confirm Your Email Address			
ACTION REQUIRED			
If you do not receive an activation email:			
Check your junk mail folder or email filter settings to verify that automated emails from Ariba are not blocked from your inbox	۲.		
Click Resend to have another activation email sent to you. Resend			
If you have more than one email address, you can enter another email address and click Send. Your email address in your p	profile wi	II be updated accordingly.	
Email address Send			

Step 8A-6: Activate Your Ariba Account

8A-6. Go to your email message and follow the instructions to confirm the email address.

× Right-click here to download pictures. To help protect	
Dear John Smith	
Thank you for registering your Ariba account. To con to verify your email address. Please click on the follo will take you directly to your account where you can	pplete the registration process we just need wing link to confirm your address. This link start using Ariba Discovery.
Click here to activate your Ariba account.	
If you are unable to launch a browser using this link address bar of any of the supported Web browsers	, copy the link and paste it into the to form a single-line URL.
https://service.ariba.com/Authenticator.aw/ad/conf key=pCiAeRHBQv45jlaSHDUQtAc3MMRjsc4r&anp=A	rmEmail? riba&app=Discovery
After your registration process is complete, use the f http://discovery.ariba.com	ollowing URL to log in to your account:



Step 8A-7: Complete Your Company Profile Now

8A-7. The final stage in setting up an account is to complete additional company profile information.

Ariba Discovery	
Welcome to Ariba	
Thank you for confirming your registration on Ariba. As a seller on the Ariba Commerce Cloud, you have all of the tools you need to a best suits your organization. When you configure your company profile, it is important that you provide extensive information about your email address annemarie.roncadin@toronto.ca has been verified.	configure your account to attract buying organizations to your products or services and to transact with them in the way that our company from your address to your business policies, to better help buying organizations find your company.
Complete Your Company Profile Now	
 Add company contacts to ensure your trading partners can contact you. Add marketing and financial details to help new trading partners find you. View additional company profile recommendations in the completeness meter. 	Why is your company profile important? Completing your company profile enables buying organizations to locate your company when searching for suppliers by commodity, industry, sales territory, or other criteria. Buyers use your company profile to evaluate your capabilities. Ariba uses information in your company profile to automatically match your capabilities with new opportunities.
	Complete my Company Profile later Go to my Company Profile
TORONTO	

Step 9: Supplier Registration Questionnaire

9. After signing in or creating an account, you will be taken directly to the Supplier Registration Questionnaire. Populate all mandatory and optional fields as applicable. Note that mandatory fields are marked with a red asterisk (*). Use the help tip text (i) for more information on certain

***		0
		5
	I U	\mathbf{O}

Doc3491476978 - Supplier registration questionnaire	U Time remaining 89 days 23:56:51
All Content	
Name 1	
▼ 1 General Supplier Information	A
▼ 1.1 Supplier Description	
 1.1.1 Please select one Supplier Description that best matches the profile you are creating: Prospective supplier: Is a supplier who has never done business with City. Historic supplier: Is a supplier who has worked with the City in the past but does not have current business or a current contract with City. Current supplier: Is a supplier who is actively doing business with or has a current contract with the City. Newly awarded supplier: Is a supplier who has been awarded new work or a new contract with last 30 days.	* Unspecified V
 1.2 Please confirm you have read, understood and agree to comply with the City's Policies and Legislation found on the City's website. Including the Supplier Code of Conduct found in Article 13 of the Toronto Municipal Code - Chapter 195 Link: https://www.toronto.ca/business-economy/doing-business-with-the-city/understanding-the- procurement-process/purchasing-policies-legislation/ 	* Unspecified V
1.3 Supplier Full Legal Name	* TEST SUPPLIER 20220512
1.4 Please state your Business Operating Name if different from Full Legal Name	
1.5 Please attach your Supplier Full Legal Name Validation Documents (j)	*Attach a file 👎



Step 9: Supplier Registration Questionnaire (cont'd 1)

9. You must select which supplier description best matches your profile. Note that Current and Newly Awarded suppliers will be required to provide banking/tax information

▼ 1 General Supplier Information	
▼ 1.1 Supplier Description	
 1.1.1 Please select one Supplier Description that best matches the profile you are creating: Prospective supplier: Is a supplier who has never done business with City. Historic supplier: Is a supplier who has worked with the City in the past but does not have current business or a current contract with City. Current supplier: Is a supplier who is actively doing business with or has a current contract with the City. Newly awarded supplier: Is a supplier who has been awarded new work or a new contract within last 30 days.	* Unspecified Unspecified Prospective supplier: Never done business with City
 1.2 Please confirm you have read, understood and agree to comply with the City's Policies and Legislation found on the City's website. Including the Supplier Code of Conduct found in Article 13 of the Toronto Municipal Code - Chapter 195 Link: https://www.toronto.ca/business-economy/doing-business-with-the-city/understanding-the- 	 Historic supplier: Previous business NO current contract with City Current supplier: Active contract or business with City * Newly awarded supplier: Within last 30 days



Step 9: Supplier Registration Questionnaire (cont'd 2)

9. You must confirm that you have read, understood, and agree to comply with the City's Policies and Legislations, including the Supplier Code of Conduct. You will not be able to submit without confirming





Step 10: Diverse Supplier Information & Community Involvement

- 10A. If you are a Certified Diverse Supplier with a valid certificate from one of the organizations listed, select the organization
- 10B. If you are currently in the process of obtaining a Diverse Supplier certification, attach evidence of registration and progress through the program



Step 11: Environmental & Other Information

- 11. Answer the questions listed under Part 3 Environmental Information and Part 4 Additional Information:
 - Net Zero emissions (learn more about <u>TransformTO and Net Zero Strategy</u>)
 - PCI Compliance
 - Certificate of Recognition (COR) or ISO 45001
 - WSIB Certificate

▼ 3 Environmental Information	
3.1 Is your organization committed to having Net Zero emissions by 2050?	* Unspecified V
▼ 4 Additional Information	
4.1 Is your organization Payment Card Industry (PCI) compliant?	* Unspecified V
4.2 Are you required to submit or update a valid Certificate of Recognition (COR) or equivalent such as the ISO 45001 - Occupational Health and Safety certificate?	Certificate of Recognition(COR) ISO 45001 - Occupational Health and Safety certificate
4.3 Are you required to submit or update a valid Workplace Safety & Insurance Board certificate?	Unspecified 🗸

Step 12: Awarded Supplier Information

- 12A. If you selected Prospective or Historic Supplier in Question 1.1.1, you will not be required to populate Sections 5-8 and they will be hidden from your Registration Questionnaire
- 12B. If you selected Current or Newly Awarded Supplier in Question 1.1.1, you must provide your banking, transaction and tax information in Sections 5-8

▼ 5 Awarded Supplier Information	
5.1 Is your remittance address different from what is currently in your Supplier Profile?	* Unspecified V
 5.3 Please confirm your Full Legal Supplier Name and Full Legal Name Validation Documents are the most current. If not, please update your Full Legal Supplier Name in Question 1.2 and upload the updated documents in Question 1.3 above. 	(i) ★ Unspecified ∨
6 Bank Information Add Bank Information	ion (0)
▼ 7 Transaction Information	
7.1 E-mail address for purchase orders	*
7.2 E-mail address for accounts receivable	*
▼ 8 Tax	
▼ 8.1 Tax Information	
8.1.1 Tax number(s) - GST/HST Number	*
8.1.2 Please attach official supporting documentation that supports the tax information provided	*Attach a file 👎

Step 13: Add Bank Information

- 13. To add banking information:
 - A. Click 'Add Bank Information' under Section 6
 - B. On the resulting screen, click 'Add Bank Information'
 - C. Populate your banking information (following fields are mandatory):
 - Country
 - Either Account number AND Bank Key/ABA Routing Number or IBAN number
 - Attach bank reference or bank statement
 - Transaction Currency
 - D. Click 'Save'

Step 14: Transaction & Tax Information

14. Populate Section 7 – Transaction Information and Section 8 – Tax Information. You will also need to attach documentation to support the tax information provided

▼ 7 Transaction Information	
7.1 E-mail address for purchase orders	*
7.2 E-mail address for accounts receivable	*
▼ 8 Tax	
▼ 8.1 Tax Information	
8.1.1 Tax number(s) - GST/HST Number	*
8.1.2 Please attach official supporting documentation that supports the tax information provided	*Attach a file 👎

Step 15-16: Submit Registration and Await Approval

- 15. Once you have populated all fields, click 'Submit Entire Response' at the bottom of the screen. If you have missed any mandatory fields, an error message will appear. You will also receive an email confirming that the City of Toronto has received your registration information
- 16. The City will review your registration and contact you if further information/documentation is required. Once your registration is approved, you will receive an email confirming your approval

	Approved: Supplier registration with City of Toronto - TEST Inbox × Ariba Administrator <no-reply@ansmtp.ariba.com> to me *</no-reply@ansmtp.ariba.com>	
•		
City of Toronto - TEST		City of Toronto - TEST
		Hello Minyoo Noh,
		Congratulations! Your supplier registration was approved.
		Log in to the supplier portal to see if you need to complete any tasks or qualifications before you can start doing business with City of Toronto - TEST.
		Click Here
		Sincerely, City of Toronto - TEST

Questionnaires

Registration Questionnaires

In the Registration Questionnaire, if you have indicated the following:

- Certified Diverse Supplier, and/or
- Required to submit/update Certificate of Recognition (COR) and/or ISO 45001 – Occupational Health and Safety Certificate, and/or
- Required to submit Workplace Safety & Insurance Board (WSIB) Certificate,

You will be contacted by the City to complete additional Questionnaire(s) to verify your certificate(s) before you can be fully approved

Step 1: Access the Questionnaire

1. In the email invitation, click the 'Submit questionnaire' hyperlink which will direct you to the Ariba Network Log in page. Log in with your credentials

Tue 11/09/2021 2:48 PM Minyoo Noh <s4system-prod+toronto-t.doc3236443078@ansmtp.ariba.com> Action needed: Complete questionnaire from City of Toronto - TEST To Minyoo Noh</s4system-prod+toronto-t.doc3236443078@ansmtp.ariba.com>
Hello TEST SUDDI TER 20211100
Held TEST SUFFLIER 20211109,
City of Toronto - TEST has invited you to complete a questionnaire. This is required so TEST SUPPLIER 20211109 can do business with City of Toronto
TEST.
Questionpaire Overview
Questionnaire name: Modular Questionnaire WSIB
Respond by: Wed, 09 Nov, 2022
Click <u>Submit questionnaire</u> to access this Questionnaire.
If you have forgotten your username or password and are unable to log in. Click Here.
a yea have regetten year addinance of padonora and are anable to reg inf <u>energinan</u> .
NOTE: The forgot password link is only valid for 24 hours. After this link expires, click Forgot Password on the Ariba Login page to reset your password.
If you have questions about this questionnaire, contact City of Toronto - TEST via telephone at 416-397-4141 or via e-mail at supplychain@toronto.ca.
We look forward to working with you!
Thank You,
City of Toronto - TEST

Step 2: Complete the Questionnaire

2. Once you have logged in, you will be taken to the Questionnaire. Select 'Yes' to Question 1.1, then click 'Details' which will appear beside the response

Note: The example shown below is for the Certified Diverse Supplier – Canadian Gay and Lesbian Chamber of Commerce Certificate. However, all certificate questionnaires will follow the same format

Doc3062593520 - Modular Questionnaire CGLCC	D Time remaining 364 days 23:48:47
All Content	
Name 1	
▼ 1 Diverse Supplier Certificate	
1.1 Please attach your Canadian Gay and Lesbian Chamber of Commerce Certificate (i)	* Yes V Details
(*) indicates a required field	
Submit Entire Response Save draft Compose Message Excel Import	

Step 3: Attach Certificate and Populate Details

- 3. On the resulting pop-up, populate all fields:
 - A. Issuer
 - B. Year of Publication
 - C. Certificate Number
 - D. Certificate Location
 - E. Effective Date
 - F. Expiration Date
 - G. Attach your Certificate

Click 'OK', then 'Submit Entire Response'

1.1 Please attach your	Canadian Gay and Lesbian Chamber of Commerce Certificate	
Enter details for Certificate. Enter the location of a file to add as an Attachment. To search for a More		
Certificate Type:	Canadian Gay and Lesbian Chamber of Commerce Certificate	
Issuer: *		
Year of Publication: *		
Certificate Number: *		
Certificate Location: *		
Effective Date: *		
Expiration Date: *		
Attachment: *	Choose File No file chosen	
	Or drop file here	
	Description:	
	OK Cancel	

Step 4: Submit Certificate and Await Approval

4. Click 'Submit Entire Response', then 'OK'. Your certificate will be submitted to the City for approval. If approved, you will receive an email confirmation. The City may also contact you prior to approval if they required additional information

	naire CGLCC submitted to City of Toronto - TEST Index ×						
	Ariba Administrator <no-reply@ansmtp.ariba.com> ≩ to Test ▼</no-reply@ansmtp.ariba.com>						
		City of Toronto - TEST					
		Hello Test Supplier,					
	City of Toronto - TEST has approved the questionnaire that you comp						
		Questionnaire Overview Questionnaire name: Modular Questionnaire CGLCC					
		You'll be notified if any other tasks require your attention.					
		Best,					
		SAP Ariba team					



Step 5: Update Certificate prior to Expiry

- 5A. You will receive an email when it is time to update your certificate. Click on the 'Click Here' hyperlink within the email and log in with your credentials
- 5B. Click 'Revise Response' and 'OK' to update your certificate. Click 'Submit Entire Response' once done

	Your Canadian Gay and Lesbian Chamber of Commerce Certificate with City of Toronto - TEST expires on Wed, 30 Jun, 2021 Index x	Ľ	Doc3062593520 - Modular Questionnaire CGLCC
•	Ariba Administrator <no-reply@ansmtp.ariba.com> Mon, 14 Jun, 12:13 🛠 🔦</no-reply@ansmtp.ariba.com>	:	If your customer has requested an update to this questionnaire, please click Revise Response and re-submit your answers. Even if you do not need to change any of your current answers, your customer cannot complete their evaluation until you re-submit the questionnaire.
	City of Toronto - TEST		\sim
	Hello Minyoo Noh,		All Content
	Certificate before the current certificate expires on Wed, 30 Jun, 2021.		Name †
$ \mathbf{N} $			▼ 1 Diverse Supplier Certificate
A]	Click Here to upload the certificate in Modular Questionnaire CGLCC.		1.1 Please attach your Canadian Gay and Lesbian Chamber of Commerce Certificate (i) Yes Details
	Best,		
	SAP Ariba team		



Updating your Information



Step 1-2: Sign In and Open Registration Questionnaire

- 1. To update your information at any time, sign in to Ariba Network
- 2. In the Ariba Proposals and Questionnaires tab, click on 'Supplier registration questionnaire' under Registration Questionnaires



Registration Questionnaires						
Title	ID	End Time ↓	Status			
▼ Status: Completed (1)						
Supplier registration questionnaire	Doc3049234437	6/29/2021 9:36 AM	Registered			



Step 3: Revise Registration Questionnaire

3. Click 'Revise Response' then 'OK'. Update fields as necessary and click 'Submit Entire Response' once done. The updated Registration Questionnaire will be submitted to the City for review and approval







SAP Ariba Navigation



SAP Ariba - Navigation Options

From Ariba Network, you have the opportunity to navigate the three options as seen below:

- A. Ariba Discovery ability to explore available leads
- B. Ariba Proposals and Questionnaires an overview all of your leads previously registered to your ID
- C. Ariba Network home page for navigating your tasks





Step 1: Confirmation of Supplier ID Registration

- 1. To confirm that you have successfully been connected to the City of Toronto:
 - 1. Once logged into Supplier Login, select your initials on the top right
 - 2. Select Company Profile
 - 3. Select Customer Requested tab
 - 4. This will indicate if the profile is properly registered with City of Toronto Ariba

	SAP /	Ariba Network	Standard Account	Upgrade
	Compa	ny Profile		
	Basic	Business	Marketing (3)	Contacts Certificatic 3 Customer Requested Additional Documents
	* Indicate	s a required field		
	Sourcing	Customer List		
	Custor	ner		Customer Requested Profile Information
Ć	City of	Toronto		Complete
_				

Step 2A and 2B: Subscription Notifications of Opportunity

- 2. In order for your company to receive proactive notifications of new opportunities, we strongly recommend that you adjust your company profile to be notified by updating your Notification Settings. To review and adjust your notifications settings:
- A. From the Company Settings icon
- B. Select Notifications





Step 2C to 2F: Subscription Notifications of Opportunity

You will be taken to the Account Settings Notification screen

- C. Select the **Discovery** Tab
- D. Manually select under Business Opportunity the Receive a daily digest of postings that match your capabilities
- E. Select Save to preserve your update
- F. Ariba Account Settings will now confirm that your profile has been successfully updated

Account Settings	E Save
Customer Relationships Users Notifications Account Hierarchy Application Subscriptions	
General Discovery Sourcing & Contracts	
Ensure that you have any required user consents before adding email addresses for sending notifications. The Preferred Language configured by the user controls the language used in these notifications.	
Business Opportunity	
Send a notification when invited to a new business opportunity on Ariba Discovery.	° your email will default here
Receive a daily digest of postings that match your capabilities.	
Notify when a buyer sends a message	



Step 3A & 3B: Managing Your Account

- 3. You can enhance your profile with business, marketing, and certification related information. To manage your account, **click on the Company Initials icon** and you will be able to quickly access and update your company profile, users, notifications, account hierarchy, and settings in SAP Ariba Discovery
- A. At the main menu, select **Company Profile**.



B. Select the applicable tab and complete relevant information in the fields shown



Step 4A and Step 4B: Users and Roles

4. If you are the Administrator of your Supplier profile, you may need to maintain additional Ariba Users to help manage your company's activities. Suppliers must create and maintain one primary Company Profile with additional Users linked to the primary Company Profile. Duplicate profiles will block a bidder from submitting a bid.

In order to setup additional Users you need to: A. Open your **Company Settings**

B. Select Users





Step 4C: Users and Roles

You will be taken to Account Settings. You can create roles for your required Users.

C. From the Account Settings page, got to the "Manage Roles" tab and select the plus button to **Create Role**

count Settings		Save
Customer Relationships Users Notifications Account Hierarchy Application Subscript	tions Account Registration	
Manage Roles Manage Users		
Roles (3) Create and manage roles for your account. You can edit the role and add users to a role. The Administ	trator role can be viewed, but cannot be modified.	
Filters		
Permission		
Select permission assigned		
Apply Reset		
		+ =
Role Name	Users Assigned	Actions
Administrator	Francesco McGrillis	Ŵ
_ARIBA_SOURCING_ACCESS_CUSTOM_ROLE_		Ŵ
Viewer Access	Frank McGrillis	Ŵ



Step 4D: Users and Roles

You will be taken to **Create Role** page. Here you can **create roles to** assign to your required **Users**.

D. From Create Role, complete the name field and use descriptions if required.

Create	Role	Save
New Ro	ble Information	
	Name	e:* Administrative Support
	Description	n:
Permiss	sions	
Each role mu Upgrade you	ust have at least one permission. r Ariba Network, standard account to an enterprise acc	count to enable all permissions.
	Permission	Description
	Payment Profile	Configure your payment profile
	cXML Configuration	Configure account for cXML transactions
	Company Information	Review and update company profile information
	Transaction Configuration	Configure account for electronic transactions
	ID Registration Access	Register unique identifiers, like email domains
\checkmark	Create and manage postings on Ariba Discovery	Create postings on Ariba Discovery
\checkmark	Respond to postings on Ariba Discovery	Respond to postings on Ariba Discovery
	Premium Membership and Services Management	Manage your premium service subscriptions
\checkmark	Access Proposals and Contracts	View your organization's Ariba Sourcing events and Ariba Contract Management contracts, documents, and tasks. This permission grants access to the Proposals and Contracts properties. Individual users must be approved Sourcing buyers before they can view or participate in events or contract tasks

Step 4E and Step 4F: Users and Roles

- E. Select appropriate **Permissions** (it is recommended that you select the three permissions below if your intent is to allow for Users to perform tasks associated with solicitation and solicitation management). These permissions include the following:
 - Create and manage postings on Ariba Discovery
 - Respond to postings on Ariba Discovery
 - Access Proposals and Contracts
- F. Select **Save** and you will have created a new role within your company profile

* Indicate	es a required field	
New F	Role Information	
	Nam	ne:* Administrative Support
	Descriptio	on:
Permi	issions	
Each role i Upgrade y	must have at least one permission. our Ariba Network, standard account to an enterprise ac	ccount to enable all permissions.
Each role i Upgrade y	must have at least one permission. our Ariba Network, standard account to an enterprise ac Permission Payment Profile	ccount to enable all permissions. Description Contraure your payment prohie
Each role Upgrade y	must have at least one permission. our Ariba Network, standard account to an enterprise ac Permission Payment Prohle cXML Configuration	ccount to enable all permissions. Description Configure your payment profile Configure account for cXML transactions
Each role Upgrade y	must have at least one permission. our Ariba Network, standard account to an enterprise ac Permission Payment Profile cXML Configuration Company Information	ccount to enable all permissions.
Each role i Upgrade y	must have at least one permission. our Ariba Network, standard account to an enterprise ac Permission Payment Protile oXML Configuration Company Information Transaction Configuration	ccount to enable all permissions.
Each role i Upgrade y	must have at least one permission. our Ariba Network, standard account to an enterprise ac Permission Payment Profile cXML Configuration Company Information Transaction Configuration ID Registration Access	ccount to enable all permissions.
	must have at least one permission. our Ariba Network, standard account to an enterprise ac Permission Payment Prohle cXML Configuration Company Information Transaction Configuration ID Registration Access Create and manage postings on Ariba Discovery	ccount to enable all permissions.
Each role y Upgrade y	must have at least one permission. our Ariba Network, standard account to an enterprise ac Permission Payment Profile oXML Configuration Company Information Transaction Configuration ID Registration Access Create and manage postings on Ariba Discovery Respond to postings on Ariba Discovery	coount to enable all permissions.
Each role i Upgrade y	must have at least one permission. our Ariba Network, standard account to an enterprise ac Permission Payment Protile cXML Configuration Company Information Transaction Configuration ID Registration Access Create and manage postings on Ariba Discovery Respond to postings on Ariba Discovery Premium Membership and Services Management	ccount to enable all permissions.

Step 4G and 4H: Users and Roles

You will be taken back to the **Account Settings** Page. G. Here you will see the new **Role** you have created H. Create the **User** by selecting **Create User**

ccount Settings							Save	Close
Customer Relationships Users Notifications Account Hierarchy Appl	lication Subscriptions	Account R	egistration					
Manage Roles Manage Users								
Users (1) Enable assignment of orders to users with limited access to Ariba Network. Require multi-factor authentication (applies for all users of your organization) Filter Users (You can only search on one attribute at a time) Username Enter username	+							
Apply Reset Username Email Address	First Name	Last Name	Ariba Discovery Contact	Role Assigned	Authorization Profiles Assigned	Customer Assigned	+	Actions
francesco.mcgrillis@toronto.ca francesco.mcgrillis@toronto.ca	Frank	McGrillis	Yes	Viewer Access		All(0)		Actions 🔻
Add to Contact List Remove from Contact List								

Step 4I – 4L: Users and Roles

You will be taken to the Create User Page.

- I. Under **New User Profile** populate the mandatory fields as prompted by the asterisks. he **Username** must equal the associated email address for the **User**
- J. Leave the defaults as not selected
- K. Select the Role for which the User will be assigned

1	Select Done		\frown
		Create User	Cancel Cancel
		Create a new user account and assign a role and if needed assign them to However, you can modify role assignments at any time.	a business unit. Ariba will email a temporary password to the address provided for the new user account. The account information entered here will not be modifiable after you click Done.
		New User Information	
		Usernal	ne:* supplychaintransformation@toroi ()
		Email Addre	ss:* supplychaintransformation@toroi
		First Nar	ne:* supplychaintransformation
		Last Nar	Do not allow the user to resend invoices to the buver's account.
			This user is the Ariba Discovery Contact
		Ŭ	Limited access U Country Area Number
		Office Pho	ne: CAN 1 v 416 7771234
		Role Assignment	
		Name	Description
		Proposals and Contracts Access	Access Proposals and Contracts
	\mathbf{G}	Viewer Access	
	(K	Administrative Support	
		Customer Assignment	
	TORONTO	Assign to Custon	her: OAll Customers
			() Select Customers

Step 4M – 4O: Users and Roles

You will be taken to the Account Settings Page.

M. You should see the new User you created in the Manage Users section

N. You must select **Save** for your updates to take effect

O. Ariba Account Settings will now confirm that your profile has been successfully updated

								Save	C
istomer Relationships Users Notifi	cations Account Hierarchy Appli	cation Subscriptions Accou	int Registration						
Manage Roles Manage Users									
ers (2)									
Enable assignment of orders to users with lim Require multi-factor authentication (applies fo	ited access to Ariba Network. (i) or all users of your organization)								
er rs (You can only search on one attribute at	a time)								
ername V Enter username		+							
Apply Reset								+	П
	Email Address	First Name	Last Name	Ariba Discovery Contact	Role Assigned	Authorization Profiles Assigned	Customer Assigned	-	Actions
Username				1053					
Username francesco.mcgrillis@toronto.ca	francesco.mcgrillis@toronto.ca	Frank	McGrillis	Yes	Viewer Access		All(0)		Action
francesco.mcgrillis@toronto.ca	francesco.mcgrillis@toronto.ca a supplychaintransformation@toronto.ca	Frank	McGrillis supplychaintransformation	Yes	Viewer Access Administrative Support		All(0) All(0)		Action
Username francesco.mcgrillis@toronto.ca supplychaintransformation@toronto.c Add to Contact List Remov	francesco.mcgrillis@toronto.ca a supplychaintransformation@toronto.ca re from Contact List	Frank	McGrillis supplychaintransformation	Yes No	Viewer Access Administrative Support		All(0)		Action

Step 5A & 5B: Updating Time Zone

12.As a Supplier for City of Toronto the Preferred Time zone is **Canadian/Eastern time** In order to set this up Users need to log into Ariba Discovery

- A. Click on your Account Settings
- B. Select My account from the drop down

SAP Ariba Netw	vork - Standard Account	Upgrade					? B		
Home Catalogs	Home Catalogs								
							My Account		
Orders, Invoices	Orders, Invoices and Payments Now we're mobile.								
0						Check it out.	Contact Administrator		
Pinned Documents	More					Google Play	Switch Account		
							Switch To Test ID		
Document #		Document Type	Customer	Status	Amount		F.McGrillis - CoT		
			No items			lasks	ANID: AN01446389291		
						Update Profile Information	Company Profile		
							Service Subscriptions		
	For an SAP affiliate company. All rig	hts reserved				SAP Ariba Privacy Stateme	Settings >		
	e or an orn annate company. At ng					and whole invites statement	Logout		



Step 5C & 5D: Updating Time Zone

C. Under **Preferences**, select your preferred Time zone from the drop down

Preferences				
Preferred Lar	nguage: I	English 🗸 🛈		
Preferred Ti	С	Canada/Eastern 🗸	(j	
Default Cu	urrency: *	Select	^	
		ACT		Inbox/Outbox
Contact Information		AET		
		Africa/Abidjan		Extension
	Dhamas *	Africa/Accra		
	Phone: *	Africa/Addis_Ababa		
Ado	dress 1:*	Africa/Algiers		

D. Tick the box to confirm and **Save**

Preferences				
	Preferred Language:	English	v ⁱ	
	Preferred Timezone:*	Canada/Eastern	\checkmark	()
	Default Currency:*	Canadian Dollar	Select Currency	(i)
		Allow Me to Sa	ave Filter Preferences in	the Inbox/Outbox

Step 6: Updating Currency

6. To update the Currency to the City Of Toronto's only accepted Currency of CAD Click on your **user** profile

- A. Select My account from the drop down
- B. Under Preferences, Default Currency
- C. Select Canadian Dollar
- D. Make sure you tick the box "Allow me to save filter preferences in the Inbox/Outbox"

Preferences				
	Preferred Language:	English	✓ ⁽ⁱ⁾	
	Preferred Timezone:*	Canada/Eastern	~	٠
	Default Currency: *	Canadian Dollar	Select Currency	(i)
		Allow Me to Sa	ve Filter Preferences ir	the Inbox/Outbox



Step 6C: Updating Currency Examples

Choose Currency					Cancel
Click Select to choose the de	sired currency. You can also click a page number to dis	splay the values that appear o	n that page, ar	nd then make your selection.	
		Page	1 ~	»	
ISO Code	Name			Actions	
USD	US Dollar			Select	^
EUR	Euro			Select	
ADP	Euro			Select	
AED	UAE Dirham			Select	
AFA	Afghanistan Afghani			Select	
AFN	Afghanistan Afghani			Select	

Preferences				
	Preferred Language:	English	~ ⁽ⁱ⁾	
	Preferred Timezone:*	Canada/Eastern	\checkmark	(i)
	Default Currency:*	Canadian Dollar	Select Currency	(i)
		Allow Me to Sa	ve Filter Preferences in	the Inbox/Outbox





Locating Opportunities



Locating Procurement Opportunities

Currently all City of Toronto procurement opportunities are advertised on the TO Bids Portal as well as Ariba.

From <u>Searching and Bidding on City Contracts</u>, expand "Search for Opportunities" and click on the link to the TO Bids Portal. TO Bids lists City solicitations in the following areas:

- Goods & Services
- Professional Services
- Construction Services
- Offers to Purchase

Choose "All Open Solicitations" and use the Advanced Search features to find the solicitation you are interested in. Click on the posting title of the posting you would like to view. You may view these solicitation summaries **free of charge**.





Supplier Research Posting

- The hyperlink takes you to the SAP Supplier Research posting. If interested click on "Respond to Posting".
- If you are no longer interested you can choose
 "Not Interested" and provide feedback.
- The Response Deadline shown in the posting will not reflect the actual time of the submission deadline.
- This is due to a system limitation that only allows the date but not the time to be set in the supplier research posting.
- Please read the posting summary as it will describe important information highlighted in bold print including the closing date and time, however the most accurate submission deadline is shown in the countdown clock once you have entered the event.

About			
		Back	
This is a Public S	Sector posting and you can r	respond for free. ()	
Ashbridges Bay Construction Co	Treatment Plant – I ntract 2	ntegrated Pumping Station –	Open
City of Toronto - New Pro	spect		0
Posted On: 29 Mar 2019 Open for bidding on: 29 Mar 20 Response Deadline: 3 Jun 2019	19 12:59 PM PDT		dan
Respond to Posting	d to Watchlist Not Interested 🔻 S	ihare: 🛃 🔄 in 🖂	Leave feedbac
Opportunity Amount:	\$1,500.00 to \$99,000,000.00	CAD	
Contract Length:	24 months		
Response Deadline:	3 Jun 2019 12:59 PM PDT		
Postina ID:	(Buyers can close postings early) 6599265(Doc1722208722)		
Posting Type: Public Posting:	Request for Information http://discovery.ariba.com/rfx/6599265		
Product and Service Categories		Ship-to or Service Locations	
 Water pumps 		Ontario - Canada	
 Dynamics station 			



Bidding on a Solicitation



Practice Bidding & Mock Solicitations

- The City of Toronto has created three mock solicitations: Request for Tender, Request for Quotation, and Request for Proposal. These mock solicitations have been created to support Suppliers interested in doing business with the City of Toronto.
- These simulated events can be used for practice purposes and accessed from the links here:
 - <u>Request for Tender</u>
 - <u>Request for Quotation</u>
 - <u>Request for Proposal</u>
- These links can also be accessed on the City of Toronto's website at <u>Searching and Bidding on</u> <u>City Contracts</u> under the "SAP Ariba Supplier Guide & Mock Solicitations" section. We recommend that suppliers practice submitting bids for these mock solicitations to gain more familiarity with the process in preparation for live solicitations with the City of Toronto.



Event Details Page

You can review and respond to the event within Ariba, or download and review the contents saved to your desktop.





Event Details Page - Timing

- Take note of the Time Remaining to the closing of the event. You must submit your response prior to event closing. The Time Remaining is found in the top right corner of the screen.
- In the event of an inconsistency with the submission deadline displayed here and any other location including the Supplier Research Posting, the deadline as displayed in this countdown clock will take precedence.

Event Details	Doc1738234661 - COT Mock Tender for Training and Practice Pu	Time remaining 165 days 03:08:25
Event Messages Download Tutorials	Review and respond to the prerequisites. Prerequisite questions must be answered before you can view event content or participate in the event. Some prerequisites to review and accept your responses before you can continue with the event. If you decline the terms of the prerequisites, you cannot view the event content or participate in the event content or participate in the event content or participate in the event.	s may require the owner of the event cipate in this event.
Checklist A Review Event Details	Download Content Review Prerequisites Decline to Respond Print Event Information	on



Event Details Page – The Console

 On the main console there is a check list of all the steps you have to complete. You can go back to each item and review it. All the check list items need to be completed to be able to submit your response.





Download the event content – Step 1 & 2

1. To download the event, click "Download Content" on the dashboard.

Download Content	Review Prerequisites	Decline to Respond	Print Event Information
------------------	----------------------	--------------------	-------------------------

2. Download both the content and attachments. Remember to select "Done" once complete.

Export Cor	ntent to Excel		
Step 1.	Click "Download Conten Skip this step if you wish	t" to download and review yo to import a previously downl	ur event in an Excel Spreadsheet. oaded file. If you want to start over, click "Download Original Excel Bid Sheets".
	Download Content	Download Attachments	
Step 2.	Declare your intention to	respond and enter your resp	onse in the Excel spreadsheet and save the file to your computer.



Download the event content – Step 3

Step 3: Please click on the "Title" box to confirm selection of **all** documents within the solicitation.

NOTE: Download of attachments can take several minutes in keeping with system speed and other limits.

Ariba Discovery

Go back to Leads

Download Attachments

Choose items for which you need to download the attachments. The amount of time it takes

Selected Attachments Summary

Total Size (MB): 0 Max Size (MB): 0

Total Number: 0

Selected Items

Title
Totals
1 Part 1 - Introduction to RFQ
1.1 Introduction
1.2 City Contact
1.3 Request for Quotation Timetable
1.4 Site Visit/Pre-Bid Meeting



Review Prerequisites

 Once you have reviewed the event details and intend to participate, click "Review Prerequisites".



• By accepting the terms of this agreement, system will prompt you:

~	Submit th	is agreement	?			
Cli	Click OK to submit.					
	ОК	Cancel				

Note: You must review and respond to prerequisites prior to participation in the event.



Accepting the Terms of the Event

Prerequisites	Doc1738234661 - COT Mock Tender for Training and Practice Purposes only					
▼ Checklist	You accepted the prerequisites, which permits you to participate in this event.					
1. Review Event Details	"In consideration of the apportunity to participate in this Solicitation held and conducted by the City of Toronto ('City') on the web site (this "Site') bosted by Aribe Inc. ('Site Owner') your firm ('Supplier') ecrees to the					
2. Review and Accept Prerequisites	following terms and conditions ('Bidder Agreement'):					
3. Select Lots	expectation by the Supplier of a future business relationship. Rather, by submitting a Bid, you are making an offer which the City may accept to form a contract, subject to section 2 below. The City is not liable for any costs incurred by the Supplier in the preparation, presentation, or any other aspect of the Supplier's bid.					
4. Submit Response	2. Price Quotes. Except to the extent the City allows a non-binding Bid, all Bids which the Supplier submits through the Solicitation are legally valid Bids without qualification.					
	3. Procedures and Rules. The Supplier further agrees to be bound by the procedures and rules established by the Site and the City. The City of Toronto's Purchasing Legislation and Policies can be found here: <a target='_blank' href='https://web.toronto.ca/business-economy/doing-business-with-the-city/understand-the-procurement-process/purchasing-policies-legislation/</td>					

After reading all prerequisites, you should choose one of the options by clicking on the proper radio button at the bottom of the requirements list:



I accept the terms of this agreement.

I do not accept the terms of this agreement.

TORONTO

Decline to Respond

- Upon reviewing the event details, if you are no longer interested in participating, you can "Decline to Respond".
- If you select this option you will be able to change your option at a later time. If you do decline, when you come back to the step you will see "Intent to respond" which will allow you to continue with the event.

Doc866340347 - Office S	upplies				
Review and respond to the prerequisites. Pr responses before you can continue with the	erequisite questions must be ar event. If you decline the terms	nswered before you can view ev of the prerequisite, you cannot	vent content or participate in the view the event content or parti	e event. Some prerequisites may require t cipate in this event.	he buy
	Download Content	Review Prerequisites	Decline to Respond	Print Event Information	



Suppliers Dashboard in SAP Ariba

You can review the event solicitation within SAP Ariba. Each event consists of a minimum of five (5) sections (Parts):

- 1. RFx Process
- 2. Form of Agreement
- 3. RFx Particulars
- 4. Submission Forms
- 5. Pricing Form

All Content		
Name †		
1 Part 1 – RFT Process		
2 Part 2 – Form of Construction Agreement		
3 Part 3 - Specifications and Drawings		
4 Part 4 - Submission Forms		
5 Part 5 - Pricing Form		
(*) indicates a required field		


Selecting Lots (If Applicable)

After accepting the terms and prerequisites and submitting your acceptance, the system will take you to the selecting lots section. There are two (2) tabs: "Select lots", or "Select Using Excel" You can put a check mark on the lots to choose manually (if applicable), then click on **submit**.

Select Lots	Select Using Excel
You are required t	to select all 1 of the lots to which you have been invited. You currently have selected 1 of them.
You are Requir	red to Select All Lots
Name	
√ ▼ 5.2.1	Pricing Form
	This is a sample pricing form
5.2.	1.1 Test Line Item 1
	This is not a real tender. This is a mock tender for training and practice purposes.
5.2.	1.2 Test Line Item 2
	This is not a real tender. This is a mock tender for training and practice purposes.
5.2	1 3 Test I ine Item 3
Gonf Conf	firm Selected Lots



Selecting Lots (con't)

- Click on the "Select Using Excel" tab and follow the instructions that are provided in the blue ribbon, you can use this method if multiple members of your team participation is required:
- Remember you should not change the structure of this excel sheet.



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Compose and Submit Response

- Once you have accepted prerequisites and selected lots, you can compose and submit your bid.
- Answers marked with an asterisk are mandatory. You will not be able to submit your bid if you do not complete these answers.
- Answer types can vary; Yes/No, text, attachment, Money, etc.
- Failure to submit required documentation shall result in the Bid being rejected as noncompliant. i.e. Failure to submit a fully completed Bid Bond. The original Bid Bond will be submitted to the address and contact name identified in the RFx prior to the closing date and time or the Bid will be rejected as non-compliant.
- Click "Save" to save your answers; you can return prior to the event closing to edit saved answers.
- Click "Update Totals" to calculate and validate extended prices.
- Click "Submit Entire Response" when you are ready to submit your bid.





Upload Response from Excel (Optional)

 If you downloaded and completed your responses in Excel, you can upload your file by clicking "Excel Import".

All Content
Name 1
1 Part 1 - Introduction to RFQ
1.1 Introduction
1.2 City Contact
1.3 Request for Quotation Timetable
▼ 1.4 Site Visit/Pre-Bid Meeting
1.4.1 Mandatory Site Meeting
1.4.2 Optional Site Visit
(*) indicates a required field
Submit Entire Response Update Totals Save Compose Message Excel Import

Upload Response from Excel: Step 1& 2

- Step 1: Click **Download Content** used to upload response or download attachments for bid submission review
- Step 2: Save file(s) to your computer and begin working on your response in the Excel workbook.

14 16 17 18 20 22 23	Help Information. I Bidding data. Thes they are required. column heading for Intend to Bid data Optional data Without the borde	Do not modify this cell or the import se cells are optional if you are select Cells that you fill in are copied into t or these cells also has an asterisk (*) . These cells are required; specify Yo r, read only data	may fail. ting lots to which you intend to respond, otherwise he event when you import the spreadsheet. The) in it. es or No.
F	Intend To Respond Instructions	Submit Response Instructions	1 Part 1 - Introduction to RFQ 🕂 : 🖪



Upload Response from Excel: Step 3 & 4

- Only edit file with your responses and do not embed any other file in the document, delete any content or make any format changes. Please note you can only enter text and numbers in the file and you do not have to complete all Parts of the RFx to upload the file (i.e. Complete Pricing Form). Under Step 3, click "Browse" to locate your file or drag and drop your file into the highlighted spot.
- Click "Upload" to upload your file. Your responses will now be entered into the Event Contents.

Note: If you choose to upload your responses through Excel, this will overwrite any values you may have entered into the event directly.

Step 3. Locate the saved Excel file on your computer using the Browse button.

H:\test.xlsx	Browse
Or drop file here	

Step 4. Click Upload to import the contents of the Excel file to your event. Note: Values in the Excel file will overwrite and delete any values you may have entered in your saved response.

Upload



Upload Response from Excel (cont'd)

• SAP Ariba will notify you that the file upload was successful.



• Once you receive the successful upload notification, click on the Update Totals in the sourcing event to update your bid pricing

Submit Entire Response	Update Totals Save Compose Message		Excel Import	

Print Event Information

- You may also download a printed version of the event (Word format). The response shown in Print Version is the last accepted response.
- If there is no accepted response, the latest draft response will be shown. This will be your copy as a reference to your submission.



)ownloa	ad Content	Review Prerequisites	Compose Response	Print Eve	ent Information
	Timing Rules				
	Publish time	2/1/2019 12:50			
	Due date	8/2/2019 13:00			
	Specify how lot bidding wi begin and end	ill Parallel			

Initiator Actions	
Can Project owner create response team by default	No

Content	
Name	Value
1 Part 1 - Introduction to RFQ	
1.1 Introduction	
Bids are invited for the non-exclusive supply and delivery including shipping and all costs of Squeegee kits for buckets on rubber tire loaders operated by the City of Toronto's Fleet Services Division for a period of one (1) year from the date of award, with the option to renew the Contract for four (4) separate one (1) year periods, all in accordance with the provisions and specifications contained in this Request for Quotation (RFQ) and the City of Toronto's Procurement Policies, Event Section 5 - Pricing, and the City of Toronto Fair Wage Policy and Labour Trades Contractual Obligations in the Construction Industry.	
1.2 City Contact	
Buyer Name: Minyoo Noh, Corporate Buyer	
1.3 Request for Quotation Timetable	
The RFQ Timetable is tentative only, and may be changed by the City at any time. For greater clarity, business days means all days that the City is open for business. Site Visit/ Pre-Bid Meeting - N/A Deadline for Questions - January 21, 2019 at 4 p.m. Deadline for Issuing Addenda - Three Business Days before Closing Deadline	

Revising a Response

- You can revise a submitted response prior to the event closing.
- Click "Revise Response" on the event, then "OK"
- Doc1671362199 TEST- Supply and Delivery of Various food pr...

Your response has been submitted. Thank you for participating in the event.

Revise Response

Time remaining

14 days 23:54:08

- The answers will be auto-filled with your previously submitted response. Select answers and revise as necessary, then click "**Submit Entire Response**" to submit your revised response.
- If the event closes before a revised response has been submitted, the last submitted response will be submitted for evaluation.



Missing Mandatory Items - Error Message

- If you miss a mandatory question or it is incomplete, you will trigger a red error message at the top of the screen.
- Read the message it will describe the exact question or line item number and the name of the question or line item.



Missing Mandatory Items – Example: Part 1

- In the example below, the bidder has moved on to Part 5 Pricing and tried to click submit.
- Nothing is highlighted in red because all the problems are in Part 4.
- The system message alerts the bidder by describing how many issues there are, where the first issue resides and how to navigate and find all remaining issues.
- Below the system describes the exact section numbers in the error message (i.e. Question 4.1.1.6 'Phone Number' as shown).

▼ Checklist	Name 1 A There are 7 problems that require completion or correction in order to complete your You need to provide an answer to Question 4.1.1.6, 'Phone Number'.	r request.			
1. Review Event Details	Mouse over the red icons to learn more. Use the Next and Previous links to step through	the errors as needed.		< Previo	us_ Next>
2. Review and Accept Prerequisites	5.2.1.9 Test Line Item 9	More +	\$23.00	CAD	34 each
3. Select Lots	5.2.1.10 Test Line Item 10	More +	\$5,00	CAD	2 each
4. Submit Response	5.2.1.11 Test Line Item 11	More +	\$25,00	CAD	40 each
0.22	5.2.1.12 Test Line Item 12	More +	\$32.00	CAD	1 each
* Event Contents	5.2.1.13 Test Line Item 13	More +	\$3.00	CAD	34 each
All Content	5.2.1.14 Test Line Item 14	More+	\$5.00	CAD	2 each
Part 1 _ DET	5.2.1.15 Test Line Item 15	More+	\$3.00	CAD	100 square m
1 Process	5.2.1.16 Test Line Item 16	More +	\$2.00	CAD	30 each
2 Part 2 - Form of Con.	5.2.1.17 Test Line Item 17	More +	\$5.00	CAD	34 each
3 Part 3 - Specificati	5.2.1.18 Test Line Item 18	Mare +	\$23.00	CAD	500 each
Part 4 -	5.2.1.19 Test Line Item 19	More+	\$3.00	CAD	40 each
⁴ Submission	5.2.1.20 Test Line Item 20	More +	\$5.00	CAD	45 hour
5 Part 5 - Pricing Form	(*) indicates a required field				
	Submit Entire Response Update Totals Save draft Co	ompose Message	Excel Import		



Missing Mandatory Items – Example: Part 2

- Once you submit a bid and you are no longer in the Part that has errors, when you click into the Part needing corrections, the interaction will refresh and the errors will no longer be highlighted in red.
- To see the red highlights, a supplier should either be in the Part that has the errors (in this case Part 4) or, better yet, click on "All Content" (from the "Event Contents" at the left hand side) and then click submit again.
- As you click "**Next**" through the errors, the screen will advance and you will see the error highlighted in red.
- In the example on the next slide, displaying "All Content" and then clicking to submit again will show the remaining errors which will be highlighted.
- It's best to be displaying "All Content" in case the errors span more than one Part.
- Only once all the missed mandatory items are corrected will you be able to submit your completed work



Missing Mandatory Items – Example: Part 3

Go back to Leads	A There are 7 problems that require completion or correction in order to complete your request.		E Desktop	File Sync	
Console	Mouse over the red icons to learn more. Use the Next and Previous links to step through the errors as needed.	< Previous	lext >	Time remaining 160 days 23:38	3:54
Event Messages Response History	All Content			Π	*
* Checklist	Name 1 4.1.7 Disclosure of Information	P	ice Quantity	Extended Price	
1. Review Event Details	This is not a real tender. This is a mock tender for training and practice purposes.		Unspecified 😪		^
2. Review and Accept Preremisites	The Supplier hereby agrees that any information provided in this Bid, even if it is identified as being supplied in confidence, may be disclosed in accordance with the terms or the RFT or where required by law or by order of a court or tribunal.		1		
	▼ 4.1.8 Authorized Signing Officer of the Supplier	More +			
3. Select Lots					
4. Submit Response	4.1.8.1 Name of Authorized Signing Officer		liest		
▼ Event Contents	4.1.8.2 Title of Authorized Signing Officer	i	You need to provid Question 4.1.8.5, 1	e an answer to , the individual	
All Content	4.1.8.3 Phone number of Authorized Signing Officer		stated above ackn confirm that (a) I have the auth Supplier	witedge and only to bind the	
1 Part 1 - RFT Process	4.1.8.4 Email address of Authorized Signing Officer		(c) rain submitting of the Supplier, an (c) attest to the acc information provide	d d uracy of the d in this Bid.".	
2 Con 3 Part 3 - Specificati	4.1.8.5 1, the individual stated above acknowledge and confirm that: (a) I have the authority to bind the Supplier (b) I am submitting this Bid on behalf of the Supplier, and (c) attest to the accuracy of the information provided in this Bid.		Unspecified \checkmark		

TORONTO

Communicating with City Representative – Part 1

- All communication regarding an active event must be submitted through SAP Ariba
- To submit a question, click Event Messages in the Sourcing Event

Event Details	Doc1589276433 - Request for Quotations for the supply and de Time remaining 3 days 19:55:11
Event Messages Download Tutorials	Review and respond to the prerequisites. Prerequisite questions must be answered before you can view event content or participate in the event. Some prerequisites may require the owner of the event to review and accept your responses before you can continue with the event. If you decline the terms of the prerequisites, you cannot view the event content or participate in this event.
▼ Checklist	Download Content Review Prerequisites Decline to Respond Print Event Information
1. Review Event Details	



Communicating with City Representative – Part 2

- You can insert your messages and attach files if necessary.
- Click Send to send your message to the City Representative.

Compose New Mes	Send Cancel
From:	Test-MN (Test Supplier)
To:	Project Team
Subject:	Doc1589276433 - Request for Quotations for the supply and delivery of Squeegee Kits
Attachments:	Attach a file
B I U ≒Ξ ⋮Ξ .	- size - 🗸 🔽 🖉
Insert message here	



Communicating with City Representative – Part 3

• On Event Messages, you can review any messages and notifications from the City Representative or submit your own message by clicking **Compose Message**.

Messages							
	Id	Reply Sent	Sent Date ↓	From	Contact Name	То	Subject
\bigcirc	MSG65512053	No	11/02/2019 12:03	City of Toronto	Minyoo Noh	Participants (0) Team (0)	Event Request for Quotations for the supply and delivery of Squeegee Kits has been ex
\bigcirc	MSG65510708	No	11/02/2019 11:41	City of Toronto	Minyoo Noh	Participants (0) Team (0)	Event Request for Quotations for the supply and delivery of Squeegee Kits has change
\bigcirc	MSG65320401	No	06/02/2019 12:07	City of Toronto	Minyoo Noh	Participants (0) Team (0)	Event Request for Quotations for the supply and delivery of Squeegee Kits has been extended
\bigcirc	MSG63786244	Not Applicable	02/01/2019 12:50	City of Toronto	Minyoo Noh	Participants (0) Team (0)	City of Toronto has invited you to participate in an event: Request for Quotations for the
<							>
	View	Reply	Compose M	lessage	Download al	l attachments	



Addendum

• Bidders will receive an email update when an Addendum has been issued to an event they have responded to.

🛛 ☆ ZAR01-Buyer 🛛 🛛 Event TEST- Supply and Delivery of Various food products has changed. -

- Any Addenda will appear as the last enveloped Part of every RFx type. Bidders can download the attachment and review the Addendum contents.
- It is the Bidder's responsibility to review any and all addenda issued by the City prior to the Event Closing. If any addenda are issued after the Bidder has submitted a response, the Bidder must review addenda and determine if a revised response must be submitted.



Addendum – Step 1 and Step 2

• In cases where the Pricing Form has been updated via Addenda, the Bidder will need to reselect Lots. To do this, follow the steps below:

Step 1:

Under the Checklist header.

Click **Review Event Details** to reactivate the preceding steps

Step 2: Click Select Lots

 Checklist 					
1.	Review Event Details				
2.	Review and Accept Prerequisites				
3.	Select Lots				
4.	Submit Response				

 Checklist 			
1.	Review Event Details		
2.	Review and Accept Prerequisites		
3.	Select Lots		
4.	Submit Response		

Addendum – Step 3 and Step 4

Step 3:

On the following screen, click Select Lots

Step 4: Scroll down and click Submit Selected Lots

Once all the above Steps, have been completed, the revised Pricing Form will now be visible under Part 5- Pricing





Viewing the Ariba Proposals and Questionnaires

- The "Ariba Proposals and Questionnaires" section provides a list of previously accessed solicitations. This list is available for you to use to access solicitations quickly.
- To access this section from within the Event:
 - 1. You can go to the Grid icon next to the Company Settings at the top of the event and then select "Proposals" from the dropdown menu.

Ariba Discoverv		Company Settings -	Francesco McGrillis - Help Center
		Go To My	
< Go back to Leads		PROPOSALS	Desktop File Sync
Console	Doc2600470279 - Request for Quotation for Fire Prevention	CONTRACTS ORDERS & INVOICES	B days 20:38:57

2. The Sourcing Event will allow you to now "Go back to City of Toronto dashboard", which will take you to the "Ariba Proposals and Questionnaires" section.



Viewing the Ariba Proposals and Questionnaires (cont'd 1)

• To return to an Event you have previously accessed, you can also select the "Ariba Proposals and Questionnaires" section from the drop-down in the upper left hand corner. A list of events that you have previously accessed are organized by status (Open, Pending Selection, Completed).

SAP Ariba Discovery - Standard Account Upgrade	Ariba Proposals and Questionnaires - Standard Account Upgrade					
I'm Buying Ariba Discovery	CITY OF TORONTO PNS THE CITY OF EDMONTON					
Ariba Proposals And Questionnaires	City of Toronto Requested Profile Welcome to the Ariba Spend Management site. This site assists in identifyin effort to ensure market integrity.					
Ariba Network	All required customer requested fields have been completed. Events					
maker confidence indicates in percentag	Title ID End Time ↓					
My Leads	Public Profile Completeness Status: Completed (113) Status: Open (19) 					
	35% Enter a short description to reach 45% >					
	20 leads match your company profile Name Status Due Date View Matched Leads View Matched Leads Status Status Status					

Viewing the Ariba Proposals and Questionnaires (cont'd 2)

• When you open up each status, you will see City of Toronto solicitations that you have accessed, as well as their closing date and confirmation whether or not you have participated in that solicitation.

Ariba Proposals and Questionnaires	Standard Account Upgrade			?	FM
CITY OF TORONTO PNS THE CITY OF	EDMONTON				
City of Toronto Requested Profile	Welcome to the Ariba Spend Management site. This site assists in identifying world class suppliers who are market leaders in quality, service effort to ensure market integrity.	e, and cost. Ariba, I	nc. administers th	iis site in an	
been completed. View customer requested fields >	Events				Π
	Title	ID	End Time 🗍	Event Type	Participated
	 Status: Completed (113) 				
Public Profile Completeness	▼ Status: Open (19)				
35%	COT Mock RFP for Training and Practice Purposes only	Doc1836413859	31/12/2022 12:00	RFP	Yes
Enter a short description to reach 45% >	COT Mock Tender for Training and Practice Purposes only	Doc1738234661	6/9/2022 16:30	RFP	No
20 1	Request for Proposal for Professional Engineering Services to Prepare Two (2) Terms of Reference for Engineering Services and for the Operation, Maintenance, and Construction Services for the Green Lane Landfill	Doc2210614293	30/11/2020 12:00	RFP	No
20 teads match your company profile	Request for Supplier Qualifications for River Works Subcontractor for 675mm Sanitary Sewer and River Stabilization at 1240 Sheppard Avenue East	Doc2664288224	17/11/2020 12:00	RFP	No
	Request For Proposal Bathurst Quay Neighbourhood Plan Implementation	Doc2615625499	10/11/2020 12:00	RFP	No
	Request for Quotation for Welding and Industrial Gases	Doc2234841558	6/11/2020 12:00	RFP	No
	Supply of all Labour, Materials, and Equipment necessary to perform Mechanical and Structural Safety Inspections, Repairs, and Certifications for Various Types of Vehicle Mounted Aerial Devices	Doc2634498552	6/11/2020 12:00	RFP	No





Additional Tips



Good to Know A

- On the main console you have "Event Contents", which contain each part of the event.
- You can click on each part and review each part individually.

• Response History: Click on the **Name** of a response to see details, including the lots and information submitted.





Good to Know B

- Any (*) field is a required field.
- Attempts to submit a response more than once will result in an error message. Although you cannot submit a response more than once, you can revise a submitted response within the RFx time frame.



Duplicate bids are not allowed. Submit a bid which is not identical to your previous bid.

 On the main console you have multiple tabs helping you achieve a smooth submission of your response.





Useful Information Links

- <u>City of Toronto Transition to Ariba</u>
- SAP Ariba
- <u>City of Toronto SAP Ariba Registration</u>
- SAP Ariba Help Center





If you have any questions please send an email to : <u>supplychain@toronto.ca</u>

